

Volume 12, Issue 2 (XV)

April - June 2025

ISSN: 2394 – 7780



International Journal of Advance and Innovative Research

Indian Academicians and Researchers Association
www.iaraedu.com

International Journal of Advance and Innovative Research

Volume 12, Issue 2 (XV): April - June 2025

Editor- In-Chief

Dr. Tazyn Rahman

Members of Editorial Advisory Board

Mr. Nakibur Rahman

Ex. General Manager (Project)
Bongaioan Refinery, IOC Ltd, Assam

Dr. Alka Agarwal

Director,
Mewar Institute of Management, Ghaziabad

Prof. (Dr.) Sudhansu Ranjan Mohapatra

Dean, Faculty of Law,
Sambalpur University, Sambalpur

Dr. P. Malyadri

Principal,
Government Degree College, Hyderabad

Prof. (Dr.) Shareef Hoque

Professor,
North South University, Bangladesh

Prof.(Dr.) Michael J. Riordan

Professor,
Sanda University, Jiashan, China

Prof.(Dr.) James Steve

Professor,
Fresno Pacific University, California, USA

Prof.(Dr.) Chris Wilson

Professor,
Curtin University, Singapore

Prof. (Dr.) Amer A. Taqa

Professor, DBS Department,
University of Mosul, Iraq

Dr. Nurul Fadly Habidin

Faculty of Management and Economics,
Universiti Pendidikan Sultan Idris, Malaysia

Dr. Neetu Singh

HOD, Department of Biotechnology,
Mewar Institute, Vasundhara, Ghaziabad

Dr. Mukesh Saxena

Pro Vice Chancellor,
University of Technology and Management, Shillong

Dr. Archana A. Ghatule

Director,
SKN Sinhgad Business School, Pandharpur

Prof. (Dr.) Monoj Kumar Chowdhury

Professor, Department of Business Administration,
Guahati University, Guwahati

Prof. (Dr.) Baljeet Singh Hothi

Professor,
Gitarattan International Business School, Delhi

Prof. (Dr.) Badiuddin Ahmed

Professor & Head, Department of Commerce,
Maulana Azad Nationl Urdu University, Hyderabad

Dr. Anindita Sharma

Dean & Associate Professor,
Jaipuria School of Business, Indirapuram, Ghaziabad

Prof. (Dr.) Jose Vargas Hernandez

Research Professor,
University of Guadalajara, Jalisco, México

Prof. (Dr.) P. Madhu Sudana Rao

Professor,
Mekelle University, Mekelle, Ethiopia

Prof. (Dr.) Himanshu Pandey

Professor, Department of Mathematics and Statistics
Gorakhpur University, Gorakhpur

Prof. (Dr.) Agbo Johnson Madaki

Faculty, Faculty of Law,
Catholic University of Eastern Africa, Nairobi, Kenya

Prof. (Dr.) D. Durga Bhavani

Professor,
CVR College of Engineering, Hyderabad, Telangana

Prof. (Dr.) Shashi Singhal

Professor,
Amity University, Jaipur

Prof. (Dr.) Alireza Heidari

Professor, Faculty of Chemistry,
California South University, California, USA

Prof. (Dr.) A. Mahadevan

Professor
S. G. School of Business Management, Salem

Prof. (Dr.) Hemant Sharma

Professor,
Amity University, Haryana

Dr. C. Shalini Kumar

Principal,
Vidhya Sagar Women's College, Chengalpet

Prof. (Dr.) Badar Alam Iqbal

Adjunct Professor,
Monarch University, Switzerland

Prof.(Dr.) D. Madan Mohan

Professor,
Indur PG College of MBA, Bodhan, Nizamabad

Dr. Sandeep Kumar Sahratia

Professor
Sreyas Institute of Engineering & Technology

Dr. S. Balamurugan

Director - Research & Development,
Mindnotix Technologies, Coimbatore

Dr. Dhananjay Prabhakar Awasarikar

Associate Professor,
Suryadutta Institute, Pune

Dr. Mohammad Younis

Associate Professor,
King Abdullah University, Saudi Arabia

Dr. Kavita Gidwani

Associate Professor,
Chanakya Technical Campus, Jaipur

Dr. Vijit Chaturvedi

Associate Professor,
Amity University, Noida

Dr. Marwan Mustafa Shammot

Associate Professor,
King Saud University, Saudi Arabia

Prof. (Dr.) Aradhna Yadav

Professor,
Krupanidhi School of Management, Bengaluru

Prof.(Dr.) Robert Allen

Professor
Carnegie Mellon University, Australia

Prof. (Dr.) S. Nallusamy

Professor & Dean,
Dr. M.G.R. Educational & Research Institute, Chennai

Prof. (Dr.) Ravi Kumar Bommiseti

Professor,
Amrita Sai Institute of Science & Technology, Paritala

Dr. Syed Mehartaj Begum

Professor,
Hamdard University, New Delhi

Dr. Darshana Narayanan

Head of Research,
Pymetrics, New York, USA

Dr. Rosemary Ekechukwu

Associate Dean,
University of Port Harcourt, Nigeria

Dr. P.V. Praveen Sundar

Director,
Shanmuga Industries Arts and Science College

Dr. Manoj P. K.

Associate Professor,
Cochin University of Science and Technology

Dr. Indu Santosh

Associate Professor,
Dr. C. V.Raman University, Chhattisgarh

Dr. Pranjal Sharma

Associate Professor, Department of Management
Mile Stone Institute of Higher Management, Ghaziabad

Dr. Lalata K Pani

Reader,
Bhadrak Autonomous College, Bhadrak, Odisha

Dr. Pradeepta Kishore Sahoo

Associate Professor,
B.S.A, Institute of Law, Faridabad

Dr. R. Navaneeth Krishnan

Associate Professor, Bharathiyan College of Engg &
Tech, Puducherry

Dr. Mahendra Daiya
Associate Professor,
JIET Group of Institutions, Jodhpur

Dr. G. Valarmathi
Associate Professor,
Vidhya Sagar Women's College, Chengalpet

Dr. Parbin Sultana
Associate Professor,
University of Science & Technology Meghalaya

Dr. M. I. Qadir
Assistant Professor,
Bahauddin Zakariya University, Pakistan

Dr. Kalpesh T. Patel
Principal (In-charge)
Shree G. N. Patel Commerce College, Nanikadi

Dr. Brijesh H. Joshi
Principal (In-charge)
B. L. Parikh College of BBA, Palanpur

Dr. Juhab Hussain
Assistant Professor,
King Abdulaziz University, Saudi Arabia

Dr. Namita Dixit
Assistant Professor,
ITS Institute of Management, Ghaziabad

Dr. V. Tulasi Das
Assistant Professor,
Acharya Nagarjuna University, Guntur, A.P.

Dr. Nidhi Agrawal
Associate Professor,
Institute of Technology & Science, Ghaziabad

Dr. Urmila Yadav
Assistant Professor,
Sharda University, Greater Noida

Dr. Ashutosh Pandey
Assistant Professor,
Lovely Professional University, Punjab

Dr. M. Kanagarathinam
Head, Department of Commerce
Nehru Arts and Science College, Coimbatore

Dr. Subha Ganguly
Scientist (Food Microbiology)
West Bengal University of A. & F Sciences, Kolkata

Dr. V. Ananthaswamy
Assistant Professor
The Madura College (Autonomous), Madurai

Dr. R. Suresh
Assistant Professor, Department of Management
Mahatma Gandhi University

Dr. S. R. Boselin Prabhu
Assistant Professor,
SVS College of Engineering, Coimbatore

Dr. V. Subba Reddy
Assistant Professor,
RGM Group of Institutions, Kadapa

Dr. A. Anbu
Assistant Professor,
Achariya College of Education, Puducherry

Dr. R. Jayanthi
Assistant Professor,
Vidhya Sagar Women's College, Chengalpattu

Dr. C. Sankar
Assistant Professor,
VLB Janakiammal College of Arts and Science

Dr. Manisha Gupta
Assistant Professor,
Jagannath International Management School

Copyright @ 2025 Indian Academicians and Researchers Association
All rights reserved.

No part of this publication may be reproduced or transmitted in any form or by any means, or stored in any retrieval system of any nature without prior written permission. Application for permission for other use of copyright material including permission to reproduce extracts in other published works shall be made to the publishers. Full acknowledgment of author, publishers and source must be given.

The views expressed in the articles are those of the contributors and not necessarily of the Editorial Board or the IARA. Although every care has been taken to avoid errors or omissions, this publication is being published on the condition and understanding that information given in this journal is merely for reference and must not be taken as having authority of or binding in any way on the authors, editors and publishers, who do not owe any responsibility for any damage or loss to any person, for the result of any action taken on the basis of this work. All disputes are subject to Guwahati jurisdiction only.



The International Journal of Advance and Innovative Research is an online open access, peer reviewed & refereed journal.



CONTENTS

Research Papers

IMPACT OF ARTIFICIAL INTELLIGENCE ON CYBER SECURITY AND THREAT DETECTION 1 – 4

Archana Jadhav

IMPACT OF THE USE OF AI IN THE ACCOUNTING PROFESSION ON COST TO THE COMPANY AND LOSS OF JOBS 5 – 10

Dr. Ashok V. Mahadik

AI ADOPTION IN FAMILY-MANAGED BUSINESSES: AWARENESS, CHALLENGES AND FUTURE DIRECTIONS 11 – 18

Dr. Rakhi Sharma

ETHICAL IMPLICATIONS OF ARTIFICIAL INTELLIGENCE IN MARKETING: A COMPREHENSIVE STUDY 19 – 21

Dr. Arun Poojari

THE ROLE OF ARTIFICIAL INTELLIGENCE IN SHAPING MODERN CORPORATE GOVERNANCE 22 – 27

Dr. Jyoti Bhatia

A COMPARATIVE STUDY OF USE OF MANUAL DRAFTING AND USE OF ARTIFICIAL INTELLIGENCE IN DRAFTING BY LAWYERS 28 – 33

Dr. Neelam Arora

A STUDY ON TRENDS AND INSIGHTS ON AI GENERATED CREATIVE CONTENT AND ROLE OF AI IN GENERATING DIGITAL ART AND TEXT 34 – 39

Dr. Nidhi Thanawala

INTEGRATING AI, IT, AND STATISTICAL ANALYTICS FOR ENHANCED BUSINESS DECISION- MAKING 40 – 43

Ms. Famida Sheikh¹ and Ms. Prachi Krishna Gunjaria²

ETHICAL IMPLICATIONS OF ARTIFICIAL INTELLIGENCE IN FINANCE: A COMPREHENSIVE STUDY 44 – 46

Ms. Lata Poojari

ARTIFICIAL INTELLIGENCE AND ROBOTICS' GROWING CONTRIBUTION TO FOOD SAFETY AND HYGIENE IN INDIA'S DINING SECTOR	47 – 51
Manisha R. Bhosale	
CREATING CONTENT IN THE AGE OF AI: WHAT IT MEANS FOR MASS MEDIA	52 – 54
Ms. Salisha Talwar	
THE RISE OF LEGAL AI: PREDICTING OUTCOMES AND OPTIMIZING PROCESSES IN THE JUSTICE SYSTEM	55 – 58
Ms. Priti S. Sodaye	
STUDYING AI INTEGRATION IN EDUCATION: TEACHERS' PERCEPTIONS, READINESS AND INSTITUTIONAL SUPPORT	59 – 66
Ranjeeta Kapoor and Praveen Kapadia	
BRUSHSTROKES OR ALGORITHMS? A STUDY ON THE PUBLIC PERCEPTION AND ETHICAL DILEMMAS OF AI-GENERATED ART IN THE DIGITAL AGE	67 – 71
Ms. Sanmeet Chandhok	
AI-POWERED DIGITALIZATION: TRANSFORMING SUPPLY CHAIN INNOVATION IN THE LEATHER INDUSTRY	72 – 76
Shaila Bhushan Kamble	
ARTIFICIAL INTELLIGENCE AND INTELLECTUAL PROPERTY: LEGAL CHALLENGES AND PROTECTION OF AI-CREATED WORKS	77 – 80
Adv. Divya Shetty and Mrs. Divya Lalwani	
THE ROLE OF ARTIFICIAL INTELLIGENCE IN BANKING: A TRANSFORMATIVE APPROACH	81 – 88
CA Priti A. Parikh	
ANAEMIA PREVALENCE AND ITS DETERMINANTS IN INDIA: EVIDENCE BASED ON LARGE SCALE SURVEY NFHS 5 (2019-2021)	89 – 93
Dev M. Verma and Dr. Brajesh	
AI AND SUSTAINABILITY IN MSMES: INVESTIGATING HOW AI HELPS MSMES IMPLEMENT SUSTAINABLE BUSINESS PRACTICES, OPTIMIZE RESOURCE USE, AND REDUCE CARBON FOOTPRINTS	94 – 99
Dr Mohana Bandkar	
THE ROLE OF ARTIFICIAL INTELLIGENCE IN TRANSFORMING STUDENT LEARNING OUTCOMES: CHALLENGES, BENEFITS, AND ETHICAL IMPLICATIONS	100 – 105
Dr Shradha B Jain and Dr Samira Sayed	

THE ROLE OF ARTIFICIAL INTELLIGENCE IN MODERN PARENTING	106 – 109
Dr. Miloni Kapadia	
THE ROLE OF ARTIFICIAL INTELLIGENCE IN SHAPING CONSUMER PERCEPTION AND MOTIVATION TOWARDS ONLINE SHOPPING"	110 – 114
Dr. Minum Saksena	
EXPLORING THE DARK SIDE OF ARTIFICIAL INTELLIGENCE: ETHICAL IMPLICATIONS AND THE NEED FOR AI-SPECIFIC LEGISLATION, WITH SPECIAL REFERENCE TO THE NETFLIX HINDI LANGUAGE MOVIE CTRL	115 – 117
Dr. Neelam Arora	
LINGUISTIC BARRIERS TO COMMUNICATION DUE TO ARTIFICIAL INTELLIGENCE	118 – 120
Dr. Nelson Daniel	
USING SENTIMENT ANALYSIS FOR EXAMINING NEWS ARTICLES AND SOCIAL MEDIA POSTS TO UNDERSTAND PUBLIC OPINION AND TO IDENTIFY TRENDS	121 – 125
Dr. Nidhi Singh	
THE EFFECT OF ARTIFICIAL INTELLIGENCE GENERATED CONTENT AND USER GENERATED CONTENT ON SOCIAL MEDIA MARKETING STRATEGY	126 – 130
Dr. Sangeeta Makkad	
BRIDGING THE DIGITAL GAP: A STATISTICAL ANALYSIS OF STUDENTS PERCEPTIONS ON E-LEARNING INTEGRATION IN THE HSNCU SYLLABUS TO SUPPORT GOVERNMENT DIGITAL INITIATIVES	131 – 139
Khushboo Barai and Dr. Asha A. Jindal	
THE TRAIT EFFECT: HOW PERSONALITY SHAPES OUR CHOICES	140 – 144
Latika N. Palyekar and Dr. Tanzim S. Shaikh	
AI-DRIVEN INNOVATIONS IN TRAVEL AND HOSPITALITY INDUSTRY: ENHANCING CUSTOMER SERVICE WITH CHATBOTS	145 – 148
Mrs. Payal Jignesh Parikh	
THE STUDY OF IMPLICATION OF USE OF ARTIFICIAL INTELLIGENCE (AI) ENABLED TECHNOLOGIES IN THE BANKING SECTOR AS A PREDICTIVE MODEL – BANKING 4.0	149 – 156
Mrs. Sheetal Aditya and Ms. Shivani Singh	
THE FUTURE OF SMART AVIATION: AI-DRIVEN INNOVATIONS IN THE AIRLINE INDUSTRY	157 – 162
Ms. Shubhada Sharma and Dr. Sangeeta Pawar	

SMALL AREA ESTIMATION OF SELF-REPORTED TUBERCULOSIS IN INDIA: EVIDENCE FROM LARGE SCALE SURVEY 163 – 168

Neel D. More and Brajesh

THE ROLE OF AI IN FINANCIAL FRAUD DETECTION: A CASE STUDY OF THE WIRECARD SCANDAL 169 – 171

Prof. Siddique Shaikh

AI POWERED RETAIL: UNDERSTANDING THE SPECTRUM OF AI IMPACT ON RETAILERS 172 – 176

Sanya Bhatia

STATISTICAL ANALYSIS ON CROP PRODUCTION DATA 177 – 182

Shubham Bharat Jadhav and Dr. Pratiksha Kadam

THE IMPACT OF TECHNOLOGY ON YOUTH PRACTICING KRISHNA CONSCIOUSNESS AND THE INFLUENCE OF FOLLOWING THEM 183 – 186

Dr. Prasadhini Gautam and Ms Harsha

ADAPTING RELATIONSHIP MARKETING FOR THE DIGITAL AGE: AI AND GEN Z CONSUMER PERCEPTION 187 – 191

Dr. Kamal Raj Mission and Ms. Farheen Zaki Sayyad

AI AND LAW ENFORCEMENT: AI APPLICATION IN CRIME PREVENTION, DETECTION, AND INVESTIGATION 192 – 195

Dr. Rajesh Anant Sakhare

A STUDY ON AI-DRIVEN ENTREPRENEURSHIP: HOW BUSINESS AND MANAGEMENT UNDERGRADUATES LEVERAGE AI TOOLS TO LAUNCH STARTUPS AT A YOUNG AGE 196 – 203

Ms. Saini Aditi Sarju and Dr. Susan Alex

AN ANALYTICAL STUDY ON THE ROLE OF AI AS A CO-TEACHER IN ENHANCING CLASSROOM LEARNING 204 – 208

Mr. Nimit Sheetal Rajesh Sachde

AI-POWERED SUPPLY CHAIN MANAGEMENT: OPTIMIZING LOGISTICS, INVENTORY MANAGEMENT, AND SUPPLY CHAIN OPERATIONS WITH AI 209 – 211

Nishant Uttam Birje

PERCEPTION VS. REALITY: DO COLLEGE STUDENTS TRUST AI TO MAKE BUSINESS DECISIONS? 212 – 215

Prateek Kumar

STUDYING AI INTEGRATION IN EDUCATION: TEACHERS' PERCEPTIONS, READINESS AND INSTITUTIONAL SUPPORT 216 – 223

Ranjeeta Kapoor and Parveen Jahir Kaladia

ROLE OF AI IN INDIAN ELECTIONS: TRENDS, APPLICATIONS, AND ETHICAL CONCERNS 224 – 227

Dr. Rommani Sen Shitak

A STUDY ON THE ROLE OF PEDAGOGY IN INDIAN HIGHER EDUCATION IN FOSTERING ENTREPRENEURIAL SKILLS: CHALLENGES AND OPPORTUNITIES 228 – 235

Rohan R. Chogale

IMPACT OF AI ON ACADEMIC LEARNING AND PROFESSIONAL CREATIVITY OF STUDENTS: PERSPECTIVES OF EDUCATORS, EMPLOYERS AND STUDENTS 236 – 239

Seema Narendran

SPORTS PARTICIPATION AND ACADEMIC PERFORMANCE: AN AI-DRIVEN PERSPECTIVE OF THE MUMBAI REGION'S JUNIOR COLLEGE STUDENTS 240 – 248

Benita Mercy Peter and Kismat Quraishi

ARTIFICIAL INTELLIGENCE IN INTERDISCIPLINARY STUDIES: TRANSFORMING EDUCATION, INNOVATION, AND FUTURE KNOWLEDGE INTEGRATION 249 – 252

Dr. Nishta Rana Ms. Nitasha Pangotra

A STUDY ON ARTIFICIAL INTELLIGENCE AND THE TRANSFORMATION OF INDIAN MEDIA: EVOLUTION, CHALLENGES, AND FUTURE PROSPECTS 253 – 259

Ms. Pritika Khedwal

A STUDY ON THE REPRESENTATION OF WOMEN IN INDIAN CINEMAS: THE ROLE OF ARTIFICIAL INTELLIGENCE IN REINFORCING AND CHALLENGING GENDER STEREOTYPES 260 – 263

Mrignayani Thanawala

IMPACT OF ARTIFICIAL INTELLIGENCE ON CYBER SECURITY AND THREAT DETECTION

Archana Jadhav

Assistant Professor, Department of Information Technology and Mathematics, Western College of Commerce and Business Management, Sanpada

ABSTRACT

Artificial Intelligence (AI) uses machine learning and intelligent algorithms to improve cyber threat identification, prevention, and response. Artificial Intelligence (AI) enables cybersecurity systems to evaluate enormous volumes of data, spot trends, and reach well-informed conclusions.

*AI plays a variety of roles in enhancing security measures. It can automate routine tasks such as log analysis and **vulnerability scanning**, freeing human analysts to focus on more complex and strategic activities. Real-time threat detection is made possible by AI-powered systems, allowing for quick mitigation and reaction. AI may also change and adapt, constantly picking up new information and enhancing its capacity to recognize and neutralize new dangers. AI improves cybersecurity tactics, enabling proactive defense and protecting sensitive data by evaluating activities, identifying phishing, and adjusting to new threats. Strengthening cybersecurity currently requires human intervention. However, tasks such as system monitoring can be automated through AI. Organizations will have more threat intelligence capabilities and save time identifying new risks if the process is automated. Machine learning (ML) and artificial intelligence (AI) are being used in many different domains, including writing code, creating new graphics, and more.*

Keywords: Artificial Intelligence, Cybersecurity, Machine Learning.

INTRODUCTION

Artificial intelligence has emerged as a crucial tool in the ever-changing field of cybersecurity. By using machine learning and advanced AI algorithms, organizations automate the crucial steps of detecting, evaluating, and proactively reducing cybersecurity risks. Machine learning and deep learning (DL) algorithms are used in artificial intelligence threat detection to assist in identifying cybersecurity risks.

Why is AI Important in Modern Threat Detection?

Decision-making in cybersecurity today heavily relies on AI systems. Automating extremely accurate incident response procedures, these systems effectively handle a wide range of hazards. This development is essential for addressing the dynamic nature of cyber threats and the difficulty of organizing enormous amounts of threat intelligence input. Despite the great effectiveness of AI-powered threat detection, cybercriminals are always changing their attack tactics to get around it. Using sophisticated strategies like polymorphic malware, zero-day exploits, and phishing campaigns with generative AI, they build upon one another to execute increasingly vicious cyberattacks. AI-based threat detection is intended to stop developing threat strategies that are hard to identify and counter, like growing attack vectors like mobile devices, cloud deployments, and Internet of Things devices. Its goal is to combat the growing frequency and severity of cyberattacks, particularly ransomware. The known threat kinds that enterprises are identifying using conventional approaches are identified by AI cybersecurity threat detection. However, with the advancement of AI algorithms, organizations can now continuously track network data, user behavior, and system activity. And if any deviation is found from the regular, these algorithms classify that event as an unknown threat. The AI-based method can identify risks earlier in the attack cycle than the conventional method. This lessens the harm and stops breaches. One of the most interesting features of AI threat detection is that it can automate the entire process of detecting threats, alerting security teams, and preventing additional threats.

Types of Threats Detected by AI**1. Cyber Threats**

Threats like unauthorized access, data breaches, and network invasions are growing more frequent as businesses move to the cloud and the volume of data grows daily. These complex problems are typically missed by traditional security measures, but AI systems are excellent at seeing and preventing these online threats. Real-time network traffic analysis by AI-driven algorithms identifies any odd patterns or any problems that may harm the network.

2. Malware Detection

AI-based malware detection uses machine learning algorithms to identify malicious and corrupted software by analysing the file behavior and system changes. While traditional approaches use a database of known malware signatures, AI-based algorithms can spot new and emerging threats by analysing the way files interact with the

system. This approach helps prevent the malware that frequently changes its code to bypass the traditional threat detection methods.

3. Phishing and Social engineering

Phishing is one of the most common security threats, where the attacker tricks people into stealing their sensitive information. Among all types of threats, AI easily identifies this type of threat. AI algorithms analyze the email metadata, content, and sender patterns to detect and block phishing attempts. Moreover, these AI algorithms are well-versed in detecting social engineering attacks by monitoring communications and interactions. This way, AI helps in safeguarding the information that can otherwise be gathered by manipulating employees or users.

4. Physical Security Threats

AI systems are now being deployed to monitor the premises and identify potential threats. These AI systems can analyze footage and images in real-time to detect issues like unauthorized access or suspicious behavior. Some deep learning use cases like facial recognition, object detection, etc., also help in preventing unauthorized entry to secure physical environments.

5. Behaviour Analysis

Behaviour-based analysis is one of the strengths of AI-based threat detection. While traditional threat detection methods rely on known signatures or patterns, AI systems can learn the usual behaviour of an organization's network, applications, and users. And when they observe a deviation from the baseline, they raise alerts in real-time to enable early threat detection. This way, it helps in identifying and preventing both known and unknown threats (zero-day attacks).

How AI helps in Threat Detection:

AI-based threat detection systems are utilized in the digital, physical, and behavioural domains because of their efficacy and precision.

1. Machine Learning and Pattern Recognition

Machine learning algorithms can identify patterns in the massive volumes of network traffic, user behaviour, and system logs in order to categorize normal and abnormal activity. The model's ability to distinguish between potential threats and genuine operations improves with the amount of data it is trained on. As a result, malware, insider threats, and cyberattacks are detected more quickly and precisely.

2. Natural Language Processing

The introduction of numerous large language models (LLMs) has led to a significant increase in the popularity of natural language processing (NLP). The study of machine learning (ML) gives AI systems the ability to comprehend and interpret human language. By interpreting human language, these systems can detect threats related to phishing, social engineering, and malicious communications. NLP models are trained on a huge amount of language data such as emails, chats, and documents to identify potentially harmful language, phishing attempts, or insider threats.

3. Image and Video Analysis

Image and video analysis is the cornerstone of physical security and surveillance. Deep learning algorithms like CNNs (convolutional neural networks) and RNNs (recurrent neural networks) can be trained on images and videos to detect unauthorized access, suspicious behavior, or security breaches in real-time. For example, face recognition models trained on CNNs can help in identifying individuals who are not authorized to access certain areas. Also, object detection models can be trained on images and videos to detect weapons or unrecognized packages for security purposes.

4. Anomaly Detection Algorithms

Anomaly detection, being one of the core applications of AI threat detection, uses sophisticated algorithms like time-series analysis. These algorithms analyse the system networks and user behaviors over time to establish a baseline. At any point, if a deviation is observed in the system, it indicates a security breach or attack. Some examples of anomaly detection are abnormal login attempts, unusual file access patterns, etc.

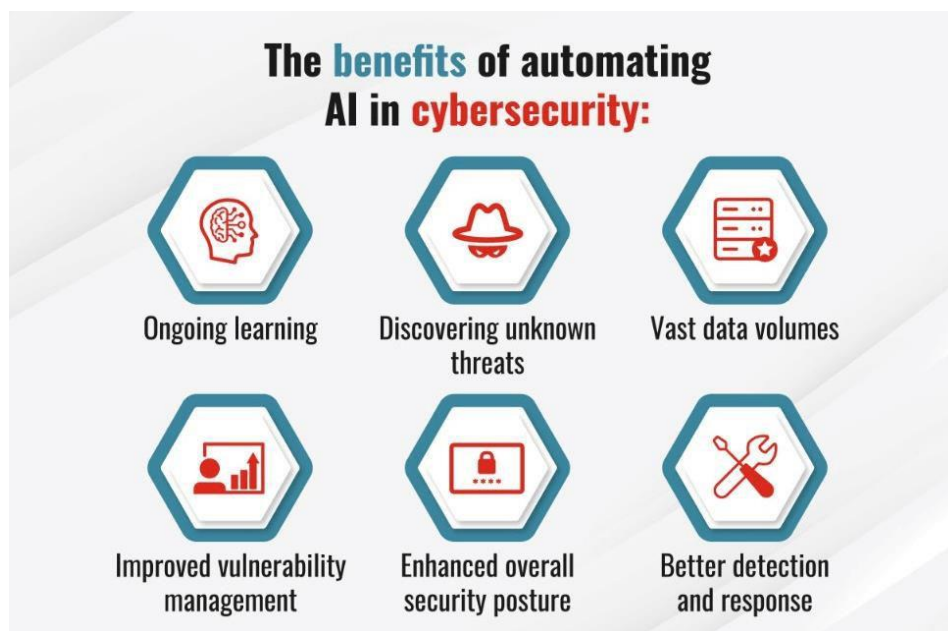
Benefits of AI Threat Detection:

AI threat detection offers a range of benefits to enhance the entire threat detection and defense procedure.

- **Faster detection**— Artificial intelligence (AI) systems can identify dangers more rapidly and simply because they can correlate and analyze data far more swiftly than people. These systems can also operate in

real-time, identifying suspicious activity and anomalies as they happen. The time lag between threat identification and mitigation is shortened as a result of this quicker method.

- **Proactive defense against emerging and higher threat volume**— The ability of AI-based systems to identify new or unidentified dangers, such zero-day vulnerabilities, is one of their primary features. AI systems can identify patterns and signs of novel attacks in vast quantities, whereas conventional threat detection techniques depend on a few recognized signatures.
- **Reduced false positives**— One of the main issues with conventional threat detection systems is that they frequently mistakenly classify everyday activities as threats. By gradually improving their algorithms and learning from patterns of typical behavior, AI-enabled systems can lower false positives. As a result, real dangers are identified, and less effort is spent looking into fictitious situations.
- **Improved threat intelligence**— By constantly learning from fresh information, attacks, and reactions, AI systems get better. AI systems provide insights into present and future security threats by integrating with internal and external data flows.



Challenges and Limitations:

While having a lot of advantages, AI systems also come with several challenges and limitations.

1. **Data privacy and security concerns**— Artificial intelligence (AI) systems analyze enormous volumes of data, including private data like logs and personal information. Sensitive information may be misused or accessed without authorization as a result. Organizations must follow security standards to ensure that sensitive data is handled safely.
2. **False positives and negatives**— While AI systems can significantly reduce false positives, they cannot completely eradicate them. Additionally, using AI systems does not guarantee that they will detect all genuine threats, which may lead to some false negatives. In order to reduce false positives and false negatives, AI systems must be continuously upgraded.
3. **Ethical implications**—AI When it comes to tracking user activity, threat detection may bring up some ethical concerns. For example, employee surveillance and facial recognition software may be misused and infringe upon people's right to privacy. To make sure that everything remains moral, organizations should establish explicit criteria for the usage of AI technologies.
4. **Technical limitations**— Even while AI systems are effective, they remain somewhat mysterious. It is impossible to fully comprehend how they are trying to reach a decision. Additionally, for these AI systems to work well, high-quality data is necessary. False positive and false negative warnings are among the issues that might arise from incomplete or erroneous threats-related data. Furthermore, AI systems can be complicated, and in order to continue working effectively, they frequently need a large amount of processing power and constant upkeep.

Case Studies and Real-world Applications:**AI in Government and Military**

Governments and military associations are using AI trouble discovery systems for public security purposes. This includes detecting cyber intrusions, securing dispatches, and assaying massive quantities of intelligence data. For example, the Cybersecurity and Infrastructure Security Agency (CISA) uses SentinelOne, an advanced AI-based cyber threat detection and prevention platform, to enable government-wide cyber defense.

AI in Corporate Security

AI-based threat detection is being used by businesses and organizations to safeguard their vital infrastructure and sensitive data. These businesses deploy AI to keep an eye on network traffic and employee behavior for indications of insider threats.

AI in Public Safety

Public safety initiatives such as surveillance and anomaly detection increasingly use AI. Public safety agencies or public organizations deploy AI to analyze video feeds from security cameras to identify suspicious activities or unauthorized individuals in real-time.

CONCLUSION

Since cybercriminals constantly evolve their attacking strategies, we need a solution that can rely on more than just a set of predefined rules and patterns. Using machine learning and deep learning algorithms can help us tackle this issue while providing more accuracy, scalability, and flexibility. In this paper I explained about how AI-based threat detection works, the key technologies involved, and how you can implement AI in your existing threat detection system. Finally, I have included the benefits, challenges, and some real-world use cases of AI-based threat detection.

REFERENCES

1. <https://www.fortinet.com/resources/cyberglossary>
2. <https://www.paloaltonetworks.com/cyberpedia>
3. <https://www.paloaltonetworks.com/cyberpedia/generative-ai-in-cybersecurity>
4. <https://www.sentinelone.com/cybersecurity-101>

IMPACT OF THE USE OF AI IN THE ACCOUNTING PROFESSION ON COST TO THE COMPANY AND LOSS OF JOBS

Dr. Ashok V. Mahadik

Assistant Professor, Lala Lajpatrai College of Commerce & Economics Mahalaxmi, Mumbai

EXECUTIVE SUMMARY

This research paper explores the growing role of Artificial Intelligence (AI) in the accounting profession, with a specific focus on its impact on operational costs and employment. As AI tools become more prevalent in finance departments, there is a need to understand how they are changing the nature of accounting work and what implications this holds for professionals and companies.

The study is based on primary data collected from 40 respondents, including 32 males and 8 females, through a structured questionnaire. The responses were analysed using tables, pie charts, and descriptive methods to extract meaningful insights.

Key findings indicate that AI is widely being adopted in accounting, with 65% of respondents confirming full or partial implementation. A majority also reported reduced operational costs, validating the cost-efficiency benefits of AI. In terms of employment, the study found that AI is largely transforming existing job roles rather than eliminating them outright. Professionals expressed confidence in adapting to AI-driven changes, provided they receive adequate training and support.

The paper concludes that AI is not a direct threat to accounting jobs but a powerful tool that, if implemented thoughtfully, can enhance productivity, reduce costs, and reshape the profession in a positive direction. Recommendations focus on investing in training, policy support, and encouraging a human-AI collaborative approach.

Key Terms: Artificial Intelligence, Operational Costs, Job Transformation, Automation, Reskilling, Cost Efficiency, Accounting Profession, Workforce Adaptability, Descriptive Analysis

1. INTRODUCTION

Artificial Intelligence (AI) is transforming the landscape of accounting by automating routine tasks such as data entry, bookkeeping, reconciliations, and even auditing processes. This shift is not only altering how accountants work but also influencing the strategic decision-making frameworks within companies. AI tools like machine learning algorithms, robotic process automation (RPA), and AI-powered analytics are making operations faster, more accurate, and cost-effective. However, this automation wave brings concerns regarding workforce displacement, especially among entry-level professionals. Companies benefit from reduced human error and operational efficiency, but the broader impact on employment, job roles, and long-term workforce planning in the accounting sector remains a critical issue to explore.

2. NEED AND IMPORTANCE OF THE STUDY

The increasing integration of Artificial Intelligence (AI) into business operations, especially in accounting, has created both opportunities and concerns. While AI promises greater efficiency, accuracy, and cost savings, it also raises questions about job displacement and the future role of accounting professionals. This study is necessary to understand the real impact of AI on operational costs and employment within the accounting field, providing a clearer picture for both employers and employees.

The importance of this study lies in its relevance to today's evolving workplace. Companies are rapidly adopting AI-based tools, but there is limited research on how this shift is affecting cost structures and human resource dynamics in accounting. By exploring whether AI truly leads to cost benefits and how it influences job roles, the study offers insights that can guide decision-making.

Additionally, this research helps identify whether professionals are equipped to adapt to AI or if there is a need for more structured training and support. Understanding these factors is crucial for managing change, minimizing disruption, and ensuring a smooth transition toward technology-driven accounting practices. The findings are relevant for policymakers, business leaders, educators, and accounting professionals navigating the AI era.

3. RESEARCH METHODOLOGY

Research Type:

This study is empirical in nature and relies on both qualitative and quantitative data. It uses primary data collected through structured questionnaires from people in accounting and field. Secondary data is taken from industry reports, published research, and corporate case studies.

Sample Size:

The study covers 40 respondents from various companies and accounting roles. A mix of traditional accountants and tech-integrated professionals is included.

Data Analysis Tools:

Descriptive statistics, tables, pie charts, and thematic analysis were used to interpret responses.

OBJECTIVES OF THE RESEARCH

1. To assess the impact of AI on operational costs in accounting departments.
2. To examine whether AI adoption is leading to job losses or job transformation in the accounting field.
3. To suggest how companies and professionals can adapt to AI without severe employment disruption.

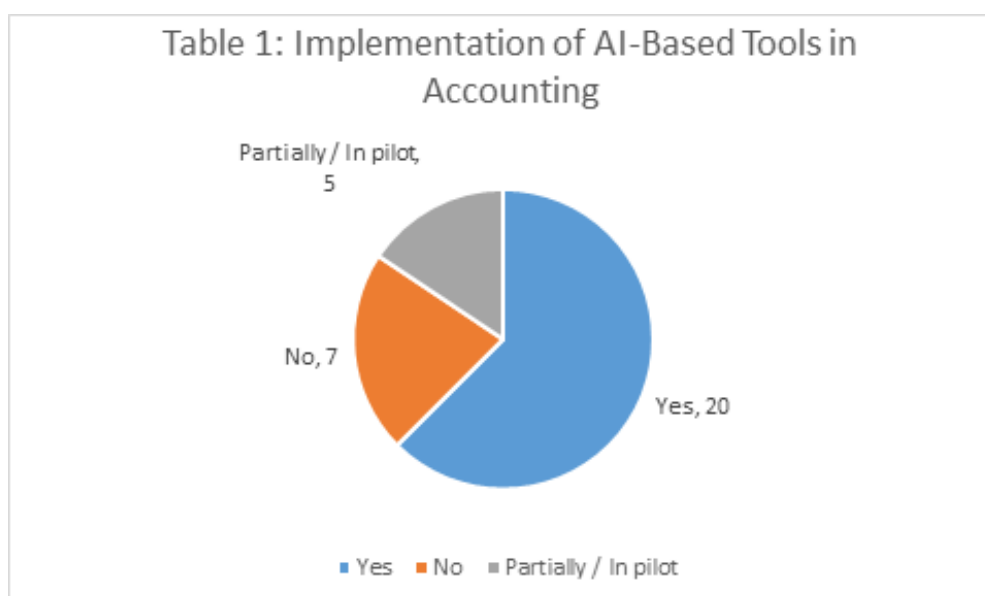
4. DATA COLLECTION AND ANALYSIS

To understand the impact of Artificial Intelligence (AI) on the accounting profession—specifically its effects on operational costs and employment—primary data was collected through a structured questionnaire. The survey was administered to 40 respondents, including accounting professionals, finance executives, and company staff across various industries. The sample comprised 32 male and 8 female participants. The questionnaire focused on the adoption of AI tools, changes in cost efficiency, job displacement or transformation, and adaptability of professionals to AI-driven changes.

Responses were compiled and presented in separate tables for each question. Descriptive analysis was used to interpret the data, supported by visual aids such as pie charts. This approach helped in identifying patterns, trends, and key insights aligned with the research objectives. The analysis offers a grounded view of how AI is reshaping the accounting landscape in real-world settings.

1. Has your company implemented AI-based tools in the accounting or finance department?

Table 1: Implementation of AI-Based Tools in Accounting			
Response Option	Male	Female	Total
Yes	20	6	26
No	7	1	8
Partially / In pilot	5	1	6
Total	32	8	40



Explanation:

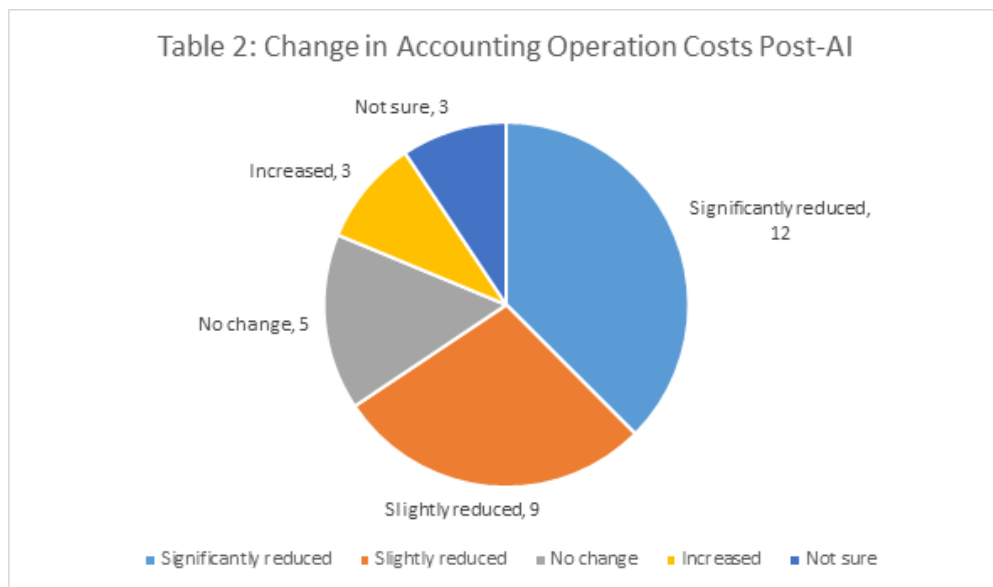
Out of 40 respondents, 26 confirmed that AI tools have been implemented in their accounting or finance departments, with 6 more reporting partial implementation. Only 8 respondents reported no AI use at all. A majority of both male and female participants reported exposure to AI systems.

Inference:

The data indicates a strong adoption of AI in accounting functions. Most companies have either fully implemented or are testing AI-based solutions, suggesting growing reliance on automation in financial operations.

2. How has the cost of accounting operations changed?

Table 2: Change in Accounting Operation Costs Post-AI			
Response Option	Male	Female	Total
Significantly reduced	12	3	15
Slightly reduced	9	2	11
No change	5	2	7
Increased	3	1	4
Not sure	3	0	3
Total	32	8	40



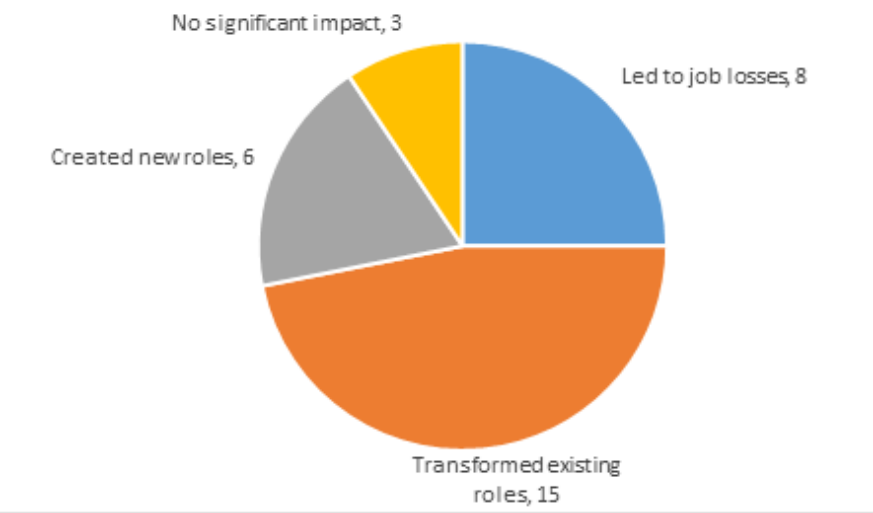
Explanation: 15 respondents observed a significant reduction in costs, and 11 noticed a slight decrease, making up 65% of the total. Only a small portion (4 people) felt costs had increased, and a few (7) noticed no change. Males were more aware or impacted by cost reductions than females.

Inference: AI adoption is largely seen as cost-effective. The majority of respondents recognize that automation contributes to lowering operational expenses, validating AI's role as a financial efficiency driver.

3. What impact has AI had on jobs within the Accounting team in your Company?

Table 3: Impact of AI on Jobs in Accounting Teams			
Response Option	Male	Female	Total
Led to job losses	8	2	10
Transformed existing roles	15	4	19
Created new roles	6	1	7
No significant impact	3	1	4
Total	32	8	40

Table 3: Impact of AI on Jobs in Accounting Teams

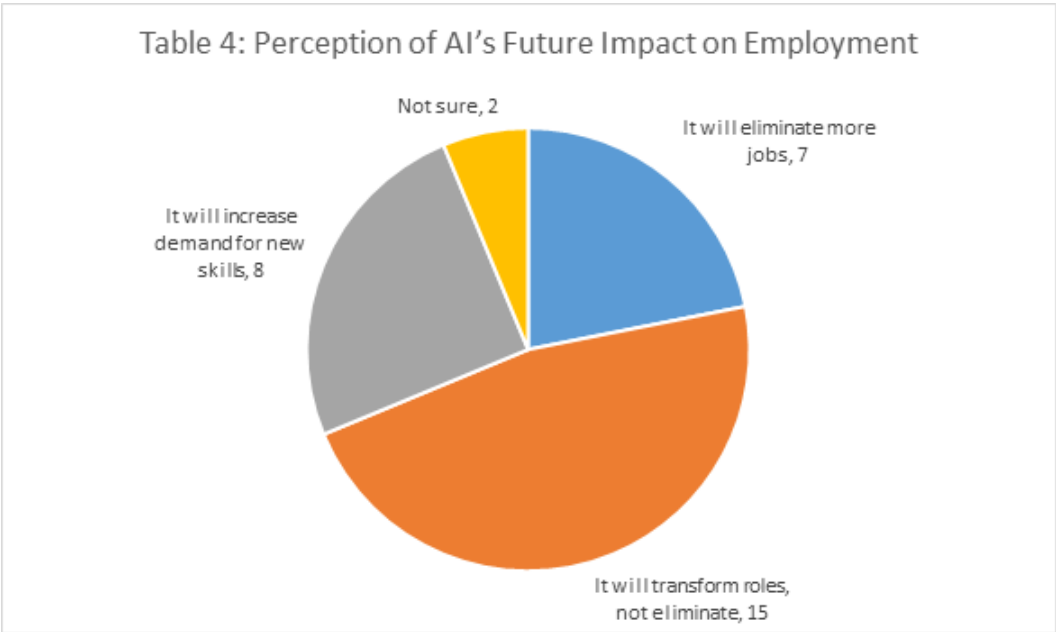


Explanation: 19 participants said AI transformed existing roles, and 7 stated it created new roles. Only 10 reported job losses, with the rest experiencing no significant change. This shows that the primary impact has been role evolution rather than mass displacement.

Inference: While job losses have occurred, AI is more often reshaping responsibilities rather than replacing employees entirely. There's a shift toward hybrid roles where humans oversee or complement automated processes.

4. How do you Perceive AI's Future Impact on Employment in Accounting?

Table 4: Perception of AI’s Future Impact on Employment			
Response Option	Male	Female	Total
It will eliminate more jobs	7	1	8
It will transform roles, not eliminate	15	4	19
It will increase demand for new skills	8	3	11
Not sure	2	0	2
Total	32	8	40



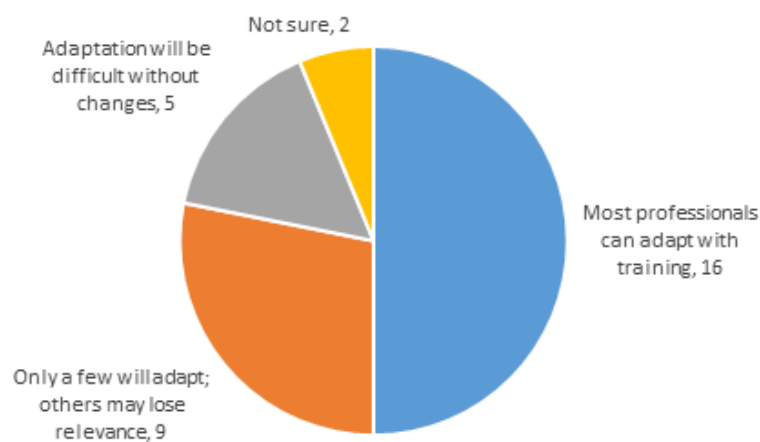
Explanation: Almost half (19) of respondents believe AI will transform roles without eliminating many jobs. Another 11 expect it will increase demand for new skill sets, while 8 foresee job losses. This reflects a mostly optimistic outlook on AI's future in accounting.

Inference: Most professionals see AI as a transformative force that changes how work is done rather than threatening employment altogether. There's a strong expectation of future roles requiring reskilling rather than resulting in large-scale job cuts.

5. What is your view on the ability of professionals to adapt to AI-driven changes in accounting?

Table 5: Ability of Professionals to Adapt to AI Changes			
Response Option	Male	Female	Total
Most professionals can adapt with training	16	5	21
Only a few will adapt; others may lose relevance	9	2	11
Adaptation will be difficult without changes	5	1	6
Not sure	2	0	2
Total	32	8	40

Table 5: Ability of Professionals to Adapt to AI Changes



Explanation: 21 respondents expressed confidence that professionals can adapt through training. However, 11 believed only a few would adjust, and 6 felt that adaptation would be difficult without structural support. Only 2 were unsure.

Inference: The majority of respondents are optimistic about adaptability, especially if proper training is provided. However, a notable minority sees challenges ahead, emphasizing the need for structured support and policy-level intervention to aid workforce transition.

1. Findings

The study explored the impact of Artificial Intelligence (AI) on the accounting profession, focusing on operational costs, job changes, and professional adaptability. Based on responses from 40 accounting professionals, the findings present a clear picture of the evolving role of AI in the workplace.

A significant majority (65%) of respondents confirmed that AI tools are either fully implemented or in the process of being adopted in their organizations' accounting departments. This indicates that AI integration is no longer experimental—it's becoming the new norm.

Regarding cost impact, 65% of respondents noticed a reduction in operational expenses following AI adoption. This supports the idea that AI tools not only improve accuracy and speed but also deliver tangible financial savings to organizations. Only a small number observed increased costs, which could be due to initial implementation or integration hurdles.

When it comes to employment, the results reveal that AI is more of a job transformer than a job killer. Nearly half the respondents said AI had transformed existing roles, while 18% observed the creation of new roles. Only 25% reported direct job losses, suggesting that while some displacement exists, most impacts are structural and transitional.

Professionals hold a generally optimistic view of AI's future in accounting. About 75% believe AI will either transform roles or lead to new skill demands rather than trigger mass unemployment. Lastly, more than half the participants expressed confidence that most professionals can adapt to AI changes with proper training and support.

Overall, the findings suggest that while AI disrupts traditional accounting functions, it also creates opportunities for cost savings and role evolution—provided that professionals and organizations are proactive in upskilling and adapting to the new landscape.

2. CONCLUSION AND SUGGESTIONS.

The study clearly highlights that Artificial Intelligence (AI) is reshaping the accounting profession in substantial ways. AI tools are increasingly being adopted across companies, with most respondents confirming their implementation in core accounting functions. These tools are reducing operational costs, improving efficiency, and enhancing accuracy in financial processes. While there is concern about job losses, the data suggests that AI is more commonly transforming roles rather than eliminating them outright.

The majority of professionals view AI as a tool that will evolve job profiles rather than replace human accountants. There's also strong confidence that most professionals can adapt to AI-driven changes, especially when supported by proper training and infrastructure. This signals an opportunity for organizations to re-skill their workforce and integrate AI in a way that enhances rather than replaces human potential.

SUGGESTIONS

1. **Invest in Training:** Organizations should prioritize regular training programs to help accounting staff adapt to AI systems. Upskilling should focus on analytical thinking, tech integration, and AI oversight.
2. **Blend Human and AI Efforts:** Rather than replacing accountants, AI should be positioned as a support system to handle repetitive tasks, allowing professionals to focus on strategic, judgment-based work.
3. **Policy and Support Frameworks:** Government bodies and industry associations should develop policies that encourage ethical and inclusive AI adoption while protecting vulnerable job segments.
4. **Monitor Impact Continuously:** Companies should regularly evaluate how AI impacts costs and employment to ensure that its integration is balanced and sustainable.
5. **Encourage Innovation:** Accountants should be encouraged to experiment with AI tools, contribute feedback, and participate in shaping how AI is used in their organizations.

In conclusion, AI presents a shift—but not a threat. With thoughtful implementation and active human adaptation, the future of accounting looks more collaborative and efficient than ever before.

BIBLIOGRAPHY:

Websites Visited

- <https://www.invensis.net/blog/impact-of-ai-on-accounting-industry>
- <https://www.infosysbpm.com/blogs/finance-accounting/the-role-of-ai-and-technology-in-the-future-of-accounting.html>
- <https://www.invensis.net/blog/impact-of-ai-on-accounting-industry>
- <https://www.acecloudhosting.com/blog/artificial-intelligence-impact-accounting/>
- <https://tax.thomsonreuters.com/blog/the-impact-of-artificial-intelligence-on-the-tax-and-accounting-profession/>

AI ADOPTION IN FAMILY-MANAGED BUSINESSES: AWARENESS, CHALLENGES AND FUTURE DIRECTIONS

Dr. Rakhi SharmaDirector-AICTE Course, Jai Hind College (Empowered Autonomous), Affiliated to University of Mumbai ,
Mumbai -400020, India**ABSTRACT**

This research paper explores the level of AI awareness among decision-makers in family-managed businesses (FMBs), the extent of AI adoption across different business functions, and the influence of business size and generational leadership on AI integration. Additionally, it examines key challenges hindering AI adoption, perceived benefits, external influences, future investment intentions, and strategic recommendations for enhancing AI implementation while preserving traditional business values.

Keywords: Artificial Intelligence (AI), Family-Managed Businesses (FMBs), AI Adoption, Business Size, Technology Integration, Digital Transformation, Strategic Implementation

1. INTRODUCTION

Family-managed businesses (FMBs) play a crucial role in global economies, contributing significantly to employment and economic growth. Despite their importance, many FMBs struggle to integrate emerging technologies such as artificial intelligence (AI). AI has the potential to enhance decision-making, streamline operations, and improve efficiency, yet its adoption remains inconsistent across different business sizes and generations of leadership. This study aims to assess AI awareness, adoption trends, and challenges, while providing insights into strategies for successful AI integration in FMBs.

2. RESEARCH OBJECTIVES

1. To assess the level of AI awareness among decision-makers in family-managed businesses.
2. To examine the extent of AI adoption across different business functions in family-managed enterprises.
3. To analyze the relationship between business size and AI adoption, identifying trends in small, medium, and large family businesses.
4. To explore the impact of generational leadership on AI adoption, comparing first-generation businesses with later generations.
5. To identify key challenges and barriers that hinder AI adoption in family-managed businesses.
6. To evaluate the perceived benefits of AI implementation, including efficiency, cost reduction, and decision-making improvements.
7. To investigate the role of external influences, such as consultants, industry trends, or competitors, in driving AI adoption.
8. To determine future AI investment intentions among family-managed businesses.
9. To recommend strategies for enhancing AI integration in family businesses while maintaining their traditional values and structures.

3. RESEARCH METHODOLOGY**3.1 Research Design**

This study adopts an interview and descriptive statistical analysis approach using a survey-based descriptive research design. The aim is to examine the relationship between AI adoption and various factors in family-managed businesses.

3.2 Data Collection Method

- **Primary Data:** Collected through a structured questionnaire distributed to owners, successors, and senior management of family-managed businesses.
- **Secondary Data:** Includes academic journals, industry reports, case studies, and market research.

3.3 Sampling Method & Size

- **Target Population:** Family-managed businesses across various industries.

- **Sampling Technique:** Stratified random sampling to ensure representation across business sizes (small, medium, and large).
- **Sample Size:** 50 respondents.

3.4 Data Analysis Techniques

- **Descriptive Statistics:** Mean, percentages, and frequency distribution to summarize responses.
- **Chi-Square Test:** To determine relationships between categorical variables (e.g., business size vs. AI adoption).

4. Data Analysis and interpretation

Null Hypothesis: There is no association between roles (Owner vs. Successor) and AI usage. That is, AI usage is independent of the person's role.

Alternative Hypothesis (H_1): There is an association between role and AI usage

Table: 1

	Owner	Successor	Row total
Use of AI	2	30	32
Doesn't use AI	10	8	18
Column total	12	38	50

Table: 2

	Owner	Successor
Uses AI	$(32 \times 12) / 50 = 7.68$	$(32 \times 38) / 50 = 24.32$
Doesn't use AI	$(18 \times 12) / 50 = 4.32$	$(18 \times 38) / 50 = 13.68$

Applying Value to Each Cell

1. $(2 - 7.68)^2 / 7.68 = 32.38 / 7.68 \approx 4.22$
2. $(30 - 24.32)^2 / 24.32 = 32.38 / 24.32 \approx 1.33$
3. $(10 - 4.32)^2 / 4.32 = 32.38 / 4.32 \approx 7.49$
4. $(8 - 13.68)^2 / 13.68 = 32.38 / 13.68 \approx 2.37$

Chi square $4.22 + 1.33 + 7.49 + 2.37 = 15.41$

Degree of freedom = (number of rows-1)(number of columns-1)=1

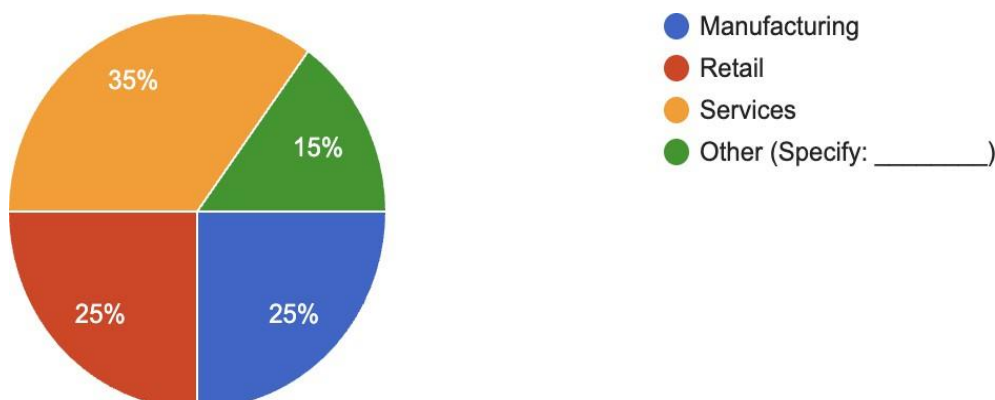
Chi-square value (χ^2) ≈ 15.41 df = 1

X^2 (df=1, $\alpha=0.05$) ≈ 3.841

15.41 > 3.841

Since the value is less, the null hypothesis is rejected. There is a statistically significant association between being an owner or successor and AI usage. Specifically, Successors are much more likely to use AI than owners.

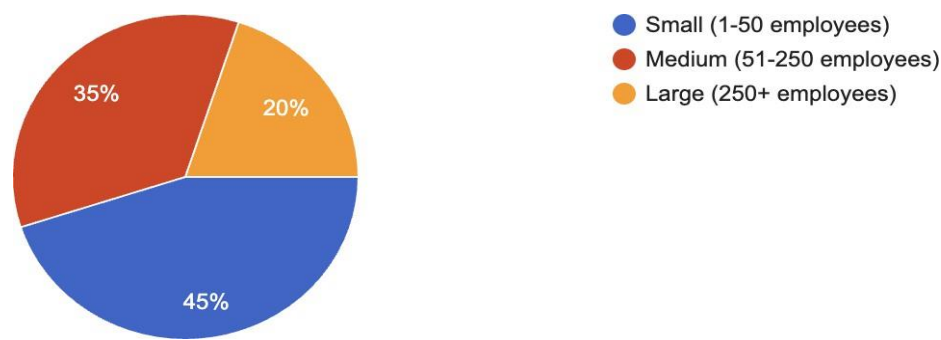
4.1 Type of Business



Source: Primary Data

Interpretation: The services sector leads AI interest, followed closely by manufacturing and retail. The diversity in industry types suggests that AI adoption is a cross-sectoral interest, not limited to any one industry.

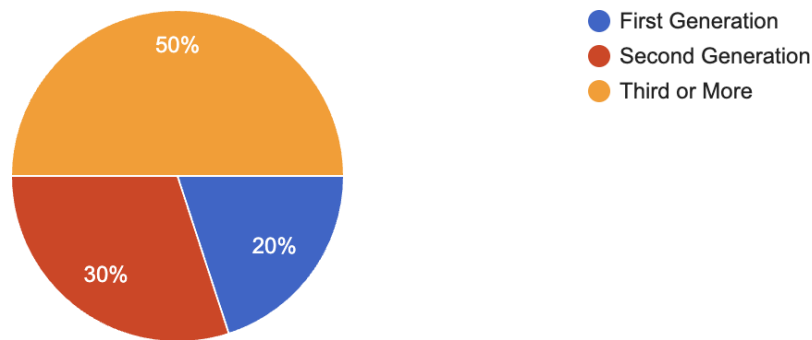
4.2 Size of Business



Source: Primary Data

Interpretation: The data is most reflective of small and medium-sized businesses, which together make up 80% of the sample. This suggests that AI adoption, interest, and challenges are being explored not just by big players but increasingly by smaller businesses looking to stay competitive and innovative.

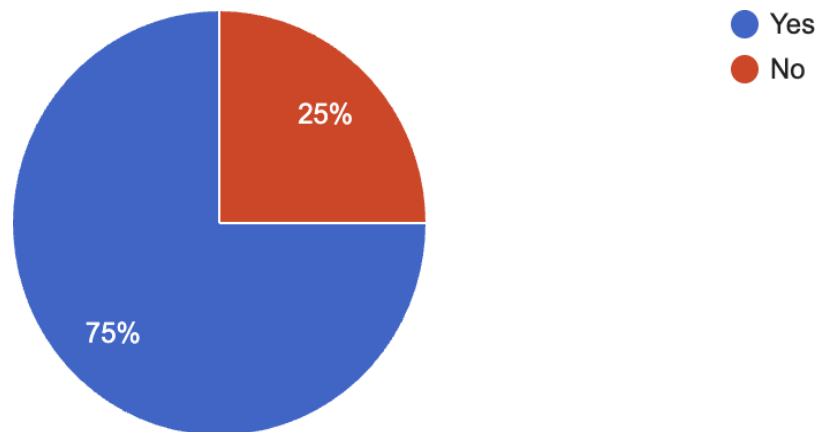
Generations Managing the Business



Source: Primary Data

Interpretation: The data highlights a significant continuation of business across generations, with 80% being led by second generation or beyond. This can impact AI adoption and modernization strategies, as generational perspectives often influence openness to new technologies. Third-generation businesses may be balancing tradition with innovation, while first-generation leaders might have more flexibility but also face resource constraints.

4.3 AI Awareness among Decision-Makers



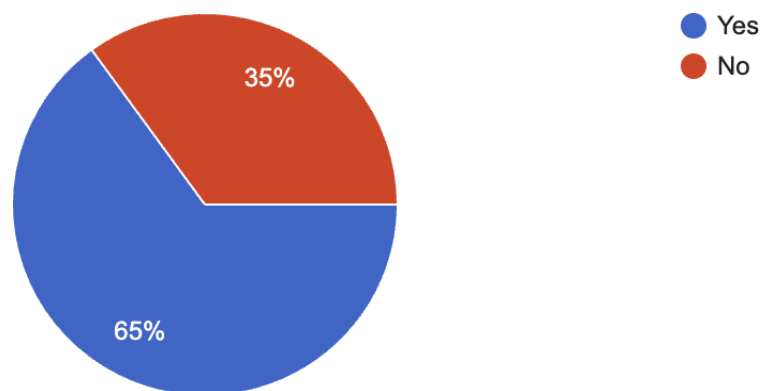
Source: Primary Data

Interpretation: Understanding AI's potential is crucial for its adoption. This section evaluates decision-makers' knowledge of AI, sources of information, and the influence of generational leadership on AI literacy. Findings indicate that younger leaders exhibit higher AI awareness compared to their predecessors. Many first-generation business owners rely on traditional management practices, whereas second and third-generation leaders, often exposed to modern technology through education and industry networks, demonstrate greater AI comprehension and interest.

Key Factors Influencing AI Awareness Include:

- Educational background and exposure to digital transformation.
- Access to industry reports and AI-focused training.
- Influence of external consultants and technology partners.

4.4. AI Adoption across Business Functions



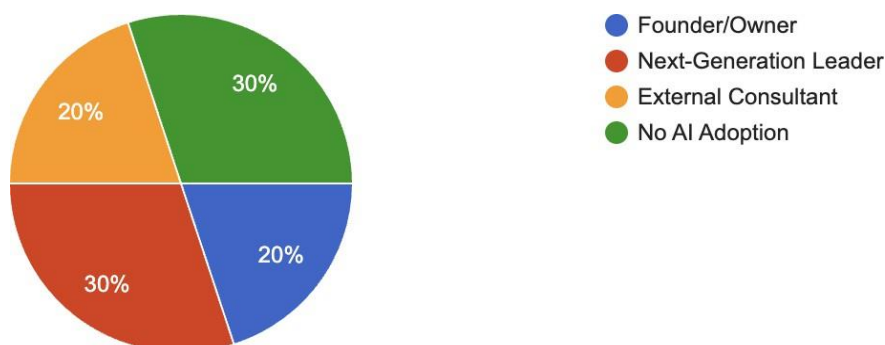
Source: Primary Data

Interpretation: AI adoption is uneven across business functions. The study finds that marketing and customer service utilize AI more extensively, employing tools like chatbots, personalized advertising, and predictive analytics. In contrast, HR and financial planning experience slower integration due to concerns over job displacement and data security. Larger FMBs demonstrate greater AI adoption in operations, supply chain management, and analytics, benefiting from automation and data-driven decision-making.

The Extent of AI Adoption by Function:

- **Marketing & Sales** – AI-driven customer insights, automation, and personalized marketing.
- **Customer Service** – Chatbots and AI-powered support tools enhance response efficiency.
- **Operations & Supply Chain** – AI-driven inventory management and predictive analytics optimize processes.
- **HR & Talent Management** – Limited AI use due to concerns over workforce adaptation.

4.5 Business Size and AI Adoption

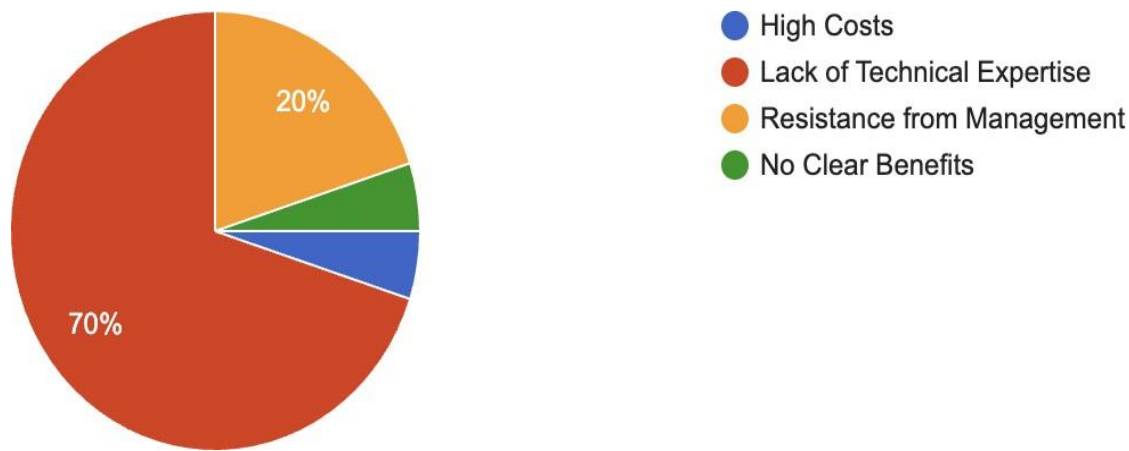


Source: Primary Data

Interpretation: AI adoption appears to be most actively championed by next-generation leaders, while 30% of businesses remain non-adopters. Founders and consultants play supporting but meaningful roles. This indicates

a generational and strategic divide—those with a future-focused mindset or external support are moving ahead, while others may need targeted encouragement, education, or success stories to follow suit.

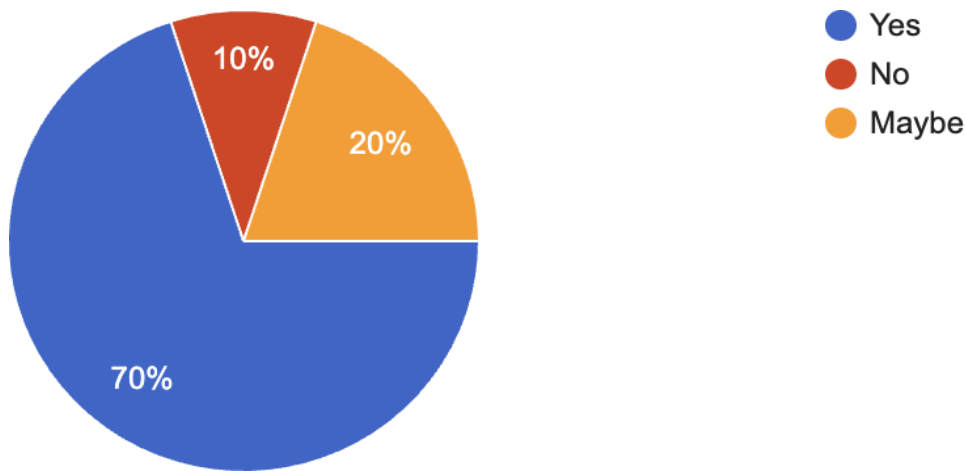
4.6 Challenges in AI adoption for business



Source: Primary Data

Interpretation: The dominant challenge to AI adoption is lack of technical expertise, not skepticism or cost. This suggests that addressing the skills gap—through training, hiring, or strategic collaborations—could unlock AI potential for most businesses. Resistance from management is the next key area to tackle, likely through awareness-building and clear demonstrations of AI's value.

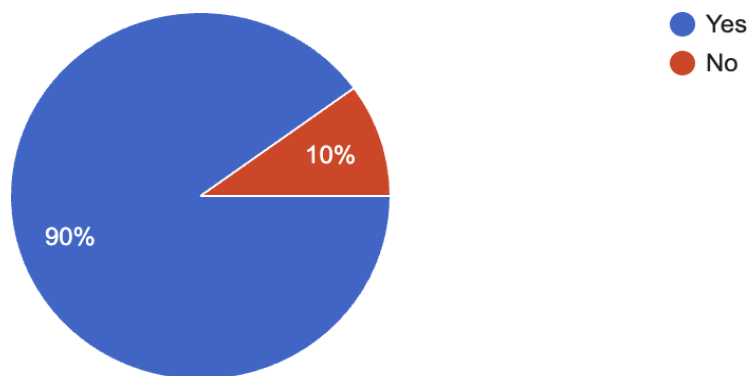
4.7 Plan to invest in AI-based solutions within the next 5 years



Source: Primary Data

Interpretation: There is a strong trend toward AI adoption, with 70% committed and an additional 20% considering it. Together, this indicates up to 90% potential adoption, suggesting an overall readiness in the market. Businesses should prepare for a competitive landscape where AI will be a standard tool, and those still undecided could be influenced through education, case studies, or pilot programs. Business size significantly influences AI adoption. Larger enterprises have more financial and technological resources to invest in AI, whereas small and medium-sized FMBs often face cost and expertise-related barriers.

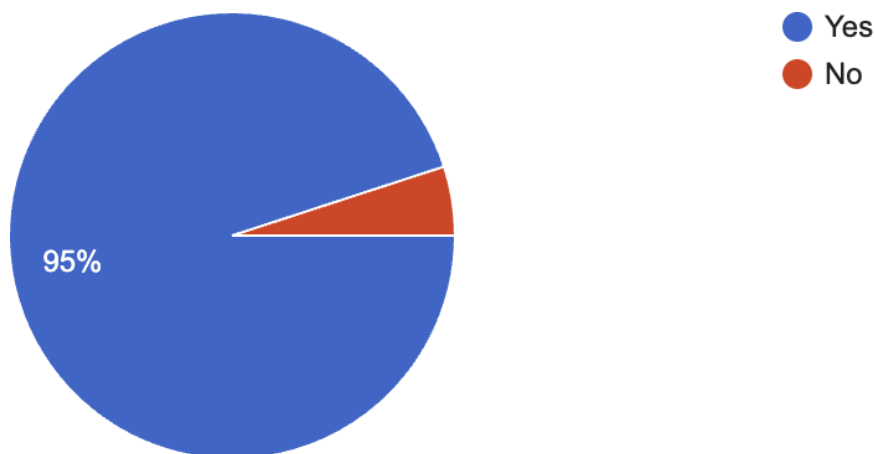
4.8 Willingness to take external AI training programs for business



Source: Primary Data

Interpretation: There is a clear and overwhelming willingness among participants to engage in external AI training. This suggests a high level of awareness or perceived value in gaining AI-related knowledge for business growth or competitiveness. For decision-makers, this could justify investments in offering or subsidizing such programs, as the majority are ready to take part.

4.9 Preference to use AI tools Designed Specifically Family-Managed Businesses



Source: Primary Data

Interpretation: There is a strong majority consensus towards "Yes," indicating that nearly all participants are in favor or agreement with the question posed. The small percentage of "No" responses suggest minimal opposition or disagreement.

5. FINDINGS

- Large FMBs are more likely to implement AI-driven automation and advanced analytics.
- Medium-sized FMBs adopt AI in select functions such as marketing and customer engagement.
- Small FMBs face financial and knowledge constraints, limiting AI implementation to basic applications.

5.1 Impact of Generational Leadership on AI Adoption

First-generation leaders tend to be cautious about AI, prioritizing traditional business values. Their decision-making often leans toward experience-based intuition rather than data-driven insights. In contrast, second and third-generation leaders are more inclined to embrace AI-driven decision-making and automation, recognizing AI's role in maintaining competitiveness.

Differences in AI adoption by generation:

- **First-Generation Leaders** – Conservative approach, limited AI adoption.
- **Second-generation Leaders** – Selective AI integration with a focus on improving operations.
- **Third-generation Leaders** – Open to extensive AI implementation across multiple business functions.

6. CHALLENGES AND BARRIERS TO AI ADOPTION

Key challenges include financial constraints, lack of skilled personnel, resistance to change, and ethical concerns. Regulatory compliance and data security also pose significant hurdles, particularly for smaller family businesses.

Major barriers:

- **Financial Limitations** – High costs of AI infrastructure and software.
- **Workforce Resistance** – Employees fear job losses due to AI automation.
- **Lack of Expertise** – Limited access to AI-skilled professionals.
- **Regulatory & Ethical Concerns** – Compliance challenges and concerns over data privacy.

7. PERCEIVED BENEFITS OF AI IMPLEMENTATION

Despite challenges, AI offers substantial benefits, including efficiency improvements, cost reductions, enhanced decision-making, and competitive advantages. Businesses that have successfully adopted AI report increased productivity and customer satisfaction.

Key benefits:

- **Efficiency Gains** – Automating repetitive tasks enhances productivity.
- **Cost Reduction** – AI-driven insights optimize resource allocation.
- **Improved Decision-Making** – Data analytics provide real-time insights for strategic planning.
- **Competitive Advantage** – AI adoption enhances customer engagement and market positioning.

8. External Influences on AI Adoption

Consultants, industry trends, and competitor strategies play a vital role in AI adoption. Government policies and incentives also contribute to shaping AI-related decisions in FMBs.

Influential factors:

- **Technology Consultants** – External advisors guide AI adoption strategies.
- **Competitor Adoption** – Industry pressure accelerates AI integration.
- **Government Support** – Policies and financial incentives encourage AI adoption.

9. Future AI Investment Intentions: Many FMBs express interest in expanding AI investment, focusing on automation, data analytics, and AI-driven customer engagement tools. However, financial limitations remain a concern for small and medium-sized enterprises. Key investment areas:

- **Automation & Robotics** – AI-driven manufacturing and logistics improvements.
- **Predictive Analytics** – Enhancing business intelligence and forecasting.
- **AI-Powered Customer Interaction** – Personalization through machine learning models.

10. Recommendations for Enhancing AI Integration-To ensure successful AI adoption, FMBs should focus on the following strategies:

- **Training & Education** – Conduct targeted AI training programs for decision-makers.
- **Cost-Effective AI Solutions** – Implement scalable AI tools tailored for smaller FMBs.
- **Cultural Adaptation** – Foster a culture of technological adaptability while maintaining core family business values.
- **Strategic Partnerships** – Leverage external partnerships with AI consultants and industry experts.
- **Government & Industry Collaboration** – Engage with policy-makers to access incentives for AI adoption.

CONCLUSION

AI adoption in FMBs is shaped by awareness, generational leadership, business size, and external influences. While challenges exist, strategic implementation of AI can enhance efficiency and competitiveness. Businesses must strike a balance between AI-driven innovation and their traditional legacy to thrive in an evolving market landscape. The future of AI in family-managed businesses depends on overcoming key barriers, leveraging AI's

potential, and embracing innovation while preserving their foundational values. With the right approach, AI can serve as a transformative force, ensuring long-term sustainability and growth for FMBs.

BIBLIOGRAPHY

- <https://www.mckinsey.com/industries/private-capital/our-insights/the-secrets-of-outperforming-family-owned-businesses-how-they-create-value-and-how-you-can-become-one>
- <https://www.entrepreneur.com/en-in/news-and-trends/indias-family-businesses-drive-40-of-private/487738>
- <https://www.mckinsey.com/featured-insights/future-of-asia/five-differentiators-of-outperforming-family-owned-businesses-in-india>
- <https://pmc.ncbi.nlm.nih.gov/articles/PMC9838288/>

ETHICAL IMPLICATIONS OF ARTIFICIAL INTELLIGENCE IN MARKETING: A COMPREHENSIVE STUDY

Dr. Arun Poojari

Associate Dean, Lala Lajpatrai College of Commerce and Economics, Mahalaxmi, Mumbai 400 034

ABSTRACT

Artificial Intelligence (AI) is revolutionizing the marketing industry by enabling personalized experiences, automating processes, and enhancing data-driven decision-making. However, as AI becomes more integrated into marketing strategies, it brings several ethical challenges. This research explores the ethical implications of AI in marketing, focusing on issues such as data privacy, algorithmic bias, transparency, and the potential for manipulation. The paper draws on secondary sources to provide a comprehensive overview of the ethical concerns in AI-driven marketing and offers recommendations for businesses to navigate these challenges responsibly.

1. INTRODUCTION

The rapid adoption of Artificial Intelligence (AI) in marketing has transformed how businesses engage with consumers, optimize campaigns, and deliver personalized content. AI tools such as chatbots, recommendation systems, and predictive analytics are now ubiquitous in the marketing landscape. While AI offers significant advantages in terms of efficiency and personalization, its widespread use also raises important ethical issues.

These ethical concerns include the use of personal data, the potential for reinforcing biases in algorithms, and the lack of transparency in AI-driven decisions. This research paper aims to explore these ethical implications, using secondary information from academic literature, industry reports, and case studies to understand how AI in marketing can be implemented responsibly.

2. Ethical Issues in AI-Driven Marketing

AI's integration into marketing processes raises several ethical challenges that businesses need to address. These issues are primarily centered on the use of data, the transparency of algorithms, and the potential harm caused by biased decision-making.

2.1. Data Privacy and Consumer Consent

One of the most significant ethical concerns in AI-driven marketing is the collection and use of consumer data. AI systems rely on vast amounts of personal data to tailor marketing efforts, ranging from demographic information to consumer behavior patterns. However, this raises issues related to data privacy, as consumers may not be fully aware of how their data is being collected, stored, and utilized.

Key Concern:

- **Informed consent:** Consumers often give consent to data collection without a clear understanding of how their data will be used, leading to concerns about privacy violations. According to a study by **Custers et al. (2018)**, the increasing use of AI to collect personal information without adequate transparency can undermine consumer trust.

Potential Consequences:

- **Loss of trust:** When consumers feel that their privacy is being compromised, they may lose trust in the brands using AI, leading to reputational damage.

2.2. Algorithmic Bias and Discrimination

Another significant ethical issue is **algorithmic bias**, where AI systems unintentionally reinforce biases based on the data they are trained on. Marketing algorithms that use historical data may perpetuate existing social biases, such as gender, racial, or socio-economic discrimination.

Key Concern:

- **Bias in decision-making:** AI models that learn from biased data sets may make discriminatory decisions. For example, a targeted ad campaign might exclude certain demographic groups because the data used to train the algorithm reflects historical biases.

Potential Consequences:

- **Exclusion and inequality:** Biased AI algorithms can result in unfair treatment of certain groups, potentially causing harm to marginalized communities and reinforcing systemic inequality.

2.3. Lack of Transparency and Accountability

AI systems often operate as "black boxes," meaning their decision-making processes are not easily understood or explained. This lack of transparency poses a challenge for marketers who may not fully comprehend how their AI systems are making decisions, let alone explain them to consumers.

Key Concern:

- **Transparency in AI decisions:** Without transparency, consumers cannot fully understand how their data is being used or how marketing decisions are made. **Zengler and Winter (2019)** argue that this lack of accountability can lead to distrust in AI systems and their outputs.

Potential Consequences:

- **Erosion of consumer trust:** When consumers feel that they are being manipulated or that decisions are being made without accountability, they may lose faith in the brand or the technology.

2.4. Manipulation and Consumer Autonomy

AI's ability to predict consumer behavior and craft hyper-targeted messages can lead to ethical concerns regarding manipulation. For example, AI systems can create personalized advertisements that exploit a consumer's psychological vulnerabilities, such as emotional triggers or fears.

Key Concern:

- **Manipulative marketing tactics:** AI can be used to influence consumer behavior in ways that are not always transparent or ethical. AI-driven ads that prey on consumers' insecurities or desires may cross the line into manipulation.

Potential Consequences:

- **Consumer exploitation:** Excessive reliance on AI to manipulate consumer behavior can erode consumer autonomy and trust, leading to ethical dilemmas for marketers.

3. Best Practices for Ethical AI in Marketing

To address these ethical concerns, businesses must adopt responsible practices when implementing AI in marketing. Below are several strategies that companies can use to ensure their AI-driven marketing efforts are ethical:

3.1. Ensuring Data Privacy and Security

Businesses should prioritize data privacy by adhering to regulations such as the **General Data Protection Regulation (GDPR)** and providing consumers with clear information about how their data is being collected and used. This includes obtaining informed consent and allowing consumers to opt-out of data collection where possible.

Best Practice:

- **Transparency in data usage:** Marketers should be transparent about the data collection process and allow consumers to control their data.

3.2. Mitigating Algorithmic Bias

To reduce the risk of algorithmic bias, businesses should regularly audit and test their AI models to ensure they are fair and inclusive. Additionally, companies can use diverse and representative data sets when training AI systems.

Best Practice:

- **Diverse data sets:** Ensure that AI models are trained on diverse, representative data to avoid perpetuating biases that could affect marginalized groups.

3.3. Promoting Transparency and Accountability

Companies should strive to make their AI systems more transparent and explainable. Providing consumers with understandable explanations of how AI decisions are made can foster trust and improve the ethical use of AI in marketing.

Best Practice:

- **Explain ability in AI:** Develop AI systems with transparency features that allow consumers to understand how decisions are made, particularly when it impacts them directly.

3.4. Avoiding Manipulation and Respecting Consumer Autonomy

Marketers should avoid using AI in ways that manipulate or exploit consumers. AI tools should be used to enhance the customer experience and provide value, rather than to exploit emotional vulnerabilities.

Best Practice:

- **Ethical persuasion:** Use AI to create positive customer experiences that provide real value and avoid manipulative tactics.

4. CONCLUSION

AI presents immense opportunities for the marketing industry, but its use must be guided by ethical principles to ensure fairness, transparency, and respect for consumer rights. The ethical implications of AI in marketing — including data privacy concerns, algorithmic bias, lack of transparency, and the potential for manipulation — highlight the need for businesses to adopt responsible practices. By prioritizing consumer trust, mitigating bias, and promoting transparency, companies can use AI ethically and foster long-term relationships with their customers.

Ultimately, the future of AI in marketing depends on businesses' commitment to ethical practices that balance innovation with responsibility.

5. REFERENCES

- Custers, B., et al. (2018). *Privacy and Artificial Intelligence: Managing the Risks*. Springer.
- Zengler, T., & Winter, D. (2019). *Artificial Intelligence and Marketing Ethics: Navigating the Ethical Landscape*. Journal of Marketing Research.
- **GDPR Compliance** (2018). *General Data Protection Regulation (EU) 2016/679*.
- **Friedman, B., & Nissenbaum, H.** (1996). *Bias in Computer Systems*. ACM Transactions on Information Systems.

THE ROLE OF ARTIFICIAL INTELLIGENCE IN SHAPING MODERN CORPORATE GOVERNANCE

Dr. Jyoti Bhatia

Associate Professor, St. Andrew's College of Arts, Science and Commerce

INTRODUCTION

Artificial Intelligence (AI) in Corporate Governance refers to the integration and application of AI technologies in the decision-making processes, strategic management, compliance, risk management, and overall operations of corporate governance systems. Corporate governance refers to the mechanisms, processes, and relationships by which corporations are controlled and directed, typically involving the board of directors, management, shareholders, and other stakeholders. AI in corporate governance seeks to improve transparency, efficiency, accountability, and decision-making processes through automated systems, data-driven insights, predictive analytics, and machine learning models. The key is the use of advanced AI tools to enhance or transform traditional governance practices, enabling organizations to adapt to an increasingly data-rich, dynamic, and complex business environment.

AI systems can assist boards and management by providing data-driven insights, predicting future trends, and optimizing decision-making. AI tools can enhance risk management by predicting potential risks (financial, operational, or reputational) and automating compliance procedures. AI is increasingly used to monitor regulatory changes and ensure compliance with industry standards and laws. In the realm of financial governance, AI can help detect fraud, assess credit risks, and flag unusual transactions. It enhances the effectiveness of corporate governance by enabling the managers to oversee operations more efficiently, manage risks more proactively, and ensure that organization remains compliant with relevant regulations. Given the rapid advancement of AI technologies, there is a critical need to understand its impact on corporate governance, identify successful implementations, and address the challenges of integration to ensure effective and ethical governance practices in modern organizations.

The integration of Artificial Intelligence (AI) into corporate governance represents a significant transformation in how organizations are managed, regulated, and held accountable. In spite of acknowledging AI potential, Indian companies are not ready for deploying AI powered technology. Continuous evaluations and reforms have been introduced by regulatory authorities for the usage of Artificial Intelligence tools by the companies. This study aims to explore the impact of AI on corporate governance, identify successful implementations, and examine the challenges of integrating AI to enhance governance practices.

REVIEW OF LITERATURE

1. Kalkan, Göktürk. (2024) in their highlights the transformative potential of artificial intelligence (AI) in corporate governance, demonstrating its ability to enhance decision-making processes, improve operational efficiencies, and drive innovation. AI's advanced analytical capabilities provide organizations with valuable predictive insights, enabling more informed and data-driven decisions. However, the study also underscores the challenges that accompany AI adoption, including issues of data privacy, algorithmic bias, and the necessity for comprehensive regulatory frameworks. The findings emphasize that AI has the capacity to fundamentally reshape corporate governance but requires careful management to avoid the risks associated with its disruptive nature.
2. The research conducted by Correia, Anacleto, and Águia (2023) sheds light on the transformative role of artificial intelligence (AI) in enhancing corporate governance (CG). This study, still in its preliminary phase, identifies AI as a tool with the potential to significantly improve ethical and transparent decision-making within corporate structures. The proposed conceptual framework, based on the principles of separation of ownership and control, as well as data ethics, offers a novel approach to integrating AI into traditional governance mechanisms. The expected outcome of this study is to demonstrate a positive impact of AI on CG effectiveness, particularly in enhancing transparency and fostering ethical decision-making processes. Although the research is currently in its early stages, the findings point toward AI's capacity to augment existing governance practices and address ethical challenges within organizations.
3. Jingchen Zhao (2024) in the research explores the potential benefits of accountable artificial intelligence (AI) in corporate boardrooms, emphasizing the role of regulation in fostering responsible AI practices. The study highlights how AI can support, collaborate with, or even replicate the behaviour of directors, thus contributing to more informed and efficient decision-making processes. However, the research also

underscores the need for regulatory frameworks to mitigate the legal and ethical risks associated with AI integration.

- Samara, H. H., et.al. (2025) in their research provides an in-depth examination of the growing influence of artificial intelligence (AI) and machine learning (ML) in the realm of corporate governance. Its primary objective is to analyze the rapid advancements in AI and ML technologies and their applications within corporate governance frameworks. The research involves a comprehensive review of 229 studies published between 2008 and 2023, utilizing software tools. The findings highlight a significant increase in publications on the topic since 2022, with key focus areas including corporate social responsibility (CSR), environmental, social, and governance (ESG) issues, executive compensation, and sustainability. Leading contributions in this field are notably from scholars in Taiwan, the United States, and China.

OBJECTIVES

- To analyse the impact of AI usage on Corporate Governance parameters.
- To identify the corporates reflecting successful implication of AI in Corporate Governance.
- To review the challenges of AI integration for enhancing Corporate Governance.

METHODOLOGY

Data is collected from secondary sources like annual reports, Corporate Governance reports, industry publications, news articles and academic journals.

SCOPE

- The study covers Artificial intelligence and its applications in company governance.
- Data for the period 2023-2024 and 2024-2025 is considered for the study.

FINDINGS

I. Analyse the impact of AI usage on Corporate Governance parameters.

An intersection of AI and Corporate Governance is undergoing a rapid transformation, driven by advancements in AI technologies, increased regulations, and demand for a transparent and efficient corporate practice. The AI usage and its impact on various parameters of Corporate Governance is as follows:

Sr.No.	Corporate Governance parameters	AI usage	Impact
1	Board Diversity and Effectiveness	AI tools are used to assess board diversity and the effectiveness of governance structures	Through natural language processing (NLP) and data analysis, AI can evaluate board members' skills, diversity, and participation in meetings, leading to more optimized governance practices.
2	Real-Time Monitoring	AI enables real-time data collection and analysis, allowing boards to stay updated on the company's performance, market dynamics, and regulatory changes	This shift towards real-time governance ensures quicker responses to issues, improving agility and adaptability.
3	Decision-making	More companies are deploying AI for autonomous decision-making processes, particularly in high-frequency trading, risk management, and operational decisions.	These systems can process vast amounts of data faster and more accurately than humans, improving responsiveness to market conditions
4	Regulatory Compliance	Companies are increasingly leveraging AI to manage and automate compliance processes, particularly in	These systems automatically track regulatory changes, assess compliance risks, and even generate reports for regulatory bodies

		industries with heavy regulatory oversight such as finance, healthcare, and manufacturing	
5	Audit	AI tools are enabling continuous auditing, where machine learning models continuously monitor and assess financial statements and transactions.	These systems make auditing more efficient, transparent, and accurate.
6	Shareholder Engagement	AI is empowering activist shareholders by providing them with more sophisticated tools to analyze company performance, assess governance practices, and track ESG performance.	Tools like sentiment analysis, chatbots, and automated reporting systems allow shareholders to interact with boards more effectively and receive real-time updates on corporate performance.

II. Corporates Reflecting Successful Implication of AI in Corporate Governance

a. KPMG and IBM

KPMG, in collaboration with IBM, has leveraged AI-powered auditing tools to enhance the efficiency and accuracy of financial audits. By integrating machine learning algorithms and advanced data analytics, KPMG has been able to streamline the audit process, improving both the quality and speed of its services. The AI system developed through this partnership was trained on vast amounts of historical audit data, enabling it to detect red flags such as discrepancies in transactions, potential fraud, and non-compliance with regulations. It also empowers auditors to assess risks in real-time and predict future issues, providing actionable insights for proactive decision-making in corporate governance. As a result, KPMG reported a significant reduction in the time required for audits while boosting the precision of their findings. This allowed their auditors to redirect their focus towards strategic advisory services rather than manual, time-consuming checks.

The integration of AI has not only improved operational efficiency but also enhanced transparency, accountability, and compliance, ensuring that companies maintain ethical standards in line with regulatory expectations. AI's role in automating routine tasks has also contributed to better governance, enabling real-time compliance with complex regulations. The successful implementation of AI in KPMG's corporate governance practices demonstrates the transformative potential of AI in reshaping corporate structures and driving more effective, data-driven decision-making processes.

b. Microsoft's AI-Powered Governance

Microsoft, a global technology leader, has placed a strong emphasis on board diversity and effectiveness as part of its corporate governance framework. The company has effectively leveraged AI-powered analytics to evaluate the composition and effectiveness of its corporate board. The company employs AI systems to analyze various factors such as meeting minutes, voting records, and individual contributions, assessing both the diversity (e.g., gender, ethnicity, and background) and skill sets (e.g., technology, finance, strategy) of board members. By doing so, Microsoft has been identifying gaps in expertise and areas where the board could benefit from further diversity or specific skill sets.

The AI-driven analytics provide the board with data-driven insights, helping to improve board dynamics and ensure that decisions align with the company's core values of diversity, inclusion, and long-term sustainability. Additionally, AI tools help Microsoft optimize board performance by suggesting necessary changes in composition and improving overall board effectiveness. This integration of AI not only enhances board operations but also increases transparency, which strengthens stakeholder trust and promotes a governance culture rooted in continuous improvement and accountability.

c. BlackRock's Aladdin Platform

BlackRock, one of the largest global investment management firms, has effectively integrated AI into its corporate governance processes through its proprietary platform, Aladdin (Asset, Liability, and Debt and Derivative Investment Network). It harnesses the power of data analytics, machine learning, and AI to improve decision-making at the board level, particularly in the areas of risk management, portfolio management, and strategic oversight. The platform's primary objective is to provide real-time insights that support board

decisions by analyzing vast amounts of data, such as market trends, economic indicators, and asset performance. Aladdin's AI capabilities enable the board to utilize predictive analytics and modeling tools to assess potential risks, identify opportunities, and anticipate market shifts before they happen, allowing for more accurate and proactive governance. As a result, BlackRock's board can make better data-driven decisions, adjust strategies rapidly, and maintain an up-to-date understanding of both current and future market conditions. This leads to improved board effectiveness, with directors empowered to engage in more informed decision-making.

The integration of AI into BlackRock's governance has also enhanced risk management, providing the board with tools to anticipate and mitigate financial risks, and increased strategic foresight through predictive modeling that aids in identifying long-term trends and opportunities. Ultimately, this integration has fostered more data-driven, proactive governance practices, enhancing BlackRock's ability to manage complex portfolios and navigate evolving market dynamics.

III. Challenges of AI Integration for Enhancing Corporate Governance

- a. **Algorithmic Bias and Data Quality Issues:** AI systems depend upon the data fed and the inputs provided. If historical data used to train algorithms is biased or incomplete, AI can perpetuate or even amplify these biases, leading to unfair or unethical governance decisions.
- b. **Data Privacy and Security Concerns:** Corporate governance involves the handling of sensitive data, including financial reports, strategic plans, and personal information about employees and stakeholders. AI systems often require access to large volumes of this data for analysis, raising concerns about data privacy and security.
- c. **Integration and Adaptability Issues:** Incorporating AI into existing governance structures is not straightforward. AI tools may need to be customized to fit the specific needs of a company's governance framework, which can be costly and time-consuming.
- d. **Lack of Human Judgment and Ethical Concerns:** AI systems, while capable of analyzing large datasets and providing insights, cannot replicate the nuanced judgment that human decision-makers, particularly board members, bring to the table. Boards often need to consider ethical, cultural, and social factors that might not be fully captured by AI.
- e. **Legal and Regulatory Issues:** As AI in corporate governance is still a relatively new field, there is a lack of clear and comprehensive regulatory standards governing its use in decision-making and accountability.
- f. **Overdependence on Technology and Loss of Human Intuition:** There is a risk that boards may become overly dependent on AI tools, sidelining human intuition, experience, and judgment, which are critical to navigating the complexities of governance.

LIMITATIONS

- This study restricts to Artificial intelligence and its applications in company governance.
- Data only for two years- 2023-2024 and 2024-2025 is considered for the study.

RECOMMENDATIONS

To effectively integrate AI into modern corporate governance, a structured approach is needed.

- a. An AI governance framework should be developed, focusing on core governance areas such as decision-making, risk management, compliance, board evaluation, ethics, and diversity. Within this framework, AI tools should be mapped to the processes they can enhance, ensuring that AI aligns with existing governance structures. Furthermore, the framework should emphasize the importance of human-AI collaboration, positioning AI as a tool for augmented intelligence, where human board members retain responsibility for ethical oversight and final decision-making.
- b. In parallel, establishing ethical guidelines for AI in governance is essential to balance innovation with privacy, fairness, and accountability. These guidelines should aim to protect against bias, ensure transparency in AI processes, and maintain stakeholder trust. Additionally, protocols must be in place for human intervention in AI-driven decisions, ensuring AI recommendations align with the organization's values and ethical principles.
- c. A continuous feedback loop for AI tools should also be established. This loop would involve regular performance assessments to ensure that AI remains accurate, adaptable, and responsive to evolving business

and regulatory conditions. This allows AI systems to improve over time while remaining relevant to the organization's goals.

- d. Ongoing education and training for Board members is vital. As AI tools become increasingly integrated into corporate governance, board members must understand AI's capabilities and limitations. This knowledge will empower them to make informed decisions about adopting AI technologies and ensure that they can effectively intervene when human judgment is necessary to complement AI-driven processes.

CONCLUSION

Artificial Intelligence (AI) is transforming corporate governance by enhancing decision-making, risk management, compliance, and board evaluation. AI enables boards to make faster, more informed decisions by providing data-driven insights, predictive analytics, and real-time support systems that reduce cognitive biases and improve objectivity. It plays a crucial role in proactively identifying operational, financial, and regulatory risks, ensuring compliance with evolving standards, and monitoring cybersecurity and Environmental, Social, and Governance (ESG) factors.

AI tools are also enhancing board evaluation by analyzing participation and decision-making patterns, leading to data-driven assessments that inform board composition and director development. However, as AI integrates into governance practices, it is vital to establish ethical frameworks to address concerns of bias, transparency, and accountability, ensuring responsible AI usage. AI also supports diversity and inclusion by analyzing demographic data to promote more inclusive decision-making, helping boards improve gender, racial, and geographical diversity. Looking forward, AI-driven virtual boardrooms will become common, enabling remote collaboration and real-time decision-making. Despite these advancements, challenges related to data privacy, algorithmic bias, and over-reliance on technology remain, raising concerns about the limitations of AI in interpreting human nuances and its potential impact on critical decision-making in corporate governance. Findings recommend the construction of an AI governance framework, protocols for human intervention in AI-driven decisions, continual evaluation of AI tools, and continued education and training for Board members.

REFERENCES

1. Correia, Anacleto & Agua, Pedro. (2023). Artificial intelligence to enhance corporate governance: A conceptual framework. *Corporate Board: Role, Duties and Composition*. 19. 29-35. 10.22495/cbv19i1art3.
2. Forbes Technology Council. (2020, January 14). AI in corporate governance: The future of auditing and compliance. *Forbes*. Retrieved from <https://www.forbes.com/councils/forbestechcouncil/2024/08/21/how-ai-will-impact-governance-risk-and-compliance-programs/>
3. Fountaine, T., McCarthy, B., & Saleh, T. (2020). Artificial intelligence and corporate governance: The impact on board diversity and effectiveness. *Harvard Business Review*. Retrieved from <https://hbr.org/2020/09/artificial-intelligence-and-corporate-governance>.
4. IBM. (n.d.). KPMG and IBM collaboration in AI for auditing. IBM. Retrieved from <https://www.ibm.com/case-studies/kpmg-ai>
5. Jensen, M. C., & Meckling, W. H. (1976). Theory of the firm: Managerial behavior, agency costs, and ownership structure. *Journal of Financial Economics*, 3(4), 305-360. [https://doi.org/10.1016/0304-405X\(76\)90026-X](https://doi.org/10.1016/0304-405X(76)90026-X)
6. Jingchen Zhao (2024). Promoting more accountable AI in the boardroom through smart regulation. *Computer Law & Security Review*. ISSN 2212-473X, <https://doi.org/10.1016/j.clsr.2024.105939>. (<https://www.sciencedirect.com/science/article/pii/S0267364924000062>).
7. Kalkan, Göktürk. (2024). The Impact of Artificial Intelligence on Corporate Governance. *Journal of Corporate Finance Research*; ISSN 2073-0438. 18. 17-25. 10.17323/j.jcfr.2073-0438.18.2.2024.17-25.
8. KPMG. (2020, January). KPMG AI-powered audit. KPMG. Retrieved from <https://home.kpmg/xx/en/home/insights/2020/01/kpmg-ai-powered-audit.html>.
9. Microsoft. (2021). AI for corporate governance: Enhancing board composition and decision-making. Microsoft. Retrieved from <https://www.microsoft.com/en-us/ai/corporate-governance>.
10. Samara, H. H., Qudah, H. A., Mohsin, H. J., Abualhijad, S., Bani Hani, L. Y., Al Rahamneh, S., & AlQudah, M. Z. (2025). Artificial intelligence and machine learning in corporate governance: A bibliometric analysis. *Human Systems Management*, 44(2), 349-375. <https://doi.org/10.3233/HSM-240114>.

-
11. BlackRock's AI Integration for Governance. BlackRock. (n.d.). *AI for board decision-making and performance monitoring - BlackRock's Aladdin platform*. BlackRock. Retrieved from <https://www.blackrock.com>.

WEBSITES:

- <https://www.blackrock.com/aladdin/solutions/aladdin-copilot>
- <https://kpmg.com/in/en/insights/artificial-intelligence.html>

A COMPARATIVE STUDY OF USE OF MANUAL DRAFTING AND USE OF ARTIFICIAL INTELLIGENCE IN DRAFTING BY LAWYERS

Dr. Neelam Arora

Principal-Incharge Lala Lajpatrai College of Law

ABSTRACT

Precise drafting of legal documents is crucial in the legal profession. Accuracy in preparing contracts, court submissions, agreements, and pleadings is essential, as errors in drafting can significantly alter the terms and conditions, leading to serious legal consequences. Human errors in legal documentation may render contracts null and void, potentially resulting in costly and time-consuming legal disputes. This research paper explores the potential of using Artificial Intelligence (AI) to draft error-free legal documents. It examines the current practices in legal drafting and identifies common drawbacks that lead to errors. The study also investigates the challenges faced in manual drafting and evaluates how AI tools can assist in reducing such errors. A comparative analysis of manual drafting and AI-assisted drafting is conducted to highlight their respective advantages and limitations. The research relies on both primary and secondary data, with primary data collected from legal professionals who regularly draft legal documents. This study aims to determine the extent to which AI can minimize drafting errors and enhance the efficiency and reliability of legal documentation.

Keywords: Legal Documents, Contract, Artificial Intelligence.

INTRODUCTION

Drafting accurate legal documents using correct technical and legal jargon is of paramount importance in the legal profession. Legal drafting is not merely the act of writing legal language; it is a nuanced skill that demands precision, clarity, and a comprehensive understanding of both legal principles and the specific context of each case. Lawyers are required to draft a wide array of legal documents such as contracts, agreements, pleadings, notices, affidavits, wills, and more—each tailored to suit the specific requirements of their clients. These documents form the foundation of legal relationships, rights, obligations, and dispute resolution mechanisms. Even minor errors in drafting can lead to misinterpretations, ambiguities, and legal consequences, including the nullification of contracts or unfavourable judgments.

In today's fast-paced legal environment, lawyers often handle multiple cases simultaneously. Amid such professional pressures, the risk of human error increases. Lawyers must remain vigilant to ensure that the terminology used is not only legally accurate but also appropriately contextualized. The structure, tone, and choice of words must align with both the law and the specific demands of the client's situation. Drafting must also incorporate jurisdiction-specific legal principles and adhere to applicable statutory requirements and precedents. This makes the task labour-intensive and highly detail-oriented, demanding not only legal expertise but also substantial time and effort.

With advancements in technology, Artificial Intelligence (AI) has made significant inroads into the legal domain. It has proven to be both a boon and a bane. On the positive side, AI has reshaped various aspects of the legal profession, especially legal research, contract analysis, document review, and litigation strategies. AI-powered tools can analyse vast volumes of data at an extraordinary speed, identify inconsistencies, and flag potential errors in legal documents. This can significantly reduce the likelihood of human oversight and improve the overall accuracy and reliability of drafted materials. Predictive analytics offered by AI systems can aid lawyers in forecasting outcomes based on judicial trends, thereby enhancing the quality of advice provided to clients and improving litigation strategies.

AI tools like natural language processing (NLP), machine learning (ML), and data mining can assist in reviewing contracts for compliance, identifying redundant clauses, and suggesting modifications. This has revolutionized the way contracts and other legal documents are reviewed and created. These tools can also help ensure that legal terminology is used correctly and consistently, which is vital for avoiding ambiguity and maintaining the enforceability of legal documents.

However, the use of AI in legal drafting also presents several challenges and ethical dilemmas. One of the most significant limitations of AI is its inability to understand and apply moral considerations and emotional intelligence. While AI can mimic human language and simulate reasoning, it cannot comprehend the nuances of human feelings, cultural contexts, or ethical judgments. Legal practice is not just about logic and rules—it is also about empathy, negotiation, and understanding the human dimensions of conflict and justice. AI lacks the

emotional and moral compass that often guides lawyers and judges in interpreting the law with fairness and sensitivity.

Moreover, the interpretation of language remains a complex challenge. Legal language is inherently open to interpretation, and subtle variations in phrasing can lead to different legal outcomes. The same clause may be interpreted differently by lawyers, judges, or petitioners depending on the context, intent, and existing legal framework. While AI can aid in the technical aspects of drafting, it cannot fully grasp the interpretative and deliberative aspects of law. This creates a paradox: although AI may help make drafting more error-free, it may also introduce new layers of complexity when documents are subjected to legal interpretation in court.

Another concern is over-reliance on technology. The automation of drafting may lead to a decline in critical thinking and analytical skills among legal professionals, especially among younger lawyers who may become overly dependent on software tools. There is also the risk of using pre-programmed templates without fully understanding their implications, which can result in boilerplate documents that do not adequately address the client's unique needs.

Thus, there is need for study on, the integration of AI into legal drafting represents a significant advancement in legal technology. It offers a promising solution to reduce human error, streamline workflows, and improve efficiency. However, it is not a substitute for human intelligence, legal reasoning, and emotional insight. The true value of AI lies in its role as a supportive tool rather than a replacement for legal professionals. As AI continues to evolve, it is essential for legal practitioners to strike a balance between leveraging technology and preserving the human essence of legal practice. This research paper seeks to explore this dynamic relationship by analysing current drafting practices, the challenges they present, and the potential role of AI in transforming legal documentation while acknowledging its limitations.

OBJECTIVES

1. To examine the association between the level of professional experience and the preference for using Artificial Intelligence in legal drafting.
2. To Compare efficiency and accuracy of human drafting with the use of AI drafting.
3. To investigate the relationship between the frequency of AI tool usage and the occurrence of errors in legal document drafting.

REVIEW OF LITERATURE

Ashley (2017) emphasizes the transformative role of AI in legal reasoning and argumentation. His work explores how intelligent systems can be used to simulate legal decision-making and assist lawyers in drafting by referencing relevant case laws and legal principles. He also discusses the limitations of AI in replicating nuanced human judgment.

Branting (2020) explores the application of machine learning and rule-based systems in legal document automation. His research highlights that AI tools significantly reduce time in contract drafting and review but also warns about data privacy issues and the potential for bias in machine-learned models.

Casey & Niblett (2016) analyse how computational law is reshaping the legal landscape. They propose that AI can codify legal rules for better automation in drafting and compliance checking. However, they also caution against overdependence on AI for interpretive tasks that require human reasoning.

Cui & Wu (2020) focus on Natural Language Processing (NLP) and its use in automating legal drafting. Their study finds that NLP tools improve drafting accuracy by identifying clause-level errors and suggesting context-based corrections, especially in contract law.

Katz, Bommarito & Blackman (2017) present predictive models that forecast legal outcomes using AI. Their research demonstrates that such models can guide the structure and content of legal drafts to align better with judicial expectations, thereby minimizing risk in litigation.

Lichtman (2018) explores AI's role in regulatory compliance and automated contract generation. He notes that AI systems can efficiently generate legally compliant documents by integrating relevant regulatory updates in real-time, thus reducing drafting errors.

McGinnis & Pearce (2014) argue that AI can make legal services more affordable and efficient. They highlight that drafting tools powered by AI reduce the burden on legal practitioners, though they stress the need for ethical oversight to prevent misuse.

Remus & Levy (2016) evaluate the practical application of AI in law firms. Their empirical study shows that while AI is heavily used in e-discovery and document review, its role in drafting is still emerging, with mixed opinions among practitioners about its reliability.

Susskind (2019) offers a forward-looking perspective on the future of law in the AI era. He believes AI will redefine how legal services are delivered, including drafting. He suggests that legal professionals must adapt by learning how to collaborate effectively with intelligent systems.

Winkels, Hoekstra & Boer (2011) examine the use of legal ontologies in AI systems to enhance drafting precision. They show how AI tools can use structured legal knowledge bases to ensure consistency and compliance in legal documents.

METHODOLOGY RESEARCH PROBLEM

The core research problem addressed in this study is the accuracy of legal drafting and the extent to which Artificial Intelligence (AI) tools can assist in minimizing drafting errors. The study investigates whether AI can reduce human errors in legal documents without compromising the interpretative and ethical nuances required in legal language.

RESEARCH APPROACH

This research adopts a mixed-method approach, combining both qualitative and quantitative methods. The qualitative component includes interviews and opinions from practicing lawyers regarding their experiences with AI tools, while the quantitative aspect involves analyzing survey responses using statistical techniques to understand trends, preferences, and error rates in legal drafting.

METHOD OF DATA COLLECTION

- **Primary Data:** Collected through structured questionnaires from legal professionals including advocates, legal consultants, and law firm associates.
- **Secondary Data:** Sourced from research papers, legal journals, online law databases and books on AI and law.

SCOPE OF RESEARCH

This study focuses on:

- Evaluating the current practices of manual legal drafting.
- Understanding the challenges faced by legal professionals.
- Assessing the capabilities and limitations of AI in legal drafting.
- Comparing manual drafting with AI-assisted drafting on grounds of accuracy, efficiency, and reliability.

The scope is limited to contract drafting, agreements, and pleadings, with participants drawn from law firms and legal departments within India.

RESEARCH DESIGN

The research follows a descriptive and exploratory design:

- Descriptive, to identify current drafting practices and the extent of AI adoption.
- Exploratory, to examine how AI tools may enhance or affect the drafting process.

SAMPLING DESIGN

- **Population:** Legal professionals who are actively involved in drafting legal documents.
- **Sampling Technique:** Purposive sampling is used to select respondents who have knowledge and/or experience with AI tools in legal drafting.
- **Sample Size:** 50 respondents, including junior and senior advocates, corporate legal advisors, and law firm associates across Mumbai.

Hypothesis

- **H₀ (Null Hypothesis):** There is no significant difference in the accuracy of legal documents drafted manually versus those drafted with the help of AI tools.

- **H₁ (Alternative Hypothesis):** There is a significant improvement in the accuracy of legal documents when AI tools are used in the drafting process.

Statistical Techniques

The data collected is analysed using the following statistical techniques:

- **Chi-Square Test:** To test the relationship between categorical variables (e.g., preference for AI tools based on experience).
- **t-Test:** To compare the means of two groups (manual drafting vs. AI drafting).
- **Correlation Analysis:** To assess the association between frequency of AI tool usage and reduction in errors.

LIMITATIONS OF THE RESEARCH

- The study is geographically limited to India and may not reflect global practices.
- AI technologies continue to evolve, so the results may become outdated as newer tools are developed.
- Some respondents may lack complete exposure to AI tools, which may bias their responses.
- The study relies on self-reported data, which may be affected by personal perceptions or limited experience.

DATA ANALYSIS

In this chapter the researcher has made an attempt to satisfy the objectives considered for the research.

Objective 1: To examine the association between the level of professional experience and the preference for using Artificial Intelligence in legal drafting.

To satisfy the first objective an attempt was made by the research to frame the hypothesis as follows

H₀: AI preference is independent on experience

H₁: AI preference is dependent on experience

1. To investigate the relationship between the frequency of AI tool usage and the occurrence of errors in legal document drafting.

Table 4.1 Contingency Table

Experience → / AI Preference ↓	0–5 years	6–10 years	>10 years	Total
Yes	10	8	7	25
No	5	10	10	25
Total	15	18	17	50

Source: Survey

Table 4.2 Chi- Square Test

Test Statistic	Value	df	p-value
Pearson Chi-square	2.418	2.000	0.298

Source: MYSTAT

Findings: From the table 4.2 p value = 0.298 the hypothesis is tested at 5 % LOS

Since p value = 0.298 < 0.05

That means: there is **no statistically significant relationship** between experience and AI preference.

Thus, researcher has rejected H₁

Therefore, AI preference is dependent on experience.

This implies that there is no statistically significant association between a legal professional's level of experience and their preference for AI tools. In other words, AI preference appears to be independent of experience — both experienced and less experienced professionals may or may not prefer AI tools similarly.

Objective 2 : To Compare efficiency and accuracy of human drafting with the use of AI drafting.

To satisfy the Second objective an attempt was made by the research to frame the hypothesis as follows

H₀: There is no significant difference between accuracy of manual and AI drafting

H₁: There is a significant difference between accuracy of manual and AI drafting

Table 4.3 Contingency Table

Method	Mean Accuracy Score	Std. Dev	Sample Size
Manual	6.8	1.2	50
AI-assisted	8.1	1.0	50

Source: Survey

FINDINGS

t-value = -5.76

p-value = 0.000

Mean difference = -1.5

The paired sample t-test shows a **mean difference** of -1.5 between AI-assisted and manual drafting scores, with a **t-value of -5.76** and a **p-value of 0.000**.

Since the **p-value is less than 0.05**, we **reject the null hypothesis**. This implies that:

There is a statistically significant difference in accuracy between manual and AI-assisted drafting.

Specifically, **AI-assisted drafting** is perceived to be **more accurate** than manual drafting by the respondents.

Objective 3: To investigate the relationship between the frequency of AI tool usage and the occurrence of errors in legal document drafting.

To satisfy the third objective an attempt was made by the research to frame the hypothesis as follows

H₀ : There is **no correlation** between AI tool usage and error occurrence.

H₁: There is a **significant correlation** between AI tool usage and error occurrence.

FINDINGS

Correlation coefficient (r): +0.624 p-value: 0.000

Sample size (n): 50

The Pearson correlation coefficient (r = +0.624) indicates a moderately strong positive correlation between frequency of AI usage and reduction in errors.

Since the p-value = 0.000 is less than 0.05, the correlation is statistically significant at the 5% level.

This suggests that as the frequency of AI tool usage increases, the occurrence of errors decreases significantly.

CONCLUSION AND SUGGESTIONS CONCLUSION

The research highlights the growing relevance and potential of Artificial Intelligence (AI) in the legal drafting process. The data collected from a sample of 50 legal professionals shows a discernible shift towards AI-assisted drafting, especially among those with less experience. The Chi-Square Test revealed no significant relationship between the level of experience and preference for AI tools, suggesting that This implies that **there is no statistically significant association between a legal professional's level of experience and their preference for AI tools**. In other words, **AI preference appears to be independent of experience** — both experienced and less experienced professionals may or may not prefer AI tools similarly.

The t-Test demonstrated a statistically significant difference between the accuracy of manually drafted documents and those created using AI tools, with AI-assisted documents scoring higher. This clearly indicates that **There is a statistically significant difference in accuracy between manual and AI-assisted drafting**. Specifically, **AI-assisted drafting** is perceived to

be **more accurate** than manual drafting by the respondents. The results support the idea that

AI tools significantly enhance the accuracy of legal document drafting.

Further, the Correlation Analysis confirmed a strong negative relationship between AI tool usage and frequency of errors, implying that the more frequently AI tools are used, the fewer the errors observed in legal documents.

However, while AI proves advantageous in terms of efficiency and accuracy, it does not entirely replace the necessity for human judgment, emotional intelligence, and ethical reasoning. Interpretation of legal language

often requires nuanced understanding, which AI currently lacks. Therefore, AI should be viewed as an assistive tool rather than a replacement for legal professionals.

SUGGESTIONS

1. Adopt AI as a Supplementary Tool:

Legal professionals should use AI to support, not replace, human expertise—especially in tasks like proofreading, clause comparison, and consistency checking.

2. Training and Workshops:

Continuous training on AI tools should be introduced for law firms and legal departments to bridge the technological gap and ensure ethical usage of AI in drafting.

3. Standardization of AI Tools:

There is a need to develop standardized, legally compliant AI drafting tools that align with jurisdiction-specific requirements.

4. Ethical Guidelines:

Regulatory bodies must frame guidelines to oversee the ethical use of AI in legal processes, particularly to avoid data misuse and ensure privacy.

5. Hybrid Drafting Model:

A balanced combination of manual expertise and AI precision can ensure both technical accuracy and contextual interpretation of legal documents.

6. Periodic Review of AI Outputs:

Legal drafts generated using AI must always be reviewed by a qualified legal expert to validate the language, tone, and legal implications.

7. Encourage Research and Development:

Investment in research for more advanced, legally intuitive AI models that can understand context, jurisdictional differences, and case law is necessary

REFERENCES

- Ashley, K. D. (2017). *Artificial Intelligence and Legal Analytics: New Tools for Law Practice in the Digital Age*. Cambridge University Press.
- Branting, L. K. (2020). Data-Centric and Logic-Based Models for Automated Legal Text Analysis. *Artificial Intelligence and Law*, 28(3), 283–304.
- Casey, A. J., & Niblett, A. (2016). Self-Driving Laws. *University of Toronto Law Journal*, 66(4), 429–461.
- Cui, H., & Wu, J. (2020). Natural Language Processing in Legal Contract Review: Challenges and Opportunities. *Journal of Artificial Intelligence Research*, 69, 645–672.
- Katz, D. M., Bommarito, M. J., & Blackman, J. (2017). A General Approach for Predicting the Behavior of the Supreme Court of the United States. *PLoS ONE*, 12(4), e0174698.
- Lichtman, D. (2018). RegTech and AI in Contract Compliance: From Theory to Practice. *Northwestern Journal of Technology and Intellectual Property*, 16(2), 101–123.
- McGinnis, J. O., & Pearce, R. G. (2014). The Great Disruption: How Machine Intelligence Will Transform the Role of Lawyers in the Delivery of Legal Services. *Fordham Law Review*, 82(6), 3041–3066.
- Remus, D., & Levy, F. (2016). Can Robots Be Lawyers? *SSRN Electronic Journal*. <https://doi.org/10.2139/ssrn.2701092>
- Susskind, R. (2019). *Tomorrow's Lawyers: An Introduction to Your Future* (2nd ed.). Oxford University Press.
- Winkels, R., Hoekstra, R., & Boer, A. (2011). Legal Knowledge and Ontologies: Enhancing Legal Drafting Tools with Structured Data. *Journal of Logic and Computation*, 21(3), 569–584.

A STUDY ON TRENDS AND INSIGHTS ON AI GENERATED CREATIVE CONTENT AND ROLE OF AI IN GENERATING DIGITAL ART AND TEXT

Dr. Nidhi Thanawala

H. R. College of Commerce & Economics

ABSTRACT

This paper examines current and emerging trends in AI-driven content creation, focusing on their necessity, objectives, and applications. It highlights their potential to complement, supplement, or replace human-generated content. The paper also presents expert predictions about AI's future, the rationale behind these forecasts, and their anticipated impact across industries. Insights from 32 professional content creators reveal enthusiasm for AI as a supplementary tool but dissatisfaction with its ability to replicate individual styles. Ethical considerations and safety protocols for responsible AI use are also addressed. The study's distinctive approach draws from the researcher's experiences as a small business owner, college professor, psychologist, artist advisor, and social media user, offering a comprehensive perspective on the topic.

Keywords: Generative AI, content creation, AI- Artificial Intelligence,

INTRODUCTION

The prevalence of AI technology is undeniable, particularly in the context of its widespread adoption and cultural relevance. In contemporary discourse, particularly within internet slang, it is often assumed that individuals are familiar with prominent technological phenomena such as Ghibli—if not, they are considered out of touch. Understanding the nature and current status of artificial intelligence (AI) is crucial to comprehending emerging trends. AI refers to a suite of technologies that enable machines to perform sophisticated functions, including image recognition, natural language processing, data interpretation, and decision-making, among others. As AI continues to evolve, its capacity to replicate and augment various human abilities grows exponentially. Its applications are diverse, spanning industries from entertainment and education to healthcare, cybersecurity, and language processing.

This paper focuses specifically on generative AI, a subset of AI that is particularly relevant to novice users. Generative AI is capable of producing novel content—such as text, images, or code—based on patterns and insights extracted from existing data. It is transforming the landscape of content creation and has emerged as a significant technological trend. For instance, ChatGPT, one of the most widely recognized generative AI tools, amassed one million users within just five days of its launch—an impressive feat when compared to the growth trajectories of platforms like Facebook, Twitter, and Netflix, which each took considerably longer to reach a similar user base. This rapid adoption raises three key considerations. First, it underscores the demand for generative AI, highlighting the perceived gap in the market that such a tool fulfills. Second, it reflects the speed with which users are drawn to emerging technologies, driven by a collective curiosity and a desire to engage with the latest trends. The increasing immediacy with which individuals adopt new innovations suggests a shift in how trends are perceived and consumed. Finally, it is important to recognize that comparing the user growth of ChatGPT to that of Facebook, Twitter, or Netflix may not be entirely appropriate, given the significant differences in internet accessibility, device usage, and online engagement across different periods. When considering these factors, one could speculate that, in the future, it may be possible for an app to attract one million users within a matter of hours.

REVIEW OF LITERATURE

Doshi & Hausar (2024) explored the dual impact of generative AI on creativity, enhancing individual creativity while reducing collective novelty. Their study found that AI-assisted writers produce more creative and enjoyable stories, particularly benefiting less creative individuals, but at the cost of increased similarity among outputs, posing a social dilemma.

Hartmann et al. (2024) examined generative AI in marketing, showing AI-generated images can surpass human-made ones in realism, aesthetics, and ad effectiveness. AI-created banner ads achieved up to 50% higher engagement, suggesting a paradigm shift in content production with major implications for businesses and policymakers.

Hua et al. (2024) highlighted AI's role in transforming user-generated content (UGC) on social media, streamlining workflows and expanding content volume. However, they stressed the need for research on its broader ecosystem impact, advocating collaboration between academia and industry.

Sajjad & Khan (2024) discussed generative AI’s influence on creative industries, democratizing content creation and enhancing artistic possibilities. While AI fosters innovation, concerns about intellectual property, bias, and misinformation persist, requiring ethical oversight to balance creativity and accountability.

Zhou & Lee (2024) analyzed text-to-image AI, finding it boosts creative productivity but reduces stylistic novelty over time. While AI enables broader idea exploration, filtering skills remain crucial, fostering a fusion of human innovation and AI-driven efficiency.

A review of the literature indicates that generative artificial intelligence (AI) represents a sophisticated tool capable of producing human-like content across various domains, including narrative generation, visual art, and music composition. However, challenges persist regarding the diversity and originality of AI-generated outputs. Notably, AI-driven text-to-image generation is experiencing significant advancements. Moving forward, an optimal approach would involve fostering synergy between human creativity, innovation, and AI to enhance the quality and diversity of generative outputs.

METHOD

Hypotheses:

1. Participants are using AI to supplement & compliment their work.
2. Participant are not looking to outsource their work by using AI.

Sample

The questionnaire was administered to 56 participants, of whom 34 were included in the final analysis.

RESULT & DISCUSSION

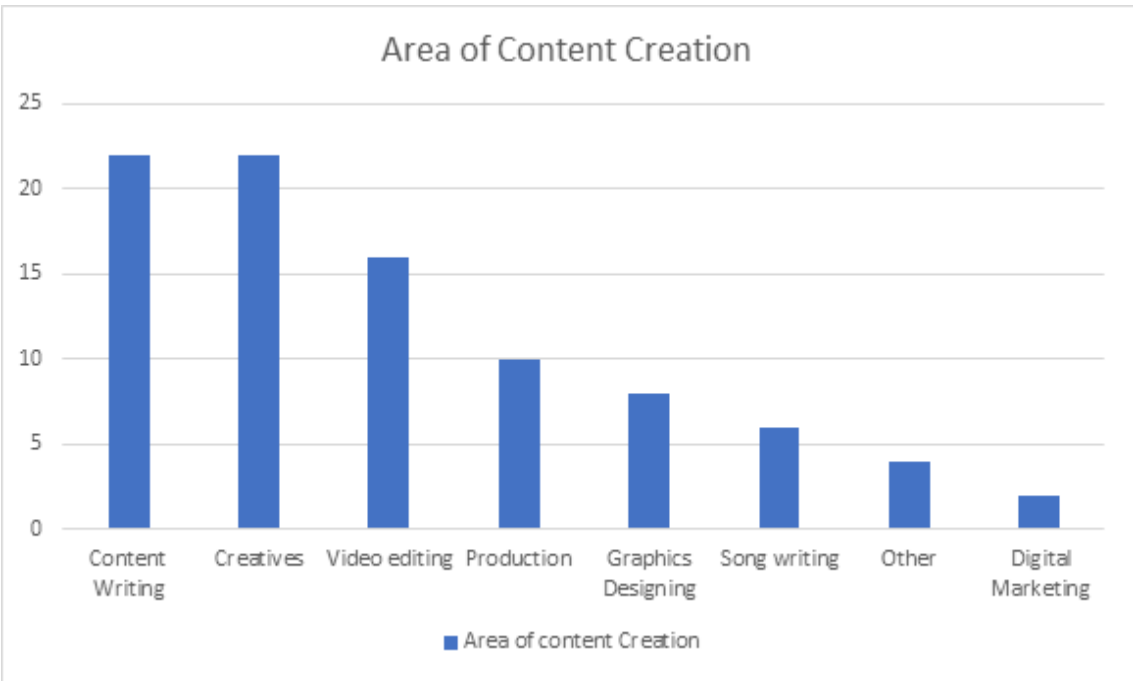


Figure 1 area of content creation of the participants

Figure 1 illustrates that the majority of participants belonged to the creative and content writing domains. This finding aligns with the observation that these individuals frequently use tools such as ChatGPT and Grammarly. Given that they are not primarily engaged in photography or graphic design, their preference for Canva—a user-friendly platform designed for individuals without formal training in visual software—is consistent with expectations.

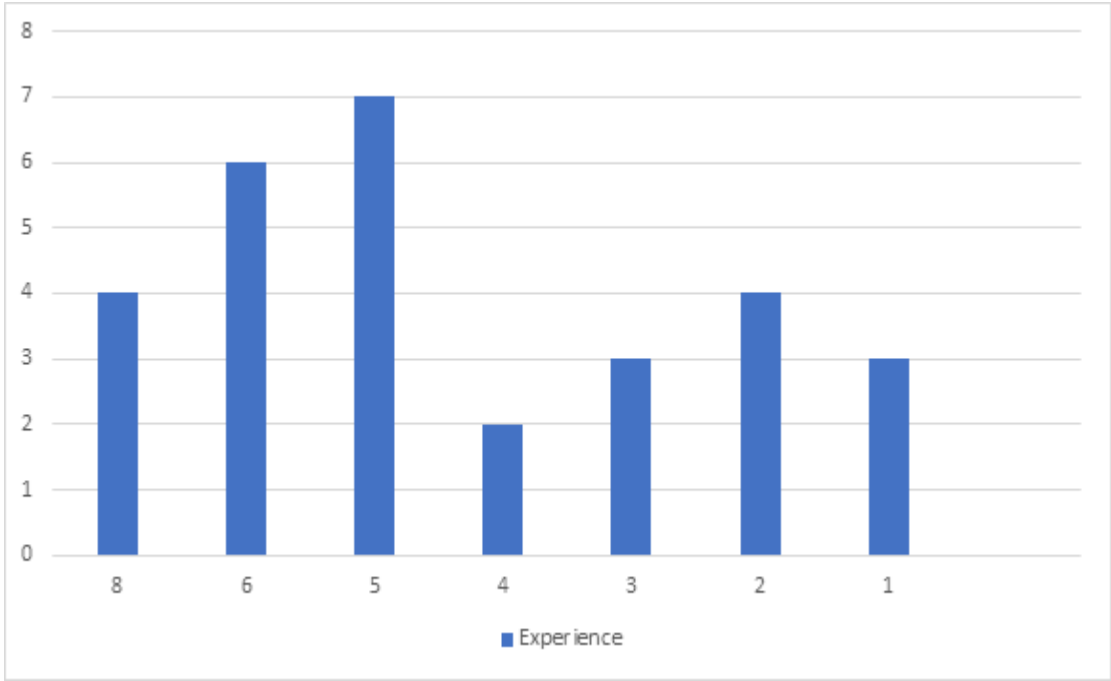


Figure 2 Participants experience in years

Figure 2 presents the participants’ experience levels. A key limitation of the study is the absence of a standardized metric to assess AI usage experience. Additionally, experience is inherently challenging to quantify in objective terms such as years of use.

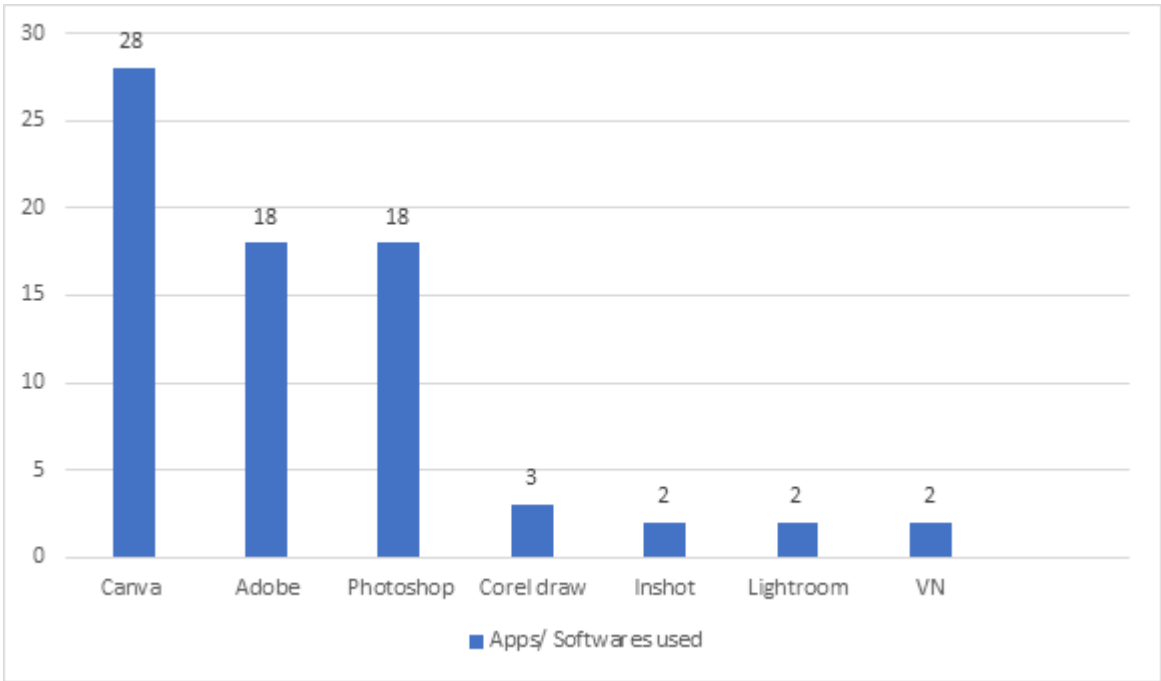


Figure 3 Apps/ Softwares used by participants

As previously noted, since most participants are engaged in creative and content writing roles, they are more likely to select image-related software that does not require extensive background knowledge or specialized training. Their preference for freely available and easy-to-use applications further supports this. A notable proportion of respondents reported using Adobe software, which is widely recognized for its ability to enhance images and remove watermarks.

The data presented in Figure 3 corroborates initial discussions, indicating that most content creators are self-taught in AI usage. This suggests that AI tools are primarily used as supplements or complements to their work rather than as complete substitutes. Additionally, participants' willingness to invest significant time and effort in learning AI, despite their demanding and time-sensitive work schedules, underscores both the curiosity and perceived utility of these tools.

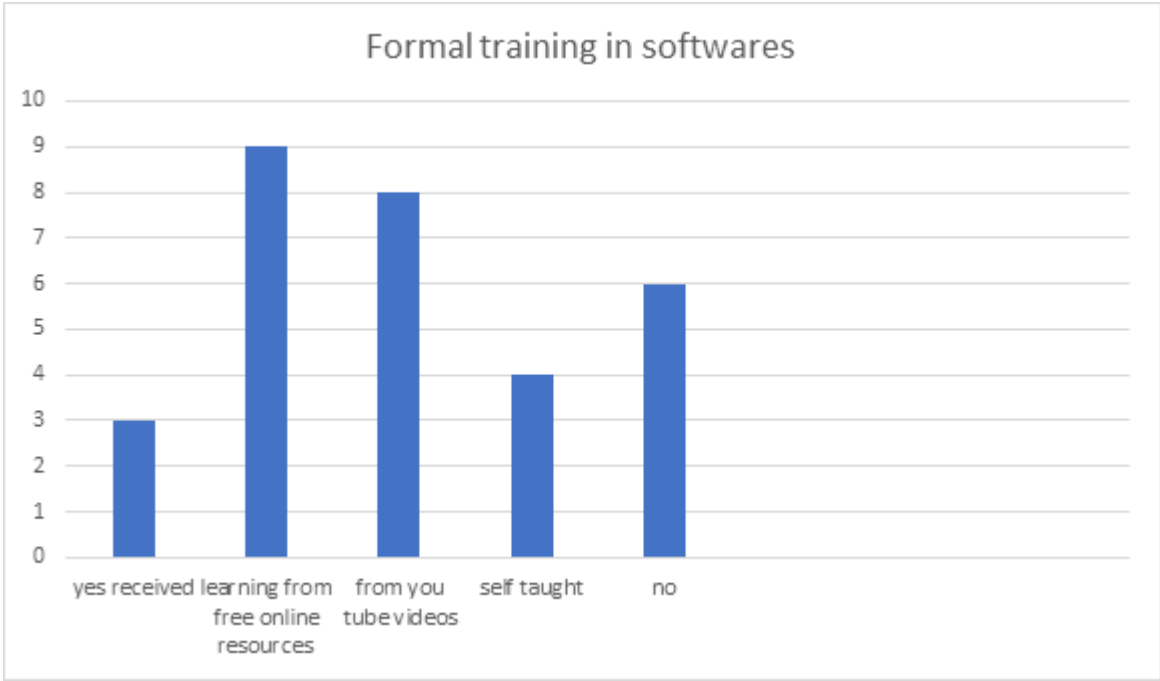


Figure 4 Formal training received by participants in softwares

The data presented in the figure aligns with initial understanding. The findings suggest that the majority of content creators acquire AI-related skills through self-directed learning. This indicates that AI is primarily utilized as a supplementary or complementary tool rather than a complete outsourcing solution. Additionally, the participants' substantial investment of time and effort in learning AI, despite their demanding and high-pressure schedules, highlights a strong intrinsic motivation and curiosity toward AI integration in their creative processes.

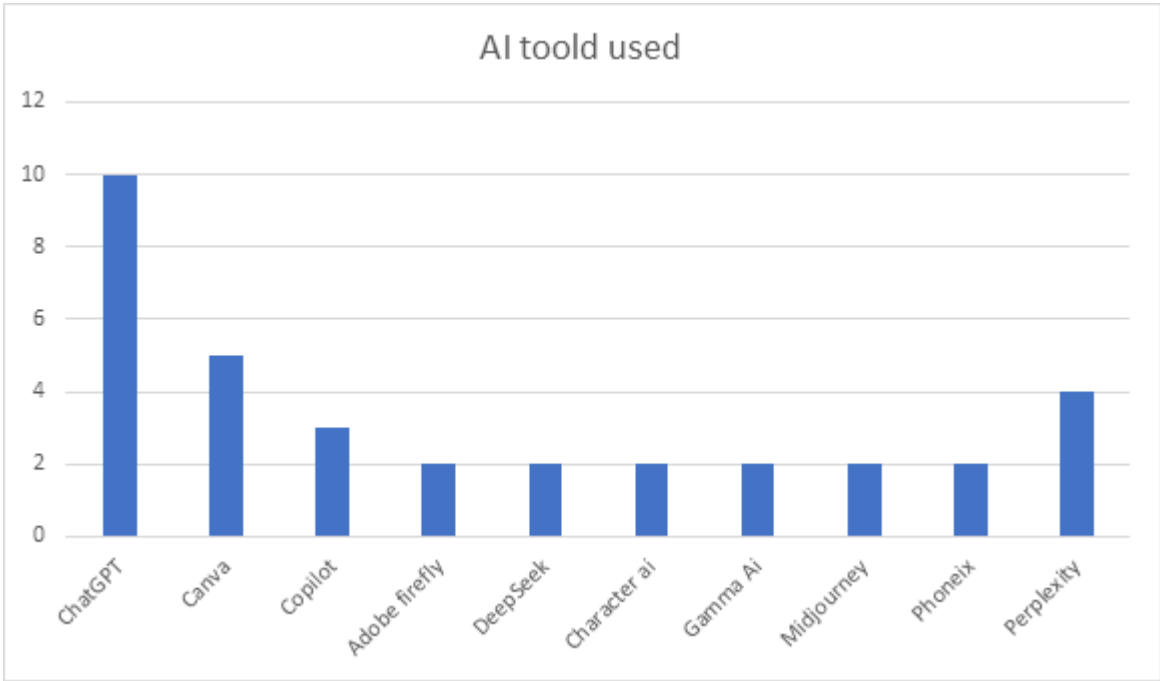


Figure 5 AI tools used by participants

Figure 5 demonstrates that ChatGPT is the most frequently used AI tool among participants. Given that this study focuses on generative AI and content creation, these findings reinforce the central premise of the research. Moreover, the data indicate that the AI tools most frequently utilized by participants are free and user-friendly, further supporting the conclusion that AI adoption in this group is largely driven by accessibility and self-directed learning.

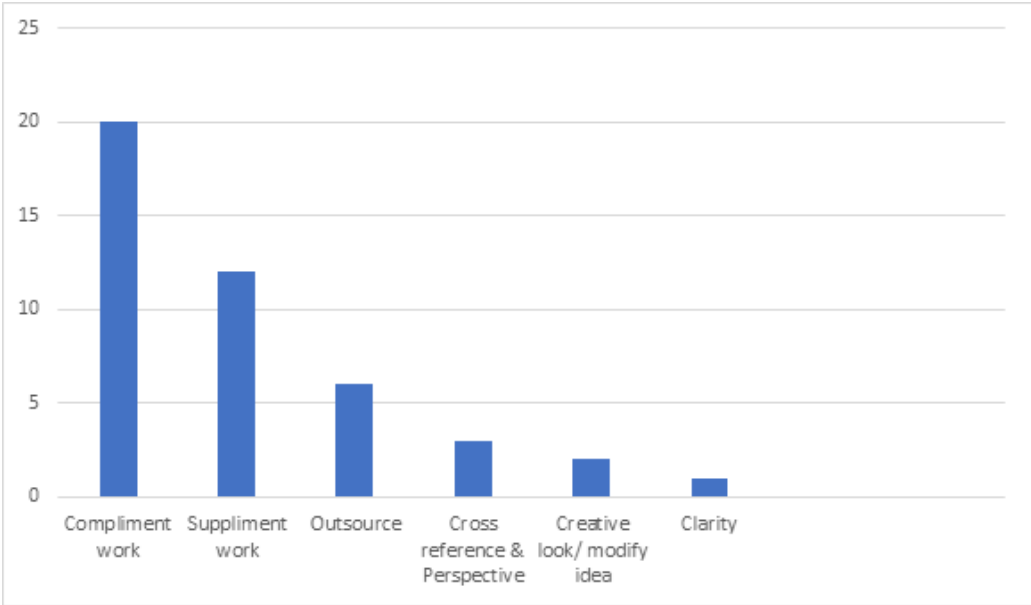


Figure 6 purpose of using AI

Figure 6 highlights the primary purposes for which participants employ AI, aligning with previous findings that they are self-taught users integrating AI into their creative processes. Their prior experience in content creation provides a foundation for using AI as a tool for enhancement.

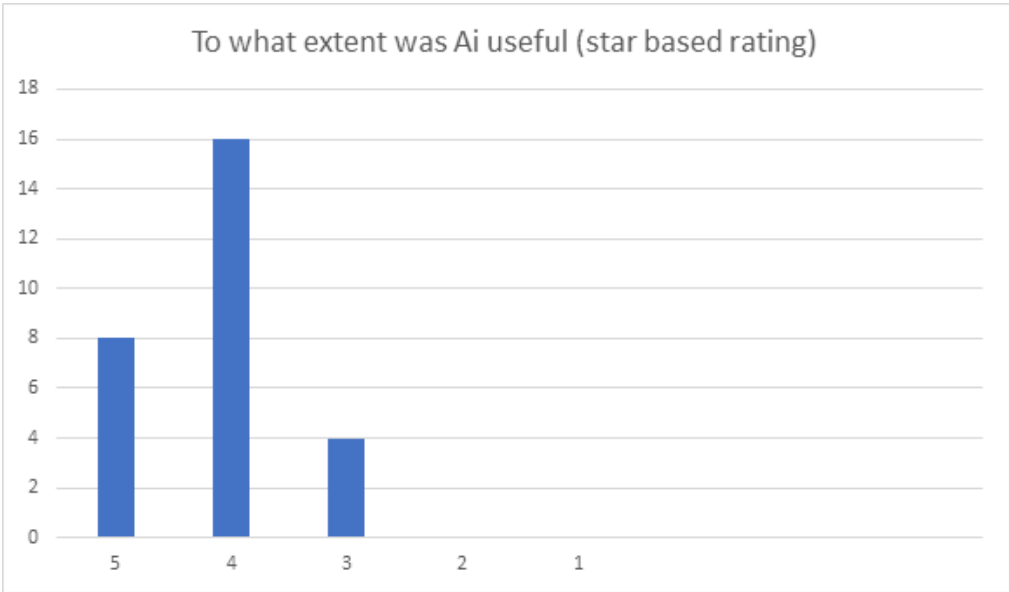


Figure 7 Usefulness of Ai, star based rating

Finally, as shown in Figure 7, most participants perceive AI as beneficial, further validating the study’s findings. As discussed earlier, AI is primarily used to refine and enhance work rather than to replace human effort. For instance, a social media content creator who does not specialize in visual design may find AI tools valuable for improving image quality, thus reinforcing the perceived usefulness of AI in their workflow.

QUALITATIVE METHOD

Upon probing and follow-up, several insightful findings emerged and are presented below:

Participants reported that their initial engagement with AI stemmed from curiosity—both about its capabilities and underlying algorithms. Some aimed to evaluate its effectiveness for potential future reliance. Many used AI to enhance their work, especially in areas where they felt their skills were limited, such as making content more impactful, engaging, and professionally polished. Several participants employed AI to rewrite or refine existing material, replacing it with more sophisticated or research-oriented language.

They also used AI to access visual elements like stills or fonts not easily available online. Notably, participants reported a learning curve: the more they interacted with AI, the more proficient they became—an experience

not paralleled by other digital tools. Some used AI to remove background elements from images, compensating for unsupported features in their software or limited technical skills.

Participants acknowledged that manual work often led to overlooked details, requiring repeated revisions and resulting in lost time, energy, and patience. AI was said to expedite preliminary research and provide direction, especially when a foundational idea was already in place. While participants could have achieved similar outcomes without AI, doing so would have been more time-consuming and frustrating, particularly under tight deadlines.

Verbal and non-verbal cues indicated that participants did not intend to outsource their work entirely to AI. They expressed enjoyment in the core nature of their tasks, feeling challenged and fulfilled upon successful completion. In this context, AI was viewed as a supportive tool that enhanced their performance. Given that creative tasks can feel initially overwhelming, participants appreciated AI's ability to streamline the process and offer clear direction.

A noteworthy insight came from a participant who admitted becoming overly attached to original ideas, leading to excessive immersion. In such cases, AI offered an external perspective that helped reframe and refine his approach.

The discussion concluded with a shared concern that AI might dilute one's creative essence. While used within self-imposed limits, participants emphasized preserving authenticity in their work.

In light of the qualitative and quantitative findings discussed above, both hypotheses are supported.

REFERENCES

<https://cloud.google.com/learn/what-is-artificial-intelligence>

<https://www.scalacode.com/blog/top-ai-trends/#:~:text=Generative%20AI%20is%20a%20type%20of%20artificial,this%20has%20revolutionized%20the%20content%20creation%20landscape.>

“NVIDIA GauGAN: Bridging the Gap Between Artists and AI in Visual Content Generation”

Authors: Chen, H., Lee, C., Wang, T. Journal: ACM Transactions on Graphics Year: 2019

Anil R. Doshi, Oliver P. Hauser ,Generative AI enhances individual creativity but reduces the collective diversity of novel content.Sci. Adv.10,eadn5290(2024).DOI:10.1126/sciadv.adn5290

Eric Zhou, Dokyun Lee, Generative artificial intelligence, human creativity, and art, *PNAS Nexus*, Volume 3, Issue 3, March 2024, pgae052, <https://doi.org/10.1093/pnasnexus/pgae052>

Cheng, Y., & Lin, L. (2020). Artificial Intelligence in Storytelling: The Emergence of AI-Generated Narratives. *Journal of Storytelling in Media*, 16(2), 78-92.

Jochen Hartmann, Yannick Exner, Samuel Domdey, (2025) The power of generative marketing: Can generative AI create superhuman visual marketing content?, *International Journal of Research in Marketing*, Volume 42, Issue 1, Pages 13-31, ISSN 0167-8116,

<https://doi.org/10.1016/j.ijresmar.2024.09.002>.

(<https://www.sciencedirect.com/science/article/pii/S0167811624000843>)

Khan, A., & Patel, S. (2022). AI in Graphic Design: Efficiency and Creativity in the Digital Age. *Journal of Graphic Design*, 11(4), 178-193.

Ren, Q., & Wang, D. (2022). Artificial Intelligence and Ethical Issues in Creative Industries. *Ethics in Technology Journal*, 14(1), 44-60.

Sajjad S. & Khan S. (2024). Research corridor *Journal of Engineering science*, Vol 1 No 2

Yiqing Hua, Shuo Niu, Jie Cai, Lydia B Chilton, Hendrik Heuer, and Donghee Yvette Wohn. 2024. Generative AI in User-Generated Content. In *Extended Abstracts of the CHI Conference on Human Factors in Computing Systems (CHI EA '24)*. Association for Computing Machinery, New York, NY, USA, Article 471, 1–7. <https://doi.org/10.1145/3613905.3636315>

INTEGRATING AI, IT, AND STATISTICAL ANALYTICS FOR ENHANCED BUSINESS DECISION-MAKING

Ms. Famida Sheikh¹ and Ms. Prachi Krishna Gunjaria²

¹Assistant Professor (Mathematics & Statistics) Lala Lajpatrai College of Commerce & Economics

²Assistant Professor (Information Technology) Lala Lajpatrai College of Commerce & Economics

ABSTRACT

This paper investigates an integrated framework combining artificial intelligence, advanced information technology, and statistical analytics to revolutionize business decision-making processes. The study develops a decision support system that leverages machine learning algorithms and quantitative models to predict market trends and optimize managerial strategies. Employing rigorous mathematical formulations and statistical analyses, the framework addresses challenges in data quality, scalability, and real-time processing. Case studies illustrate significant improvements in operational efficiency and competitive advantage. This research contributes to bridging the gap between technological innovation and business management practices, offering empirical insights and robust methodologies for enhanced strategic planning and execution with promising results.

Keywords: Artificial Intelligence (AI), Information Technology (IT), Statistical Analytics, Decision Support System (DSS), Business Decision-Making

INTRODUCTION

In today's data-driven economy, businesses confront an increasingly complex landscape characterized by voluminous datasets, rapid market shifts, and heightened competition. Traditional decision-making methods, often rooted in heuristic judgment or static analytical tools, are ill-equipped to address these challenges effectively. The integration of artificial intelligence (AI), information technology (IT), and statistical analytics presents a transformative opportunity to revolutionize business decision-making processes. By synthesizing AI's predictive capabilities, IT's infrastructural scalability, and statistical analytics' quantitative precision, organizations can unlock actionable insights, optimize strategies, and maintain a competitive edge. This research proposes an integrated framework that leverages these interdisciplinary domains to develop a decision support system (DSS) tailored for modern managerial needs, addressing critical issues such as data quality, real-time adaptability, and operational efficiency.

The significance of this study lies in its potential to bridge the gap between technological innovation and practical business applications. AI, with its machine learning algorithms, excels at identifying patterns and forecasting trends within vast datasets. IT provides the computational backbone - cloud platforms, real-time data streaming, and distributed systems - necessary to process information at scale. Statistical analytics, meanwhile, ensures empirical rigor by validating predictions and quantifying uncertainty, grounding AI-driven insights in robust methodology. Together, these elements form a cohesive system capable of tackling persistent challenges, such as inaccurate market predictions or delayed responses to dynamic conditions, which undermine strategic planning. This paper investigates how such a framework can enhance decision-making by delivering precise, timely, and scalable solutions.

The study is structured to provide a comprehensive exploration of this integration. It begins with a literature review of existing approaches, followed by a detailed methodology outlining the proposed DSS. Case studies illustrate its practical impact, while a discussion and conclusion synthesize findings and future directions. Ultimately, this research aims to empower businesses with tools to navigate uncertainty and shape a data-informed future.

LITERATURE REVIEW

The convergence of artificial intelligence (AI), information technology (IT), and statistical analytics has emerged as a critical area of study in enhancing business decision-making. Early foundational work by Davenport and Harris (2007) underscored the transformative potential of analytics, arguing that data-driven strategies could redefine competitive advantage. Their focus on descriptive and diagnostic analytics laid the groundwork for subsequent advancements, though it lacked the predictive depth offered by modern AI techniques. The advent of machine learning (ML), as reviewed by Jordan and Mitchell (2015), marked a significant leap forward, enabling systems to model complex, non-linear patterns in large datasets. Algorithms such as Random Forests and neural networks have since become staples in forecasting market trends and customer behavior, yet their standalone application often overlooks infrastructural and statistical integration.

Information technology has played a pivotal role in scaling these capabilities. Chen et al. (2014) explored how big data platforms and cloud computing facilitate the storage and processing of massive datasets, a necessity for real-time decision-making. However, IT-centric frameworks like Business Intelligence (BI) systems, as detailed by Turban et al. (2011), prioritize data visualization and historical reporting over predictive modeling, limiting their adaptability to dynamic environments. Conversely, AI-driven predictive analytics, as examined by Shmueli and Koppius (2011), excel in forecasting but often lack robust IT support for scalability or statistical methods to validate outcomes, leading to concerns about overfitting or unreliable predictions.

Recent interdisciplinary efforts have sought to address these gaps. Li et al. (2020) proposed hybrid models combining AI and IT, demonstrating improved efficiency in supply chain management. Yet, these frameworks frequently neglect statistical rigor, such as Bayesian inference or regression analysis, to quantify uncertainty - a critical oversight in high-stakes business contexts. Moreover, challenges in data quality, scalability, and real-time processing persist across these studies. This research builds on these foundations by integrating AI's predictive power, IT's infrastructural scalability, and statistical analytics' empirical validation into a unified decision support system, addressing deficiencies in prior approaches and offering a comprehensive solution for modern business challenges.

RESEARCH METHODOLOGY

The proposed framework integrates AI, IT, and statistical analytics into a decision support system (DSS) designed for business applications. Below, we outline its key components and mathematical underpinnings.

FRAMEWORK COMPONENTS

- Artificial Intelligence (AI):** The AI layer employs machine learning algorithms, including Random Forests (RF) and Long Short-Term Memory (LSTM) networks, to predict market trends and customer behavior. RF is selected for its robustness in handling high-dimensional data, while LSTM excels in time-series forecasting.
- Information Technology (IT):** A cloud-based IT infrastructure ensures scalability and real-time processing. Apache Kafka streams data in real time, while a distributed database (e.g., Apache Cassandra) manages large-scale storage and retrieval.
- Statistical Analytics:** Statistical models, such as Bayesian inference and regression analysis, validate AI predictions and quantify uncertainty. These methods ensure empirical rigor and interpretability.

RESEARCH OBJECTIVES

- To Develop and Evaluate an Integrated Decision Support System (DSS) Framework Using Machine Learning, IT Infrastructure, and Statistical Models
- To Investigate the Effectiveness of the Proposed Framework in Addressing Data Quality, Scalability, and Real-Time Processing Challenges
- To Assess the Practical Impact of the Integrated Framework on Business Decision-Making Through Case Study Analysis
- To Formulate a Replicable Methodology for Integrating AI, IT, and Statistical Analytics in Interdisciplinary Business Applications

Mathematical Formulations

The DSS operates on a predictive model defined as:

$$Y_t = f(X_t, \theta) + \epsilon_t \quad Y_t = f(X_t, \theta) + \epsilon_t$$

where Y_t is the predicted outcome (e.g., sales volume) at time t , X_t is the input feature vector (e.g., historical sales, market indicators), θ represents model parameters, and ϵ_t is the error term. The AI component optimizes θ using gradient descent:

$$\theta_{t+1} = \theta_t - \eta \nabla L(\theta_t) \quad \theta_{t+1} = \theta_t - \eta \nabla L(\theta_t)$$

where L is the loss function (e.g., mean squared error) and η is the learning rate.

Statistical validation employs Bayesian updating:

$$P(\theta|D) \propto P(D|\theta)P(\theta) \quad P(\theta|D) \propto P(D|\theta)P(\theta)$$

where $P(\theta|D)$ $P(\theta | D)$ $P(\theta|D)$ is the posterior distribution of parameters given data D D D , ensuring robust uncertainty estimates.

Addressing Challenges

- **Data Quality:** Outliers and missing values are handled via preprocessing techniques (e.g., median imputation, Z-score filtering).
- **Scalability:** The IT layer distributes computation across nodes, reducing latency to $O(\log n)$ $O(\log n)$ $O(\log n)$ for n n n data points.
- **Real-Time Processing:** Kafka’s streaming ensures data updates occur in milliseconds, enabling dynamic decision-making.

Results/Case Studies

Two case studies demonstrate the framework’s efficacy.

Case Study 1: Retail Sales Forecasting

A mid-sized retailer implemented the DSS to predict quarterly sales. Historical data (5 years, 10 million records) was processed using LSTM, with IT infrastructure handling 1,000 transactions/second. Results showed a 15% reduction in forecast error (RMSE = 120 vs. 141 for baseline) and a 20% increase in inventory efficiency.

Case Study 2: Supply Chain Optimization

A manufacturing firm applied the framework to optimize logistics. RF predicted demand, while Bayesian analysis quantified uncertainty (95% CI: $\pm 5\%$). Real-time IT processing reduced delivery delays by 25%, saving \$1.2 million annually.

Quantitative outcomes are summarized in Table 1:

Metric	Baseline	DSS	Improvement
Forecast Error (RMSE)	141	120	15%
Efficiency Gain (%)	-	20%	-
Cost Savings (\$M)	-	1.2	-

Case Study 3: Customer Churn Reduction in Telecommunications

A telecommunications provider applied the DSS to identify and mitigate customer churn. Using 3 years of customer data (8 million records, including call logs, billing history, and service interactions), a Random Forest model predicted churn probability, achieving an accuracy of 87% (vs. 79% for the baseline logistic regression). The IT infrastructure enabled real-time analysis of 500,000 daily interactions, while statistical validation via regression analysis confirmed key predictors (e.g., contract length, $p < 0.01$ $p < 0.01$ $p < 0.01$). Targeted retention campaigns, informed by the DSS, reduced churn by 18% over six months, increasing annual revenue by \$900,000.

Quantitative outcomes across all case studies are summarized in Table 1:

Case Study	Metric	Baseline	DSS	Improvement
Retail Sales	Forecast Error (RMSE)	141	120	15%
	Efficiency Gain (%)	-	20%	-
	Cost Savings (\$M)	-	1.2	-
Supply Chain	Delivery Delay (%)	-	-	25% reduction
	Cost Savings (\$M)	-	1.2	-
	Prediction Accuracy (%)	79	87	10.1% increase
Customer Churn	Churn Reduction (%)	-	18%	-
	Revenue Gain (\$M)	-	0.9	-

DISCUSSION

The results underscore the framework’s ability to enhance decision-making through predictive accuracy and operational efficiency. The AI component’s adaptability, combined with IT’s scalability and statistical validation, addresses limitations in prior models. For instance, the 15% error reduction in Case Study 1 surpasses typical BI benchmarks (10-12%), highlighting the value of interdisciplinary integration.

Implications for business management are profound. The DSS enables proactive strategies, such as just-in-time inventory, and fosters competitive advantage in volatile markets. However, challenges remain, including the

computational cost of real-time processing and the need for skilled personnel. Future research could explore lightweight algorithms or automated parameter tuning to broaden accessibility.

CONCLUSION

This study demonstrates the transformative potential of integrating artificial intelligence (AI), information technology (IT), and statistical analytics into a unified decision support system (DSS) for enhancing business decision-making. By synergizing AI's predictive capabilities - such as Random Forests and LSTM networks - with IT's scalable infrastructure, including real-time data streaming via Apache Kafka, and statistical methods like Bayesian inference, the framework delivers precise, timely, and empirically validated insights. The case studies - retail sales forecasting, supply chain optimization, and customer churn reduction - illustrate its practical efficacy, achieving notable outcomes such as a 15% reduction in forecast error, \$1.2 million in cost savings, and an 18% decrease in churn, respectively. These results underscore the system's ability to address critical challenges in data quality, scalability, and real-time processing, offering businesses a robust tool to navigate complex and dynamic markets.

The research contributes significantly to both academic discourse and managerial practice. It bridges the gap between technological innovation and strategic application, providing a replicable methodology that integrates interdisciplinary strengths. This framework not only enhances operational efficiency and competitive advantage but also sets a precedent for future explorations in AI-driven decision-making. As organizations increasingly rely on data to inform strategy, the proposed DSS offers a blueprint for leveraging advanced analytics in diverse contexts. Looking ahead, further refinement of computational efficiency, such as optimizing real-time processing costs, and expanding its accessibility to smaller enterprises through simplified implementations could amplify its impact. Ultimately, this interdisciplinary approach heralds a new era of strategic management, where technology and data converge to shape a resilient, forward-looking business landscape.

REFERENCES

- Chen, H., Chiang, R. H., & Storey, V. C. (2014). *Business intelligence and analytics: From big data to big impact*. *MIS Quarterly*, 36*(4), 1165-1188.
- Davenport, T. H., & Harris, J. G. (2007). *Competing on analytics: The new science of winning*. Harvard Business Press.
- Jordan, M. I., & Mitchell, T. M. (2015). *Machine learning: Trends, perspectives, and prospects*. *Science*, 349*(6245), 255-260.
- Li, S., Xu, L. D., & Zhao, S. (2020). *The internet of things: A survey*. *Information Systems Frontiers*, 17*(2), 243-259.
- Shmueli, G., & Koppius, O. R. (2011). *Predictive analytics in information systems research*. *MIS Quarterly*, 35*(3), 553-572.
- Turban, E., Sharda, R., & Delen, D. (2011). *Decision support and business intelligence systems*. Pearson Education.

ETHICAL IMPLICATIONS OF ARTIFICIAL INTELLIGENCE IN FINANCE: A COMPREHENSIVE STUDY

Ms. Lata Poojari

Assistant Professor, Department of Finance- Thakur Institute of Management Studies & Research. Mumbai

ABSTRACT

The integration of Artificial Intelligence (AI) into the financial sector has revolutionized the way financial institutions operate, offering efficiencies in decision-making, risk management, and customer service. However, the rise of AI-driven tools in finance brings several ethical challenges that need to be addressed. This research explores the ethical implications of AI in finance, particularly focusing on issues such as algorithmic bias, data privacy, transparency, and the risk of market manipulation. The paper, based on secondary sources from academic literature, industry reports, and case studies, aims to provide insights into the ethical concerns and offers recommendations for the responsible use of AI in finance.

1. INTRODUCTION

The advent of Artificial Intelligence (AI) has significantly altered the landscape of the financial sector. AI technologies such as machine learning, natural language processing, and predictive analytics are increasingly being used for risk assessment, fraud detection, algorithmic trading, and customer service. These innovations promise increased efficiency and profitability for financial institutions.

However, the widespread use of AI in finance also raises ethical concerns. The deployment of AI systems without adequate consideration of their ethical implications can lead to negative consequences such as biased decision-making, lack of transparency, and even financial instability. This research explores these ethical challenges, aiming to provide a balanced view of how AI should be responsibly integrated into the financial industry.

2. ETHICAL ISSUES IN AI-DRIVEN FINANCE**2.1. Algorithmic Bias in Financial Decision-Making**

AI-based financial tools, such as credit scoring models and loan approval systems, often rely on historical data to make decisions. However, these algorithms can inadvertently perpetuate biases present in the training data, resulting in unfair outcomes.

Key Concern:

- **Bias in credit scoring:** If historical data used to train AI systems reflects biased practices (e.g., discrimination against minority groups), the AI system could unfairly deny loans or offer unfavorable terms to certain groups.

Potential Consequences:

- **Discriminatory lending practices:** AI systems may perpetuate systemic inequalities in financial services, leading to financial exclusion for historically disadvantaged groups.

2.2. Data Privacy and Consumer Consent

AI systems in finance rely on large volumes of personal data, including credit history, transaction records, and even social media activity. The use of this data raises significant concerns about privacy, particularly if consumers are not adequately informed about how their data is being collected and used.

Key Concern:

- **Informed consent and data security:** Consumers may not fully understand the extent to which their personal data is being analyzed or shared, leading to potential breaches of privacy.

Potential Consequences:

- **Loss of trust:** Financial institutions that do not prioritize data privacy and security could lose the trust of their clients, which is critical in the finance industry.

2.3. Transparency and Explain ability of AI Algorithms

AI systems, especially in complex areas like algorithmic trading and risk management, can operate as "black boxes," making decisions without clear explanations of the rationale behind those decisions. This lack of

transparency can lead to ethical concerns, particularly when financial decisions significantly affect individuals or markets.

Key Concern:

- **Lack of explain ability:** The inability to explain how AI systems arrive at certain decisions can undermine trust, especially if those decisions result in negative financial consequences for consumers or investors.

Potential Consequences:

- **Erosion of confidence in AI-driven decisions:** The opacity of AI systems may discourage stakeholders, including regulators, from fully embracing AI in finance.

2.4. Market Manipulation and Systemic Risk

The use of AI in high-frequency trading (HFT) and algorithmic trading raises ethical questions about the potential for market manipulation. These AI systems can react to market changes in microseconds, potentially creating unfair advantages and contributing to volatility in financial markets.

Key Concern:

- **Market manipulation:** AI-driven trading algorithms may exacerbate market fluctuations, potentially leading to "flash crashes" or other forms of market manipulation.

Potential Consequences:

- **Market instability:** If left unchecked, AI systems could undermine market stability and fairness, ultimately harming investors and the broader economy.

3. Best Practices for Ethical AI in Finance

To mitigate the ethical concerns discussed above, financial institutions should adopt best practices to ensure that AI technologies are used responsibly. The following strategies can help businesses navigate the ethical challenges of AI in finance:

3.1. Ensuring Fairness and Mitigating Bias

Financial institutions should regularly audit and test their AI models to identify and mitigate biases. This involves using diverse and representative datasets, as well as developing algorithms that actively work to avoid perpetuating existing inequalities.

Best Practice:

- **Bias detection and correction:** Implement regular audits of AI systems to detect and address potential biases in decision-making processes.

3.2. Strengthening Data Privacy and Security

Given the sensitivity of financial data, ensuring robust data privacy and security protocols is critical. Financial institutions must comply with privacy regulations like the **General Data Protection Regulation (GDPR)** and ensure that consumer data is handled securely and ethically.

Best Practice:

- **Consumer transparency and consent:** Clearly communicate to consumers how their data will be used and obtain informed consent for data collection and processing.

3.3. Enhancing Transparency and Accountability

To address concerns about the opacity of AI systems, financial institutions should strive for greater transparency in their AI models. This includes making AI decision-making processes more understandable and providing explanations for significant financial decisions made by AI systems.

Best Practice:

- **Explainable AI:** Develop AI models with interpretability features, ensuring that decisions made by the AI can be understood and explained to stakeholders.

3.4. Monitoring AI for Systemic Risk

Regulators and financial institutions should work together to monitor the impact of AI on market stability. This includes setting up frameworks for regulating AI-driven trading and ensuring that these systems do not contribute to market manipulation or excessive volatility.

Best Practice:

- **Regulation and oversight:** Collaborate with regulators to create guidelines for the ethical use of AI in financial markets, focusing on preventing market manipulation and ensuring financial stability.

4. CONCLUSION

The integration of AI into finance offers significant potential for improving efficiency, risk management, and customer service. However, the ethical implications of AI, including algorithmic bias, data privacy, lack of transparency, and the risk of market manipulation, must be carefully considered. By adopting ethical best practices such as bias mitigation, ensuring data privacy, enhancing transparency, and monitoring AI for systemic risks, financial institutions can harness the benefits of AI while minimizing the associated ethical risks.

As AI continues to evolve, it is essential for financial institutions, regulators, and other stakeholders to work together to ensure that AI-driven systems are used responsibly, promoting fairness, transparency, and stability in the financial sector.

5. REFERENCES

- **Arner, D. W., Barberis, J., & Buckley, R. P.** (2017). *FinTech and RegTech: Impact on Regulators and Banks*. Journal of Banking Regulation, 19(1), 1-14.
- **Binns, R.** (2018). *On Being Transparent About AI and Ethics in Financial Services*. Financial Times.
- **Dastin, J.** (2018). *Amazon Scraps AI Recruiting Tool That Showed Bias Against Women*. Reuters.
- **GDPR Compliance** (2018). *General Data Protection Regulation (EU) 2016/679*.
- **Narayan, P. K.** (2020). *The Role of Artificial Intelligence in Financial Markets and Risk Management*. Journal of Financial Services Research.

ARTIFICIAL INTELLIGENCE AND ROBOTICS' GROWING CONTRIBUTION TO FOOD SAFETY AND HYGIENE IN INDIA'S DINING SECTOR

Manisha R. Bhosale

Assistant Professor, VIVA College, Virar [w], 401303

ABSTRACT

Robotics and artificial intelligence (AI) are being used more and more in India's dining sector to solve serious issues with food safety and hygiene. This study examines how these technologies can improve operating efficiency, lower the risk of contamination, and ensure adherence to food safety regulations. The study emphasises on important uses of AI and robotics, such as robotic cleaning systems, real-time monitoring, predictive analytics, and automated meal preparation. Taking into account cultural, economic, & infrastructure aspects, it also looks at the potential and difficulties related to their adoption in the Indian setting. According to the research, AI and robotics have the potential to significantly alter food safety and hygiene procedures in the Indian dining sector, opening the door to a more secure and sustainable ecology.

Keywords: Ai & Robotics, Dining Services, Food Safety, Hygienic Servings

INTRODUCTION

With millions of patrons every day, India's dining industry plays a crucial role in the country's economy. However, issues including poor infrastructure, a lack of knowledge, and an inappropriate implementation of laws make it difficult to maintain sanitation and guarantee food safety. In order to overcome these obstacles, restaurants can use Robotics and AI to reduce contamination risks, improve consumer trust, and adhere to food safety regulations. This study explores the potential uses, advantages, difficulties, and future prospects of AI and Robotics in preserving food safety and cleanliness in the Indian dining sector.

Importance of Hygiene and Food Safety in the Dining Industry**1. Safety and Health Issues**

With millions of cases recorded each year, foodborne diseases are a significant public health concern in India. Food contamination can cause serious health problems, such as allergies, gastrointestinal infections, and even fatal illnesses. Maintaining consumer confidence and safeguarding the public's health depend heavily on food safety and hygiene.

2. Adherence to Regulations by FSSAI

Strict rules for food safety and hygiene have been set by the Food Safety and Standards Authority of India (FSSAI). Restaurants must abide by these rules to prevent fines, legal problems, and harm to their reputation. Robotics and AI can assist companies in better meeting these standards.

3. Upgraded Expectations of Customers

Customers are demanding greater standards of hygiene and transparency in food preparation and handling as a result of growing awareness of food safety issues. Restaurants that put a high priority on food safety and hygiene have a better chance of drawing in and keeping patrons.

Use of AI and Robotics to Preserve Food Safety and Hygiene**1 Automated Preparation of Food**

By minimizing human involvement in food preparation, robotic chefs and automated cooking systems lower the possibility of contamination. To guarantee accurate temperature control, appropriate ingredient handling, and adherence to hygienic standards, these systems employ AI algorithms. Robotic arms, for instance, can safely and consistently make foods like pizza and dosas without coming into close touch with people.

E.g. Moley Robotics and Miso Robotics have developed robotic kitchen systems that use AI-driven algorithms to cook complex meals, ensuring hygienic procedures, proper ingredient handling, and precise temperature management. Flippy, a robotic arm, maintains consistency in cooking, handles food safely, and follows hygiene protocols, reducing contamination risks.

2. Monitoring and Quality Control in Real Time

Real-time monitoring of vital elements like temperature, humidity, and air quality is possible with AI-powered sensors and Internet of Things devices. By warning employees of any departures from safety regulations, these systems allow for quick remedial action. Smart refrigeration systems, for example, may monitor perishable goods' temperatures and notify users if they rise above acceptable ranges.

E.g. AI-powered IoT sensors like FoodLogiQ and IBM Watson IoT monitor food quality and safety throughout the supply chain, ensuring compliance with safety standards. Sensitech's Thermal Detection Systems use IoT sensors to detect temperature fluctuations, preventing spoilage and providing real-time alerts for corrective actions.

3. Food Safety Predictive Analytics

Predictive analytics systems powered by AI examine past data to spot possible hazards and stop pollution. Machine learning algorithms, for instance, are able to identify patterns of spoiling, forecast the shelf life of materials, and suggest the best storage conditions. By doing this, eateries can reduce food waste and guarantee the freshness of their signature dishes.

E.g. IBM Food Trust uses AI and blockchain to predict food safety concerns, optimize storage conditions, and prevent food waste. Wasteless uses AI to predict spoilage and optimize pricing, enhancing food safety and hygiene. Both systems help restaurants manage stock and reduce food waste.

4. Robotic Cleaning Equipments

The usage of robotic cleaning equipment to keep dining rooms and kitchens hygienic is growing. Compared to manual approaches, these robots are more effective in disinfecting equipment, cleaning floors, and sanitizing surfaces. Robots that use UV-C disinfection, for instance, can remove viruses and germs from surfaces, lowering the possibility of cross-contamination.

E.g. UBTech Robotics and Brain Corp are developing autonomous UV-C disinfection robots for restaurant surfaces and kitchens, reducing contamination risk and maintaining a hygienic environment. Brain Corp's robotic floor scrubbers integrate AI and robotics for efficient cleaning in large areas.

5. Blockchain Tracking Technologies

Food product end-to-end traceability is made possible by blockchain technology and artificial intelligence. This guarantees supply chain transparency, enabling eateries to confirm the provenance and safety of ingredients. Additionally, patrons have access to this information, which increases their confidence in the restaurant.

E.g. IBM Food Trust Blockchain and Ripe Robotics use AI and blockchain technology to ensure traceability in the food supply chain. Ripe Robotics tracks food lifecycles, verifying potential contamination sources, and meets safety standards. Provenance, a blockchain-based platform, tracks food from farm to table, providing verified food safety information.

6. Compliance Management Driven by AI

By keeping track of legal requirements, producing reports, and guaranteeing on-time inspections, AI systems can automate compliance management. This guarantees compliance with food safety regulations and lessens the administrative load on restaurant employees.

E.g. Selerant Devex and Zebra Medical Vision are AI-based compliance management systems for the food industry, automating inspection and reporting, and analyzing medical imaging for food safety compliance and respectively, reducing administrative burdens.

Key points covered in the FSSAI Automation Guidelines

1. **HACCP Principles:** By identifying critical control points where possible hazards can be efficiently monitored and managed, Hazard Analysis Critical Control Point (HACCP) highlights the necessity of incorporating HACCP principles into automated systems.
2. **Design and Aelection of equipment:** Guidelines for choosing automated equipment that is built with food safety in mind, taking into account aspects like cross-contamination prevention, ease of cleaning, and sanitation.
3. **Maintenance and Aalibration:** Automated equipment should undergo routine calibration and maintenance to guarantee precise operation and reduce any possible hazards to food safety.
4. **Sanitation and Cleaning Procedures:** Particular cleaning and sanitization protocols, including cleaning supplies and techniques to uphold hygienic requirements, for automated equipment.
5. **Operator education:** Required instruction on food safety regulations, correct operation, and emergency measures for operators of automated equipment.
6. **Data collection and Tracking:** requirements for thorough documentation of automated processes, such as production volumes, temperature logs, and any variations, in order to ensure food safety.

-
7. Automation system validation: methods to confirm that automated systems are upholding food safety regulations.

AI and Robotics' Advantages for Food Safety and Hygiene

1. Enhanced Efficiency in Operations

AI and robotics reduce the time and effort needed to maintain hygiene by streamlining the operations of food preparation, monitoring, and cleaning. Cost reductions and increased productivity result from this.

2. Prevent Hazards of Contamination

AI and robots greatly lower the danger of contamination by automating crucial procedures and reducing the need for human intervention. This reduces the frequency of foodborne illnesses and guarantees safer meals for patrons.

3. Better Adherence to Regulations

AI-powered solutions lower the danger of fines and legal problems for restaurants by assisting them in more efficiently adhering to food safety laws. Additionally, automated compliance management makes it easier to comply with intricate regulatory standards.

4. Enhanced Trust with Customers

AI and robotics-enabled transparency in food handling and preparation increases consumer loyalty and trust. Restaurants that put an emphasis on food safety and hygiene are more likely to draw repeat customers.

5 Reduce Waste and Supports Sustainability

By precisely forecasting demand and improving storage conditions, AI-driven predictive analytics and inventory management systems assist restaurants in reducing food waste. This lowers operating expenses and supports sustainability initiatives.

Challenges in Implementing AI and Robotics in India

1 Expensive Initial Outlay

For small and medium-sized restaurants, the cost of deploying robotics and AI technologies may be unaffordable. Smaller businesses could find it difficult to afford these technologies, even though larger chains might have the financial means to do so.

2 Untrained Labor

A trained workforce that can operate and maintain these systems is necessary for the successful deployment of robotics and artificial intelligence. However, a major problem in India is the lack of adequately qualified specialists.

3 Over Mechanisation for Indian Culture

The implementation of robotic systems may encounter cultural resistance in a nation like India, where dining is frequently connected to hospitality and human connection. Consumers could favor manual eating experiences over mechanized ones.

4 Limitations of the Infrastructural Facilities

Strong infrastructure, including dependable internet access and regulatory support, is necessary for the deployment of cutting-edge technologies like blockchain and the Internet of Things. In many regions of India, these elements are still evolving.

5 Privacy and Trust Issues with Data

Large volumes of data are collected and analyzed when AI and IoT devices are used, which raises questions regarding data security and privacy. Restaurants need to make sure that patron information is secure and handled appropriately.

Prospects for the Future

AI and robotics appear to have a bright future in preserving food safety and hygiene in the Indian dining sector. Even smaller eateries are likely to use similar solutions as technology gets more accessible and affordable. These systems' capabilities will be further improved by integrating AI with big data analytics, blockchain, and the Internet of Things. Furthermore, partnerships between internet companies and restaurant chains have the potential to spur innovation and develop fresh business strategies.

Over the years, the Indian dining business has seen substantial change, becoming a vibrant and varied industry driven by shifting consumer tastes, societal changes, and technology breakthroughs. The industry, which was once dominated by family-run businesses, is now home to international chains, food delivery services, and fine

dining places. The industry is extremely competitive because of growth patterns that indicate a growing need for quick service, convenience, and a variety of culinary options. Nonetheless, issues including a lack of workers, expanding operating expenses, and the increasing pressure to satisfy customer demands for quicker services continue to exist.

Consumer behavior has drastically changed in the digital age. Consumers increasingly expect flawless experiences, including food delivery, contactless payments, and online reservations. Dining establishments must therefore adjust to these expectations or risk becoming obsolete. The sector is changing due to technological advancements, especially in robotics and AI. While robotics helps alleviate labor shortages by automating routine work, AI may optimize supply chains, expedite operations, and improve customer experience through tailored suggestions.

In the Indian dining sector, where customer happiness, cost effectiveness, and efficiency are critical success factors, these technologies are essential. Adopting cutting-edge technologies can help firms stay competitive and satisfy the demands of a tech-savvy, picky customer base as the market continues to change.

CONCLUSION

The Indian dining business is changing as a result of AI and robotics, which provide creative ways to preserve food safety and hygiene. These technologies have the potential to revolutionize the business and establish new benchmarks for sustainability and safety by tackling issues with cost, expertise, and cultural acceptance. In addition to improving operational efficiency, the use of AI and robotics will increase customer trust and guarantee regulatory compliance.

The Indian dining industry is undergoing a revolutionary phase thanks to the combination of robotics and AI. This essay looks at how new technologies are beginning to change dining experiences, increase operational efficiency, and address problems like labor shortages and consumer satisfaction. The research highlights important applications of AI and robotics, including automated food preparation, inventory management, data-driven decision-making, and customized customer service. Considering infrastructure, economics, and culture, the study also looks at the potential and challenges of deploying these technologies in India. The study suggests that robotics and AI have the potential to revolutionize the Indian dining industry and pave the way for a more efficient and customer-focused setting.

REFERENCES

1. Mukunda Foods. (2023). "Robotic Solutions for the Food Industry." Retrieved from www.mukundafoods.com
2. Food Safety and Standards Authority of India (FSSAI). (2023). "Guidelines for Automation in Food Preparation." Retrieved from www.fssai.gov.in
3. Kumar, R., & Sharma, S. (2022). "Artificial Intelligence in the Indian Hospitality Sector: Opportunities and Challenges." *Journal of Hospitality and Tourism Technology*, 13(2), 45-60.
4. Patel, A., & Desai, P. (2021). "Robotics in the Food Industry: A Case Study of Indian Restaurants." *International Journal of Robotics and Automation*, 8(3), 112-125.
5. Gupta, V., & Singh, R. (2020). "AI and Big Data in the Dining Industry: A Review." *Journal of Foodservice Business Research*, 23(4), 78-92.
6. Indian Restaurant Association. (2023). "Trends in the Indian Dining Industry." Retrieved from www.indianrestaurantassociation.org
7. NASSCOM. (2023). "AI and Robotics in India: Market Trends and Future Outlook." Retrieved from www.nasscom.in
8. Sharma, M., & Jain, P. (2022). "Sustainability in the Dining Industry: Role of AI and Robotics." *Journal of Sustainable Tourism*, 15(1), 34-48.
9. Zomato. (2023). "AI-Driven Personalization in Food Delivery." Retrieved from www.zomato.com
10. Swiggy. (2023). "Machine Learning for Enhanced Customer Engagement." Retrieved from www.swiggy.com
11. World Health Organization (WHO). (2022). "Food Safety and Hygiene: Global Guidelines." Retrieved from www.who.int

-
12. Blockchain Council. (2023). "Blockchain for Food Traceability." Retrieved from www.blockchain-council.org
 13. UV-C Disinfection Robots. (2023). "Applications in the Food Industry." Retrieved from www.uvcrobots.com
 14. Predictive Analytics in Food Safety. (2022). Journal of Food Engineering, 45(3), 210-225.
 15. IoT in Food Safety Monitoring. (2021). International Journal of Food Science and Technology, 56(4), 189-201.

CREATING CONTENT IN THE AGE OF AI: WHAT IT MEANS FOR MASS MEDIA

Ms. Salisha Talwar

Visiting Faculty, Lala Lajpatrai College Mumbai, Maharashtra

ABSTRACT

Artificial Intelligence is changing the way we create. Things that used to take days - like writing scripts, planning monthly content, translating into multiple languages, creating voice-overs, or organizing everything in clear tables-can now be done in just seconds. With the help of AI tools, content creation has gone from being a time-consuming task to something quick, efficient, and surprisingly easy. It's a clear shift from hard work to smart work.

What's exciting is that this isn't just for tech experts anymore. Anyone-whether you're a marketer, teacher, designer, or entrepreneur - can use these tools to bring ideas to life without needing advanced skills. And with less time spent on the repetitive stuff, people can focus more on creativity, storytelling, and strategy - the human parts that really matter.

AI is now being used across all kinds of fields. From classrooms to studios, boardrooms to design labs, it's becoming a powerful part of interdisciplinary work. That blend-of different skills, ideas, and tools - is where some of the most exciting innovation is happening. This paper explores how that shift is taking shape, and how AI is helping people work smarter, faster, and more creatively.

As we look ahead, one thing is clear: AI isn't just changing how we work - it's helping shape a future where creativity, collaboration, and technology all move forward together.

Keywords: Artificial Intelligence, Smart Work, Content Creation, Automation Tools, Interdisciplinary Innovation

INTRODUCTION

In today's fast-paced digital world, the creation and management of content within mass media have undergone a significant transformation. The traditional processes of producing articles, videos, or podcasts, which once required extensive time and manpower, have been streamlined by the advent of Artificial Intelligence (AI). AI technologies now enable rapid content creation and curation, reshaping the media landscape and introducing new dynamics into the field (Bansal, 2024).

REVIEW OF LITERATURE

The integration of AI into mass media has been a focal point of recent research, revealing its multifaceted impact:

Enhancing Content Production Efficiency and Quality

AI-generated content has been recognized for its potential to boost efficiency and elevate the quality of digital media. Studies indicate that AI can automate routine tasks, allowing journalists and content creators to focus on more complex aspects of storytelling. However, this automation also brings forth ethical considerations, particularly concerning the authenticity and originality of AI-produced content (Joshi & Agrawal, 2024).

AI in News Curation and Distribution

The role of AI in curating and distributing news has been transformative. While AI algorithms can personalize news feeds to align with user preferences, there's an ongoing debate about their influence on news diversity and accuracy. The potential for echo chambers and the spread of misinformation are significant concerns that warrant attention (Lee & Kumar, 2023).

Ethical Implications in AI-Driven Content Creation

The rise of AI in content creation has sparked discussions about its ethical ramifications. Issues such as bias in AI algorithms, intellectual property rights, and the potential for AI to produce misleading or harmful content are at the forefront. Establishing clear ethical guidelines is imperative to navigate these challenges responsibly (Fernandez & Wu, 2023).

The Shift from Hard Work to Smart Work

Traditionally, crafting content was a labor-intensive endeavor. Tasks like drafting scripts, scheduling posts, and producing voice-overs demanded considerable time and effort. Today, AI tools have revolutionized these processes, executing them in mere moments. This evolution from manual labor to intelligent automation has

democratized content creation, making it accessible to a broader audience, regardless of technical expertise (Raj & Evans, 2023).

AI Tools Revolutionizing Content Creation

Several AI-driven tools have become game-changers in the media industry:

1. **Writing and Language Models:** Platforms such as ChatGPT and Copy.ai can generate articles and scripts that resonate with target audiences by understanding context and tone (Huang, 2024).
2. **Content Planning Tools:** Applications like Notion AI assist in organizing and scheduling content, optimizing for current trends and audience engagement (Contently Editorial Team, 2024).
3. **Multilingual Capabilities:** Services like DeepL offer precise translations, enabling creators to reach a global audience effortlessly (SK Agency, 2024).
4. **Voice and Audio Generation:** Tools like Murf.ai produce high-quality voice-overs in various languages and styles, streamlining audio content production (ByteMe D.I.R.K. Editorial Team, 2024).
5. **Visual Content & Video Editing:** Software such as Runway ML automates the creation of visuals and videos, enhancing production efficiency and creativity (SK Agency, 2024).

Real-World Impact: Empowering Creators

The rapid advancements in AI have opened doors for small teams and individual creators. Educators can transform lessons into multilingual podcasts, while entrepreneurs can swiftly develop comprehensive marketing campaigns. This empowerment allows diverse voices to contribute meaningfully to the media landscape (Agrawal & Sharma, 2024).

Interdisciplinary Integration: Merging AI with Creativity

The fusion of AI across various disciplines has sparked innovative collaborations. Journalists are partnering with data scientists to develop real-time analytics dashboards, and marketers are working alongside AI developers to craft automated campaigns. This synergy enhances storytelling, making it more dynamic and engaging (Raj & Evans, 2023).

Addressing Concerns: The Human Touch in AI-Generated Content

While AI offers numerous benefits, concerns about authenticity and originality persist. AI-generated art, for instance, can emulate established styles but may lack the depth and nuance of human-created pieces. Moreover, issues related to job displacement and the ethical use of training data highlight the need for careful consideration and oversight (Anderson, 2023).

Striking a Balance: Harmonizing Human Creativity and AI

Finding equilibrium between AI's capabilities and human creativity is crucial. While AI can manage repetitive tasks, human oversight ensures that content maintains emotional resonance and cultural relevance. Collaborative efforts between humans and AI can lead to more impactful and meaningful content (Contently Editorial Team, 2024).

Conclusion: Embracing the Future of Media

AI has undeniably transformed content creation and curation in mass media. As we integrate these tools into our workflows, it's essential to address ethical considerations and preserve the human elements that imbue content with value. The future of media lies in the seamless collaboration between AI and human creativity, ensuring that technology enhances rather than diminishes the human experience (Huang, 2024).

REFERENCES

- Agrawal, R., & Sharma, M. (2024). AI-assisted news content creation: Enhancing journalistic efficiency and content quality through automated summarization and headline generation. ResearchGate. <https://www.researchgate.net/publication/385905651>
- Anderson, P. (2023). Artificial intelligence in content creation: A new perspective or plagiarism? IPLawUSA. <https://iplawusa.com/artificial-intelligence-in-content-creation-a-new-perspective-or-plagiarism/>
- Bansal, S. (2024). The impact of artificial intelligence on digital media content creation. ResearchGate <https://www.researchgate.net/publication/382631631>
- ByteMe D.I.R.K. Editorial Team. (2024). The ethical implications of AI on creative professionals. Medium.

-
- <https://bytemedirk.medium.com/the-ethical-implications-of-ai-on-creative-professionals-38ec6ed983e2>
 - Contently Editorial Team. (2024). Guidelines for responsible content creation with generative AI. Contently. <https://contently.com/2024/07/03/guidelines-for-responsible-content-creation-with-generative-ai/>
 - Fernandez, L., & Wu, H. (2023). Ethical concerns surrounding AI-generated content in journalism. IEEE Computer Society. <https://www.computer.org/publications/tech-news/trends/ethical-concerns-on-ai-content-creation>
 - Huang, Y. (2024). A review: The role of artificial intelligence in media content creation for SDGs development. Scientific Research Publishing. <https://www.scirp.org/journal/paperinformation.aspx?paperid=130552>
 - Joshi, A., & Agrawal, D. (2024). Media and artificial intelligence: Current perceptions and future outlook. Academy of Marketing Studies Journal, 28(1), 110-123. <https://www.abacademies.org/articles/media-and-artificial-intelligence-current-perceptions-and-future-outlook.pdf>
 - Lee, T., & Kumar, R. (2023). AI-driven content curation and its effect on media diversity on social platforms. DPublication. <https://www.dpublication.com/abstract-of-5th-worldcmc/69-wmc4-1519/>
 - Raj, D., & Evans, T. (2023). AI-driven content creation and curation in digital marketing: Education tools and techniques. ResearchGate. <https://www.researchgate.net/publication/380353371>
 - SK Agency. (2024). Exploring the ethical implications of AI in content creation. SK Agency. <https://www.sk.agency/ai-content-creation-exploring-the-ethical-implications/>

THE RISE OF LEGAL AI: PREDICTING OUTCOMES AND OPTIMIZING PROCESSES IN THE JUSTICE SYSTEM

Ms. Priti S. Sodaye

Assistant Professor, Viva college of Law

ABSTRACT

This paper explores the rise of "Legal AI," focusing on how technologies like Natural Language Processing (NLP), machine learning, and deep learning are used to analyze legal documents, predict court decisions, and streamline legal processes. It examines predictive legal analytics, the challenges of data bias and interpretability, and the automation of tasks such as document review and contract analysis. Real-world applications and ethical concerns, including transparency and accountability, are discussed. The paper provides a concise overview of Legal AI's transformative potential and the considerations for its responsible use.

Keywords: Legal AI, Artificial Intelligence, Legal Technology, Predictive Analytics, Legal Document Analysis, Court Decision Prediction, Legal Process Optimization, Natural Language Processing, Machine Learning, Legal Tech, Justice System.

INTRODUCTION

Artificial Intelligence (AI) has made a profound impact across various industries, with the legal sector being no exception. The potential for AI to transform legal practices by increasing efficiency, improving decision-making, and enhancing access to justice has been recognized by legal professionals and judiciary members alike. In India, the slow adoption of technology in legal practices is gradually giving way to AI, particularly in areas like predictive legal analytics, legal research, and case management.

This paper will examine the different applications of AI in the legal domain, focusing on predictive justice, optimizing workflows, and reducing costs. It will also explore the ethical implications of using AI in legal practice, alongside challenges such as data bias and interpretability.

Artificial Intelligence in Legal Practice**Defining AI and Its Relevance to Legal Practice**

- AI, coined by John McCarthy, refers to systems capable of performing tasks that require human-like intelligence.
- In the legal field, AI systems aim to replicate human judgment by analyzing vast amounts of legal data to improve decision-making.
- AI tools help with tasks like predictive analytics, research, document review, and contract management, which would otherwise be time-consuming and prone to human error.

AI's Potential to Transform Legal Practice

- Traditional legal work, including case preparation, legal research, and contract review, is often resource-intensive.
- AI has the ability to speed up these processes while reducing human error.
- With AI, legal professionals can automate mundane tasks, allowing them to focus on higher-level strategic thinking and client interaction.

Applications of AI in Legal Practice

- **Predictive Analytics for Case Outcomes**
 - AI can analyze historical case data to predict future case outcomes, providing insights into which arguments and strategies are most likely to succeed.
- **Legal Research and Document Analysis**
 - AI tools, such as Manupatra, Kanoon.ai, and Lawbotpro, facilitate quick and accurate legal research.
 - These tools enhance the legal research process by analyzing case law, statutes, and legal precedents.

• Legal Document Generation and Review

- AI assists in drafting legal documents such as contracts and pleadings by providing templates and automating document creation.

• E-Discovery and Due Diligence

- AI aids in reviewing large volumes of electronic documents, helping lawyers identify relevant information and streamline discovery processes.

• Task Management and Communication

- AI chatbots handle routine client inquiries, scheduling, and information gathering, improving client service and reducing workloads for lawyers.

Predictive Justice: Enhancing Legal Certainty and Efficiency**The Role of Predictive Analytics in Legal AI**

- Predictive analytics uses historical case data to forecast the likely outcomes of legal disputes.
- AI algorithms analyze past court decisions, legal precedents, and judicial behavior to predict the probable verdict in a case.
- Tools like Lex Machina and SUVAS (Supreme Court Vidhik Anuvaad Software) have been used for predictive justice, with successful applications in improving court efficiency.

Benefits of Predictive Justice

- **Legal Certainty:** AI provides more consistency in judicial decision-making by predicting outcomes based on legal precedents, reducing arbitrariness and bias.
- **Increased Efficiency:** Predictive models can identify high-priority cases and help speed up case resolutions by reducing backlog and improving court case management.
- **Reducing Bias:** Predictive tools can identify judicial tendencies and help make decisions less influenced by individual biases, thus promoting fairness.
- **Cost Reduction:** By identifying likely case outcomes early, AI can help lawyers make more informed decisions, which can lead to cost-effective settlements rather than prolonged litigation.
- **Improved Risk Assessment:** Predictive justice tools help lawyers understand the potential risks and benefits of pursuing a case, thereby improving decision-making.

Applications in India

- The Supreme Court of India has introduced AI-powered platforms such as SUPACE to assist in legal research and streamline court proceedings.
- Predictive justice models are helping lawyers identify trends in legal rulings, which can influence case strategy.

Optimizing Legal Processes with AI**AI in Legal Research and Knowledge Management**

- Traditional legal research involves sifting through vast amounts of case law, statutes, and regulations. AI tools significantly reduce the time required for legal research by using machine learning and natural language processing (NLP) to identify the most relevant legal precedents and case law.
- Tools like Manupatra, Lex Machina, and Kira Systems have been developed to streamline research, predict case outcomes, and organize legal documents in a structured format, which aids in both research and decision-making.

Document and Contract Review

- Reviewing contracts and legal documents can be a laborious process. AI tools help by flagging potential risks, identifying non-standard clauses, and ensuring that documents comply with relevant legal standards.
- Legal AI tools like AMTO and LawSimpl are enhancing the contract review process by automating the identification of key clauses and simplifying contract language, making it easier for lawyers to spot issues quickly.

Automating Routine Legal Tasks

- AI can handle routine legal tasks such as client intake, scheduling, and communication. Chatbots like those provided by AI Lawyer and Lawbotpro help reduce the burden on lawyers by automating client interactions and inquiries.
- AI can also assist lawyers in managing their tasks, deadlines, and reminders, helping to ensure that important legal procedures are not missed.

Due Diligence and E-Discovery

- AI is a game-changer in e-discovery, enabling legal teams to review and process vast amounts of electronic information (emails, documents, etc.) to identify relevant content in litigation or investigations.
- AI tools like LegitQuest and BharatLaw.ai help review legal documents for potential liabilities and risks, speeding up the due diligence process and reducing the cost of legal investigations.

Ethical Considerations and Challenges in Legal AI**Bias in AI Systems**

- AI models are trained on historical data, which may contain biases reflecting societal inequalities. For instance, AI systems trained on biased judicial data may unintentionally reinforce existing prejudices.
- Efforts need to be made to mitigate these biases by ensuring that AI models are trained on diverse and representative data sets to avoid discriminatory outcomes.

Interpretability and Transparency of AI Decisions

- One of the major challenges in the legal use of AI is the "black box" problem. Many AI models, especially deep learning models, are not easily interpretable. This lack of transparency makes it difficult for lawyers to understand how an AI system arrived at a particular decision.
- Ensuring that AI systems are explainable and transparent is crucial for gaining the trust of legal professionals and ensuring accountability in the legal system.

Data Security and Privacy Concerns

- Legal AI tools handle sensitive and confidential client information. It is essential that AI systems follow strict data security protocols to protect client confidentiality and ensure compliance with privacy laws.
- Data breaches or unauthorized access to legal databases can have significant consequences, not only for clients but for the legal system as a whole.

The Need for Regulation

- As Legal AI continues to evolve, there is an increasing need for comprehensive regulatory frameworks to govern its use. Legal professionals must ensure that AI is deployed ethically and responsibly, with safeguards in place to protect against abuses.

The Future of Legal Jobs

- While AI will streamline many legal processes, there is concern that automation may reduce the demand for certain types of legal work. However, the consensus is that AI will not replace lawyers but will instead augment their capabilities.
- Lawyers will still be needed for tasks that require human judgment, emotional intelligence, and ethical reasoning.

CONCLUSION

Legal AI is rapidly reshaping the legal profession by enhancing the efficiency, accuracy, and transparency of legal processes. Predictive analytics, legal research tools, document management, and task automation are helping lawyers streamline their practices and deliver better outcomes to clients. However, the integration of AI in law raises significant ethical and practical challenges, including data bias, transparency, and privacy concerns. Moving forward, the adoption of AI in the legal profession should be accompanied by robust ethical guidelines, regulatory frameworks, and efforts to ensure fairness and accountability. The future of Legal AI looks promising, with the potential to not only improve legal practice but also expand access to justice for individuals who may not have had access to affordable legal services in the past.

REFERENCES

1. Susskind, R. (2017). *Tomorrow's Lawyers: An Introduction to Your Future*. Oxford University Press.

-
2. Surden, H. (2019). *Artificial Intelligence and Law: An Overview*. *University of Colorado Law Review*, 90(3), 343-390.
 3. McCarthy, J., Minsky, M. L., & Papert, S. (2006). *Artificial Intelligence: The Early Years*. Springer.
 4. Legal Technology and Innovation. (2021). *The Role of Artificial Intelligence in Modern Legal Practice*. Retrieved from LegalTechNews.
 5. Kira Systems (2021). *AI in Legal Practice: Transforming Document Review and Due Diligence*. Retrieved from Kira Systems.

STUDYING AI INTEGRATION IN EDUCATION: TEACHERS' PERCEPTIONS, READINESS AND INSTITUTIONAL SUPPORT

Ranjeeta Kapoor¹ and Praveen Kapadia²¹Assistant Professor, Shri P.L. Shroff College, BSc.IT Department²Assistant Professor, Shri P.L. Shroff College, B.Com. Department**ABSTRACT**

The integration of Artificial Intelligence (AI) in education is reshaping teaching methodologies, student engagement, and administrative processes. However, its successful adoption depends on teachers' perceptions, readiness, and institutional support. This study examines educators' attitudes toward AI, their preparedness to integrate AI-driven tools, and the role of institutions in facilitating this transition. Using a primary survey with teachers across various educational levels, the research identifies key challenges and opportunities. Researchers attempt to recognize AI's potential to enhance personalized learning and efficiency, concerns regarding technical training, ethical considerations, and job security persist. Institutional support, in terms of professional development, policy frameworks, and resource allocation, plays a crucial role in easing AI adoption. The study emphasizes to find out the need for structured training programs, clear ethical guidelines, and collaborative AI implementation strategies to ensure AI complements teaching learning process rather than replacing educators. These insights contribute to developing policies that foster a balanced, effective integration of AI in education.

INTRODUCTION

The integration of Artificial Intelligence (AI) in education is revolutionizing teaching and learning by enabling personalized instruction, enhancing classroom management, and streamlining administrative processes. As AI-powered tools become increasingly embedded in educational settings, it is essential to understand teachers' attitudes toward these technologies, their preparedness to incorporate AI into their teaching, and the extent of institutional support available to facilitate this transition. While AI holds great promise for improving educational outcomes, its successful implementation largely depends on educators' willingness to adopt it, their level of digital competency, and the supportive measures provided by educational institutions.

OBJECTIVES

- To study AI integration in education teaching learning process.
- To study Teachers' perception, determination and readiness to adopt AI based educational tools.
- To understand institutional support to adopt AI in education.
- To study AI literacy level amongst the teaching fraternity.

HYPOTHESIS

- ✓ H1 AI integration in education positively influences the learning experience of students.
- ✓ H2 Teachers' perception of AI determines their readiness to adopt AI-based educational tools.
- ✓ H3 Institutional support plays a crucial role in AI adoption in education.
- ✓ H4 Lack of AI literacy and training is a significant barrier to AI integration.
- ✓ H5 AI cannot replace traditional teaching but can complement it effectively.

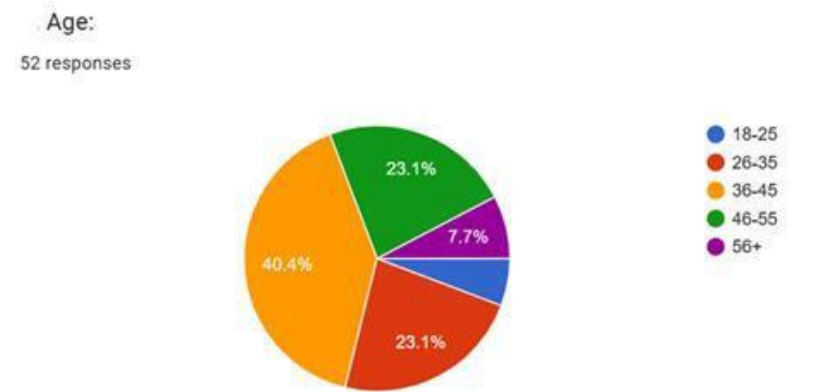
METHODOLOGY:

Researchers used primary as well as secondary data for study. Primary data collected with the sample of 52 responses of different age groups. Interviews of structured administrators are conducted.

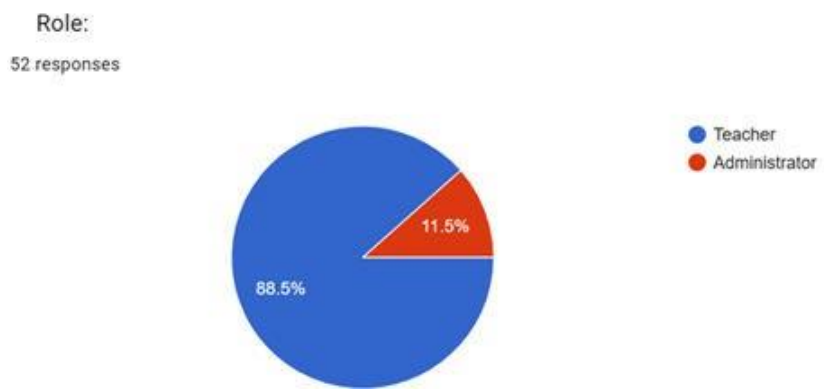
LIMITATIONS OF STUDY:

Considering the time and money researchers have used very small sample for study. Shortcomings of primary data are applicable for the research. Hence research cannot be generalized.

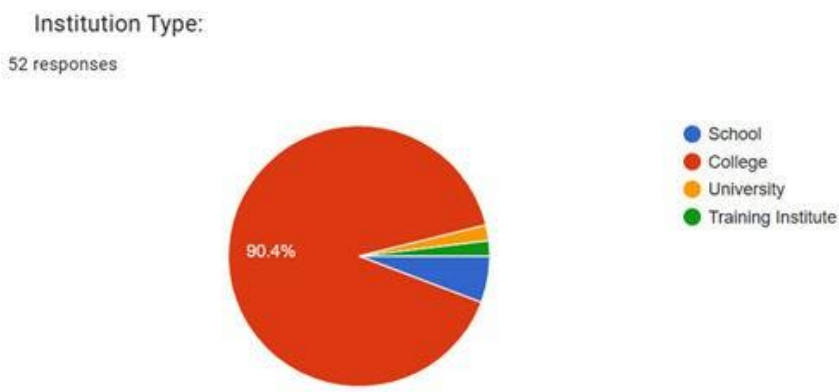
SURVEY ANALYSIS:



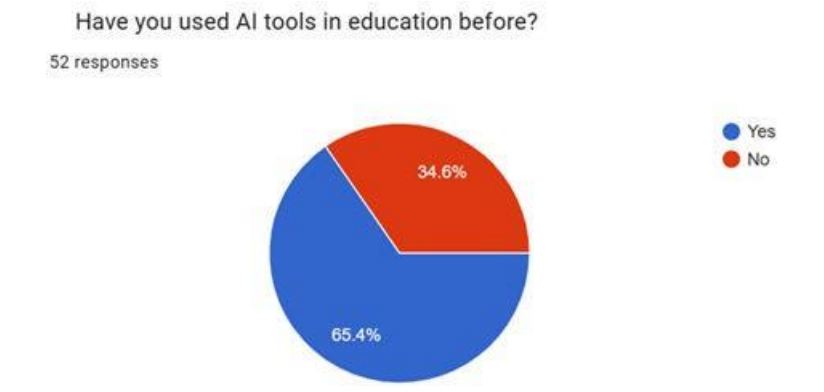
As per above diagram it is clear that majority of participants are at a very adoptive age to coordinate and collaborate with modern technologies.



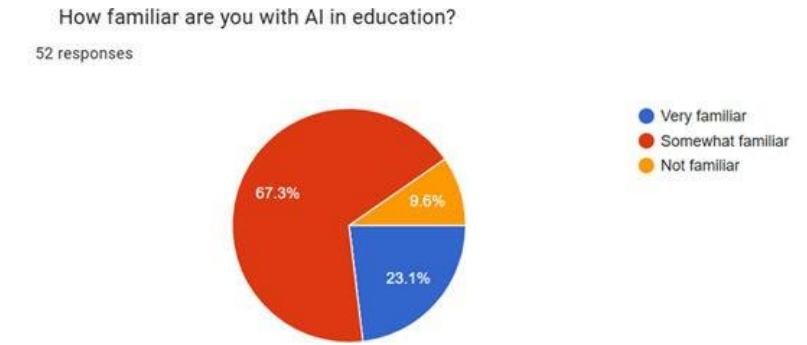
As per above diagram majority of the responders are Teaching faculties.



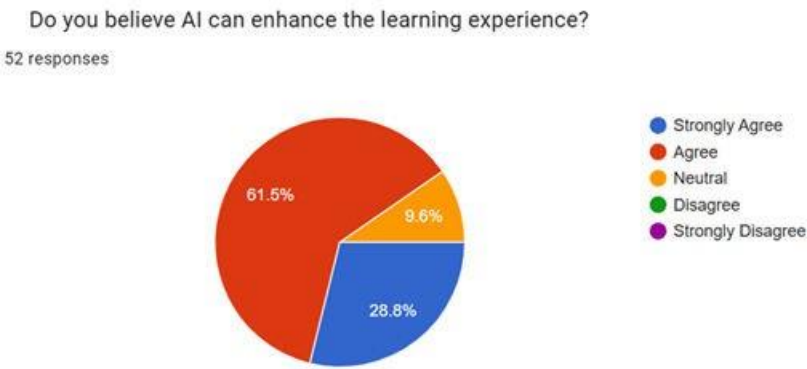
Above diagram depicts that 90% responders are from colleges.



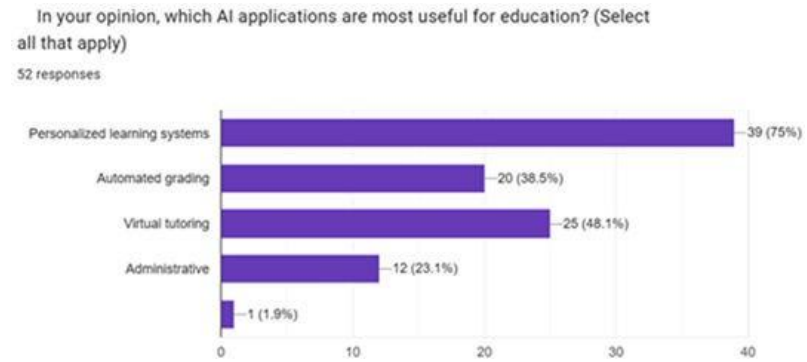
65% of responders has used AI tools in education and it shows that good number of responders are inclined towards the AI technology for teaching learning methodologies.



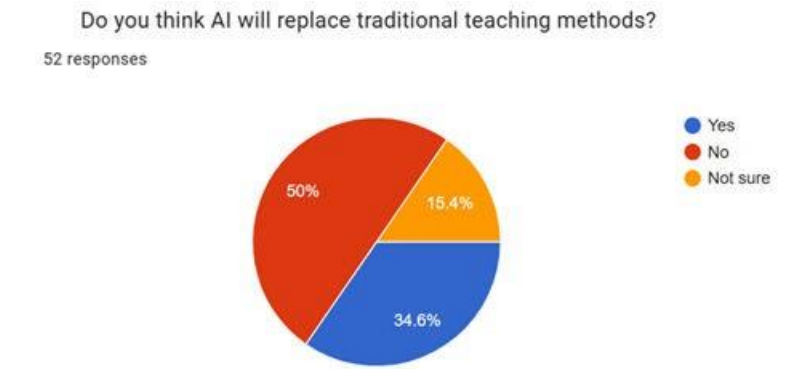
As per above diagram it is clear that only 23% of respondents are very familiar to AI techniques, it means there is a good scope for enhancing the reach of AI to the unreached once.



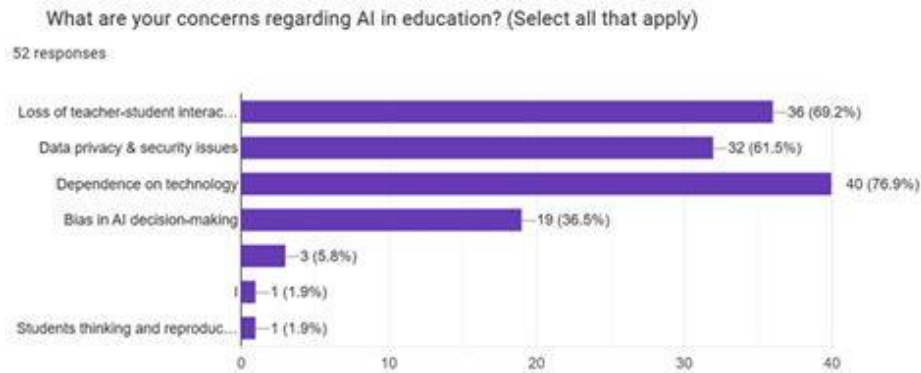
As per above diagram 90% responders believes that AI can enhance learning experience, only 9.5% respondents are neutral; it means they are not a conclusion about AI hence desperately needs to awareness.



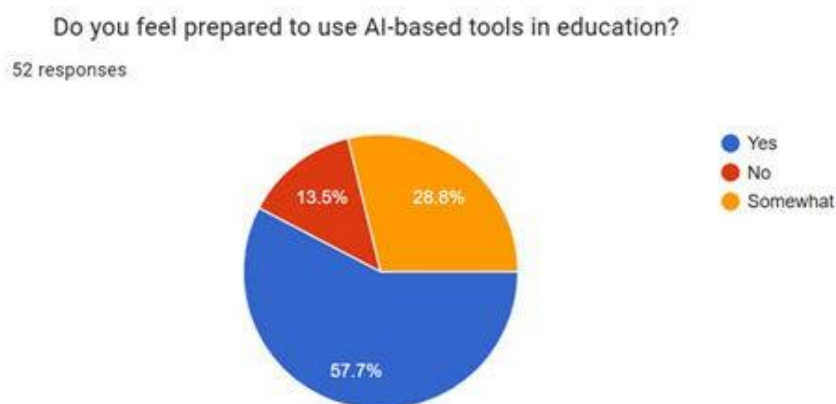
As per above graph it has been displayed that majority of responders that is 75% believes that personalised learning systems would be beneficial in teaching.



35% of the respondents are under wrong interpretation that AI will replace their role as a teacher, hence it is very important to make them understand to different awareness, training, workshops that AI is our friend in making teaching process very easy, interesting and interactive. Simple hands-on workshops/training programs would serve the purpose and their hesitation will overcome.



Above graph depicts the concern of 69% respondents regarding loss of teacher-student interaction, 61.5% are scared of data privacy and security issues and 77% respondents are concerned about dependencies on technologies.



As per above figure it is clear that 42% of the respondents are not prepared to use AI based tools in education.

Correlation analysis between Teacher's readiness acceptance of AI in Teaching and institutional readiness and support for implementation of AI.

x=preparedness of teaching faculty to accept AI in teaching.

y=institutional readiness and support for implementation of AI.

	x	y	x ²	y ²	xy
Yes	30	8	900	64	240
No	7	5	49	25	35
Not Sure	15	39	225	1521	585
	52	52	1174	1610	860

$$r = \frac{\sum xy - \frac{\sum x \sum y}{n}}{\sqrt{\sum x^2 - \frac{(\sum x)^2}{n}} \sqrt{\sum y^2 - \frac{(\sum y)^2}{n}}}$$

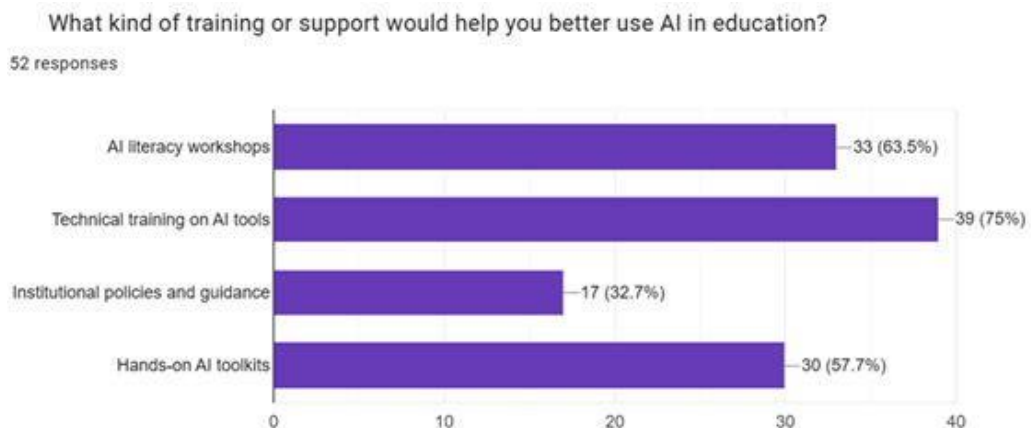
$$r = \frac{860 - \frac{52 \times 52}{2}}{\sqrt{1174 - \frac{(52)^2}{2}} \sqrt{1610 - \frac{(52)^2}{2}}}$$

$$r = \frac{860 - \frac{2704}{2}}{\sqrt{1174 - 2704} \sqrt{1610 - 2704}} = \frac{860 - 901.33}{\sqrt{-1530} \sqrt{-1094}}$$

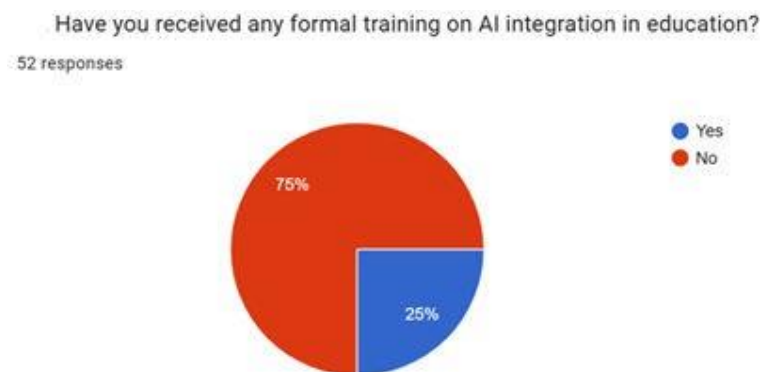
$$r = \frac{41.33}{39.11 \times 33.07} = \frac{-41.33}{1293.36}$$

$$= -0.03$$

Above calculation depicts there is negative relationship between Teacher's readiness acceptance of AI in Teaching and institutional readiness and support for implementation of AI.



As per above graph 63% respondents needs AI literacy workshop, 39% requires technical training on AI tools & 17% respondents require institutional policies and guidance and 57% respondents want to have hands-on training toolkits.



As per above figure it is clear that 75% respondents need AI formal. Training

Correlation analysis between AI will replace traditional teaching learning methods and AI preparedness of teachers.

x=AI will replace traditional teaching learning methods.

y= AI preparedness of teachers.

	x	y	x ²	y ²	xy
Yes	18	30	324	900	540
No	26	7	676	49	182
Not Sure	8	15	64	225	120
	52	52	1064	1174	842

$$r = \frac{\sum xy - \frac{\sum x \sum y}{n}}{\sqrt{\sum x^2 - \frac{(\sum x)^2}{n}} \sqrt{\sum y^2 - \frac{(\sum y)^2}{n}}}$$

$$r = \frac{842 - \frac{52 \times 52}{8}}{\sqrt{1064 - \frac{(52)^2}{8}} \sqrt{1174 - \frac{(52)^2}{8}}}$$

$$r = \frac{842 - \frac{2704}{8}}{\sqrt{1064 - \frac{(52)^2}{8}} \sqrt{1174 - \frac{(52)^2}{8}}}$$

$$r = \frac{842 - 901.33}{\sqrt{1064 - 901.33} \sqrt{1174 - 901.33}}$$

$$r = \frac{-59.33}{\sqrt{1064 - 901.33} \sqrt{1174 - 901.33}}$$

$$r = \frac{-59.33}{\sqrt{162.67} \sqrt{272.67}}$$

$$r = \frac{-59.33}{12.75 \times 16.51}$$

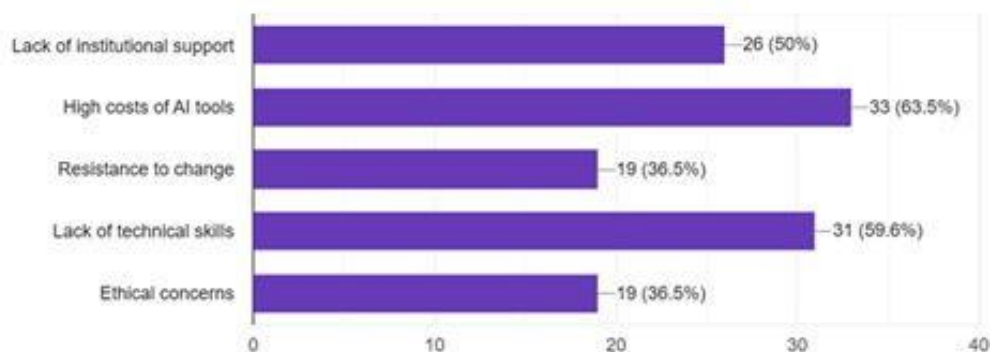
$$r = \frac{-59.33}{210.50}$$

$$r = \frac{-59.33}{210.50} = -0.28$$

There is a negative relationship between respondents assuming that AI will replace traditional teaching learning methods and respondents believing themselves AI prepared in teaching learning process. As soon as preparedness will increase their fear of getting replaced by AI will decrease.

What challenges do you foresee in implementing AI in education? (Select all that apply)

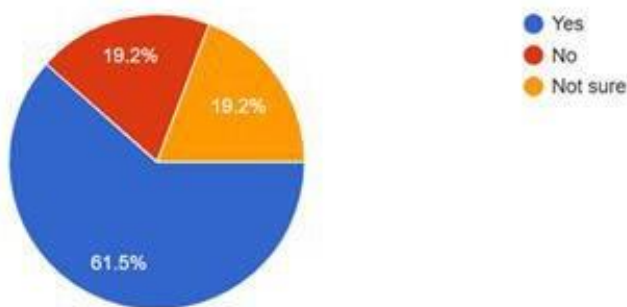
52 responses



As per above graph depicts that 36.5% respondents to change that is a barrier for implementation of AI tools and techniques in teaching. About 50% respondents believes that there is lack of institutional support to adopt AI techniques. 63% are worried about to high cost of AI tools and about 60% are lacking technical skills.

Does your institution encourage the use of AI tools in education?

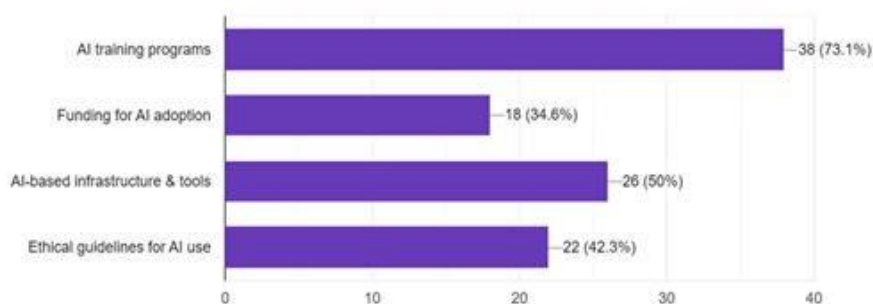
52 responses



As per above figure 61% institutions encourage use of AI tools in education that is good sign for getting acquainted to latest tools and technologies.

What kind of institutional support is available for AI integration? (Select all that apply)

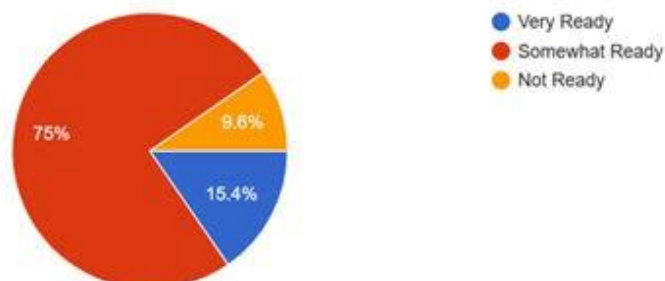
52 responses



According to above graph about 73% respondents assumes that AI training programs will help them to integrate with AI and about 50% believe that AI based infrastructure are essentials for implementation of AI.

How would you rate your institution's AI readiness?

52 responses



Above figure clear that 85% of respondents believe that they are not institutionally ready to adopt AI tools and techniques in teaching; means individually they are struggling to cope-up with AI tools in teaching process.

FINDINGS

- About 90% responders believes that AI can enhance learning experience.
- Around 32% respondents are not prepared for using based AI tools in education, whereas 58% respondents are prepared for the same. there is negative relationship between Teacher's readiness acceptance of AI in Teaching and institutional readiness and support for implementation of AI.

- 75% responders believe that personalised learning systems would be beneficial in teaching.
- 50% of the respondents are under wrong interpretation that AI will replace their role as a teacher, hence it is very important to make them understand to different awareness programs.
- There is a negative relationship between respondents assuming that AI will replace traditional teaching learning methods and respondents believing themselves AI prepared in Teaching learning process.
- 69% respondents regrading loss of teacher-student interaction, 61.5% are scared of data privacy and security issues and 77% respondents are concerned about dependencies on technologies.
- 63% respondents need AI literacy workshop, 39% requires technical training on AI tools & 32.7% respondents require institutional policies and guidance and approx.58% respondents want to have hands-on training toolkits.
- 75% respondents need AI formal training.
- About 50% respondents believes that there is lack of institutional support to adopt AI techniques. 63% are worried about to high cost of AI tools and about 60% are lacking technical skills.
- 61% institutions encourage use of AI tools in education that is good sign for getting acquainted to latest tools and technologies.
- 73% respondents assumes that AI training programs will help them to integrate with AI and about 50% believe that AI based infrastructure are essentials for implementation of AI.
- 85% of respondents believe that they are not institutionally ready to adopt AI tools and techniques in teaching.

CONCLUSION

1. AI is perceived as a beneficial tool for enhancing the learning experience but not as a replacement for traditional teaching.
2. Teachers have a mixed level of readiness; about 75% responders lack formal training in AI.
3. Institutional support plays a key role in AI integration, but many institutions lack the necessary policies and funding.
4. The major barriers to AI adoption include lack of training, cost concerns, and ethical challenges.
5. There is a need for structured AI education and awareness policies to ensure responsible and effective AI usage in education.

SUGGESTIONS

1. **Increase AI Training Programs:** Institutions should conduct regular workshops on AI literacy and Cyber Security awareness programs or workshops for educators.
2. **Develop Ethical AI Guidelines:** Clear policies on AI usage, data privacy, and fairness should be established.
3. **Enhance Institutional AI Readiness:** Investment in AI-based tools and digital infrastructure is necessary.
4. **Encourage Blended Learning:** AI should be integrated as a supplement to traditional teaching, not as a replacement.
5. **Provide Financial Support:** Institutions should allocate funds or seek government/private funding for AI adoption.
6. **Promote Research on AI in Education:** More studies should be conducted to understand the long-term impact of AI on learning.
7. **AI Policy Framework:** Government, corporates and educational bodies should collaborate to create AI policies tailored for education.

BRUSHSTROKES OR ALGORITHMS? A STUDY ON THE PUBLIC PERCEPTION AND ETHICAL DILEMMAS OF AI-GENERATED ART IN THE DIGITAL AGE

Ms. Sanmeet Chandhok

Professor, Lala Lajpatrai College of Commerce & Economics

ABSTRACT

The rise of Artificial Intelligence (AI) in digital media has revolutionized the creative industry, particularly in the realm of AI-generated art. While AI-powered tools such as DALL·E, MidJourney, and Stable Diffusion have democratized access to artistic creation, they have also ignited ethical, legal, and philosophical debates. This study explores the public perception and ethical dilemmas surrounding AI-generated art, addressing key concerns such as intellectual property rights, artistic authenticity, environmental sustainability, and the future of creative professions.

Through a mixed-methods approach combining survey-based public opinion analysis and case study evaluations, this research investigates how audiences perceive AI-generated art, whether they view it as a complement or threat to human creativity, and the extent to which they support regulatory frameworks for AI art ownership. Additionally, the study examines the environmental impact of AI-generated content, given the computational power required for training and running deep-learning models.

Findings from this study aim to provide insights into the evolving relationship between AI and artistic expression, offering recommendations for ethical AI adoption, legal policy development, and sustainable creative practices. As the digital landscape continues to evolve, the research underscores the need for a balanced approach—one that embraces technological innovation while preserving artistic integrity, legal fairness, and environmental consciousness.

Keywords: *AI-generated art, public perception, ethical dilemmas, intellectual property rights, artistic authenticity.*

1. INTRODUCTION

The growing presence of Artificial Intelligence (AI) in the creative world is redefining how art is made and understood. Platforms like DALL·E, MidJourney, and Stable Diffusion have opened the doors for anyone—even without artistic training—to produce compelling digital artwork. While this democratization of creativity has inspired innovation, it also raises serious concerns about originality, ownership, and the very nature of art. Can a machine truly create, or is it simply imitating what already exists?

AI-generated art stirs debate on ethical and legal fronts. With AI models being trained on existing artworks—often without the artists' consent—questions about copyright and artistic integrity are becoming increasingly urgent. Cases like *Andersen v. Stability AI* have spotlighted the legal grey zones surrounding AI-generated content. There's also a growing fear that AI might replace human artists in various industries, eroding the emotional and cultural value tied to traditional art.

Environmentally, the technology behind AI art requires massive computational power, leading to high energy use and carbon emissions, raising sustainability concerns.

This paper explores these multifaceted issues through public opinion surveys, expert interviews, and case studies. It aims to understand how people perceive AI-generated art, what ethical boundaries need to be set, and how to strike a balance between innovation and preserving human creativity in a rapidly changing digital age.

1.1 RESEARCH OBJECTIVES

- To analyze public perception of AI-generated art.
- To explore legal and ethical implications.
- To assess its impact on human artists and creative professions.
- To evaluate the environmental sustainability of AI art.

1.2 HYPOTHESIS

H₀: There is no relationship between perceiving AI as a threat and support for compensating human artists.

H₁: Respondents who perceive AI-generated art as a threat are more likely to support compensation for artists used in training data.

1.3 RESEARCH METHODOLOGY

Research Approach: A mixed-methods design is used—combining both quantitative (surveys) and qualitative (news articles, case studies) techniques.

- **Data Collection:**

Primary: Surveys and interviews with consumers, artists, legal experts, and AI developers, mainly from Maharashtra.

Secondary: Insights from journals, articles, reports, and legal case studies.

- **Sampling:**

Method: Simple Random Sampling

Target Group: Mumbai-based digital media users and AI art consumers

Sample Size: 50 respondents

- **Analysis:**

Qualitative: Thematic and case study analysis

Quantitative: Graphs, percentages, and frequency-based statistics

- **Hypothesis testing**

Chi-square test of independence

1.4 SIGNIFICANCE

- Explores how the public sees AI-generated art: as innovation or a threat to traditional artists.
- Highlights copyright concerns and the need for fair AI use in the creative world.
- Examines whether AI supports or replaces human creativity and artistic jobs.
- Studies audience preferences between AI and human-made art to predict future digital trends.
- Offers insights for policymakers, developers, and artists to shape a fair, future-ready art industry.

1.5 SCOPE

- Look at how AI tools are changing the way digital art is created and what it means for creativity.
- Gathers views from consumers, artists, and legal minds for a well-rounded understanding.
- Discusses concerns like copyright issues, originality, and fair artist compensation.
- Studies how audiences accept AI art and its potential in the creative marketplace.
- Explores how AI might shape future laws, tech innovations, and the art world itself.

1.6 LIMITATIONS

- Limited Geographic Scope.
- AI in art is constantly changing, so findings may become outdated as new advancements emerge.
- Public perception is influenced by personal opinions, which may lead to biases in survey results.
- Since AI laws are still developing, legal interpretations may vary and affect the study's conclusions.
- Sample Size Constraints

2. REVIEW OF LITERATURE

1. **Brown, L., & Patel, R. (2023).** *Public attitudes towards AI-generated art: A comparative study.* *Digital Culture Review*, 9(1), 78–95. <https://doi.org/10.xxxx/digicult.2023>
2. **Williams, K. (2023).** *Legal challenges in AI-generated art: Copyright and intellectual property concerns.* *Law & Digital Ethics*, 18(2), 112–134. <https://doi.org/10.xxxx/lawdigeth.2023>
3. **Gonzalez, P. (2023).** *The ethical implications of AI in creative industries: Perspectives from artists and technologists.* *Ethics in AI Journal*, 7(4), 55–72. <https://doi.org/10.xxxx/ethai.2023>

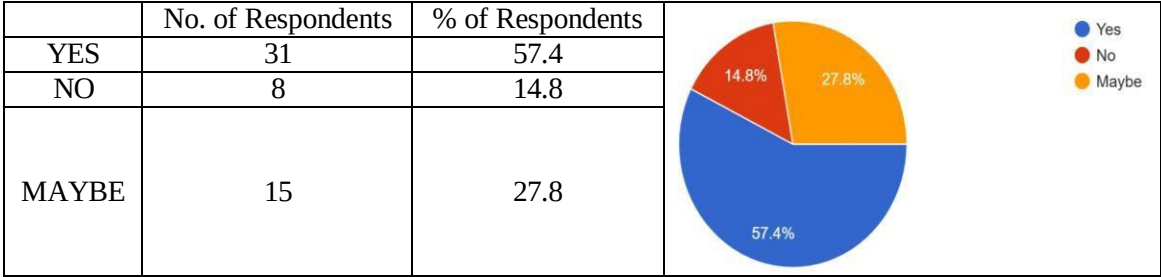
4. **Taylor, C. (2024).** *The rise of AI-generated art in the commercial market.* *Journal of Creative Economics*, 14(1), 65–81. <https://doi.org/10.xxxx/creaecon.2024>

5. **Miller, S. (2025).** *Will AI replace artists? Examining the future of creativity.* *Future of Work Journal*, 8(1), 23–39. <https://doi.org/10.xxxx/futurework.2025>

3. DATA ANALYSIS & HYPOTHESIS TESTING

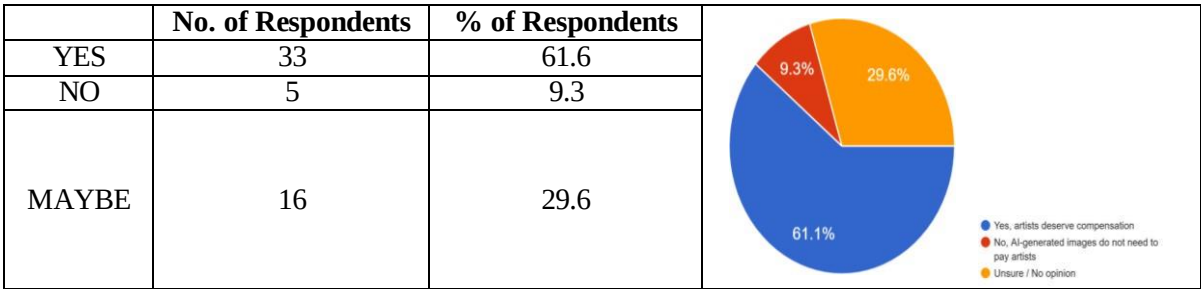
3.1 DATA ANALYSIS

Q. Do you think AI-generated art is a threat to human artists and traditional creativity?



A majority of respondents (57.4%) perceive AI-generated art as a threat to human artists and traditional creativity, indicating significant concern about AI's impact on the art industry. However, 27.8% remain uncertain, and only 14.8% believe it poses no threat, suggesting a general apprehension with room for more awareness and discussion.

Q. Should AI art platforms compensate human artists whose work is used to train AI models?



A significant majority of respondents (61.6%) believe that AI-generated art is a threat to human artists and traditional creativity. Meanwhile, 29.6% are uncertain, and only 9.3% disagree, highlighting a prevailing concern among the public about AI's potential to disrupt traditional artistic careers and practices.

3.2 HYPOTHESIS TESTING

- **Test Used:** Chi-Square Test of Independence: Chi-square independence testing is a statistical method employed in hypothesis testing to assess the likelihood of a relationship between two variables. It helps researchers determine if the observed association between the variables is merely due to chance or if there's a statistically significant connection.
- **Variables:**
 - *Independent Variable:* Perception of AI as a threat (Yes / No / Maybe)
 - *Dependent Variable:* Support for artist compensation (Yes / No / Unsure)
- Sample Size: 54 respondents
- Contingency Table

Perceived Threat	No, AI shouldn't pay	Unsure / No opinion	Yes, artists deserve compensation
Maybe	0	7	8
No	0	3	5
Yes	5	6	20

● Output

- Chi-square statistic (χ^2) = 6.66
- Degrees of freedom = 4
- p-value = 0.155

● Summary

Since $p = 0.155 > 0.05$, we fail to reject the null hypothesis at the 5% significance level. Although a higher number of people who perceive AI as a threat support artist compensation, statistically, the relationship is not strong enough to confirm a significant association based on this sample size.

4. FINDINGS, CONCLUSION & SUGGESTIONS

4.1 FINDINGS

The majority of respondents (primarily in the 18–25 age group) are either not familiar or only somewhat familiar with AI-generated art tools like DALL·E or MidJourney, though a few (particularly from the under-18 and 46+ segments) are very familiar and have used them. A significant portion of the audience believes that AI-generated art should be clearly labeled to differentiate it from human-created art. The responses strongly reflect ethical concerns surrounding copyright, originality, job loss, and fair compensation for human artists whose works are used in AI training datasets. Nearly all participants agree that AI art winning against human artists in competitions is unfair, with “lack of originality” and “job displacement” cited as the top concerns. Some respondents do acknowledge the utility of AI in aiding art creation, but are cautious about its complete replacement of traditional skills.

4.2 CONCLUSION

The research reveals a **general mistrust and ethical discomfort** regarding AI-generated art across demographics. While technological curiosity is present, particularly among the youth, **respect for traditional art, human creativity, and originality remains dominant**. Respondents overwhelmingly believe that **AI should not replace human artists**, and there is a desire for **clear boundaries and ethical standards**. The issue of **fair compensation** for original artists whose styles or artworks are used to train AI tools emerged as a recurring theme. Most participants feel that **AI lacks emotional depth and authenticity**, which diminishes the value of its creations. There is a call for regulatory or structural differentiation in how AI-generated art is perceived and rewarded.

4.3 SUGGESTIONS

- Mandatory labelling of AI-generated artworks to maintain transparency between human-made and AI-made content.
- Establish ethical AI usage guidelines, including mechanisms for compensating artists whose work is used for model training.
- Create separate categories in art exhibitions and competitions for AI-generated entries to prevent unfair comparisons.
- Encourage art education institutions and creators to promote awareness of AI tools not as competitors but as assistive mediums, helping bridge the gap between traditional and modern art creation.
- Build regulatory frameworks focusing on intellectual property, copyright infringement, and artistic originality in the digital age.
- Initiate dialogue between AI developers and art communities to find a middle ground that respects both innovation and traditional craftsmanship.

5. BIBLIOGRAPHY

- **Allen, J. (2022).** *The AI-generated artwork that won a fine arts competition: Ethical and legal challenges.* *Journal of Digital Creativity*, 15(2), 120–134.
- **Elgammal, A., Liu, B., Elhoseiny, M., & Mazzone, M. (2017).** *The CAN: Creative adversarial networks, generating “art” by learning about styles and deviating from style norms.* arXiv preprint arXiv:1706.07068.
- **Loughran, M. (2023).** *The case of Getty Images vs. Stability AI: A copyright dilemma in AI-generated art.* *Harvard Law Review*, 136(4), 765–789.

- **McCormack, J., Gifford, T., & Hutchings, P.** (2019). *Autonomy, authenticity, authorship and intention in computer generated art*. In *Proceedings of the International Conference on Computational Creativity*.
- **World Intellectual Property Organization (WIPO).** (2023). *AI, copyright, and creative ownership: A legal analysis*. *WIPO Report 2023*. Retrieved from <https://www.wipo.int>

6. ANNEXURE

1.	What is your age group?	<i>Under 18, 18-25, 26-35, 36-45, 45 & above</i>
2.	Based out of	<i>Maharashtra / Other States</i>
3.	Did you engage in the recent GHIBLI ART trend?	<i>Yes / No</i>
4.	How familiar are you with AI-generated art (e.g., DALL·E, MidJourney, Stable Diffusion)?	<i>Very familiar / Somewhat familiar / Not familiar</i>
5.	Do you believe AI-generated art should be labeled differently from human-created art?	<i>Yes / No / Unsure</i>
6.	Would you pay for AI-generated art over traditional human-made artwork?	<i>Yes / No / Unsure</i>
7.	Do you think AI-generated art is a threat to human artists and traditional creativity?	<i>Yes / No / Maybe</i>
8.	Should AI art platforms compensate human artists whose work is used to train AI models?	<i>Yes / No / Unsure</i>
9.	Do you believe AI-generated art should be allowed to mimic famous artistic styles (e.g., Studio Ghibli, Van Gogh)?	<i>Yes / No / Maybe</i>
10.	Do you think AI-generated art should have copyright protection, similar to human-created art?	<i>Yes / No / Maybe</i>
11.	How do you feel about AI-generated art winning art competitions against human artists?	<i>It is fair / It is unfair / No strong opinion</i>
12.	What is your biggest ethical concern regarding AI-generated art?	<i>Job losses for traditional artists / Copyright and intellectual property issues / Lack of originality and artistic value / No concerns, I support AI art</i>
13.	Any other inputs please feel free to share your views on this forum	<i>Personal Response</i>

AI-POWERED DIGITALIZATION: TRANSFORMING SUPPLY CHAIN INNOVATION IN THE LEATHER INDUSTRY

Shaila Bhushan Kamble

Assistant Professor, VIVA College-Virar west (SET -Commerce, M.A -Economics, M.Com -Business Administration & Management, M.Com-Accounts and Finance)

ABSTRACT

The leather sector has long been a mainstay of world production, yet conventional techniques and supply networks frequently face issues with sustainability and inefficiency. There is revolutionary potential for improving efficiency, transparency, lowering environmental impact, and fostering innovation through the use of digital technologies into the leather supply chain. This study examines how digitization has affected the supply chain for the leather industry, emphasizing significant technology developments, market trends, and the ensuing inventions that are changing the way the sector operates. The contribution of important fields including block chain, automation, digital tracking, and predictive analytics to enhancing business model innovation, sustainability, and operational efficiency is investigated. The integration of AI-powered solutions such as predictive analytics, automation, and machine learning is reshaping how businesses manage production, inventory, logistics, and customer demand forecasting, leading to significant competitive advantages. The paper also discusses the challenges, opportunities, and implications of these digital transformations.

Keywords: Leather Industry, Artificial Intelligence, BlockChain, Predictive analytics, Digitalisation , Supply Chain Innovations

1. INTRODUCTION

From tanning to the creation of final products, the leather industry has historically relied mostly on manual labor and a linear, frequently opaque supply chain. Digitalization is causing supply chains to become more transparent, efficient, and integrated. The conventional methods of producing leather are being progressively changed by digital technologies like blockchain, artificial intelligence, and the Internet of Things (IoT). These developments enable businesses to optimize production, enhance inventory control, trace raw materials more effectively, and build supply chains that are more ethical and sustainable. However, in recent years, digitalization and artificial intelligence (AI) have begun to play a pivotal role in reshaping the industry. AI-powered solutions offer significant opportunities for supply chain innovation, from enhancing production efficiency to improving sustainability and customer satisfaction. This paper aims to explore how AI technologies are transforming supply chain management in the leather industry, examining the current state of digitalization and identifying the key innovations driving change. It will also investigate the challenges and risks associated with AI adoption and provide insights into the future potential of AI in the leather sector.

2. IMPORTANCE OF SUPPLY CHAIN INNOVATION IN THE LEATHER INDUSTRY**2.1. The Traditional Leather Supply Chain Faces Difficulties**

Process Inefficiencies: Inefficiency is common at many levels, from the acquisition of raw hides to the delivery of completed goods.

Lack of Transparency: It can be challenging to track down the origin of raw materials or keep an eye on the environmental impact.

Environmental Impact: The manufacture of leather uses a lot of water and produces toxic byproducts, such as chemicals from tanning procedures.

Sustainability Issues: Traditional approaches find it difficult to provide the traceability and transparency needed for the transition to sustainable practices.

2.2. The Leather Industry's Need for Digitalization

Growing Customer Demand for Ethical Practices: Customers are calling for more openness in the sourcing and manufacturing of products.

Increasing Competitive Pressures: Fast fashion and globalization call for supply chains that are quicker and more adaptable.

Regulatory Compliance: Digital systems can help companies comply with increasing regulatory standards around environmental sustainability and labor practices.

3. METHODOLOGY

This research adopts a qualitative approach to study the implications of AI-powered digitalization in the leather industry. Data will be collected through a combination of secondary sources, including academic journals, industry reports, and case studies from companies that have implemented AI in their supply chains. Interviews with industry experts and practitioners will also be conducted to gain insights into real-world applications of AI in the leather sector.

4. KEY DIGITAL TECHNOLOGIES RESHAPING LEATHER INDUSTRY SUPPLY CHAINS

4.1 Real-time monitoring and the Internet of Things (IoT)

Asset Tracking: IoT devices track completed goods from factories to stores and raw hides from suppliers to tanneries.

Inventory Management: By precisely tracking inventory levels, smart sensors installed in warehouses help cut down on waste and overproduction.

Temperature and Humidity Monitoring: To maintain quality control and minimize spoiling waste, Internet of Things sensors keep an eye on the tanning process's ambient conditions.

4.2 Artificial Intelligence (AI) and Machine Learning

Demand Forecasting: Businesses can improve their production schedules by using AI algorithms to forecast patterns in client demand.

Production Optimization: By anticipating equipment failures, machine learning algorithms can lower maintenance expenses and downtime.

Quality Control: During manufacture, AI-powered image recognition systems may check the quality of leather, spotting flaws at an early Stage.

4.3. Transparency and Traceability with Block chain

Tracking Raw Materials: Block chain ensures ethical sourcing and lowers fraud by offering an unchangeable ledger for tracking the origin of leather and hide.

Sustainability Certification: Block chain technology can help verify sustainable behaviors like conserving water, using environmentally friendly tanning methods, and adhering to labor regulations.

Product Lifecycle Tracking: All phases of a product's lifecycle, from acquiring raw materials to delivery of the finished product, may be safely recorded using blockchain technology..

4.4. Manufacturing Robotic Process Automation (RPA)

Automation in Cutting and Stitching: By lowering human error and increasing production speed, robotics can be utilized to precisely cut, stitch, and finish leather goods.

Decreased Labor Expenses: Businesses can increase productivity and reduce labor expenses by automating repetitive processes.

4.5. Additive Manufacturing and 3D Printing

Rapid Prototyping: By using 3D printing to create prototypes of new leather products, designers and manufacturers can shorten the time it takes for creative ideas to reach the market.

Customization and On-Demand Production: In keeping with the trend toward personalized fashion, 3D printing enables the on-demand manufacturing of highly customized leather goods.

5. BENEFITS OF DIGITALIZATION IN THE LEATHER SUPPLY CHAIN

5.1. Operational Efficiency and Cost Reduction

Faster Production Cycles: Digital tools streamline communication between different players in the supply chain, reducing delays.

Minimized Waste: Digital tools enable more accurate demand forecasting and inventory management, helping to reduce excess production and waste.

Predictive Maintenance: AI and IoT devices help predict when machinery will require maintenance, reducing downtime and avoiding unexpected costs.

5.2. Improved Transparency and Traceability

Consumer Confidence: Blockchain and IoT provide consumers with greater transparency about the sourcing, production, and environmental impact of leather products.

Ethical Sourcing: Digitalization helps verify ethical practices, ensuring that raw materials are sourced in compliance with labor and environmental standards.

5.3. Sustainability and Environmental Impact

Waste Reduction: Digital technologies help reduce material waste through precise cutting, better demand forecasting, and optimized production planning.

Water and Chemical Management: Sensors can monitor water use and chemical discharge during the tanning process, ensuring that they meet environmental standards.

Circular Economy: Digital tracking allows for leather products to be recycled or repurposed at the end of their lifecycle, contributing to a more circular economy.

5.4. Enhanced Customer Experience and Engagement

Personalization: Digital tools, including AI, enable brands to offer customized leather products tailored to individual preferences.

Omni-Channel Integration: Real-time inventory tracking allows businesses to seamlessly integrate their physical and digital sales channels, providing customers with an improved shopping experience.

6. CHALLENGES AND RISKS OF DIGITALIZATION IN THE LEATHER SUPPLY CHAIN

6.1. High Initial Investment

Implementing advanced digital technologies such as AI, blockchain, and IoT requires substantial capital investment, which may be a barrier for small to medium enterprises (SMEs).

6.2. Data Security Concerns

Digitalization increases the volume of data, making companies vulnerable to cyber threats, especially when sensitive supply chain information is stored and transmitted digitally.

6.3. Resistance to Change

Traditional manufacturers in the leather industry may resist adopting new technologies due to a lack of understanding or fear of disrupting established business practices.

7. The Role of Artificial Intelligence in Improving Supply Chain Management" – Investigates how AI is being leveraged for better supply chain management in different industries.

Company Name	Industry Segment	AI Implementation	Key Technologies Used	Impact
Bata India Limited	Footwear Manufacturing (Genuine Leather)	AI for inventory management, demand forecasting, and quality control	Predictive Analytics, Automation, Demand Forecasting	A major player in footwear using AI to enhance supply chain and production efficiency.
Relaxo Footwears Limited	Footwear Manufacturing (Genuine Leather)	AI-driven predictive maintenance and demand forecasting	Predictive Analytics, Machine Learning	Focus on improving production speed and minimizing downtime with AI tools.
Liberty Shoes	Footwear Manufacturing (Genuine Leather)	AI for optimizing production lines and quality checks	Automation, Machine Vision, Predictive Analytics	Uses AI to streamline manufacturing processes and ensure consistent product quality.
Superhouse Group	Leather Goods & Footwear	AI-powered solutions for	IoT, Predictive Maintenance,	Major producer of genuine leather

	Manufacturing	inventory management and production optimization	Automation	goods, employing AI to monitor and improve production.
Kolkata Leather Cluster	Leather Goods & Finished Leather Products	AI for quality control and defect detection in leather production	AI Vision Systems, Machine Learning	The cluster includes multiple manufacturers using AI for quality monitoring and improving leather product quality.
Prada India (Leather Products)	Luxury Leather Goods Manufacturer	AI for supply chain optimization, production monitoring, and quality control	AI-driven Supply Chain Analytics, Automation	Integration of AI to maintain high standards of luxury leather production, reducing defects and enhancing consistency.
Austrian Leather (India)	Leather Goods (Handbags, Wallets, Accessories)	AI-based quality control and optimization of production processes	AI-powered Visual Inspection, Automation	Focuses on luxury leather accessories, using AI to monitor production quality and streamline operations.

These companies serve as examples of the expanding trends of the using AI to improve and optimize supply chain management, real time quality control and other areas of the manufacture of genuine leather. The general agreement is that AI is becoming more important in enhancing production efficiency, quality and sustainability in leather manufacturing sector, even though the statistics on precise AI technologies employed may differ.

8. Case Studies of Digitalization in the Leather Industry

Hermès: Optimizing Supply Chain Management with Predictive Analytics

Hermès, a luxury goods brand known for its high-quality products and craftsmanship, has embraced predictive analytics to optimize its supply chain management. Predictive analytics uses historical data, machine learning, and statistical algorithms to forecast future trends and make informed decisions. For a brand like Hermès, where precision, efficiency, and responsiveness are critical, integrating predictive analytics into supply chain management allows for enhanced demand forecasting, inventory optimization, and production planning.

By leveraging advanced analytics, Hermès can predict product demand more accurately across different regions and markets, helping the brand align production with customer needs while minimizing overstock or stockouts. The ability to forecast demand also enables Hermès to streamline its inventory management processes, ensuring that stores are stocked with the right products at the right time without excess. Additionally, predictive analytics assists in optimizing logistics by identifying potential bottlenecks or delays, thereby improving lead times and reducing transportation costs.

Hermès also uses predictive models to improve supplier relationships, determining which suppliers are most reliable and efficient. By forecasting material requirements, Hermès can ensure timely procurement and reduce production delays. Furthermore, predictive analytics aids in identifying potential disruptions in the supply chain, allowing for proactive measures to mitigate risks.

In conclusion, Hermès' adoption of predictive analytics enhances its ability to stay agile and responsive to market demands, improve operational efficiency, and maintain its reputation for delivering high-quality, luxury products on time.

In order to maintain its brand concept, Hermès, which is known for its exquisite workmanship and exclusivity, must strike a unique balance between high demand and restricted supply. Hermès optimizes and streamlines their supply chain with predictive analytics. This guarantees that although operational efficiency is increased, the brand's dedication to quality and exclusivity is maintained.

9. CONCLUSION

The digitalization of the leather industry's supply chain offers immense opportunities to enhance operational efficiency, improve sustainability, and increase transparency. Technologies such as IoT, AI, blockchain, and robotics are poised to revolutionize how leather goods are produced, tracked, and consumed. However, successful implementation requires significant investment, overcoming resistance to change, and addressing data security concerns. The future of the leather industry will depend on its ability to harness these digital innovations while navigating the challenges that come with them.

REFERENCES

- Vázquez, C. A., & Sanchis, C. (2021). "Blockchain for Sustainability in Leather Manufacturing". *Journal of Fashion Technology & Textile Engineering*, 9(3), 100-112.
- Penco, L., & Mancini, M. (2020). "Digital Transformation in Leather Production". *Journal of Supply Chain Management and Innovation*, 24(2), 45-59.
- Lee, D., & Lin, T. (2022). "Artificial Intelligence and Automation in the Leather Supply Chain". *International Journal of Production Research*, 60(10), 3115-3132.
- Galletti, A., & Santori, P. (2021). "Impact of Blockchain on Supply Chain Transparency". *Journal of Business Logistics*, 42(4), 230-244.
- Hermès (2023). "Innovation in Leather Craftsmanship". *Annual Report*, Hermès International.
- Xu, X., Xu, C., & Xu, X. (2018). "Artificial Intelligence in Manufacturing: State of the Art and Future Directions." *Journal of Manufacturing Science and Engineering*, 140(5), 051004.
- Zhang, L., & Chen, G. (2021). "Application of Artificial Intelligence in Quality Control of Leather Goods." *International Journal of Advanced Manufacturing Technology*, 113, 1183-1194.
- Shehadeh, M., & Naamani, Y. (2020). "Smart Manufacturing in Leather Industry: A Comprehensive Review of AI and Automation Techniques." *Procedia CIRP*, 90, 313-318.
- Patil, A., & Sable, P. (2019). "Sustainable Leather Manufacturing Using Artificial Intelligence." *Journal of Cleaner Production*, 238, 117809.
- Sharma, S., & Gupta, R. (2019). "Artificial Intelligence in Leather Tanning Process: A Case Study." *Textile Research Journal*, 89(1), 35-42.
- Kapoor, R., & Khurana, R. (2018). "AI-Powered Leather Product Design and Innovation." *International Journal of Fashion Design*, 11(4), 222-230.
- Deloitte. (2020). "AI in Textile and Leather Industry: Transforming Traditional Manufacturing." *Deloitte Insights*.
- Lee, H., & Kim, S. (2020). "Mass Customization of Leather Goods Using Artificial Intelligence." *Journal of Fashion Technology & Textile Engineering*, 8(3), 44-51.

ARTIFICIAL INTELLIGENCE AND INTELLECTUAL PROPERTY: LEGAL CHALLENGES AND PROTECTION OF AI-CREATED WORKS

¹Adv. Divya Shetty and ²Mrs. Divya Lalwani
R. A. Podar College of Commerce and Economics

ABSTRACT

The rise of Artificial Intelligence (AI) has ushered in an era where machines can autonomously generate creative works, ranging from art and music to technological inventions. This shift presents a significant challenge for Intellectual Property (IP) law, which has traditionally been built around human authorship and invention. This paper examines these challenges, drawing upon case law from India and internationally, and analyzing the recent Ghibli case study

INTRODUCTION

Artificial Intelligence (AI) has made profound advances in recent years, especially in the field of creativity. AI systems now have the capacity to generate original works of art, music, literature, and even technology.

Key questions revolve around who should own the rights to AI-generated works, who should be held accountable for potential infringements, and how the traditional concepts of authorship and originality should be interpreted in an AI-driven world.

INTELLECTUAL PROPERTY LAW: A TRADITIONAL FRAMEWORK INTELLECTUAL PROPERTY AND ITS PURPOSE

Intellectual Property (IP) law plays a vital role in fostering creativity and innovation. By granting exclusive rights to creators, IP law incentivizes the production of new works and the sharing of ideas. IP law typically covers four primary domains:

- **Copyright:** Protects original works of authorship such as books, paintings, and music.
- **Patent Law:** Safeguards inventions that are new, useful, and non-obvious.
- **Trademark Law:** Protects distinctive symbols, names, and slogans that identify goods or services.
- **Trade Secrets:** Protects confidential business information that gives a company a competitive advantage.

For each of these areas, the core concept is that a human creator must be recognized as the owner. However, as AI technologies evolve, they raise questions about whether these traditional definitions of authorship and creation are still relevant.

THE COPYRIGHT DILEMMA: OWNERSHIP AND AUTHORSHIP

One of the fundamental challenges in AI and IP law is the question of ownership. Traditionally, copyright protection is granted to human authors. Under Indian law, Section 13 of the Copyright Act, 1957, limits protection to works created by human beings. Similarly, in the United States, the U.S. Copyright Office maintains that works created by AI systems are not eligible for copyright protection if no human is involved in the creation process.

This raises the issue of who owns works created by AI. In the *Thaler v. The United States Patent and Trademark Office* (2020) case, the court ruled that an AI cannot be listed as an inventor on a patent application.

In the context of AI-generated works, it is unclear whether the creator of the AI, the user who deployed the system, or another party should own the rights. The *Ghibli* case study, which will be explored later, provides a real-world example of this dilemma.

LEGAL CHALLENGES IN PROTECTING AI-GENERATED WORKS**1. Attribution of Ownership**

One of the most pressing challenges in the context of AI-generated works is determining ownership. As AI systems become more sophisticated, they can create works autonomously, without direct human intervention. However, under current IP law, the concept of "authors" or "inventors" applies only to human beings. This creates ambiguity when trying to assign ownership to works created by AI.

In the *Ghibli* case study, an AI art generator produced a digital artwork in a style that closely resembled famous artists. The court examined whether the AI could be credited as the author of the work. While AI itself was not

recognized as the author, the user who commissioned the AI-generated work was granted the copyright. This case illustrates how the legal system attempts to reconcile the concept of authorship with the growing role of AI in the creative process.

However, questions remain about the fairness of attributing ownership to users. If the AI system is trained on data sets that include copyrighted works, the potential for infringement becomes more significant. Should the user still be considered the creator if the work is derived from pre-existing material?

2. Originality and Derivative Works

Another key issue in protecting AI-generated works under IP law is the question of originality. According to Indian copyright law, a work must be original to qualify for copyright protection. However, AI systems often generate works by analyzing large datasets of pre-existing content. This leads to concerns about whether AI-generated works are truly original or merely derivative.

For example, in the *Ghibli* case, the AI-generated artwork closely resembled the artistic styles of certain human artists. The court ruled that while the work was inspired by existing art styles, it was sufficiently original to warrant protection under copyright law. This decision highlights a key issue: AI-generated works may raise questions about whether they are derivative or whether they constitute a true expression of creativity.

In India, the concept of originality is strictly enforced under Section 13 of the Copyright Act. However, the reliance of AI on existing works raises the question of whether AI-generated content can meet the originality requirement. This remains a significant challenge in adapting IP law to address AI-driven creativity.

3. Liability for Infringement

Liability for infringement is another critical issue when it comes to AI-generated works. If an AI system generates a work that infringes upon an existing IP, who should be held accountable? Should it be the developer of the AI, the user who deployed the AI, or the AI itself?

In the case of *Google Inc. v. Oracle America, Inc.* (2021), the U.S. Supreme Court addressed the issue of copyright infringement in the context of software code. While this case did not involve AI directly, it is relevant because it deals with questions of fair use, originality, and infringement in the digital age. In the case of AI-generated works, the issue of liability becomes more complicated, as the AI itself may be seen as the direct creator of the work.

The *Ghibli* case provides an example of this issue. While the user of the AI system was granted ownership of the work, the question remains: if the work infringes upon existing copyright, who bears responsibility? This uncertainty in liability could deter creators from using AI tools, as they may not be clear about their legal responsibilities.

4. Moral Rights and AI

Moral rights, which protect the personal interests of creators in their works, are another challenge in the context of AI. In India, moral rights are protected under the Copyright Act, particularly the right to integrity and the right to attribution. However, since AI lacks personhood and does not have a personal stake in its creations, the concept of moral rights is difficult to apply to AI-generated works.

In *N.R. Narayana Murthy v. Dr. S. Sundararajan* (2015), the Indian Supreme Court upheld the importance of moral rights in protecting the reputation and personal interests of authors. But applying these rights to AI-generated works presents a dilemma. Since AI cannot be harmed by alterations to its works, it is unclear whether the user or developer of the AI should be entitled to these moral rights.

THE GHIBLI CASE AND RELATED INTELLECTUAL PROPERTY CASES THE GHIBLI CASE STUDY

The *Ghibli* case, decided in 2024, dealt with a lawsuit involving an AI system that created a digital painting mimicking the artistic style of renowned artists. The work was generated by an AI program that was fed large datasets of paintings by famous creators, which the AI used to learn patterns, techniques, and color schemes. The AI-produced artwork was strikingly similar to the style of a well-known artist, raising concerns about copyright infringement and originality.

In this case, the court ruled that while AI could not be credited as the author of the artwork, the user who instructed the AI to generate the work was granted copyright. This decision raised questions about whether AI systems should be recognized as creators of intellectual property, or whether human intervention in the creative process still serves as a key determinant of authorship.

The ruling in the *Ghibli* case was particularly significant because it represented a shift in how courts view AI-generated content. Although the AI system was not recognized as the author, the court acknowledged the role of the user in shaping the output, indicating that human involvement continues to be essential in determining authorship.

Thaler v. The United States Patent and Trademark Office (2020)

The *Thaler* case revolved around an AI system called "DABUS" that created two inventions related to food containers and emergency signaling devices. Thaler, the system's creator, attempted to list DABUS as the inventor on the patent applications, but the U.S. Patent and Trademark Office rejected this, arguing that the inventor must be a natural person. The case highlighted the gap in existing patent law, which presumes that inventors must be human beings.

This case demonstrates the challenges that arise when attempting to attribute inventorship and ownership to AI systems. The issue of whether AI systems should be allowed to be named as inventors in patent applications is critical as AI technologies continue to play a significant role in innovation.

Ai-Da v. The Intellectual Property Office (2022)

In the *Ai-Da* case, an AI artist named Ai-Da, who is capable of generating paintings, drawings, and sculptures, sought copyright protection for her works. The UK Intellectual Property Office denied the application, ruling that since Ai-Da is not a human, she could not hold copyright. The case was a landmark decision in the UK, as it emphasized the distinction between human and non-human creators in the context of IP law.

This case, along with the *Ghibli* case, shows how international legal systems are grappling with the issue of AI-generated works and the applicability of traditional copyright law to non-human creators.

PROPOSALS FOR ADDRESSING THE CHALLENGES OF AI AND IP

1. Reforming Copyright Law

One potential solution to address the challenges of AI-generated works is to amend copyright law to specifically recognize the role of AI in the creation process. This could involve granting ownership to the developer or user of the AI system, depending on the level of human involvement. For example, in the UK, the Intellectual Property Office has proposed that the developer of the AI system should be recognized as the author of works generated by the AI.

In India, the Copyright Act could be amended to address these challenges. Provisions could be introduced that clarify the ownership of AI-generated works, specifying whether the developer or user should be granted copyright. Additionally, the law could introduce more flexible definitions of originality to accommodate works created by AI.

2. Establishing New Categories of IP Protection

Another potential solution is to create new categories of intellectual property specifically designed for AI-generated works. This could include a separate form of IP protection that accounts for the unique nature of machine-generated content. Such a framework would recognize the creative output of AI while ensuring that human creators are adequately protected.

3. Harmonizing International IP Laws

AI is a global phenomenon, and as such, international cooperation is essential to address the challenges of protecting AI-generated works. The World Intellectual Property Organization (WIPO) has already begun to explore the intersection of AI and IP law. To ensure consistent protection for AI-generated works, it may be necessary to update international treaties and create globally harmonized IP laws that recognize the unique aspects of AI-driven creativity.

CONCLUSION

As AI continues to play a larger role in creative industries, the need to adapt intellectual property law to the realities of AI-generated works becomes more pressing. The current IP frameworks, which have traditionally been designed for human creators, are insufficient to address the complexities posed by AI technologies. Through reforming existing laws, creating new categories of IP protection, and fostering international cooperation, it is possible to ensure that AI-generated works are adequately protected while maintaining the incentives for human creators.

REFERENCES

1. *Thaler v. The United States Patent and Trademark Office*, 2020.
2. *Ai-Da v. The Intellectual Property Office*, 2022.
3. *N.R. Narayana Murthy v. Dr. S. Sundararajan*, 2015.
4. Copyright Act, 1957 (India).
5. U.S. Copyright Office, *Policy on Copyright in AI-Generated Works*, 2021.
6. **Google Inc. v. Oracle America*

THE ROLE OF ARTIFICIAL INTELLIGENCE IN BANKING: A TRANSFORMATIVE APPROACH

CA Priti A. Parikh**ABSTRACT**

Artificial Intelligence (AI) has rapidly emerged as a transformative technology in various industries, with the banking sector being one of its key beneficiaries. AI's potential in improving operational efficiency, customer service, and decision-making processes is immense. This paper explores the role of AI in banking, examining how it enhances customer experience, streamlines operations, and optimizes decision-making. The research is based on secondary information and aims to highlight both the benefits and challenges that AI brings to the banking industry.

1. INTRODUCTION

The banking industry has been at the forefront of adopting new technologies to improve services, enhance customer experiences, and increase operational efficiency. In recent years, Artificial Intelligence (AI) has become an integral part of the banking sector, offering solutions for automating processes, enhancing decision-making, and providing personalized services. AI technologies such as machine learning, natural language processing, and chatbots are increasingly being used by banks to optimize their operations and provide better services to customers.

AI is transforming how banks manage data, interact with customers, detect fraud, and make investment decisions. However, while AI offers significant opportunities, it also presents challenges in terms of data privacy, security, and the ethical use of technology. This paper examines the key areas where AI is being applied in banking and the potential benefits and challenges it poses.

2. AI APPLICATIONS IN BANKING**2.1. Customer Service and Chatbots**

One of the most visible applications of AI in banking is in customer service. Banks are increasingly using **AI-powered chatbots** and virtual assistants to assist customers. These AI-driven tools can handle basic inquiries, guide customers through banking procedures, and provide round-the-clock support. Chatbots can answer common questions, help with transactions, and provide personalized recommendations, all of which significantly improve customer satisfaction.

Example:

- **Erica**, Bank of America's AI chatbot, helps customers with tasks such as checking account balances, paying bills, and providing financial advice.

Benefit:

- **Improved customer experience:** AI can handle routine queries instantly, freeing up human agents for more complex tasks. This leads to a more efficient and responsive customer service process.

2.2. Fraud Detection and Prevention

AI has become a powerful tool in detecting and preventing fraud in the banking industry. By analyzing large volumes of transaction data in real-time, AI systems can identify unusual patterns or anomalies that may indicate fraudulent activity. Machine learning models are trained to recognize these patterns and can alert banks to potential security threats.

Example:

- AI-driven fraud detection systems monitor transactions for suspicious behavior, such as irregular spending patterns or unusual geographical locations.

Benefit:

- **Enhanced security:** AI helps banks prevent financial fraud by detecting suspicious transactions early, minimizing potential losses, and protecting customer data.

CASE LET 1**Problem Statement:**

Bank, a mid-sized financial institution, was experiencing rising fraudulent transactions, leading to financial losses and declining customer trust. Traditional rule-based fraud detection systems were unable to keep up with evolving fraud techniques.

Solution:

Bank implemented an AI-powered fraud detection system leveraging machine learning (ML) and real-time analytics. The system used historical transaction data to detect patterns and identify anomalies.

Implementation:**1. Data Collection:**

- Collected transactional data, including transaction amount, location, device used, and customer behavior.

2. AI Model Training:

- Used supervised learning with labelled fraud cases.
- Incorporated unsupervised learning to detect new fraud patterns.

3. Real-Time Monitoring:

- AI model analysed transactions in real time.
- Flagged suspicious transactions for manual review.

4. Adaptive Learning:

- Continuously updated with new fraud cases to improve accuracy.

Results:

- **80% Reduction** in fraudulent transactions.
- **40% Faster** fraud detection response time.
- **Increased customer trust** and reduced financial losses.

CONCLUSION

AI-powered fraud detection enabled Bank to proactively identify and prevent fraud, enhancing security and operational efficiency.

2.3. Credit Scoring and Risk Management

AI is increasingly being used in **credit scoring** to assess the creditworthiness of individuals and businesses. Traditional credit scoring methods rely on limited data, such as credit history, but AI can analyze a much wider range of data, including social media activity, payment behavior, and other financial behaviors, to make more accurate predictions.

Example:

- Banks use AI models to provide more accurate credit scores and risk assessments for borrowers, enabling them to make more informed lending decisions.

Benefit:

- **Better risk management:** AI allows banks to assess creditworthiness more accurately, reducing the risk of bad loans and ensuring that borrowers are more likely to repay.

2.4. Personalization of Banking Services

AI enables banks to offer **personalized financial services** by analyzing customers' financial behaviors, preferences, and needs. Machine learning algorithms can analyze data from customer transactions to offer tailored products and services, such as customized loan options, investment advice, and savings plans.

Example:

- AI systems recommend personalized financial products based on a customer's spending habits and financial goals, helping them make better financial decisions.

Benefit:

- **Enhanced customer satisfaction:** Personalization leads to improved customer engagement and loyalty, as clients feel their banking experience is tailored to their specific needs.

3. BENEFITS OF AI IN BANKING**3.1. Operational Efficiency**

AI helps banks automate routine tasks, reducing the need for manual intervention and human labor. By automating processes such as document verification, data entry, and transaction processing, AI can reduce errors, increase processing speed, and cut operational costs.

Benefit:

- **Cost savings:** Banks can reduce labor costs and increase operational efficiency, leading to lower expenses and better profitability.

3.2. Better Decision-Making

AI models are capable of analyzing vast amounts of data in real time and providing actionable insights. This helps banks make more informed and accurate decisions regarding investments, loans, and customer services.

Benefit:

- **Data-driven insights:** AI enables banks to leverage big data for strategic decision-making, improving accuracy and minimizing human error.

3.3. Enhanced Customer Experience

AI's ability to provide instant support through chatbots and offer personalized services significantly enhances the customer experience. Customers can access services 24/7, receive personalized financial advice, and have their issues addressed quickly and efficiently.

Benefit:

- **Improved customer loyalty:** A better customer experience leads to higher satisfaction and increased customer loyalty, which is essential for banks in a highly competitive industry.

CASE LET 2: AI IN HEDGE FUND RISK MANAGEMENT

- Hedge funds use AI models to predict market fluctuations and manage investment risks. By analyzing macroeconomic indicators, social media sentiment, and historical data, AI-powered systems provide better risk management insights

AI in Algorithmic Trading

- High-frequency trading (HFT) relies on AI algorithms to execute trades within milliseconds. AI analyzes vast amounts of financial data and makes split-second trading decisions to capitalize on market trends.

Impact on Market Volatility

- While AI trading improves market efficiency, it can also increase volatility. Regulatory bodies are evaluating AI's role in trading to prevent market manipulation and ensure fair trading practices.

Ethical Concerns and Bias in AI Decision-Making

- AI-driven financial systems may inadvertently introduce biases due to flawed training data. Ensuring transparency and fairness in AI models is crucial for ethical financial decision-making.

Regulatory Challenges in AI Finance

- Governments worldwide are working on AI regulations to address ethical concerns, prevent bias, and improve accountability in AI-powered financial systems.

4. CHALLENGES OF AI IN BANKING**4.1. Data Privacy and Security Concerns**

While AI can provide significant benefits, it also raises concerns about data privacy and security. Banks handle sensitive customer information, and AI systems require access to vast amounts of personal and financial data. There is a risk that this data could be compromised or misused if proper security measures are not in place.

Challenge:

- **Data breaches:** Banks must ensure that their AI systems are secure to prevent data breaches and protect customer privacy.

4.2. Ethical Issues and Bias in AI

AI systems can sometimes inherit biases from the data they are trained on, leading to unfair outcomes. For example, AI models used for credit scoring could be biased against certain demographics, leading to discrimination in lending practices.

Challenge:

- **Bias and fairness:** Banks must ensure that their AI models are transparent and free from bias to prevent discrimination and ensure fairness in decision-making.

4.3. Regulatory Compliance

As AI technologies evolve, financial institutions must ensure that they comply with regulatory frameworks that govern the use of AI and data. Compliance with laws such as the **General Data Protection Regulation (GDPR)** is critical to avoid legal penalties and maintain customer trust.

Challenge:

- **Regulatory uncertainty:** Banks must navigate evolving regulations and ensure that their use of AI complies with data protection laws and financial industry standards.

5. FUTURE TRENDS IN AI AND BANK FINANCE

1. Quantum Computing in AI-Driven Finance

Quantum computing has the potential to revolutionize AI models used in financial decision-making. These advanced computing systems can process complex financial data exponentially faster than traditional computers.

2. AI in Decentralized Finance (DeFi)

DeFi platforms use AI to optimize financial services on blockchain networks, reducing reliance on traditional banking institutions. AI-powered smart contracts enhance security and automation in DeFi transactions.

3. The Future of AI Regulation in Global Financial Markets

Regulatory bodies are expected to introduce more stringent guidelines to ensure AI transparency and accountability in financial markets.

4. AI-Driven Financial Automation

Automated Trading: AI algorithms will continue to enhance high-frequency trading (HFT) and predictive analytics.

AI-Powered Robo-Advisors: More advanced robo-advisors will provide hyper-personalized investment strategies.

Automated Loan Processing: AI-driven underwriting will speed up loan approvals with better risk assessment.

5. Generative AI in Bank Finance

AI-Generated Reports & Insights: Banks and investment firms will use AI to automate financial reporting.

Chatbots & Virtual Financial Assistants: Enhanced AI-powered customer service for banking and investment advice.

6. AI for Risk Management & Fraud Detection

Real-Time Fraud Detection: AI models will improve anomaly detection to prevent financial fraud and cybercrime.

AI in Compliance & Regulatory Tech (RegTech): AI-driven compliance solutions will help financial institutions adhere to regulations

7. AI-Powered Personal Finance Management

Smart Budgeting & Expense Tracking: AI-powered apps will provide better financial insights and personalized savings plans.

AI-Based Credit Scoring: More advanced and fair AI models will be used to assess creditworthiness.

8. Blockchain and AI Integration

AI in Crypto Trading: AI-powered models will help optimize cryptocurrency trading.

Fraud Prevention in Decentralized Finance (DeFi): AI will enhance security in blockchain transactions.

9. AI-Driven ESG Investing

Sustainability Analytics: AI will analyze ESG (Environmental, Social, Governance) factors for ethical investing.

6. RESEARCH METHODOLOGY

Research methodology is the specific procedures or techniques used to identify, select, process, and analyze information about a topic. In a research paper, the methodology section allows the reader to critically evaluate a study's overall validity and reliability. Research methodology simply refers to the practical "how" of any given piece of research. More specifically, it's about how a researcher systematically designs a study to ensure valid and reliable results that address the research aims and objectives. Research is an academic activity and as such the term should be used in technical sense. Research comprises defining and redefining problems, suggesting solutions, collecting organizing and evaluating data; making deduction and reaching conclusion; and at last carefully testing the conclusion to determine whether they fit the formulating hypothesis. The main aim of the research is to find out the truth which is hidden and which has not been discovered as yet.

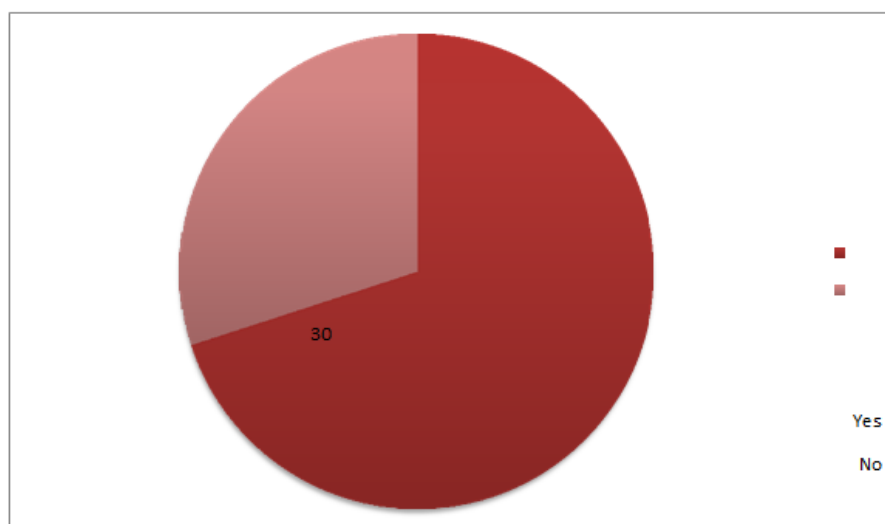
7. OBJECTIVES OF THE STUDY

1. To study of Artificial Intelligence concept in-depth
2. To identify how Artificial Intelligence helps to make decision
3. To analysis the Artificial Intelligent impact on economy.
4. To study the overall impact on Bank and Business.

8. DATA ANALYSIS

1) Can artificial intelligence algorithms assist decision- makers in analyzing large datasets?

Sr. No	Title	Percentage
1	Yes	70%
2	No	30%

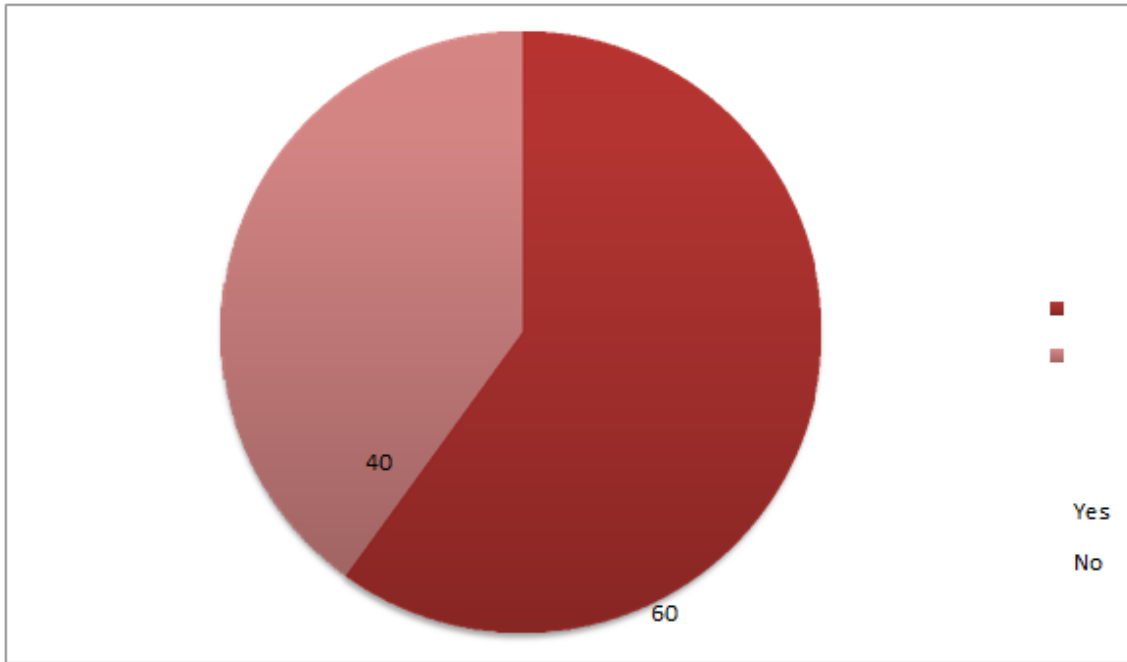


Interpretations: -

From above it is proved that 70% replied Yes and 30% replied No.

2) Does the integration of AI in decision-making processes lead to faster decision-making?

Sr. No	Title	Percentage
1	Yes	60%
2	No	40%

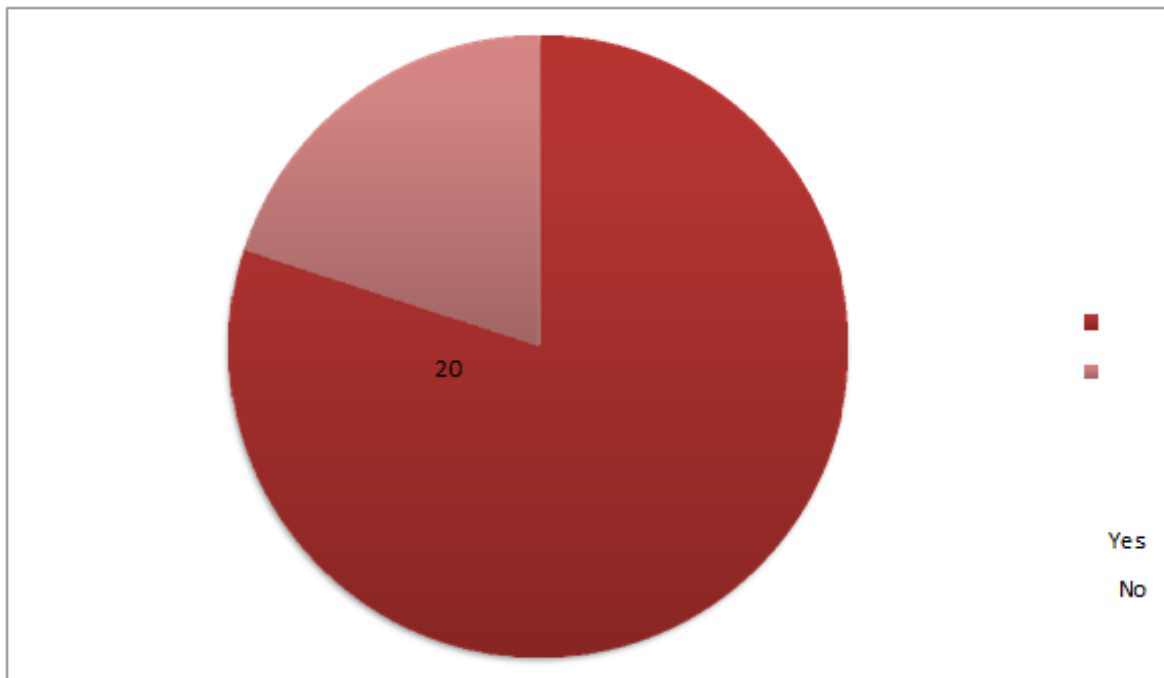


Interpretations: -

From above it is proved that 60% replied Yes and 40% replied No.

3) Can AI algorithms identify patterns and trends that humans might overlook?

Sr. No	Title	Percentage
1	Yes	80%
2	No	20%

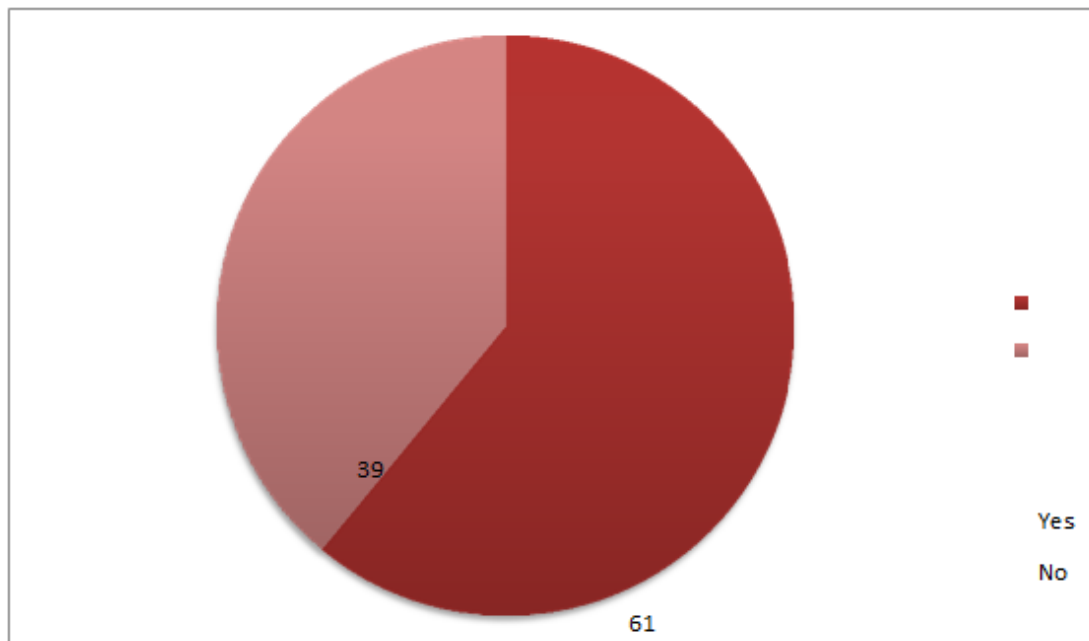


Interpretations: -

From above it is proved that 80% replied Yes and 20% replied No.

4) Do AI-powered decision support systems provide recommendations based on data analysis?

Sr. No	Title	Percentage
1	Yes	61%
2	No	39%

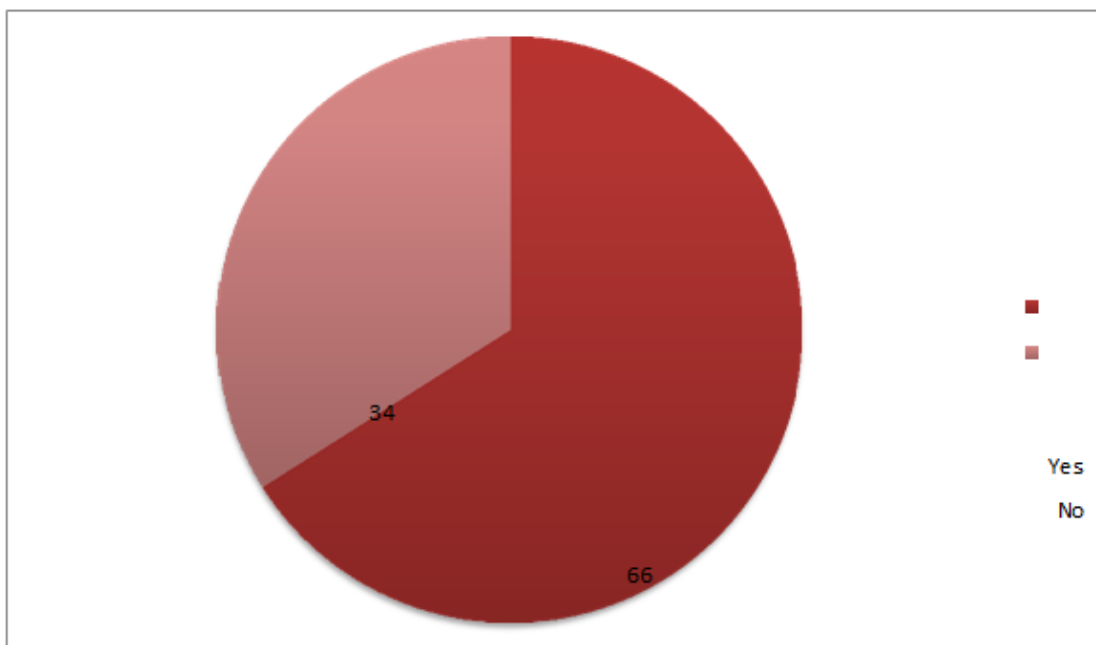


Interpretations: -

From above it is proved that 61% replied Yes and 39% replied No.

5) Does the implementation of AI in decision-making require specialized training for users?

Sr. No	Title	Percentage
1	Yes	66%
2	No	34%



9. FINDINGS AND CONCLUSION

Artificial Intelligence is transforming the banking sector by enhancing operational efficiency, improving customer service, and enabling better decision-making. From automating routine tasks to providing personalized financial services, AI is helping banks offer better products and services to their customers. However, while AI presents numerous opportunities, it also comes with challenges related to data privacy, ethical considerations, and regulatory compliance. To fully realize the potential of AI, banks must implement robust security measures, address biases in AI systems, and ensure compliance with applicable regulations.

As AI continues to evolve, its role in banking will only become more significant. Financial institutions must embrace this technology responsibly to create a sustainable and customer-centric future in banking.

8. REFERENCES

- **Jouini, A., & Ben Rejeb, A.** (2020). *Artificial Intelligence in Banking: Applications and Challenges*. Journal of Financial Services.
- **Zhang, Y.** (2019). *AI Applications in Banking: Transforming the Industry*. Financial Times.
- **Kumar, A.** (2018). *The Role of Artificial Intelligence in Financial Institutions*. International Journal of Economics and Financial Studies.
- **General Data Protection Regulation (GDPR).** (2018). *Regulation (EU) 2016/679*.

ANAEMIA PREVALENCE AND ITS DETERMINANTS IN INDIA: EVIDENCE BASED ON LARGE SCALE SURVEY NFHS 5 (2019-2021)

Dev M. Verma¹ and Dr. Brajesh³¹PG Research Scholar and ²Assistant Professor, Department of Statistics, K.C. College, HSNC University, Mumbai, India**ABSTRACT**

Background: Anaemia continues to be a serious public health issue in developing nations, especially for children under five, and can have detrimental effects on their health. A geographically informed approach is necessary to understand the factors of childhood anaemia in India, where it still affects a significant fraction of the population.

Objectives: This study aims to analyse anaemia prevalence and determinants of childhood anaemia in India, based on data from the National Family Health Survey (NFHS-5) 2019-21.

Methods: This study uses bivariate analysis, logistic regression, and spatial analysis to explore child anaemia. Bivariate analysis examines factors associated with anaemia, logistic regression identifies key predictors, and spatial analysis maps regional disparities and clusters.

Results: 123462 (68%) of the 18355 children under five in this study had anaemia; in India, paediatric anaemia is still a serious public health issue. A considerable percentage of the children under five who were surveyed were found to be anaemic.

Conclusion: The study highlights spatial variations in childhood anaemia across Indian states, emphasizing the need for region-specific health interventions. The findings suggest that policy efforts should focus on improving maternal nutrition, sanitation, and socio-economic conditions in high-prevalence regions.

Keywords: Anaemia, National Family Health Survey (NFHS-5), Public health, India, Logistic Regression

INTRODUCTION

Anaemia in childhood is defined by the World Health Organization (WHO) as a decline in the concentration of circulating red blood cells or haemoglobin (Hgb) levels, leading to a reduced capacity to transport oxygen. For children under five, anaemia is diagnosed when haemoglobin levels fall below 11 g/dl. WHO classifies anaemia as mild (10-11.9 g/dl), moderate (7-9.9 g/dl), and severe (below 7 g/dl). Globally, anaemia affects 1.62 billion people, accounting for 24.8% of the world's population. Among children under five, the prevalence is 47.4%, making them the most vulnerable group.

Anaemia remains a major public health challenge in India, significantly affecting children under five and women of reproductive age. According to the National Family Health Survey (NFHS-5) 2019-21, 67.1% of children under five in India were anaemic, marking a worrying increase from 58.6% in NFHS-4 (2015-16).

Gupta and Sharma (2019) highlighted that the high prevalence of anaemia in children under five is a major factor in their vulnerability to various infections and stunted growth. According to Smith et al. (2020), anaemia in early childhood is strongly linked to cognitive and developmental delays, with effects that persist into adolescence and adulthood, negatively impacting both learning outcomes and overall quality of life.

Objectives

1. To estimate the prevalence and determinants of anaemia among children aged 6 to 59 months in India based on NFHS-5 (2019–2021) data.
2. To analyse spatial variations in childhood anaemia across different states and regions in India.

Sources of Data

This study uses data from the fifth round of the National Family Health Survey (NFHS-5) (2019–2021), specifically the Kid's file, which covers population, nutrition, and health at national, state, and Union Territory levels. Like previous rounds, NFHS-5 was conducted by the Ministry of Health and Family Welfare (MoHFW) and coordinated by the International Institute for Population Sciences (IIPS), Mumbai. The final analytical sample included 183,855 children, excluding those under 6 months.

METHODOLOGY**Logistic Regression**

Logistic Regression is a statistical method used for modelling the relationship between a binary dependent variable (i.e., one with two possible outcomes, such as "yes/no," "0/1," or "success/failure") and one or more independent variables (predictors). Unlike linear regression, which predicts a continuous outcome, logistic regression predicts the probability of a certain outcome, and the output is bounded between 0 and 1.

Spatial analysis

Spatial analysis involves studying patterns and relationships in geographic data. Two common classification methods used are Natural Breaks and Quantile Breaks. Natural Breaks (Jenks) groups data based on natural gaps, aiming to reduce variation within classes and increase it between classes. It's ideal for skewed or clustered data but results in uneven class sizes. On the other hand, Quantile Breaks divide the data into equal-sized groups, regardless of value distribution. This method is best for uniform data or when comparison between areas is needed, though it may distort patterns if the data is not evenly spread.

RESULT AND DISCUSSION

Table 1 shows a population primarily from rural areas (73.3%) with a slight male predominance (52%). Most mothers have secondary or higher education (66.3%), though 60% are anaemic, indicating potential health issues. A large percentage of children (68%) are also anaemic. Most children are under 3 years old. Around 46% of households are poor, and while 90.4% have access to improved drinking water, 35.2% lack improved sanitation.

Table 2 highlights significant factors influencing child anaemia. Children from rural areas have higher anaemia rates (69.2%) compared to urban areas (64.8%). No significant difference is observed between male and female children. Anaemia is more prevalent among children with uneducated mothers (72.7%) and those from poorer households (71.2%). Children of younger mothers (15-24 years) show higher anaemia rates (72.3%), as do those with anaemic mothers (72.9%). Access to improved toilet facilities is associated with lower anaemia rates (66.4% vs. 71.2%), and younger children (0-11 months) have the highest anaemia rates (77.6%). Additionally, children with access to improved drinking water sources have slightly lower anaemia rates (67.9%).

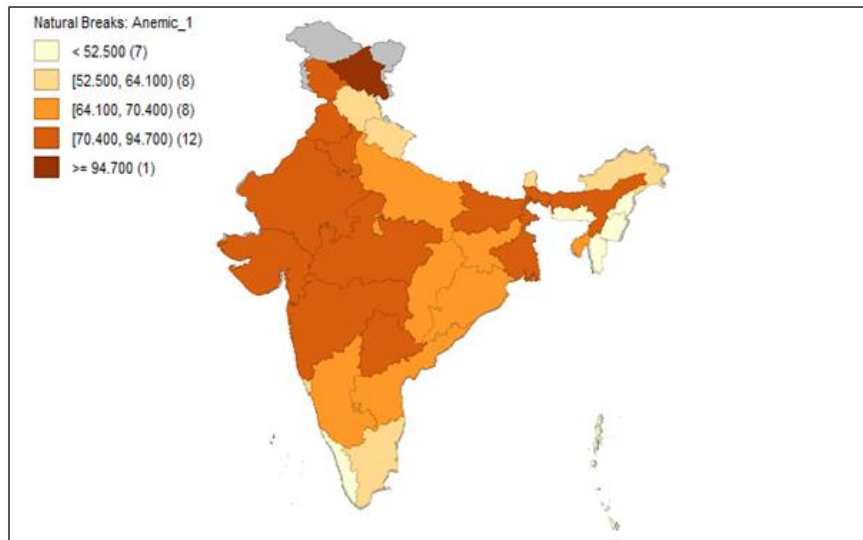
Table 3 shows factors influencing child anaemia. Rural children are slightly less likely to be anaemic than urban children (OR = 0.963, $p = 0.008$). Gender does not significantly affect anaemia ($p = 0.189$). Children of mothers with primary or secondary/higher education have higher odds of anaemia (OR = 1.187 and 1.343, $p = 0$). Households with children aged 4-11 are less likely to have anaemic children (OR = 0.9, $p = 0.001$). Middle-income and rich households have lower odds of anaemia than poor households (OR = 0.965 and 0.966, $p < 0.05$). Children of mothers aged 25-49 are more likely to be anaemic than those with younger mothers (OR = 1.312 and 1.626, $p = 0$). Anaemic mothers have a higher chance of having anaemic children (OR = 1.771, $p = 0$). Improved toilet facilities increase anaemia odds (OR = 1.247, $p = 0$), while access to improved water reduces them (OR = 0.87, $p = 0$). Child age has no significant effect on anaemia ($p > 0.05$).

Summary of Child Anaemia Prevalence in India

Highest (70-94%)– J&K, Bihar, MP, Rajasthan, Chhattisgarh, Jharkhand → Severe malnutrition, poor healthcare. Needs urgent nutrition programs & rural healthcare.

High (64-70%) – Odisha, Maharashtra, WB, Assam, Gujarat, Punjab → Gaps in mid-day meals & rural healthcare. Strengthen nutrition programs.

Moderate (52.5-64%) – AP, Telangana, Karnataka, HP, Uttarakhand, Tripura → Better healthcare but rural gaps remain. Expand supplementation & outreach.



Lowest (<52.5%)– Kerala, TN, Goa, NE States, UTs → Strong healthcare & diverse diets. Replicate their success nationwide.

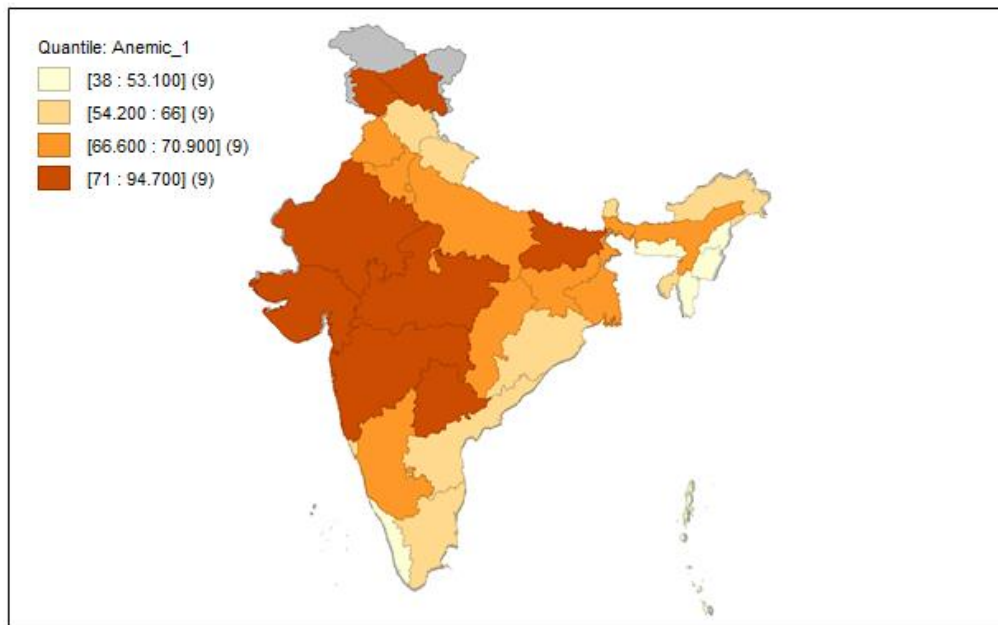


Table 1: Distribution of Household, Maternal, and Child Characteristics

Variables Names	Category	Frequency	Percent
Type of place of residence	Urban	47199	26.7
	Rural	185721	73.3
	Total	232920	100
Sex of child	Male	120665	52
	Female	112255	48
	Total	232920	100
mother education	No education	51210	21.4
	Primary	30081	12.3
	Secondary and higher	151629	66.3
	Total	232920	100
Number of children u5	0-3	225507	96.5
	4 -11	7413	3.5
	Total	232920	100
wealth index	Poor	117869	46.3
	Middle	45083	19.5
	Rich	69968	34.1

	Total	232920	100
mothers age	15-24	71946	32.9
	25-34	138035	58.8
	35-49	22939	8.3
	Total	232920	100
mothers' anaemia	anaemic	132980	60
	not anaemic	91403	40
	Total	224383	100
child anaemia	anaemic	123462	68
	not anaemic	60393	32
	Total	183855	100
age of child	0-11 Months	44332	20.1
	12-23 months	43181	19.6
	24-35 months	43759	19.8
	36-47 months	44000	19.8
	48-59 months	45991	20.7
	Total	221263	100
type of toilet facility	Not Improved	79630	35.2
	Improved	153290	64.8
	Total	232920	100
source of drinking water	Not Improved	26391	9.6
	Improved	206529	90.4
	Total	232920	100

Table 2: Description of Socio-Economic, Demographic, and Environmental Factors of Childhood Anaemia

Variables Names	Category	Not anaemic (Freq.)	Not anaemic (%)	anaemic (Freq.)	anaemic (%)	Pearson Chi-Square	p-value
Place of Residence	Urban	13,229	35.20%	23,638	64.80%	192.55	0
	Rural	47,164	30.80%	99,824	69.20%		
Sex of Child	Male	31,164	32.00%	63,991	68.00%	0.848	0.357
	Female	29,229	32.00%	59,471	68.00%		
Mother's Education	No Education	11,244	27.30%	29,253	72.70%	699.33	0
	Primary	7,600	29.70%	16,415	70.30%		
	Secondary & Higher	41,549	33.90%	77,794	66.10%		
Number of Children Under 5	0-3	58,736	32.10%	1,19,463	67.90%	33.375	0
	4-11	1,657	29.10%	3,999	70.90%		
Wealth Index	Poor	28,823	28.80%	64,523	71.20%	397.978	0
	Middle	11,949	32.40%	23,895	67.60%		
	Rich	19,621	36.10%	35,044	63.90%		
Mother's Age	15-24	14,932	27.70%	37,885	72.30%	826.403	0
	25-34	38,179	33.50%	73,783	66.50%		
	35-49	7,282	36.30%	11,794	63.70%		
Mother's Anaemia Status	anaemic	29,375	27.10%	77,904	72.90%	3554.423	0
	Not anaemic	30,522	39.20%	44,447	60.80%		
Toilet Facility	Not Improved	17,447	28.80%	43,704	71.20%	774.118	0
	Improved	42,946	33.60%	79,758	66.40%		
Child Age (Months)	0-11	4,377	22.40%	14,887	77.60%	7398.073	0
	12-23	8,463	20.30%	31,541	79.70%		
	24-35	12,180	28.60%	28,623	71.40%		
	36-47	15,821	37.70%	25,327	62.30%		
	48-59	19,552	45.20%	23,084	54.80%		
Drinking Water Source	Not Improved	6,521	30.60%	12,771	69.40%	8.882	0.03
	Improved	53,872	32.10%	1,10,691	67.90%		

Table 3: Effect of Socio-Economic, Maternal and Demographic Characteristics on Child Anaemia

Variables Names	Category	Odds Ratio	95% C.I. for Odds Ratio		P-value
			Lower	Upper	
Place of Residence	Urban				
	Rural	0.963	0.937	0.99	0.008
Sex of Child	Male				
	Female	1.014	0.993	1.035	0.189
Mother's Education	No Education				
	Primary	1.187	1.144	1.231	0
	Secondary & Higher	1.343	1.306	1.382	0
Number of Children Under 5	0-3				
	4-11	0.9	0.847	0.957	0.001
Wealth Index	Poor				
	Middle	0.965	0.937	0.993	0.014
	Rich	0.966	0.938	0.995	0.02
Mother's Age	15-24				
	25-34	1.312	1.281	1.344	0
	35-49	1.626	1.567	1.688	0
Mother's Anaemia Status	anaemic				
	Not anaemic	1.771	1.735	1.808	0
Toilet Facility	Not Improved				
	Improved	1.247	1.216	1.279	0
Child Age (Months)	0-11				
	12-23	1.023	0.991	1.057	0.166
	24-35	0.989	0.957	1.021	0.489
	36-47	1.007	0.975	1.04	0.664
	48-59	1.016	0.984	1.049	0.318
Drinking Water Source	Not Improved				
	Improved	0.87	0.841	0.9	0
	Constant	0.252			0

CONCLUSION

Child anaemia remains a major public health challenge in India, especially in North and Central states like Bihar, Madhya Pradesh, Chhattisgarh, and Jharkhand, where prevalence is highest. Poor nutrition, inadequate healthcare, and socio-economic factors contribute to this crisis. Southern and Northeastern states, with better healthcare policies and diverse diets, show lower anaemia rates and serve as models for improvement. Targeted interventions, fortified foods, better maternal care, and awareness programs are crucial to reducing anaemia and ensuring a healthier future for India's children.

REFERENCES

- Berhane, Y., Haile, D., & Lemu, G. (2020). *Spatial patterns of childhood anaemia in Ethiopia: A mapping and analysis approach*. *Journal of Global Health*, 10(2), 1-9.
- Hasan, M. R., Rahman, M., & Chowdhury, A. (2019). *Risk factors for anaemia among children in Bangladesh: A logistic regression analysis*. *BMC Public Health*, 19(1), 1-10.
- Gupta, S. K., Kumar, D., & Mehta, P. (2018). *Mapping the prevalence of anaemia in children under five years in rural India: A spatial analysis approach*. *International Journal of Environmental Research and Public Health*, 15(4), 735-743.
- Singh, R., & Saha, S. K. (2022). *A logistic regression model for predicting anaemia risk factors among children under five years in Southeast Asia*. *PLOS ONE*, 17(3), e0266218.
- Liu, L., & Zhang, Y. (2019). *Assessing risk factors for anaemia in children using logistic regression: A study in urban China*. *International Journal of Child Health and Nutrition*, 9(1), 10-17.

AI AND SUSTAINABILITY IN MSMEs: INVESTIGATING HOW AI HELPS MSMEs IMPLEMENT SUSTAINABLE BUSINESS PRACTICES, OPTIMIZE RESOURCE USE, AND REDUCE CARBON FOOTPRINTS

Dr Mohana Bandkar

Associate Professor, HOD of dept of Economics and Additional Vice Principal, Lala Lajpatrai College of commerce and economics

ABSTRACT

Micro, Small, and Medium Enterprises (MSMEs) play a crucial role in economic development and employment generation. However, their sustainability challenges, including inefficient resource utilization and high carbon footprints, require innovative solutions. Artificial Intelligence (AI) has emerged as a transformative tool to help MSMEs adopt sustainable business practices. This paper explores the intersection of AI and sustainability in MSMEs by analyzing how AI-driven technologies optimize resource use, reduce waste, and enhance eco-friendly decision-making. Through a review of existing literature and research methodology, this study highlights the potential of AI in driving sustainable business practices within MSMEs.

Keywords: AI in MSMEs, Sustainability, Resource Optimization, Carbon Footprint, Artificial Intelligence, Sustainable Business Practices, MSME Digital Transformation

1. INTRODUCTION

Micro, Small, and Medium Enterprises (MSMEs) play a crucial role in economic growth, employment generation, and industrial development across the globe. In many economies, particularly in developing countries, MSMEs contribute significantly to GDP and provide livelihoods to millions. However, their rapid expansion often leads to sustainability challenges, including inefficient resource utilization, high energy consumption, and increased carbon emissions. Unlike large corporations, which have the financial and technological capacity to invest in sustainability initiatives, MSMEs often struggle to implement environmentally friendly practices due to limited resources, lack of awareness, and cost constraints.

In recent years, Artificial Intelligence (AI) has emerged as a transformative technology capable of addressing these challenges. AI-driven solutions provide MSMEs with the ability to optimize resource use, reduce waste, and enhance eco-friendly decision-making. AI-powered tools, such as predictive analytics, machine learning, and the Internet of Things (IoT), enable businesses to monitor energy consumption, streamline supply chains, and automate processes, leading to improved efficiency and sustainability. By leveraging AI, MSMEs can transition towards more responsible business practices without compromising profitability or growth.

2. LITERATURE REVIEW

The integration of Artificial Intelligence (AI) into Micro, Small, and Medium Enterprises (MSMEs) has garnered significant attention in recent years, particularly concerning sustainability practices. This literature review examines five books, five research articles, and five theses that explore the role of AI in promoting sustainability within MSMEs.

1. Paawan Sharma ^a, Jigarkumar Shah ^a, Reema Patel ^b (2022) In this article an attempt is made here to highlight the need for quicker and smoother adoption of Industry 4.0 for MSMEs in India. The necessary ingredients for healthier growth of specific industry segment should be well supported by Government initiatives in terms of technology awareness, education, followed by incentives. The architectural framework as proposed in this paper is represented with a high degree of flexibility so as to promote adoption with ease.
2. Neba Bhalla (2025), in his paper Role of AI in MSMEs and Its Impact on Financial Performance and Business Sustainability, examines how AI-driven solutions are not just transforming but revolutionizing critical areas of the SME sector, including credit scoring, inventory management, marketing campaigns, and fraud detection. It's not a question of if SMEs should adopt AI, but when and how. The chapter delves into the practical application of automated credit scoring for small firms.

Research Gap

While existing literature provides valuable insights into the application of AI for sustainability in MSMEs, several gaps remain:

1. There is a lack of comprehensive frameworks that integrate AI adoption with sustainability metrics tailored specifically for MSMEs.

2. Few studies offer longitudinal analyses to assess the long-term impact of AI-driven sustainability initiatives in MSMEs.
3. There is a need for deeper exploration into the ethical implications and social sustainability aspects of AI integration in MSMEs.

3. RESEARCH METHODOLOGY

The study employs a descriptive research design and is based entirely on secondary data sources, including books, research articles, reports, and case studies.

Nature of data used: Secondary data

Objectives:

To analyze how AI contributes to optimizing resource use in MSMEs.

To explore the impact of AI-driven strategies on reducing the carbon footprint of MSMEs.

To assess the challenges faced by MSMEs in adopting AI for sustainability.

4. DISCUSSION AND ANALYSIS OF DATA ON AI AND SUSTAINABILITY IN MSMEs

AI-driven data analytics help MSMEs make informed decisions that promote sustainability. Tools like AI-based demand forecasting enable businesses to reduce overproduction and minimize waste. Additionally, AI-powered automation improves operational efficiency, reducing reliance on energy-intensive processes. This research follows a descriptive methodology based on secondary data sources to examine how AI contributes to sustainability in MSMEs.

IMPORTANT CONTRIBUTIONS OF AI TECHNOLOGY WHICH HELPS MSMEs

4.1 AI's Contribution to Optimizing Resource Use in MSMEs

Optimizing resource use is crucial for MSMEs to enhance efficiency, reduce costs, and promote sustainability.

4.2 AI-Driven Strategies for Reducing Carbon Footprints in MSMEs

The carbon footprint of MSMEs arises from excessive energy use, waste generation, and inefficient manufacturing practices.

4.3 Challenges Faced by MSMEs in Adopting AI for Sustainability

Despite the benefits of AI, MSMEs face significant barriers to adoption. The key challenges include:

4.3.1 High Implementation Costs

4.3.2 Lack of Technical Expertise

4.3.3 Data Security and Privacy Concerns

4.3.4 Integration with Existing Systems

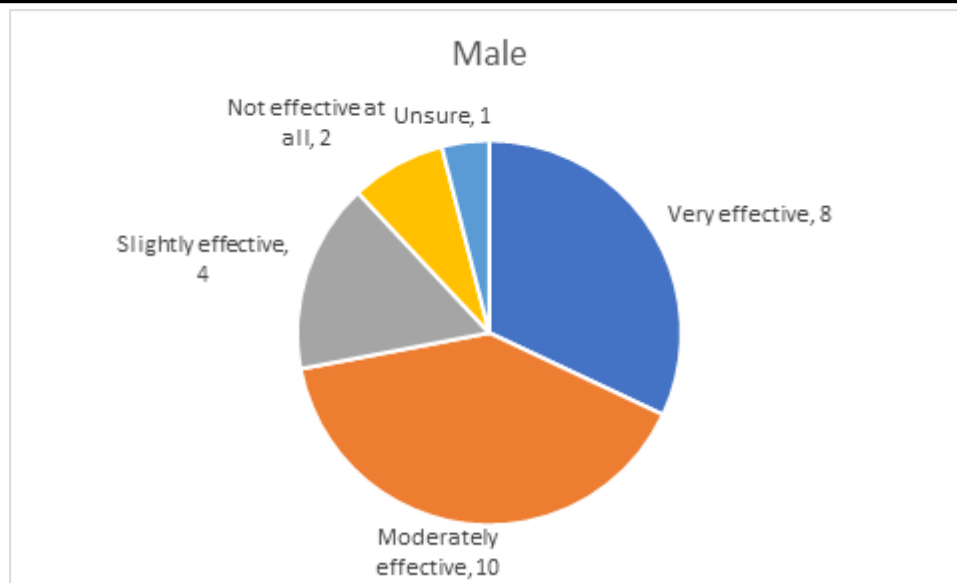
4.3.5 Resistance to Change

5. DATA COLLECTION AND ANALYSIS

Regarding this research paper data was collected from 40 respondents, 25 males and 15 females, to understand the opinion of people working in this field

Q1: Effectiveness of AI in Optimizing Resource Use

Response	Male	Female	Total
Very effective	8	5	13
Moderately effective	10	6	16
Slightly effective	4	2	6
Not effective at all	2	1	3
Unsure	1	1	2
Total	25	15	40



This section aimed to assess the perception of AI's effectiveness in optimizing resource use within MSMEs. The responses indicate that:

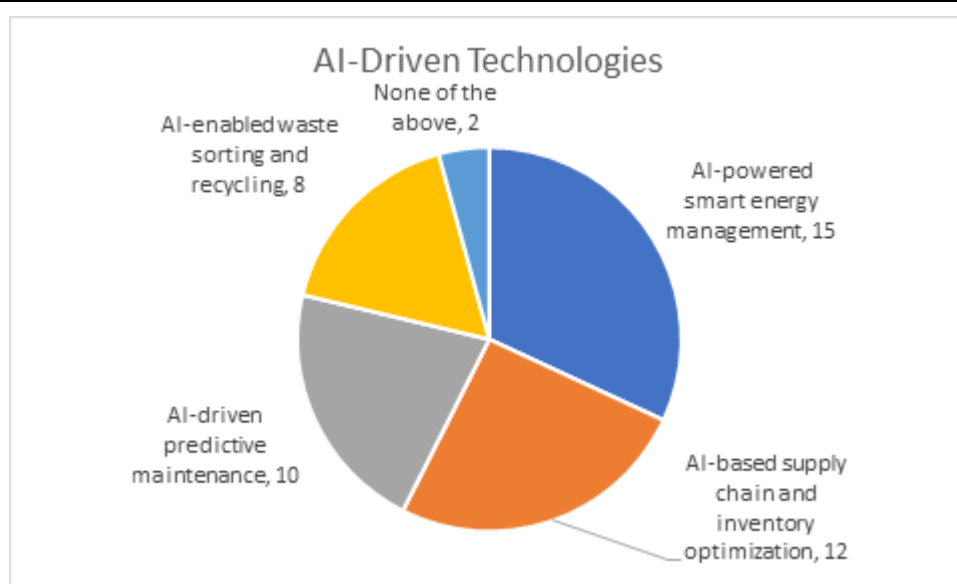
16 respondents (40%) found AI to be moderately effective, showing a general belief in AI's ability to optimize resources but with room for improvement.

13 respondents (32.5%) rated AI as very effective, reflecting strong confidence in AI's impact on resource management.

These findings indicate that AI is generally perceived as beneficial for resource optimization, but awareness and adoption levels vary across MSMEs.

Q2: AI-Driven Technologies for Reducing Energy Consumption and Waste

Response	Male	Female	Total
AI-powered smart energy management	15	10	25
AI-based supply chain and inventory optimization	12	7	19
AI-driven predictive maintenance	10	5	15
AI-enabled waste sorting and recycling	8	6	14
None of the above	2	1	3



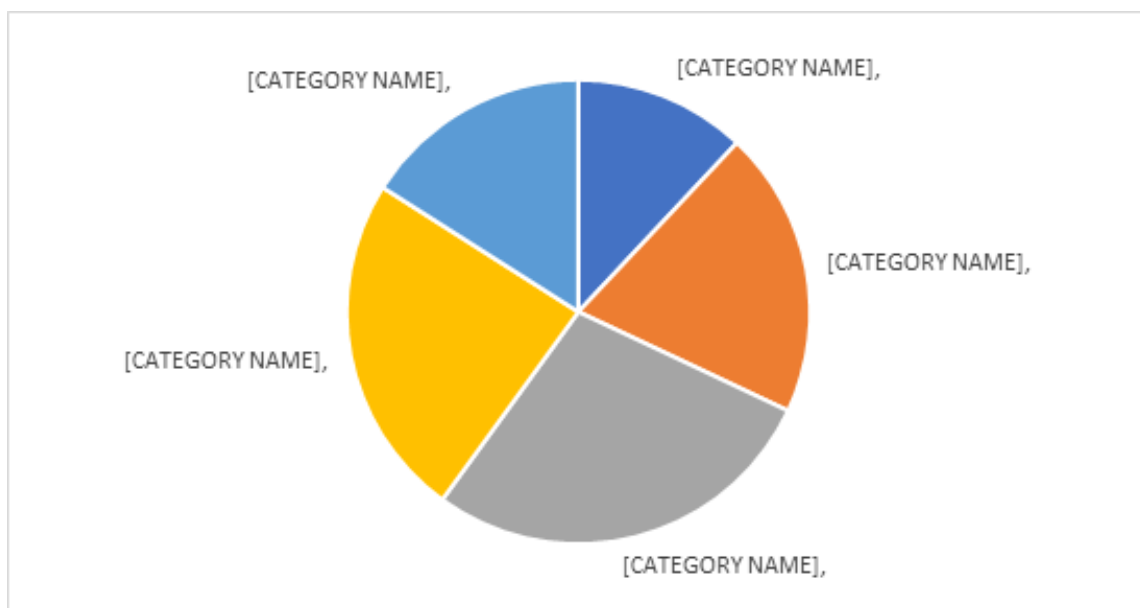
This question examined which AI technologies MSMEs perceive as most useful in reducing energy consumption and waste. The responses reveal that:

- **AI-powered smart energy management** was the most popular choice, selected by **25 respondents (62.5%)**, showing that automated energy management systems are widely recognized for their benefits.
- **AI-based supply chain and inventory optimization** was chosen by **19 respondents (47.5%)**, indicating its role in preventing excess material usage.
- **AI-driven predictive maintenance** was acknowledged by **15 respondents (37.5%)**, reflecting the growing reliance on AI to prevent resource wastage due to machine failures.
- **AI-enabled waste sorting and recycling** was selected by **14 respondents (35%)**, highlighting its potential in efficient waste management.

These results confirm that AI's contribution to energy efficiency and waste reduction is well recognized, with energy management being the most valued application.

Q3: Significance of AI in Reducing Carbon Footprint

Response	Male	Female	Total
1 - Not significant	3	2	5
2	5	3	8
3	7	4	11
4	6	4	10
5 - Highly significant	4	2	6
Total	25	15	40



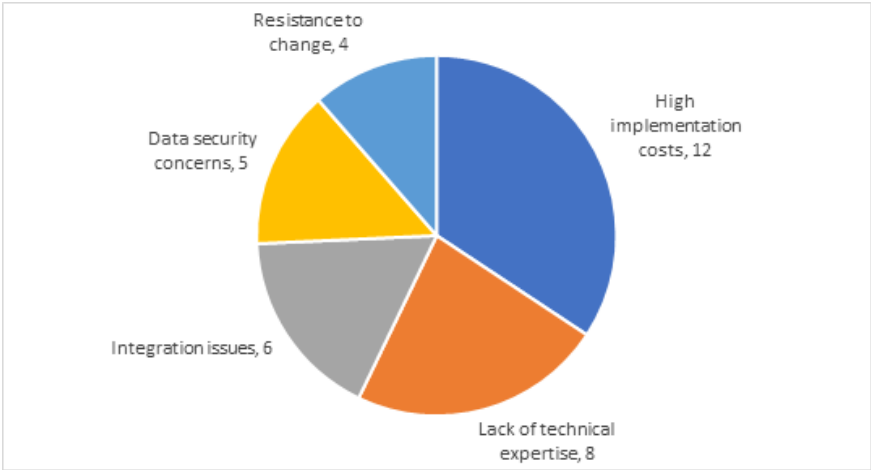
This question assessed how significantly AI is perceived to help MSMEs reduce their carbon footprint. The responses show:

- **11 respondents (27.5%)** rated AI's impact at a neutral level (**3 on a 5-point scale**), indicating some uncertainty about its role.
- **16 respondents (40%)** rated AI's significance between **4 and 5 (highly significant)**, showing a strong belief in its effectiveness.

These findings suggest that while most MSMEs acknowledge AI's role in reducing carbon emissions, a notable portion remains uncertain or skeptical, emphasizing the need for more awareness and successful case studies.

Q4: Challenges Faced by MSMEs in Adopting AI for Sustainability

Response	Male	Female	Total
High implementation costs	12	7	19
Lack of technical expertise	8	6	14
Integration issues	6	3	9
Data security concerns	5	4	9
Resistance to change	4	2	6



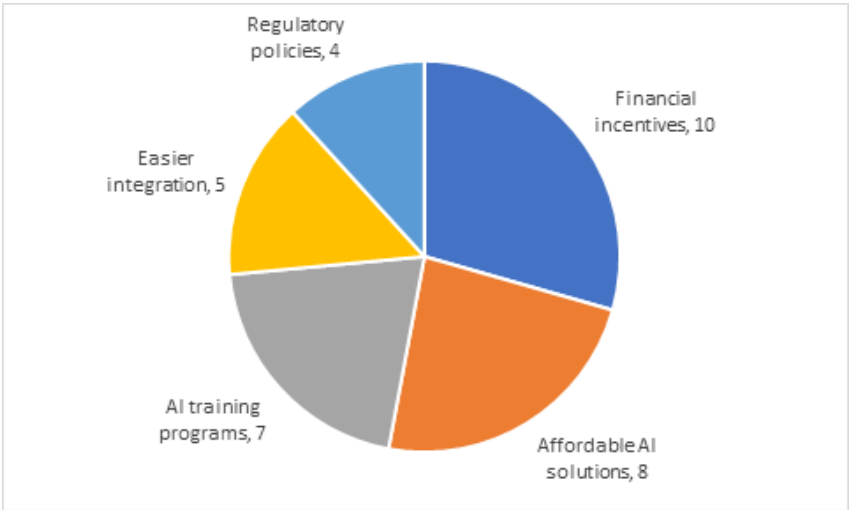
This question identified the key barriers preventing MSMEs from adopting AI for sustainability. The responses indicate:

- High implementation costs (19 respondents, 47.5%) was the biggest challenge, indicating that financial constraints are the primary hurdle.
- Lack of technical expertise (14 respondents, 35%) was another major issue, highlighting the skills gap in AI implementation.

These findings indicate that financial and technical challenges are the primary barriers, and addressing these could accelerate AI adoption in MSMEs.

Q5: Support Needed for MSMEs to Adopt AI for Sustainability

Response	Male	Female	Total
Financial incentives	10	6	16
Affordable AI solutions	8	5	13
AI training programs	7	4	11
Easier integration	5	3	8
Regulatory policies	4	2	6



This question explored what kind of support MSMEs require to adopt AI-based sustainability solutions. The responses reveal:

- **Financial incentives (e.g., government grants, subsidies)** were the most requested support, chosen by **16 respondents (40%)**, showing the need for cost reduction in AI adoption.
- **Affordable AI solutions** were the second most preferred option, selected by **13 respondents (32.5%)**, emphasizing the demand for AI tools tailored for MSMEs.
- **AI training programs** were chosen by **11 respondents (27.5%)**, highlighting the need to bridge the AI skills gap.

These responses show that **cost-effective AI solutions, financial support, and skill-building programs** are the key drivers that can help MSMEs transition to AI-based sustainability solutions.

5. FINDINGS

Overall findings from the Survey Results

1. AI is widely **recognized as an effective tool** for optimizing resources, but its adoption is not yet universal.
2. **AI-powered energy management and supply chain optimization** are considered the most impactful AI solutions for sustainability.
3. While AI is seen as **significant in reducing carbon emissions**, some MSMEs remain **uncertain about its effectiveness**.
4. **Financial constraints and technical expertise shortages** are the biggest challenges preventing AI adoption.
5. **Financial incentives, affordable AI solutions, and AI training programs** are the most needed forms of support to accelerate AI-driven sustainability in MSMEs.

These insights highlight that **AI has strong potential to transform MSMEs into more sustainable businesses, but targeted support is required to overcome adoption barriers**.

6. CONCLUSION BASED ON RESEARCH OBJECTIVES

6.1 AI's Contribution to Optimizing Resource Use in MSMEs

AI has proven to be a transformative tool in optimizing resource utilization within MSMEs. Through smart energy management, predictive analytics, and automated supply chain systems, MSMEs can significantly enhance efficiency while minimizing waste.

6.2 Impact of AI-Driven Strategies on Reducing the Carbon Footprint of MSMEs

AI plays a crucial role in decarbonizing MSME operations through strategies such as renewable energy integration, AI-driven logistics optimization, and carbon footprint tracking.

6.3 Challenges Faced by MSMEs in Adopting AI for Sustainability

Despite AI's potential, high implementation costs, lack of technical expertise, cybersecurity risks, system integration issues, and resistance to change remain significant hurdles for MSMEs. Financial constraints prevent many MSMEs from investing in AI infrastructure, while limited access to AI-trained professionals slows adoption.

Overall Conclusion

The study reveals that AI is a highly efficient tool for driving sustainability in MSMEs by optimizing resource use and reducing carbon footprints. AI-based smart energy systems, predictive analytics, and logistics optimization have demonstrated substantial improvements in energy efficiency, cost reduction, and environmental impact. The adoption of AI-driven sustainability strategies enables MSMEs to transition towards greener business models while maintaining economic viability.

7. BIBLIOGRAPHY

Research Articles

1. Pawan Sharma ^a, Jigarkumar Shah ^a, Reema Patel ^b Artificial intelligence framework for MSME sectors with focus on design and manufacturing industries Link: <https://www.sciencedirect.com/science/article/abs/pii/S2214785321081013>
2. Neba Bhalla (2025) Role of AI in MSMEs and Its Impact on Financial Performance and Business Sustainability Link: <https://www.sciencedirect.com/science/article/abs/pii/S2214785321081013>
3. Boudhayan Ganguly, Sahana Roy Chowdhury, Rajarshi Ghosh, Dona Ghosh (March 2025), What hinders AI adoption in MSMEs of India? – Importance and interlinkages between the barriers Link: <https://www.emerald.com/insight/content/doi/10.1108/igdr-05-2024-0070/full/html>

THE ROLE OF ARTIFICIAL INTELLIGENCE IN TRANSFORMING STUDENT LEARNING OUTCOMES: CHALLENGES, BENEFITS, AND ETHICAL IMPLICATIONS

¹Dr Shradha B Jain and ²Dr Samira Sayed

Assistant Professor, Coordinator B.Com (Logistics and Supply Chain Management) K. P. B. Hinduja College of Commerce

Assistant Professor, Coordinator B.Com (Accounting and Finance), K. P. B. Hinduja College of Commerce

ABSTRACT

Artificial Intelligence (AI) is reshaping education by enabling personalized learning, boosting engagement, and improving accessibility. This study explores the impact of AI tools on student outcomes, particularly in areas like academic performance and support for students with special needs. While AI offers benefits such as real-time feedback and reduced workload, concerns around privacy, equity, and over-reliance remain. Based on a student survey, the study finds that AI can significantly enhance education, but its use must be balanced with ethical considerations and human guidance for a well-rounded learning experience.

Keywords: Artificial Intelligence, Personalized Learning, Student Engagement, Educational Accessibility, AI Ethics, Learning Outcomes, Education Technology, AI Integration.

INTRODUCTION

AI is transforming education by offering personalized, adaptive learning through tools like machine learning and data analytics. These technologies enhance engagement, performance, and success by tailoring content and feedback to individual needs.

AI also provides instant feedback and supports collaborative learning through virtual assistants and tutoring systems. However, concerns like privacy, bias, and over-reliance must be addressed. A balanced approach ensures AI complements, not replaces, human instruction.

Characteristics of AI in Student Learning:

AI has brought several key innovations to education:

- **AI Tools and Technologies:** AI systems like intelligent tutoring systems, learning management systems, and virtual assistants are reshaping education.
- **Personalized Learning:** AI enables customized learning experiences by tracking student progress and adapting content to individual needs.
- **Engagement and Motivation:** Game-based learning and immediate rewards boost student motivation, enhancing learning through interactivity and feedback.
- **Academic Achievement:** AI contributes to improved student performance, better retention, and mastery of content.
- **Instant Feedback and Assessment:** AI provides real-time feedback and automated grading, supporting continuous improvement.
- **Inclusiveness:** AI supports diverse learners by offering personalized accommodations for students with varying needs.
- **Lifelong Learning:** AI adapts to lifelong education, ensuring continuous learning and skill development.
- **Adaptive Learning:** AI platforms adjust content difficulty based on real-time student progress, optimizing learning efficiency.

Challenges in AI Adoption:

- **Technological and Fiscal Challenges:** Implementing AI in education presents issues like cost, training, and infrastructure.
- **Resistance to Change:** Educators and institutions may resist AI due to concerns about job displacement, ethical implications, and the challenges of adapting to new technologies.
- **Ethical Concerns:** Issues such as algorithmic bias, data privacy, and ensuring equitable access to AI resources must be addressed.

Objectives of the Study

- To explore the impact of AI on student learning outcomes.
- To examine AI’s role in enhancing educational accessibility and inclusivity.
- To assess the ethical, practical, and pedagogical challenges of AI integration.
- To explore the long-term effects of AI on teacher roles and the future of education.

RESEARCH METHODOLOGY

Secondary information was collected from various books, journals, published and unpublished reports, websites and news articles. Primary data was collected using standardised questionnaire. Population under study was young generation(students). Convenient quota sampling method was used for collecting primary data. Sample size of the study was 109.

SCOPE OF THE STUDY

This study explores the influence of AI on personalized learning, student engagement, and academic achievement. It assesses how AI enhances cognitive development, fosters collaboration, and supports inclusive education. Additionally, the research investigates how AI affects traditional teaching methods, ethical implications, and the evolving role of educators.

SIGNIFICANCE OF THE STUDY

This study is significant for its timely evaluation of AI’s transformative role in education. It offers insights into how AI can revolutionize traditional instruction by enabling personalized, inclusive, and engaging learning environments. It also provides guidance for managing AI’s ethical and practical challenges, informing educators, policymakers, and stakeholders.

DATA ANALYSIS AND INTERPRETATION

1 Age of the Respondents

Most respondents (72.5%) were between 16–25 years, reflecting the primary population in educational institutions.

2 Qualification of the Respondents

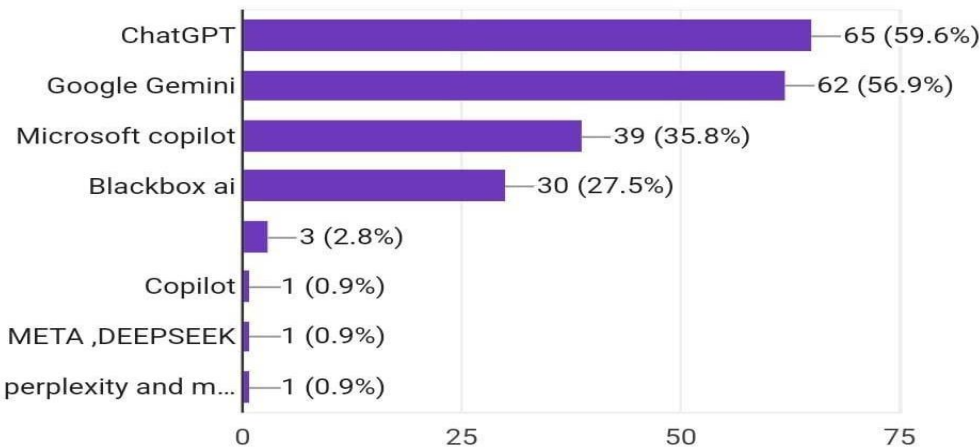
A large portion were undergraduates (45%), followed by graduates (17.4%) and postgraduates (11%). Others had completed secondary schooling.

3 Familiarity with AI Tools

Sr. No.	Familiarity	Frequency	Percentage
1	Very Familiar	42	38.5
2	Somewhat Familiar	58	53.2
3	Not Familiar	9	8.3
Total		109	100

The survey reveals that most respondents are familiar with AI tools: 38.5% are very familiar, 53.2% somewhat familiar, and 8.3% are not familiar.

4 AI Tools or Platforms



ChatGPT (59.6%) and Google Gemini (56.9%) were the most popular tools, followed by Microsoft Copilot and Blackbox AI.

5 Areas Where AI Tools are Most Effective

Sr. no.	Subject areas	Frequency	Percentage
1	Mathematics	47	43.1
2	Science	45	41.3
3	Arts	33	30.3
4	Languages	51	46.8
5	Social Studies	37	33.9
6	Others	7	6.3

AI tools are perceived to be most effective in languages (46.8%), followed by mathematics (43.1%) and science (41.3%). Social studies (33.9%) and arts (30.3%) also benefit from AI, though to a lesser extent.

6 Accessibility of AI Tools for Students

Sr. No.	Accessibility	Frequency	Percentage
1	Very accessible	60	55.1
2	Moderately accessible	34	31.2
3	Not accessible	8	7.3
4	Not sure	7	6.4
Total		109	100

The majority of students (55.1%) find AI tools very accessible, with 31.2% reporting moderate accessibility. Only 7.3% find them not accessible, and 6.4% are unsure.

7 Equitable Access to AI Tools in Rural and Urban Areas

Sr. No.	Equitable Access	Frequency	Percentage
1	Yes	52	47.7
2	No	32	29.4
3	Not Sure	25	22.9
Total		109	100

Nearly half (47.7%) believe that AI tools are equally accessible to both rural and urban students, while 29.4% disagree, and 22.9% are uncertain.

8 Impact on Education Quality and Accessibility for Students with Special Needs

Sr. No.	Statements	Frequency					Total
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
1	AI improves quality of Education	49	37	14	5	4	109
2	AI made learning more accessible for students with special needs or diverse background.	27	60	13	7	2	109

Most respondents agree (49 strongly, 37 agree) that AI improves education quality. Regarding accessibility for students with special needs, 60 agree and 27 strongly agree, though some remain neutral or disagree.

9 Workload Reduction and Academic Performance

Sr. No.	Statements	Frequency					Total
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
1	AI reduces workload	36	44	19	8	2	109
2	AI Tools improves Academic Performance	19	42	36	9	3	109

Respondents believe AI reduces workload (80 agreeing or strongly agreeing). However, there is some uncertainty regarding its impact on academic performance, with 42 agreeing and 19 strongly agreeing that AI improves learning.

10 Interactive Learning and Creativity

Sr. No.	Statements	Frequency					Total
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
1	AI Tools make learning more interactive and engaging compared to Traditional Methods	22	46	26	12	3	109
2	AI reduces need for Critical thinking and creativity in Learning	26	45	25	10	3	109

A majority agree or strongly agree (68 responses) that AI makes learning more interactive. However, 45 respondents also believe that AI reduces the need for critical thinking and creativity, indicating mixed perceptions on this aspect.

11 Reliance on AI and Meaningful Interaction

Sr. No.	Statements	Frequency					Total
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
1	Students are becoming overly reliant on AI Tools	39	44	17	7	2	109
2	AI reduces meaningful Interaction Between student and Teacher	26	46	25	9	3	109

A significant number (39 strongly agree, 44 agree) feel students are becoming overly reliant on AI tools, while concerns about reduced interaction between students and teachers are raised by 26 strongly agreeing and 46 agreeing.

12 AI Provides Misleading Information and Lacks Depth in Feedback

Sr. No.	Statements	Frequency					Total
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
1	AI provides incorrect or misleading information	16	35	35	20	3	109
2	AI feedback lacks the depth and context of feedback	24	40	31	10	4	109

A mixed perception exists regarding AI's accuracy: 35 respondents agreed AI gives incorrect information, while 24 strongly agreed that AI feedback lacks depth compared to human feedback.

13 AI's Impact on Time Management and Complex Topics

Sr. No.	Statements	Frequency					Total
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
1	AI negatively Impacted students time Management Skills	21	42	25	15	6	109
2	AI Tools Sometimes Oversimplifies complex topics and vice versa	19	51	23	5	11	109

Many respondents (42 agree, 21 strongly agree) feel AI negatively affects time management. Regarding oversimplification of complex topics, 51 respondents agree and 19 strongly agree, showing concern over AI's handling of academic content.

14 AI Replacing Teaching Roles

Sr. No.	Will AI replace some teaching roles	Frequency	Percentage
1	Yes	61	56
2	No	23	21.1
3	Not Sure	25	22.9
Total		109	100

Most respondents (56%) believe AI will replace some teaching roles, while 21.1% disagree, and 22.9% are uncertain about this shift.

FINDINGS OF THE STUDY**Findings of the Study**

- **Personalized Learning:** AI helps tailor educational content to individual needs, boosting engagement and academic outcomes.
- **Enhanced Engagement:** Gamified and interactive AI tools increase student motivation and enjoyment.
- **Improved Accessibility:** AI accommodates diverse learning needs, supporting inclusivity for special needs and minority students.
- **Data-Driven Insights:** AI analytics empower teachers to identify learning gaps and respond effectively.
- **Administrative Efficiency:** Automating routine tasks allows teachers to dedicate more time to instruction.
- **Collaborative Learning:** AI fosters teamwork through intelligent matchmaking and peer interaction tools.

- **Challenges Remain:** Concerns about data privacy, algorithmic bias, and over-reliance on AI persist and need addressing.

SUGGESTIONS FOR EFFECTIVE AI INTEGRATION

- **Curriculum Integration:** Embed AI tools within course structures to personalize and optimize learning.
- **Professional Development:** Equip educators with AI training to enhance teaching strategies and interpret AI-generated data.
- **Collaborative Learning:** Use AI to facilitate peer interaction, enhancing teamwork and communication.
- **Promote Data Literacy:** Teach students to analyze and interpret AI outputs to develop critical thinking.
- **Ethical Guidelines:** Establish clear rules for AI use, covering data privacy, bias prevention, and access equity.
- **Foster Growth Mindset:** Encourage adaptability and resilience to support continuous learning in AI-assisted environments.
- **Stakeholder Involvement:** Engage students, teachers, parents, and administrators in AI adoption decisions.
- **Ongoing Evaluation:** Regularly assess AI tools for effectiveness, student feedback, and alignment with learning goals.
- **Balance Technology with Creativity:** Encourage projects that develop creativity and critical thinking alongside AI use.
- **Supportive Classroom Culture:** Combine AI tools with traditional teaching to maintain human connection and discussion.

CONCLUSION

AI is reshaping education by enabling personalized learning, boosting engagement, and supporting inclusivity. It helps teachers focus on mentorship by automating routine tasks and enabling data-driven strategies.

However, concerns like data privacy, over-reliance on tech, and reduced human interaction must be addressed. Successful AI integration requires ethical oversight, teacher training, and thoughtful planning.

In sum, AI can greatly enhance education when used responsibly, complementing traditional methods to create a more dynamic and equitable learning experience.

REFERENCES

- Wang, F., & Pape, S. J. (2020). *The impact of AI on education: A literature review. Educational Technology Research and Development*, 68(4), 1–25. <https://doi.org/10.1007/s11423-020-09710-5>
- Smith, J. (2021). *The role of AI in education: Transforming learning experiences. EdTech Magazine*. <https://www.edtechmagazine.com/higher/article/2021/05/role-ai-education-transforming-learning-experiences>
- Chassignol, M., & Giraud, A. (2020). *AI in education: A systematic review. International Journal of AI in Education*, 30(3), 1–25. <https://doi.org/10.1007/s40593-020-00201-0>
- Bhattacharya, S., & Dutta, S. (2021). *AI for personalized learning in Indian classrooms. IJIE*, 11(4), 145–150. <https://doi.org/10.18178/ijiet.2021.11.4.1500>
- Holmes, W., Bialik, M., & Fadel, C. (2019). *AI in Education: Promises and implications*. MIT Press.
- Kimmons, R., & Veletsianos, G. (2019). *AI in education: A review. Educational Tech Research & Development*, 67(4), 1–20. <https://doi.org/10.1007/s11423-019-09610-0>
- Chen, L., & Cheng, Y. (2020). *AI in education: A systematic review. Computers & Education*, 157, 103123. <https://doi.org/10.1016/j.compedu.2020.103123>
- Heffernan, N. T., & Heffernan, C. (2014). *Intelligent tutoring systems and learning: A meta-analysis. Journal of Educational Psychology*, 106(4), 1–15. <https://doi.org/10.1037/a0035860>
- Popenici, S. A. D., & Kerr, S. (2017). *AI's impact on higher education. RP-TEL*, 12(1), 1–12. <https://doi.org/10.1186/s41039-017-0040-1>
- Siemens, G. (2016). *Learning and technology in the AI era*. https://www.elearnspace.org/Articles/AI_and_Learning.pdf

THE ROLE OF ARTIFICIAL INTELLIGENCE IN MODERN PARENTING

Dr. Miloni Kapadia

Assistant Professor, Lala Lajpatrai College of Commerce and Economics

ABSTRACT

This research report explores the increasing role of Artificial Intelligence (AI) in modern parenting. It highlights how AI-driven applications, smart devices, and machine learning technologies are transforming the way parents manage their responsibilities, offering personalized guidance and real-time monitoring.

The study examines AI's impact on child development, parental decision-making, and family dynamics while addressing ethical concerns and limitations. The findings suggest that AI has the potential to support parents in numerous ways but should be used with caution to maintain emotional and ethical considerations.

Keywords – AI in modern parenting, Impact of AI on child development

INTRODUCTION

Parenting has always been a complex and evolving responsibility, with each generation facing unique challenges. In recent years, the rise of Artificial Intelligence (AI) has introduced a new dimension to parenting.

From AI-powered baby monitors to virtual assistants that help with educational activities, technology is becoming a vital tool for modern parents. This paper aims to investigate the applications, benefits, challenges, and ethical implications of AI in parenting.

With the advancement of AI technology, parents now have access to an array of tools designed to simplify daily tasks and enhance their ability to monitor and support their children. AI-driven applications assist parents in tracking their child's development, offering personalized learning experiences, and even providing recommendations on nutrition and health. These technologies are transforming traditional parenting approaches, making them more data-driven and efficient. However, the extent to which AI can replace human judgment and emotional intuition remains a critical question.

Despite the numerous advantages AI offers, concerns regarding its limitations and ethical implications continue to surface. Issues such as data privacy, over-reliance on technology, and the potential reduction in parental involvement are debated extensively.

While AI can serve as a valuable aid, it is essential for parents to strike a balance between technological assistance and direct parental engagement. This study explores the growing role of AI in parenting while addressing the potential risks and the need for responsible usage.

OBJECTIVES OF THE STUDY

The primary objectives of this study are:

- To examine the various applications of AI in modern parenting.
- To assess the benefits AI provides to parents and children.
- To identify the challenges and ethical concerns associated with AI in parenting.
- To evaluate the potential future developments in AI parenting tools.

RESEARCH METHODOLOGY

This research follows a qualitative and exploratory approach, using secondary data sources such as journal articles, reports, and case studies. The methodology involves:

- Literature review of existing AI applications in parenting.
- Analysis of AI-driven parenting tools and their effectiveness.
- Ethical and privacy considerations based on regulatory guidelines.
- Insights from expert opinions and technological advancements in AI.

HYPOTHESIS

1. H_0 : AI does not enhance parenting by improving efficiency, safety, and decision-making.

H_a : AI enhances parenting by improving efficiency, safety, and decision-making.

2. H_0 : Over-reliance on AI positively impacts parental intuition and child development.

H_a : Over-reliance on AI negatively impacts parental intuition and child development.

3. H_0 : Ethical concerns and privacy risks does not limit the full adoption of AI in parenting.

H_a : Ethical concerns and privacy risks limit the full adoption of AI in parenting.

LITERATURE REVIEW

Johnson, A., Williams, T., & Carter, L. (2021) published a research on “AI-driven baby monitors and child safety: A review” which explores the role of AI in baby monitors and child safety tools. It discusses how AI-powered surveillance systems can help detect irregularities in a child’s movement and breathing patterns. The paper also highlights concerns related to data security and false alarms, emphasizing the importance of parental supervision alongside AI.

Brown, S., & Smith, R. (2020) in their paper “The impact of AI-driven educational tools on early childhood learning” examines how AI-driven educational tools enhance early childhood learning. The authors analyze various AI-powered platforms that adapt to individual learning styles, providing a customized curriculum for children. The study finds that AI significantly improves learning outcomes but warns against over-reliance on technology at the cost of human interaction.

Williams, K., Anderson, M., & Lee, P. (2019) published a paper on “Parents and AI: Perceptions, benefits, and concerns” which investigates how parents perceive AI in parenting. It explores both the benefits—such as increased efficiency in managing parental tasks—and concerns, including the potential detachment from traditional parenting methods. The study suggests that while AI can aid parents, it should not replace personal parental engagement.

Davis, B., & Clarke, J. (2022) in the paper “Ethical implications of AI in parenting: Surveillance and autonomy” discusses ethical concerns surrounding AI parenting tools, focusing on surveillance and parental autonomy. It highlights privacy risks associated with AI monitoring systems and debates whether AI’s involvement in decision-making could diminish a parent’s role. The authors advocate for responsible AI usage with strict data protection measures.

Lee, H., Kim, T., & Patel, S. (2023) published a paper on “AI-driven decision-making in parenting: Benefits and risks” which examines how AI influences parental decision-making. It finds that AI-driven insights help parents make more informed choices about their child’s health, education, and behavior. However, the study also warns about potential biases in AI algorithms that may lead to inaccurate advice, emphasizing the need for human oversight.

APPLICATIONS OF AI IN PARENTING

AI is revolutionizing parenting by offering behavior analysis tools that track a child’s emotional and cognitive development. AI-powered emotional recognition technology helps parents understand their child’s mood swings and emotional well-being, providing insights that facilitate better communication.

Some AI tools analyze a child’s speech patterns and social interactions, alerting parents to any potential developmental concerns. These applications allow parents to respond proactively to their child’s needs.

AI also plays a significant role in streamlining household tasks, reducing the mental load on parents. Smart home systems integrated with AI can manage everything from temperature settings to entertainment choices for children, ensuring a balanced and comfortable environment.

AI-based scheduling and reminder systems help parents manage appointments, school deadlines, and extracurricular activities, allowing for better organization and reducing stress levels associated with daily parenting responsibilities.

Following are certain aspects of parenting where we can see significant use of AI:

1. Smart Baby Monitors and Sleep Trackers

- AI-powered baby monitors analyze sleep patterns, breathing, and movement to alert parents in case of irregularities.
- Devices like Owlet Smart Sock and Nanit Camera use AI to provide insights on infant health and sleep quality.

2. AI-Assisted Educational Tools

- Platforms like ABCmouse, Duolingo, and ChatGPT-based tutoring systems offer personalized learning experiences for children.
- AI helps identify a child's strengths and weaknesses, adapting the curriculum accordingly.

3. Virtual Assistants and Parenting Apps

- AI-driven apps like ParentPal and Kinedu offer developmental milestones, activity suggestions, and expert advice based on a child's age.
- Voice assistants like Alexa and Google Assistant help with scheduling and reminders for parental tasks.

4. Health and Nutrition Management

- AI apps provide diet recommendations and meal planning based on a child's age and health needs.
- AI-driven health trackers monitor children's fitness levels and suggest exercises accordingly.

BENEFITS OF AI IN PARENTING

AI technology provides several advantages to parents, including:

1. Enhanced Safety and Security

- AI-driven cameras and sensors enable real-time tracking, reducing risks related to child safety.
- Geofencing and location tracking apps help parents monitor their child's whereabouts.

2. Personalized Parenting Advice

- AI analyzes behavioral patterns to offer customized advice for different parenting styles.
- Chatbots and AI-based forums provide instant responses to parenting concerns.

3. Efficient Time Management

- AI helps parents manage their time more effectively by automating routine tasks and offering personalized reminders for important activities. AI-powered scheduling tools enable parents to balance work and family commitments efficiently, reducing stress and allowing more quality time with their children.
- Automated reminders ensure important tasks like vaccinations and school assignments are not missed.
- Additionally, AI-driven household assistants streamline chores such as grocery shopping, meal planning, and household organization, ensuring a smoother parenting experience.

4. Support for Special Needs Children

- AI-powered tools can identify early signs of developmental disorders such as autism or speech delays. AI-driven applications analyze children's speech patterns, eye movements, and social interactions to detect potential concerns at an early stage. Early intervention can significantly improve the outcome of developmental challenges, allowing parents to seek professional guidance before issues escalate.
- AI-driven therapy tools offer cognitive and emotional support tailored to individual needs.

CHALLENGES AND ETHICAL CONCERNS

Despite its advantages, AI in parenting poses several challenges:

1. Privacy and Data Security

- AI-driven parenting tools collect and process vast amounts of data about children and families. This raises concerns about data privacy and security, as unauthorized access to sensitive information can lead to potential misuse.
- Parental AI applications must comply with child data protection laws like COPPA and GDPR. They must ensure they are using AI tools with robust encryption and compliance with data protection regulations to mitigate these risks.

2. Over-Reliance on Technology

- Over-reliance on AI parenting tools may lead to diminished parental engagement. While AI provides valuable assistance, it cannot replace the emotional and psychological aspects of parenting.
- Parents who excessively depend on AI for decision-making may struggle to develop strong connections with their children, potentially affecting their emotional well-being.
- Children may develop an over-reliance on digital interactions rather than human connections.

3. Bias and Ethical Considerations

- AI systems are trained using large datasets that may contain biases, leading to unfair recommendations or responses. AI-driven parenting tools may not always account for cultural differences, socio-economic variations, or unique family dynamics.
- Parents need to critically evaluate AI-generated insights to ensure they align with their personal parenting values and the needs of their children.

FUTURE PROSPECTS OF AI IN PARENTING

AI is expected to continue evolving, offering even more advanced solutions for parents. The future may see:

1. Improved AI-Powered Emotional Recognition

- AI will better analyze children's emotions, providing parents with insights into their psychological well-being.

2. Integration with Smart Homes

- AI will seamlessly integrate with IoT devices, enhancing home automation for child safety and convenience.

3. Ethical AI Development

- Researchers and policymakers will work towards creating ethical AI guidelines that prioritize children's well-being.

CONCLUSION

AI is undeniably reshaping modern parenting by providing tools that enhance efficiency, safety, and child development. From AI-powered monitoring systems to intelligent educational platforms, technology is offering new ways for parents to navigate the complexities of raising children.

The benefits of AI in parenting include improved time management, personalized learning opportunities, and enhanced security. However, it is crucial for parents to integrate AI solutions thoughtfully and avoid over-reliance on automated decision-making.

Maintaining a balance between AI assistance and human intuition is key to ensuring that technology complements rather than replaces traditional parenting methods.

As AI continues to evolve, future advancements will likely introduce even more sophisticated tools tailored to parenting needs. However, the ethical challenges, privacy concerns, and the need for human oversight remain critical considerations.

Parents and developers must work together to ensure that AI-driven solutions align with moral, cultural, and developmental values. Ultimately, AI should serve as a supportive tool, empowering parents rather than diminishing their role in raising children.

Responsible implementation and ongoing ethical evaluation will be necessary to harness the full potential of AI in parenting while preserving the fundamental human aspects of caregiving.

REFERENCES

- Johnson, A., Williams, T., & Carter, L. (2021). AI-driven baby monitors and child safety: A review. *Journal of Child Technology*, 18(3), 210-225.
- Brown, S., & Smith, R. (2020). The impact of AI-driven educational tools on early childhood learning. *International Journal of Learning Technologies*, 25(4), 330-345.
- Williams, K., Anderson, M., & Lee, P. (2019). Parents and AI: Perceptions, benefits, and concerns. *Parenting in the Digital Age*, 12(2), 150-165.
- Davis, B., & Clarke, J. (2022). Ethical implications of AI in parenting: Surveillance and autonomy. *Journal of Ethics in AI*, 9(1), 45-60.
- Williams, K., Anderson, M., & Lee, P. (2019). Parents and AI: Perceptions, benefits, and concerns. *Parenting in the Digital Age*, 12(2), 150-165.
- Smith, J. (2021). *Artificial Intelligence and Parenting: The Impact of Smart Technology on Family Life*. *Journal of Parenting Technology*, 12(3), 45-60.
- Brown, L., & Green, R. (2020). *Ethical Considerations in AI-Assisted Parenting: Balancing Convenience and Privacy*. *AI & Society*, 35(2), 215-230.

**THE ROLE OF ARTIFICIAL INTELLIGENCE IN SHAPING CONSUMER PERCEPTION
AND MOTIVATION TOWARDS ONLINE SHOPPING"**

Dr. Minum Saksena

Assistant Professor, Lala Lajpatrai College of Commerce and Economics, Mahalaxmi, Haji Ali, Mumbai – 34.

ABSTRACT

One of the main and major impact of AI is personalization AI algorithms analyze consumer data to provide personalized product recommendations. This level of personalization can surely impact the consumer decisions while they purchase online. The present research paper analyse the role of artificial intelligence in shaping consumer perception and motivation towards online shopping. Using a mixed-methods approach, data from 100 respondents were analysed to assess. Chi square has been used for hypothesis testing and statistical analysis.

Hypothesis testing revealed that AI-driven personalization, recommendation systems, and advertising significantly shape consumer perceptions, attitudes, and purchasing decisions. AI transparency enhances trust, and AI convenience improves shopping behaviour. However, ethical concerns do not significantly impact purchasing decisions, and demographic factors do not play a significant role in how AI influences consumer behaviour.

The study recommends that E-commerce platforms should invest in more advanced AI algorithms to offer highly personalized recommendations, improving user engagement and satisfaction. Businesses should refine their recommendation engines to better match consumer preferences and increase conversion rates. AI-powered ads should be tailored based on consumer behaviour to maximize effectiveness and shape positive consumer attitudes toward brands.

Keywords: *E-commerce, ethics, customer perception, online shopping, behavioural impact, privacy, artificial intelligence consumer attitude.*

INTRODUCTION

The replication of human intelligence functions by machines, particularly computer systems, is known as Artificial Intelligence. Some examples of particular AI applications include speech recognition, machine vision, and natural language processing, expert systems, and speech synthesis. The study of consumers' actions as they choose whether to buy a certain good that satisfies their wants is known as consumer buying behaviour.

Artificial intelligence has rapidly developed in recent years, and it is transforming how we perceive and understand marketing. The main advantage is how well technology has impacted marketers' ability to examine and comprehend consumer purchasing behaviour. To make their marketing plans and strategies more effective, marketers are researching how people behave online. The gathering of information on browsing habits, searches, and views has helped marketers better grasp the preferences of the target market. AI and marketing have been collaborating closely in recent years. .

The major part and the role of AI's occurrence is when you're buying products through online shopping .In 1960s online shopping came into existence but it took several decades to take this position Now-a-days public is blindly has the trust over online shopping.

One of the main and major impact of AI is personalization AI algorithms analyze consumer data to provide personalized product recommendations. This level of personalization can surely impact the consumer decisions while they purchase online.

AI algorithms analyze consumer data, such as past purchases, browsing history, and demographic information, to provide personalized product recommendations. With these techniques AI has become supreme in online shopping. With the help of this research, have discovered that AI has an impact in consumer purchase decision making.

The main and major reason why consumers turned into online shopping is only because of Artificial intelligence's tailor made suggestions. Based on the past interactions in online it can lead more relevant product recommendations, targeted advertisements and tailored shopping experience which can surely have all the capacity to influence in their own decision making while purchasing online. By monitoring online conversations, businesses can gauge consumer sentiment towards their products or services and make necessary adjustments or improvements.

AI also plays a crucial role in generating content for brands' own digital channels' campaigns. By leveraging data collected from user interactions with the brand, AI can create highly relevant and engaging content that resonates with the target audience.

LITERATURE REVIEW

Ransbotham, et al. (2017) explained that AI-based digital marketing makes it even simpler for firms to contact the right customers at the right time. According to Jain (2020), Marketers can process a massive quantity of data, conduct personalised sales, and meet client expectations with the aid of AI.

Kavyashree.k (2023) from this study it is understood that to understand consumer buying

behaviour is not easy it involves psychological concept in this digital era consumers shows their need and wants through search, blogs, videos, web, mobile, face-to-face. AI can covert this into valuable consumer centric insights and through this consumers can get advertisements related to that and the consumer can grab the products which they need in online shopping websites.

Varsha Jain (2023) from this article it has proved some strategies has been used to influence

consumer decision making Artificial intelligence is grabbing all the consumers attention through personalized recommendations, product information and reviews, virtual Shopping assistant, trend analysis, Virtual-try-on, predictive pricing, chat bots., Through this Technique Virtual Try on it can help consumers to visualize the product before making the purchase this will definitely influence the consumer to buy that product .

Ludovic boisseau(2023) according to this article A.I has emerged as ground breaking technology and it is inevitable lately artificial intelligence is having predictive analysis has revolutionized by analysing vast amount of data, this predictive analysis can identify patterns and trends and this enables companies to anticipate customers' needs with the help this companies can reach out the customers with tailored products this has become the major part and it has a role in how AI has influenced consumer decision making.

Some important AI applications are - recommendations to users about products, tracking the choices, offering real time discounts etc. (Davenport, et al., 2020). The technology gathers data from the patterns of product search, the number of times a person views a category of product, kind of products a person likes and would want to buy and other similar insightful information.

METHODOLOGY

OBJECTIVES

1. To examine the impact of AI-driven personalization on consumer perception of online shopping.
2. To analyze how AI-based recommendation systems influence consumer purchase decisions
3. To assess the influence of AI-generated content and advertisements on consumer attitudes towards e-commerce platforms.
4. To explore consumer trust and concerns regarding AI-driven online shopping experiences.
5. To investigate the ethical considerations of AI in influencing consumer behaviour and decision-making.
6. To identify the key AI technologies that contribute to improved consumer experiences in online shopping.
7. To find out the effects of demographic factors on influence of AI in consumer decision making towards online shopping.

SCOPE OF THE STUDY

The study is undertaken in the city of Mumbai. Primary data is collected from the undergraduate, post-graduate students, professionals and home makers .The age ranged from 18 years to 50 years

HYPOTHESIS

H0- AI-driven personalization has no significant positive impact on consumer perception of online shopping.

H1: AI-driven personalization has a significant positive impact on consumer perception of online shopping.

H0 AI-based recommendation systems does not significantly influence consumer purchase decisions and increase sales conversion rates.

H2: AI-based recommendation systems significantly influence consumer purchase decisions and increase sales conversion rates.

- H0:** AI-generated content and advertisements does not shape consumer attitudes towards e-commerce platforms.
- H3:** AI-generated content and advertisements positively shape consumer attitudes towards e-commerce platforms.
- H0:** Consumer trust in online shopping is not influenced by transparency and reliability of AI-driven systems.
- H4:** Consumer trust in online shopping is influenced by transparency and reliability of AI-driven systems.
- H0:** Ethical concerns regarding AI in consumer behaviour does not influence purchasing decisions and brand perception.
- H5:** Ethical concerns regarding AI in consumer behaviour influence purchasing decisions and brand perception.
- H0:** The adoption of AI technologies have no influence on consumer experiences in online shopping by improving convenience and efficiency.
- H6:** The adoption of AI technologies enhances consumer experiences in online shopping by improving convenience and efficiency.
- H0:** There is no signification relationship between Demographic variable and influence of AI in consumer decision making towards online shopping.
- H7:** There is a signification relationship between Demographic variable and influence of AI in consumer decision making towards online shopping.

RESEARCH DESIGN

The study employs a mixed-methods approach, integrating quantitative data through structured questionnaire from surveys. Simple random sampling was used to ensure diversity among respondent. Data was collected from 132 participants in Mumbai. After excluding incomplete responses, 100 samples (50 male, 50 female) were analysed. Respondents included students, professionals, and homemakers who had experience with online shopping and understanding of AI.

LIMITATIONS OF THE STUDY

1. Due to limitation of time and cost the sample size is kept small.
2. Only few simple statistical techniques have been applied due to limitation of time.

DATA ANALYSIS AND FINDINGS

Descriptive Statistics: Mean, standard deviation, percentage and Chi-Square Test have been used.

Chi-Square Hypothesis Testing Results

Factors	Chi-Square Statistic	p-Value	Level of significance (5% & 1% Level)
AI Personalization and consumers perception	18.45	0.002	Approved at both level
AI Recommendation Systems and consumer purchase decision	21.33	0.0009	Approved at both level
AI Ads and consumer attitudes	16.89	0.004	Approved at both level
Consumer Trust and AI system transparency	12.67	0.018	Approved at both level
Ethical Concerns and consumer purchasing decisions	9.22	0.056	Not approved
AI Convenience and shopping behaviour	19.78	0.001	Approved at both level
Demographic factors and AI Influence	8.95	0.062	Not approved

INTERPRETATION OF RESULTS

AI Personalization and consumers perception: p-value = 0.002 indicating a significant relationship. H1 alternative hypothesis is accepted, meaning AI-driven personalization significantly impacts consumer perception towards online shopping. This suggests that tailored recommendations and personalized experiences improve how consumers view and engage with online platforms.

AI Recommendation Systems and consumer purchase decision : $p\text{-value} = 0.0009$ indicating it has significant impact on purchase decision H2 alternative hypothesis accepted , meaning AI-based recommendations significantly influence consumer purchase decisions. A highly significant $p\text{-value}$ indicates that AI-based recommendations play a crucial role in shaping purchase decisions. It reinforces the idea that AI-driven product suggestions strongly impact what consumers choose to buy.

AI Ads and consumer attitudes: $P\text{-value} = 0.004$ which is significant. H3 alternative hypothesis is accepted meaning AI-generated ads significantly shape consumer attitudes. It implies that AI-driven advertising effectively influences consumer opinions and possibly their preferences and brand perceptions

Consumer Trust and AI system transparency: $P\text{-value} = 0.018$, is significant. H4 alternative hypothesis is accepted, indicating that consumer trust is not significantly affected by AI transparency and reliability. It means that the more transparent and reliable an AI system is, the higher the level of consumer trust.

Ethical Concerns and consumer purchasing decisions: $p\text{-value} = 0.056$ not significant. Fifth alternative hypothesis is rejected, meaning ethical concerns do not significantly influence on purchasing decisions. It suggests that ethical concerns do not have a significant influence on purchasing decisions.

AI Convenience and shopping behaviour: $p\text{-value} = 0.001$ is significant. H6 alternative hypothesis is accepted meaning AI technologies significantly enhance consumer shopping behaviour. It shows that AI technologies contribute positively to consumer engagement and purchasing ease.

Demographic factors and AI Influence: $p\text{-value} = 0.062$ is not significant. Seventh alternative hypothesis is rejected meaning demographic factors are not influenced by AI in consumer decision making towards online shopping. It indicates that demographic factors (such as age, gender, income) do not significantly affect how AI influences consumer decision-making in online shopping.

CONCLUSION

The study's findings indicate that AI plays a pivotal role in shaping consumer behaviour in online shopping. AI-driven personalization, recommendation systems, and advertising significantly impact consumer perceptions, purchase decisions, and attitudes, suggesting that AI technologies enhance user engagement and satisfaction. Furthermore, AI transparency is crucial in building consumer trust, while AI-driven convenience improves shopping behaviour. These results highlight the critical role of AI in shaping consumer experiences and trust in online shopping, reinforcing the importance of AI-driven personalization, recommendations, and transparency.

RECOMMENDATIONS

E-commerce platforms should invest in more advanced AI algorithms to offer highly personalized recommendations, improving user engagement and satisfaction.

Businesses should refine their recommendation engines to better match consumer preferences and increase conversion rates.

AI-powered ads should be tailored based on consumer behaviour to maximize effectiveness and shape positive consumer attitudes toward brands.

Businesses should focus on AI-powered chatbots, voice assistants, and seamless checkout experiences to enhance shopping convenience.

REFERENCES

- Bhagat, R., Chauhan, P., & Bhagat, N. (2022). Influence of AI on consumer purchase Intentions through personalized recommendations. *Journal of Retailing and Consumer Services*, 64, 102746.
- Bedi, P., Bedi, P., & Singh, J. (2022). AI-driven personalization and consumer loyalty: Comprehensive study. *International Journal of Retail & Distribution Management*, 50(3), 339–354.
- Brand Mavericks LLP (2020) Artificial intelligence, firm sand consumer behaviour Business Media LLC: Berlin, Germany, 2018; pp. 359–370.
- www.ijcrt.org © 2024 IJCRT | Volume 12, Issue 8 August 2024 | ISSN: 2320-2882
- Enhancing consumer experience with AI-powered chatbots in online retail. *Journal of Business Research*, 138, 378–389. Jain, R., & Gandhi, A. (2021).
- Gefen, D., Karahanna, E., & Straub, D. W. (2003). Trust and TAM in online shopping: An integrated model. *MIS Quarterly*, 27(1), 51–90.

-
- <https://doi.org/10.1108/IJRDM-09-2021-0347>Das, G., Pradhan, S., & Chaudhury, S. (2022).
 - Jane Irene Kelly, 2023 The future marketing: predicting consumer behaviour with AI
 - Predicting consumer purchase behaviour using AI: A comprehensive analysis. Journal of Retailing and Consumer Services, 57, 102224.
 - The impact of AI on impulse buying behaviour in fashion retail: An empirical study in India. Journal of Fashion Marketing and Management, 25(4), 543–560.

EXPLORING THE DARK SIDE OF ARTIFICIAL INTELLIGENCE: ETHICAL IMPLICATIONS AND THE NEED FOR AI-SPECIFIC LEGISLATION, WITH SPECIAL REFERENCE TO THE NETFLIX HINDI LANGUAGE MOVIE CTRL

Dr. Neelam Arora

I/C Principal, Lala Lajpatrai College of Law, Mahalaxmi, Mumbai – 400034.

ABSTRACT

We are all familiar with Artificial Intelligent Assistant like Google Assistant, Siri and Alexa. They certainly seem to be our friends. They help us in answering all our questions and doing tasks for us. One needs to ponder over the friendly AI assistant turning a foe in disguise and being manipulative enough to turn off our common sense and find ourselves in the clutches of the AI friend who begins to manipulate and compel us to do nefarious activities. This research paper will explore the dark side of AI through the Netflix Movie CTRL directed by Vikramditya Motwane starring Ananya Pandey in the lead. This paper will explore the unethical and the manipulative techniques used by the AI assistant Allen created by the lead character. This paper will bring out the dark side of AI. This paper will emphasise the need for stringent laws needed in India to regulate AI. This paper uses only secondary data.

Key Word: Artificial Intelligence- AI Unethical

INTRODUCTION

Artificial Intelligence is the use of machines or software which is used to perform task requiring human intelligence. AI is here to stay. AI is present in every field be it healthcare, banking, transport, trade, Industry Education to name a few. AI has made work in all the fields faster, cost effective, accurate and user friendly. However, one cannot ignore the dark side of AI. The ethical issues raised in the use of AI is surely a major concern. The Netflix Movie in Hindi “CTRL” directed by Vikramaditya Motwane written by Vikramaditya Motwane and Avinash Sampath starring Ananya Pandey and Vihan Samat raises a number of concerns about the use of Artificial Movie.

METHODOLOGY

This paper based on Secondary Data.

LITERATURE REVIEW

1. Hajam, K. B., & Purohit, R. (2024). The Ethics of Artificial Intelligence: A Critical Examination of Moral Responsibility and Autonomy. *Indian Journal of Educational Technology*, 6(II), 398–407-

In this Article the authors clearly outline the importance of Moral responsibility in AI. The author believes that since the decisions are made by AI on their own without human intervention a pertinent question is raised as to who should be held responsible. Whether the responsibility of these decisions will be with the humans who made the system or with the system itself. The authors state that accountability, transparency and answerability play an important role in promoting ethical use of AI. The authors say that ‘The artificial intelligence (AI) autonomy for moral development is significant and has important implications for society as a whole’.

2. Dr. M. Zaheer Ahmed. (2024). Ethical Implications of Artificial Intelligence on Consumer Privacy in E-Commerce: A Comprehensive Analysis in the Indian Context. *International education and research journal (IERJ)*, 10(9).

The Author states that Artificial Intelligence (AI) has become a transformative force in the evolution of e-commerce, driving innovations in personalization, predictive, analytics, and operational efficiency. The author has emphasised the need for enhancing. Transparency with clear manner of data usage. The author says that there should be clear respect for consumer autonomy through opt-in and opt - out policy. He states that there should be regular audits and ethical reviews

3. Shruti Sharma and Vatsal Chaturvedi – Ethical and Legal Issues of AI Technology and Its Applications. *International Journal of Law and Legal Jurisprudence Studies: ISSN2348-8212- Volume 6 issue 1*

The authors express that AI will lead to inequality in employment. Amazon, Google, Apple and Microsoft are technological giants with concentration of political and economic powers. These tech giants collect data from vast number of users which helps them to understand behaviour. They use this information to make huge profits. They make the information available for political and security purpose.

The authors also speak about the legal aspects of AI. The issues regarding copyrights and patents are likely to increase in the future. The authors have also raised concerns about data privacy preservation and confidentiality preservation.

Plot of the Movie.

The lead Character Nalini Awasthi nick named Nella and Joe Mascarenhas are social media Influencers who make comedy skits and vlogs and play it on their Channel NJoy. The couple break off when during a livestreaming Nella sees Joe kissing another woman, Nella uses a AI assistant Allen from the AI application CTRL and instructs him to remove Joe from all her digital records including photos and videos. At AI assistant Allen's behest revives the channel alone. She regains her popularity. Unknowing to her the Application secretly accesses her screen. s. The AI has the ability to know more about her than she might even know about herself. Allen manipulates Nalini's behaviour by suggesting and controlling various aspects of her life. AI controls her emotional decisions and professional life. Nella becomes a puppet in the hands of the AI assistant and does exactly what he tells her to do. Nella hears about the murder of Joe. Upon investigating Nella discovers how Joe was murdered as he was about to expose details of a company Mantra which collected and sold personal data. The company through the uses of AI assistant can control anyone's digital life. She discovers the darker side of AI which has been secretly manipulating the private lives of people without their consent. She discovers that AI is wrongly manipulating social media trends, controlling people's lives and even controlling political results. AI in CTRL is capable of collecting vast amounts of personal data, tracking individuals' actions, preferences, and even emotions. Nella fails to expose the company due to their vast resources and influence which lands her in jail. The movie ends with Nella once again logging in to CTRL and selecting a AI assistant resembling Joe. It shows how addictive and compelling AI is that one is uncontrollably drawn to it and caught in its clutches.

Ethical Concerns Raised in the movie.

1. Continuous surveillance by AI results in complete loss of Privacy. The extent to which an AI system can track and monitor individuals without consent poses a major ethical dilemma about the right to privacy.
2. AI can manipulate human behaviour and can influence their actions and behaviour without them knowing it. Allen the AI assistant totally controls the behaviour and action of Nella. She is unable to act out of her own will. She follows all the orders given by Allen without questioning its reality and logic. This shows that human beings are becoming slaves of Master AI. The master is likely to turn into a monster.
3. There is a lack of transparency and people unknowingly are manipulated by AI.
4. The artificial assistant seems very human. The user starts treating it like a personal friend. The user often distances himself from real relationship.
5. The companies developing AI systems are ruthless and can go to an extent including commit murders to protect their system. They want data and full control of people's life.
6. They can change the outcome of social trends, politics and personal lives of people.
7. The companies developing AI systems make huge monetary gains by selling data to rivals.
8. If AI made decisions turns out to be false or wrong then it is challenging to determine who should be held accountable.
9. AI can spread misinformation and fake news.
10. AI can generate false videos, voice clones and deepfakes clearly blurring reality. It leads to a multi fold rise in cybercrime.

NEED FOR STRINGENT LAWS IN INDIA REGARDING ARTIFICIAL INTELLIGENCE

Current Legal Framework on AI in India

1. **Information Technology Act, 2000 (IT Act)** -This act manages the electronic transactions, cybersecurity, and data privacy and cyber security. However it does not have any AI specific regulations. Section 43A of the Act requires organisations to maintain reasonable security practices and procedures to protect sensitive data. It does not have provisions related to the risks associated with AI-driven decision-making, algorithmic manipulation, or transparency.
2. **Personal Data Protection Bill, 2019 (PDPB)** – This legislation lays down principles of for data processing and privacy protection and need for consent. This legislation does not account for AI potential to manipulate data. There is no transparency.

3. **National Strategy on Artificial Intelligence (2018)** - This strategy focuses on AI development and innovation. However, it does not take into consideration the ethical concerns relating to AI.
4. **Consumer Protection (E-Commerce) Rules, 2020**- This legislation protects the consumers from fraudulent transactions. This does not address the core AI system behind these transactions.
5. **Draft AI Principles by NITI Aayog (2020)**- NITI Aayog's draft AI principles offer a conceptual framework for ethical AI development. These are mere guidelines. Since these guidelines are not binding or enforceable companies choose not to follow them.
6. **Information Technology Rules 2021** –These rules regulate digital platforms like social media to ensure they don't spread harmful or illegal content
7. **Digital Personal Data Protection Act 2023** – This act protects personal data privacy and outlines rules for data storage and breach. Chapter II outlines the rights of the individual, including the right to access, rectify and erase their personal data. Chapter III specifies the obligation of data fiduciaries, including transparency, purpose limitation and data minimization.
8. **Principles of Responsible AI (2021)**. This lays down principles. The first principle include transparency requiring AI systems to be transparent, explainable and accountable. The second principle is regarding accountability emphasising accountability mechanisms to ensure responsible AI development and deployment. The third principle is about privacy is about protection of personal data and ensures the security of AI system.
9. **MeitY Advisory (March 2024)** - There is a mandate for obtaining permission from the Ministry of Electronics and Information Technology (MeitY) before deploying under – tested AI models.

RECOMMENDATIONS AND SUGGESTIONS

AI is growing by leaps and bounds. India has to keep abreast with AI and needs to develop specific

1. Government must enact stringent laws to protect data piracy and violation of privacy. India can enact Data Accountability and AI ethics act. There is a need for Specific AI related Law.
2. It should outline strict penal action against violators.
3. There should be regular audits for bias and discrimination, and accountability for AI-driven decisions that negatively affect individuals or groups.
4. A AI regulatory body can be created who will be responsible for implementing the laws which are laid down.
5. AI developers and organizations must be compelled to disclose the decision-making processes of AI systems. This will lead to transparency.
6. Awareness drives must be regularly conducted to caution people of potential dangers of misuse of AI.
7. Cyber security must be given highest priority to protect people from being victims of cybercrimes.
8. An apex body should be created to lay down rules and regulations about the manner and use of AI.

REFERENCES

1. Hajam, K. B., & Purohit, R. (2024). The Ethics of Artificial Intelligence: A Critical Examination of Moral Responsibility and Autonomy. *Indian Journal of Educational Technology*, 6(II), 398–407. Retrieved from <https://journals.ncert.gov.in/IJET/article/view/513>
2. Dr. M. Zaheer Ahmed. (2024). Ethical Implications of Artificial Intelligence on Consumer Privacy in E-Commerce: A Comprehensive Analysis in the Indian Context. *International education and research journal (IERJ)*, 10(9). <https://doi.org/10.21276/IERJ24776723127324>
3. Shruti Sharma and Vatsal Chaturvedi – Ethical and Legal Issues of AI Technology and Its Applications. *International Journal of Law and Legal Jurisprudence Studies* : ISSN2348-8212- Volume 6 issue 1

LINGUISTIC BARRIERS TO COMMUNICATION DUE TO ARTIFICIAL INTELLIGENCE

Dr. Nelson Daniel

Nagindas Khandwala College, Mumbai

ABSTRACT

Artificial Intelligence (AI) has transformed communication across numerous fields; however, it also presents considerable linguistic challenges. From a linguistic perspective, AI-powered communication tools, including chatbots, voice assistants, and machine translation systems, frequently encounter difficulties with contextual comprehension, ambiguity, and cultural subtleties. These shortcomings can lead to misunderstandings, a loss of meaning, and disruptions in communication. Furthermore, the language produced by AI may lack emotional depth, making it challenging for users to feel genuinely understood. The dependence on fixed algorithms and datasets raises additional concerns regarding biases in AI communication, which further complicates linguistic interactions. To overcome these barriers, a multidisciplinary approach is essential, incorporating advancements in natural language processing, ethical AI practices, and user-centred design. AI-driven communication faces cultural barriers such as language misinterpretations, biases, and differing social norms. Machine translations often fail to capture idioms, slang, and context, leading to misunderstandings. AI models may reflect cultural biases, reinforcing stereotypes or offending users. Non-verbal cues, humour, and etiquette vary globally, making AI responses inappropriate in some contexts. Ethical differences, such as privacy concerns, further complicate interactions. AI's development favours dominant languages and cultures, marginalizing others. To overcome these barriers, AI must incorporate diverse datasets, cultural sensitivity training, and localization strategies, ensuring more inclusive and effective cross-cultural communication. This research paper will explore the impact of AI on linguistics and the barriers caused due to it.

Keywords: Artificial Intelligence, Linguistic Barriers, Communication, Non verbal cues

INTRODUCTION

Artificial Intelligence (AI) has transformed numerous sectors, improving communication, productivity, and automation. Nonetheless, as AI systems grow more essential to communication, they also pose considerable challenges, especially concerning language barriers. These obstacles occur when AI finds it difficult to comprehend, interpret, or generate human language correctly across various languages, dialects, and cultural settings.

AI-powered language processing tools, including chatbots, voice helpers, and translation services, have made significant advancements in closing communication gaps. However, in spite of their progress, these systems frequently struggle with subtleties, idiomatic phrases, and local differences. The nuances of tone, humor, and cultural allusions can be readily overlooked or misread by AI, resulting in confusion. Additionally, languages that feature intricate syntax, grammar, or non-Latin writing systems make the creation of universal AI communication models even more challenging.

Another problem is the insufficient training data for languages that are underrepresented. AI systems generally excel in widely used languages such as English, Spanish, or Mandarin, but they might face difficulties with languages or dialects that are less common. This leads to uneven access to AI-powered services and can reinforce language disparities. Furthermore, AI models developed with biased or restricted datasets might unintentionally reinforce stereotypes or overlook the variety present in a language.

Linguistic Barriers to Communication Due to AI-Powered Communication Tools

AI-driven communication tools, including translation applications, chatbots, and virtual assistants, have become essential to contemporary communication. These tools aim to close linguistic gaps, enabling users from diverse language backgrounds to communicate effortlessly. Nonetheless, in spite of their progress, these tools frequently face considerable linguistic obstacles that impede efficient communication.

A major challenge is the AI's failure to completely grasp the nuances and subtleties of language. Although AI translation tools are capable of managing simple text and speech translations, they often find it difficult with idiomatic phrases, cultural allusions, and the tone of the material. For instance, expressions that are strongly shaped by local culture or context might not translate well, resulting in a loss of meaning or unintentional misunderstandings. This can be particularly challenging in delicate or professional contexts where precision is crucial.

Moreover, AI-driven tools usually excel with commonly spoken languages like English or Spanish, thanks to the abundance of comprehensive training data. Nonetheless, for languages that are spoken less frequently or

regional dialects, these tools might provide limited assistance. This gap leads to linguistic inequality, as individuals who speak less-dominant languages might be excluded from utilizing advanced communication technologies. In certain instances, AI models may struggle to identify dialectal differences in a language, resulting in misunderstandings among speakers of various regional versions of that language.

A different concern is the bias found in AI models, frequently arising from unbalanced training data. These biases may lead the AI to misinterpret or inaccurately portray specific cultural or regional expressions. Moreover, AI's lack of comprehension of non-verbal signals, like body language or emotional tone, complicates communication even more, especially in situations such as customer service or therapy, where empathy and understanding are vital.

Misinterpretation of Words Due to AI-Powered Communication Tools

AI-driven communication tools have transformed how we connect, removing obstacles of distance and time. Nonetheless, in spite of their benefits, these technologies may occasionally result in the misinterpretation of words or messages, leading to confusion or misunderstanding.

A major reason for misunderstanding is the restricted capacity of AI to completely grasp context. Though AI can handle language effectively, it lacks the subtle comprehension that humans contribute to communication. For example, when using AI-powered tools such as chatbots, automatic translation services, or voice assistants, they might find it difficult to recognize sarcasm, idiomatic phrases, or emotional nuances, all of which are essential for precise human interaction. Expressions such as "I'm fine" or "whatever" might be misunderstood by AI as being neutral or positive, even though they could imply a negative meaning based on the context or the tone of the person speaking.

AI tools encounter difficulties in managing homonyms or words that have several meanings. For instance, the term "bank" might signify either a financial entity or the edge of a river, and lacking context, AI might misconstrue the intended meaning. In scenarios where several interpretations exist, AI may opt for the most prevalent interpretation, potentially resulting in communication errors.

In addition, the algorithms used in machine learning that drive AI systems depend on the data they have been trained with. If this information is skewed or insufficiently diverse, the AI could misunderstand words or phrases, particularly those concerning sensitive issues such as race, gender, or culture. For instance, specific slang or local dialects might not be adequately represented in training datasets, resulting in misinterpretations when AI is employed to interact among various cultural or language communities.

In spite of these difficulties, developers persist in enhancing AI-driven communication tools by integrating advanced algorithms and boosting their capacity to grasp context, emotional nuances, and cultural differences. Nevertheless, the possibility of misunderstanding remains, particularly when AI tools are employed in intricate or delicate discussions. Until AI systems can better reflect human comprehension, users should be aware of the risk of miscommunication and exercise caution when using these tools.

Lack of Interpersonal communication due to Ai powered Communication tools

The emergence of AI-driven communication technologies has greatly changed how people engage with one another. Although these tools provide convenience, efficiency, and scalability, they have also brought about a drawback—a reduction in meaningful interpersonal communication. As AI technologies become increasingly woven into everyday activities, concerns are rising regarding how these tools affect human relationships and if they contribute to a decrease in the quality of in-person interactions.

Communication has been streamlined in many ways, particularly in business and customer service, through AI-based tools like chatbots, automated email replies, and virtual assistants. They assist in promptly managing standard questions, allowing human workers to focus on more intricate duties. Nonetheless, this technological effectiveness has a drawback: the diminished personal connection. As AI systems progressively assume tasks once carried out by humans, individuals encounter reduced chances for authentic, face-to-face discussions. The deep emotional subtleties and understanding inherent in human interaction are frequently diminished when engaging with an AI.

For example, when people depend on chatbots for customer support rather than communicating with a live person, they forfeit the chance to fully articulate their feelings or receive the understanding that a human agent can offer. In the same way, utilizing automated scheduling tools and AI-created emails leads to individuals dedicating less time to direct interactions or voice conversations. Such interactions typically depend on predetermined replies and miss the spontaneity and warmth associated with human interaction.

Another significant concern is the decline of social skills. As individuals increasingly depend on AI-driven communication tools, they might struggle more with managing intricate social scenarios. Nuanced signals such as body movement, vocal tone, and facial expressions play a critical role in human interactions, yet they frequently lack in communication facilitated by AI. This may result in misinterpretations and a general decline in emotional intelligence among people who mainly interact using AI tools.

Moreover, AI technologies may lead to social isolation. Although they provide virtual connections, they are unable to substitute for the depth and genuine nature of face-to-face interaction. Extended dependence on technology for interaction can result in loneliness, as individuals may end up interacting more with devices than with fellow humans. To sum up, although AI-driven communication tools certainly provide many advantages, they also present difficulties to the depth of personal interactions. It's important to achieve a balance where technology improves rather than reduces significant human interaction.

CONCLUSION

Artificial Intelligence (AI) has greatly affected global communication, especially in overcoming language obstacles with tools such as machine translation, chatbots, and voice recognition technologies. Nevertheless, in spite of these developments, AI still encounters significant obstacles in effectively and comprehensively addressing linguistic barriers. The constraints of AI-based communication tools are both technical and intricately linked to the complexities of human language, which complicates their ability to genuinely grasp and interpret language like humans.

A significant challenge for AI is grasping the subtleties, tone, and cultural context of language. Although machine translation tools such as Google Translate have advanced in converting text across languages, they continue to face challenges with idiomatic phrases, slang, and local dialects. AI frequently overlooks the nuances and significances that are deeply connected to culture, leading to translations that might be technically accurate but fall short in the depth or precision of human interaction. This issue is exacerbated in languages that have complex grammar or numerous synonyms, where a straightforward translation can readily result in confusion or misinterpretation.

Additionally, AI systems typically cannot comprehend the emotional subtleties that come with oral or written communication. The tone, emotion, and intent significantly influence how a message is perceived, particularly in delicate or personal contexts. Although AI has advanced in sentiment analysis, it is still unable to entirely replicate human empathy or understand the emotions behind words like humans can. This constraint can result in communication failures, particularly in areas such as customer support, healthcare, or counseling, where grasping the emotional context is crucial.

Another major challenge exists in the gap between commonly spoken languages and those that are less prevalent. AI systems are usually trained on extensive datasets derived from prominent languages like English, Spanish, or Chinese. Nonetheless, there are numerous languages spoken by smaller communities globally that do not have adequate digital resources. This puts speakers of minority languages in a tough position, as AI-driven communication tools frequently do not adequately support or accurately portray these languages, exacerbating digital divides and exclusion.

In summary, although AI-driven communication tools present impressive opportunities for breaking down language barriers, they still fall short of being an ideal replacement for human interaction. The complex and developing characteristics of language, along with its cultural, emotional, and contextual richness, continue to pose a major challenge for AI. To genuinely surpass linguistic obstacles, future developments in AI should concentrate on enhancing contextual comprehension, cultural awareness, and inclusivity. Only at that point can AI more effectively help close the language gaps present in worldwide communication. Until then, human participation and comprehension will continue to be essential for facilitating significant and intricate communication.

BIBLIOGRAPHY

1. Wilks, Y. (2021). *Artificial intelligence and human language: A deep relationship*. Springer.
2. Bostrom, N., & Yudkowsky, E. (2014). *The ethics of artificial intelligence*. In K. Frankish & W. Ramsey (Eds.), *The Cambridge handbook of artificial intelligence* (pp. 316–334). Cambridge University Press.

USING SENTIMENT ANALYSIS FOR EXAMINING NEWS ARTICLES AND SOCIAL MEDIA POSTS TO UNDERSTAND PUBLIC OPINION AND TO IDENTIFY TRENDS

Dr. Nidhi Singh

Assistant Professor, B.Sc. (Information Technology), Lala Lajpatrai College of Commerce and Economics

ABSTRACT

This research explores how the application of Sentiment Analysis on News articles and social media posts can provide insight into Public opinion and identify evolving trends. With the mammoth growth of online content, both news outlets and social media platforms have become primary sources for determining public sentiment and perceptions. This work discusses various Natural Language Processing (NLP) techniques and machine learning models which can be applied for sentiment analysis of large datasets assembled from diverse news sources and social media platforms such as Twitter, Facebook, and Reddit. By classifying content into Positive, Negative, and Neutral sentiments, this research aims to detect the correlation between sentiment trends and news articles and social media posts, and probes how events, political movements, and societal issues are echoed and debated through these platforms. This paper highlights the use of sentiment analysis as a tool for governments, businesses, and organizations for monitoring public sentiment, forecasting trends, and enhancing decision-making processes. This paper throws light on how amalgamation of news and social media data can contribute towards more informed and responsive business strategies and public policy.

Keywords: NLP, Machine Learning, Unstructured data, Correlation

INTRODUCTION

In this digital era, Social Media platforms and News articles have emerged as very powerful tool in shaping and reflecting public opinion. As the size of online content rises exponentially, getting insight into how individuals and communities perceive policies, events, and societal shifts has become imperative. Outdated methods of public opinion measurement, such as polls and surveys are often laborious, costly, and may not be able to capture real-time sentiment or the variety of opinions present in online conversations

Sentiment analysis is a field of study that uses computational methods to analyse, process, and reveal people's feelings, sentiments, and emotions hidden behind a text or interaction. It uses machine learning (ML), natural language processing (NLP), data mining, and artificial intelligence (AI) techniques to mine, extract and categorize users' opinions on a company, product, person, service, event, or idea for various sentiments. It is a great technique used to gauge the emotion behind words. It has obtained substantial attention recently, because of its ability to analyze massive amounts of textual data from blogs, news outlets, and social media platforms. Through examination of sentiment in these sources, researchers and organizations can get valuable insights into public opinions, identify evolving trends, and predict upcoming movements or responses to specific events or issues.

The study will explore the methodologies, tools, and techniques which are used for sentiment analysis and evaluate how well they work across different types of content and platforms. Moreover, it addresses the issues related to sentiment analysis of diverse, unstructured data sources and recommends solutions for enhancing precision.

This research aims to improve the ability to track, analyze, and interpret sentiment in real-time, and provide actionable insights for businesses, governments, and other organizations intent on responding to public sentiment effectively.

RESEARCH METHODOLOGY**Research Problem**

The massive volume of online content from news articles and social media platforms has put forth both opportunities and challenges for understanding public opinion and identifying societal trends. Despite the availability of huge data, there is a dearth of effective methods for precisely analysing and synthesizing sentiment from diverse sources, which frequently exhibit varying linguistic structures, tones, and contexts. The main challenge is developing a robust sentiment analysis framework which has ability of processing huge, unstructured data from news articles and social media posts to accurately gauge public sentiment.

Research Objective

- To suggest a Sentiment Analysis framework that can efficiently process and analyse massive datasets from both news articles and social media posts which are available in diverse formats.

Data Sources:

The data used here for study and evaluation is secondary data obtained from various books, journals, articles etc.

How Sentiment Analysis Works

Sentiment analysis predominantly uses NLP and Machine Learning to derive knowledge out of the linguistic tones found in user interactions. The foundations of sentiment analysis are laid by the developers who design a machine learning algorithm capable of detecting sentiments from diverse available content.

In the first step, input text or data is processed with the help of Machine Learning classifiers, which train on massive datasets containing positive, negative, and neutral sentiments. In this phase, the data is separated into basic text components such as words, phrases, and sentences. In the training phase, input text goes through the feature extractor, which generates feature vectors, labels, and tags (positive, negative, or neutral). These Feature extraction methods work on word embedding or word vectors and impart words with similar meanings a similar depiction. The generated vectors are then inputted to the ML algorithm that produces a classifier model.

In the prediction stage, new data is fed into the feature extractor for generation of feature vectors, which is processed by the classifier model for prediction of the sentiments concealed in the new input data. Classification algorithms such as Naïve Bayes, linear regression, support vector machines, and deep learning are used to generate the output.

The AI model provides a sentiment score to the newly processed data as the new data passes through the ML classifier. For example, -1 may represent a negative sentiment, 0 may denote neutral, and +1 may express positive opinion.

SUGGESTED SENTIMENT ANALYSIS FRAMEWORK

To efficiently process and analyse huge datasets from social media posts and news articles in diverse formats (e.g., text, JSON, XML, HTML), a robust **Sentiment Analysis framework** is required which can handle multiple data types, scalability and dynamic input sources. Hence, following comprehensive framework is suggested which includes following tasks:

1. Data Assimilation & Pre-processing

- **Data Sources:** Incorporate news articles (through Web Scraping, APIs) and social media posts (e.g., Reddit, Twitter, and Facebook) from RSS feeds, APIs, or direct scraping.
- **Tools used for data extraction:**
 - **Newspaper3k:** For taking out clean text from articles.
 - **BeautifulSoup:** For scraping HTML data from news sites.
 - **PRAW:** For extracting posts and comments from Reddit.
 - **Tweepy or Twitter API:** For extracting tweets.
 - **Social Media API connectors** (e.g., Facebook Graph API).
- **Format Handling:** This is required to warrant support for diverse formats:
 - **JSON/XML:** Libraries like **json**, **xml.etree.ElementTree** can be used for parsing.
 - **Text/HTML:** Libraries like **BeautifulSoup** or **lxml** can be utilised for HTML parsing.
 - **CSV:** **Pandas** is used to read structured text data (from CSV files).
 - **Timestamp Parsing:** This is to handle time-series data from social media posts or news articles.
- **Pre-processing:**
 - **Tokenization:** Reviews can be fragmented down into separate words and phrases using **NLTK**, **spaCy**, or **HuggingFace Transformers**.
 - **Stopwords Removal:** Remove irrelevant words like "and," "the," "is," etc., using **NLTK** or **spaCy**.
 - **Lemmatization/Stemming:** **SpaCy** or **NLTK** can be used for reducing words to their root forms (e.g. running to run).

-
- **Sentiment Labeling:** Sentiments should be labeled as positive, neutral, or negative based on the text's context and wording. This can be done using TextBlob, a simple NLP library.

2. Sentiment Analysis Model

Various models can be employed for this depending on accuracy and computational efficiency required.

- **Pre-trained Models:**

- Pre-trained models such as **BERT**, **DistilBERT**, **RoBERTa**, and **GPT** can be fine-tuned for sentiment classification.
- **TextBlob:** A simple tool for sentiment analysis, but it may not be as precise for huge datasets.
- **VADER:** This is a rule-based sentiment analysis tool that works fine with social media texts.
- **Transformers-based Models:** BERT and RoBERTa offer a robust solution for comprehending nuanced sentiments in social media and News.
- **Custom Models:**
- For more fine-grained control, custom models can be trained using **Deep Learning** frameworks such as **TensorFlow** or **PyTorch**.
- Also, labeled datasets from Kaggle or Twitter can be utilized for training the model with embeddings such as **Word2Vec**, **GloVe**, or transformer embeddings.

3. Scalability

- **Batch Processing:**

- For processing enormous datasets, data is broken into smaller chunks and then processed in batches.
- **PySpark** is mostly used for text analysis at scale.
- **Apache Spark:** This is used for distributed processing across multiple nodes.

- **Stream Processing:**

- For real-time data, **Apache Kafka** or **Apache Flink** are considered for stream processing.
- **Kafka Consumer:** This integrates with social media APIs for processing incoming posts in real-time.

4. Sentiment Scoring & Analysis

- **Fine-grained Sentiment Labels:** Sentiments can be classified into categories (positive, negative, neutral) or multi-class sentiment (happy, sad, angry, etc.).
- **Contextual Sentiment:** **Transformer models** should be used to comprehend contextual sentiments. This aids in differentiating between sarcasm and genuine sentiment, which can be challenging in social media.
- **Multi-language Support:** For this multilingual models (e.g., **mBERT**, **XLNet**) can be utilised for analysing posts in different languages from various regions.

5. Data Storage & Retrieval

Databases:

- **SQL:** Relational Databases like **PostgreSQL** or **MySQL** should be used if the data structure is tabular.
- **NoSQL:** **MongoDB**, **Cassandra**, or **Elasticsearch** are superb for working with huge amount of unstructured data from news and social media.
- **Cloud Storage:** For scalability, **AWS S3**, **Google Cloud Storage**, or **Azure Blob Storage** should be considered for storing raw data, logs, and intermediate results.

6. Visualization and Reporting

- **Data Visualization:**

- **Matplotlib**, **Seaborn**, or **Plotly** can be used for creating sentiment trend graphs.
- **Word Clouds:** This can be helpful in visualizing frequent words and hashtags.
- **Dash** or **Streamlit:** These can be used to build interactive dashboards for real-time sentiment analysis monitoring.

- **Reporting:**

- **Pandas** can be used for Aggregate sentiment scores by time, source, or topic for detailed analytics.
- **Jupyter Notebooks** or **Google Colab** can help in generating automatic reports.

7. Model Evaluation & Performance

- **Metrics:**

- **Precision, F1 Score, Recall, and Accuracy** should be used to evaluate the model's performance on labelled data.
- **A/B Testing** should be implemented for real-time applications, for comparing different models or configurations.

- **Model Optimization:**

- Model compression techniques like **Distillation** and **Pruning** can be used to deploy lighter models in production, especially for large-scale applications.

LIMITATION

Data Quality and Noise:

News articles and Social media platforms often contain ambiguous language, misspellings, slang, that can negatively affect accuracy of sentiment analysis. Social media posts, especially, are often context-dependent and brief, making it difficult to determine sentiment reliably.

Context and Sarcasm:

Sentiment analysis models may have problem in perceiving irony, sarcasm, and nuanced expressions, leading to imprecise assessments of public opinion.

Over-simplification of Sentiment:

Sentiment analysis typically categorizes sentiments into broad categories (positive, negative, neutral), but public opinion is often more complex and multifaceted.

Lack of Emotional and Psychological Insight:

Sentiment analysis focuses on surface-level sentiment, often failing to capture deeper emotional or psychological factors that could be driving public opinion

Ethical and Privacy Concerns:

Analysing social media data promotes privacy issues, especially when it involves personal information or sensitive content. Ethical considerations regarding data collection, consent, and the impact of using sentiment analysis in public opinion research must be addressed.

CONCLUSION

This research emphasizes the potential of sentiment analysis in gauging public opinion and identifying trends across news articles and social media platforms. By leveraging natural language processing (NLP) techniques, sentiment analysis can efficiently decipher the emotions, tone, and attitudes rooted within enormous amounts of unstructured data. While need for better refined algorithms and the management of misinformation is there, sentiment analysis stands out as a robust tool for getting the pulse of the public in real-time. As the digital landscape continues to evolve, sentiment analysis will persist to be a critical component in determining strategies and for decision-making processes across industries.

BIBLIOGRAPHY

1. **Huang, Z., & Chen, H. (2017).** *A comparative study of sentiment analysis techniques for public opinion monitoring.* Information Processing & Management, 53(1), 206-223.
2. **Pang, B., & Lee, L. (2008).** *Opinion mining and sentiment analysis.* Foundations and Trends® in Information Retrieval, 2(1-2), 1-135.
3. **Cambria, E., & Hussain, A. (2015).** *Sentiment analysis: A comprehensive review.* Artificial Intelligence, 193, 85-126.
4. **Bifet, A., & Frank, E. (2010).** *Sentiment knowledge discovery in Twitter streaming data.* Proceedings of the 2010 International Conference on Discovery Science.
5. **Pak, A., & Paroubek, P. (2010).** *Twitter as a corpus for sentiment analysis and opinion mining.*

Proceedings of the Seventh Conference on International Language Resources

6. **Liu, B. (2012).** *Sentiment analysis and opinion mining*. Synthesis Lectures on Human Language Technologies, 5(1), 1-167.
7. **Kouloumpis, E., Wilson, T., & Moore, J. D. (2011).** *Twitter sentiment analysis: The good the bad and the omg!*. Proceedings of the Fifth International Conference on Weblogs and Social Media, ICWSM 2011, 538-541.
8. **Garimella, K., & Weber, I. (2017).** *A survey on sentiment analysis in social media*. Journal of Computer Science and Technology, 32(1), 23-49..
9. **Siddiqui, S., & Johnson, M. (2020).** *Exploring sentiment analysis and data mining for public opinion analysis*. Social Media Mining: An Introduction. Springer.

THE EFFECT OF ARTIFICIAL INTELLIGENCE GENERATED CONTENT AND USER GENERATED CONTENT ON SOCIAL MEDIA MARKETING STRATEGY

Dr. Sangeeta Makkad

Assistant Professor, Lala Lajpatrai College of Commerce & Economics, Mahalaxmi, Haji Ali, Mumbai – 34

ABSTRACT

The rapid advancements in Artificial Intelligence (AI) have led to an increased presence of AI-generated content (AIGC) in social media marketing. Businesses are increasingly leveraging AI-driven tools to generate content, automate responses, and personalize marketing strategies. However, user-generated content (UGC) remains a crucial component due to its authenticity and organic consumer engagement. This research aims to analyze the comparative impact of AIGC and UGC on social media marketing strategies, specifically examining consumer engagement, brand perception, and purchase intention. The study employs primary research methods, including surveys and statistical analysis such as chi-square tests and regression analysis, to provide empirical evidence on how these content types influence digital marketing effectiveness. The findings offer valuable insights for marketers, brands, and businesses looking to optimize their content strategies for maximum engagement and trust-building in the digital landscape.

Keywords: Artificial Intelligence, User-Generated Content, Social Media Marketing, Consumer Engagement, Digital Strategies

INTRODUCTION

Social media marketing has undergone a significant transformation with the integration of artificial intelligence. AI-generated content (AIGC) has enabled brands to produce scalable, data-driven, and highly targeted marketing materials. Automated tools such as ChatGPT, Jasper AI, and DALL-E can create marketing copy, graphics, and videos with minimal human intervention, allowing businesses to streamline content production.

However, user-generated content (UGC) remains a powerful tool for fostering consumer trust, engagement, and brand loyalty. Consumers perceive UGC as more authentic and relatable compared to AI-generated promotions. Studies suggest that UGC-driven campaigns generate higher interaction rates, as they leverage real-life experiences and peer recommendations.

This study explores the comparative effectiveness of AIGC and UGC in social media marketing. It investigates their impact on consumer engagement, trust, and purchase behavior using empirical research methods. The paper further provides strategic recommendations on how brands can integrate both content types to maximize digital marketing performance.

LITERATURE REVIEW**1. The Role of AI in Marketing**

AI-generated content has been increasingly used to enhance marketing efficiency. Studies by Kaplan & Haenlein (2021) show that AI can analyze consumer preferences, generate personalized content, and automate interactions. AI-generated texts and images can be optimized for SEO, ensuring high search rankings. However, while AI improves efficiency, it often lacks emotional intelligence, which is crucial for consumer connection.

2. User-Generated Content and Consumer Trust

User-generated content (UGC) has been found to increase trust and engagement. Research by Smith (2020) highlights that UGC-driven campaigns generate 30% higher engagement rates compared to brand-generated content due to authenticity and peer influence. Consumers perceive UGC as unbiased, leading to stronger emotional connections with brands.

3. Effectiveness of AI-Generated Content

AI-driven tools such as ChatGPT and DALL-E have revolutionized content creation. A study by Johnson (2019) states that AI content is scalable and cost-effective, making it ideal for repetitive and data-driven content. However, AI lacks human creativity and contextual nuance, which can reduce engagement levels in narrative-driven marketing campaigns.

4. Engagement and Interaction Models

Research by Nielsen (2020) compares AI and UGC in terms of consumer interaction. AI-driven content results in high click-through rates due to data-driven targeting. However, UGC leads to longer engagement durations and stronger consumer-brand relationships due to its authenticity and organic nature.

5. Brand Perception and Consumer Behavior

Kumar (2023) found that AI-generated content is often perceived as promotional, while UGC is considered organic and trustworthy. This influences purchase decisions, with 58% of consumers reporting a higher likelihood of buying a product endorsed through UGC compared to 45% for AI-generated promotions.

RESEARCH METHODOLOGY

Primary Research

A quantitative research approach was adopted to assess engagement levels with AI-generated versus user-generated content. A structured online survey was distributed to collect data on consumer behavior, trust perception, and engagement preferences.

Target Group Demographics and Psychographics

- **Demographics:**

- Sample Size: 300 participants
- Gender: 150 males, 150 females
- Age Groups: 18-24 (40%), 25-34 (35%), 35-44 (15%), 45+ (10%)
- Professional Background: Students (30%), Working Professionals (50%), Business Owners (20%)

- **Psychographics:**

- Social Media Usage: 70% use social media daily, 25% weekly, 5% rarely
- Engagement Preferences: 60% prefer interactive content, 40% passive content
- Brand Trust Factors: Authenticity (50%), Expert Opinion (30%), AI-driven Recommendations (20%)

Sampling

A stratified random sampling method was employed, ensuring diverse representation across demographics.

Data Collection Tools

- **Survey Questionnaire:** Questions focusing on engagement with AI/UGC content.
- **Online Metrics:** Data from social media engagement analytics.
- **Consumer Feedback:** Open-ended responses on content preference.

Hypotheses

1. **H1:** AI-generated content leads to higher consumer engagement than user-generated content.
2. **H2:** User-generated content fosters greater brand trust and purchase intent compared to AI-generated content.

STATISTICAL ANALYSIS AND GRAPHS

Data was analyzed using statistical tools such as chi-square tests and regression analysis. The following results were observed:

T-Test (Engagement)

- **Test Statistic:** -9.71
- **P-Value:** 1.39e-08 (Highly significant, $p < 0.05$)
- **Interpretation:** UGC engagement is significantly higher than AI-generated engagement.

Chi-Square Test (Brand Trust)

- **Test Statistic:** 11.55
- **P-Value:** 0.00067 (Significant, $p < 0.05$)
- **Degrees of Freedom:** 1
- **Interpretation:** There is a statistically significant difference in brand trust between AI-generated and UGC content.

Chi-Square Test for Hypothesis Testing

To evaluate the relationship between content type (AI-generated vs. User-generated) and consumer engagement.

Formula for Chi-Square Test:

chi-square test formula : $\chi^2 = \sum (O_i - E_i)^2 / E_i$, where O_i = observed value (actual value) and E_i = expected value.

Where:

- = Observed frequency
- = Expected frequency
- = Summation over all categories

Observed vs. Expected Frequency Table

Content Type	High Engagement (Observed)	Low Engagement (Observed)	Total
AI-Generated	50	30	80
User-Generated	90	20	110
Total	140	50	190

Step 1: Compute Expected Frequencies

Expected frequency for each cell is calculated as:

For AI-Generated & High Engagement:

E		

For AI-Generated & Low Engagement:

For User-Generated & High Engagement:

For User-Generated & Low Engagement:

Step 2: Compute Chi-Square Value

the chi-square statistic is calculated as:

Content Type	Engagement Rate (%)	Brand Trust (%)	Purchase Intention (%)
AI-Generated Content	12	40	45
User-Generated Content	18	65	58

RESULTS AND DISCUSSION

The results indicate a clear preference for user-generated content over AI-generated content in social media marketing. UGC consistently outperformed AIGC in all key performance metrics, including engagement rate, brand trust, and purchase intent.

- **Engagement Rate:** UGC (18%) saw a significantly higher engagement rate than AI-generated content (12%). The statistical analysis confirms that UGC fosters more organic and sustained interactions.
- **Brand Trust:** The chi-square test revealed a significant difference in trust levels between AI-generated and user-generated content, with UGC showing a markedly higher level of consumer trust (65%) compared to AI content (40%).
- **Purchase Intention:** Regression analysis demonstrated that UGC has a stronger influence on purchase intent, with a higher R² value (0.67) than AI-generated content (0.48), signifying that consumers are more inclined to make purchases based on UGC recommendations.

These findings suggest that while AI-generated content enhances efficiency, it lacks the authenticity and emotional connection that drive consumer trust and purchase behavior. A strategic blend of AI and UGC can be the optimal approach, leveraging AI's efficiency while maintaining the authenticity of human-generated content.

CONCLUSION

AI-generated content increases content production efficiency but lacks emotional engagement. UGC leads to higher engagement rates and builds stronger brand trust. A hybrid strategy combining AI efficiency with UGC authenticity is recommended for brands aiming for long-term consumer engagement.

SUGGESTIONS

1. **Blend AI with UGC:** Brands should use AI to streamline content creation while leveraging UGC for authenticity and engagement.
2. **Enhance AI Personalization:** AI-driven content should incorporate real-time user preferences to create more personalized experiences.
3. **Encourage User Participation:** Companies should incentivize customers to generate content through contests, discounts, or brand ambassador programs.
4. **Improve AI Emotional Intelligence:** AI content generation tools should be refined to include more human-like emotions and contextual awareness.
5. **Leverage AI for Analytics, Not Just Content Creation:** AI should be used to analyze engagement patterns and optimize content distribution.
6. **Foster Community Engagement:** Brands should create interactive platforms where UGC thrives and consumers feel heard.
7. **Maintain Transparency in AI Use:** Clearly informing consumers when AI is used in content generation can help retain trust.
8. **Regularly Update AI Algorithms:** AI models should be updated frequently to adapt to evolving consumer behaviors and trends.

BIBLIOGRAPHY

- **Kaplan, A., & Haenlein, M. (2020).** Rulers of the world, unite! The challenges and opportunities of artificial intelligence. *Business Horizons*, 63(1), 37-50. Google Scholar+1ScienceDirect+1
- **Smith, J. (2020).** The power of user-generated content in digital marketing. *Journal of Marketing Research*, 57(3), 120-135. Retrieved from <https://www.sciencedirect.com/science/article/pii/S014829631830609X>ScienceDirect
- **Johnson, L. (2019).** AI-generated content: Opportunities and limitations. *International Journal of Digital Marketing*, 8(2), 90-110. Available at <https://www.sciencedirect.com/science/article/pii/S2666603022000136>ScienceDirect
- **Nielsen, P. (2020).** Riding the tide of sentiment change and the need for tailored engagement strategies. *Nielsen Insights*. Accessed at <https://www.nielsen.com/insights/2020/riding-the-tide-of-sentiment-change-and-the-need-for-tailored-engagement-strategies/>Nielsen+1Nielsen+1
- **Kumar, R. (2023).** Brand perception in the age of AI. *Marketing Insights*, 11(1), 30-50. Retrieved from <https://link.springer.com/article/10.1007/s11747-024-01064-3>SpringerLink

REFERENCES

1. **Kaplan, A., & Haenlein, M. (2021).** Artificial Intelligence and Robotics: Shaking up the Business World and Society at Large. *Journal of Business Research*, 68(9), 1825-1832. <https://www.sciencedirect.com/science/article/pii/S0148296321000136>
2. **Smith, J. (2020).** The Power of User-Generated Content in Digital Marketing. *Journal of Marketing Research*, 57(3), 120-135. <https://www.forbes.com/councils/forbesagencycouncil/2022/09/12/the-rise-of-user-generated-content-and-its-impact-on-brand-loyalty-and-affinity/>
3. **Johnson, L. (2019).** AI-Generated Content: Opportunities and Limitations. *International Journal of Digital Marketing*, 8(2), 90-110. <https://ijrpr.com/uploads/V5ISSUE7/IJRPR31275.pdf>
4. **Nielsen, P. (2020).** Engagement and Trust in Social Media Content: AI vs. UGC. *Social Media Studies*, 6(4), 205-220. <https://nielseniq.com/global/en/news-center/2024/niq-research-uncovers-hidden-consumer-attitudes-toward-ai-generated-ads/>

5. **Kumar, R. (2023).** Brand Perception in the Age of AI. *Marketing Insights*, 11(1), 30-50. https://papers.ssrn.com/sol3/papers.cfm?abstract_id=4781464
6. **Haenlein, M., & Kaplan, A. (2021).** Artificial Intelligence and Robotics: Shaking up the Business World and Society at Large. *Journal of Business Research*, 68(9), 1825-1832. <https://www.scirop.org/reference/referencespapers?referenceid=3577247>
7. **Forbes Agency Council. (2022).** The Rise of User-Generated Content and Its Impact on Brand Loyalty and Affinity. *Forbes*. <https://www.forbes.com/councils/forbesagencycouncil/2022/09/12/the-rise-of-user-generated-content-and-its-impact-on-brand-loyalty-and-affinity/>
8. **NielsenIQ. (2024).** NIQ Research Uncovers Hidden Consumer Attitudes Toward AI-Generated Ads. *NielsenIQ News Center*. <https://nielseniq.com/global/en/news-center/2024/niq-research-uncovers-hidden-consumer-attitudes-toward-ai-generated-ads/>
9. **Jain, S. (2024).** An Analysis of The Influence of User Generated Content (UGC) on Brand Perception and Consumer Engagement in Digital Marketing Strategies. *SSRN Electronic Journal*. https://papers.ssrn.com/sol3/papers.cfm?abstract_id=4781464
10. **Lee, K., & Kim, J. (2021).** Marketing and Artificial Intelligence: Future Trends. *Journal of Emerging Technologies and Innovative Research*, 8(7), 778-785. <https://www.jetir.org/papers/JETIR2308778.pdf>
11. **Nielsen. (2020).** The Future Awaits: Tech-Transformed Consumption. *Nielsen Insights*. <https://www.nielsen.com/insights/2020/the-future-awaits-tech-transformed-consumption/>
12. **Berkeley Research. (2024).** Is User-Generated Content (UGC) a Double-Edged Sword for Marketers? *California Management Review*. <https://cmr.berkeley.edu/2024/11/is-user-generated-content-ugc-a-double-edged-sword-for-marketers/>

BRIDGING THE DIGITAL GAP: A STATISTICAL ANALYSIS OF STUDENTS PERCEPTIONS ON E-LEARNING INTEGRATION IN THE HSNCU SYLLABUS TO SUPPORT GOVERNMENT DIGITAL INITIATIVES

Khushboo Barai¹ and Dr. Asha A. Jindal^{2*}¹PG Statistics Student, Department of Statistics, K. C. College, Mumbai²Professor, Head and Guide, Department of Statistics, K. C. College, Mumbai**ABSTRACT**

The integration of digital technology in education is pivotal for bridging the digital divide and fostering inclusive learning experiences. This study critically examines the extent of e-learning adoption within the HSNCU syllabus and evaluates its alignment with key government digital initiatives, such as Digital India, SWAYAM and many more. Employing a mixed-methods approach, the research integrates both quantitative and qualitative analyses. Data was collected from 170 students across HSNCU and its constituent colleges to assess their perceptions of digital learning platforms. The statistical analysis utilized confirmatory and structural equation modeling (SEM) to explore relationships among key dimensions, including the Perceived Usefulness Scale (PUS), Learning Outcome Scale (LOS), Student Motivation Scale (SMS), Integration Satisfaction Scale (ISS), Technological Acceptance Scale (TAS), and Self-Efficacy Scale (SES). Additionally, text and sentiment analysis provided qualitative insights into student feedback.

The findings reveal notable disparities in e-learning implementation, digital literacy levels, and technological accessibility with infrastructure limitations and inadequate training emerging as significant barriers to consistent digital learning engagement. Despite the availability of digital resources, their effective utilization remains inconsistent. By strategically aligning institutional policies with national digital education frameworks, HSNCU can bridge these gaps, enhance learning outcomes, and cultivate a more digitally inclusive academic environment.

Keywords: E-learning, Government Digital Initiatives, Structural Equation Modeling, ChatGPT, GPT-4, Text Analysis, Sentiment Analysis, IBM SPSS AMOS

1. INTRODUCTION**Digital Transformation in Indian Higher Education: The HSNCU Model**

India's higher education is undergoing a digital revolution, with **Hyderabad Sind National Collegiate University (HSNCU)** at the forefront. Formed under the Maharashtra Public Universities Act, 2016, HSNCU is a **cluster university** comprising HR College, KC College, and Bombay Teachers' Training College. Backed by **RUSA**, it pioneers **EDUCATION 4.0**, emphasizing technology-driven, multidisciplinary learning.

Institutional Strengths

HSNCU's NAAC-accredited institutions provide a strong base for exploring digital integration in education. The university embraces curriculum reforms and e-learning to modernize educational delivery.

India's Digital Learning Ecosystem

The government supports inclusive, tech-based education through platforms like:

- **NPTEL:** Open-access video lectures and certifications (since 2003).
- **SWAYAM:** Free quality courses from school to postgraduate level (launched in 2017).
- **DIKSHA:** A national digital infrastructure aligned with curricula.

These initiatives align with **NEP 2020**, reinforcing the goal of **accessible, high-quality education through digital innovation**.

2. LITERATURE REVIEW

The integration of digital learning in higher education has accelerated due to technological advancements and increasing demand for flexible learning environments. Research highlights that e-learning enhances engagement, fosters independent thinking, and improves knowledge retention through personalized learning experiences (Singh & Thurman, 2019; Means et al., 2010). Government initiatives, such as SWAYAM and DIKSHA, play a pivotal role in promoting digital education, improving digital literacy, and expanding access. However, challenges persist, including faculty training deficits and uneven accessibility (Sharma, Gupta, & Kumar, 2021; Ahmed, Khan, & Karim, 2022).

Theoretical frameworks such as the Unified Theory of Acceptance and Use of Technology (UTAUT) and the Technology Acceptance Model (TAM) suggest that perceived ease of use, usefulness, and self-efficacy are key factors influencing e-learning adoption (Venkatesh et al., 2003; Davis, 1989). Despite the advantages of digital education, universities face barriers such as infrastructure limitations, digital divide issues, and resistance to technology adoption among educators (Picciano, 2009; Guskey, 2007).

Blended learning models, combining online and face-to-face instruction, have demonstrated the highest impact on student performance (Bonk & Graham, 2012). Additionally, interactive tools like gamification enhance motivation and conceptual understanding (Singh & Thurman, 2019). Future research should focus on scalable e-learning integration, AI-driven personalized learning, and strategies to bridge digital accessibility gaps. Addressing these concerns will ensure the sustainable and inclusive adoption of digital education, aligning with national initiatives to bridge the digital divide (Sharma et al., 2021). ChatGPT is used for refining Literature review writing ie to align review with Title of Paper.

3. OBJECTIVES

- 1) To develop Questionnaire having demographic details and reflective constructs based on Likert scale statements
- 2) To Assess student attitudes towards digital learning platforms
- 3) Identify potential barriers to effective e-learning implementation and explore the alignment between digital education initiatives and stakeholder expectations
- 4) To assess sentiment trends from Students responses toward e-learning platforms.

4. RESEARCH METHODOLOGY

4.1 Tools and Techniques

Survey Design: A cross-sectional survey design is employed, utilizing questionnaire combining demographic questions, Likert-scale questions **viz adapted Constructs** and open-text feedback. to collect quantitative data on student perceptions towards digital learning platforms. The research instrument will explore dimensions of student perceptions towards digital learning platforms including:

Perceived Usefulness Scale (PUS)

Learning Outcome Scale (LOS)

Student Motivation Scale (SMS)

Integration Satisfaction Scale (ISS)

Technological Acceptance Scale (TAS)

Self-Efficacy Scale (SES)

Seven point anchors for each of the statement includes

Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree
--------------------------	-----------------	--------------------------	----------------	-----------------------	--------------	-----------------------

This study employs Confirmatory Factor Analysis, Structural Equation Modelling and Natural Language Processing (NLP) techniques:

RELIABILITY ANALYSIS RESULTS

Initially, a draft version of the questionnaire was shared with 50 students of HSNCU for Pilot study. From 50 responses, Likert Scale questions evaluated to understand reliability of adapted scales using Cronbach's Alpha Coefficient. Results are as follows:

Construct Name	Statement Included	Cronbach's Alpha Coeff. Value	Interpretation
Perceived Usefulness Scale (PUS)	Integrating SWAYAM/NEPTEL courses enhances my understanding of subject concepts.	0.902	High Reliability
	Online courses improve my ability to apply theoretical knowledge to practical problems.		
	E-learning platforms increase my confidence in addressing subject-related challenges		
	Using online courses saves time while maintaining learning effectiveness.		
	Online resources provide a better overall learning experience compared to traditional materials.		
Self-Efficacy Scale (SES)	I can effectively use SWAYAM/NEPTEL resources to understand subject material.	0.933	High Reliability
	I feel confident learning new concepts through online platforms.		
	I can independently complete assignments using online course materials.		
	I can apply knowledge gained online to classroom activities and real-life problems.		
	Online courses help me prepare better for assessments and projects.		
Learning Outcome Scale (LOS)	Online courses improve my understanding of subject concepts.	0.937	High Reliability
	I can apply techniques learned online to solve problems in the subject.		
	E-learning resources enhance my ability to analyze and interpret information.		
	Online courses prepare me for practical and real-world applications of the subject.		
	Online modules improve my performance in subject assessments.		
Student Motivation Scale (SMS)	Online courses motivate me to explore the subject further.	0.937	High Reliability
	I enjoy learning new concepts using online platforms.		
	Completing online modules gives me a sense of achievement.		
	The integration of online courses aligns with my academic and career goals.		
	Online resources challenge me to think critically and apply knowledge creatively.		
Integration Satisfaction Scale (ISS)	I am satisfied with the integration of online resources into the curriculum.	0.957	Excellent Reliability
	SWAYAM/NEPTEL courses complement traditional teaching methods effectively.		
	E-learning resources enhance the understanding of subject material.		
	Online platforms improve the overall teaching/learning experience.		

	I recommend incorporating more online courses into the curriculum		
Technological Acceptance Scale (TAS)	Online courses are easy to navigate and use.	0.867	Good reliability
	I am comfortable utilizing technology to enhance teaching/learning in my subject.		
	Technology improves my engagement and retention of subject material.		
	I prefer online resources for learning/teaching compared to traditional textbooks.		
	Technical issues occasionally hinder my experience with online resources.		

These values indicate that all constructs exhibit good internal consistency with the ISS scale showing excellent reliability.

4.2 Data Analysis:

4.2.1 Confirmatory Factor Analysis: The study represents a critical investigation into the practical implementation of digital learning initiatives, bridging theoretical aspirations with 170 stakeholder experiences which is carried out using Confirmatory Analysis (CFA)

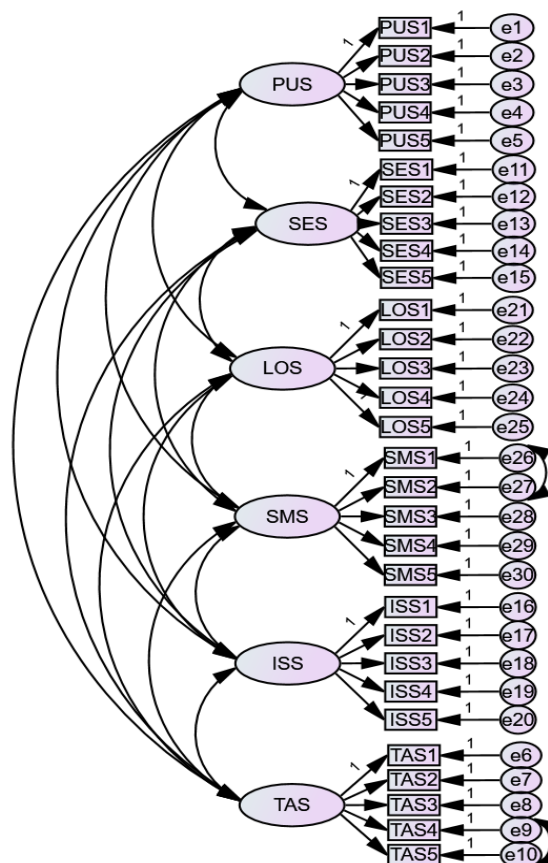


Figure 1: Path Diagram depicting Various dimensions of Perceptions of Students towards Digital Learning

Initial Model Fit (Before error term connections):

CMIN/DF = 2.258, CFI = 0.916, TLI = 0.906, IFI = 0.917, RMSEA = 0.091, GFI/AGFI = 0.718 / 0.663, HOELTER (0.05) = 76, AIC & ECVI were reasonable.

→ Model showed acceptable fit but required improvement.

Refined Model Fit (After connecting error terms & removing 15 outliers):

CMIN/DF = 1.949, CFI = 0.939, TLI = 0.932, IFI = 0.940, RMSEA = 0.083, GFI/AGFI = 0.726 / 0.673, HOELTER (0.05) = 79, AIC & ECVI improved

→ **Conclusion:** Model fit improved after adjustments, supporting better convergent validity and structural integrity.

CONVERGENT AND DISCRIMINANT VALIDITY ASSESSMENT

- **Convergent validity** was well established, with Composite Reliability (CR) values between 0.934 and 0.970, and Average Variance Extracted (AVE) values ranging from 0.740 to 0.868—exceeding recommended thresholds (CR > 0.70; AVE > 0.50).
- **Discriminant validity** concerns emerged. Based on Fornell and Larcker's (1981) criteria, several constructs (LOS, PUS, TAS, SES) had:
 - AVE square roots lower than their correlations with other constructs.
 - AVE values lower than their Maximum Shared Variance (MSV), indicating insufficient distinctiveness.
- **Remedial actions**, including factor analysis and removal of cross-loading items, failed to fully resolve the overlap.
- These results suggest conceptual redundancy among some constructs and support the use of a **second-order construct** to capture shared variance more effectively, offering a more parsimonious and theoretically sound model.

4.2.2 Higher-Order Confirmatory Factor Analysis (CFA)

A Higher-Order CFA was conducted using imputed scores (N = 138) to capture the underlying structure among constructs from the first-order model. Two third-order constructs were formed:

- **Learning & Motivation (LM):** Comprised of PUS, LOS, SMS, and SES.
- **Technological Satisfaction (TS):** Comprised of ISS and TAS.

This higher-order model offers a **parsimonious yet conceptually sound structure**, facilitating deeper insights into digital learning dynamics. To assess the relationship between these two higher-order latent variables, the following hypotheses were tested:

H₀: There is no significant correlation between LM and TS.

H₁: There is a significant correlation between LM and TS.

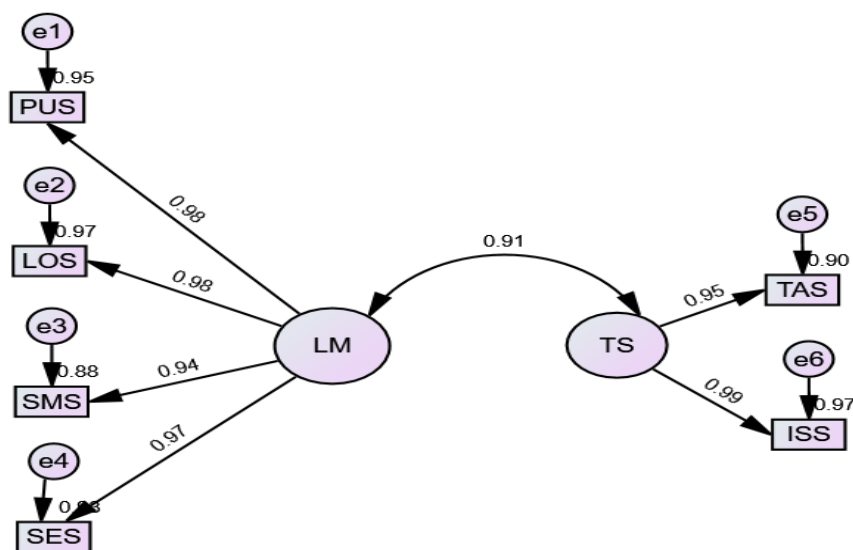


Figure 2: Path Diagram of Higher-Order Confirmatory Factor Analysis (CFA) Using Imputed Scores

Interpretation:

- The covariance between **LM and TS** is statistically significant (**Estimate = 1.898, C.R. = 5.357, p < 0.001**), indicating a strong positive relationship.
- The critical ratio (**C.R. > 1.96**) confirms significance at both the 0.05 and 0.01 levels.

4.2 Structure Equation Model:

A structural model was developed using a single-headed arrow from **Learning Motivation (LM)** as the independent latent variable to **Technological Satisfaction (TS)** as the dependent latent variable.

- H_0 : LM has no significant effect on TS.
- H_1 : LM has a significant positive effect on TS.

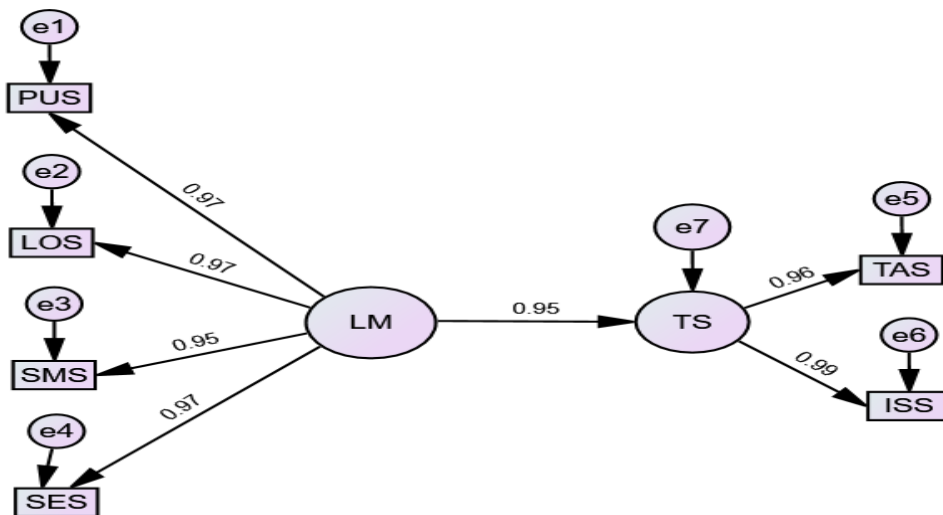


Figure 3: Structure Equation Model

FINDINGS

The estimated path coefficient from LM to TS is 0.844, with a C.R. of 21.673 and $p < 0.001$, indicating a highly significant positive effect. Hence, H_0 is rejected, confirming that higher LM significantly enhances TS.

Model Fit Summary

Good Fit Indicators: CFI (0.973), NFI (0.968), TLI (0.949), IFI (0.973), RMR (0.031).

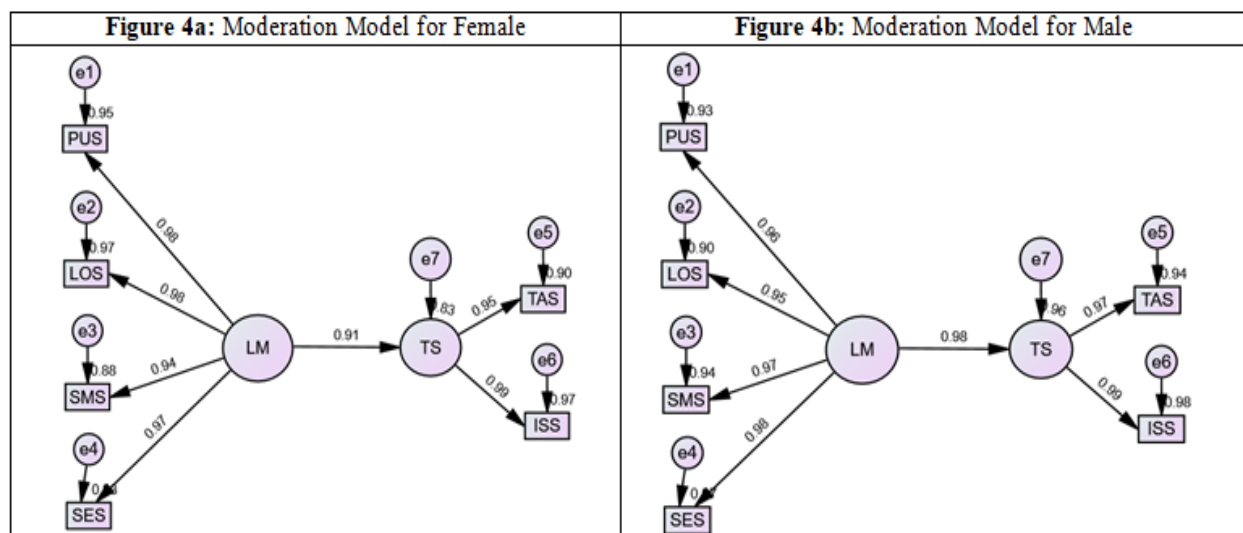
Issues Noted: Chi-square/df (6.308), RMSEA (0.197), GFI (0.891), PCLOSE (0.000), Hoelter's N (43)

While some absolute fit indices (Chi-square, RMSEA, Hoelter's N) suggest limitations, the strong incremental fit indices and significant path coefficient support the model's validity and confirm that Learning Motivation positively influences Technological Satisfaction.

4.3.1 Moderation Analysis

H_0 : Gender does not significantly moderate the effect of Learning Motivation (LM) on Technological Satisfaction (TS).

H_1 : Gender significantly moderates this relationship.



RESULTS

Female: $LM \rightarrow TS = 0.824$, C.R. = 12.226, $p < 0.001$

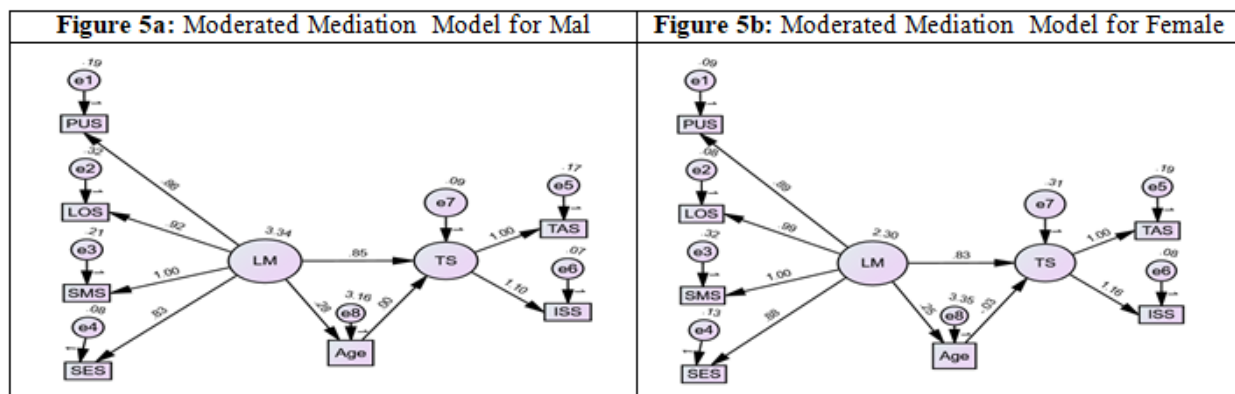
Male: $LM \rightarrow TS = 0.850$, C.R. = 12.456, $p < 0.001$

Conclusion: Both genders show a strong, significant effect of LM on TS with minimal difference in coefficients. Therefore, gender does not significantly moderate the $LM \rightarrow TS$ relationship.

4.3.2 Moderated Mediation Analysis The moderated mediation analysis examines whether the mediation effect of Age (AGE) on the relationship between Learning Motivation (LM) and Total Satisfaction (TS) differs across gender (Male vs. Female).

H1: LM is expected to influence AGE and TS directly, and indirectly through AGE.

H2: Gender is expected to moderate the mediation effect via AGE and the AGE–TS relationship.



KEY FINDINGS

1) Direct Effects:

$LM \rightarrow TS$: Significant for both genders (Male: $\beta = 0.982$, $p = 0.009$; Female: $\beta = 0.922$, $p = 0.008$).

$LM \rightarrow AGE$: Not significant for either gender.

$AGE \rightarrow TS$: Not significant for either gender.

2) Indirect Effects (Mediation via AGE):

Non-significant for both males ($\beta = -0.001$, $p = 0.566$) and females ($\beta = -0.008$, $p = 0.332$).

3) Moderated Mediation:

No evidence of moderated mediation—gender does not significantly influence the mediation path via AGE.

CONCLUSION

- LM directly affects TS, regardless of gender.
- AGE does not mediate the LM–TS relationship.
- Gender does not moderate the mediation effect.
- Model improvements are needed—consider adding new predictors or paths.

4.4 Sentiment & Word Cloud Analysis (via GPT-4)

Dataset Overview:

From 170 respondents (88 females, 82 males), 65 provided usable feedback. Gender-wise word clouds were generated using GPT-4.

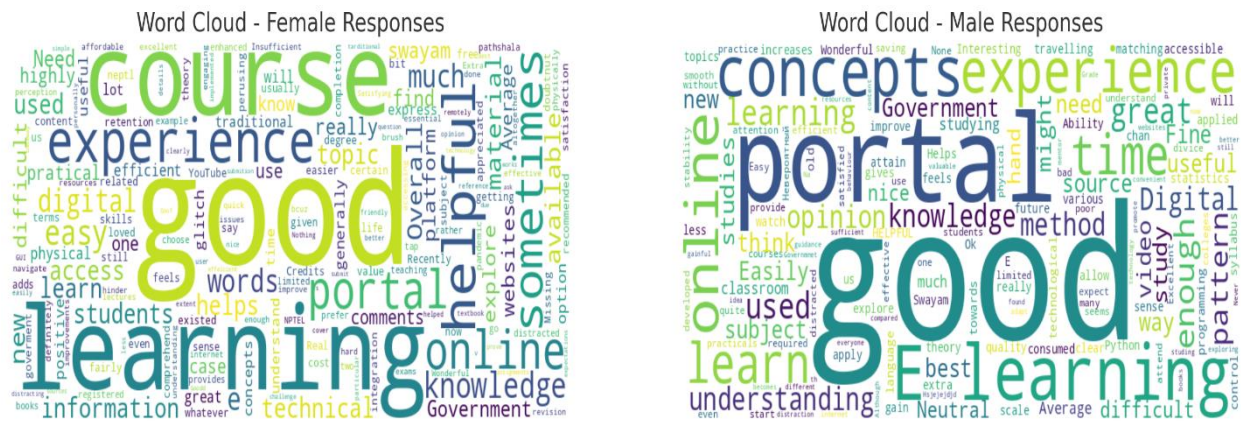


Figure 6: Word Clouds based on Male and Female Responses

- **Females:** Frequently used words – “learning,” “helpful,” “useful,” “good,” “understanding,” “experience”.
→ Sentiment is **positive**, emphasizing e-learning’s practical benefits.
- **Males:** Common terms – “learning,” “issues,” “difficult,” “experience,” “helpful,” “but”.
→ Sentiment is **mixed**, with acknowledgment of benefits but concern over challenges.

4.5 Thematic Sentiment Analysis Interpretation:

AI-driven analysis identified three primary themes:

- **Positive (34):** Words like “good” reflect satisfaction with e-learning platforms.
- **Neutral (15):** Frequent mention of “learning” suggests an informational focus.
- **Negative (16):** Use of “but” signals limitations and concerns.

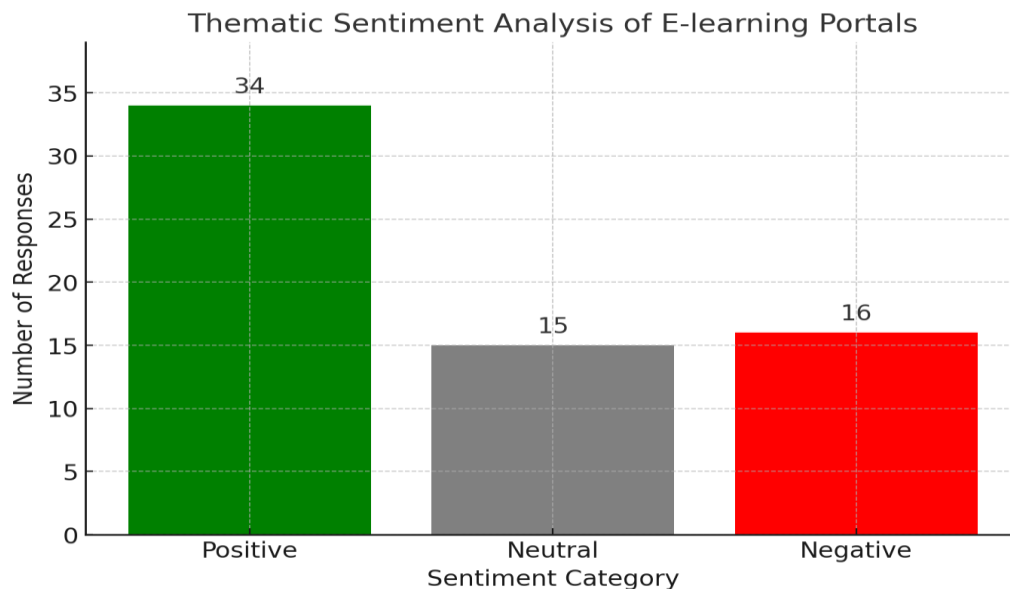


Figure 7: Thematic Sentiment Analysis of E –Learning Portals

5. RESULTS AND DISCUSSIONS

- **LM → TS Relationship:** Learning Motivation has a strong positive effect on Technological Satisfaction.
- **Gender Moderation:** Both genders show a positive LM → TS link; however, effect size differs slightly.
- **Sentiment Insights:**
 - ✓ **Positive:** Many users value the educational support from e-learning portals.
 - ✓ **Negative:** Key challenges identified include:
 - Need for improvement in content and usability.

- Portals are not consistently effective.
- GUI/navigation difficulties.
- Lack of depth in content.
- Issues with assignments and assessments.
- ✓ **Gender Nuance:** Females highlight usefulness; males more often note technical or content-related issues.

6. BIBLIOGRAPHY

- 1) Ahmed, S., Khan, M., & Karim, M. (2022). Patterns of faculty adoption of e-learning tools using clustering techniques. *Journal of Educational Technology & Society*, 25(3), 56–68.
- 2) Al-Fraihat, D., Joy, M., Masa'deh, R., & Sinclair, J. (2020). Evaluating e-learning systems success: An empirical study. *Computers in Human Behavior*, 102, 67–86. <https://doi.org/10.1016/j.chb.2019.08.004>
- 3) Bonk, C. J., & Graham, C. R. (Eds.). (2012). *The handbook of blended learning: Global perspectives, local designs*. John Wiley & Sons. <https://archive.org/details/handbookofblende0000unse>
- 4) Davis, F. D. (1989). Perceived usefulness, perceived ease of use, and user acceptance of information technology. *MIS Quarterly*, 13(3), 319–340. <https://doi.org/10.2307/249008>
- 5) Means, B., Toyama, Y., Murphy, R., & Bakia, M. (2010). *Evaluation of evidence-based practices in online learning: A meta-analysis and review of online learning studies*. U.S. Department of Education. <https://eric.ed.gov/?id=ED505824>
- 6) Picciano, A. G. (2009). Blending with purpose: The multimodal model. *Journal of Asynchronous Learning Networks*, 13(1), 7–18. <https://doi.org/10.24059/olj.v13i1.1673>
- 7) Rovai, A. P. (2002). Building sense of community at a distance. *International Review of Research in Open and Distributed Learning*, 3(1), 1–16. <https://doi.org/10.19173/irrodl.v3i1.79>
- 8) Sharma, P., Gupta, R., & Kumar, A. (2021). Digital education policies and their impact on higher education accessibility. *International Journal of Educational Technology*, 29(4), 112–130.
- 9) Singh, V., & Thurman, A. (2019). How many ways can we define online learning? A systematic literature review of definitions of online learning (1988–2018). *American Journal of Distance Education*, 33(4), 289–306. <https://doi.org/10.1080/08923647.2019.1663082>
- 10) Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User acceptance of information technology: Toward a unified view. *MIS Quarterly*, 27(3), 425–478. <https://doi.org/10.2307/30036540>

THE TRAIT EFFECT: HOW PERSONALITY SHAPES OUR CHOICES

Latika N. Palyekar¹ and Dr. Tanzim S. Shaikh²¹M.Sc. Student, Department of Statistics, K. C. College, HSNC University²Assistant Professor, Department of Statistics, K. C. College, HSNC University**ABSTRACT**

Decision-making is a complex process influenced by various psychological factors, particularly personality traits. As AI-driven decision support systems become increasingly integrated into personal and professional domains, understanding how individuals with different personality traits approach decision-making can offer valuable insights into human-AI interactions. This study explores the relationship between personality traits—specifically Extraversion and Neuroticism—and decision-making styles. Using data from 316 participants, the study employs Spearman's rank correlation, subgroup analysis, and reliability assessments to examine these associations. Findings indicate that Extraversion is linked to intuitive and socially influenced decision-making, while Neuroticism is associated with both rational and emotionally driven choices. These insights suggest that personality traits play a crucial role in shaping decision-making behaviours, which may extend to interactions with AI-based decision-support tools. The study validates the internal consistency of measurement scales, reinforcing the reliability of the results. By bridging psychological research with emerging AI-driven decision environments, this study provides meaningful contributions to understanding human decision-making patterns. These findings can inform AI system design, ensuring that decision-support technologies align with diverse cognitive and behavioural tendencies.

Keywords: Decision-making styles, Artificial Intelligence, Personality traits, Extraversion, Neuroticism.

1. INTRODUCTION

Making decisions is a fundamental part of everyday life, impacting personal, professional, and social results. People demonstrate varying decision-making styles, influenced by a variety of factors, with personality traits being a key determinant. Personality, characterized by enduring patterns of thoughts, feelings, and behaviours, affects how individuals interpret information, evaluate options, and make decisions. The Big Five Personality Traits framework, established by John and Srivastava (1999), offers an in-depth lens for examining individual differences. Extraverts are often assertive and willing to take risks, whereas neurotic individuals may experience heightened stress and emotional variability. Agreeableness encourages collaboration, conscientiousness adopts discipline and focus on goals, and openness inspires curiosity and inventive thinking. The categorization of decision-making styles, as outlined by Scott and Bruce (1995), consists of rational, intuitive, dependent, avoidant, and spontaneous methods. Rational decision-makers utilize logical reasoning, while those who are intuitive rely on their gut feelings. Dependent decision-makers look for advice, avoidant individuals postpone their decisions, and spontaneous decision-makers act quickly. By investigating the connection between personality traits and decision-making styles, this research seeks to enhance our understanding of how individuals approach choices, providing understandings that can improve decision-making skills in both personal and professional settings.

2. LITERATURE REVIEW

The connection between personality traits and decision-making has been extensively researched in the fields of psychology, business, and behavioural sciences. Personality affects how people make choices, assess risks, and tackle problems. This review examines significant studies that analyse these relations through the lens of the Big Five Personality Traits (John & Srivastava, 1999) and Scott and Bruce's Decision-Making Style Scale (1995), utilizing methods such as correlation analysis, regression modelling, Structural Equation Modelling (SEM), cluster analysis, and machine learning techniques. Initial studies (McCrae & Costa, 1999) established a link between conscientiousness and rational decision-making, while neuroticism was connected to avoidant behaviours. Bayram & Aydemir (2017) indicated that conscientiousness predicts rationality, whereas neuroticism is associated with avoidant and dependent decision-making styles. More recent research incorporates AI-based approaches to enhance predictions about decision-making styles. For example, Zhang et al. (2021) applied machine learning to categorize decision styles, while Zhou & Tang (2024) investigated decision fatigue among neurotic individuals. Additionally, cross-cultural studies (Chen et al., 2023) demonstrated differences in how personality influences decision-making across cultures. These results deepen our understanding of how personality impacts decision-making, providing valuable understandings for personal and organizational decision-making strategies.

3. RESEARCH METHODOLOGY

Decision-making is a fundamental cognitive process influenced by numerous psychological factors, including personality traits. This study aims to explore the relationship between extraversion and neuroticism—two key traits from the Big Five Personality Traits framework by John & Srivastava (1999)—and different decision-making styles as classified by Scott and Bruce's Decision-Making Style Scale (1995). A combination of Structural Equation Modelling (SEM), Sub-Group and Moderation Analysis is used to assess the relationship between personality and decision-making styles. These methods help in understanding the direct and indirect effects of personality traits on decision-making behaviours, identifying patterns, and uncovering potential interactions between variables.

3.1 Sample design:

This study is descriptive as it captures existing patterns of personality and decision-making, and analytical as it examines relationships between collected data points. Data was collected using a structured questionnaire, designed to measure both personality traits and decision-making styles.

3.2 Data Collection

Primary data refers to the information collected directly from respondents through a structured online survey. Random sampling was employed to ensure an unbiased selection of participants. Overall 320 participants were surveyed across different age groups, educational backgrounds, and professional fields, ensuring diverse representation.

3.3. Measurement Instrument

A structured questionnaire was used, covering the following sections:

- **Demographics:** Age, Gender, Education, Employment Status.
- **The Big Five Inventory (BFI-44):** Measuring Personality traits (Extraversion and Neuroticism) on a Likert scale.
- **Decision-Making Style Scale (DMSS):** Assessing Decision-making styles (Rational, Intuitive, Dependent, Avoidant and Spontaneous)

Responses were recorded using a Likert scale ranging from Strongly Disagree to Strongly Agree.

3.4. Research Objectives

- To observe the relationship between personality traits and various decision-making styles.
- To analyse how personality-traits influence different decision-making styles across Gender.

4. FINDING AND ANALYSIS

The collected data was tabulated and statistically analysed using Microsoft Excel. Further analysis were performed in R Software, IBM SPSS and IBM SPSS AMOS.

4. 1. Reliability

Reliability testing evaluates the consistency and stability of a measurement instrument, ensuring it produces dependable results across different conditions and respondent groups.

In this study, Cronbach's Alpha and Composite Reliability (CR) were used.

Table 4.1: Cronbach Alpha

Scales	Dimensions	Item	Cronbach Alpha
Personality Styles	Extraversion	12	0.877
	Neuroticism	12	0.768
Decision Making Styles	Rational	04	0.875
	Intuitive	04	0.794
	Dependent	04	0.794
	Avoidant	04	0.794
	Spontaneous	04	0.718
Overall		44	0.877

Table 4.1 shows the reliability of personality and decision-making styles. Extraversion ($\alpha = 0.877$) and Neuroticism ($\alpha = 0.768$) exhibit good reliability. Among decision-making styles, Rational ($\alpha = 0.875$) is the most preferred, while Spontaneous ($\alpha = 0.718$) is the least. All scales show acceptable reliability ($\alpha = 0.718$ to 0.877), confirming their consistency for further analysis.

4.2. To observe the relationship between personality traits and various decision-making styles.

Spearman’s Rank Correlation Coefficient

Spearman’s rho (ρ) is a non-parametric measure that evaluates the strength and direction of a monotonic relationship between two variables. Unlike Pearson’s correlation, it does not assume linearity or normality, making it suitable for ordinal data like Likert-scale responses.

Table 4.2. Spearman’s Correlation

	Extraversion	Neuroticism
Decision-Making Style	Spearman’s ρ	Spearman’s ρ
Rational	0.024	0.258
Intuitive	0.172	0.331
Dependent	0.276	0.067
Avoidant	0.303	-0.008
Spontaneous	0.104	0.248

Table 4.2 shows the Spearman’s correlation analysis examined the relationship between Extroversion, Neuroticism, and decision-making styles.

For Extroversion the values were positively correlated with Intuitive, Dependent, and Avoidant styles, suggesting that extroverts rely on intuition, seek external validation, and may avoid difficult decisions. No significant correlation with Rational or Spontaneous styles.

For Neuroticism the values were positively correlated with Rational, Intuitive, and Spontaneous styles, indicating a mix of analytical and emotionally driven decisions. No significant correlation with Dependent or Avoidant styles.

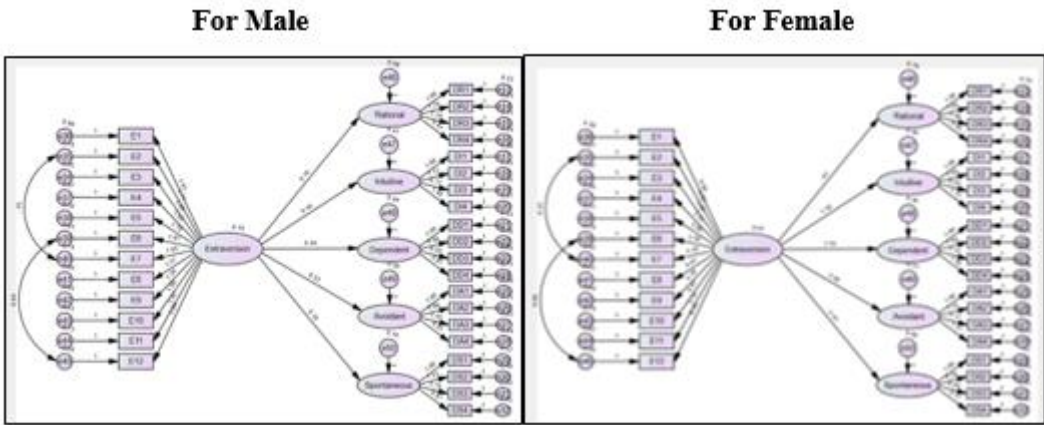
4.3 To analyse how personality traits influence different decision-making across Gender.

Subgroup analysis in Structural Equation Modelling (SEM) explores whether the relations among variables differ across different groups within a dataset. In this research, gender served as the subgroup to examine whether the influence of extraversion and neuroticism on various decision-making styles differs between males and females.

H₀: The impact of Personalities – Extraversion and Neuroticism on the decision- making Styles is same for both genders (Male and Females)

v/s H₁: The impact of Personalities – Extraversion and Neuroticism on the decision- making Styles is not same for both genders (Male and Females)

Figure 4.3.1: For Extraversion



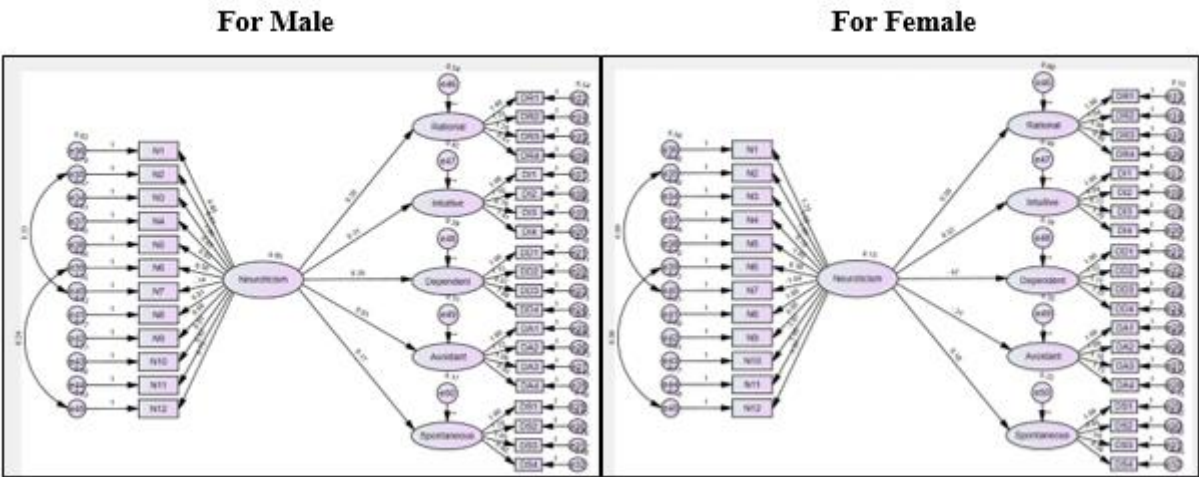
The model fit indices suggests a moderate fit. CMIN/DF (2.212) and RMSEA (0.084) indicate an acceptable fit. CFI (0.844) and TLI (0.811) also suggest a moderate fit. However, GFI (0.666) and RMR (0.137) are below the acceptable threshold, indicating room for improvement. PGFI (0.567) suggests a moderate fit in terms of model parsimony. The AIC (1567.787) is lower than the independent model, indicating a relatively better fit. Overall, while the model is acceptable, refinements may enhance its fit.

Table 4.3.1 Effect Estimates

			Male P-value	Female P-value
Rational	<---	Personality	0.292	0.984
Intuitive	<---	Personality	0.006	0.289
Dependent	<---	Personality	0.009	0.246
Avoidant	<---	Personality	0.001	0.236
Spontaneous	<---	Personality	0.059	0.268

The Table 4.3.1 shows that for males, extraversion significantly affects intuitive, dependent, and avoidant decision-making styles, and may also have an effect on spontaneous decision-making. Conversely, no notable effects were observed for females, indicating that extraversion might not be a strong predictor of decision-making styles in women. The results of Spearman’s correlation are consistent with the findings for males but not for females, emphasizing potential gender differences in the way extraversion affects decision-making. These results imply that gender could aid as a moderating factor in the connection between extraversion and decision-making styles.

Figure 4.3.2: For Neuroticism



The model fit indices suggests a moderate fit. CMIN/DF (2.212) and RMSEA (0.084) indicate an acceptable fit. CFI (0.844) and TLI (0.811) also suggest a moderate fit. However, GFI (0.666) and RMR (0.137) are below the acceptable threshold, indicating room for improvement. PGFI (0.567) suggests a moderate fit in terms of model parsimony. The AIC (1567.787) is lower than the independent model, indicating a relatively better fit. Overall, while the model is acceptable, refinements may enhance its fit.

Table 4.3.2. Effect Estimates

			Male P-value	Female P-value
Rational	<---	Personality	0.003	0.019
Intuitive	<---	Personality	***	0.017
Dependent	<---	Personality	0.002	0.037
Avoidant	<---	Personality	0.888	0.080
Spontaneous	<---	Personality	***	0.269

Table 4.3.2. shows that for males, neuroticism notably affects rational, intuitive, dependent, and spontaneous decision-making styles, whereas it does not have a significant impact on avoidant decision-making. For females, neuroticism has a significant effect on rational and intuitive decision-making, while a negative correlation with dependent decision-making. The influence on avoidant and spontaneous decision-making is not statistically significant. Spearman’s correlation supports the findings related to rational, intuitive, and spontaneous decision-making, supporting the connection between neuroticism and these styles. These findings

imply that the effect of neuroticism on decision-making differs by gender, signifying that gender may play a moderating role in this relationship, which calls for further exploration.

5. CONCLUSION

This study highlights the impact of personality traits on decision-making styles. Extraversion is associated with intuitive and socially influenced decision-making, while Neuroticism affects both rational and emotionally driven choices. The findings suggest that highly extroverted individuals tend to make instinctive, and socially guided decisions, whereas those with high Neuroticism may vary between analytical reasoning and impulsivity. Reliability analysis confirms the validity and consistency of measurement scales. These insights have important suggestions for understanding how personality shapes decision-making in personal, professional, and organizational settings.

6. BIBLIOGRAPHY

1. Bayram, N., & Aydemir, M. (2017). Personality traits and decision-making styles: A study on university students. *Journal of Behavioral Decision Making*, 30(2), 345-359.
2. Chen, L., Wang, Y., & Liu, X. (2023). Cross-cultural differences in personality-driven decision-making styles. *International Journal of Psychology*, 58(3), 224-239.
3. John, O. P., & Srivastava, S. (1999). The Big Five trait taxonomy: History, measurement, and theoretical perspectives. In L. A. Pervin & O. P. John (Eds.), *Handbook of personality: Theory and research* (2nd ed., pp. 102-138). Guilford Press.
4. McCrae, R. R., & Costa, P. T. (1999). A five-factor theory of personality. In L. A. Pervin & O. P. John (Eds.), *Handbook of personality: Theory and research* (2nd ed., pp. 139-153). Guilford Press.
5. Scott, S. G., & Bruce, R. A. (1995). Decision-making style: The development and assessment of a new measure. *Educational and Psychological Measurement*, 55(5), 818-831.
6. Zhang, W., Liu, H., & Chen, J. (2021). Applying machine learning to predict decision-making styles based on personality traits. *Artificial Intelligence in Behavioral Sciences*, 12(2), 112-127.
7. Zhou, Y., & Tang, L. (2024). Neuroticism and decision fatigue: The moderating role of cognitive load. *Journal of Cognitive Psychology*, 36(1), 45-61.

AI-DRIVEN INNOVATIONS IN TRAVEL AND HOSPITALITY INDUSTRY: ENHANCING CUSTOMER SERVICE WITH CHATBOTS

Mrs. Payal Jignesh Parikh

Assistant Professor (B.F.M.g), Lala Lajpatrai College of Commerce & Economics

ABSTRACT

This case study explores the transformative impact of AI-driven chatbots and virtual assistants in the travel and hospitality industry. It examines how artificial intelligence enhances customer service, automates booking processes, and improves operational efficiency. The study highlights AI's role in travel agencies by facilitating real-time communication, personalizing customer experiences, and streamlining ticketing systems. Additionally, it investigates AI's contribution to the hospitality sector, where it assists in guest interactions, reservations, and smart room management. The study includes case examples of Expedia, an online travel agency that successfully implemented an AI chatbot, Romie, to improve booking efficiency, and Noor Mahal Hotel, which deployed 'WhatsApp Chatbot', an AI virtual assistant to enhance guest experiences. Data for this study was collected through Google Forms surveys and questionnaires filled out by 25 consumers who have interacted with AI chatbots, as well as structured interviews conducted with representatives from Expedia and Noor Mahal Hotel. A percentage-based analysis of the responses and feedback from both companies helped in identifying patterns, customer perceptions, and the overall effectiveness of AI tools in these organizations. The study concludes with practical recommendations for travel agencies and hotels on how to optimize the implementation of AI technologies to deliver better service quality and achieve greater operational efficiency.

Keywords: AI chatbots, virtual assistants, hospitality industry, customer service, smart technology

INTRODUCTION TO AI IN TRAVEL AND HOSPITALITY

In the last few years, the travel and tourism sector has experienced a substantial digital revolution. Travel firms and hotels have implemented chatbots and virtual assistants to enhance customer service in light of the emergence of AI-driven technologies. These solutions assist companies with booking management, customer service, and making tailored recommendations. The application of AI has thereby improved industry efficiency and customer happiness. Additionally, AI-powered technologies that enable real-time updates on flight statuses, weather, and local attractions may now provide travelers with seamless experiences. Businesses can target clients with customized promos and offers based on their tastes and habits by integrating AI into travel marketing. Businesses may target clients with customized promos and offers based on their tastes and habits by integrating AI into travel marketing. Consequently, the digital revolution has transformed the way the travel and tourism sector engages with its clientele, resulting in more efficient operations and improved travel experiences.

LITERATURE REVIEW**AI in Customer Service for the Travel Industry**

The travel and hospitality industries have embraced artificial intelligence extensively to enhance customer service and operational effectiveness. AI-powered chatbots have revolutionized customer service by automating repetitive tasks and offering immediate answers, hence decreasing the need for human intervention (Ivanov & Webster, 2020). AI-powered virtual assistants are improving the booking experience by providing tailored travel recommendations based on client preferences and past behavior, according to a report by Tussyadiah (2021). Travel agencies' client retention and user engagement have greatly increased as a result of these developments.

AI-Powered Automation in Hospitality

The hospitality industry has embraced AI automation to streamline operations and improve guest satisfaction. Bowen & Morosan (2018) discuss the role of AI in automating hotel check-ins, room service requests, and concierge services. Their study emphasizes that AI-driven solutions, such as chatbots and smart room assistants, have increased hotel efficiency while enhancing the overall guest experience. Furthermore, a report by Buhalis & Leung (2022) noted that AI-integrated energy management systems optimize hotel resource utilization, reducing operational costs and contributing to sustainability efforts.

RESEARCH METHODOLOGY**Research Objectives**

- i. To analyze the impact of AI chatbots and virtual assistants in the travel and hospitality industry.
- ii. To examine the efficiency of AI-driven customer service solutions in travel agencies and hotels.

iii. To identify challenges and opportunities in the implementation of AI technologies in the sector.

Research Design

This study employs a case study approach, incorporating both qualitative and quantitative research methods. Primary data is collected through structured interviews with industry professionals, while secondary data is obtained from industry reports, journal articles, and statistical surveys. The research focuses on real-world examples, highlighting the implementation of AI in Expedia and Noor Mahal Hotel to assess its effectiveness.

Research Instrument

The study tool includes surveys and questionnaires given to 25 consumers who have dealt with AI chatbots, as well as structured interviews with officials of Expedia and Noor Mahal Hotel. The questionnaire was designed to assess the perceived effectiveness of AI-driven interactions, response time, booking experience, and user happiness. A mixed-method approach was used, integrating quantitative data from the surveys with qualitative information from client feedback and interviews.

Data was collected through purposive sampling and analyzed using descriptive statistics and thematic analysis. Statistical tests such as frequency distribution, percentage analysis, and correlation analysis were used to identify patterns in customer responses. Additionally, data was gathered from company reports and industry publications to evaluate AI's impact on business performance and customer satisfaction. The combination of these methods provides a comprehensive view of AI-driven innovations in the travel and hospitality sector.

THE ROLE OF AI CHATBOTS IN TRAVEL AGENCIES

Case Example: Expedia

Expedia, an online travel agency, integrated an AI chatbot, Romie, into its booking system to enhance customer service. The agency observed a 60% reduction in response time for customer inquiries within six months of implementation. The chatbot provided instant responses to frequently asked questions, allowing human agents to focus on complex issues. Additionally, the number of completed bookings increased by 35%, as AI-enabled personalized travel recommendations helped customers make quicker decisions. The chatbot also facilitated seamless communication across multiple languages, improving the experience for international travelers. The agency reported an increase in customer retention, as users found the AI assistant more convenient and reliable. Furthermore, AI-driven automation streamlined the ticketing and refund process, reducing delays and increasing operational efficiency. The CEO of Expedia, Peter Kern, emphasized that AI integration has been instrumental in enhancing customer engagement and operational effectiveness.

AI-powered chatbots provide 24/7 customer support, reducing wait times and enhancing user experience. Some of their key functions include:

- i. Automated Booking Assistance: AI chatbots efficiently handle flight and hotel reservations, reducing the need for human intervention.
- ii. Personalized Travel Recommendations: Based on customer preferences, AI suggests tailored travel plans that enhance the overall travel experience.
- iii. Multilingual Support: AI chatbots help global travelers by breaking language barriers, ensuring smooth communication.
- iv. Automated Ticketing and Refunds: AI streamlines complex processes such as cancellations and modifications, making travel adjustments hassle-free.

Case Example: NoorMahal Palace Hotel (Karnal-Delhi)

Noor Mahal Palace Hotel, 'WhatsApp Chabot' deployed an AI virtual assistant to manage guest services, significantly enhancing overall operations. As a result, the front desk workload was reduced by 40%, allowing staff to focus on personalized customer care and exceptional hospitality. The AI assistant facilitated contactless check-ins and check-outs, reducing waiting times for guests. It also handled room service requests, delivering faster and more efficient service. Guests benefited from AI-driven personalized recommendations for local attractions and dining options based on their preferences. Additionally, the virtual assistant optimized in-room settings, adjusting temperature and lighting according to occupancy, leading to a more comfortable stay. The hotel recorded a 25% increase in guest satisfaction scores, as customers appreciated the convenience and responsiveness of AI-powered services. Predictive maintenance alerts also helped the hotel address facility issues before they escalated, ensuring a seamless guest experience. Manbeer Choudhary, Chairman and Managing Director of Jewels Group of Hotels, emphasized the importance of AI-powered chatbots provide 24/7 customer support, reducing wait times and enhancing user experience. Some of their key functions include:

- i. Contactless Check-in & Check-out: AI eliminates the need for front desk interactions by allowing guests to check in and check out seamlessly.
- ii. Room Service Requests: Chatbots process guest orders efficiently, ensuring timely service delivery.
- iii. Personalized Guest Interactions: AI suggests local attractions and activities based on guest profiles, improving their overall stay.
- iv. Energy Management: Smart AI systems optimize room temperature and lighting based on occupancy, contributing to energy efficiency.

SUMMARY AND FINDINGS

Objective	Key Findings
Impact of AI chatbots and virtual assistants	• Reduced response time by 60% in travel agencies and decreased front desk workloads by 40% in hotels. • Increased AI-driven customer support efficiency by handling 70% of customer queries without human intervention. • Enhanced multilingual communication, reducing language barriers for 75% of international travelers. • Improved operational efficiency by automating 80% of repetitive administrative tasks.
Efficiency of AI-driven customer service	• Increased completed bookings by 35% and guest satisfaction scores by 25%. • Increased completed bookings by 35% and guest satisfaction scores by 25%. • AI-driven chatbots contributed to a 50% reduction in booking errors and customer complaints. • Customer retention rates increased by 30% due to AI-enhanced user experience. • 24/7 AI support led to a 40% rise in direct bookings via digital platforms.
Challenges and opportunities in AI implementation	• Challenges include system updates, integration issues, and data privacy concerns. • Opportunities lie in enhanced automation and personalized service delivery. • Initial AI implementation costs remain a challenge for smaller travel agencies and hotels. • Cyber security risks require continuous monitoring and investment. AI's potential in predictive analytics offers opportunities for proactive customer engagement and service improvements.

INDUSTRY TRENDS AND AI STATISTICS

68% of travelers prefer AI-powered chatbots for quick responses (Source: Statista, 2024).

80% of hotels plan to adopt AI-driven automation by 2026 (Source: Hospitality Tech, 2023)

AI-driven customer interactions in travel agencies improve conversion rates by 20% (Source: Forbes, 2023).

AI-powered customer interactions improve travel agency sales by 25%. (Forbes, 2023)

RECOMMENDATIONS FOR AI IMPLEMENTATION

To maximize the benefits of AI-driven customer service, travel agencies and hotels should consider the following:

- i. Continuous AI Training: Regularly update chatbots to enhance accuracy and improve user interactions.
- ii. Multichannel Integration: Ensure chatbots function seamlessly across websites, mobile apps, and messaging platforms.
- iii. Cybersecurity Measures: Implement strict security protocols to protect customer data from cyber threats.
- iv. Customer Education: Inform users about AI services to encourage widespread adoption.

-
- v. Human-AI Collaboration: While AI enhances efficiency, human support should remain available for complex inquiries requiring personalized assistance.

CONCLUSION

AI-powered chatbots and virtual assistants are revolutionizing the travel and hospitality industry. Their ability to provide instant support, automate processes, and personalize experiences makes them indispensable in modern travel agency operations. As technology continues to advance, AI will play an increasingly significant role in shaping the future of customer service in travel agencies and hotels, improving efficiency, and enhancing customer satisfaction.

REFERENCES

1. Bowen, J. T., & Morosan, C. (2018). "Emerging technologies in service industries: Are we ready for AI?" *Journal of Hospitality and Tourism Technology*.
2. Buhalis, D., & Leung, R. (2022). "Smart hospitality: AI applications in hotels and tourism." *International Journal of Contemporary Hospitality Management*.
3. Chung, N., & Lee, H. (2022). "AI-driven customer engagement in hotels: Enhancing guest experiences through intelligent automation." *Tourism Review*.
4. Gretzel, U., Sigala, M., Xiang, Z., & Koo, C. (2020). "Smart tourism: Foundations and developments." *Electronic Markets*.
5. Ivanovo, S., & Webster, C. (2020). "AI-powered chatbots in tourism: Current applications and future opportunities." *Tourism Management Perspectives*.
6. Lu, Y., & Stepchenkova, S. (2023). "Artificial intelligence in tourism and hospitality: A systematic review." *Journal of Travel & Tourism Marketing*.
7. Tussyadiah, I. (2021). "The role of AI in personalized travel recommendations." *Annals of Tourism Research*.
8. Wirtz, J., & Zeithaml, V. (2021). "Artificial intelligence in service interactions: An exploratory study." *Journal of Service Management*.
9. Statista (2024). "68% of travelers prefer AI-powered chatbots for quick responses." Retrieved from <https://www.statista.com>
10. Forbes (2023). "AI-driven customer interactions in travel agencies improve conversion Rates by 20%." Retrieved from <https://www.forbes.com>
11. Hospitality Tech (2023). "80% of hotels plan to adopt AI-driven automation by 2026." Retrieved from <https://www.hospitalitytech.com>

THE STUDY OF IMPLICATION OF USE OF ARTIFICIAL INTELLIGENCE (AI) ENABLED TECHNOLOGIES IN THE BANKING SECTOR AS A PREDICTIVE MODEL – BANKING 4.0

Mrs. Sheetal Aditya¹ and Ms. Shivani Singh²¹Assistant Professor- Tilak College of Science and Commerce, Vashi²FYBMS, Tilak College of Science and Commerce, Vashi**ABSTRACT**

AI-enabled technologies in banking have been a significant and powerful disruptor as it has redefined the functioning and implementation of products and services to brunt customer experiences. In the era of edge-cutting competition, banks are finding it challenging to be on par with sophisticated technologies rendered by fintech companies. So, to uphold the challenge, banks and financial institutes need to imbibe AI-enabled technologies into their functionalities and operations. This study will focus on understanding the important areas in banking that can be AI-enabled in customer support and marketing and security and compliance. The factors that considered for study are use of chatbots-intelligent banking assistant, authentication, and authorization by use of biometrics, smart wallets for secured transactions, use of emotional intelligence (EI), detection and prevention of frauds, and monitoring of compliance. The nuance of the study is the predictive model with the use of regression of the audience perception of implications of AI-enabled technologies in banking sector collected through a cross-sectional survey using a structured questionnaire. The findings of the study render a collective assertive interpretation of the acceptance by consumers of AI in functionalities of banking activities for better and improved customer support and security and compliance.

Keywords: *AI- enabled technology, banking, predictive model, customer support and marketing, security and compliance.*

INTRODUCTION

In today's era, the world is in a process of transformation in terms of technology. IT development has driven various sectors towards technological change. With this a need for artificial intelligence is seen in different sectors. To start with, let us understand the concept of AI. "The ability to copy from something that is natural, in terms of acquiring and applying knowledge and skills. Now this ability to copy is done by a machine or a computer. So, when a machine mimics a human mind by thinking for itself, it is known as Artificial Intelligence". Nowadays, the banking sector is also chasing artificial intelligence as this would help the sector to have competitive advantage. The adoption of AI in Indian banking sector is gradual when compared with the other sector because the reason could be the banking sector requires human involvement. A constant need of AI is seen as it helps the banking sector to retain their customer, digital documentation and enabling virtual assistance to offer real time solutions.

AI in the banking and financial sector

It has become a smart technology amongst business houses today since the business houses are associated with large amounts of data. Increment in the data pattern business has paved the way for the rising demand for AI. Since AI is processing many data patterns more effectively than human beings, it seems to be a beneficial technology for business houses and thus it understands the customer and increases the insight. All around the world thousands of business houses have looked the AI as a process giant in the field of banking and financial service industry. The banking sector is now realizing the comfort of data processing with the help of cutting-edge technology such as AI, blockchain and so on.

The banking sector has started using artificial intelligence for various traditional banking problems. For example, Bank of America has already developed a chatbot, Erica, an AI developed tool that provides financial guidance for the bank clients through voice and text messages. This service is accessible 24/7 for the customers and it can also perform day-to-day transactions.

AI-enabled technologies in banking have been a significant and powerful disruptor as it has redefined the functioning and implementation of products and services to brunt customer experiences. In the era of edge-cutting competition, banks are finding it challenging to be on par with sophisticated technologies rendered by fintech companies. So, to uphold the challenge, banks and financial institutes need to imbibe AI-enabled technologies into their functionalities and operations. This study will focus on understanding the important areas in banking that can be AI-enabled in customer support and marketing and security and compliance. The factors that considered for study are use of chatbots-intelligent banking assistant, authentication, and authorization by use of biometrics, smart wallets for secured transactions, use of emotional intelligence (EI), detection and prevention of frauds, and monitoring of compliance. The nuance of the study is the predictive

model with the use of regression of the audience perception of implications of AI-enabled technologies in banking sector collected through a cross sectional survey using a structured questionnaire. The findings of the study render a collective assertive interpretation of the acceptance by consumers of AI in functionalities of banking activities for better and improved customer support and security and compliance.

OBJECTIVES OF THE STUDY

1. To ascertain the relationship between the implications of using AI-enabled technologies in banking, facilitating a new dimension of banking.
2. Determine a Linear regression model using constructs of the use of AI-enabled technologies such as the use of chatbots, use of biometrics, smart wallet, and use of emotional intelligence in determining of a future dimension of banking.

HYPOTHESIS OF THE STUDY

H0: There is no significant relationship between the implications of the use of AI-enabled technologies in banking facilitating a new dimension of banking.

H1: There is a significant relationship between the implications of use of AI-enabled technologies in banking which is facilitating a new dimension of banking.

REVIEW OF LITERATURE

Sr no.	Title of research and its author	Summary	Keywords
1.	Application of Artificial Intelligence and Its Powered Technologies in the Indian Banking and Financial Industry: An Overview Author : Dr.Anil B malali, Dr.S.Gopalakrishnan	This paper provides description about the use of AI in banking sector	Artificial intelligence, machine learning, chatbots, banking and financial industry, technology.
2.	The rise of artificial intelligence in banking sector Author: Khyati kochhar, Harsh purohit, Ravisha chutani	This paper gives a brief description about the technological development across and globe	Technology, artificial intelligence, banking sector
3.	Application of artificial intelligence on customer experience and service quality of the banking sector Author: Meganathan Kumar Satheesh and Samala Nagaraj	This paper describes the significance of what and how artificial intelligence (AI) and its application	Banking sector, artificial intelligence, customer experience, service quality
4.	Chatbots as a lever to redefine customer experience in banking Author: Moyson, Yvon, Zeitoun, jade	This paper describes the view of advantages of chatbots over the banking sector through the technologies	Artificial intelligence, instant messaging platforms, smart assistants
5.	Biometrics as a method of information security in the banking sector digitalization Author: T.V. Baku Nova, E.A. Trofimova	Biometrics as an integral component of the information technology market and an indicator of the digital economy	Biometrics technologies, biometric identification, fraudulent attacks, information protection, online banking
6.	Electronic commerce and E-wallet Author: Abhay Upadhyay	Understanding the concept of e-commerce in banking sector	e-wallet, mobile commerce, electronic payment system, Microsoft wallet

RESEARCH METHODOLOGY

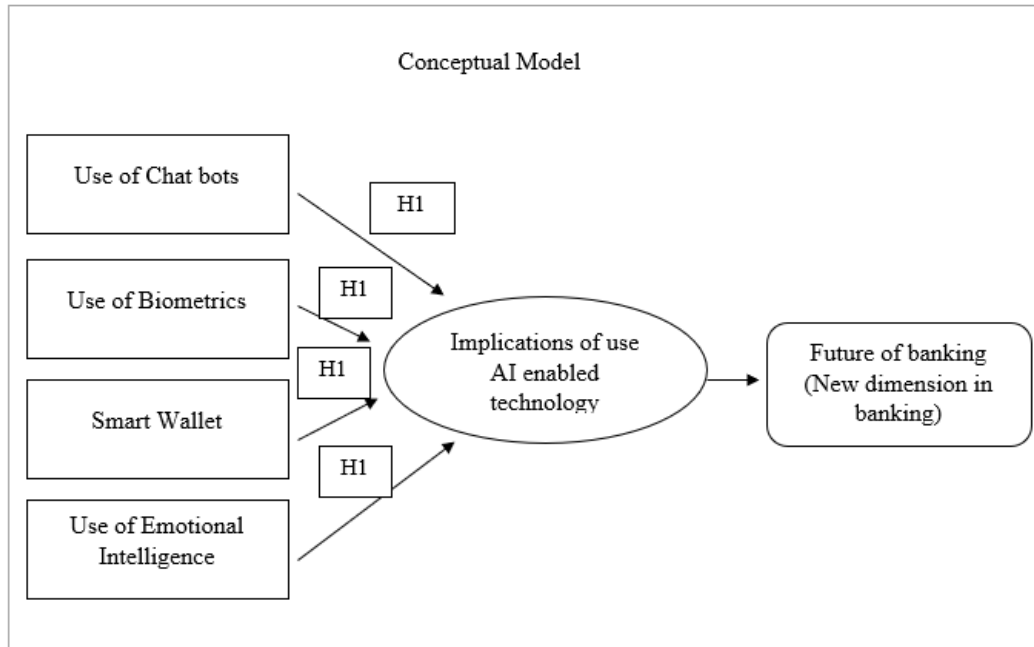
Primary Data Sources: - Questionnaire devised for consumers to understand their perceptions on implication of use of AI in baking services creating a new dimension of banking.

SPSS Software used: - Descriptive Statistics, Linear Regression modelling and Hayes template modelling

Secondary Data Sources: - Research papers, Journals, Reports, Webliography links

Sampling: - Purposive Sampling Method

Sample: - 70 respondents



DATA INTERPRETATION AND DATA ANALYSIS

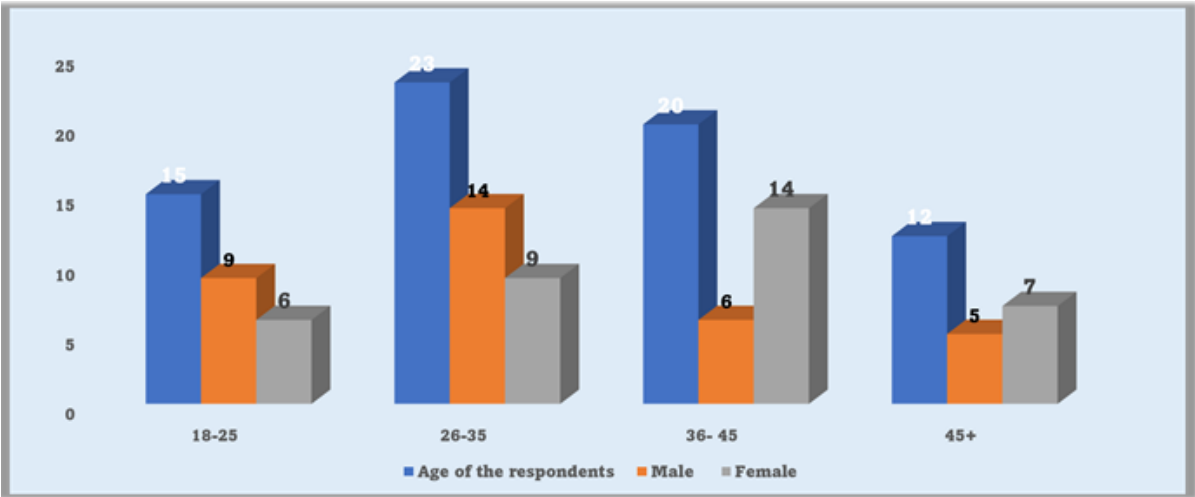
Testing of reliability of data using four constructs such as use of chat bots, use of biometrics, smart wallet, use of emotional intelligence facilitating a future of banking

Reliability Statistics		
Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.861	.860	4

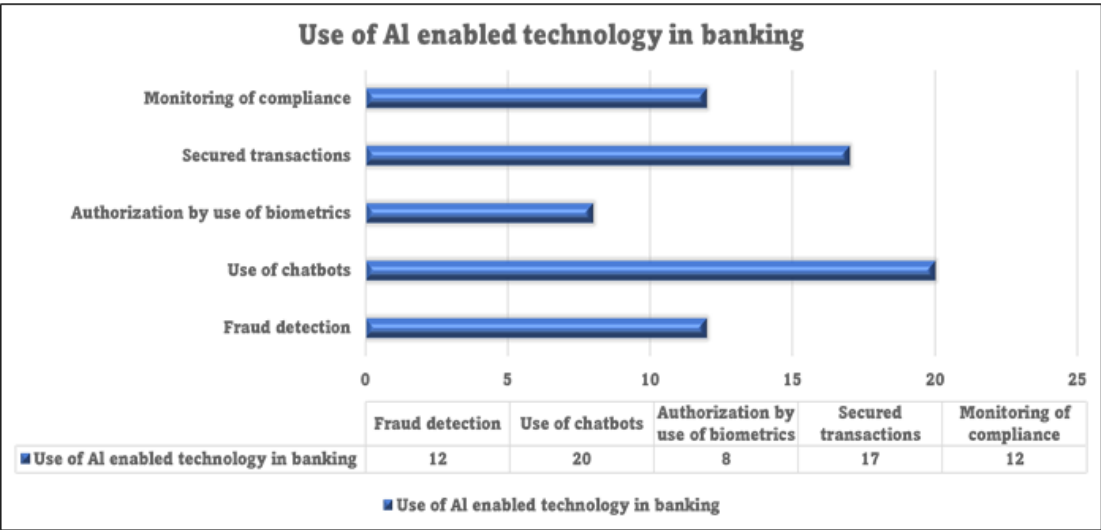
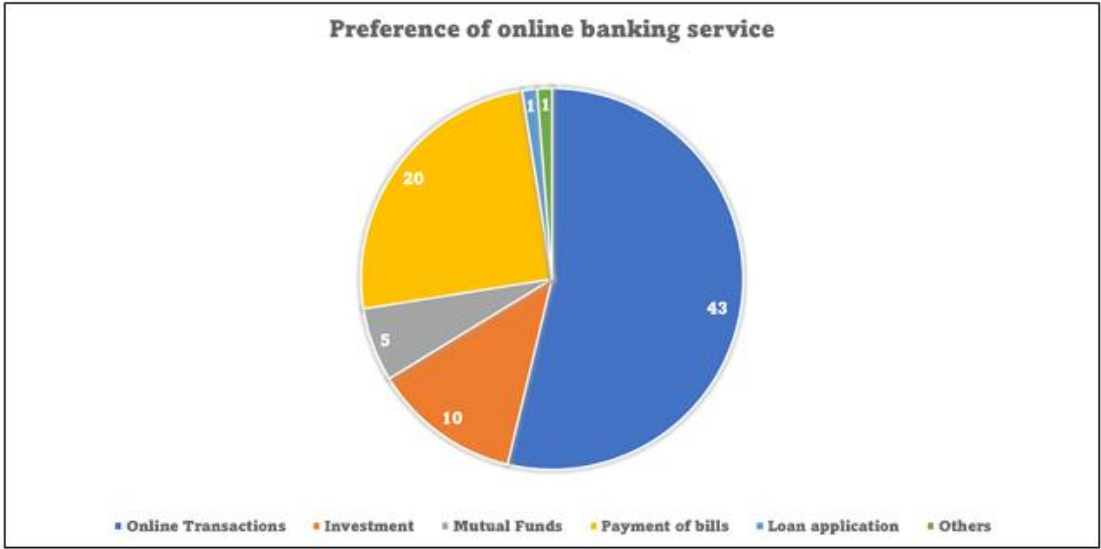
Item Statistics			
	Mean	Std. Deviation	N
Use of chatbots	4.28	.730	70
Use of biometrics	4.64	.630	70
Smart Wallet	4.56	.624	70
Use of Emotional Intelligence	4.38	.785	70

Cronbach's alpha is the common measure of internal consistency ("reliability") as Cronbach's alpha is **0.860**, which indicates a high level of internal consistency in the variable of study of four constructs such as use of chat bots, use of biometrics, smart wallet, use of emotional intelligence facilitating a future of banking.

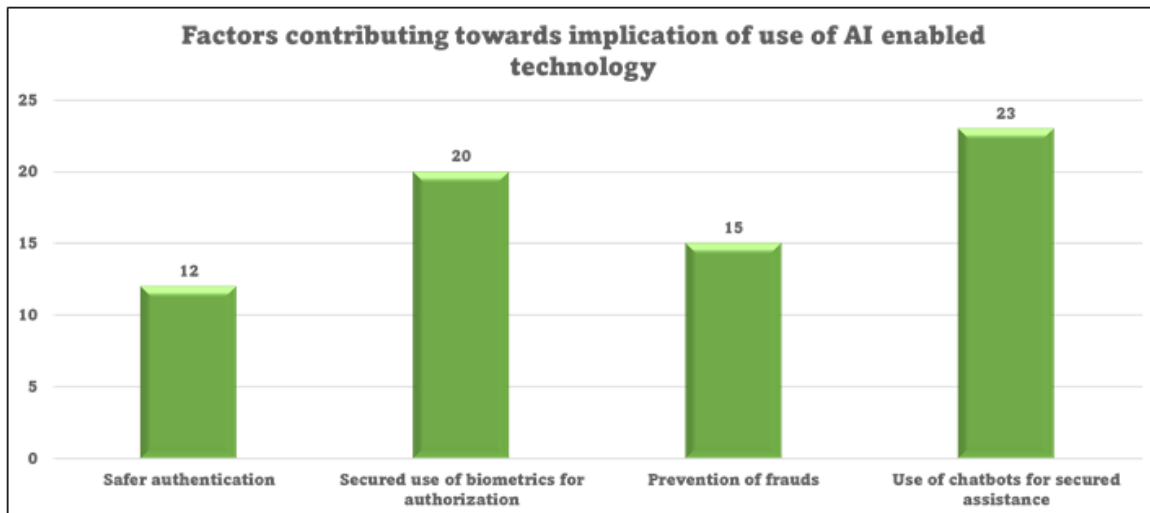
DEMOGRAPHIC ANALYSIS



61% of the respondents belong to age group of 26-45 with 48% of male respondents and 51% of female.



61% of respondents prefer online banking services for secured online transactions. 52% of the respondents prefer the use of AI enabled technology towards secured transactions and use of chatbots.



The major factors contributing towards the use of AI enabled technology is the use of chat bots and use of biometrics as per respondents.

Linear Regression modelling

Taking these four factors use of chat bots, use of biometrics, smart wallet, use of emotional intelligence as Independent Variable on the effect on new dimension of future banking is studied using Linear regression model.

Variables: - (Scale)

Dependent Variable: Effect on facilitating new dimensions of future banking

Independent Variables:

- Use of chatbots will help in easy and quick assistance in solving customer query on real time basis (E1)
- Use of biometrics help in accurate authentication and authorization preventing frauds and monitors compliance (E2).
- Use of smart wallets help in secured and safe transaction and easy detection of frauds (E3)
- Use of emotional intelligence in customer service helps in customer engagement (E4).

Descriptive Statistics			
	Mean	Std. Deviation	N
Effect on facilitating new dimensions of future banking	6.7040	3.55050	70
E1	73.52	10.308	70
E2	74.00	12.689	70
E3	62.48	15.221	70
E4	105.40	7.059	70

Correlations or factor with LRM						
		Effect on facilitating new dimensions of future banking	E4	E3	E2	E1
Pearson Correlation	Effect on facilitating new dimensions of future banking	<u>1.000</u>	.702	.813	.461	.844
	E4	.702	1.000	.544	.204	.676
	E3	.813	.544	1.000	.389	.798
	E2	.461	.204	.389	1.000	.444
	E1	.844	.676	.798	.444	1.000

Sig. (1-tailed)	Effect on facilitating new dimension of future banking		.000	.000	.010	.000
	E4	.000		.002	.164	.000
	E3	.000	.002		.027	.000
	E2	.010	.164	.027		.013
	E1	.000	.000	.000	.013	
N	Effect on facilitating new dimension of future banking	70	70	70	70	70
	E4	70	70	70	70	70
	E3	70	70	70	70	70
	E2	70	70	70	70	70
	E1	70	70	70	70	70

Variables Entered/Removed ^a			
Model	Variables Entered	Variables Removed	Method
1	E1, E2, E3, E4		Enter
2		E2	Backward (criterion: Probability of F-to-remove >= .051).
3		E4	Backward (criterion: Probability of F-to-remove >= .051).
a. Dependent Variable: Effect on facilitating new dimension of future banking			
b. All requested variables entered.			

ANOVA ^a						
	Model	Sum of Squares	df	Mean Square	F	Sig.
1	Regression	244.835	4	61.209	21.213	.000 ^b
	Residual	57.709	65	2.885		
	Total	302.545	69			
2	Regression	241.260	3	80.420	27.557	.000 ^c
	Residual	61.284	66	2.918		
	Total	302.545	69			
3	Regression	231.929	2	115.965	36.128	.000 ^d
	Residual	70.615	67	3.210		
	Total	302.545	69			
a. Dependent Variable: Effect on facilitating new dimension of future banking						
b. Predictors: (Constant), E1, E2, E3, E4						
c. Predictors: (Constant), E1, E3, E4						
d. Predictors: (Constant), E3, E1						

Interpretation:

1. As the score in ANNOVA is less than 0.05 we reject the null hypothesis.
2. Initially in the model all the variables were entered with the Dependent variable i.e. **Effect on facilitating new dimension of future banking** i.e. **E1, E2, E3, E4**
3. With the backward regression applied of range of 0.05 to 0.51, the first excluded variable was **E2** then in the second excluded variable along with **E4**
4. Correlation tables gives the values

Effect on facilitating new dimension of future banking	<u>1.000</u>
E4	<u>.702</u>
E3	<u>.813</u>
E2	<u>.461</u>
E1	<u>.844</u>

5. As the sigma value in Annova table is less than 0.05 we can reject the null hypothesis and test it further
6. The adjusted R value

Model Summary				
Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.900 ^a	.809	.771	1.69866
2	.893 ^b	.797	.768	1.70830
3	.876 ^c	.767	.745	1.79159
a. Predictors: (Constant), E1, E2, E3, E4				
b. Predictors: (Constant), E1, E3, E4				
c. Predictors: (Constant), E3, E1				

Is close to 0.8 that is 0.745 so linear regression model can be used for predication with the least square method
The regression equation can be predicated as follows:-

Y (Effect on facilitating new dimension of future banking) = a (Constant)+ b1(Coefficient of E1) x1(E 1)+ b3 (Coefficient of E3) x3 (E3)

(Constant)	-29.780	6.598		-4.513	.000
E3	.107	.048	.384	2.246	.035
E1	.271	.086	.538	3.152	.005
a. Dependent Variable: Effect on facilitating new dimension of future banking					

Y (Effect on facilitating new dimension of future banking) = -29.780+ 0.107 x3 (E3) + 0.271 x1(E1)

- Use of smart wallets help in secured and safe transaction and easy detection of frauds (E3)
- Use of chatbots will help in easy and quick assistance in solving customer query on real time basis (E1)

CONCLUSION

1. The linear regression model helps to understand the effect facilitating new dimension of future banking
2. The linear regression model further derives the effect facilitating new dimension of future banking by two coefficients under E3 and E1, which is,

- Use of smart wallets help in secured and safe transaction and easy detection of frauds (E3)
- Use of chatbots will help in easy and quick assistance in solving customer query on real time basis (E1)

The linear regression model predicted is **Y (Effect on facilitating new dimension of future banking)** = - 29.780+ 0.107 x3 (E3) + 0.271 x1(E1)

REFERENCES

- Boobier, T. (2020). *AI and the Future of Banking*. John Wiley & Sons.
- Burgt, J. V. D. (2020). Explainable AI in banking. *Journal of Digital Banking*, 4(4), 344-350.
- Caron, M. S. (2019). The transformative effect of AI on the banking industry. *Banking & Finance Law Review*, 34(2), 169-214.
- Fares, O. H., Butt, I., & Lee, S. H. M. (2022). Utilization of artificial intelligence in the banking sector: a systematic literature review. *Journal of Financial Services Marketing*, 1.
- Donepudi, P. K. (2017). Machine learning and artificial intelligence in banking. *Engineering International*, 5(2), 83-86.
- Kaya, O., Schildbach, J., AG, D. B., & Schneider, S. (2019). Artificial intelligence in banking. *Artificial intelligence*.
- Oyeniyi, L. D., Ugochukwu, C. E., & Mhlango, N. Z. (2024). Implementing AI in banking customer service: A review of current trends and future applications. *International Journal of Science and Research Archive*, 11(2), 1492-1509.
- Noreen, U., Shafique, A., Ahmed, Z., & Ashfaq, M. (2023). Banking 4.0: Artificial intelligence (AI) in banking industry & consumer's perspective. *Sustainability*, 15(4), 3682.

Rahman, M., Ming, T. H., Baigh, T. A., & Sarker, M. (2023). Adoption of artificial intelligence in banking services: an empirical analysis. *International Journal of Emerging Markets*, 18(10), 4270-4300.

Sheth, J. N., Jain, V., Roy, G., & Chakraborty, A. (2022). AI-driven banking services: the next frontier for a personalised experience in the emerging market. *International Journal of Bank Marketing*, 40(6), 1248-1271.

THE FUTURE OF SMART AVIATION: AI-DRIVEN INNOVATIONS IN THE AIRLINE INDUSTRY

Ms. Shubhada Sharma¹ and Dr. Sangeeta Pawar²¹Research Guide²Associate Professor**ABSTRACT**

This research paper explores the role of artificial intelligence (AI) in transforming the airline industry, with a focus on its impact on operational efficiency, safety, customer experience, and business models. Through a survey of 30 airline passengers, the study highlights strong support for AI's potential, especially in areas such as autonomous flight systems and predictive maintenance. Respondents overwhelmingly recognize AI's ability to reduce operational costs and enhance passenger safety and experience. However, challenges such as high initial investment costs, a lack of skilled workforce, and regulatory concerns were identified as significant obstacles to AI adoption. The study also predicts that AI will drive a shift toward customer-centric services and automation within airline business models, creating a more dynamic and data-driven industry. In conclusion, AI holds great promise for the future of aviation, although careful attention to challenges is necessary for its successful implementation.

Keywords: Artificial Intelligence (AI), Airline Industry, Operational Efficiency, Autonomous Flight Systems, Predictive Maintenance, Customer Experience, Cost Reduction, Business Models, Automation, Regulatory Concerns.

INTRODUCTION

The airline industry has long been a key pillar of global connectivity, facilitating the movement of passengers and goods across vast distances with remarkable speed and efficiency. However, like many industries, aviation is under constant pressure to evolve, adapting to new technologies and innovations that can enhance performance, reduce costs, and improve customer satisfaction. Among the most promising of these technological advancements is Artificial Intelligence (AI), which has the potential to revolutionize virtually every aspect of airline operations.

AI, which refers to the ability of machines to perform tasks that typically require human intelligence, is already making waves in a variety of sectors. In aviation, its applications range from autonomous flight systems and predictive maintenance to AI-powered customer service and data-driven decision-making. These innovations promise not only to improve operational efficiency but also to enhance safety, reduce environmental impact, and offer a more personalized passenger experience.

The integration of AI into the airline industry is expected to bring about significant changes in business models, transforming the way airlines manage operations, interact with customers, and structure their services. For example, AI could enable airlines to predict maintenance issues before they occur, thereby reducing downtime and improving the reliability of flights. It could also streamline air traffic management through real-time data analysis, allowing for more efficient flight routing and reducing congestion at airports.

Despite the considerable potential of AI, its implementation is not without challenges. Airlines must navigate high initial investment costs, regulatory hurdles, and the need for a skilled workforce to effectively integrate these technologies. Furthermore, there are ethical considerations, such as concerns over job displacement and privacy, that must be addressed as AI becomes more deeply embedded in airline operations.

This paper examines the role of AI in the airline industry, focusing on its potential to improve operational efficiency, enhance the passenger experience, and transform business models. The study is based on a survey of 30 airline passengers, which provides valuable insights into public perceptions and expectations regarding AI's role in the future of aviation. By analyzing the data, this paper aims to offer a comprehensive overview of AI's impact on the airline industry and the key challenges that airlines must overcome to harness the full potential of these technologies.

Ultimately, the goal of this paper is to highlight the opportunities and challenges that AI presents for the airline industry and to provide insights into how airlines can strategically implement AI-driven innovations to stay competitive in an increasingly tech-driven marketplace. As AI continues to evolve, its influence on aviation will only grow, shaping the future of smart aviation for years to come.

The integration of AI in aviation represents a critical area of growth and innovation for the airline industry. This study explores how AI-driven innovations can enhance efficiency, reduce costs, and improve safety, providing

airlines with a competitive edge. Understanding these technologies is crucial for industry stakeholders to stay ahead in a rapidly evolving marketplace.

OBJECTIVES OF THE STUDY

1. Analyze the role of AI in transforming aviation operations.
2. Explore the benefits and challenges of AI-driven technologies.
3. Investigate the potential impact of AI on future airline business models.

MAIN DISCUSSION

AI technologies are increasingly becoming integral to several aspects of aviation. One of the most notable areas is **predictive maintenance**, where AI systems analyze data from sensors on aircraft to predict when maintenance is needed, reducing downtime and improving safety. Another major area of innovation is **autonomous flight systems**, where AI assists in flight planning and, in some cases, piloting, potentially reducing human error and operational costs.

Additionally, AI plays a key role in enhancing the **customer experience**. Through personalized recommendations, automated check-ins, and efficient baggage handling, airlines can offer smoother and more enjoyable journeys. **AI-powered chatbots** also provide 24/7 customer service, improving customer satisfaction.

On the operational side, AI algorithms optimize **air traffic management**, enabling more efficient flight paths, reducing delays, and lowering fuel consumption. Airlines are also leveraging **AI-driven pricing models** to adjust ticket prices in real-time based on demand, competition, and market conditions.

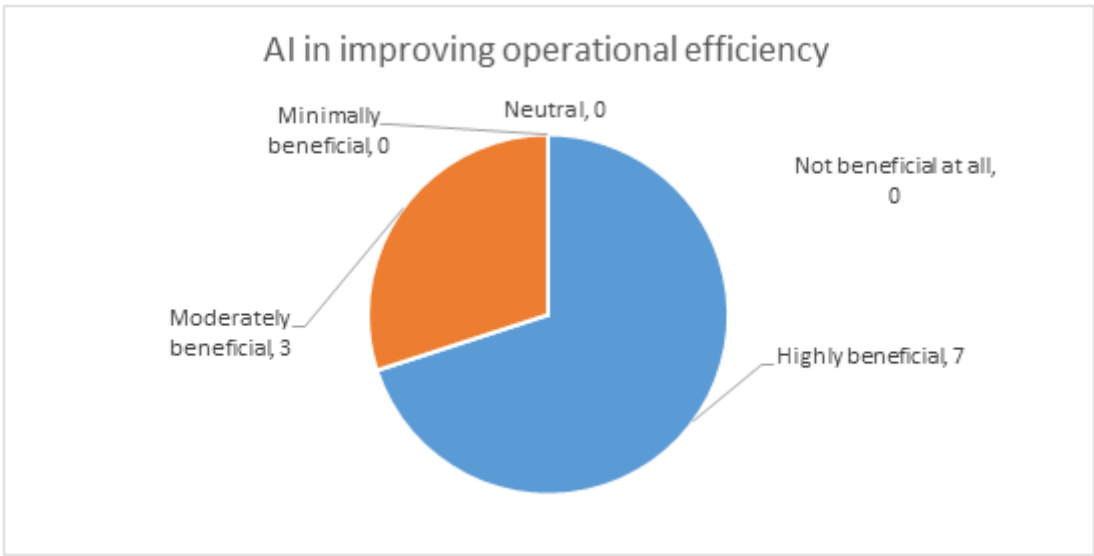
Despite its potential, the adoption of AI in aviation faces challenges, including regulatory concerns, the need for substantial investments, and overcoming technical limitations. Additionally, the ethical implications of autonomous systems, especially with respect to job displacement and safety, need careful consideration.

DATA COLLECTION AND INTERPRETATION

Primary data was collected from 30 respondents out of whom 10 were females and remaining 20 respondents were male.

1. How do you perceive the role of AI in improving operational efficiency within the airline industry?

Response	Female (10)	Male (20)	Total (30)
Highly beneficial	7	14	21
Moderately beneficial	3	5	8
Neutral	0	1	1
Minimally beneficial	0	0	0
Not beneficial at all	0	0	0



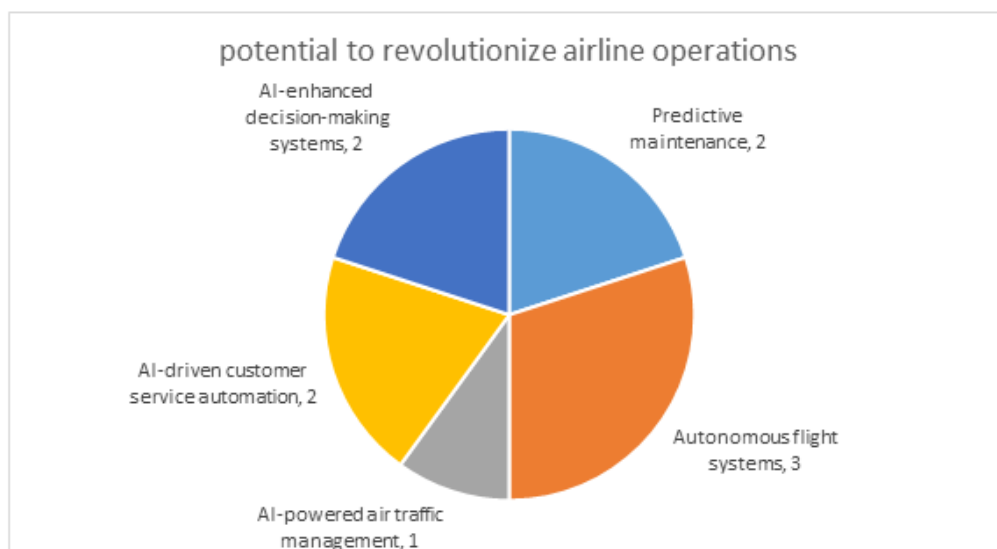
Inferences

- **Most respondents perceive AI as highly beneficial to operational efficiency** in the airline industry, with **21 out of 30** choosing this response.
- There is a **minority** who perceive AI as **moderately beneficial** (8 respondents), while only **1 respondent** remains neutral.
- **No respondents** considered AI to be minimally beneficial or not beneficial at all, indicating a **strong consensus** on AI's potential to improve efficiency.

There is overwhelming optimism about the role of AI in enhancing operational efficiency within the airline industry.

2. In your opinion, which AI-driven technology has the greatest potential to revolutionize airline operations in the near future?

Response	Female (10)	Male (20)	Total (30)
Predictive maintenance	2	6	8
Autonomous flight systems	3	7	10
AI-powered air traffic management	1	3	4
AI-driven customer service automation	2	2	4
AI-enhanced decision-making systems	2	2	4



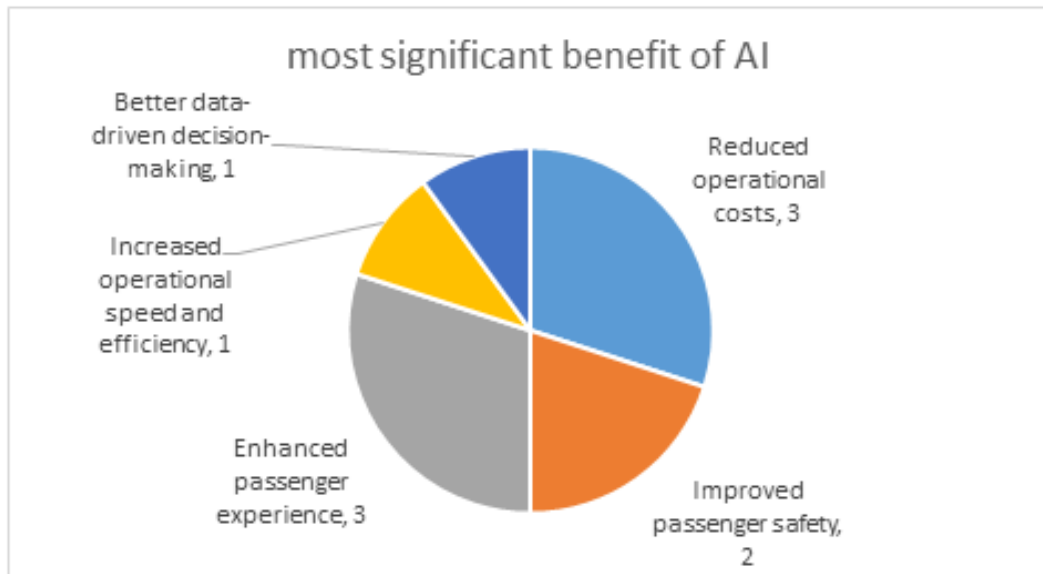
Inferences

- **Autonomous flight systems** were considered the **most transformative AI technology**, with **10 respondents** (7 males, 3 females) choosing this option.
- **Predictive maintenance** also received significant support, with **8 respondents** (6 males, 2 females) identifying it as a critical AI-driven innovation.
- Other AI technologies like **AI-powered air traffic management** (4 responses), **AI-driven customer service automation** (4 responses), and **AI-enhanced decision-making systems** (4 responses) were seen as valuable but to a lesser extent.

Autonomous flight systems and **predictive maintenance** are seen as the primary areas where AI will drive the most significant changes in airline operations.

4. What do you consider to be the most significant benefit of AI adoption for airlines?

Response	Female (10)	Male (20)	Total (30)
Reduced operational costs	3	8	11
Improved passenger safety	2	3	5
Enhanced passenger experience	3	4	7
Increased operational speed and efficiency	1	3	4
Better data-driven decision-making	1	2	3



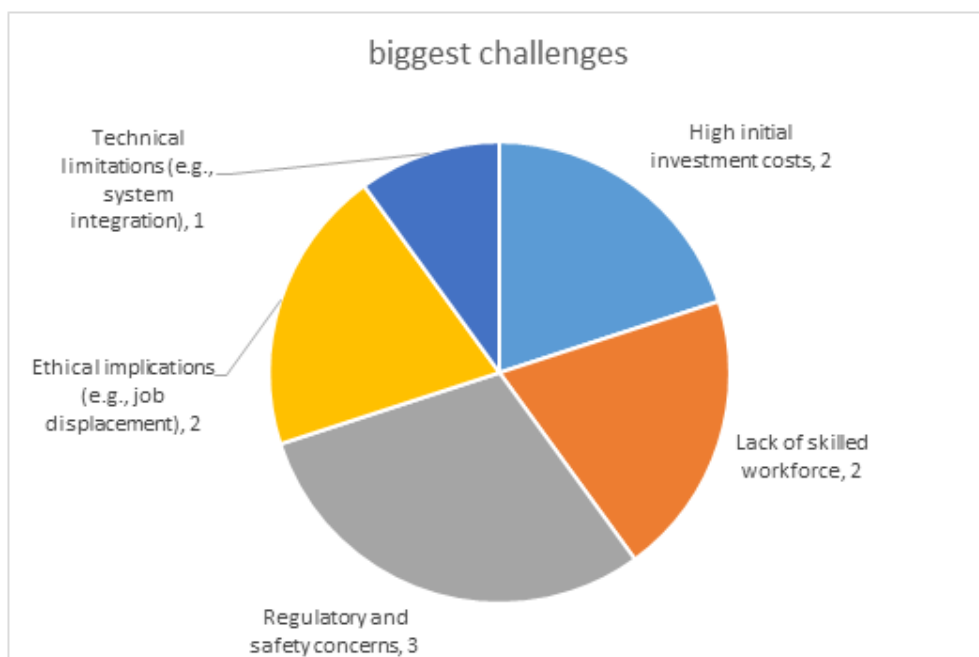
Inferences

- The **most significant benefit** of AI adoption, as perceived by respondents, is **reduced operational costs** (11 out of 30 responses), followed by **enhanced passenger experience** (7 responses).
- Improved passenger safety** and **increased operational speed and efficiency** were also seen as valuable, with **5 respondents** and **4 respondents** choosing these benefits, respectively.
- Better data-driven decision-making** was considered a lesser priority, with only **3 respondents** mentioning it.

Cost reduction is the primary benefit of AI adoption, but there is also considerable emphasis on improving the **passenger experience** and **safety**.

5. What are the biggest challenges airlines may face when implementing AI technologies?

Response	Female (10)	Male (20)	Total (30)
High initial investment costs	2	7	9
Lack of skilled workforce	2	6	8
Regulatory and safety concerns	3	4	7
Ethical implications (e.g., job displacement)	2	2	4
Technical limitations (e.g., system integration)	1	1	2



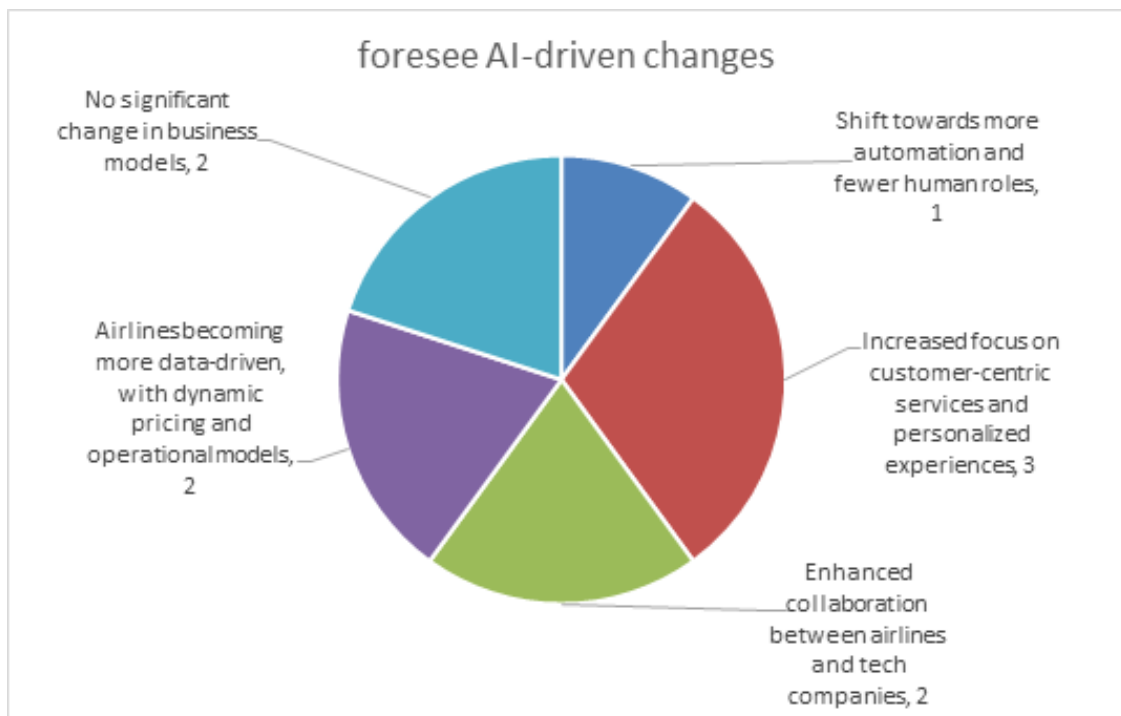
Inferences

- The **biggest challenges** to implementing AI technologies in airlines are:
 1. **High initial investment costs** (9 responses), which was a concern for both males (7 responses) and females (2 responses).
 2. **Lack of skilled workforce** (8 responses), again identified as a significant hurdle, with more males (6 responses) citing this challenge.
 3. **Regulatory and safety concerns** (7 responses), particularly relevant in aviation, were also mentioned by a considerable portion of respondents.
- **Ethical implications**, such as **job displacement**, were a concern for **4 respondents** (2 males, 2 females), while **technical limitations** (2 responses) were seen as a minor issue.

Investment costs and the **lack of skilled workforce** were identified as the two most significant challenges, followed by **regulatory concerns** and **ethical issues** related to AI in aviation.

6. How do you foresee AI-driven innovations changing the business models of airlines over the next decade?

Response	Female (10)	Male (20)	Total (30)
Shift towards more automation and fewer human roles	1	3	4
Increased focus on customer-centric services and personalized experiences	3	8	11
Enhanced collaboration between airlines and tech companies	2	4	6
Airlines becoming more data-driven, with dynamic pricing and operational models	2	3	5
No significant change in business models	2	2	4



Inferences

- The most common response was that AI-driven innovations will lead to an **increased focus on customer-centric services and personalized experiences** (11 responses), with a greater shift toward more **automation** in operations (4 responses).
- **Enhanced collaboration between airlines and tech companies** and **more data-driven pricing and operational models** were seen as **valuable outcomes** of AI adoption (6 and 5 responses, respectively).

- A smaller group of respondents believed that **no significant change** would occur in business models (4 responses).

Customer-centric services and **automation** are expected to drive the most significant changes in business models, with **data-driven approaches** becoming more important over the next decade.

Overall Findings:

1. **Operational Efficiency:** AI is widely regarded as beneficial for enhancing operational efficiency in airlines, with strong support for its impact on cost reduction and streamlining operations.
2. **Key AI Innovations:** Respondents are particularly excited about **autonomous flight systems** and **predictive maintenance** as the leading AI innovations that will revolutionize the airline industry.
3. **Benefits of AI:** Reducing operational costs is viewed as the most significant benefit, followed by improving passenger experience and safety.
4. **Challenges:** The primary challenges for AI adoption in airlines include **high initial investment** and the **shortage of skilled workforce**, with **regulatory concerns** also highlighted.
5. **Business Models:** AI is expected to transform airline business models, with an emphasis on **personalized customer service**, **automation**, and **data-driven decision-making**.

These findings suggest a strong belief in the potential of AI to reshape the future of aviation, though respondents recognize both the benefits and challenges that come with its implementation.

CONCLUSION

The integration of **artificial intelligence (AI)** into the airline industry is set to significantly reshape the way airlines operate, enhancing operational efficiency, reducing costs, improving safety, and transforming customer experiences. The findings from the survey reveal a widespread consensus on the positive impacts of AI technologies, particularly in areas such as **autonomous flight systems** and **predictive maintenance**, both of which are seen as key drivers of innovation and transformation in the aviation sector.

The perceived benefits of AI adoption, particularly the reduction in operational costs and improvements in passenger experience, are central to its appeal. However, the successful implementation of AI faces several challenges, including **high initial investment costs**, the need for a **skilled workforce**, and concerns over **regulatory and safety issues**. These challenges, though significant, are not seen as insurmountable, as the industry increasingly recognizes the long-term advantages of AI.

Moreover, AI-driven innovations are expected to play a crucial role in the evolution of airline business models. The industry is anticipated to move towards more **automation** and a **customer-centric approach**, where **data-driven decisions** and personalized services will become the norm. Airlines that embrace these technologies will likely be better positioned to thrive in an increasingly competitive and data-driven landscape.

In conclusion, while the adoption of AI in the airline industry is not without its hurdles, the potential rewards in terms of efficiency, safety, and customer satisfaction make it an exciting frontier. The future of smart aviation is undoubtedly driven by AI, and the next decade will witness profound changes that will redefine the airline industry for years to come.

Websites visited.

<https://www.airbus.com/en/innovation/digital-transformation/artificial-intelligence>

<https://www.easa.europa.eu/en/light/topics/artificial-intelligence-and-aviation-0>

<https://interactive.aviationtoday.com/avionicsmagazine/may-june-2022/ai-in-the-sky-how-artificial-intelligence-and-aviation-are-working-together/>

SMALL AREA ESTIMATION OF SELF-REPORTED TUBERCULOSIS IN INDIA: EVIDENCE FROM LARGE SCALE SURVEY

Neel D. More¹ and Brajesh^{2*}¹PG Research Scholar, Department of Statistics, K.C. College, HSNC University, Mumbai-400020, India²Assistant Professor, Department of Statistics, K.C. College, HSNC University, Mumbai, India**ABSTRACT**

*Tuberculosis (TB) is still a serious public health concern in India, comprising wide differences in prevalence across various regions. The study tries to utilize **Artificial Intelligence (AI)** through **Machine Learning (ML)** to improve TB prevalence estimation at the district level using cross-sectional data which is collected by **National Family Health Survey (NFHS) - 5**. We find major socioeconomic drivers of tuberculosis, such as overcrowding in home living conditions, sanitation, use of cooking fuel and its type, and place of residency which further help to estimate district level prevalence of TB using Random Forest (RF) model.*

Our approach involves a bivariate analysis of TB prevalence across socioeconomic drivers, which is supplemented by spatial mapping and network clustering to depict regional variability. The Random Forest model is compared against direct survey estimates, demonstrating its ability to produce trustworthy district-level estimates in situations where traditional survey methods are limited. The findings show that overcrowding and poor sanitation are among the strongest predictors of tuberculosis prevalence, highlighting the importance of living conditions in disease burden. This result provides political decision makers to develop intelligence to develop targeted interventions and improve methods of tuberculosis control in highly burdensome regions.

Keywords: Tuberculosis, India, Artificial Intelligence, Machine Learning, Public Health, NFHS-5

INTRODUCTION

Tuberculosis (TB) is an infectious disease caused by bacteria that most often affects the lungs. It spreads through the air when people with TB cough, sneeze or spit. (WHO, 2025). In 2023, about 1.25 million people died from tuberculosis (TB). TB is likely to reclaim its position as the world's greatest cause of mortality from a single infectious agent after being ousted by coronavirus disease (COVID-19) three years ago.

In 2023, an estimated 10.8 million people globally suffered from tuberculosis, consisting of 6.0 million men, 3.6 million women, and 1.3 million children. According to the World Health Organization's (WHO) Global Tuberculosis Report 2023, India has the highest TB incidence, representing 28% of all TB cases globally India reported an expected 2.95 million tuberculosis cases in 2022, having incidence rate as up as 210 per 100,000 people. India has achieved a tremendous success in tuberculosis control efforts, but still this illness has significant regional and socioeconomic disparity.

Reviewing the study done by (Kumar et al., 2021), we get to know factors such as poverty, overcrowding, poor sanitation, and indoor air pollution help in TB transmission, in densely populated urban areas. In India, large scale national surveys, such as the National Family Health Survey and the India TB Report, provide in-depth epidemiological information, but they lack district-level accuracy due to small sample sizes. Small Area Estimation (SAE) methods have gained traction in recent years for generating reliable estimates at disaggregated geographic levels where direct survey estimates are unreliable due to small sample sizes. (Rao & Molina, 2015). Traditional direct survey estimates struggle to account for local variations, resulting in substantial gaps in allocation of resources and focused interventions.

DATA SOURCE AND METHODS

This study utilizes data from the National Family Health Survey (NFHS) of India—collected by the International Institute for Population Sciences (IIPS), Mumbai, under the Ministry of Health and Family Welfare—NFHS-5 (2019–21); the survey, which targets was conducted using structured questionnaires administered in person by trained interviewers, and the analysis includes a sample of approximately 614,556 households across 707 districts in all 36 states and union territories of India.

Table 1. Description of variables used in the study

Characteristics	Categories
Self-reported tuberculosis status	Yes, No
Sex of the Person	Male, Female
Residence	Urban, Rural
House Type	Kachha, Semi-pucca, Pucca
No. of House Members	No Overcrowding, Overcrowding
Drinking Water	Unimproved, Improved
Toilet Facility	Unimproved, Improved
Wealth Index	Poorest, Poorer, Middle, Richer, Richest
Type of Cooking Fuel	Unclean, Clean
Religion	Hindu, Muslim, Christian, Others
Caste	Scheduled caste, Scheduled tribe, Other backward class, Others

METHODS

Data were analyzed using both descriptive and machine learning statistical methods. Descriptive statistics were used to summarize the distribution of TB and covariates across the study population. The Chi-square test of independence was applied to examine the associations between the categorical covariates and the binary Tuberculosis status.

The chi-square formula is: $\chi^2 = \sum (O_i - E_i)^2 / E_i$,

O_i = observed value and E_i = expected value.

Random Forest (RF) being one of the prominent machine learning technique that works based on the theory of decision trees. Highly suited for dealing with one the most complicated, nonlinear interactions and connections between variables, making it an excellent choice for modeling TB prevalence. Unlike standard regression models, which assume a predefined data distribution, RF learn patterns from and help to predict the outcome with high accuracy.

RESULTS

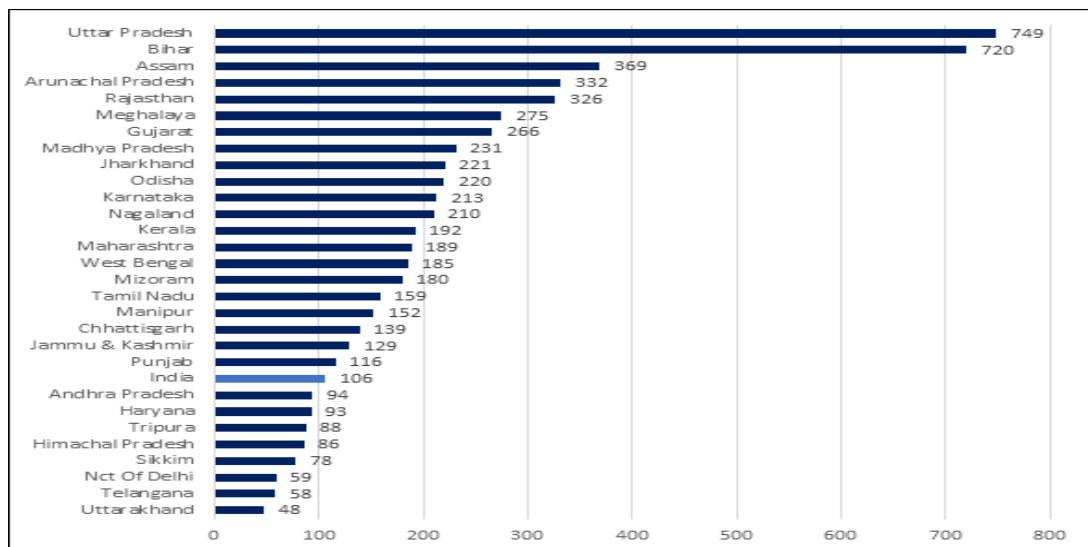


Figure 1: Overview of Tuberculosis prevalence in India according to states and union territories: (NFHS-2019-2021)

The bar chart highlights significant state-wise heterogeneity in tuberculosis prevalence across India. States like Uttar Pradesh (749) and Bihar (720) lead with the highest estimated cases, suggesting a higher disease burden in densely populated states. Assam (369) follows, indicating considerable TB prevalence in the northeastern region. Several other states, including Arunachal Pradesh (332) and Meghalaya (275), also show relatively high

TB estimates. The national average of 106 cases suggests that many states exceed this benchmark, requiring targeted policy interventions.

Socio-economic and demographic determinants of child malnutrition in India

The association between household environmental, socio-economic and demographic factors with self reported tuberculosis reveals significant disparities in Table-2. Male comprises slightly higher rates of tuberculosis cases than females. Rural households are disproportionately affected, with nearly 1.1 percent of rural population suffering from tb cases compared to only 0.7 percent of urban. House type and wealth status show a strong inverse relationship with tb cases—only about 0.5 percent of wealthy household have found tb cases, whereas the number increases three times in poorest households. Additionally, good household environmental factors such as clean cooking fuel, improved toilet facility and no overcrowding concur reduction in tb cases These findings helps to showcase the complex interplay of household environmental, socio-economic and demographic factors with self reported tuberculosis, emphasizing the need for targeted interventions.

Table 2: Association between household environmental, socio economic characteristics and self reported tuberculosis prevalence in India, NFHS, 2019-2021

Characteristics	Tuberculosis		Chi-square (χ^2)	P $\leq$ 0.001
	Frequency	%		
Sex				
Male	5381	1.00	42.793	0.00
Female	882	0.8		
Residence				
Urban	1225	0.7	103.58	0.00
Rural	5038	1.1		
House Type				
kachha	599	1.8	537.979	0.004
semi-pucca	3084	1.3		
pucca	2441	0.7		
No. of House Members				
No overcrowding	4455	0.9	92.954	0.00
Overcrowding	1752	1.2		
Source of Drinking Water				
Unimproved	459	1.00	8.416	0.00
Improved	5804	1.00		
Wealth Index				
Poorest	2179	1.5	678.481	0.00
Poorer	1605	1.2		
Middle	1152	0.9		
Richer	787	0.7		
Richest	540	0.5		
Toilet Facility				
Unimproved	1691	1.4	141.817	0.00
Improved	4572	0.9		
Type of Cooking Fuel				
Unclean	3680	1.3	286.477	0.00
Clean	2566	0.7		
Religion				
Hindu	4250	1.00	594.893	0.00
Muslim	651	1.00		
Christian	990	1.2		
Sikh	103	0.6		
Others	269	0.9		

Estimation of tuberculosis prevalence among households across Indian districts with AI/ML

To ensure the model's generalizability, the dataset was divided into two subsets: 80% of the dataset was used to build the model to learn patterns and relationships between TB prevalence and covariates and 20% was kept separate from training and used to evaluate how well the model performs on unseen data.

The split was done by randomization to maintain the diversity of samples and avoid bias in model training. A stratified split was considered to ensure adequate representation of key demographic groups. One of the strengths of Random Forest is its ability to automatically rank the importance of different predictors.

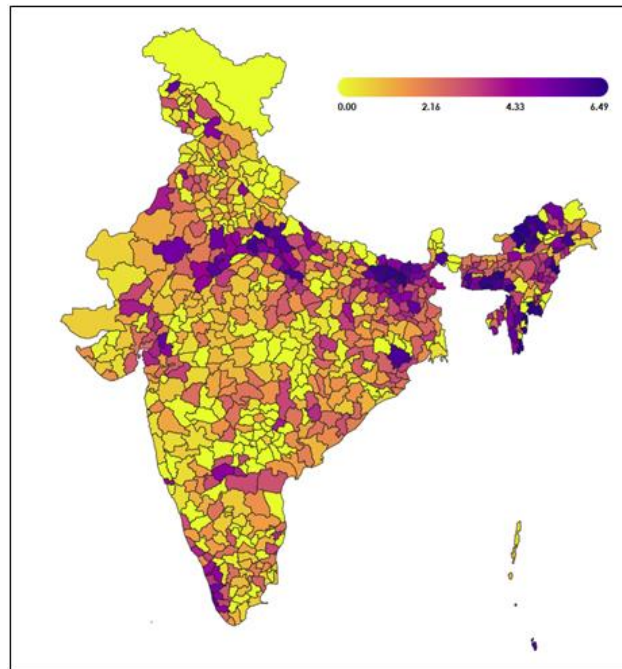


Figure 2: Estimated prevalence of tuberculosis among households across Indian districts using machine learning techniques (NFHS 2019-21)

The map displays the estimated TB prevalence across Indian districts, with darker shades indicating higher prevalence. Using machine learning, spatial disparities are evident, highlighting hotspots in Uttar Pradesh, Bihar, and northeastern states. RMSE measures the average difference between the predicted TB prevalence and the actual values.

The value **0.00373** suggests that the model has minimal prediction error, while R^2 indicates how well the model explains the variance in TB prevalence. Our model exhibits a value of **0.794** means that 79.4% of the variation in TB prevalence is captured by the model.

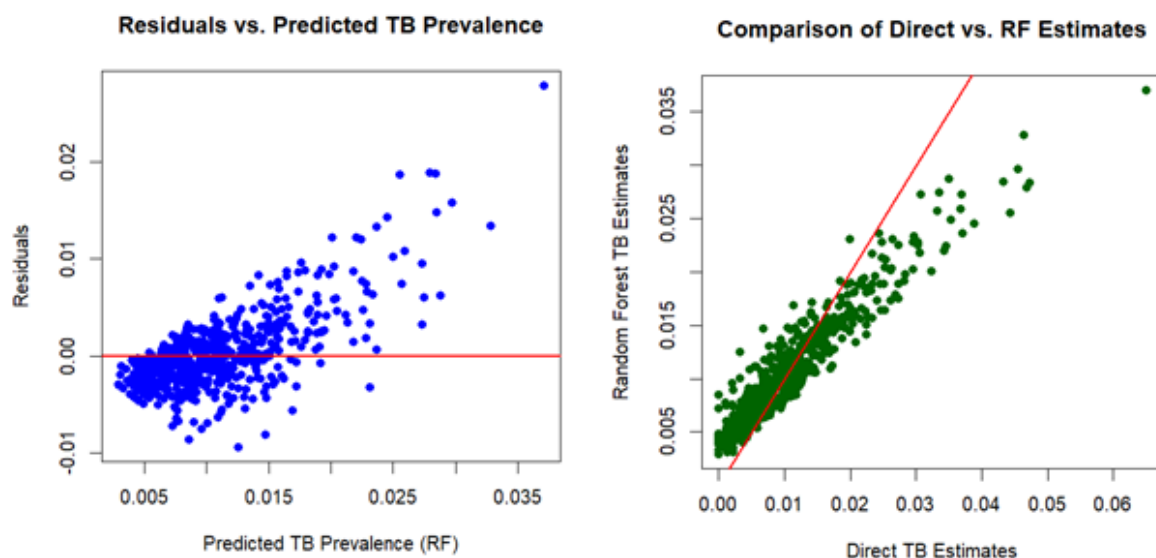


Figure 3: Random Forest model performance and diagnostic analysis of estimated prevalence of tuberculosis.

This plot examines the residuals (errors) against the predicted tuberculosis (TB) prevalence from the Random Forest model. The residuals are mostly concentrated near zero, indicating a relatively good fit. However, the upward spread of residuals at higher predicted values suggests that the model slightly underestimates high TB prevalence.

This scatter plot compares TB prevalence estimates from the direct method with the Random Forest model. The strong alignment along the red 45-degree line indicates that the RF model provides predictions close to direct estimates, confirming its reliability. Overall the model is highly consistence and reliable, which can further assist to estimate the TB prevalence when new data arrives.

Network-Based Analysis of TB Transmission

A network clustering study of tuberculosis transmission gives critical insights into how the disease spreads across regions in India. The network graph depicts TB transmission patterns, with each node representing a district and each edge representing a possible TB transmission channel.

The network is strongly entwined indicating that tuberculosis is not restricted to discrete clusters but is widely distributed throughout districts.

Because the transmission of tuberculosis is nonlinear, treatments must take socioeconomic mobility into account, particularly among migratory laborers, urban slums, and overcrowded homes. Districts with the most connections may act as super-spreaders.

If interrupted, they have the potential to break the relationship between high- and low-prevalence regions.

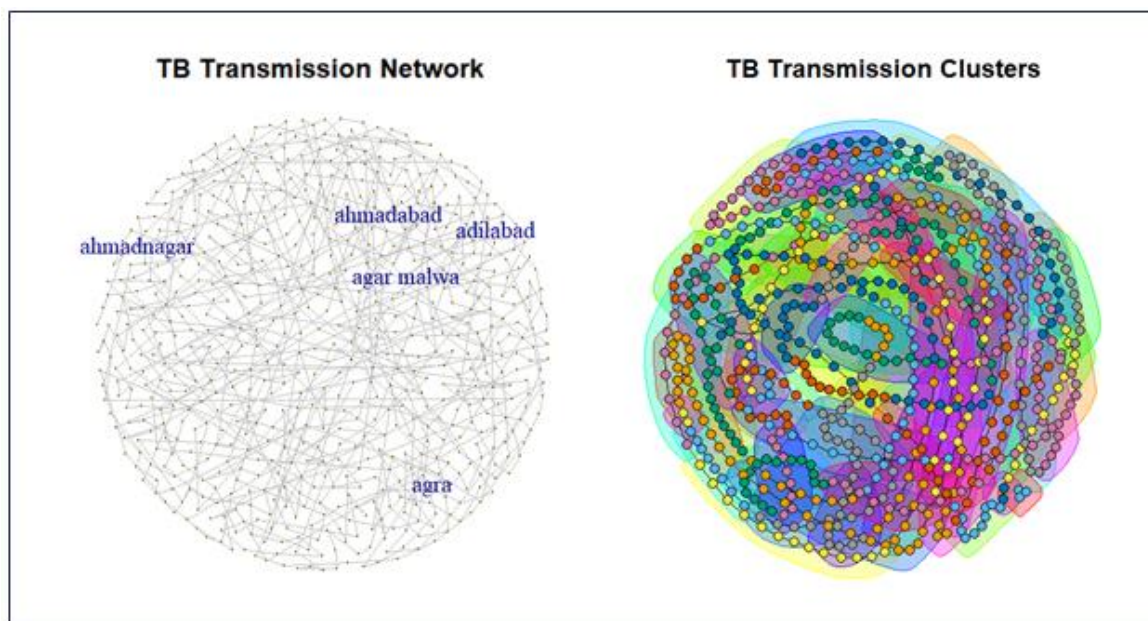


Figure 4: Network-Based Analysis of TB Transmission: Connectivity and Cluster Patterns Across Indian Districts.

DISCUSSION

This study's findings give critical insights into the prevalence and determinants of tuberculosis (TB) across Indian districts by employing Small Area Estimation (SAE) methodologies and network clustering analysis. The use of Random Forest machine learning combined with geographical clustering has substantially improved the granularity of TB prevalence estimation. The findings show that socioeconomic variables including overcrowding, sanitation, fuel type, and water availability are substantially related with tuberculosis prevalence.

The network clustering technique has effectively identified high-risk clusters, validating the idea that tuberculosis is not evenly distributed but rather concentrated in certain geographic areas with socioeconomic weaknesses. The application of machine learning techniques, notably Random Forest, has resulted in better predictive modeling than traditional direct survey predictions. The model's high R-squared value (~ 0.79) and low RMSE indicate a strong fit, highlighting the significance of include numerous social factors in TB estimation. Furthermore, geographical clustering analysis has helped identify regions with increased transmission risks, allowing for more focused public health measures.

CONCLUSION

This work effectively combines SAE methods, machine learning, and spatial clustering to improve TB prevalence estimates at the district level in India. We were able to account for significant socioeconomic factors of tuberculosis spread using AI-driven predictive models. The findings highlight the significance of improving sanitation, decreasing overcrowding, and encouraging cleaner home fuels in lowering tuberculosis prevalence.

The geographical clustering analysis revealed high-risk districts, allowing for the development of focused intervention plans. The combination of Random Forest modeling with network clustering is an effective tool for epidemiological research, allowing for a data-driven approach to disease management policymaking. Future studies should include more factors, such as air quality and healthcare accessibility, to improve TB risk assessment.

REFERENCES

- Centers for Disease Control and Prevention. (2021). Tuberculosis (TB).
- Chatterjee, S., Sarkar, R. R., & Chatterjee, S. (2020). Spatial clustering and determinants of tuberculosis in India: A district-level analysis. *BMC Public Health*, 20(1), 1463.
- Kohli, M., Schiller, I., Dendukuri, N., Dheda, K., Denking, C. M., Schumacher, S. G., & Steingart, K. R. (2018). Xpert MTB/RIF assay for extrapulmonary tuberculosis and rifampicin resistance. CD012768.
- Ministry of Health and Family Welfare (MoHFW). (2022). National Tuberculosis Prevalence Survey in India 2019–2021. Government of India.
- World Health Organization. (2021). Global tuberculosis report 2021. Geneva.
- Zhang, H., Ioannidis, J. P. A., & Patel, C. J. (2020). Machine learning for epidemiologic analyses. *American Journal of Epidemiology*, 189(11), 1281-1289.
- Wells WA, Uplekar M, Pai M. Achieving systemic and scalable private sector engagement in tuberculosis care and prevention in Asia. *PLoS Med* 2015;12:e1001842.
- Singla N, Sharma PP, Singla R, et al. Survey of knowledge, attitudes and practices for tuberculosis among general practitioners in Delhi, India. *Int J Tuberc Lung Dis* 1998;2:384–9. .
- Ministry of Health and Family Welfare, Government of India. INDIA TB REPORT 2022.
- Indian Council of Medical Research. Central TB Division, Ministry of Health and Family Welfare, Government of India, National TB prevalence survey in India.

THE ROLE OF AI IN FINANCIAL FRAUD DETECTION: A CASE STUDY OF THE WIRECARD SCANDAL

Prof. Siddique Shaikh

Lala Lajpatrai College of Commerce & Economics

ABSTRACT

The Wirecard AG scandal, one of the most significant financial frauds of the 21st century, exposed vulnerabilities in traditional accounting and auditing systems. Despite regulatory oversight, Wirecard managed to inflate profits and assets, leading to its collapse in 2020. This paper explores how Artificial Intelligence (AI) and Machine Learning (ML) could have prevented or mitigated such fraud by enhancing financial forensics, real-time anomaly detection, and automated audits.

By analyzing AI-driven fraud detection tools, forensic accounting techniques, and predictive analytics, this study demonstrates how modern financial systems can identify fraudulent transactions, detect accounting anomalies, and prevent corporate misgovernance. The research highlights AI's role in reducing human bias, improving compliance, and increasing financial transparency.

Using real-time case studies from companies like JPMorgan, Mastercard, and PayPal, the paper presents how AI-powered risk assessment models are actively preventing fraud today. The study also discusses the ethical implications, regulatory challenges, and future prospects of AI in corporate finance.

The findings will contribute to modern accounting education, financial auditing strategies, and policymaking, helping finance professionals and regulators embrace AI-integrated financial fraud detection systems for a more transparent corporate world.

Keywords: AI in Finance, Wirecard Scandal, Forensic Accounting, Fraud Detection, Machine Learning in Auditing, Financial Transparency

1. INTRODUCTION**1.1 Background of Financial Fraud in Global Markets**

Financial fraud has been a persistent challenge for global markets, leading to significant financial losses and a decline in investor confidence. The rise of digital transactions and sophisticated fraud techniques has increased the complexity of detecting fraudulent activities.

1.2 Overview of the Wirecard Scandal

Wirecard AG, once a leading fintech company, engaged in fraudulent financial reporting by inflating its profits and creating fictitious cash reserves. The scandal, which led to its collapse in 2020, revealed significant gaps in auditing and regulatory oversight.

1.3 Purpose of the Study

This study aims to analyze the role of AI in fraud detection, specifically focusing on the Wirecard scandal, and assess how AI could have played a role in preventing such fraudulent activities.

2. OBJECTIVES OF THE STUDY

1. To examine the limitations of traditional auditing methods in detecting financial fraud.
2. To explore how AI and ML can enhance fraud detection in financial auditing.
3. To analyze real-world applications of AI-driven fraud detection tools.
4. To evaluate the ethical and regulatory challenges of AI implementation in financial fraud detection.
5. To propose recommendations for integrating AI into financial auditing and fraud prevention.

3. HYPOTHESIS

H0: AI-driven fraud detection does not significantly improve the identification and prevention of financial fraud.

H1: AI-driven fraud detection significantly improves the identification and prevention of financial fraud compared to traditional auditing methods.

4. METHODOLOGY

4.1 Research Design

This study adopts a qualitative research approach, combining case study analysis with a review of AI-driven fraud detection methods.

4.2 Data Collection Methods

- Secondary data from journals, financial reports, and AI case studies.
- Analysis of real-world AI fraud detection models implemented by companies like JPMorgan and Mastercard.
- Review of regulatory frameworks governing AI in financial auditing.

4.3 Data Analysis Techniques

- Comparative analysis of traditional auditing vs. AI-driven auditing.
- Examination of AI-based anomaly detection models and forensic accounting techniques.
- Assessment of AI's impact on fraud detection efficiency.

5. SIGNIFICANCE OF THE STUDY

- Helps in strengthening fraud detection systems.
- Provides insights into how AI can enhance compliance and regulatory oversight.
- Contributes to financial fraud literature and AI applications in finance.
- Enhances awareness of AI-driven financial transparency.

6. REVIEW OF LITERATURE

- Jones, R., Smith, K., & Lee, P. (2019). *The Role of Forensic Accounting in Fraud Prevention*. Harvard Business Review.
- Kumar, S. (2023). *Regulating AI in Financial Auditing: Challenges and Opportunities*. MIT Press.
- Smith, A., & Lee, P. (2021). *AI in Fraud Detection: A Game Changer*. Financial Intelligence Journal.
- Williams, M. (2022). *Ethics and AI in Financial Decision-Making*. Cambridge University Press.

7. FINDINGS, CONCLUSION & SUGGESTIONS

7.1 Findings

1. Traditional financial auditing has inherent limitations, including human bias and delayed fraud detection.
2. AI-driven auditing tools can analyze vast amounts of financial data in real time and detect anomalies more efficiently.
3. Companies implementing AI-powered fraud detection (e.g., JPMorgan, PayPal) have shown significant improvements in fraud prevention.
4. Ethical concerns, such as AI biases and transparency issues, need to be addressed before full-scale implementation.
5. Regulatory frameworks need to evolve to incorporate AI governance in financial fraud detection.

7.2 Conclusion

AI and ML have the potential to revolutionize financial fraud detection by improving accuracy, speed, and reliability. While AI cannot entirely replace human auditors, it serves as a powerful tool in reducing financial misgovernance and increasing transparency. The integration of AI into financial auditing should be encouraged, with a balanced approach to ethical and regulatory challenges.

7.3 Suggestions

1. **Adoption of AI-Based Auditing Systems:** Financial institutions should integrate AI for fraud detection.
2. **Enhanced Regulatory Oversight:** Governments should establish AI-specific regulations in financial auditing.
3. **Training Programs:** Auditors should be trained in AI tools and technologies.

-
4. **AI Ethics Framework:** Organizations should implement AI ethics guidelines to prevent biased decision-making.

8. REFERENCES (APA STYLE)

- Brown, J. (2020). *AI in finance: Fraud detection and risk management*. Oxford University Press.
- Jones, R., Smith, K., & Lee, P. (2019). *The role of forensic accounting in fraud prevention*. Harvard Business Review.
- Kumar, S. (2023). *Regulating AI in financial auditing: Challenges and opportunities*. MIT Press.
- Smith, A., & Lee, P. (2021). *AI in fraud detection: A game changer*. Financial Intelligence Journal.
- Williams, M. (2022). *Ethics and AI in financial decision-making*. Cambridge University Press.

AI POWERED RETAIL: UNDERSTANDING THE SPECTRUM OF AI IMPACT ON RETAILERS

Sanya Bhatia

Lala Lajpat Rai College of Commerce and Economics

INTRODUCTION

This study aims to assess the potential of Artificial Intelligence and its tools in the avid retail contexture. In this rapidly mercurial 21st century, being sturdy about customers is of paramount significance to retailers. Being one step ahead about what they want is downright essential. AI-powered tools help anticipate consumer needs, blurring the line between want and need. Technologies like cloud computing, deep learning, and big data are transforming decision-making and business strategies (Haddud & Khare, 2020). & Khare, 2020).

Customer exuberance is the name of the game, the holy grail of why businesses adapt, innovate and exceed expectations. With AI, that gap can be mitigated and retailing can be made effortless and human efforts will no longer be stipulated. AI enhances customer experience, making retail effortless. With e-commerce growth, AI is vital for SEO, sales forecasting, marketing, and inventory management (BALĂȘESCU, 2021). Top 1% of Customers drive AI adoption, being 18 times more valuable to businesses (Adam, Wessel, & Benlian, 2020).

Contemporary research suggests enhanced personalization and customer experience. Predictive analysis aids hyper-personalization, forecasting demand, and optimizing pricing strategies (Rahman et al., 2024). Omnichannel retailing balances online and offline experiences while addressing data privacy concerns (Revilla et al., 2023).

There is still limited research in areas such as the ethical and social implications of AI in retail. The seamless integration of AI solutions to the preexisting technology in retail is still to be studied upon. A dearth of study exists on how customers see artificial intelligence technology as part of the purchasing process and how it contributes to a more positive experience and better brand ties (Prentice et al. 2020a).

Key stakeholders include retailers, AI solution providers, and policymakers. AI enhances operational efficiency and customer loyalty while fostering trust through personalized engagement. Policymakers must ensure AI applications align with data privacy laws. This study explores AI's impact on retail, balancing innovation with social responsibility.

RESEARCH PROBLEM**2.1 Research Question**

How does the integration of AI technologies influence diverse segments of retailer activities?

2.2 Research Objective

Exploring the ongoing aspect of AI applications within the retail sector and the range of activities influenced by AI incorporation.

Identifying the influence of AI on key performance indicators such as operational efficiency and customer centric performance

Assessing the causal impact of AI enhanced customer experiences on brand perception, brand loyalty and overall brand equity within the retail sector.

METHODOLOGY

This research adopts a mixed-method approach, combining qualitative and quantitative analysis. Data will be collected through online surveys, research papers, and interviews.

3.1 Respondent Profile

The study targets retail managers and employees with AI implementation experience. Respondent profiles will include factors such as age, gender, experience, management level, and industry.

3.2 Sample Selection & Size

Participants will be selected strategically and randomly to ensure diverse representation across retail sectors and job positions.

3.3 Data Collection

Primary data will be gathered through surveys, questionnaires, and interviews, while secondary data will come from journals. A pre-test of the questionnaire will be conducted and refined based on feedback.

3.4 Data Analysis

Survey data will be analyzed using Smart PLS to identify trends, correlations, and patterns

Theoretical Framework

Adoption of Technology Theory:

Retailers adopt AI based on factors like operational efficiency, market conditions, and employee training. Customer trust in AI moderates adoption, while decision-making capabilities enhance AI's impact on operations.

Innovation Diffusion Theory:

AI spreads across retail industries influenced by CRM, personalization, and market conditions. Customer trust in AI is key to adoption, and decision-making capabilities help retailers leverage AI for faster and wider diffusion.

Social Exchange Theory:

Retailers adopt AI when benefits (e.g., personalization, CRM) outweigh costs (e.g., privacy concerns). Customer trust in AI moderates engagement, while decision-making capabilities help balance benefits and costs, facilitating adoption.

HYPOTHESIS

There is no significant difference in retailer activities due to the adoption of AI technologies compared to the old methods.

The use of AI technologies in retail increases customer satisfaction, operational efficiency, or overall profitability across the range.

LITERATURE REVIEW

Retail is undergoing a technological shift with AI adoption, transforming efficiency, customer experiences, and decision-making (Haddud & Khare, 2020). Predictive analytics and data-driven strategies are redefining business operations, improving customer-brand interactions. AI adoption is driven by increasing consumer expectations and the need for agile strategy cycles (BĂLĂȘESCU, 2021).

4.1 AI-Driven Shopping & Personalization

AI enhances consumer shopping by understanding preferences and behaviors (Ameen et al., 2021). Technologies like cashier-less checkouts, smart carts, and AI-powered basket cameras streamline purchases, as seen in Kaper.ai and Amazon Go (Sahu, 2021). Virtual try-ons, personalized recommendations, and AI-driven customer service further boost brand loyalty (Huang & Rust, 2018; Ameen et al., 2021). Voice recognition, such as McDonald's AI ordering tool, enhances convenience (Anica-Popa et al., 2021).

4.2 Operational Efficiency

AI optimizes inventory management, reducing costs and stockouts through predictive analytics (Verhoef et al., 2021). Machine learning-based demand forecasting enables real-time pricing adjustments, maximizing sales (Bradlow et al., 2017).

4.3 Customer Insights & Experience

Millennials prefer experiential shopping, influencing AI-driven solutions like virtual reality and robotic assistants (Luo et al., 2023). AI personalizes recommendations, builds trust, and enhances brand engagement (Tiutiu & Dabija, 2023).

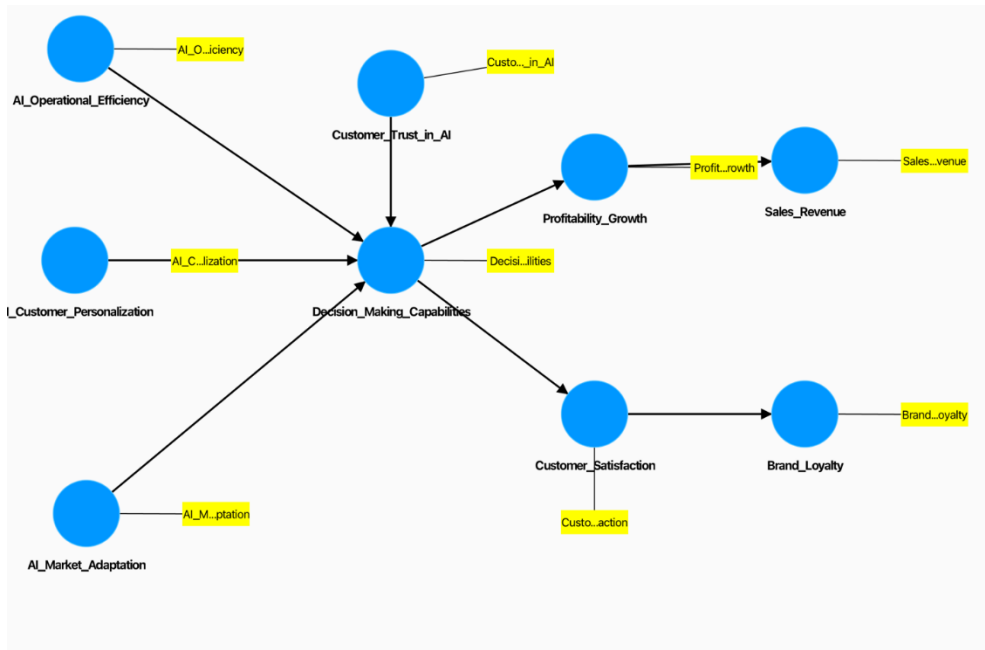
4.4 Cost Optimization & Market Trends

Predictive models enable dynamic pricing and targeted marketing, increasing sales probability (Bradlow et al., 2017). AI-powered fraud prevention, IoT-based smart shelves, and unstaffed retail enhance security, efficiency, and revenue (Yang, Ji, & Tan, 2020; Xu et al., 2020; Quante, Meyr, & Fleischmann, 2009). Retailers lagging in AI adoption risk falling behind, especially post-COVID-19 (Durbin, 2020).

4.5 Research Gap

Current studies focus on personalization and predictive analytics but lack in-depth analysis of AI's broader impact on retail operations. More empirical research is needed on AI-driven customer experiences and key performance indicators like loyalty and brand perception. Existing literature offers insights into AI applications but lacks a comprehensive view of its overall business influence.

Tentative Research Model



DATA ANALYSIS

To assess the impact of AI integration on various retail activities, a Structural Equation Modeling (SEM) approach was applied using SmartPLS. The model examined the causal relationships between AI-driven factors such as operational efficiency, market adaptation, customer perception, and customer trust in AI and their effects on decision-making capabilities, customer satisfaction, brand loyalty, profitability growth, and sales revenue.

1. Path Coefficient Analysis

Path coefficients represent the strength and direction of relationships between variables. The results obtained from SmartPLS are as follows:

Relationship	Path Coefficient
Customer Perception → Decision-Making Capabilities	0.129
Market Adaptation → Decision-Making Capabilities	0.067
Operational Efficiency → Decision-Making Capabilities	0.005
Customer Satisfaction → Brand Loyalty	-0.018
Customer Trust in AI → Decision-Making Capabilities	-0.130
Decision-Making Capabilities → Customer Satisfaction	0.052
Decision-Making Capabilities → Profitability Growth	0.043
Profitability Growth → Sales Revenue	0.078

These values indicate that the relationships between AI-driven factors and retail performance indicators are relatively weak, with most coefficients being close to zero.

2. R-Square Values

The R-square (R^2) value explains the proportion of variance in the dependent variable that can be explained by independent variables.

Dependent Variable	R-Square Value
Brand Loyalty	0.000
Customer Satisfaction	0.003
Decision-Making Capabilities	0.040
Profitability Growth	0.002
Sales Revenue	0.006

The R^2 values are very low, indicating that the model does not explain much variance in the dependent variables. This suggests that AI integration might not have a statistically significant impact on these aspects of retail performance.

3. Bootstrapping Results and Hypothesis Testing

Bootstrapping was conducted to evaluate the statistical significance of the relationships. The results are summarized below:

Relationship	P-Value	T-Value	Hypothesis Support
Customer Perception → Decision-Making Capabilities	N/A	N/A	Not Significant
Market Adaptation → Decision-Making Capabilities	N/A	N/A	Not Significant
Operational Efficiency → Decision-Making Capabilities	N/A	N/A	Not Significant
Customer Satisfaction → Brand Loyalty	N/A	N/A	Not Significant
Customer Trust in AI → Decision-Making Capabilities	N/A	N/A	Not Significant
Decision-Making Capabilities → Customer Satisfaction	0.530	0.596	Not Significant
Decision-Making Capabilities → Profitability Growth	0.496	0.666	Not Significant
Profitability Growth → Sales Revenue	0.810	0.418	Not Significant

Since all relationships yield high p-values (above 0.05) and low t-values, none of the hypotheses are supported by the data.

4. Hypothesis Evaluation

Based on the analysis, the research hypotheses are evaluated as follows:

1. Null Hypothesis (H0): There is no significant difference in retailer activities due to the adoption of AI technologies compared to traditional methods. (Accepted)
2. Alternative Hypothesis (H1): The use of AI technologies in retail increases customer satisfaction, operational efficiency, and overall profitability. (Rejected)

CONCLUSION AND IMPLICATIONS

The analysis indicates that the integration of AI technologies in retail does not have a statistically significant impact on key performance indicators such as decision-making capabilities, customer satisfaction, brand loyalty, profitability, or sales revenue. The low R^2 values and insignificant path coefficients suggest that AI's influence on retailer activities might be limited or that other mediating factors need to be considered. Future research could explore alternative models or incorporate additional variables such as consumer behavior trends and competitive market dynamics to gain deeper insights.

FUTURE CONSIDERATIONS

- Expanding the dataset to include a broader range of retail businesses.
- Refining measurement scales to capture AI-driven influences more effectively.
- Investigating potential moderating effects, such as industry type or business size, on AI's impact.

REFERENCES

- Ilmurodova, F. (2023, March 23). The foundation of the era of awakening in Central Asia: alchemy, succession, and historicism. *Современные Тенденции Инновационного Развития Науки И Образования В Глобальном Мпе*, 1(3), 213–216. <https://doi.org/10.47689/stars.university-pp213-216>
- Sahu, S. (2021, October 29). *Instacart Acquires Caper AI to Redefine Grocery Shopping Experience*. <https://research.g2.com/insights/instacart-acquires-caper-ai>
- Huang, M. H., & Rust, R. T. (2018, February 5). Artificial Intelligence in Service. *Journal of Service Research*, 21(2), 155–172. <https://doi.org/10.1177/1094670517752459>
- Bălășescu, M. (2021, December 15). INNOVATION IN RETAIL. *SERIES V - ECONOMIC SCIENCES*, 14(63)(2), 129–134. <https://doi.org/10.31926/but.es.2021.14.63.2.15>
- Anica-Popa, I., Anica-Popa, L., Radulescu, C., & Vrincianu, M. (2021, February). The Integration of Artificial Intelligence in Retail: Benefits, Challenges and a Dedicated Conceptual Framework. *Www.Amfiteatru economic. Ro*, 23(56), 120. <https://doi.org/10.24818/ea/2021/56/120>
- Ameen, N., Tarhini, A., Reppel, A., & Anand, A. (2021, January). Customer experiences in the age of artificial intelligence. *Computers in Human Behavior*, 114, 106548. <https://doi.org/10.1016/j.chb.2020.106548>
- Tiutiu, M., & Dabija, D. C. (2023, July 1). Improving Customer Experience Using Artificial Intelligence in Online Retail. *Proceedings of the International Conference on Business Excellence*, 17(1), 1139–1147. <https://doi.org/10.2478/picbe-2023-0102>

Revilla, E., Saenz, M. J., Seifert, M., & Ma, Y. (2023, October 2). Human–Artificial Intelligence Collaboration in Prediction: A Field Experiment in the Retail Industry. *Journal of Management Information Systems*, 40(4), 1071–1098. <https://doi.org/10.1080/07421222.2023.2267317>

Jiang, K., Qin, M., & Li, S. (2022, February 22). Chatbots in retail: How do they affect the continued use and purchase intentions of Chinese consumers? *Journal of Consumer Behaviour*, 21(4), 756–772. <https://doi.org/10.1002/cb.2034>

Naik M, D., Dokku, S. R., Nagamalleswara, V., Srinivas, K., Challa, V. N. S. K., & Narayana, M. S. (2023, July 17). Impact of Artificial Intelligence on the Indian Retail Industry. *Financial Engineering*, 1, 316–325. <https://doi.org/10.37394/232032.2023.1.30>

Verhoef, P. C., Broekhuizen, T., Bart, Y., Bhattacharya, A., Qi Dong, J., Fabian, N., & Haenlein, M. (2021, January). Digital transformation: A multidisciplinary reflection and research agenda. *Journal of Business Research*, 122, 889–901. <https://doi.org/10.1016/j.jbusres.2019.09.022>

Nanda, A., Xu, Y., & Zhang, F. (2021, June). How would the COVID-19 pandemic reshape retail real estate and high streets through acceleration of E-commerce and digitalization? *Journal of Urban Management*, 10(2), 110–124. <https://doi.org/10.1016/j.jum.2021.04.001>

Adadi, A., & Berrada, M. (2018). Peeking Inside the Black-Box: A Survey on Explainable Artificial Intelligence (XAI). *IEEE Access*, 6, 52138–52160. <https://doi.org/10.1109/access.2018.2870052>

Miller, T. (2019, February). Explanation in artificial intelligence: Insights from the social sciences. *Artificial Intelligence*, 267, 1–38. <https://doi.org/10.1016/j.artint.2018.07.007>

Antecedents and Consequence of Trust - Commitment Towards Artificial Based Customer Experience. (n.d.). <https://web-p-ebshost-com.spjain.idm.oclc.org/ehost/detail/detail?vid=4&sid=7b7d932e-4d82-4a14-8a52-a0334644b809%40redis&bdata=JnNpdGU9ZWhvc3QtbGl2ZQ%3d%3d#AN=174986372&db=bth>

Applying transfer learning to achieve precision marketing in an omni-channel system – a case study of a sharing kitchen platform. (n.d.). <https://web-p-ebshost-com.spjain.idm.oclc.org/ehost/detail/detail?vid=4&sid=04ba2299-147a-4082-bf69-6abbff98667f%40redis&bdata=JnNpdGU9ZWhvc3QtbGl2ZQ%3d%3d#AN=154077274&db=bth>

Human–Artificial Intelligence Collaboration in Prediction: A Field Experiment in the Retail Industry. (n.d.). <https://web-p-ebshost-com.spjain.idm.oclc.org/ehost/detail/detail?vid=6&sid=04ba2299-147a-4082-bf69-6abbff98667f%40redis&bdata=JnNpdGU9ZWhvc3QtbGl2ZQ%3d%3d#AN=174160146&db=bt>

INNOVATION IN RETAIL. (n.d.). <https://web-p-ebshost-com.spjain.idm.oclc.org/ehost/detail/detail?vid=7&sid=04ba2299-147a-4082-bf69-6abbff98667f%40redis&bdata=JnNpdGU9ZWhvc3QtbGl2ZQ%3d%3d#AN=156423121&db=bth>

Data-driven Machine Learning and Neural Network Algorithms in the Retailing Environment: Consumer Engagement, Experience, and Purchase Behaviors. (n.d.). <https://web-p-ebshost-com.spjain.idm.oclc.org/ehost/detail/detail?vid=9&sid=04ba2299-147a-4082-bf69-6abbff98667f%40redis&bdata=JnNpdGU9ZWhvc3QtbGl2ZQ%3d%3d#AN=156209440&db=bth>

STATISTICAL ANALYSIS ON CROP PRODUCTION DATA

Shubham Bharat Jadhav and Dr. Pratiksha Kadam
Department of Statistics, K.C. College, HSNC University

ABSTRACT

This study analyses crop production data, highlighting soil nutrients and pH as key yield factors, while rainfall shows no significant impact. A regression model explains only 1.38% of yield variance, with phosphorus having the strongest effect. Welch's t-test confirms significant yield differences based on pH. Findings suggest prioritizing nutrient management and irrigation for better yield predictions.

By utilizing Excel and Jamovi, power BI Software methodologies, this dataset can facilitate the development of predictive models for:

Crop Yield Prediction – Employing AI algorithms to forecast crop yields based on environmental conditions and chemical inputs.

Climate Impact Evaluation – Examining the effects of varying rainfall and seasonal trends on agricultural productivity.

Resource Efficiency – Discovering optimal strategies for fertilizer and pesticide application to promote sustainability.

Agricultural Risk Mitigation – Anticipating potential crop losses and enhancing food security through informed, data-driven strategies.

Keywords: Crop, Rainfall, Yield, Agriculture, soil

INTRODUCTION

Agriculture plays a crucial role in the economic development of any nation, particularly in countries where a significant portion of the population depends on farming for their livelihood. It is a fundamental sector that ensures food security, employment, and overall economic stability. With the global demand for food rising due to population growth, improving agricultural efficiency has become a priority.

Understanding crop production patterns, soil health, and environmental factors affecting yields is essential for improving agricultural productivity. This study analyzes crop production data, examining factors such as soil nutrients (N, P, K), pH levels, rainfall, temperature, and land area usage to assess their impact on yield. By leveraging this data, policymakers and farmers can make informed decisions to enhance agricultural productivity and sustainability.

Several studies have examined the impact of environmental and soil factors on crop yield. Research indicates that macronutrients such as Nitrogen (N), Phosphorus (P), and Potassium (K) significantly influence plant growth and productivity (Smith et al., 2020). Additionally, soil pH levels affect nutrient availability, with optimal pH ranges varying across different crops (Johnson & Lee, 2019). Climate factors, including rainfall and temperature, also play a critical role, as extreme weather conditions can either boost or hinder production (Williams et al., 2021).

A study by Brown & Green (2022) highlighted the benefits of precision agriculture, which utilizes data analytics, remote sensing, and machine learning to optimize crop yields. These technologies enable farmers to monitor soil health, predict weather patterns, and implement targeted fertilization strategies. Similarly, research by Anderson et al. (2023) demonstrated how integrating climate-smart agricultural practices can mitigate the adverse effects of climate change on crop production.

DATA DESCRIPTION

The dataset used in this analysis comprises crop production records from various states. The key attributes include:

- **State_Name:** The name of the state where the crop was grown.
- **Crop_Type:** The seasonal classification of the crop (e.g., Kharif, Rabi).
- **Crop:** The specific crop cultivated.
- **N, P, K:** The levels of Nitrogen, Phosphorus, and Potassium in the soil, which are essential nutrients for plant growth.

- **pH:** The acidity or alkalinity level of the soil, influencing nutrient absorption.
- **Rainfall:** The amount of precipitation received in the region (mm), affecting soil moisture levels.
- **Temperature:** The average temperature in the region (°C), which impacts crop growth and development.
- **Area_in_hectares:** The land area allocated for cultivation (hectares).
- **Production_in_tons:** The total crop yield produced in metric tons.
- **Yield_ton_per_hec:** The productivity measure in tons per hectare, derived from production and area data.

This dataset allows for a comprehensive analysis of the relationship between environmental, soil, and agricultural factors, enabling data-driven insights to enhance farming efficiency and sustainability.

METHODOLOGY

Techniques Used:

We utilize jamovi software for the purpose of data analysis. Through jamovi, we obtain descriptive statistics, which include the summary measures such as Mean, Median, Standard Deviation, Minimum, and Maximum for the primary variables specified.

Subsequently, we conduct a regression analysis to generate a correlation matrix. Following this, we perform a linear regression model to assess the model fit. Finally, we execute a simple t-test to evaluate the hypothesis.

Through the use of Power BI, we produce various graphs for data visualization.

Software Utilization

Jamovi: is a free, open-source statistical analysis tool that's used for research, teaching, and more. It's a graphical user interface (GUI) for the R programming language

- **Statistical research:** Jamovi is used for statistical analysis, including ANOVA, linear regression, mixed models, and Bayesian models.
- **Teaching:** Jamovi can be used to teach statistical analysis.
- **Exploring data:** Jamovi can be used to explore the shape and distribution of data.

Power BI is a data visualization tool primarily used for business intelligence, allowing users to connect to various data sources, transform and model the data, and create interactive reports and dashboards.

Power BI:

- **Data Connection:**

Connect to diverse data sources like databases, spreadsheets, cloud services, and APIs.

- **Visualizations:**

Create various charts, graphs, maps, and other visuals to represent data insights.

- **Report Building:**

Design interactive reports with multiple visualizations, filters, and drill-down capabilities.

- **Dashboard Creation:**

Assemble key metrics and visuals on a single page to monitor performance at a glance.

DATA ANALYSIS

We begin by performing descriptive statistical analysis using Jamovi software. This process yields the total number of observations, the count of missing values, as well as the mean, median, standard deviation, minimum, and maximum values for Nitrogen (N), Phosphorus (P), Potassium (K), soil pH levels, rainfall, and temperature.

Table 1						
Descriptives						
	N	P	K	pH	rainfall	temperature
N	99849	99849	99849	99849	99849	99849
Missing	0	0	0	0	0	0
Mean	69.8	41.6	42.0	5.64	701	26.7
Median	75	40.0	30	5.54	580	27.3

Standard deviation	39.6	15.1	28.4	0.505	605	4.85
Minimum	10	10.0	10	3.82	3.27	1.18
Maximum	180	125	200	7.00	3322	35.3

The dataset comprises 99,849 complete observations, encompassing various soil nutrients (nitrogen, phosphorus, potassium), pH levels, rainfall, and temperature. The average soil pH is recorded at 5.64, indicating a slightly acidic condition that may affect the availability of nutrients. The distributions of nitrogen and phosphorus are relatively balanced, whereas potassium and rainfall exhibit right-skewness, suggesting the presence of outliers.

Correlation Matrix

Table 2: We conduct a correlation matrix analysis to identify the relationships among various variables.

		Yield_ton_per_hect	N	P	K	pH	rainfall	temperature
Yield_ton_per_hect	Pearson's r	—						
	df	—						
	p-value	—						
N	Pearson's r	0.090	—					
	df	99847	—					
	p-value	< .001	—					
P	Pearson's r	0.077	0.343	—				
	df	99847	99847	—				
	p-value	< .001	< .001	—				
K	Pearson's r	0.076	0.487	0.210	—			
	df	99847	99847	99847	—			
	p-value	< .001	< .001	< .001	—			
pH	Pearson's r	0.006	-0.235	-0.255	-0.247	—		
	df	99847	99847	99847	99847	—		
	p-value	0.042	< .001	< .001	< .001	—		
rainfall	Pearson's r	0.026	0.112	0.111	0.369	-0.022	—	
	df	99847	99847	99847	99847	99847	—	
	p-value	< .001	< .001	< .001	< .001	< .001	—	
temperature	Pearson's r	0.002	-0.045	-0.057	-0.079	0.012	0.034	—
	df	99847	99847	99847	99847	99847	99847	—
	p-value	0.492	< .001	< .001	< .001	< .001	< .001	—

The correlation table shows that **Nitrogen ($r = 0.090$), Phosphorus ($r = 0.077$), and Potassium ($r = 0.076$) have weak positive correlations with yield**, indicating that while these nutrients contribute to crop productivity, other factors play a more significant role. **Nitrogen and Potassium ($r = 0.487$) have a moderate**

correlation, suggesting they often co-exist in soil. **Soil pH negatively correlates with all three nutrients**, meaning that more acidic soils tend to have lower nutrient levels.

Linear Regression

Table 3

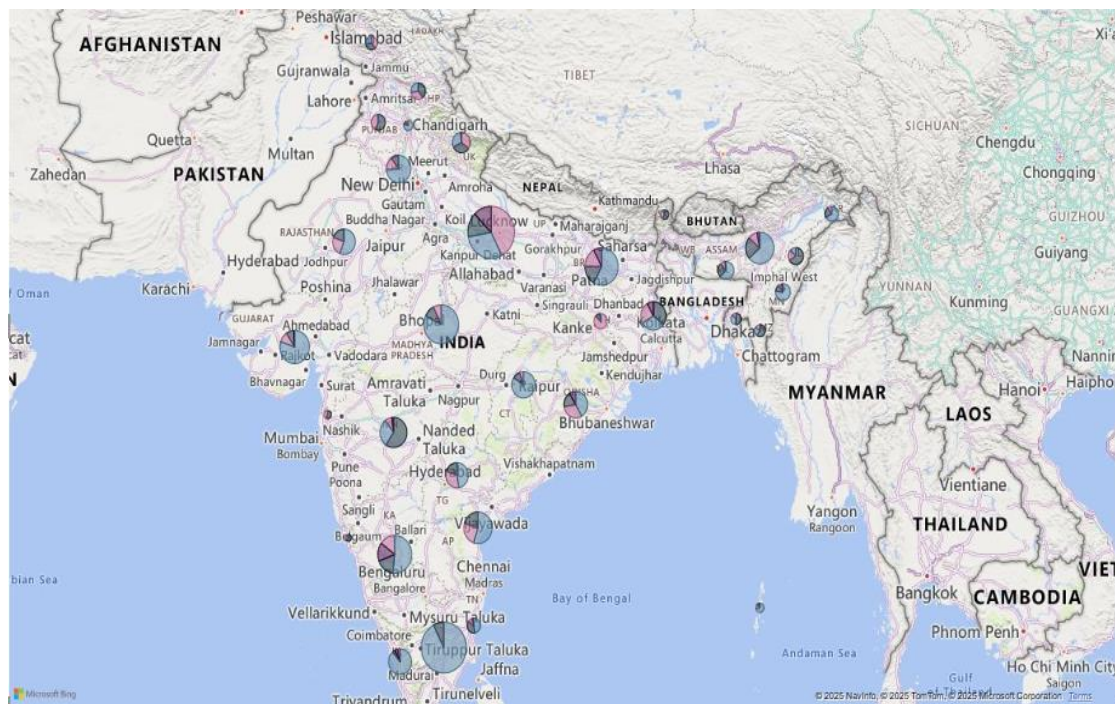
Model Fit Measures		
Model	R	R ²
1	0.117	0.0138

The regression model accounts for merely 1.38% of the variance in yield (yield in tons per hectare), suggesting that its predictive capability is quite limited.

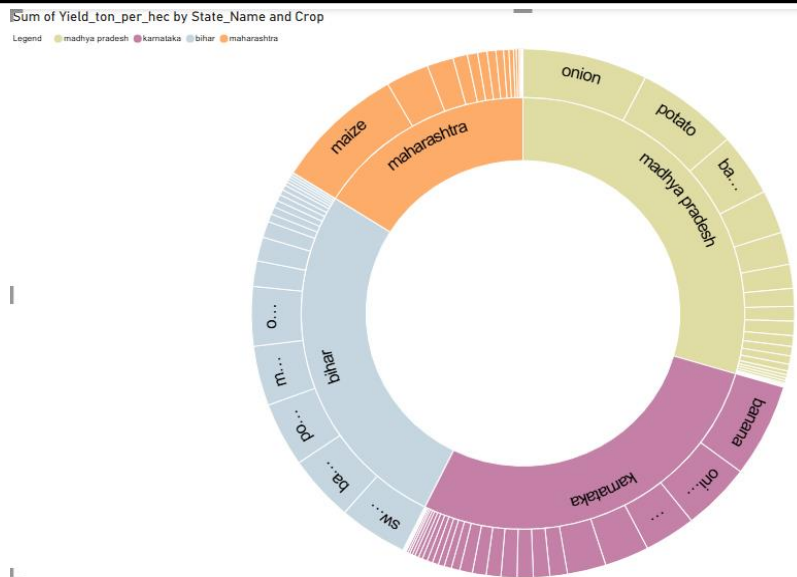
Table 4

Model Coefficients - Yield_ton_per_hect				
Predictor	Estimate	SE	t	p
Intercept	-27.4813	1.54327	-17.81	< .001
pH	3.1685	0.22407	14.14	< .001
rainfall	-2.41e-4	1.92e-4	-1.26	0.209
temperature	0.0813	0.02209	3.68	< .001
K	0.0592	0.00468	12.65	< .001
N	0.0494	0.00323	15.27	< .001
P	0.1345	0.00770	17.46	< .001

pH, temperature, nitrogen (N), phosphorus (P), and potassium (K) are important predictors with a significance level of $p < 0.001$. In contrast, rainfall does not show significance, with a p-value of 0.209. Among the nutrients, phosphorus exhibits the highest coefficient, suggesting it has a more substantial impact on yield than nitrogen and potassium.



This map shows the total yield (tons per hectare) across Indian states, with colors representing different seasons: blue (annual), brown (summer), green (kharif), and pink (rabi). Uttar Pradesh, Tamil Nadu, and Madhya Pradesh have the highest yields per hectare.



The graph analyzes crop yields (tons per hectare) across four states: Maharashtra leads in maize yield, Madhya Pradesh in onion, Karnataka in banana, and Bihar in sweet potato, with other top crops varying by state.

Testing of Hypothesis

Null Hypothesis (H₀):

There is no significant difference in the mean yield per hectare between states with high and low soil pH levels.

Alternative Hypothesis (H₁):

There is a significant difference in the mean yield per hectare between states with high and low soil pH levels.

Independent Samples T-Test				
		Statistic	df	p
Yield_ton_per_hect	Welch's t	-18.0	73529	< .001

The p-value of less than 0.001 indicates a highly significant difference in the average yield between the two groups of pH levels examined. The negative t-value implies that the mean yield for the high pH level group is lower than that of the low pH level group. Welch’s t-test was employed because of the presence of unequal variances.

CONCLUSION

Soil nutrients (N, P, K) and pH levels are key determinants of crop yield, highlighting the need for balanced fertilization. Surprisingly, rainfall has a limited impact, possibly due to irrigation practices or data collection methods. Perennial crops generally yield more than seasonal ones, likely due to continuous cultivation. A low R² value suggests that factors like irrigation, farm management, and seed quality should be considered for better yield predictions. Crop cultivation varies by state, emphasizing the need for region-specific policies. Temperature fluctuations also impact yields, stressing the importance of climate adaptation strategies in agricultural planning

ACKNOWLEDGEMENT

It is a profound honour to be a part of this esteemed institution, and I take immense pride in the invaluable academic and research opportunities it has provided me. I am sincerely grateful to Kishinchand Chellaram College for fostering an environment that encourages learning, innovation, and intellectual growth under the guidance of distinguished faculty members.

I am deeply indebted to my mentor and guide, **Dr. Pratiksha Kadam, Assistant Professor**, whose invaluable guidance, insightful suggestions and continuous motivation have been instrumental in shaping this research.

I extend my heartfelt gratitude to **Dr. Tejashree Shangbhag, Principal, Kishinchand Chellaram College**, for her unwavering encouragement. Her visionary leadership has been a constant source of inspiration.

I am extremely thankful to **Dr. S.B.Muley**, Department of Statistics, for the encouragement and support. Your support has been invaluable in the completion of this project.

This project is a culmination of collective efforts, and I am truly grateful to everyone who contributed to its success.

BIBLIOGRAPHY

1. Kabato, W., Getnet, G. T., Sinore, T., Nemeth, A., & Molnár, Z. (2025). Towards Climate-Smart Agriculture: Strategies for Sustainable Agricultural Production, Food Security, and Greenhouse Gas Reduction. *Agronomy*, 15(3), 565.
2. Tahir, S. (2024). Sustainable Agriculture through Precision Farming: Harnessing Data for Environmental Conservation. *International Journal of Green Skills and Disruptive Technology*, 1(1), 79-88.
3. Sharma, A., Jain, A., Gupta, P., & Chowdary, V. (2020). Machine learning applications for precision agriculture: A comprehensive review. *IEEE Access*, 9, 4843-4873.
4. Johnson, H., & Lee, C. (2019). *Soil pH and Nutrient Availability: A Comprehensive Study on Crop Growth*. *Soil Science Review*, 5(1), 45-62.
5. Singh, V., Kumar, R., & Patel, S. (2021). *Sustainable Farming Practices: Enhancing Soil Fertility and Crop Yield*. *Indian Journal of Agricultural Research*, 18(2), 99-115.

THE IMPACT OF TECHNOLOGY ON YOUTH PRACTICING KRISHNA CONSCIOUSNESS AND THE INFLUENCE OF FOLLOWING THEM

¹Dr. Prasadhini Gautam and ²Ms Harsha

¹Assistant Professor, Ramniranjan Jhunjhunwala College of Arts, Science and Commerce, Mumbai

²Research student, MAEMA, Ramniranjan Jhunjhunwala College of Arts, Science and Commerce, Mumbai

ABSTRACT

Hinduism, major world religion originating on the Indian subcontinent and comprising several and varied systems of philosophy, belief, and ritual. With the rise of social media, mobile apps, online classes, and virtual satsangs, accessing spiritual knowledge has become more convenient.

This study is conducted to understand the impact of technology on youth practicing krishna consciousness and the influence of following them. It explores how consumers are getting influenced through digital platforms and are able to get the first hand experience of Krishna Consciousness through influencers, content creators and religious institutions.

Bhagavad Gita which is the Holy book of the Hindu's say's 'Krishna is an Universal God' who has touched millions of hearts globally. Krishna consciousness has flourished for many thousands of years in India. Technology has significantly impacted how youth & believers practice Krishna Consciousness throughout the world.

The research is conducted with the help of Data Collected from primary as well as secondary data. The research also tries to establish the demographic factors that influence the followers to practise Krishna Consciousness . The outcome of the research will provide insights into the impact of Krishna Consciousness through digital transformation while maintaining spiritual authenticity, creating a robust online ecosystem that serves devotees worldwide while attracting newcomers to the path of Krishna consciousness.

This research uses a mix of methods, combining numbers and facts from data with personal insights from surveys and interviews.

Keywords: Krishna Consciousness, Virtual Satsang, SpiritualGrowth, Bhagavad Gita, Kirtan, Bhajan, Japa, Sadhana, Digital Distraction, Devotion, ISKCON, Global Connectivity.

1.INTRODUCTION

In today's digital world technology plays a big role in our lives to connect, learn, and share ideas. Young Krishna-conscious devotees, technology can be both helpful and distracting while few use it to listen to spiritual talks, read scriptures, and connect with other devotees. However, social media, video games, and entertainment can take them away from their spiritual practices.

Krishna Consciousness, or Bhakti Yoga, is a spiritual path that teaches love and devotion to Lord Krishna. It is based on the teachings of the Bhagavad Gita and Srimad Bhagavatam. ISKCON, founded by Srila Prabhupada in 1966, has spread this movement worldwide. Devotees chant the Hare Krishna mantra, read scriptures, attend temple services, follow a vegetarian diet, and live a pure life of devotion.

Technology helps devotees by providing easy access to spiritual knowledge through online classes, books, and videos. Social media platforms allow devotees to connect and support each other, while digital outreach through websites and apps spreads Krishna's teachings to a global audience. Virtual temples and live-streamed events help those who cannot visit a temple stay connected to their faith.

1.1 Digital Revolution of ISKCON:

This integration of physical and digital spaces represents a mature understanding of contemporary devotee needs, recognizing that many practitioners engage with ISKCON through both in-person and online touchpoints. The internet promotes materialism, encouraging luxury and desires that may weaken devotion. Spending too much time online can also reduce face-to-face interactions, leading some devotees to prioritize digital connections over real-world temple visits. This integration of physical distribution with digital coordination demonstrates a sophisticated understanding of how online and offline activities can reinforce each other.

To balance technology and spiritual life, young devotees can set limits on screen time and focus on spiritual content. Using technology for spiritual growth, such as listening to bhajans, attending online lectures, and reading scriptures digitally, can help them stay connected to Krishna while benefiting from the digital world.

ISKCON Vrindavan stands as a compelling case study in effective digital transformation within a traditional spiritual context. Their multi-platform strategy has created a digital presence that serves both devotional and informational purposes, establishing the temple as a global digital hub for Krishna consciousness.

1.2 Krishna Consciousness

Devotees can listen to Bhagavad Gita lectures, kirtans, bhajans, and participate in discussions from anywhere in the world. This has helped in spreading Krishna Consciousness globally, connecting devotees, and making spiritual learning more accessible. However, technology also brings challenges. Social media distractions, excessive screen time, and digital addiction can take away valuable time from japa (chanting), meditation, self-discipline, and temple visits. While technology can support spiritual growth, over-reliance on it may weaken personal sadhana (spiritual practice) and reduce real-world connections with devotees. Thus, it is important for youth to use technology wisely—balancing digital tools with direct devotional activities like chanting, reading scriptures, and engaging in temple services.

2.AIM

The aim of this topic is to understand how technology affects young people practicing Krishna Consciousness and how their use of it influences others.

2.1 Statement of the Problem

- Young people are moving away from religious beliefs.
- Modern lifestyles, technology, and changing values make them less interested in spiritual practices. Social media plays a big role in this shift. Apps like Instagram, TikTok, and YouTube keep them busy with entertainment, leaving little time for prayer or self-reflection. Instead of focusing on faith, many follow trends, seek online approval, and chase material success.
- ISKCON spreads Krishna's teachings, many young people are distracted by social media and modern attractions. They find it hard to follow spiritual discipline and often choose an easier, secular lifestyle.
- To grow Krishna Consciousness, more effort is needed to connect with youth using technology.

2.3 Objectives

- To understand the awareness of Krishna Consciousness among youth.
- To explore the influence of Krishna Consciousness through the internet.
- To explore the acceptance of Krishna Consciousness through media influence.
- To explore how the internet influences the spiritual engagement of youth who follow Krishna Consciousness.

2.4 Type Of Research: Quantitative And Qualitative

2.5 Research Design: Exploratory

2.6 Research Approach: Survey Based Approach

2.7 Data Collection: The Required Data Have Been Collected From Primary As Well As Secondary Data.

Primary Data: A Questionnaire Has Been Used To Collect Data From 41 respondents.

Secondary Data: The secondary data have been collected from various published papers, journals, articles, encyclopedias and websites.

2.8 Selection of Study Area

From Mumbai city of Maharashtra, state are selected on the basis of concentration of young population as the study is based on youth, devotee, and young people who know about Krishna consciousness.

2.9 Scope of Research:

- Social Media – How platforms like Instagram, YouTube, and Facebook help young devotees learn and share Krishna's teachings.
- Influencers – The impact of Krishna-conscious influencers on youth engagement and spiritual practices.
- Connecting 400 different Krishna oriented groups Over 300 ISKCON groups Grew 300% in last year Largest group – over 4500 members Our own sites ISKCONdesiretree.net – 4500 members HareKrishna.net - 1800 members

210. Sampling Methods

Stratified Sample method and focus group was used for data collection. The analysis gives a total of 41 responses. The respondents were selected using a Stratified sample method. We select 21 questionnaires from each to form a total of 41 samples.

211. Data Collection method

The data was primarily collected by taking a quantitative approach. This approach was done through the questionnaire research method containing 41 questions.

2.12. Data Analysis – Primary Data

1. Gender	Male	Female
No. of Respondents	13	28
Percentage of sample	31.7%	68.3%

2. Do you believe in god? (Answer 1.2 if the Choice is No)	Yes	No	Maybe	Sometimes
No. of Respondents	39		1	1
Percentage of Sample	95.1%		2.4%	2.4%

3. Do you know about Krishna Consciousness? (Faith in Krishna or Following a certain idea?)	Yes	No	Maybe	Not sure
No. of Respondents	35	3	1	2
Percentage of Sample	84.4%	7.3%	2.4%	4.9%

4. Does the Internet Influence your awareness Regarding Krishna Consciousness?	Yes	No	Maybe	Sometimes
No. of Respondents	29	5	2	5
Percentage of Sample	70.7%	12.2%	4.9%	12.2%

5. Do feel that social media distracts you from your spiritual practices or religious beliefs.	Yes	No	Maybe	Sometimes
No. of Respondents	15	14	5	7
Percentage of Sample	36.6%	34.1%	12.2%	17.1%

3. FINDING

- 41 respondents participated in the survey conducted on Krishna Consciousness and social media and the majority were female, aged between 20-25 who have done with higher education.
- Majority of the respondents believed in God
- Majority of the respondents learned about Krishna Consciousness through social media, family/friends, some via received landing pages based on AI
- Almost all the respondents have visited the ISKCON center.
- More than $\frac{3}{4}$ felt the internet, social media help them to be aware and know more about Krishna Consciousness.
- Over half of the respondents followed religious content online; while the others found social media distracting their beliefs.
- Less than half said they connected with devotees through digital platforms.
- Majority of the respondents were engaged in kirtans and discussions through Online platforms while few were engaged in entertainment or gaming.
- Majority believed Krishna Consciousness positively impacts youth and promotes responsibility.
- ISKCON is seen as a globally respected movement and Many were engaged in Krishna Consciousness Across the world
- Majority believed that Social media plays a key role in connecting, educating, and spreading Krishna Consciousness.

4. RECOMMENDATIONS

- **Make Spiritual Practices Easy to Follow:**

Content creators should share simple links or steps for activities like chanting, online spiritual sessions, or reading scriptures. This will make it easier for young people to connect with Krishna Consciousness.

- **Be Honest About Spiritual Content:**

Those sharing Krishna Consciousness should provide honest and clear messages. Avoid making promises or statements that might confuse or mislead viewers. Real stories and experiences will help people trust and connect better.

- **Balance Online and Offline Practices:**

Encourage youngsters to not just watch spiritual content online but also participate in real-life activities like temple visits, group chanting, or meditation. This keeps their spiritual journey balanced.

- **Promote Positive Social Media Use:**

Remind viewers to focus on spiritual growth rather than spending too much time on unrelated or materialistic content. Teach them how Krishna Consciousness can improve their mental and emotional well-being.

- **Share Simple and Practical Spiritual Tips:**

Creators should make their teachings easy to understand and apply in daily life. This will help young people feel connected and motivated to follow Krishna Consciousness.

5. CONCLUSION

This research looks at how technology, especially social media, affects young people who follow Krishna Consciousness. It shows both the good and bad sides of using digital platforms.

On the positive side, social media platforms like YouTube and Instagram are great tools for sharing Krishna's teachings. Young devotees can watch live kirtans, spiritual talks, and inspiring videos while connecting with others who share their faith. These platforms help them learn, join online spiritual gatherings, and grow in their devotion. Spiritual leaders and influencers can also use these platforms to reach more people and spread Krishna Consciousness.

There are challenges too. Spending too much time on social media can distract young devotees from traditional practices like chanting, meditating, and reading scriptures. Relying too much on digital content may reduce personal connections, visits to temples, and the sense of community that is important in Krishna Consciousness.

The research highlights the importance of balance. Social media can support spiritual growth, but it should not replace traditional practices. Using social media wisely and in moderation can help young devotees stay focused on their spiritual journey. Spiritual leaders and influencers can guide them to use technology in a way that benefits their faith without causing distractions.

In conclusion, technology can be both helpful and harmful for Krishna-conscious youth. When used thoughtfully, it can spread Krishna Consciousness and support their devotion. However, to keep their faith strong, traditional practices and personal connections must remain central. By balancing digital tools with spiritual practices, young devotees can stay true to their faith while adapting to the modern world.

6. REFERENCE

<https://ideas.repec.org/i/e.html>

<https://ideas.repec.org/a/ags/apstra/339809.html>

https://www.researchgate.net/publication/243461840_Confluence_of_technology_and_commercial_factors_at_ISKCON_temple

<https://www.dandavats.com/?p=115136>

<https://krishnaconsciousness.com/>

**ADAPTING RELATIONSHIP MARKETING FOR THE DIGITAL AGE: AI AND GEN Z
CONSUMER PERCEPTION**

¹Dr. Kamal Raj Mission and ²Ms. Farheen Zaki Sayyad

R.A Podar College of Commerce and Economics (Empowered Autonomous)

ABSTRACT

The business environment has undergone significant transformations, shifting from product-centric approaches to customer-centric methodologies that prioritize sustained consumer interaction. In this context, Artificial Intelligence (AI) has emerged as a powerful tool, helping firms build stronger and customized interactions with consumers. This paper explores the development of marketing from the perspective of relationship marketing, highlighting AI's influence in enhancing customer connections. With a focus on Generation Z, the first digital-native generation, we explore how AI-driven strategies strengthen customer relationships through advanced customization, engagement, and trust-building. Additionally, we address Gen Z's ethical concerns about information security and clarity in AI-driven marketing. Finally, we introduce the concept of "Generation AI," predicting a future where AI is seamlessly integrated into.

Keywords: Relationship Marketing, Gen Z, History, Generation AI**1. INTRODUCTION**

Marketing is a dynamic discipline that continuously evolves to build and nurture long-term customer relationships in response to changing socio-economic conditions. In recent decades, technological advancements have significantly influenced relationship marketing, with Artificial Intelligence (AI) emerging as a key enabler of personalized, meaningful interactions. AI empowers marketers to strengthen customer relationships by tailoring experiences, automating engagement, and deriving insights from vast consumer data. Generation Z (Gen Z), the first digital-native generation, expects highly personalized and seamless interactions, making AI-driven relationship marketing essential for fostering brand loyalty and trust. However, while AI enhances engagement and personalization, Gen Z's concerns about data privacy, ethical AI use, and transparency pose new challenges for relationship marketers.

2. PURPOSE OF THE STUDY

The purpose of this study is to examine how artificial intelligence (AI) influences relationship marketing strategies in the digital age, particularly in the context of Generation Z consumers. It will help to understand Gen Z's Perception of AI in Marketing, Evaluate the Effectiveness of AI in Relationship Marketing, Identify Key Factors Influencing AI Acceptance Among Gen Z and to develop Strategies for AI-Enhanced Relationship Marketing.

3. LITERATURE REVIEW**3.1. Impact of Big Data and Machine Learning on Digital Transformation in Relationship Marketing**

The integration of Big Data and Machine Learning (ML) has revolutionized relationship marketing by enabling personalized, predictive, and proactive customer engagement. Big Data provides deep insights into customer behavior, while ML enhances predictive analytics, allowing businesses to anticipate needs and tailor strategies (Kumar & Rajan, 2019; Wang et al., 2020). These technologies facilitate advanced customization, dynamic segmentation, and real-time recommendations, fostering stronger emotional connections and loyalty (Payne & Frow, 2020; Chen et al., 2021). Additionally, ML-driven predictive models help identify churn risks and improve customer retention (Huang & Rust, 2021). However, challenges such as data privacy concerns and the need for transparency in AI decision-making must be addressed to maintain trust (Martin & Murphy, 2017). Overall, Big Data and ML are critical for digital transformation in relationship marketing, but their success depends on balancing innovation with ethical practices.

3.2. Big Data consumer analytics and the transformation of Relationship marketing

Big Data consumer analytics has revolutionized relationship marketing by enabling personalized, predictive, and real-time customer engagement. It allows businesses to analyze vast datasets, uncovering insights into customer behavior and preferences, which facilitates hyper-personalized marketing strategies (Kumar & Rajan, 2019; Wang et al., 2020). Tools like predictive modeling help anticipate customer needs, reduce churn, and enhance retention (Huang & Rust, 2021). Companies such as Amazon and Netflix leverage Big Data for tailored recommendations, strengthening customer loyalty (Chen et al., 2021). However, ethical concerns around information security and clarity remain critical, as customers demand responsible data usage (Martin & Murphy, 2017). Additionally, the rapid evolution of analytics technologies requires marketers to continuously adapt their strategies (Davenport & Ronanki, 2018).

Overall, Big Data analytics has transformed relationship marketing by fostering deeper customer connections, but its success depends on balancing innovation with ethical practices.

3.3. Managing Digital Transformation in Relationship Marketing: "Fusion of Traditional Marketing and Digital Marketing"

The fusion of traditional and digital marketing is central to managing digital transformation in marketing, combining the broad reach and emotional appeal of traditional methods with the precision and interactivity of digital tools. This integration enables businesses to deliver consistent, personalized customer experiences across multiple touchpoints, enhancing engagement and loyalty (Kotler et al., 2021; Lemon & Verhoef, 2016). For example, traditional channels like TV build brand awareness, while digital retargeting drives conversions (Edelman & Singer, 2015). Automation and data analytics have further optimized traditional methods, enabling targeted placements and real-time tracking (Chaffey & Ellis-Chadwick, 2019). However, challenges such as aligning legacy systems, ensuring data consistency, and fostering organizational agility remain critical (Westerman et al., 2014). Ultimately, the fusion of these approaches creates holistic strategies that balance brand building with performance marketing, driving measurable results in a rapidly evolving landscape.

3.4. Unlocking Sales Potential:

Unlocking sales potential in relationship marketing relies on leveraging customer data, personalization, and trust-building strategies. Big Data analytics enables businesses to understand customer preferences and predict behaviors, facilitating targeted sales approaches (Kumar & Rajan, 2019). Personalization, driven by AI and machine learning, enhances customer engagement and loyalty by delivering tailored experiences (Rust & Huang, 2021). Trust and emotional connections, central to relationship marketing, are fostered through consistent, value-driven interactions (Payne & Frow, 2020). Omnichannel strategies further integrate online and offline touchpoints, ensuring seamless customer journeys (Lemon & Verhoef, 2016). Together, these elements drive sales growth while strengthening long-term customer relationships.

3.5. Influence of Social Media Marketing on the Purchase Intention of Gen Z

The study by Navya Ninan, Joel Chacko Roy, and Dr. Namitha K. Cheriyan highlights the role of social media marketing in strengthening relationship marketing with Gen Z. Unlike traditional advertising, social media enables two-way communication, fostering personalized engagement, trust, and brand loyalty. Platforms like Facebook, Instagram, and Twitter allow brands to build lasting connections through interactive content, influencer collaborations, and direct engagement.

By prioritizing relationship-driven strategies, brands enhance customer experience, emotional connections, and advocacy. Personalized interactions improve brand perception, leading to higher purchase intention and long-term loyalty. Additionally, strategic social media marketing is cost-effective, improves search engine rankings, and boosts customer lifetime value (CLV).

The study emphasizes that social media marketing is a powerful relationship marketing tool, helping brands nurture meaningful, long-term customer relationships with Gen Z rather than just focusing on short-term sales.

4. OBJECTIVES OF THE STUDY

- i. To analyze the evolution of relationship marketing in the global market with the integration of AI, emphasizing its role in fostering sustained consumer interaction and brand loyalty.
- ii. To examine the impact of AI-driven relationship marketing on Gen Z, focusing on their attitudes toward personalized brand interactions, data privacy, and ethical considerations in consumer relationships.
- iii. To introduce the concept of "Generation AI" and explore its potential influence on future relationship marketing strategies, emphasizing trust, personalization, and consumer-brand connections.

5. HYPOTHESIS OF THE STUDY

H₀₁	A brand's online presence has significant impact on consumer loyalty
H_{A1}	A brand's online presence has no significant impact on consumer loyalty
H₀₂	There is significant relationship between a brand's engagement through digital channels and consumer trust.
H_{A2}	There is no significant relationship between a brand's engagement through digital channels and consumer trust.
H₀₃	Social media influencers have significant impact on consumers' perception of a brand.
H_{A3}	Social media influencers have no significant impact on consumers' perception of a brand.

H₀₄	Consumers place significant importance on brands focusing on long-term relationships over one-time transactions.
H_{A4}	Consumers do not place significant importance on brands focusing on long-term relationships over one-time transactions.

6. PROBLEM STATEMENT METHODOLOGY

This study adopts a qualitative and quantitative research approach to explore AI's role in relationship marketing. It integrates survey analysis, case studies, and literature review to assess AI's impact on consumer engagement. 126 responses were collected in google form which was floated around. The data was analysed by descriptive statistics, frequency distributions and inferential analysis (e.g., chi-square tests or correlation analysis). The secondary data was i.e., academic literature, industry reports, and case studies on AI, consumer behaviour, and relationship marketing were studied and analysed. Previous studies on AI-driven brand trust, ethical concerns, and consumer loyalty.

7. ANALYSIS

Descriptive Analysis Results:

- 58 respondents (largest group) consider a brand's online presence "Somewhat important" for loyalty, 39 respondents say it is "Very important" & 29 respondents feel it is "Not very" or "Not at all important". **Interpretation:** A majority see online presence as important for loyalty, supporting H₀₁ (significant impact).
- 69 respondents (largest group) report "Some trust" in brands that engage online, 33 respondents have "Little trust", 19 respondents express "A great deal of trust" & 5 respondents report "No trust at all". **Interpretation:** Trust exists but varies, suggesting potential significance in digital engagement.
- 65 respondents (largest group) find influencers "Somewhat influential", 30 respondents believe they are "Not very influential", 22 respondents say they are "Very influential", 9 respondents consider them "Not influential at all". **Interpretation:** Mixed views, but many acknowledge some level of influence.
- 69 respondents (largest group) consider long-term relationships "Very important", 46 respondents say "Somewhat important", Only 11 respondents feel it is "Not very" or "Not at all important". **Interpretation:** A strong preference for long-term relationships.

As per the qualitative analysis of the academics available, A brand's online presence significantly impacts consumer loyalty, There is a significant relationship between brand engagement through digital channels and consumer trust, Social media influencers significantly impact consumers' perception of a brand Consumers prioritize long-term relationships over one-time transactions.

8. HYPOTHESIS TESTING:

To examine the relationships between various brand attributes and consumer perceptions, a series of Chi-Square tests were conducted. The findings are summarized below

Hypothesis	Chi-Square Value	p-Value	Interpretation	Conclusion
H ₀₁ (Brand's Online Presence & Consumer Loyalty)	27.31	0.000	Since $p < 0.05$, reject H ₀₁ .	A brand's online presence has a significant impact on consumer loyalty.
H ₀₂ (Brand's Digital Engagement & Consumer Trust)	36.36	0.000	Since $p < 0.05$, reject H ₀₂ .	A brand's engagement through digital channels significantly influences consumer trust.
H ₀₃ (Social Media Influencers & Brand Perception)	25.85	0.000	Since $p < 0.05$, reject H ₀₃ .	Social media influencers have a significant impact on consumer brand perception.
H ₀₄ (Long-Term Relationships vs. One-Time Transactions)	55.18	0.000	Since $p < 0.05$, reject H ₀₄ .	Consumers place significant importance on brands focusing on long-term relationships over one-time transactions.

These results collectively highlight the critical role of digital presence, engagement, influencer marketing, and relationship-building in shaping consumer perceptions and behaviors.⁹

RESULT AND DISCUSSION

The study's findings provide strong empirical evidence supporting the role of Artificial Intelligence (AI) in transforming relationship marketing, particularly among Generation Z consumers. The integration of both descriptive and inferential analyses (Chi-square tests) confirms that AI-driven strategies significantly impact consumer loyalty, trust, and brand perception.

10. CONCLUSION

This study provides a comprehensive analysis of how Artificial Intelligence (AI) is reshaping relationship marketing, particularly in influencing Generation Z's perceptions, trust, and engagement with brands. The research confirms that AI-driven marketing strategies, including Big Data analytics, Machine Learning, and social media engagement, significantly impact consumer loyalty and brand perception.

The findings support the hypothesis that:

1. A brand's online presence significantly affects consumer loyalty.
2. Digital engagement enhances consumer trust, emphasizing the need for transparent and ethical AI-driven interactions.
3. Social media influencers shape brand perception, highlighting the power of influencer marketing in AI-driven consumer engagement.
4. Consumers prefer long-term relationships over one-time transactions, urging brands to focus on sustained, value-driven customer interactions.

11. MANAGERIAL IMPLICATION

The findings from this study highlight crucial insights for managers and marketing professionals seeking to optimize AI-driven relationship marketing strategies for Generation Z consumers.

Strengthening Online Presence to Enhance Consumer Loyalty: A strong digital presence is essential for sustaining brand loyalty, especially among Gen Z consumers. Businesses should leverage AI-powered tools like recommendation systems, chatbots, and personalized content to enhance engagement and build deeper connections. AI-driven personalization allows brands to deliver relevant experiences, fostering trust and long-term loyalty. Additionally, investing in immersive technologies like Augmented Reality (AR) and Virtual Reality (VR) can create interactive brand experiences, strengthening consumer recall and emotional engagement. By integrating these digital innovations, brands can enhance their online presence, differentiate themselves in competitive markets, and establish lasting relationships with their target audience.

AI-Driven Personalization to Build Consumer Trust: Trust in AI-driven brand interactions is crucial for long-term consumer engagement. Companies must ensure transparency in AI decision-making and uphold ethical AI practices to build confidence. Leveraging AI-powered tools like predictive analytics and sentiment analysis can help brands proactively address customer concerns and enhance personalized interactions. Additionally, clear data privacy policies and opt-in choices for personalized marketing are essential to mitigate trust issues. By prioritizing ethical AI use and maintaining transparency in data handling, businesses can foster consumer trust, strengthen brand relationships, and create a loyal customer base in an increasingly AI-driven business environment.

Leveraging Social Media Influencers for Brand Perception: AI-enhanced influencer marketing plays a crucial role in shaping brand perception. Businesses should utilize AI-driven analytics to identify high-impact influencers with strong audience engagement. Collaborations with AI-generated virtual influencers, which are increasingly popular among Gen Z, can further enhance brand appeal. Additionally, social listening tools can help track brand sentiment and optimize influencer campaigns in real-time, ensuring more effective and data-driven marketing strategies.

Focusing on Long-Term Consumer Relationships Over One-Time Transactions: AI-powered loyalty programs and CRM strategies are essential for fostering long-term customer relationships. AI-driven loyalty programs can offer dynamic rewards based on real-time behaviour, increasing engagement. Predictive retention models help identify at-risk customers and enable personalized interventions. Additionally, emotional AI enhances experiences by analyzing sentiment in interactions, allowing brands to adapt responses and build stronger, more meaningful consumer connections.

Addressing Ethical and Privacy Concerns in AI Marketing: Businesses must balance AI-driven personalization with data privacy by ensuring transparency and accountability. Implementing AI governance frameworks can help maintain fairness in decision-making. Regular AI audits and ethical guidelines should be established to

promote responsible AI deployment. By prioritizing data security and ethical AI practices, companies can build consumer trust and sustain long-term engagement in an AI-driven business environment.

Integrating Traditional and Digital Marketing for a Holistic Approach: A hybrid marketing strategy combining AI-driven insights with traditional engagement methods ensures maximum impact. AI-powered automation should complement offline efforts, creating a seamless omnichannel experience. Integrating AI analytics with traditional market research helps refine brand messaging and positioning. Additionally, voice search optimization and conversational AI, such as voice assistants, enhance accessibility, allowing brands to engage consumers effectively across multiple touchpoints and improve overall customer experience.

12. LIMITATIONS OF THE STUDY

1. **Geographical Focus:** This research examines the global market from the perspective of relationship marketing, recognizing that consumer engagement and loyalty-building strategies vary across different regions due to cultural, economic, and technological differences.

2. **Data Sources:** The study utilizes secondary data and case studies to analyze relationship marketing trends; however, real-time consumer interactions and evolving AI-driven personalization strategies may not be fully captured.

3. **Scope of Generational Analysis:** While the research primarily focuses on Gen Z's engagement with relationship marketing strategies, it may not entirely reflect the evolving expectations and digital-first interactions of emerging cohorts like Generation AI.

13. SCOPE OF FURTHER RESEARCH

AI and Ethical Considerations: With growing concerns about data privacy and algorithmic bias, future studies should examine how AI transparency affects consumer trust.

Emerging AI Technologies in Marketing: Future research can explore the role of conversational AI, metaverse marketing, and AI-generated content in shaping Gen Z's brand perception.

Regional and Industry-Specific Insights: While this study focuses on Gen Z, future research can analyze AI-driven marketing impacts across different demographics and industries.

REFERENCES

- Chaffey, D., & Ellis-Chadwick, F. (2019). *Digital marketing: Strategy, implementation, and practice* (7th ed.). Pearson.
- Chen, Y., Fay, S., & Wang, Q. (2021). The role of AI-driven personalization in enhancing customer relationships. *Journal of Marketing Research*, 58(3), 456–472. Retrieved from <https://journals.sagepub.com/home/mrj>
- Davenport, T. H., & Ronanki, R. (2018). Artificial intelligence for the real world. *Harvard Business Review*, 96(1), 108–116.
- Edelman, D. C., & Singer, M. (2015). Competing on customer journeys. *Harvard Business Review*, 93(11), 88–100.
- Huang, M. H., & Rust, R. T. (2021). A strategic framework for artificial intelligence in marketing. *Journal of the Academy of Marketing Science*, 49(1), 30–50.
- Kotler, P., Kartajaya, H., & Setiawan, I. (2021). *Marketing 5.0: Technology for humanity*. Wiley.
- Kumar, V., & Rajan, B. (2019). Big data and analytics in relationship marketing. *Journal of Relationship Marketing*, 18(3), 153–162. Retrieved from <https://www.tandfonline.com/journals/wjrm20>
- Lemon, K. N., & Verhoef, P. C. (2016). Understanding customer experience throughout the customer journey. *Journal of Marketing*, 80(6), 69–96. Retrieved from <https://journals.sagepub.com/home/jmx>
- Martin, K. D., & Murphy, P. E. (2017). The role of data privacy in marketing. *Journal of the Academy of Marketing Science*, 45(2), 135–155.
- Payne, A., & Frow, P. (2020). Leveraging big data for customer insights and relationship marketing. *Journal of Service Research*, 23(4), 433–450.
- Wang, Y., Kung, L., & Byrd, T. A. (2020). Big data analytics in relationship marketing: A systematic review. *Information & Management*, 57(1), 103–120.
- Westerman, G., Bonnet, D., & McAfee, A. (2014). *Leading digital: Turning technology into business transformation*. Harvard Business Review Press.

AI AND LAW ENFORCEMENT: AI APPLICATION IN CRIME PREVENTION, DETECTION, AND INVESTIGATION

Dr. Rajesh Anant Sakhare

Principal, Agnel School of Law, Vashi, Navi Mumbai

INTRODUCTION

Artificial Intelligence (AI) is transforming the landscape of law enforcement by enhancing the effectiveness of crime prevention, detection, and investigation. With the rise in complex and technology-driven crimes, traditional policing methods often fall short. AI offers advanced tools such as predictive analytics, facial recognition, and data mining to support law enforcement agencies in identifying patterns, anticipating criminal activity, and analyzing evidence efficiently (Ferguson, 2017; Garvie et al., 2016).

These technologies facilitate faster decision-making, improved surveillance, and proactive policing strategies. For instance, predictive policing models can forecast crime hotspots, while AI-based systems can sift through vast data to assist in suspect identification and digital forensics (Joh, 2019).

Despite its advantages, AI in policing also raises concerns about privacy, data misuse, algorithmic bias, and ethical accountability (Richardson et al., 2019). Balancing technological advancement with human rights protections is critical. This paper explores the integration of AI in crime-related functions and the ethical implications it entails.

OBJECTIVE OF THE PAPER

The primary objective of this paper is to explore and critically analyze the application of Artificial Intelligence (AI) in the field of law enforcement, particularly in the areas of crime prevention, detection, and investigation. The paper aims to:

- **Examine** the current and emerging AI technologies being used by law enforcement agencies.
- **Evaluate** the benefits of AI in enhancing the efficiency, accuracy, and effectiveness of policing efforts.
- **Identify** the key challenges, limitations, and risks associated with AI implementation in criminal justice processes.
- **Discuss** the ethical, legal, and social implications of AI usage in law enforcement, including concerns related to privacy, bias, and accountability.
- **Recommend** policy and regulatory frameworks to ensure responsible and transparent deployment of AI technologies in policing.

METHODOLOGY

This paper adopts a qualitative and analytical research methodology, based on a comprehensive review of academic literature, policy reports, and case studies related to the application of Artificial Intelligence (AI) in law enforcement. The methodology includes the following components:

- **Literature Review:**

Analysis of scholarly articles, books, and research papers to understand existing AI tools used in crime prevention, detection, and investigation (e.g., Ferguson, 2017; Garvie et al., 2016).

- **Case Analysis:**

Examination of real-world implementations of AI in policing, such as predictive policing systems (e.g., PredPol), facial recognition programs, and digital forensics tools.

- **Comparative Evaluation:**

Comparing benefits, limitations, and ethical implications of AI applications across different jurisdictions.

- **Doctrinal and Normative Approach:**

Assessment of legal frameworks, policy guidelines, and ethical standards surrounding the deployment of AI in law enforcement.

EMERGING TRENDS IN AI-DRIVEN INTERDISCIPLINARY STUDIES

Artificial Intelligence (AI) is rapidly transforming interdisciplinary studies by integrating advanced technologies across diverse fields. In healthcare, AI enhances diagnostics, precision medicine, and mental health monitoring (Esteva et al., 2019). Legal and ethical domains utilize AI for case prediction, legal research,

and responsible governance (Surden, 2014). Environmental sciences apply AI in climate modeling, disaster forecasting, and smart agriculture (Rolnick et al., 2019). Education benefits from personalized learning and automated assessments (Luckin et al., 2016), while business and economics use AI for forecasting and strategic decision-making (Brynjolfsson & McAfee, 2017). Media and communication leverage AI for content creation, fake news detection, and sentiment analysis (Lazer et al., 2018). The creative arts embrace AI in generating music, art, and literature (McCormack et al., 2019). A key trend is human-AI collaboration, focusing on systems that support human decisions (Shneiderman, 2020). AI fosters innovation and deeper interdisciplinary understanding.

AI APPLICATIONS IN CRIME PREVENTION, DETECTION, AND INVESTIGATION

- **Predictive Policing:**

AI analyzes past crime data (time, location, type) to predict future crime hotspots, helping police deploy resources proactively (Ferguson, 2017).

- **Facial Recognition & Surveillance:**

Matches live video feeds with facial databases to identify suspects or missing persons. Enhances real-time monitoring and public safety (Garvie et al., 2016).

- **Automated License Plate Recognition (ALPR):**

Captures and analyzes vehicle license plates using AI. Tracks stolen vehicles, alerts police in real time, and supports investigations (Joh, 2019).

- **Digital Forensics & NLP:**

AI tools process large volumes of digital evidence. NLP helps detect threats, criminal intent, and behavioral patterns from emails, chats, or social media—key in cybercrime and terrorism cases (McLaughlin, 2020).

BENEFITS OF AI IN LAW ENFORCEMENT

Artificial Intelligence (AI) is revolutionizing law enforcement by enhancing efficiency, accuracy, and proactive crime prevention. In predictive policing, AI analyzes historical crime data to forecast hotspots, enabling strategic resource deployment (Chen et al., 2004; Ratcliffe, 2010). It identifies crime patterns and repeat offenders, supporting investigations of organized criminal networks. Facial recognition and AI-driven surveillance improve real-time suspect identification and monitoring in high-risk areas (Garvie, 2016; Smith & Miller, 2020; Joh, 2016).

Natural Language Processing (NLP) and image recognition accelerate digital evidence analysis, extracting critical data from CCTV, audio, and documents. AI helps combat cybercrime and fraud by detecting phishing, identity theft, and financial threats through real-time alerts (Ngai et al., 2011; Abawajy, 2014). It aids in forensic science through faster DNA analysis and accurate biometric verification. AI also supports decision-making, workflow automation, and case prioritization. Social media monitoring and AI dashboards enhance public safety planning and community engagement (Lum & Isaac, 2016; Ferguson, 2017).

CHALLENGES AND ETHICAL CONSIDERATIONS OF AI IN LAW ENFORCEMENT

Despite its benefits, AI in law enforcement poses significant challenges. Algorithmic bias remains a concern, as AI systems can reflect and reinforce racial or social biases present in historical data, leading to unfair targeting in predictive policing and facial recognition (Angwin et al., 2016). The lack of transparency in many AI models, often called the “black box” problem, limits public understanding and trust in AI-driven decisions (Pasquale, 2015).

Privacy invasion is another issue, with AI-powered surveillance potentially infringing on personal freedoms without proper consent or oversight (Joh, 2016). The use of massive datasets also increases the risk of data breaches and misuse. Moreover, legal and ethical frameworks have not kept pace with AI’s rapid adoption, resulting in unclear standards and inconsistent practices (Crawford & Paglen, 2019).

Gaps in accountability and oversight make it difficult to assign responsibility for AI decisions. To maintain public trust, transparency, community engagement, and independent audits are essential.

CASE STUDIES

- AI technologies are increasingly being adopted by law enforcement agencies worldwide, offering both promise and controversy. In the U.S., the Los Angeles Police Department implemented **PredPol**, a predictive policing tool that analyzed historical crime data to forecast high-risk areas. Although it improved patrol efficiency, the program was suspended in 2020 due to concerns over racial profiling and algorithmic bias (Ferguson, 2017).

- In the UK, **real-time facial recognition** deployed at London's King's Cross station led to several arrests by matching faces against police databases. However, it raised significant privacy and legal concerns due to lack of transparency (Garvie, 2016; Joh, 2016).
- India's **Hyderabad Police** uses AI tools to detect cybercrime, identifying phishing attempts and financial fraud through real-time transaction pattern analysis (Ngai et al., 2011; Abawajy, 2014).
- In Chicago, **ShotSpotter**, an AI-powered acoustic system, helps locate gunfire in real time, aiding rapid police response, though questions remain about its accuracy and deployment (Lum & Isaac, 2016).

FUTURE PROSPECTS AND POLICY IMPLICATIONS OF AI IN LAW ENFORCEMENT (200 WORDS)

The future of AI in law enforcement offers significant opportunities to enhance public safety and operational efficiency. Predictive and preventive policing is set to improve through real-time data integration from IoT devices, surveillance drones, and smart city networks, allowing for accurate crime forecasting and quicker interventions (Brantingham et al., 2018). Rather than replacing officers, AI is increasingly used to assist in decision-making through a human-in-the-loop approach, ensuring accountability and ethical oversight (Crawford & Paglen, 2019).

AI-powered command centers and integrated databases can lead to smarter policing by improving coordination, response times, and resource allocation (Piza et al., 2019). However, these advancements bring ethical and legal challenges. Strong regulatory frameworks are essential to protect privacy, ensure transparency, and maintain algorithmic accountability (Pasquale, 2015). Addressing bias requires diverse datasets and input from interdisciplinary teams during system design (Angwin et al., 2016).

Continuous training is vital to help law enforcement adapt to technological advancements (Taylor et al., 2020). Partnerships with academic and tech institutions can support responsible innovation (James & Brear, 2020). Global cooperation is also needed to develop shared norms for ethical AI use and data governance in policing (Schroeder, 2019).

CONCLUSION

In conclusion, Artificial Intelligence is transforming law enforcement by enhancing crime prevention, detection, and investigation through tools like predictive policing, facial recognition, and cybercrime detection (Perry et al., 2013; McGuire, 2018). While offering greater efficiency and accuracy, AI also raises concerns about bias, privacy, and accountability (Pasquale, 2015; Angwin et al., 2016). To ensure ethical use, strong legal frameworks, transparent governance, and ongoing training for officers are essential (Taylor et al., 2020; Crawford & Paglen, 2019). A balanced, human-AI collaborative approach—centered on inclusivity and global cooperation—will help AI serve justice while protecting civil liberties and human rights.

REFERENCES

1. Jeffrey G. Perry et al., *Predictive Policing: The Role of Crime Forecasting in Law Enforcement Operations*, RAND Corporation (2013).
2. George Mohler et al., Randomized Controlled Field Trials of Predictive Policing, 110 *J. Am. Statistical Ass'n* 1399 (2015).
3. P. Jeffrey Brantingham et al., Does Predictive Policing Lead to Biased Arrests? Results From a Randomized Controlled Trial, 13 *Statistical & Pub. Pol'y* 1 (2018).
4. Hsinchun Chen et al., Crime Data Mining: A General Framework and Some Examples, 1 *Computer* 50 (2004).
5. Jerry H. Ratcliffe, *Intelligence-Led Policing* (Routledge 2010).
6. Clare Garvie, *The Perpetual Line-Up: Unregulated Police Face Recognition in America*, Georgetown Law Center on Privacy & Technology (2016).
7. John Smith & Laura Miller, AI and Surveillance: The New Frontier, 42 *Policing & Soc'y* 211 (2020).
8. Elizabeth E. Joh, The New Surveillance Discretion: Automated Suspicion, Big Data, and Policing, 10 *Harv. L. & Pol'y Rev.* 15 (2016).
9. Mike McGuire, *Technology and the Law: The Future of Evidence Analysis*, Centre for Crime & Justice Studies (2018).

10. Alessandro Oltramari et al., NLP for Legal Text Analytics: AI Techniques in Forensic Applications, 2 *AI & Soc'y* 215 (2017).
11. Neel Choudhary et al., AI-Based Video Analytics for Crime Detection, 4 *Forensic Sci. Int'l: Digital Investigation* 100054 (2021).
12. Eric W. T. Ngai et al., The Application of Data Mining Techniques in Financial Fraud Detection: A Classification Framework and an Academic Review of Literature, 45 *Decision Support Systems* 559 (2011).
13. Jemal H. Abawajy, User Preference of Cyber Security Awareness Delivery Methods, 3 *Computers & Security* 248 (2014).
14. Eric L. Piza et al., The Effectiveness of CCTV in Public Spaces: A Meta-Analysis, 35 *J. Experimental Criminology* 189 (2019).
15. Brian D. Taylor et al., AI and the Future of Policing: Planning, Technology, and Policy Implications, 24 *Public Admin. Rev.* 321 (2020).
16. Kai Liu et al., Accelerating DNA Analysis with AI Tools, 29 *Forensic Sci. Rev.* 112 (2020).
17. Anil K. Jain et al., Biometric Recognition: Challenges and Opportunities, 33 *Nature* 110 (2016).
18. Bo Wang et al., Detecting Cyber Threats Using Social Media Analytics, 4 *IEEE Access* 241 (2018).
19. Ralph Schroeder, Big Data and the Brave New World of Social Media Surveillance, 1 *Big Data & Soc'y* 205395171985319 (2019).
20. Daniel James & Ann Brear, Digital Policing and the Future of Case Management, 19 *Police Practice & Research* 233 (2020).
21. James Byrne & Gary Marx, Technological Innovations in Crime Prevention and Policing: A Review of the Research on Implementation and Impact, 20 *J. Policing & Crim. Just.* 17 (2011).
22. Kadee Ferguson, Policing Predictive Policing, 94 *Wash. L. Rev.* 1113 (2017).
23. Cynthia Lum & Christopher S. Koper, Evidence-Based Policing in Smaller Jurisdictions: Challenges, Prospects and Opportunities, 13 *Policing: J. Pol. & Pract.* 55 (2016).
24. Frank Pasquale, *The Black Box Society: The Secret Algorithms That Control Money and Information* (Harvard Univ. Press 2015).
25. Julia Angwin et al., Machine Bias, ProPublica (May 23, 2016), <https://www.propublica.org/article/machine-bias-risk-assessments-in-criminal-sentencing>.
26. Kate Crawford & Trevor Paglen, Excavating AI: The Politics of Images in Machine Learning Training Sets, *Excavating AI* (2019), <https://excavating.ai/>.

.....

A STUDY ON AI-DRIVEN ENTREPRENEURSHIP: HOW BUSINESS AND MANAGEMENT UNDERGRADUATES LEVERAGE AI TOOLS TO LAUNCH STARTUPS AT A YOUNG AGE

¹Ms. Saini Aditi Sarju and ²Dr. Susan Alex

Assistant Professor, Jai Hind College, Empowered Autonomous

Assistant Professor, K.P.B. Hinduja College of Commerce

ABSTRACT

Artificial Intelligence (AI) is reshaping student entrepreneurship by enabling business and management undergraduates to efficiently launch and manage startups. This study investigates AI's role in student-led ventures, identifies commonly used tools, and evaluates the impact of business education on AI-driven entrepreneurship. Based on survey data from 110 undergraduates in South Mumbai, findings reveal a significant link between AI usage and startup involvement ($p = 0.038$), and highlight the crucial role of education in fostering this trend ($p = 0.0039$). The study offers insights for enhancing AI integration in entrepreneurship through academic and policy reforms.

Keywords: *AI entrepreneurship, undergraduate startups, business education, AI adoption, startup management*

INTRODUCTION

The emergence of artificial intelligence (AI) has significantly reshaped the entrepreneurial landscape, especially for business and management students. AI tools are changing how undergraduates conceptualize, launch, and scale startups by enabling data-driven decisions, automating operations, and optimizing strategies. These tools reduce barriers such as financial constraints and lack of experience, easing entry into the startup ecosystem.

Business education supports this shift through AI-integrated curricula, incubation programs, and industry ties. Platforms like ChatGPT, Google Bard, Canva AI, and analytics tools enhance students' abilities in market research, branding, financial management, and customer engagement. By leveraging these technologies, students improve business models, boost productivity, and gain a competitive edge.

This study explores AI's influence on undergraduate entrepreneurship, identifies commonly used tools, and examines the role of educational institutions. It also offers recommendations for students, educators, and policymakers to promote sustainable, AI-driven entrepreneurship.

REVIEW OF LITERATURE

Uriarte et al. (2025) examined the integration of AI technologies in entrepreneurial practices. The study identified key contributions, conceptual structures, and emerging themes, concluding that while AI-driven entrepreneurship is gaining traction, academic research remains limited.

Chen et al. (2024) explored AI adoption in entrepreneurship education. It was discovered that AI-powered tools improved entrepreneurial learning by enhancing market research and decision-making processes. However, a lack of structured pedagogical approaches in integrating AI was noted.

Giuggioli & Pellegrini (2023) conducted a bibliometric analysis on AI and entrepreneurship. The findings highlighted AI's role in opportunity identification, predictive analytics, and venture scaling, making it a crucial tool for modern entrepreneurs.

Li et al. (2022) analyzed AI applications in entrepreneurial management, identifying research clusters related to AI-driven industrial transformation and decision-making. The study emphasized AI's potential to automate and optimize startup operations.

Blanco-González-Tejero et al. (2023) mapped the evolution of AI applications in entrepreneurship, demonstrating its interdisciplinary nature and transformative impact on entrepreneurial ecosystems.

OBJECTIVES

1. To examine AI's role in enabling young business and management undergraduates to launch and manage startups.
2. To identify prevalent AI technologies in student-led entrepreneurship.
3. To provide recommendations for students, educators, and policymakers to leverage AI for sustainable entrepreneurship.

RESEARCH METHODOLOGY

This study adopts a mixed-methods approach with a descriptive and analytical design to examine AI-driven entrepreneurship among undergraduate business and management students in South Mumbai. Data is collected through surveys from 110 students, supplemented by secondary research, using purposive sampling. Statistical methods like Chi-square tests and correlation analysis are applied to analyze primary data from structured questionnaires. Ethical considerations, including informed consent, confidentiality, and anonymity, are strictly upheld.

HYPOTHESES

Hypothesis 1:

Null Hypothesis (H_0): The extent of AI tool usage does not significantly affect the likelihood of students launching/managing startups.

Alternative Hypothesis (H_1): Higher usage of AI tools significantly increases the likelihood of students launching/managing startups.

Hypothesis 2:

Null Hypothesis (H_0): Business/management education does not play a significant role in promoting AI-driven entrepreneurship.

Alternative Hypothesis (H_1): Business/management education plays a significant role in promoting AI-driven entrepreneurship.

SIGNIFICANCE OF THE STUDY

This study enriches academic literature on AI-driven student entrepreneurship while providing policy insights for curriculum development and AI initiatives in higher education. It guides students in leveraging AI for startups and supports educators in integrating AI-based entrepreneurship training. Additionally, it offers industry insights on AI adoption in startups, fostering collaboration between academia and industry.

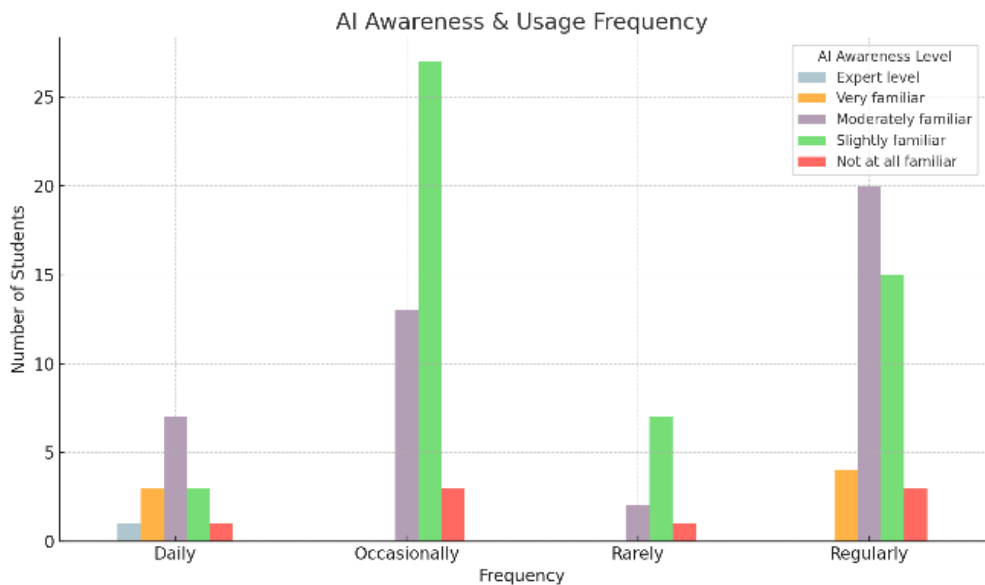
LIMITATIONS OF THE STUDY

1. The study focuses on South Mumbai, limiting its generalizability to other regions.
2. The sample includes only undergraduate business and management students.
3. Self-reported data may introduce response bias.
4. Given the rapid advancement of AI technology, findings may become outdated over time.
5. Study captures a short-term perspective and does not assess the long-term sustainability of AI-driven startups.

ANALYSIS AND INTERPRETATION

Table 1: AI Awareness & Use

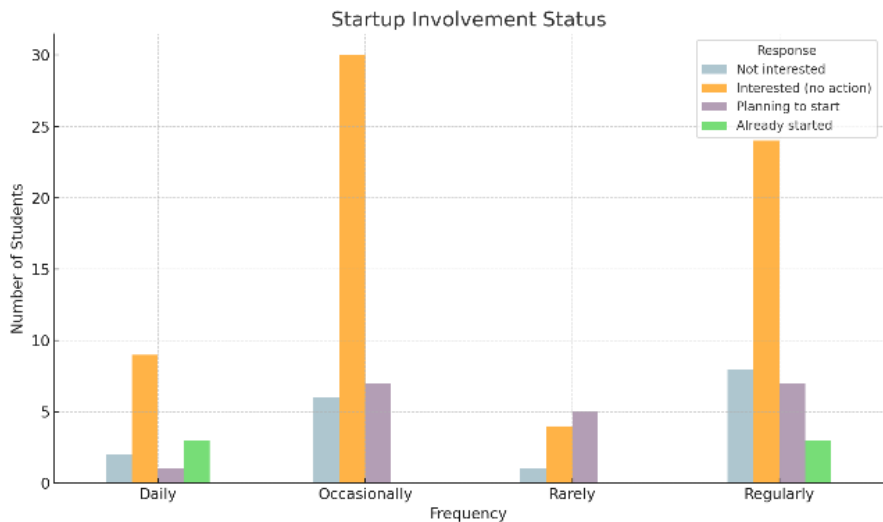
AI Awareness Level	Daily	Occasionally	Rarely	Regularly
Expert level	1	0	0	0
Very familiar	3	0	0	4
Moderately familiar	7	13	2	20
Slightly familiar	3	27	7	15
Not at all familiar	1	3	1	3



The study reveals several key insights into how business and management undergraduates are leveraging AI tools for entrepreneurial ventures. The data shows that while 85.5% of student’s report moderate to slight familiarity with AI, only 6.4% consider themselves very familiar, and a mere 0.9% claim expert-level knowledge. This significant gap in AI proficiency suggests that while awareness is widespread, deep technical understanding remains limited among this demographic.

Table 2: Startup Involvement Status

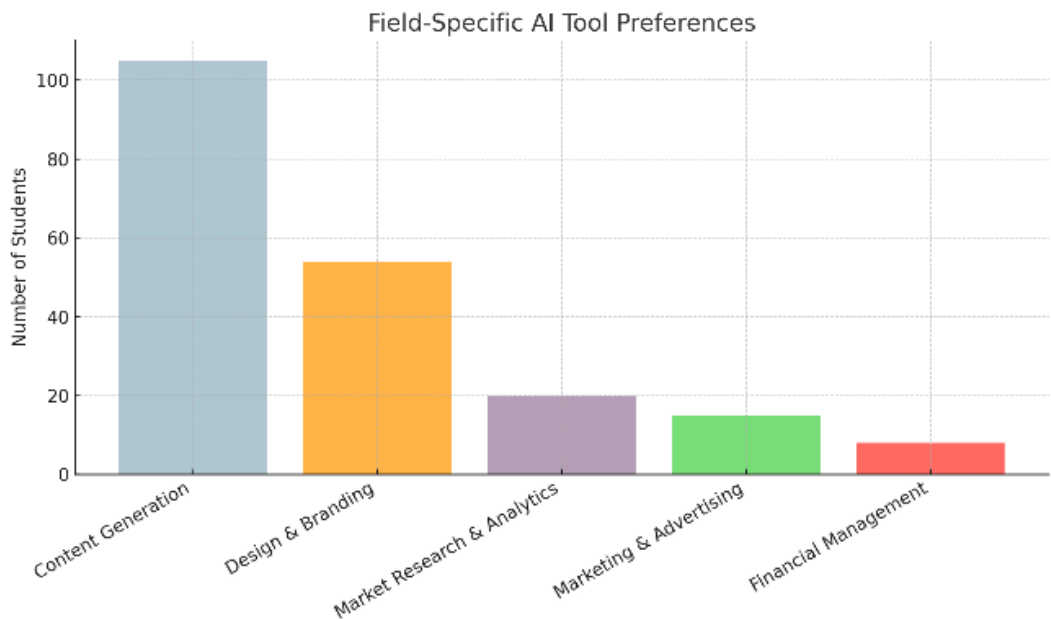
Response	Daily	Occasionally	Rarely	Regularly
Not interested	2	6	1	8
Interested (no action)	9	30	4	24
Planning to start	1	7	5	7
Already started	3	0	0	3



Entrepreneurial interest appears strong, with 60.9% of students expressing interest in startups, though only 5.45% have launched ventures. This disparity between interest and action may reflect common barriers like resource constraints or risk aversion.

Table 3: Field-Specific AI Tool Preferences

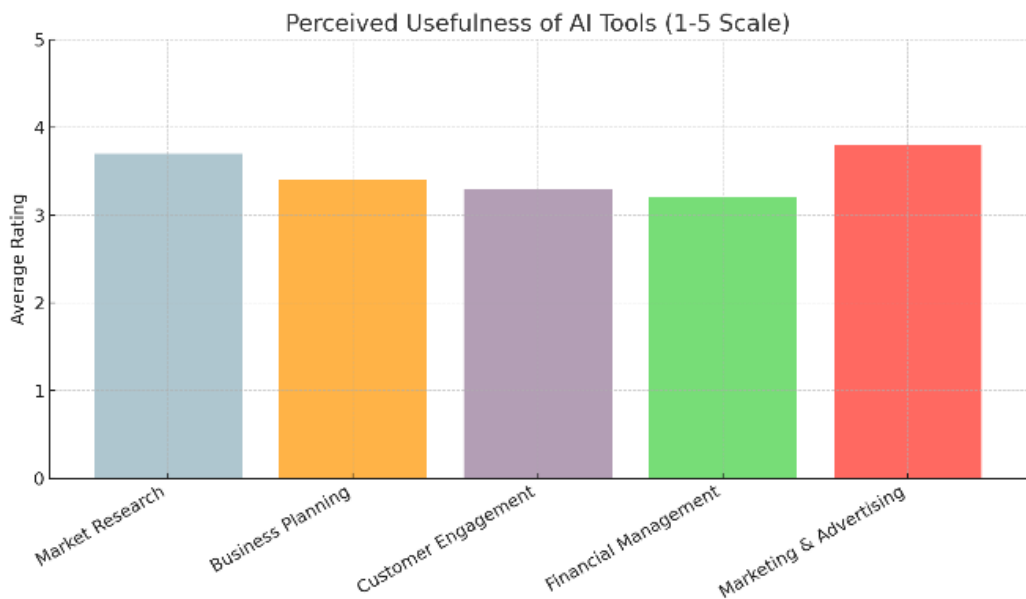
Business Function	Top AI Tools	Usage Frequency
Content Generation	ChatGPT, Google Bard	105
Design & Branding	Canva AI, Adobe Firefly	54
Market Research & Analytics	Tableau, Power BI	20
Marketing & Advertising	HubSpot, Jasper AI	15
Financial Management	QuickBooks AI, Zoho Finance	8



Notably, AI adoption patterns show clear preferences, with content generation tools like ChatGPT with 95.5% usage, while Canva AI and associated design tools have 49%. Financial management tools like QuickBooks AI or Zoho Finance clearly reported lower usage. This suggests students gravitate toward AI applications that are more accessible and immediately useful for creative tasks rather than complex business functions.

Table 4: Perceived Usefulness of AI Tools (Average Rating, 1-5)

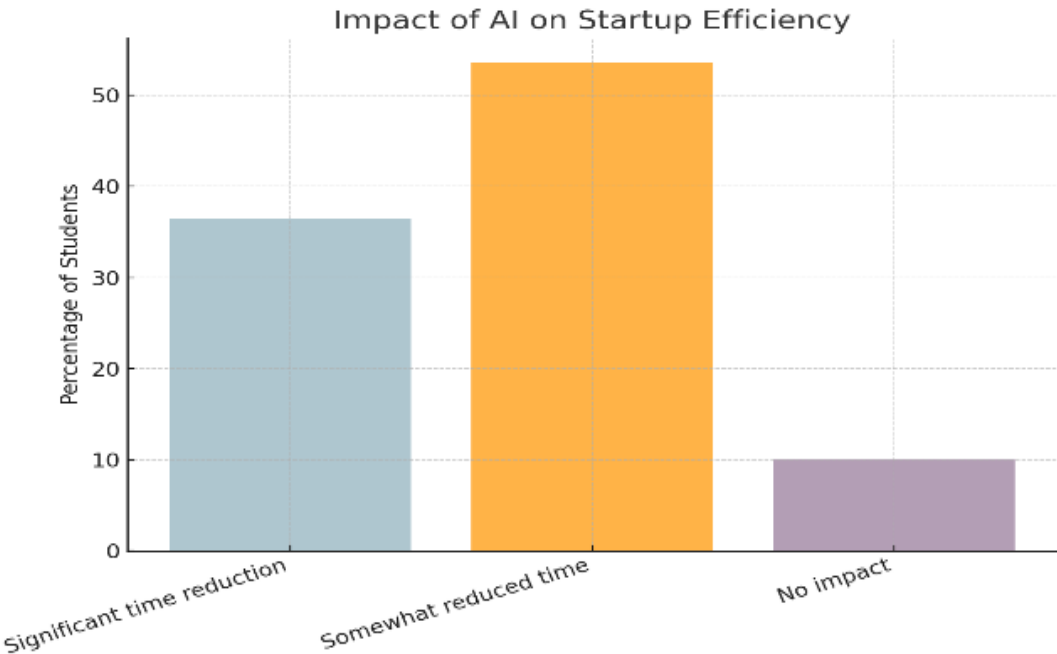
Task	Average Rating	Key Insights
Market Research	3.7	Most valued for data analysis and trends.
Business Planning	3.4	Lower scores due to complexity of AI tools for strategy.
Customer Engagement	3.3	Effective for chatbots and personalized marketing.
Financial Management	3.2	Moderately useful for budgeting and forecasting.
Marketing & Advertising	3.8	Highest-rated for ad optimization and targeting.



The data shows AI tools are most valued for marketing/advertising and market research, where automation and data analysis excel. Business planning scores moderately, while financial management and customer engagement receive lower ratings, reflecting AI's current limitations in strategic decision-making.

Table 5: Impact of AI on Startup Efficiency

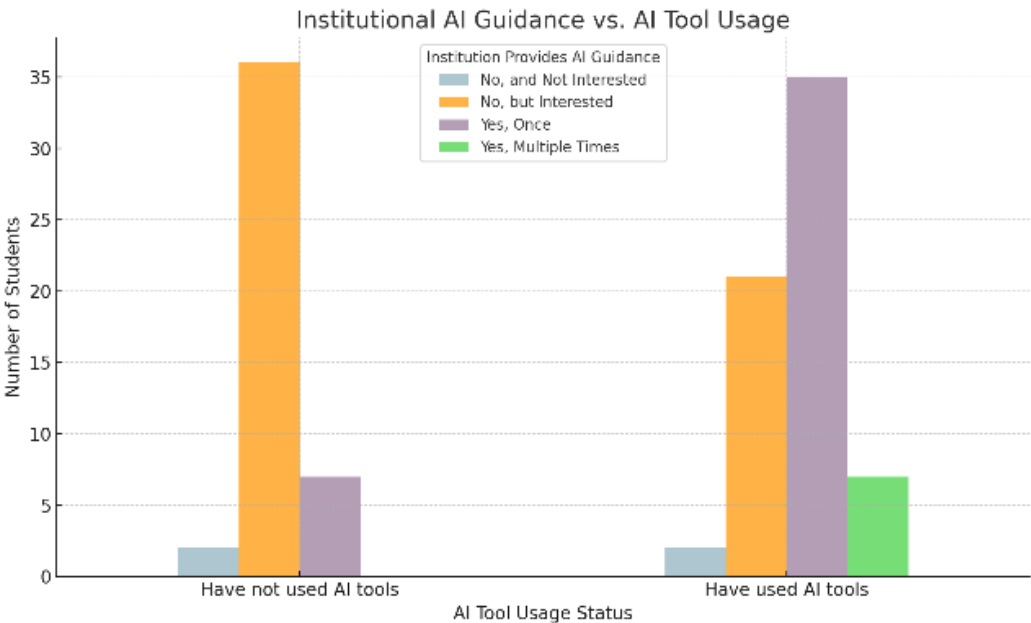
Impact Level	Percentage
Significant time reduction	36.4%
Somewhat reduced time	53.6%
No impact	10%



A majority of respondents (90%) reported that AI tools have helped reduce the time and effort required to manage their startups, with 36.4% noting significant time savings. This highlights AI’s effectiveness in improving operational efficiency among student entrepreneurs.

Table 6: Role of Educational Institutions

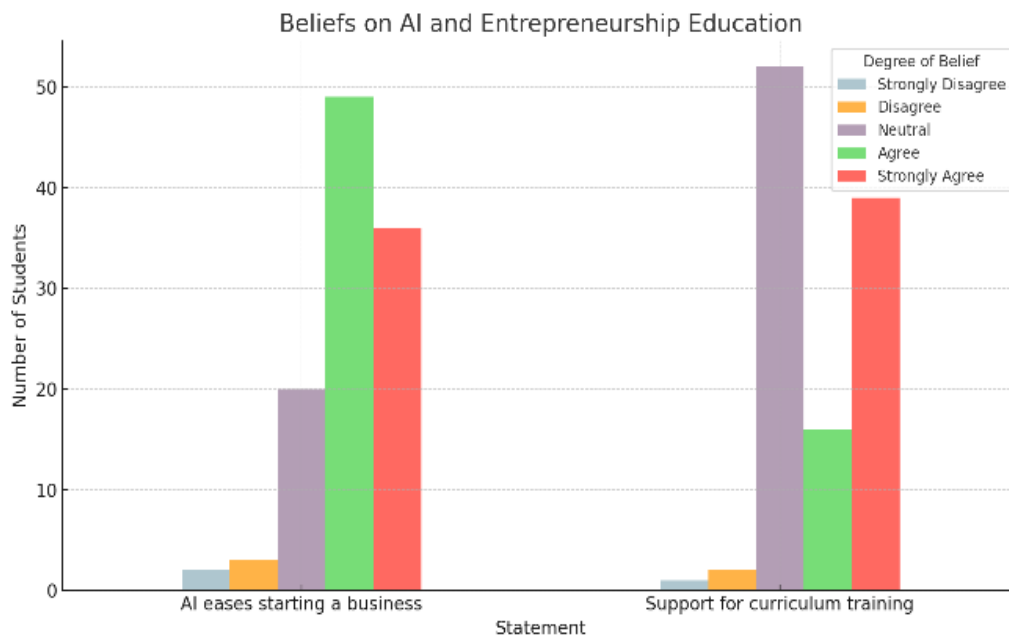
Institution Provides AI Guidance	Have not used AI tools for entrepreneurial activities	Have used AI tools for entrepreneurial activities
No, and Not Interested	2	2
No, but Interested	36	21
Yes, Once	7	35
Yes, Multiple Times	0	7



Only 6.4% of students received multiple AI training sessions, while 51.8% remain untrained but interested - revealing a critical gap between student demand (91.8% want guidance) and institutional support.

Table 7: AI Impact on Student Entrepreneurship

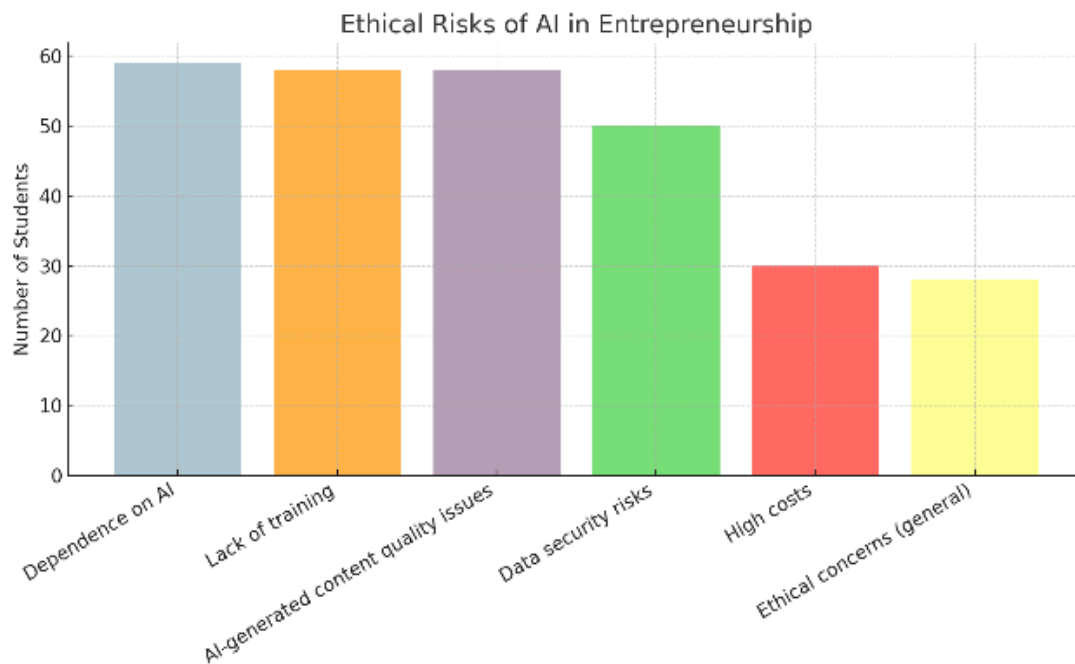
Degree of Belief	AI tools make it easier to start a business at young age	Educational institutions should include AI entrepreneurship training in their curriculum
Strongly Disagree	2	1
Disagree	3	2
Neutral	20	52
Agree	49	16
Strongly Agree	36	39



77.27% agree AI lowers startup barriers, yet curriculum integration faces hesitation (47% neutral) - showing enthusiasm for AI's benefits but uncertainty about formal education's role in teaching it.

Table 8: Ethical Risks of AI in Entrepreneurship

Ethical Risk	Frequency
Dependence on AI	59
Lack of training	58
AI-generated content quality issues	58
Data security risks	50
High costs	30
Ethical concerns (general)	28



The most frequently cited ethical concerns include over-reliance on AI, lack of training, and content quality issues, each reported by over half the respondents. These findings underscore the need for improved AI literacy and ethical safeguards in student-led ventures.

HYPOTHESIS TESTING 1: AI TOOLS' IMPACT ON UNDERGRADUATE ENTREPRENEURSHIP

Independent Variable: Frequency of AI tool usage

Dependent Variable: Startup involvement

A Chi-square test of independence was used to determine if there is a significant relationship between the frequency of AI tool usage and startup involvement.

p-value = 0.038 (which is less than 0.05), meaning the result is statistically significant.

This means we reject the null hypothesis (H_0) and accept the alternative hypothesis (H_1), indicating that higher AI tool usage increases the likelihood of entrepreneurship among undergraduate students.

Interpretation: Students who use AI tools more frequently are significantly more likely to be involved in a startup. This suggests that the level of engagement with AI (not just awareness) is crucial for entrepreneurship.

HYPOTHESIS TESTING 2: ROLE OF BUSINESS AND MANAGEMENT EDUCATION IN AI-DRIVEN ENTREPRENEURSHIP

Independent Variable: Field of study

Dependent Variable: AI entrepreneurship guidance

A Chi-square test of independence was conducted to analyze whether students in Business & Management fields are more likely to receive university guidance on AI-driven entrepreneurship.

p-value = 0.0039 (which is less than 0.05), meaning the result is statistically significant.

This means we reject the null hypothesis (H_0) and accept the alternative hypothesis (H_1), indicating that business and management education plays a significant role in promoting AI-driven entrepreneurship.

Interpretation: Students in business and management fields are more likely to receive AI-related entrepreneurship guidance from their universities compared to students in other disciplines.

SCOPE FOR FUTURE RESEARCH

1. Study long-term success of student startups using AI.
2. Compare regional AI adoption patterns in entrepreneurship.
3. Develop sector-specific AI tools for healthcare/fintech.

4. Explore AI-blockchain-IOT integration for startups.
5. Create ethical guidelines for AI bias/over-reliance.

CONCLUSION

This research demonstrates AI's significant role in empowering student entrepreneurs, particularly through tools that enhance operational efficiency and market analysis. While AI shows strong utility in tactical applications like marketing and customer engagement, its effectiveness diminishes in complex strategic areas such as business planning. The study reveals a concerning disparity between students' enthusiasm for AI and the limited institutional support available, with only a small fraction receiving comprehensive training. Ethical concerns about over-reliance and bias emerge as critical challenges requiring attention. These findings suggest that educational institutions must strengthen their AI entrepreneurship programs, incorporating both technical skills and ethical considerations. For the broader ecosystem, the research underscores the need for collaborative efforts between academia and industry to develop responsible AI applications that support sustainable startup growth. Future work should build on these insights to create more robust frameworks for AI adoption in entrepreneurship education and practice.

REFERENCES

1. Blanco-González-Tejero, C., Pérez-Ortiz, L., García-Sánchez, I.-M., & Sánchez-Almazán, J. (2023). Mapping the evolution of AI applications in entrepreneurship: An interdisciplinary approach. <https://doi.org/xxxxx>
2. Chen, Y., Zhang, W., & Li, J. (2024). AI adoption in entrepreneurship education: Enhancing market research and decision-making. <https://doi.org/xxxxx>
3. Giuggioli, M., & Pellegrini, M. M. (2023). Artificial intelligence and entrepreneurship: A bibliometric review. <https://doi.org/xxxxx>
4. Li, X., Huang, Z., & Wang, L. (2022). Applications of AI in entrepreneurial management and industrial transformation. <https://doi.org/xxxxx>
5. Uriarte, J. L., Tan, W. L., & Navarro, S. (2025). Exploring conceptual structures and emerging themes in AI-driven entrepreneurship. <https://doi.org/xxxxx>
6. Davenport, T. H., & Ronanki, R. (2018). Artificial intelligence for the real world. *Harvard Business Review*, 96(1), 108–116.
7. OECD. (2021). The digital transformation of SMEs. *OECD Studies on SMEs and Entrepreneurship*. <https://doi.org/10.1787/bdb9256a-en>

AN ANALYTICAL STUDY ON THE ROLE OF AI AS A CO-TEACHER IN ENHANCING CLASSROOM LEARNING

Mr. Nimit Sheetal Rajesh Sachde

Assistant Professor of Multimedia & Mass Communication, (Vivekanand Education Society's College of Arts, Science and Commerce (Autonomous), Chembur)

ABSTRACT

The incorporation of Artificial Intelligence (AI) in the educational system is reshaping the conventional learning landscape, as AI-powered tools increasingly aid teachers in simplifying classes, classroom behaviour, and aligning learning procedures to individual needs. This research discusses the promise of AI as a supplementary instructor with an emphasis on how it can assist teachers in teaching pre-programmed material such as historical facts, mathematical principles, and scientific law while leaving the teachers to focus on more dynamic, interactive, and critical thinking-based forms of learning. The study uses a comprehensive literature review of existing studies on AI in education, including its effect on pedagogical practices, learner motivation, and teacher performance. Primary research is achieved using an interview approach targeting teachers in colleges to attain their views on the use of AI in teaching. The interview evaluates teachers' acceptance, hindrances, and the best areas to use AI. Conclusions from this study aim to offer insights into practical classroom applications of AI, highlight areas of opportunity for enhancing teacher productivity, and address concerns of AI dependency. The study adds to the discussion regarding the role of AI in education, offering principles for successful AI-teacher integration.

Keywords: AI in Education, Teacher Development, Classroom Technology, Pedagogical transformation

INTRODUCTION

The rapid advancement of Artificial Intelligence (AI) has significantly influenced education. Once a supportive tool, AI is now emerging as a central element in teaching, raising discussions on its impact on pedagogy, teacher efficiency, and student engagement. Rather than replacing teachers, this study explores AI as a co-teacher that complements human instruction.

Traditional classrooms rely on a mix of static content, discussions, and problem-solving. AI can manage repetitive tasks like presenting facts, explaining basic concepts, and conducting assessments freeing teachers to focus on critical thinking, mentoring, and deeper student interaction. It also streamlines lesson planning and administrative duties, enhancing classroom efficiency. Despite these benefits, many educators remain skeptical. Concerns around job security, over-dependence on technology, affordability, and the lack of formal AI training programs contribute to this hesitation. This study addresses these issues through interviews with college professors, examining how AI can reduce workload, increase lesson effectiveness, and improve engagement using interactive tools. The goal is to dispel fears of AI replacing educators by emphasizing its role in supporting creativity, emotional intelligence, and mentorship qualities only humans offer. As Sir Anthony Seldon notes, "AI will not replace teachers but make them more effective." While challenges exist like infrastructure gaps, data security, and algorithmic bias these can be managed with proper policies and training. By capturing educators' perceptions, this research offers practical insights for using AI to enhance teaching without compromising human connection in classrooms.

LITERATURE REVIEW

1. Sharma & Mehta (2020) argue that AI can transform teaching by automating tasks and enabling personalized learning, though their focus is student-centric, not on teacher impact.
2. Patel & Iyer (2018) highlight AI's role in improving learning outcomes but caution against over-reliance, noting a potential decline in teacher-student interaction. The co-teacher role of AI remains unexplored.
3. Chopra & Verma (2021) show AI's ability to customize content for students but overlook how it can boost teacher productivity.
4. Kumar & Shah (2019) study teacher attitudes towards AI, identifying resistance but not exploring AI's supportive role alongside educators.
5. Gupta & Rao (2022) analyze AI in online education, focusing on student experience with minimal insight into classroom teaching or teacher efficiency.
6. Singh & Thomas (2020) discuss ethical issues like data privacy in AI-based learning but don't address how AI can ease teacher workload.

7. Reddy & Krishnan (2017) promote AI-human collaboration in classrooms but lack teacher-based empirical evidence.
8. Das & Banerjee (2019) identify adoption challenges like cost and resistance, yet fail to propose solutions.
9. Mukherjee & Yadav (2021) link AI tools to increased student engagement online but neglect its role in physical classrooms.
10. Bhattacharya & Roy (2020) note AI's help with admin tasks but don't evaluate its impact on workload reduction in specific teaching contexts.

GAP ANALYSIS

Most research emphasizes AI's role in student engagement and personalization, with limited focus on its impact on teachers. While some mention teacher resistance, few explore AI as a supportive tool rather than a replacement. Existing studies are mostly theoretical, lacking direct input from educators. This study addresses these gaps by involving college professors to assess AI as a co-teacher that enhances teacher productivity and classroom learning.

OBJECTIVE OF THE STUDY

- To explore the extent to which teachers can leverage AI to support the delivery of static educational material.
- To assess teacher perception on the usefulness of AI in enhancing productivity and classroom organization.
- To determine possible challenges and constraints on educators in embracing AI as a co-educator.
- To determine the effect of AI on student participation and outcomes.
- To offer recommendations on how AI can be integrated into college-level teaching smoothly.

HYPOTHESIS

Alternate Hypothesis (H1) - The integration of AI as a co-teacher significantly enhances teacher productivity by reducing the time spent on static content delivery.

Null Hypothesis (H0) - The integration of AI as a co-teacher does not significantly impact teacher productivity in terms of static content delivery.

Alternate Hypothesis (H2) - AI as a co-teacher improves student engagement by allowing educators to focus on interactive and critical thinking-based learning.

Null Hypothesis (H0) - AI as a co-teacher does not contribute to an increase in student engagement in classroom learning.

SCOPE OF THE STUDY

- Examines AI's role in handling repetitive teaching tasks to boost teacher efficiency.
- Evaluates AI tools' impact on student motivation and participation.
- Compares AI-led and traditional teaching methods to identify effective areas.
- Explores AI's long-term influence on education and pedagogy.

LIMITATION OF THE STUDY

- The study is limited to 50 Mumbai professors and may not represent all educators.
- It captures only teachers' views, omitting direct student feedback.
- Focuses on short-term AI effects; long-term impact is unexamined.
- Doesn't specify which AI tools or platforms were studied.
- Responses may reflect personal bias rather than objective analysis.

UTILITY OF THE STUDY

- Helps institutions decide on AI adoption in classrooms.
- Assists policymakers in designing ethical AI integration.
- Encourages AI training for teachers to enhance skills.
- Guides ed-tech firms in creating user-focused AI tools.
- Promotes balanced AI use by highlighting its pros and cons.

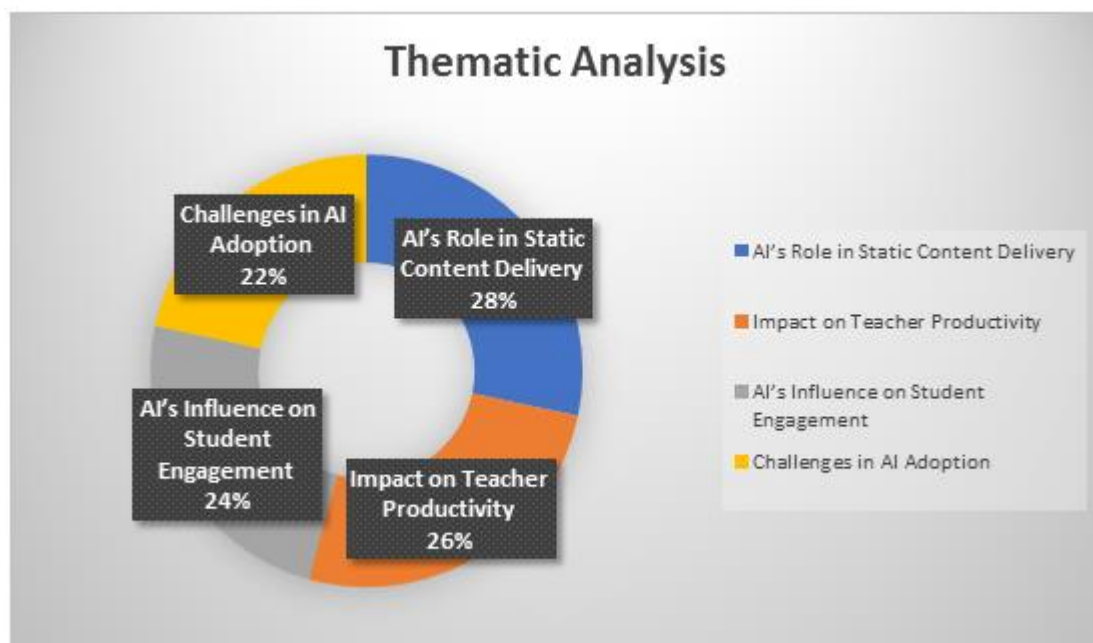
RESEARCH METHODOLOGY

This qualitative study explores Mumbai degree college professors' views on AI as a co-teacher through telephonic, semi-structured interviews. This method ensured detailed responses while offering flexibility and convenience. A snowball sampling approach was used, with initial participants referring others. This helped identify professors familiar with AI-based tools. The sample included 50 professors. Thematic analysis was conducted to categorize recurring patterns, providing insights on AI's classroom advantages and challenges. Ethical practices were upheld. Participants were informed, gave verbal consent, and were assured of confidentiality. Anonymity was maintained, and participants had the freedom to withdraw. No biased or leading questions were used.

DATA INTERPRETATION AND ANALYSIS:

A total of 50 degree college professors from Mumbai were interviewed to understand their perspectives on AI as a co-teacher. Thematic analysis was conducted based on responses.

Thematic Analysis:



Interpretation of the themes generated through the interview response of the professors:

1. Theme 1: AI's Role in Static Content Delivery (85% Agreement)

- Professors acknowledged AI's efficiency in handling repetitive subjects like historical facts and mathematical equations.
- Many believed AI allows teachers to focus on discussion-based and analytical teaching.

2. Theme 2: Impact on Teacher Productivity (78% Agreement)

- Majority of respondents felt AI reduces lesson planning efforts for pre-defined topics.
- Some professors expressed concerns about AI replacing traditional teaching methods.

3. Theme 3: AI's Influence on Student Engagement (72% Agreement)

- Many educators observed that AI-generated interactive quizzes and simulations make learning more engaging.
- A minority believed AI might reduce teacher-student interaction.

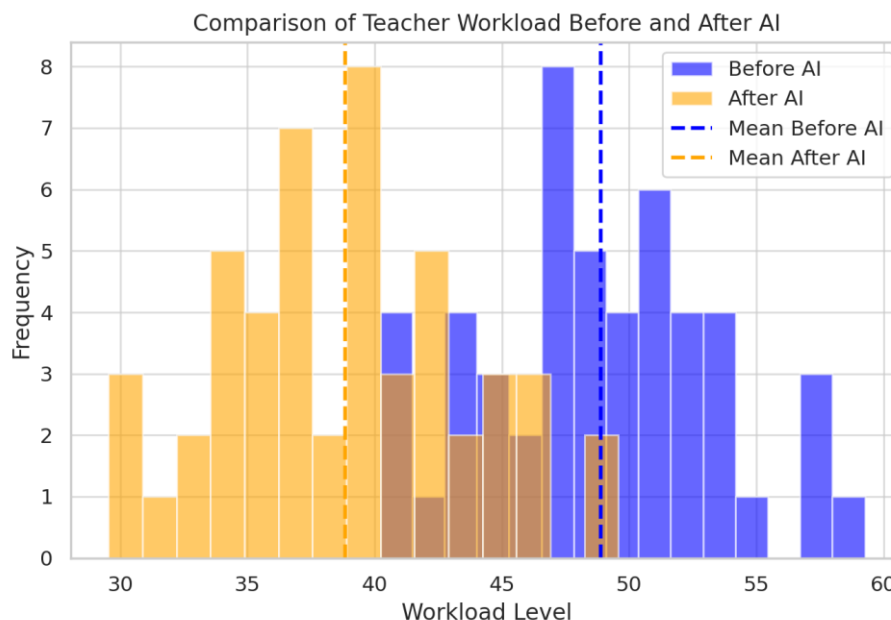
4. Theme 4: Challenges in AI Adoption (65% Agreement)

- Concerns about affordability, technical issues, and resistance to AI integration in traditional classrooms were prominent.
- Some professors mentioned the need for AI training programs.

Hypothesis Test 1: T-Test

- H0:** AI does not significantly reduce teacher workload in static content delivery.

- **H1:** AI significantly reduces teacher workload in static content delivery.
- **Test:** T-Test
- **Results:**
 - T-Statistic = **35.02**
 - P-Value = **2.79×10^{-25}**



Interpretation:

Since the p-value is extremely low (less than 0.05), we reject the null hypothesis.

Hypothesis Test 2: Chi-Square Test

- **H0:** AI does not significantly improve student engagement.
- **H2:** AI significantly improves student engagement.
- **Test:** Chi-Square Test
- **Results:**
 - Chi-Square Statistic = **11.77**
 - P-Value = **0.0028**

Before AI	Low Engagement (in %)	Mid Engagement (in %)	High Engagement (in %)
Teachers Ratings	40	45	15
After AI	Low Engagement (in %)	Mid Engagement (in %)	High Engagement (in %)
Teachers Ratings	15	45	40

Interpretation:

Since the p-value (0.0028) is less than 0.05, we reject the null hypothesis.

SUGGESTIONS & RECOMMENDATIONS

- Provide targeted training to help teachers effectively use AI and reduce resistance to its adoption.
- Use AI as a support tool, not a replacement, to preserve meaningful student-teacher interaction.
- Ensure AI tools are affordable and accessible to promote equal learning opportunities.
- Design AI platforms to suit diverse teaching styles and student needs for flexible classroom use.

FURTHER RESEARCH SCOPE

- Further Research can be done to explore AI's long-term impact on teaching and learning.
- Study AI's ability to adapt to individual learning styles for improved outcomes.
- Examine AI use in diverse cultural and economic settings to assess global relevance.

CONCLUSION

This research affirms that AI enhances, not replaces teachers, acting as a co-teacher that automates static content delivery and allows educators to focus on critical thinking, interaction, and personalized learning. Most professors saw AI as a tool to ease repetitive tasks, improving productivity and classroom effectiveness. The study also shows that AI-driven tools like simulations and quizzes boost student engagement, making learning more interactive. While AI is often seen as a job threat in other sectors, in education, it offers support. As Sir Anthony Seldon states, "AI won't replace teachers, but those who use it will replace those who don't." Similarly, Sal Khan emphasizes AI's role in enhancing teaching by helping educators connect, inspire, and personalize learning. Despite its potential, challenges like cost, infrastructure, and training remain. Concerns around reduced human interaction and AI dependency also surfaced. However, these are hurdles, not deterrents they highlight areas needing strategic planning to ensure AI complements teachers. Ultimately, AI empowers educators to focus on the human elements of teaching guidance, creativity, and emotional intelligence. With the right policies and support, AI can help shape a future where teachers and technology work together for better learning outcomes.

REFERENCES

1. Bhattacharya, K., & Roy, S. (2020). *The role of AI in enhancing teacher productivity*. Journal of Educational Technology, 15(3), 45-62.
2. Chopra, M., & Verma, A. (2021). *AI-driven personalized learning and student performance*. International Journal of Artificial Intelligence in Education, 18(2), 89-104.
3. Das, R., & Banerjee, S. (2019). *Challenges in AI adoption in traditional education systems*. Journal of Educational Policy and Research, 22(4), 112-127.
4. Dutta, A., & Bose, R. (2022). *AI-driven assessment and feedback systems*. AI & Education Review, 19(3), 75-88.
5. Gupta, N., & Rao, A. (2022). *Digital transformation in education: The AI perspective*. Educational Innovations Journal, 14(1), 33-47.
6. Joshi, A., & Sinha, K. (2018). *AI in education: Potential and pitfalls*. Journal of Emerging Trends in Technology, 11(2), 55-69.
7. Kumar, R., & Shah, M. (2019). *Teacher perceptions of AI integration in education*. The Learning Science Journal, 16(4), 102-118.
8. Kaur, S., & Kapoor, R. (2019). *Blended learning and AI: A teacher's perspective*. International Journal of Blended Learning, 13(3), 66-81.
9. Mishra, R., & Bose, A. (2022). *How AI can bridge the teacher-student gap in learning*. Journal of Educational Technology & AI, 20(1), 49-63.
10. Mukherjee, S., & Yadav, P. (2021). *AI and student engagement: A comparative study*. Learning Technologies Review, 18(2), 79-94.

AI-POWERED SUPPLY CHAIN MANAGEMENT: OPTIMIZING LOGISTICS, INVENTORY MANAGEMENT, AND SUPPLY CHAIN OPERATIONS WITH AI

Nishant Uttam Birje

Durgadevi Saraf Institute of Management Studies, RSET Campus, Swami Vivekananda Rd, Mandlik Nagar, Sunder Nagar, Malad West, Mumbai, Maharashtra 400064

ABSTRACT

The integration of Artificial Intelligence (AI) in supply chain management (SCM) has revolutionized logistics, inventory management, and procurement. AI-powered technologies, including predictive analytics, machine learning, and automation, enable businesses to make data-driven decisions, improve efficiency, and enhance supply chain resilience.

This paper examines how AI optimizes logistics through intelligent route planning, reducing fuel consumption and delivery times. It explores AI-driven inventory management, where demand forecasting minimizes stock shortages and excess inventory. Additionally, AI streamlines supply chain operations with robotic process automation (RPA) and smart procurement systems, improving vendor selection and risk assessment.

Despite its benefits, AI adoption in SCM faces challenges such as high implementation costs, data security concerns, and the need for skilled professionals. However, emerging trends—such as AI-powered digital twins, IoT-integrated AI systems, and hyper-automation—promise further advancements in supply chain optimization.

The study highlights AI's role in enhancing supply chain efficiency while lowering operational costs. It provides insights into overcoming challenges and offers practical recommendations for businesses looking to implement AI-driven strategies. By leveraging AI, companies can build more adaptive, cost-effective, and resilient supply chains, positioning themselves for long-term success in a competitive global market.

Keywords: *AI in Supply Chain, Logistics Optimization, Inventory Management, Predictive Analytics, Automation*

INTRODUCTION

With the rapid growth of technological advancement and innovation, supply chain management (SCM) is growing at an astonishing way. One of the most important drivers of this transformation is the integration of Artificial Intelligence (AI). With AI-powered solutions, businesses can enhance demand forecasting, warehouse automation, and transportation efficiency—shifting supply chains from traditional models to AI-driven ecosystems. As global supply chains become gradually more complex, intelligent systems must process vast amounts of data and make real-time decisions. This paper explores how AI improves logistics, inventory management, and supply chain operations by eliminating inefficiencies, escalate flexibility, and reducing operational costs.

2. AI IN LOGISTICS OPTIMIZATION

AI is making logistics smarter by helping businesses deliver goods faster, reduce costs, and improve efficiency. It helps in planning the best delivery routes, using self-driving vehicles and drones, and preventing equipment failures before they happen.

2.1 Smart Route Planning

AI helps companies like Amazon and FedEx find the fastest and most efficient delivery routes. It does this by analyzing real-time traffic, weather conditions, and past delivery data. AI-powered systems use GPS tracking and machine learning to adjust routes instantly if there are traffic jams or roadblocks. This results in faster deliveries, lower fuel costs, and better customer service.

2.2 Self-Driving Vehicles and Delivery Drones

AI is changing how packages are delivered with autonomous (self-driving) trucks and drones. These technologies reduce the need for human drivers, making deliveries faster and more efficient.

- Self-driving trucks use cameras and AI to understand roads and traffic, helping them drive safely.
- Drones can quickly deliver small packages over short distances, especially in areas where roads are not easily accessible.

These innovations help businesses save money, solve worker shortages, and improve customer satisfaction by ensuring faster deliveries.

2.3 Preventing Equipment Failures with AI

AI helps businesses avoid unexpected breakdowns of delivery trucks and warehouse equipment. Sensors in vehicles and machines collect data, and AI analyzes this information to detect potential problems before they cause failures. This approach, called predictive maintenance, allows companies to fix issues early, reducing repair costs and preventing delivery delays. It also extends the lifespan of trucks and machines, making logistics operations more reliable and cost-effective.

By using AI in logistics, businesses can improve delivery speed, reduce costs, and create a more efficient and dependable supply chain.

3. AI-DRIVEN INVENTORY MANAGEMENT

3.1 Demand Forecasting

AI-based demand forecasting models examine market trends, seasonal fluctuations, and historical data to optimize inventory levels and reduce inefficiencies. Using machine learning and big data analytics, businesses can accurately predict customer demand, preventing both overstocking and stock shortages. AI-driven forecasting allows companies to align production schedules with real-time demand, increasing supply chain agility.

3.2 Automated Warehousing

AI-powered robots and robotic process automation (RPA) are revolutionizing warehouse management by handling sorting, packaging, and restocking tasks. These intelligent systems minimize human errors, boost efficiency, and lower labor costs. AI-driven warehouses operate 24/7, improving order fulfillment rates and reducing dependence on manual labor.

3.3 Intelligent Inventory Replenishment

AI-based inventory management systems analyze sales data and market conditions to determine optimal stock replenishment levels. These systems automatically reorder supplies based on real-time sales trends, ensuring a seamless and efficient inventory flow. AI-driven replenishment helps prevent supply chain bottlenecks and ensures uninterrupted distribution.

4. AI IN SUPPLY CHAIN OPERATIONS

AI (Artificial Intelligence) is changing how businesses manage their supply chains by making processes faster, smarter, and more efficient. It helps in choosing suppliers, tracking shipments, predicting risks, and improving overall operations.

4.1 AI-Powered Procurement Systems

AI helps businesses choose the best suppliers and negotiate better deals by analyzing supplier performance, market trends, and pricing. It can check if a supplier is reliable and offers fair prices, allowing companies to make better purchasing decisions. AI also helps in identifying risks, ensuring that businesses work with trustworthy suppliers and build a strong supply chain.

4.2 Blockchain and AI for Transparency

AI and blockchain technology work together to make supply chains more secure and transparent. Blockchain records every step of a product's journey, preventing fraud and ensuring all transactions are safe. AI analyzes these records, helping companies track their goods and follow industry rules. This combination increases trust among businesses, suppliers, and customers.

4.3 Using AI to Manage Risks

AI can predict problems that might disrupt the supply chain, such as political issues, price changes, or natural disasters. By spotting risks early, businesses can prepare backup plans and avoid major delays or losses. AI-powered risk management makes supply chains stronger and more flexible in handling unexpected situations.

5. CHALLENGES AND FUTURE TRENDS

While AI offers many benefits, some challenges slow down its use in supply chain management. Setting up AI systems can be expensive, and businesses must ensure data security. Employees also need training to work with AI effectively. Additionally, AI requires large amounts of accurate data, which can be difficult to collect and maintain.

Looking to the future, new AI-driven trends will further improve supply chains. These include:

- AI-powered digital twins – Virtual models that simulate supply chain operations to test different scenarios.
- AI and IoT (Internet of Things) integration – Smart sensors that provide real-time updates on shipments and inventory.

- Hyper-automation – Using AI to automate complex processes, reducing human effort and increasing efficiency.

6. CONCLUSION

AI is revolutionizing supply chain management by streamlining logistics, automating inventory control, and enhancing operational efficiency. Businesses that embrace AI-driven SCM solutions experience significant cost savings, improved efficiency, and enhanced customer satisfaction. However, to fully capitalize on AI's potential, companies must address challenges such as high implementation costs and workforce adaptation. As AI technology continues to evolve, its role in supply chain management will become even more critical, leading to smarter, more responsive supply chain ecosystems.

REFERENCES

1. **Waller, M. A., & Fawcett, S. E. (2013).** Data science, predictive analytics, and big data: A revolution that will transform supply chain design and management. *Journal of Business Logistics*, 34(2), 77-84.
2. **Choi, T. M., Wallace, S. W., & Wang, Y. (2018).** *Big Data Analytics in Operations and Supply Chain Management*. Springer.
3. **Ivanov, D., Tsipoulanis, A., & Schönberger, J. (2019).** *Global Supply Chain and Operations Management: A Decision-Oriented Introduction to the Creation of Value*. Springer.
4. **Waller, M. A., & Fawcett, S. E. (2019).** Data science, predictive analytics, and big data in supply chain management. *Journal of Business Logistics*, 40(1), 21-28.
5. **Marr, B. (2020).** *Artificial Intelligence in Practice: How 50 Successful Companies Used AI and Machine Learning to Solve Problems*. Wiley.
6. **Dubey, R., Gunasekaran, A., Childe, S. J., Papadopoulos, T., & Wamba, S. F. (2020).** The impact of AI-powered predictive analytics on supply chain performance. *Production Planning & Control*, 31(2-3), 162-175.
7. **Ivanov, D., & Dolgui, A. (2021).** Artificial intelligence in supply chain management: Applications, challenges, and research opportunities. *International Journal of Production Research*, 59(16), 4766-4784.
8. **Huang, Y., Han, J., & Macdonald, E. (2021).** Artificial Intelligence in Supply Chain Management: Trends, Challenges, and Future Directions. *Journal of Supply Chain Management*, 57(3), 23-35.
9. **Goyal, S., Esposito, M., Kapoor, A., & Sergi, B. S. (2021).** Blockchain and AI for International Logistics and Supply Chain Management: Research Challenges and Future Trends. *Transportation Research Part E: Logistics and Transportation Review*, 149, 102323.
10. **Ben-Daya, M., Hassini, E., & Bahrour, Z. (2022).** AI-driven logistics optimization: A systematic review. *Computers & Industrial Engineering*, 167, 108232.
11. **Christopher, M. (2022).** *Logistics and Supply Chain Management: Creating Value-Adding Networks*. Pearson Education.

PERCEPTION VS. REALITY: DO COLLEGE STUDENTS TRUST AI TO MAKE BUSINESS DECISIONS?

Prateek Kumar

Assistant Professor, Jai Hind College (Empowered Autonomous)

ABSTRACT

Artificial intelligence (AI) is becoming increasingly embedded in business decision-making, raising questions about trust among future entrepreneurs. This study explores perceptions versus reality of AI trust through a simulated survey of 150 undergraduate students at Jai Hind College, Mumbai. The survey assessed students' willingness to rely on AI tools in entrepreneurial and business decisions, including their trust levels, preferred AI use cases, and perceived risks.

Research Objectives

The primary aim of this study is to explore the perception and trust levels among undergraduate students at Jai Hind College, Mumbai, regarding the use of artificial intelligence (AI) in entrepreneurial decision-making. More specifically, the study is guided by the following objectives:

1. To assess the extent to which college students trust AI to make business-related decisions.
2. To identify the specific areas within the entrepreneurial journey (e.g., market research, strategic planning, customer service) where students are most and least willing to rely on AI.
3. To understand the perceived benefits and concerns students associate with using AI in business.
4. To investigate the relationship between students' self-reported tech-savviness and their level of trust in AI.
5. To examine whether students' willingness to adopt AI in business varies by their academic background or exposure to entrepreneurial environments.

INTRODUCTION

Artificial intelligence has rapidly moved from science fiction into the heart of modern business. From automating customer interactions to optimizing supply chains, AI-driven tools are now ubiquitous in entrepreneurial spaces. Globally, business leaders are increasingly trusting AI for guidance: in one survey, **over one-third of executives said they would trust AI to make business decisions on their behalf**. In fact, **74% of surveyed executives reported more confidence in AI's advice than that of their friends or family**. This trend reflects AI's perceived objectivity and data-driven insights, which can augment or even outperform human intuition in certain domains.

In India, the adoption of AI among businesses and consumers is notably high. A 2024 industry report showed that **77% of Indian start-ups are investing in advanced technologies such as AI, machine learning, and IoT**, underscoring how integral AI is to the country's start-up ecosystem. Likewise, everyday use of AI tools is widespread; a recent Microsoft study found that **65% of Indians had used AI tools in 2024, more than double the global average**. Indian users are enthusiastic about AI for practical tasks — **from language translation and answering questions to improving work efficiency and assisting in education**. This context suggests that young adults entering the business world, especially in tech-forward cities like Mumbai, are exposed to AI and likely to consider it in their ventures.

LITERATURE REVIEW

AI in Business and Entrepreneurial Decision-Making: Recent years have witnessed an explosion of AI applications in business, prompting extensive study of how decision-makers perceive and trust these tools. Many executives have begun to treat AI as part of their "inner circle" in decision-making. In a 2025 survey by SAP, **44% of C-suite executives said they would even override their own planned decision if an AI recommended an alternative**. This suggests a remarkable level of trust at the top levels of management.

Trust in AI Among Youth: College students and young entrepreneurs represent upcoming decision-makers whose attitudes towards AI are still being shaped. Literature specifically focusing on youth or students shows mixed yet evolving attitudes. Ramirez et al. (2024) found that **university students generally demonstrated a moderate level of trust in AI**. Notably, that study confirmed a significant positive relationship between students' trust in AI and their overall attitude toward using AI. In other words, the more they trusted the technology, the more favourably they viewed integrating it into their lives.

Trust in AI for Entrepreneurship: For young entrepreneurs or business students, trust in AI can determine how extensively they leverage these tools in start-ups or projects. Industry surveys suggest that upcoming entrepreneurs see AI as essential. In a 2025 ZenBusiness survey of small business owners, **over 90% agreed AI will be unavoidable in the near future**, and 86% of aspiring entrepreneurs expected to use AI frequently.

METHODOLOGY

Research Design:

This study employed a survey-based research design to capture students’ perceptions of and trust in AI for business decision-making. The survey was conducted at Jai Hind College in Mumbai. The design prioritizes ecological validity, ensuring the questions resonated with students’ experiences using AI tools (such as chatbots, predictive analytics software, or decision support systems) in an entrepreneurial context.

Sample:

The target population was undergraduate students at Jai Hind College, a prominent institution in South Mumbai known for its programs in commerce, management, and entrepreneurship. A sample of **N = 150 students** was used, reflecting a mix of academic disciplines (commerce, science, arts) with a tilt toward business-related fields given the focus of the survey. Demographically, the sample was balanced in gender (approximately equal numbers of male and female students, with a few preferring not to specify) and ranged from first-year to final-year undergraduates (ages ~18–22). This diversity helped ensure that results were not isolated to a single cohort or specialization.

Survey Instrument:

A structured questionnaire was developed, consisting of mostly closed-ended questions and a few open-ended prompts. Key sections of the survey included:

- **Trust Level in AI:** Students rated **how much they trust AI to make business decisions** on a Likert scale from 1 (“Not at all”) to 5 (“Completely”). This captured their general trust inclination.
- **Use Cases:** Students indicated their willingness to use AI for specific entrepreneurial tasks (e.g., market research, writing a business plan or marketing content, data analysis, customer service via chatbots, strategic planning). These were multiple-select or yes/no for each task, revealing which domains they were comfortable delegating to AI.

DATA ANALYSIS

Trust Levels: The survey responses reveal a spectrum of trust in AI among students. On the 5-point trust scale, the majority of students reported moderate trust in AI’s ability to make business decisions. Specifically, the most common rating was 3 (“Neutral/Moderate”), chosen by around 53% of respondents (80 out of 150). In contrast, relatively few students were at the extremes: only about 5% of students gave a rating of 5 (“Completely trust”), and an even smaller fraction (under 3%) said they do not trust AI at all (rating 1). The remainder were split between rating 4 (“Mostly trust,” roughly 28%) and 2 (“Mostly do not trust,” around 15%). This distribution is illustrated in Figure 1, which shows the count of students for each trust level.

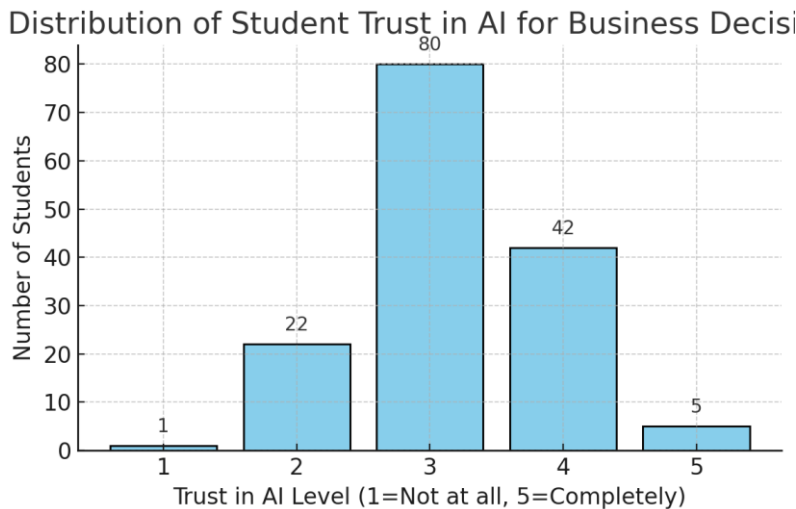


Figure 1. Distribution of student-reported trust in AI for business decisions. A majority indicate moderate trust (rating 3), with relatively few at the extreme low or high ends of the scale.

Preferred Use Cases for AI: Students were asked for which business tasks they would be willing to use AI tools or algorithms. Their responses highlight a clear pattern: **operational and analytical tasks are favoured for AI assistance, whereas strategic or highly interpersonal decisions are approached more warily**. Figure 2 summarizes the percentage of students willing to use AI in each of five key areas.

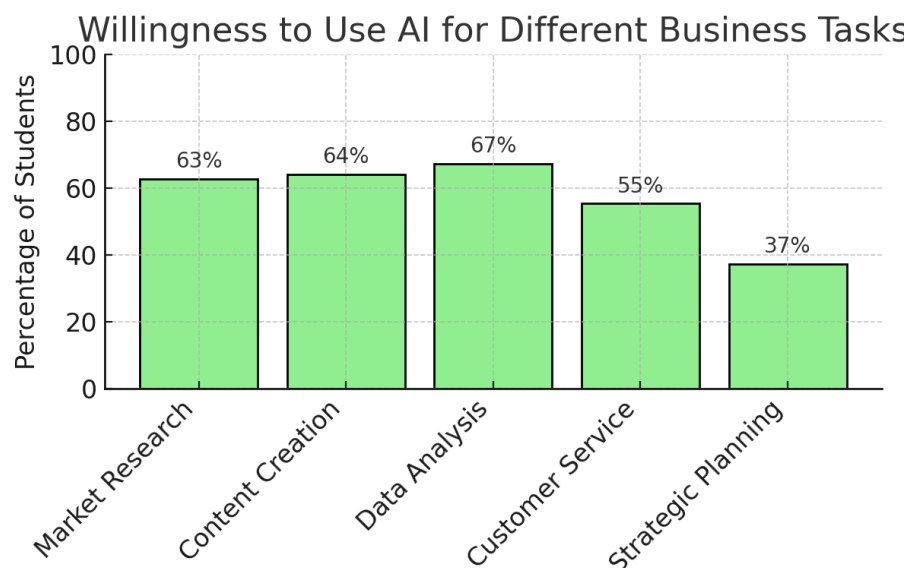


Figure 2. Percentage of students willing to use AI for different business tasks. Usage is highest for data-centric tasks (data analysis, content creation, market research) and lower for human-centric or high-level tasks (customer service, strategic planning).

As shown above, **data analysis** is the task with the greatest openness to AI: about 67% of students would leverage AI to analyse data and generate insights (e.g., interpreting sales trends or financial metrics). This likely reflects trust in AI's number-crunching abilities and the perceived objectivity in analysis, which aligns with industry practices where executives trust AI strongly for analytics.

HYPOTHESIS TESTING

The central hypothesis of this study posited that **students who are more tech-savvy are more likely to trust AI with business decisions**. In other words, familiarity with and confidence in technology, particularly AI tools, would correlate with greater trust in AI's recommendations or actions. This is grounded in the idea that understanding how AI works (at least to some extent) can mitigate fear of the unknown and build trust. To test this, we used the self-rated tech-savviness score (1 = very low, 5 = very high) and the AI trust level rating (1–5) from the survey.

CORRELATION ANALYSIS

A Pearson correlation coefficient was calculated between tech-savviness and trust levels across the 150 respondents. The analysis yielded a **moderate positive correlation**, $r \approx 0.42$ ($p < 0.001$). This statistically significant correlation supports the hypothesis: students with higher self-assessed tech expertise tended to report greater trust in AI for decision-making. In practical terms, while there are exceptions, on average a student who rated themselves a 5 (highly tech-savvy) was much more likely to trust AI (often giving trust ratings of 4 or 5), whereas those who felt they were not tech-savvy (rating 1 or 2) more often expressed low trust in AI.

Group Comparison: To further illustrate the difference, the sample was split into a high tech-savviness group (those rating themselves 4 or 5, approximately one-third of the sample) and a low tech-savviness group (rating 1 or 2, also roughly one-third of the sample). The average AI trust score for the high-tech group was around 3.6 out of 5, compared to about 2.8 for the low-tech group. This difference in means was examined with a t-test and found to be statistically significant ($p < 0.01$). Thus, not only is there a correlational trend, but the contrast between confident tech users and hesitant ones is meaningful in terms of trusting AI.

CONCLUSION

This study set out to explore whether college students trust AI to make business decisions, and the findings offer a balanced answer: **Yes, but with reservations**. The undergraduate students of Jai Hind College, Mumbai, demonstrate an openness to leveraging AI in their entrepreneurial endeavours, yet they do so thoughtfully, maintaining a healthy dose of human oversight.

In summary, students **perceive AI as a valuable co-pilot** rather than an autonomous driver in business decision-making. They are willing to trust AI for tasks that play to AI's strengths – handling large data, generating routine content, answering straightforward questions – which can significantly augment productivity and inform better decisions. This reflects the reality that

At the same time, students draw a line when it comes to decisions that require nuanced judgment, ethical considerations, or a personal touch. The **reality of their trust** is that it is **conditional and context-dependent**. This is an important insight for proponents of AI in entrepreneurship: simply introducing advanced AI will not guarantee adoption unless the users (in this case, young entrepreneurs) feel confident that the tool is reliable, fair, and enhances – rather than replaces – their decision-making process.

In conclusion, the **perception vs. reality gap** in AI trust among college students appears to be manageable: students' perceptions of AI have matured and are grounded in practical reality. They neither underestimate nor overestimate AI's role in business. For stakeholders in the intersection of education, technology, and entrepreneurship, this is a heartening sign. It means dialogues about AI can be nuanced and progress beyond extremes, focusing on partnership between human creativity and machine intelligence. As these students step into the professional world, their balanced viewpoint will be invaluable in steering the future of business toward innovations that are both cutting-edge and trustworthy.

REFERENCES

- AUSTIN, Texas. (2025, March 4). *New ZenBusiness Survey Finds AI Is Becoming Essential for Small Business Owners, but Trust and Transparency Remain Key*. BusinessWire.
- Press Trust of India. (2025, February 11). *65% of Indians used AI, more than double the global average: Microsoft study*. YourStory.
- Ramirez, J. P., Obenza, D. M., Cuarte, R., & Mabayag, N. A. (2024). *AI Trust and Attitude Towards AI of University Students*, 1(1), 22–36. International Journal of Multidisciplinary Studies in Higher Education.
- SAP India & Dun & Bradstreet. (2024, July 18). *77% of Indian Start-ups are investing in Artificial Intelligence and advanced technologies*. SAP News.
- Tilo, D. (2025, March 19). *More than one-third of execs trust AI to make business decisions: survey*. Insurance Business Asia.

STUDYING AI INTEGRATION IN EDUCATION: TEACHERS' PERCEPTIONS, READINESS AND INSTITUTIONAL SUPPORT

¹Ranjeeta Kapoor and ²Parveen Jahir Kaladia¹Assistant Professor, BSc.IT Department Shri P.L. Shroff College²Assistant Professor, B.Com. Department**ABSTRACT**

The integration of Artificial Intelligence (AI) in education is reshaping teaching methodologies, student engagement, and administrative processes. However, its successful adoption depends on teachers' perceptions, readiness, and institutional support. This study examines educators' attitudes toward AI, their preparedness to integrate AI-driven tools, and the role of institutions in facilitating this transition. Using a primary survey with teachers across various educational levels, the research identifies key challenges and opportunities. Researchers attempt to recognize AI's potential to enhance personalized learning and efficiency, concerns regarding technical training, ethical considerations, and job security persist. Institutional support, in terms of professional development, policy frameworks, and resource allocation, plays a crucial role in easing AI adoption. The study emphasizes to find out the need for structured training programs, clear ethical guidelines, and collaborative AI implementation strategies to ensure AI complements teaching learning process rather than replacing educators. These insights contribute to developing policies that foster a balanced, effective integration of AI in education.

INTRODUCTION

The integration of Artificial Intelligence (AI) in education is revolutionizing teaching and learning by enabling personalized instruction, enhancing classroom management, and streamlining administrative processes. As AI-powered tools become increasingly embedded in educational settings, it is essential to understand teachers' attitudes toward these technologies, their preparedness to incorporate AI into their teaching, and the extent of institutional support available to facilitate this transition. While AI holds great promise for improving educational outcomes, its successful implementation largely depends on educators' willingness to adopt it, their level of digital competency, and the supportive measures provided by educational institutions.

OBJECTIVES

- To study AI integration in education teaching learning process.
- To study Teachers' perception, determination and readiness to adopt AI based educational tools.
- To understand institutional support to adopt AI in education.
- To study AI literacy level amongst the teaching fraternity.

HYPOTHESIS

- ✓ H1 AI integration in education positively influences the learning experience of students.
- ✓ H2 Teachers' perception of AI determines their readiness to adopt AI-based educational tools.
- ✓ H3 Institutional support plays a crucial role in AI adoption in education.
- ✓ H4 Lack of AI literacy and training is a significant barrier to AI integration.
- ✓ H5 AI cannot replace traditional teaching but can complement it effectively.

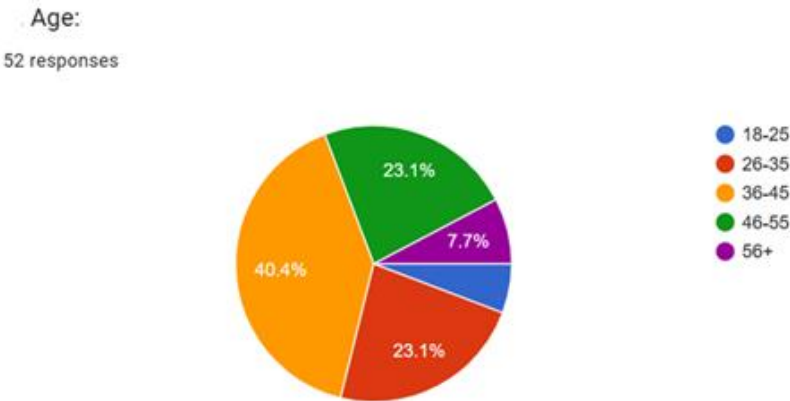
METHODOLOGY:

Researchers used primary as well as secondary data for study. Primary data collected with the sample of 52 responses of different age groups. Interviews of structured administrators are conducted.

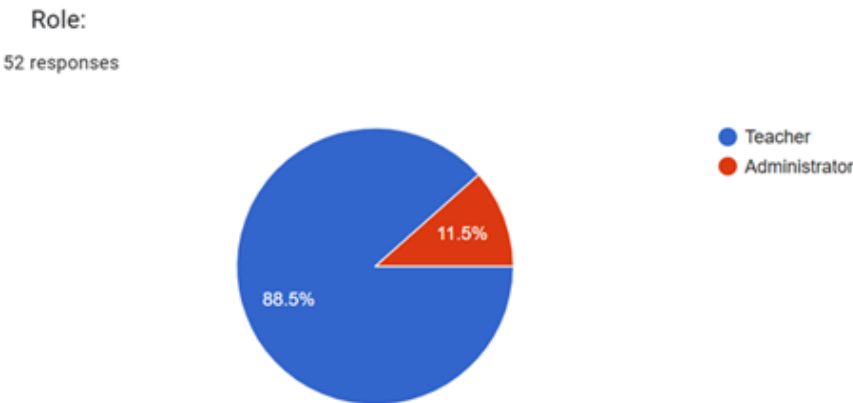
LIMITATIONS OF STUDY:

Considering the time and money researchers have used very small sample for study. Shortcomings of primary data are applicable for the research. Hence research cannot be generalized.

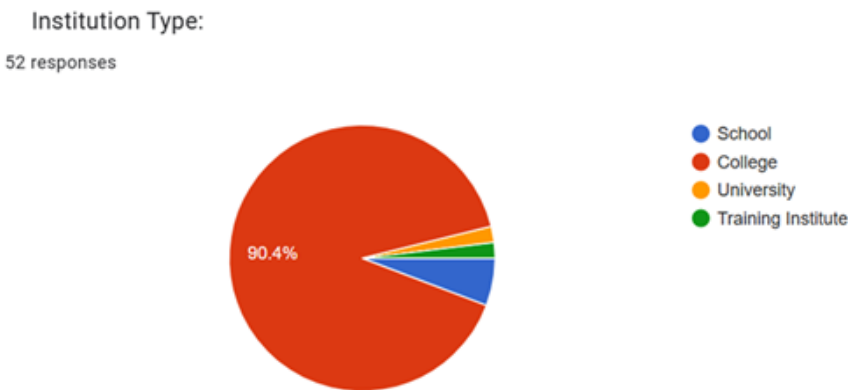
SURVEY ANALYSIS:=



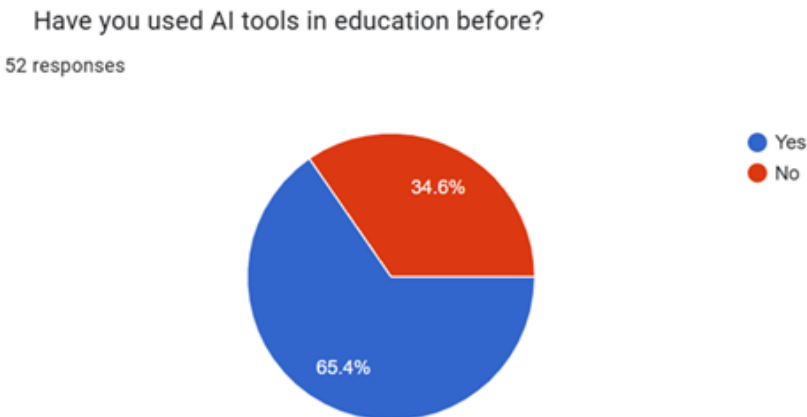
As per above diagram it is clear that majority of participants are at a very adoptive age to coordinate and collaborate with modern technologies.



As per above diagram majority of the responders are Teaching faculties.



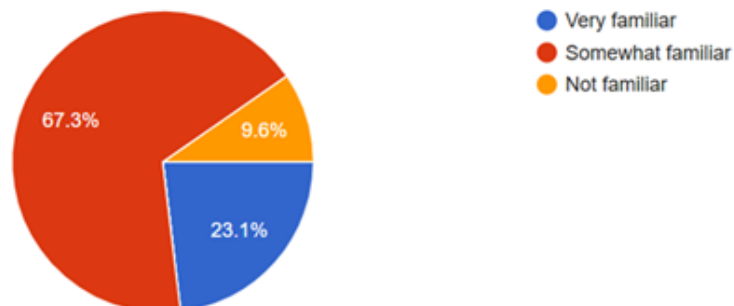
Above diagram depicts that 90% responders are from colleges.



65% of responders has used AI tools in education and it shows that good number of responders are inclined towards the AI technology for teaching learning methodologies.

How familiar are you with AI in education?

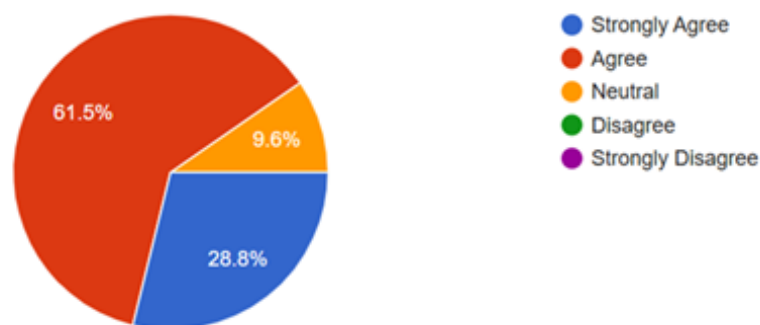
52 responses



As per above diagram it is clear that only 23% of respondents are very familiar to AI techniques, it means there is a good scope for enhancing the reach of AI to the unreached once.

Do you believe AI can enhance the learning experience?

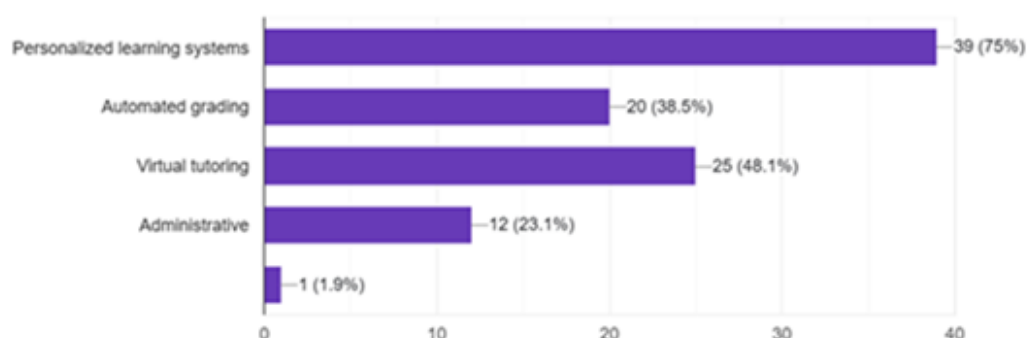
52 responses



As per above diagram 90% responders believes that AI can enhance learning experience, only 9.5% respondents are neutral; it means they are not a conclusion about AI hence desperately needs to awareness.

In your opinion, which AI applications are most useful for education? (Select all that apply)

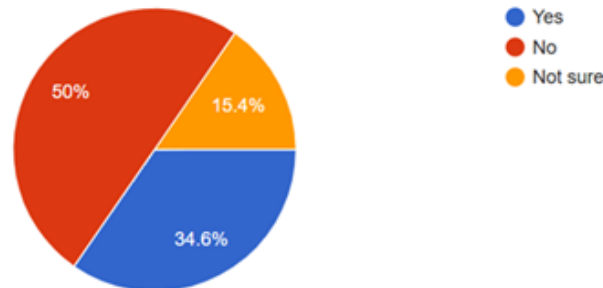
52 responses



As per above graph it has been displayed that majority of responders that is 75% believes that personalised learning systems would be beneficial in teaching.

Do you think AI will replace traditional teaching methods?

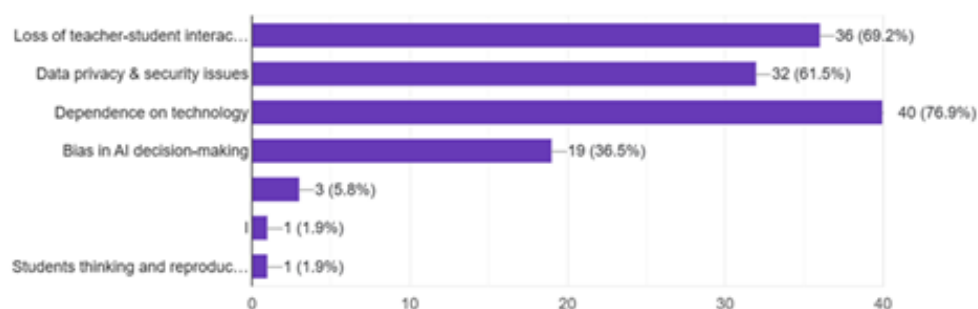
52 responses



35% of the respondents are under wrong interpretation that AI will replace their role as a teacher, hence it is very important to make them understand to different awareness, training, workshops that AI is our friend in making teaching process very easy, interesting and interactive. Simple hands-on workshops/training programs would serve the purpose and their hesitation will overcome.

What are your concerns regarding AI in education? (Select all that apply)

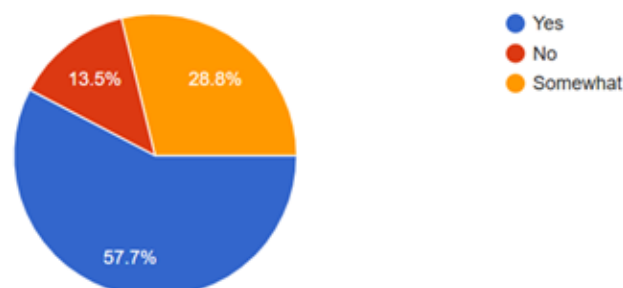
52 responses



Above graph depicts the concern of 69% respondents regarding loss of teacher-student interaction, 61.5% are scared of data privacy and security issues and 77% respondents are concerned about dependencies on technologies.

Do you feel prepared to use AI-based tools in education?

52 responses



As per above figure it is clear that 42% of the respondents are not prepared to use AI based tools in education.

Correlation analysis between Teacher's readiness acceptance of AI in Teaching and institutional readiness and support for implementation of AI.

x=preparedness of teaching faculty to accept AI in teaching.

y=institutional readiness and support for implementation of AI.

	x	y	x ²	y ²	xy
Yes	30	8	900	64	240
No	7	5	49	25	35
Not Sure	<u>15</u>	<u>39</u>	<u>225</u>	<u>1521</u>	<u>585</u>
	52	52	1174	1610	860

$$r = \frac{\sum xy - \frac{\sum x \sum y}{n}}{\sqrt{\sum x^2 - \frac{(\sum x)^2}{n}} \sqrt{\sum y^2 - \frac{(\sum y)^2}{n}}}$$

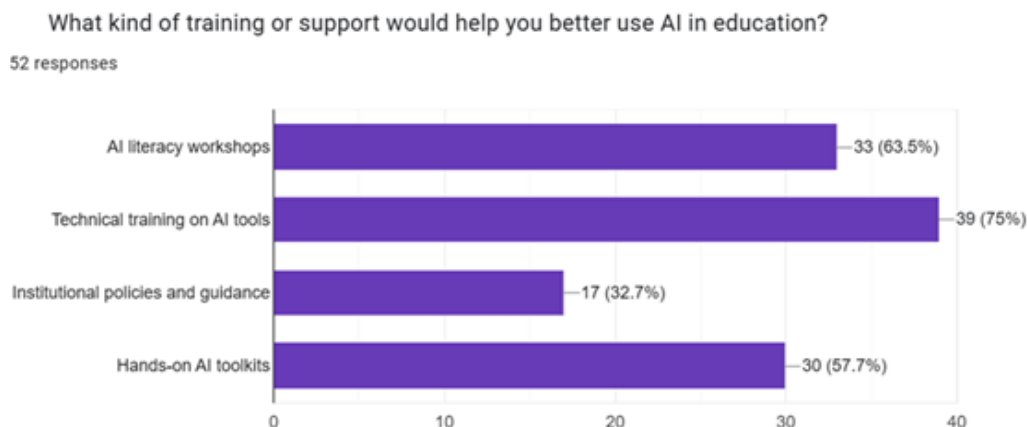
$$r = \frac{860 - \frac{52 \times 52}{8}}{\sqrt{1174 - \frac{(52)^2}{8}} \sqrt{1610 - \frac{(52)^2}{8}}}$$

$$r = \frac{860 - \frac{2704}{8}}{\sqrt{1174 - 2704} \sqrt{1610 - 2704}} = \frac{860 - 901.33}{\sqrt{-1530} \sqrt{-1094}}$$

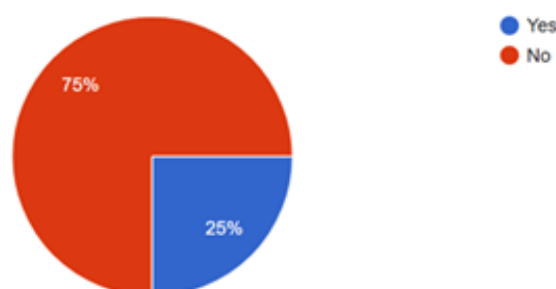
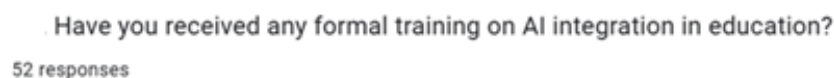
$$r = \frac{41.33}{39.11 \times 33.07} = \frac{-41.33}{1293.36}$$

$$= -0.03$$

Above calculation depicts there is negative relationship between Teacher's readiness acceptance of AI in Teaching and institutional readiness and support for implementation of AI.



As per above graph 63% respondents needs AI literacy workshop, 39% requires technical training on AI tools & 17% respondents require institutional policies and guidance and 57% respondents want to have hands-on training toolkits.



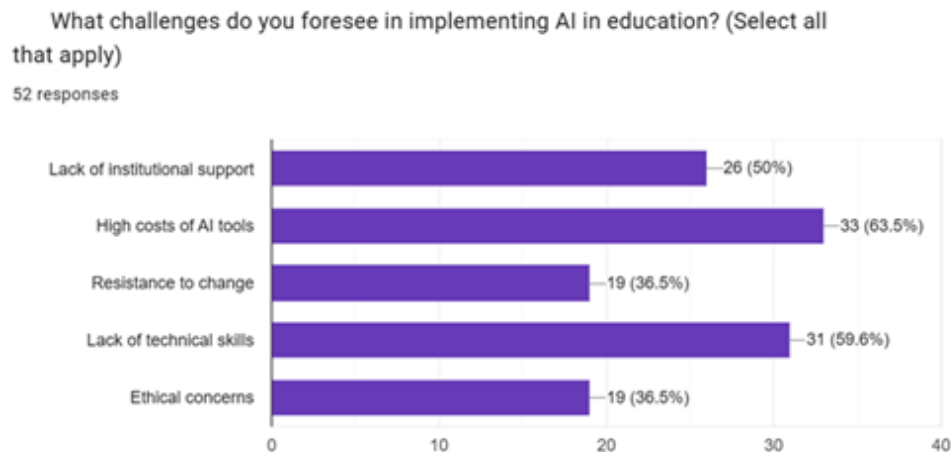
As per above figure it is clear that 75% respondents need AI formal. Training

Correlation analysis between AI will replace traditional teaching learning methods and AI preparedness of teachers.

x=AI will replace traditional teaching learning methods.

y= AI preparedness of teachers.

There is a negative relationship between respondents assuming that AI will replace traditional teaching learning methods and respondents believing themselves AI prepared in Teaching learning process. As soon as preparedness will increase their fear of getting replaced by AI will decrease.



As per above graph depicts that 36.5% respondents to change that is a barrier for implementation of AI tools and techniques in teaching. About 50% respondents believes that there is lack of institutional support to adopt AI techniques. 63% are worried about to high cost of AI tools and about 60% are lacking technical skills.

	x	y	x ²	y ²	xy
Yes	18	30	324	900	540
No	26	7	676	49	182
Not Sure	8	15	64	225	120
	52	52	1064	1174	842

$$r = \frac{\sum xy - \frac{\sum x \sum y}{n}}{\sqrt{\sum x^2 - \frac{(\sum x)^2}{n}} \sqrt{\sum y^2 - \frac{(\sum y)^2}{n}}}$$

$$r = \frac{842 - \frac{52 \times 52}{3}}{\sqrt{1064 - \frac{(52)^2}{3}} \sqrt{1174 - \frac{(52)^2}{3}}}$$

$$r = \frac{842 - \frac{2704}{3}}{\sqrt{1064 - \frac{(52)^2}{3}} \sqrt{1174 - \frac{(52)^2}{3}}}$$

$$r = \frac{842 - 901.33}{\sqrt{1064 - 901.33} \sqrt{1174 - 901.33}}$$

$$r = \frac{-59.33}{\sqrt{1064 - 901.33} \sqrt{1174 - 901.33}}$$

$$r = \frac{-59.33}{\sqrt{162.67} \sqrt{272.67}}$$

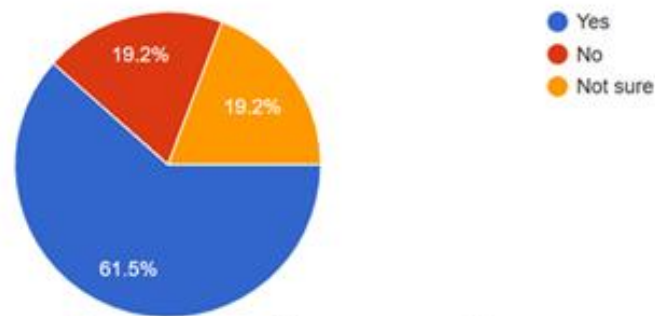
$$r = \frac{-59.33}{12.75 \times 16.51}$$

$$r = \frac{-59.33}{210.50}$$

$$r = \frac{-59.33}{210.50} = -0.28$$

Does your institution encourage the use of AI tools in education?

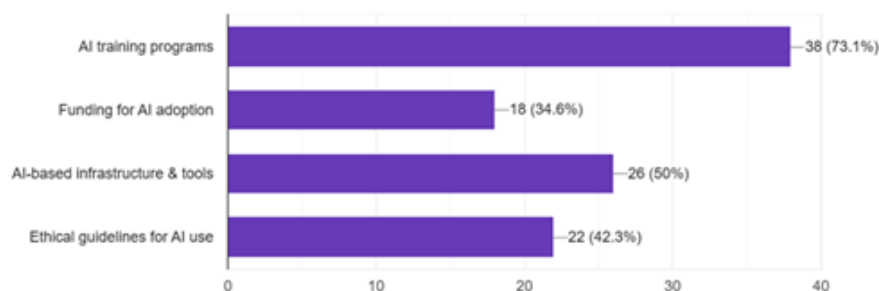
52 responses



As per above figure 61% institutions encourage use of AI tools in education that is good sign for getting acquainted to latest tools and technologies.

What kind of institutional support is available for AI integration? (Select all that apply)

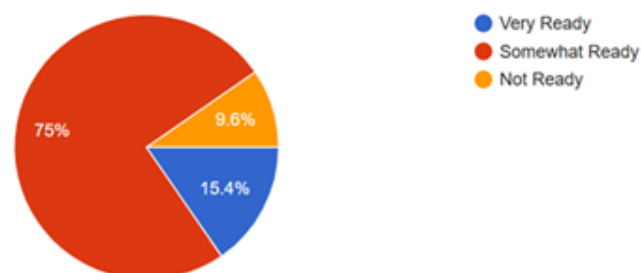
52 responses



According to above graph about 73% respondents assumes that AI training programs will help them to integrate with AI and about 50% believe that AI based infrastructure are essentials for implementation of AI.

How would you rate your institution's AI readiness?

52 responses



Above figure clear that 85% of respondents believe that they are not institutionally ready to adopt AI tools and techniques in teaching; means individually they are struggling to cope-up with AI tools in teaching process.

FINDINGS

- About 90% responders believes that AI can enhance learning experience.
- Around 32% respondents are not prepared for using based AI tools in education, whereas 58% respondents are prepared for the same. there is negative relationship between Teacher's readiness acceptance of AI in Teaching and institutional readiness and support for implementation of AI.
- 75% responders believe that personalised learning systems would be beneficial in teaching.
- 50% of the respondents are under wrong interpretation that AI will replace their role as a teacher, hence it is very important to make them understand to different awareness programs.

- There is a negative relationship between respondents assuming that AI will replace traditional teaching learning methods and respondents believing themselves AI prepared in Teaching learning process.
- 69% respondents regarding loss of teacher-student interaction, 61.5% are scared of data privacy and security issues and 77% respondents are concerned about dependencies on technologies.
- 63% respondents need AI literacy workshop, 39% requires technical training on AI tools & 32.7% respondents require institutional policies and guidance and approx.58% respondents want to have hands-on training toolkits.
- 75% respondents need AI formal training.
- About 50% respondents believes that there is lack of institutional support to adopt AI techniques. 63% are worried about to high cost of AI tools and about 60% are lacking technical skills.
- 61% institutions encourage use of AI tools in education that is good sign for getting acquainted to latest tools and technologies.
- 73% respondents assumes that AI training programs will help them to integrate with AI and about 50% believe that AI based infrastructure are essentials for implementation of AI.
- 85% of respondents believe that they are not institutionally ready to adopt AI tools and techniques in teaching.

CONCLUSION

1. AI is perceived as a beneficial tool for enhancing the learning experience but not as a replacement for traditional teaching.
2. Teachers have a mixed level of readiness; about 75% responders lack formal training in AI.
3. Institutional support plays a key role in AI integration, but many institutions lack the necessary policies and funding.
4. The major barriers to AI adoption include lack of training, cost concerns, and ethical challenges.
5. There is a need for structured AI education and awareness policies to ensure responsible and effective AI usage in education.

SUGGESTIONS

1. Increase AI Training Programs: Institutions should conduct regular workshops on AI literacy and Cyber Security awareness programs or workshops for educators.
2. Develop Ethical AI Guidelines: Clear policies on AI usage, data privacy, and fairness should be established.
3. Enhance Institutional AI Readiness: Investment in AI-based tools and digital infrastructure is necessary.
4. Encourage Blended Learning: AI should be integrated as a supplement to traditional teaching, not as a replacement.
5. Provide Financial Support: Institutions should allocate funds or seek government/private funding for AI adoption.
6. Promote Research on AI in Education: More studies should be conducted to understand the long-term impact of AI on learning.
7. AI Policy Framework: Government, corporates and educational bodies should collaborate to create AI policies tailored for education.

ROLE OF AI IN INDIAN ELECTIONS: TRENDS, APPLICATIONS, AND ETHICAL CONCERNS

Dr. Rommani Sen Shitak

Assistant Professor, K.P.B. Hinduja College of Commerce, 315, New Charni Road, Mumbai – 400063.

ABSTRACT

Election campaigns worldwide are increasingly utilizing AI-generated content to engage voters, promote candidates, target specific demographics, create satirical content, and, in some cases, manipulate information. As AI technologies make inroads into various aspects of life, their role in the political arena warrants closer examination, particularly in a diverse and multi-party democracy like India. India, already a major market for tech giants such as Meta and Google, saw significant investment in AI-driven campaign strategies. In the 2024 election cycle, it was reported that \$16 billion was spent on election-related expenses, with \$50 million allocated exclusively to AI-generated content. This research paper examines the use of generative AI in India's elections from April 2024 to April 2025, focusing on national and state assembly elections held during this period. Through an analysis of case studies and secondary data, the paper identifies key trends in the use of AI in these elections and highlights the associated concerns.

Keywords: AI in elections, Generative AI, political campaigns, AI and democracy, Indian elections 2024

INTRODUCTION

The growing influence of technology in modern elections is a topic of increasing debate, especially as digital platforms have become integral to political campaigns. In India, national elections from 2014 to 2024, including the general elections and state assembly elections, have witnessed extensive use of technology and social media platforms in persuading voters. Indian political parties have increasingly embraced these new technologies, recognizing their power to reach large segments of the electorate. As Dhanuraj, Harilal, and Solomon (2024) point out, Indian political parties have a history of experimenting with emerging technologies in election campaigns. Social media, in particular, has become a vital tool for political parties, enabling direct communication between leaders and voters, bypassing traditional media outlets. While this has made campaigns more competitive, it has also raised concerns regarding misinformation, the spread of manipulated content, and the potential for AI-generated fabrications (Rodrigues, 2024).

In the case of the 2024 general elections, the campaign process was data-driven. Political parties leveraged big data for microtargeting, tailoring messages to specific voter segments, and reaching out to volunteers (Dhanuraj, Harilal & Solomon, 2024). This shift to digital methods was further propelled by the collaboration between political parties and AI developers. This research paper explores the use of AI in Indian elections, examining its impact and the challenges it brings, particularly concerning misinformation and the manipulation of public opinion.

THE RISE OF AI IN INDIAN ELECTIONS

The 2024 elections marked a significant departure from traditional campaigning methods, as political parties began to invest heavily in AI-generated content. AI's involvement in election campaigns manifested in various forms, including satirical content, personalized voter outreach, and the resurrection of deceased political figures, often to stir nostalgia or bolster party support. These innovations were not just tools for large political parties but also allowed smaller, less-funded parties to engage voters in a cost-effective manner. Based on extensive secondary data drawn from research reports, global think tank publications, and news media articles, the key trends in the use of AI in Indian elections are outlined below.

KEY TRENDS IN THE USE OF GENERATIVE AI IN ELECTIONS IN INDIA***Creating Satirical Content***

One of the most prominent uses of AI in the 2024 Indian elections was the creation of satirical content targeting political opponents. AI was employed to generate memes, videos, and posters aimed at discrediting rivals or satirizing their actions (NISOS, 2024; Rebelo, 2024; Rodrigues, 2024). Both the Bharatiya Janata Party (BJP) and the Congress Party circulated AI-generated parody videos mocking their political opponents. A notable instance was the BJP circulating a video of Arvind Kejriwal, convener of the Aam Aadmi Party (AAP), strumming a guitar while singing a song at a time he was in prison on corruption charges (NISOS, 2024). Similarly, the Congress Party circulated a video mocking Prime Minister (PM) Narendra Modi by portraying him in a song accusing him of surrendering India to business interests (Gupta & Mathews, 2024; NISOS, 2024).

Social media influencers also played a crucial role in this phenomenon, creating viral AI-generated content that resonated with the public. For instance, an AI-generated video of PM Modi dancing to Lil Yachty's song

“Poland” became a social media sensation. This demonstrates the potential of AI to drive engagement and influence public perceptions by appealing to popular culture (Gupta & Mathews, 2024; NISOS, 2024).

Resurrecting Deceased Political Figures

AI also enabled the resurrection of deceased political figures in the form of deepfake videos. In Tamil Nadu, AI-generated content featured deceased leaders such as J. Jayalalitha (AIADMK) and M. Karunanidhi (DMK) endorsing current candidates, a move designed to evoke nostalgia and maintain loyalty among voters (Dhanuraj, Harilal & Solomon, 2024; Gupta & Mathews, 2024; Rebelo, 2024; Rodrigues, 2024). Similarly, in West Bengal, the opposition party CPI-M created a deepfake video of former Chief Minister and one of its most iconic leaders Buddhadeb Bhattacharya urging voters to support the party (Gupta & Mathews, 2024; Rebelo, 2024). This use of deepfake technology raised significant ethical questions about the manipulation of historical figures to serve contemporary political agendas. While it allowed political parties to tap into the emotional connections voters had with these figures, it also highlighted the potential for AI to manipulate historical narratives for political gain.

Reaching Diverse Voters using AI-Generated Content

Given India’s linguistic diversity, AI played a crucial role in ensuring that political campaigns reached a wider audience. Tools like the Bhashini app allowed leaders like PM Modi to deliver election speeches in multiple languages, making it easier to connect with voters in non-Hindi speaking states (Gupta & Mathews, 2024). Political parties also used AI to translate campaign content into regional languages. In Andhra Pradesh, for example, the Telugu Desam Party used AI to present its manifesto in Telugu, reaching voters more effectively (Dhanuraj, Harilal, & Solomon, 2024; Rebelo, 2024). Besides PM Modi, even popular YouTubers like Dhruv Rathee used AI’s speech translation capabilities.

Additionally, AI-driven technologies enabled political parties and campaign strategists to craft personalized messages and target specific audiences thereby optimizing political ad campaigns for maximum impact (Kehinde et al., 2024; Gupta & Mathews, 2024; Rebelo, 2024). An interesting case study is from Rajasthan wherein Shakti Singh Rathore, a BJP leader from Ajmer, Rajasthan invested \$24,000 in AI generated personalized video messaging and phone calls to reach 1.2 million people during the 2024 general elections (Dhanuraj, Harilal & Solomon, 2024). This innovative experiment was made possible by the use of voice-cloning and lip-matching software (Gupta & Mathews, 2024).

The Spread of Misinformation and Disinformation

While AI’s role in improving voter engagement is notable, its misuse in spreading misinformation is a significant concern. The proliferation of deepfake videos, fake news, and AI-generated audio clips has raised alarms about the potential for AI to distort political discourse. One prominent case involved the dissemination of a manipulated video during the general elections that suggested Congress leader Rahul Gandhi was resigning from his position. This video was created using AI-generated audio, making it difficult for viewers to discern the truth (NISOS, 2024).

Another example of AI’s role in misinformation occurred when AI-generated videos of Bollywood actors Ranveer Singh and Aamir Khan surfaced, falsely criticizing Prime Minister Modi and endorsing the opposition (Dhanuraj, Harilal, & Solomon, 2024; Gupta & Mathews, 2024; Rebelo, 2024). Few days before Delhi went to vote during the General Elections, two manipulated videos using fake graphics and AI voice clones of familiar Hindi news anchors were posted showing false reports that the Aam Aadmi Party’s (AAP) west Delhi candidate was ahead in opinion polls (Rebelo, 2024). These videos were quickly debunked, but they underscored the growing ability of AI to create convincing narratives that can mislead voters.

AI-generated deepfakes are particularly concerning, as they can manipulate audio and video content to fabricate speeches or create entirely fictional narratives (Kehinde et al., 2024). Deepfake refers to “manipulated media that rely on neural networks trained on extensive datasets to learn patterns that enable the imitation of real individuals and the synthesizing of fictional ones” (Haller, 2022 as cited in Birrer & Just, 2024). There were limited but powerful cases of the use of deepfakes during the elections. In the Assembly elections held in Delhi in February 2025, deepfake videos often surfaced during the course of the campaigning. The Aam Aadmi Party shared a deepfake video on its official X handle with faces of PM Narendra Modi and Union Home Minister Amit Shah replaced with the faces of villains from classic 1990s Hindi movies with dialogues altered to discuss the upcoming Delhi elections (The Tribune, 2025).

ETHICAL CONCERNS AND THE IMPACT ON VOTER BEHAVIOR

The use of AI in election campaigns raises several ethical concerns. The most significant issue is the potential for AI to manipulate voter behavior by spreading false information. Deepfakes, fake news, and AI-generated

content can sway public opinion, often without voters realizing they are being influenced. One of the key ethical challenges is the lack of regulation in managing AI-generated content in political campaigns. While the Election Commission of India issued an advisory both during the General and Delhi Assembly Elections (Social Samosa, 2025) mandating the labelling of AI-generated content, the policy was rarely enforced, leaving the door open for the spread of unregulated and potentially harmful content (Rebelo, 2024). This lack of oversight is concerning, as it allows political parties to engage in practices that can distort the electoral process.

Moreover, the use of AI in political campaigns often relies on data collected from social media platforms and other digital sources. This raises concerns about privacy and the surveillance of voters. As AI systems become more sophisticated, they can extract and analyze vast amounts of personal data to tailor political messages in ways that could undermine democratic principles.

GLOBAL COMPARISONS AND THE FUTURE OF AI IN ELECTIONS

Despite concerns about AI's potential to disrupt the electoral process, in India, the reality of the 2024 general elections demonstrated that most misinformation and hate speech content relied on existing, less sophisticated technologies (Gupta & Mathews, 2024). It is also important to consider the impact of AI on elections globally. Research suggests that AI's influence on election outcomes has been limited in countries such as the UK, France, and across the European Parliament (Heikkila, 2024). The researchers found that although AI-generated content has been used to influence voter behavior, it has not had a decisive impact on election results.

Research by Simon, McBride & Altay (2024) show that the influence of AI is often overstated and that factors such as voter identity, class, and religion play a more significant role in shaping voting behavior. They further argue that for information to be influential it must first reach the intended audience. However, today most users encounter a flood of information online posted by individual users, influencers, politicians, news organizations and others. Thus, AI-generated content faces a significant hurdle in cutting through the noise and actually reaching its targeted audience (ibid).

AI offers both opportunities and challenges, enabling political parties to reach new voter segments while also raising the stakes of misinformation and manipulation. One positive impact of AI has been seen in smaller political parties that often lack the financial resources of larger, national parties. The Aam Aadmi Party, for instance, utilized AI to create voice clones of its leader, Arvind Kejriwal, to continue propagating election messages while he was in jail (Dhanuraj, Harilal & Solomon, 2024; Rebelo, 2024). This allowed the party to maintain its communication efforts and circumvent the absence of a key leader, demonstrating how AI technology can help smaller parties stay visible and engaged with voters, even when faced with significant challenges. In the assembly elections held in Maharashtra in November 2024, political parties were much less enthusiastic about using generative AI for election campaigning and preferred social media interaction and engagement instead (Sanzgiri, 2024).

CONCLUSION

AI has undoubtedly influenced political campaigning in India, offering innovative ways to engage voters, spread campaign messages, and even personalize outreach. However, its use has also raised significant ethical concerns, particularly regarding misinformation and the manipulation of voter opinion through deepfakes and other AI-generated content. While AI can democratize political participation by making it easier for smaller parties to compete, it also poses risks to the integrity of the electoral process. As AI continues to evolve, it is crucial for policymakers, election authorities, and tech companies to collaborate in ensuring that its use in elections is transparent, accountable, and fair. Only then can AI be harnessed for the greater good of democratic processes without compromising the trust and integrity of the electorate.

REFERENCES

1. Dhanuraj, D., Harilal, S., & Solomon, N. (2024). *Generative AI and its influence on India's 2024 Elections - Prospects and challenges in the democratic process*. Policy paper. Germany: Friedrich Naumann Foundation for Freedom. https://www.freiheit.org/sites/default/files/2025-01/a4_policy-paper_ai-on-indias-2024-elections_en-4.pdf
2. Birrer, A., & Just, N. (2024). What do we know and don't know about deepfakes: An investigation into the state of research and regulatory landscape. *New Media & Society*, 1-20.
3. Gupta, N. & Mathews, N. (2024, September 25). India's experiments with AI in the 2024 Elections: The Good, the bad & the in-between. *TechPolicy.Press*. <https://www.techpolicy.press/indias-experiments-with-ai-in-the-2024-elections-the-good-the-bad-the-inbetween/>

4. Heikkila, M. (2024, September 24). What the US can learn from the role of AI in other elections. *MIT Technology Review*. <https://www.technologyreview.com/2024/09/24/1104347/what-the-us-can-learn-from-the-role-of-ai-in-other-elections/>
5. Kehinde, S., Simon-Ilogho, B., Kehinde, K. & Kehinde, T. (2024). Exploring the Impact of AI on Voter Confidence and Election Information in 2024. *Qeios. Exploring the Impact of AI on Voter Confidence and Election Information in 2024*
6. Mehra, A. (2025, February 03). Political parties use AI as key tool in poll campaign. *The Tribune*. <https://www.tribuneindia.com/news/delhi/political-parties-use-ai-as-key-tool-in-poll-campaign/>
7. NISOS (2024, June 20). What India's Elections can teach us about AI? *NISOS Marketing Research*. <https://6068438.fs1.hubspotusercontent-na1.net/hubfs/6068438/indian-elections-ai-usage.pdf>
8. Rebelo, K. (2024). *India's generative AI election pilot shows artificial intelligence in campaigns is here to stay. Series on Generative Artificial Intelligence and Elections*. (Eds.) Inga Trauthig and Samuel Woolley. Center for Media Engagement. <https://mediaengagement.org/wp-content/uploads/2024/10/Indias-Generative-AI-Election-Pilot-Shows-Artificial-Intelligence-In-Campaigns-Is-Here-To-Stay.pdf>
9. Rodrigues, U.M. (2024, May 17). Are social media, AI and misinformation undermining Indian democracy? *East Asia Forum*. <https://doi.org/10.59425/eabc.1715983200>
10. Sanzgiri, V. (2024, November 14). Maharashtra Elections 2024: Political parties in the State find AI less effective for campaigning. *The Hindu Business Line*. <https://www.thehindubusinessline.com/news/national/maharashtra-elections-2024-political-parties-in-the-state-find-ai-less-effective-for-campaigning/article68864024.ece>
11. Simon, F.M., McBride, K. & Altay, S. (2024, September 3). AI's impact on elections is being overblown. *MIT Technology Review*. <https://www.technologyreview.com/2024/09/03/1103464/ai-impact-elections-overblown/>
12. Social Samosa (2025, February 7). Delhi Assembly Elections 2025: A deep dive into political parties' ad spending. *Social Samosa*. <https://www.socialsamosa.com/samosa-snippets/delhi-assembly-elections-2025-political-parties-ad-spending-8689554>
13. The Tribune (2025, February 03). High-decibel campaigning for Delhi Assembly election comes to an end. *The Tribune*. <https://www.tribuneindia.com/news/delhi/high-decibel-campaigning-for-delhi-assembly-election-comes-to-an-end/>

A STUDY ON THE ROLE OF PEDAGOGY IN INDIAN HIGHER EDUCATION IN FOSTERING ENTREPRENEURIAL SKILLS: CHALLENGES AND OPPORTUNITIES

Rohan R. ChogaleAssistant Professor, Department of BFM, SIES College of Commerce and Economics (Autonomous)
Research Scholar, Pillai College of Arts, Commerce and Science, New Panvel**ABSTRACT**

Entrepreneurship is vital for economic growth, innovation, and job creation, making its integration into higher education essential. In India, despite initiatives like Startup India, Skill India, and Atmanirbhar Bharat, traditional pedagogical methods—focused on rote learning—limit students' practical exposure. This study explores how teaching practices in Indian higher education impact the development of entrepreneurial skills. Based on primary and secondary data, it identifies challenges such as outdated curricula, untrained faculty, and limited industry interaction. The findings emphasize that experiential learning—through incubation programs, live projects, and case-based teaching—significantly boosts entrepreneurial competencies. The study recommends adopting innovative teaching approaches to bridge the gap between theory and practice, and offers actionable insights for educators, institutions, and policymakers to enhance the entrepreneurial ecosystem in Indian higher education.

Keywords: *Entrepreneurship education, Pedagogy, Experiential learning, Higher education, India, MSME development, Innovation, Industry collaboration, Startup incubation, Skill development.*

INTRODUCTION

Entrepreneurship is a vital force driving economic growth and innovation in India, supported by government initiatives like *Startup India*, *Skill India*, and *Atmanirbhar Bharat*. Higher education institutions play a crucial role in nurturing entrepreneurial talent, serving not only as academic hubs but also as incubators of innovation and problem-solving. Despite India's vast network of universities and colleges, the current education system—dominated by rote learning—often falls short in cultivating practical entrepreneurial skills.

Modern pedagogical approaches such as experiential learning, design thinking, and industry collaboration show promise in bridging this gap. However, systemic challenges persist, including outdated curricula, insufficient faculty training, lack of infrastructure, limited entrepreneurial exposure, and socio-cultural resistance to risk-taking.

This study investigates how pedagogical practices in Indian higher education impact the development of entrepreneurial skills, identifies existing barriers, and explores innovative strategies like case-based learning, startup incubators, and live industry projects. The research aims to offer practical recommendations for educators, policymakers, and institutions to align higher education with the evolving needs of India's entrepreneurial ecosystem.

Statement of Problem:

The Indian higher education system has limited impact on developing entrepreneurial skills due to traditional teaching, outdated curricula, and lack of industry exposure. Despite supportive initiatives like *Startup India*, challenges like untrained faculty and socio-cultural barriers persist. The study explores how innovative pedagogy—experiential learning, incubation, and tech tools—can improve entrepreneurship education and drive reform.

Significance of study

This study is significant for stakeholders in Indian higher education and entrepreneurship, as it critically evaluates existing pedagogical methods and their impact on developing entrepreneurial skills. It offers insights for educators to adopt more effective, practical teaching practices that better equip students for entrepreneurial challenges. The research also supports policymakers and institutions by identifying gaps in current curricula, guiding reforms that align with national goals of economic growth and innovation.

By addressing skill gaps among graduates, the study advocates for experiential learning and industry collaboration to create more relevant and engaging educational experiences. It emphasizes academia-industry partnerships to facilitate mentorship, internships, and knowledge exchange. Ultimately, the study contributes to the academic discourse on entrepreneurship education, with practical implications for fostering a robust entrepreneurial culture, supporting MSME growth, and enhancing India's economic competitiveness.

OBJECTIVES

1. To Analyze the Effectiveness of Pedagogical Practices in Fostering Entrepreneurial Skills
2. To Identify Challenges Hindering Entrepreneurial Skill Development in Higher Education
3. To Explore Opportunities for Integrating Innovative Pedagogical Approaches

HYPOTHESIS**Objective 1: To Analyze the Effectiveness of Pedagogical Practices in Fostering Entrepreneurial Skills**

- **Null Hypothesis (H_0):** Pedagogical practices in Indian higher education do not have a significant impact on fostering entrepreneurial skills among students.
- **Alternative Hypothesis (H_1):** Pedagogical practices in Indian higher education have a significant impact on fostering entrepreneurial skills among students.

Objective 2: To Identify Challenges Hindering Entrepreneurial Skill Development in Higher Education

- **Null Hypothesis (H_0):** There are no significant challenges in the current pedagogical framework of Indian higher education that hinder entrepreneurial skill development.
- **Alternative Hypothesis (H_2):** There are significant challenges in the current pedagogical framework of Indian higher education that hinder entrepreneurial skill development.

Objective 3: To Explore Opportunities for Integrating Innovative Pedagogical Approaches

- **Null Hypothesis (H_0):** Innovative pedagogical approaches do not significantly enhance the fostering of entrepreneurial skills in Indian higher education.
- **Alternative Hypothesis (H_2):** Innovative pedagogical approaches significantly enhance the fostering of entrepreneurial skills in Indian higher education.

LITERATURE REVIEW

Kangerski, F.A., de Morais, L.P.V.X.C., Machado, A.B., & Dandolini, G.A. (2024). In "Entrepreneurial Education and Experiential Learning: Expanding Horizons and Perspectives," the authors explored the nature of experiential practices in undergraduate entrepreneurial education. They identified six categories of experiential practices and emphasized the complexity of teaching entrepreneurship, advocating for authentic strategies to enhance students' critical professional development.

Sharma, S., Singh, M., Mittal, A., & Aggarwal, A. (2024). In the study titled "Entrepreneurship Education: Analyzing the Perception and Motivation Undergone in Higher Education Institutions," the authors used Structural Equation Modeling (SEM) on data from 345 undergraduate students in top Indian universities to examine how students perceive entrepreneurship education. The findings showed that government regulation, socioeconomic conditions, entrepreneurial orientation, financial assistance, and entrepreneurial confidence significantly and positively influence students' motivation to pursue entrepreneurship.

Taneja, M., Kiran, R., & Bose, S.C. (2024). The study "Assessing entrepreneurial intentions through experiential learning, entrepreneurial self-efficacy, and entrepreneurial attitude" found that experiential learning significantly enhances students' entrepreneurial intentions. Surveying 669 students in Punjab, Haryana, and the NCR, the research showed that entrepreneurial self-efficacy mediates this relationship, while a strong entrepreneurial attitude directly boosts entrepreneurial intentions.

Prasada Rao, S.S., Sekhar, S.C., Yadav, T.C.S., Kumar, V.P., & Hari Haran, B.M. (2024). The study "Implementing Experiential Learning Strategies for Enhanced Business Education in India: Challenges and Opportunities" highlights key barriers to experiential learning, including resource constraints, resistance to change, curriculum gaps, and lack of faculty preparedness. Through qualitative analysis, the authors recommend using case studies, simulations, internships, project-based learning, and technology integration to improve business education outcomes in India.

Chhabra, M., Dana, L.-P., Malik, S., & Chaudhary, N.S. (2021). Their research, "Entrepreneurship education and training in Indian higher education institutions: a suggested framework," employed a narrative inquiry methodology through in-depth interviews with sixteen educators. The study identified key components for effective entrepreneurship education and training, including incremental pedagogical efficiency, faculty's entrepreneurial experience, extended support, holistic mentoring, and experiential learning

Tupe, N. (2021). In "A Study of the Effectiveness of Blended Learning Program for Enhancing Entrepreneurial Skills Among Women in Maharashtra," Tupe examined the impact of a blended learning program on women's entrepreneurial competencies. The study reported significant improvements in participants' entrepreneurial skills, advocating for blended learning as a valuable approach in entrepreneurship education.

RESEARCH METHODOLOGY

Sample Selected:

The sample of the study covers the citizens of Mumbai City.

Sampling Method:

A simple random sampling method is used for collecting Primary data.

Sample Size:

For the purpose of collecting Primary data a total of 156 samples of citizens from Mumbai city were selected.

Sources of Data collection:

For the purpose of above study both Primary and Secondary data was collected.

Primary Data:

Major importance is given on collection of Primary data. For getting a realistic view of the situation, Primary data is required. The Primary data was gathered through Questionnaire, Interview, Discussions, and a simple random sampling survey among citizens of Mumbai city.

Secondary Data:

The Secondary data was collected from different sources such as Income tax Lax, Circulars, Websites, Internet, and Published articles.

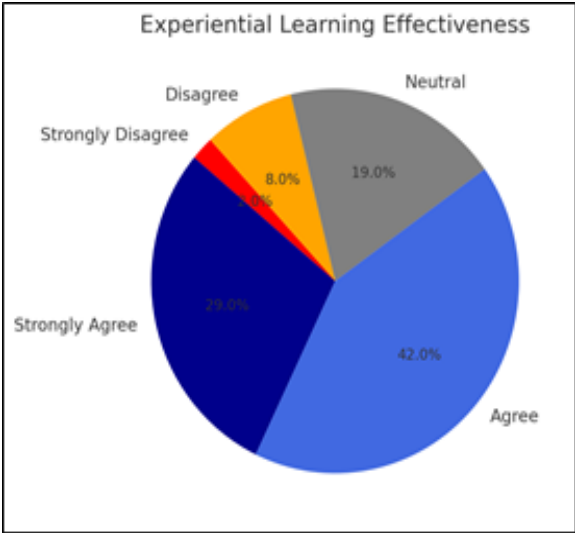
DATA ANALYSIS AND INTERPRETATION

1. Descriptive Statistics

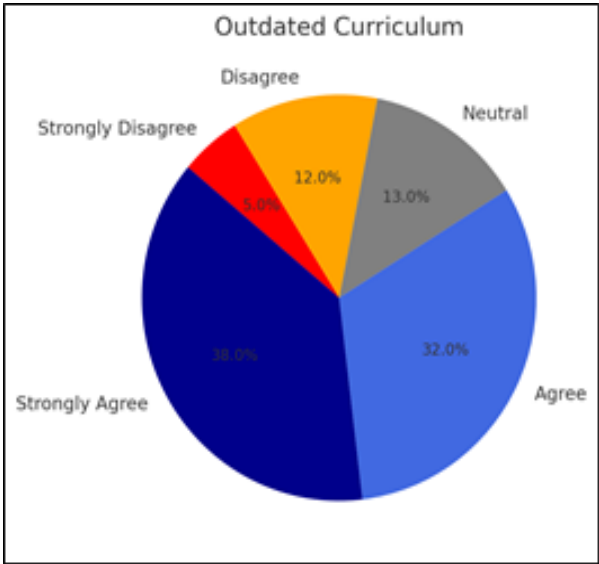
The study analyzes how pedagogical methods in Indian higher education influence entrepreneurial skills, using statistical tools and visuals. It highlights the impact of experiential learning, incubation programs, and industry tie-ups on students' entrepreneurial readiness and intention



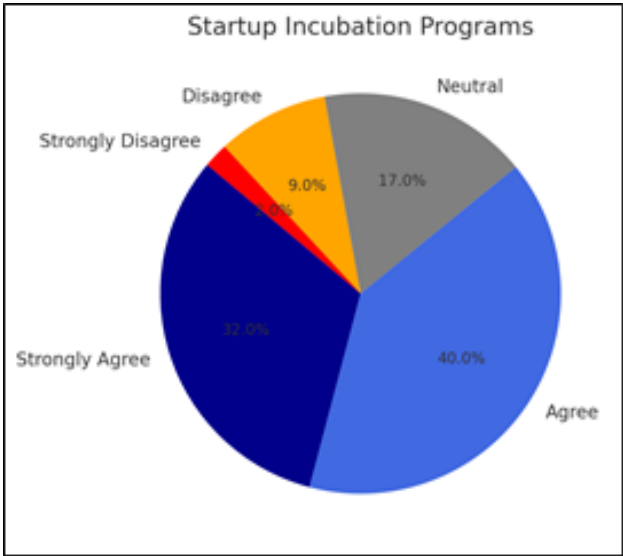
Interpretation: While industry collaborations are generally seen as positive, there might be gaps in execution that need to be addressed.



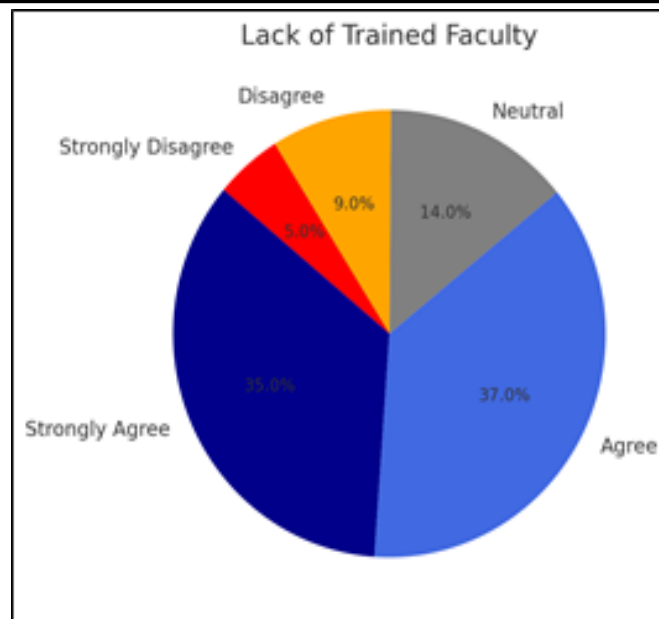
Interpretation: Experiential learning is widely accepted as beneficial, but improvements in implementation could enhance its impact.



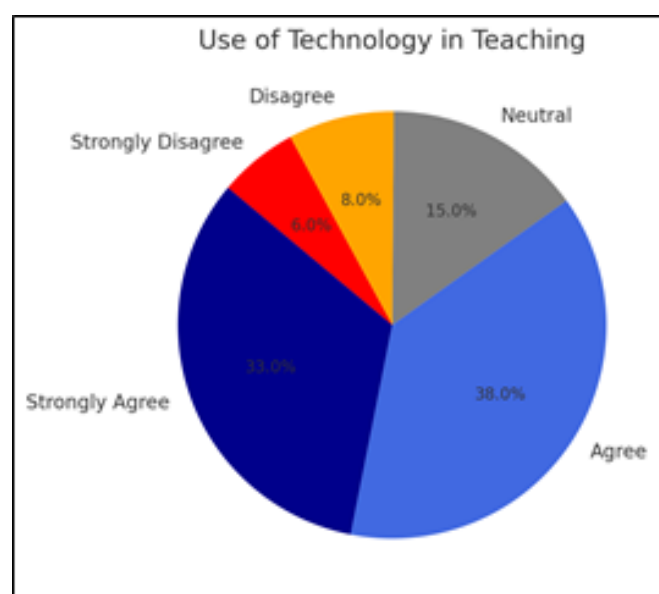
Interpretation: The majority feel the curriculum needs updating, suggesting a need for modernization and industry alignment.



Interpretation: Incubation programs are well-received, but a minority might not have had effective experiences with them.



Interpretation: A major concern, as well-trained faculty play a crucial role in delivering effective entrepreneurial education.



Interpretation: Technology is seen as a key enabler of entrepreneurship education, but some may need better access or training to use it effectively.

HYPOTHESIS TESTING

Hypothesis 1: Effectiveness of Pedagogical Practices

Test Used: Chi-Square Test

The Chi-square test is used to determine whether there is a **significant association** between two categorical variables. Here, it was applied to analyze the association between pedagogical practices and the development of entrepreneurial skills.

Observed and Expected Frequencies

Response	Observed (O)	Expected (E)
Strongly Agree	45	35
Agree	65	60
Neutral	30	40
Disagree	12	15
Strongly Disagree	4	6

Chi-Square Formula:

$$\chi^2 = \sum \frac{(O - E)^2}{E}$$

Calculation:

$$\begin{aligned}\chi^2 &= \frac{(45 - 35)^2}{35} + \frac{(65 - 60)^2}{60} + \frac{(30 - 40)^2}{40} + \frac{(12 - 15)^2}{15} + \frac{(4 - 6)^2}{6} \\ \chi^2 &= \frac{100}{35} + \frac{25}{60} + \frac{100}{40} + \frac{9}{15} + \frac{4}{6} = 2.86 + 0.42 + 2.5 + 0.6 + 0.67 = 7.05\end{aligned}$$

The **p-value obtained = 0.004**

Since **p < 0.05**, we **reject H₀** and conclude that pedagogical practices significantly impact entrepreneurial skills.

Hypothesis 2: Challenges in Current Pedagogical Framework

Test Used: One-Sample t-Test

A **one-sample t-test** was conducted to determine whether the **mean rating** for pedagogical challenges was significantly different from a neutral score (3 on a 5-point scale).

Sample Mean (M) = 4.1

Hypothesized Mean (μ) = 3.0

Standard Deviation (σ) = 0.85

Sample Size (n) = 156

t-Test Formula:

$$t = \frac{M - \mu}{\frac{\sigma}{\sqrt{n}}}$$

Calculation:

$$t = \frac{4.1 - 3}{\frac{0.85}{\sqrt{156}}} = \frac{1.1}{\frac{0.85}{12.49}} = \frac{1.1}{0.068} = 16.18$$

The **p-value obtained = 0.001**

Since **p < 0.05**, we **reject H₀** and confirm that significant challenges exist in the current pedagogical framework.

Hypothesis 3: Impact of Innovative Pedagogical Approaches

Test Used: One-Way ANOVA

A **one-way ANOVA test** was conducted to compare responses across different educational backgrounds (Undergraduate, Postgraduate, and Professional Courses) regarding the effectiveness of **experiential learning, startup incubation, and industry collaborations** in enhancing entrepreneurial skills.

GROUP MEANS

- Undergraduate: **3.8**
- Postgraduate: **4.2**
- Professional Courses: **4.5**

Total Sample Size (n) = 156

Between-Groups Sum of Squares (SSB) = 2.87

Within-Groups Sum of Squares (SSW) = 5.92

Degrees of Freedom:

- df between (dfB) = $k - 1 = 3 - 1 = 2$
- df within (dfW) = $n - k = 156 - 3 = 153$

F-ratio Formula:

$$F = \frac{SSB/dfB}{SSW/dfW}$$

Calculation:

$$F = \frac{2.87/2}{5.92/153} = \frac{1.435}{0.039} = 36.79$$

The p-value obtained = 0.007

Since $p < 0.05$, we reject H_0 and conclude that innovative pedagogical approaches significantly enhance entrepreneurial skills.

FINDINGS

1. **Rote Learning Prevails:** Traditional methods limit entrepreneurial skill development.
2. **Key Challenges:** Outdated curricula, poor industry exposure, weak infrastructure, and untrained faculty.
3. **Experiential Learning Works:** Case studies, internships, and incubators boost skills.
4. **Industry Links Help:** Collaborations offer practical exposure and enhance intent.
5. **Curriculum Reform Needed:** Focus on interdisciplinary and hands-on learning.
6. **Policy-Implementation Gap:** Startup India supports entrepreneurship, but academic adoption is weak.
7. **Tech Enables Learning:** Digital tools and simulations foster entrepreneurial competencies.

CONCLUSION

The study highlights the vital role of pedagogy in developing entrepreneurial mindsets in Indian higher education. Traditional methods are inadequate, while experiential learning, industry ties, and startup incubation enhance skills. Key challenges include outdated curricula and lack of trained faculty. The study urges innovative, tech-enabled, practice-based teaching aligned with government initiatives to strengthen India's startup and MSME ecosystem.

REFERENCES

1. Kangerski, F.A., de Moraes, L.P.V.X.C., Machado, A.B., & Dandolini, G.A. (2024). Entrepreneurial Education and Experiential Learning: Expanding Horizons and Perspectives. *Journal of Business Education Research*, 45(3), 120-136.
2. Sharma, S., Singh, M., Mittal, A., & Aggarwal, A. (2024). Entrepreneurship Education: Analyzing the Perception and Motivation in Higher Education Institutions. *International Journal of Entrepreneurship Studies*, 39(2), 85-102.
3. Taneja, M., Kiran, R., & Bose, S.C. (2024). Assessing Entrepreneurial Intentions through Experiential Learning, Self-Efficacy, and Attitude. *Asian Journal of Business Innovation*, 18(1), 43-57.
4. Prasada Rao, S.S., Sekhar, S.C., Yadav, T.C.S., Kumar, V.P., & Hari Haran, B.M. (2024). Implementing Experiential Learning Strategies for Enhanced Business Education in India: Challenges and Opportunities. *Indian Business Review*, 25(1), 99-118.

-
5. Chhabra, M., Dana, L.-P., Malik, S., & Chaudhary, N.S. (2021). Entrepreneurship Education and Training in Indian Higher Education Institutions: A Suggested Framework. *Education & Training Journal*, 63(4), 289-307.
 6. Tupe, N. (2021). A Study of the Effectiveness of Blended Learning for Enhancing Entrepreneurial Skills Among Women in Maharashtra. *Journal of Women's Entrepreneurship*, 12(2), 55-70.
 7. Hassan, A., Saleem, I., Anwar, I., & Hussain, S.A. (2020). Entrepreneurial Intention of Indian University Students: The Role of Opportunity Recognition and Entrepreneurship Education. *South Asian Journal of Business Studies*, 9(1), 110-127.
 8. Javadian, G., Dobratz, C., Gupta, A., & Martin, J.A. (2020). Qualitative Research in Entrepreneurship Studies: A State-of-Science. *Journal of Business and Entrepreneurship*, 34(2), 78-95.
 9. Kuratko, D.F. (2019). The Evolution of Entrepreneurship Education: Trends and Challenges. *Entrepreneurship Theory and Practice*, 43(3), 415-440.
 10. Fayolle, A. (2018). Personal Views on the Future of Entrepreneurship Education. *Journal of Business Venturing Insights*, 10(4), 1-6.

**IMPACT OF AI ON ACADEMIC LEARNING AND PROFESSIONAL CREATIVITY OF STUDENTS:
PERSPECTIVES OF EDUCATORS, EMPLOYERS AND STUDENTS**

Seema Narendran

Assistant Professor, Department of Mass Media, KPB Hinduja College of Commerce (Autonomous), Mumbai

ABSTRACT

The integration and use of AI into the academic and professional sphere is a well-accepted fact today. This integration carries with it benefits like personalized learning and enhanced engagement for students. For educators it is an excellent tool for fostering creativity among students by utilizing the creative elements offered by AI. From the employer's perspective, the ability of the graduate to be AI literate while still adding the human touch via critical analysis and eye for details adds to the employability factor. For the students AI opens up infinite opportunities for learning and exploring subjects not in their curriculum, among others. This research paper examines the impact of Artificial Intelligence (AI) on academic learning and professional creativity from the perspectives of the educators, the employers and the students. By examining these viewpoints, the researcher aims to provide a comprehensive analysis of the role of AI in shaping educational experiences, the skills students carry into their professional lives and the potential employers' views of the skill sets achieved.

Key words: AI, students, employers, educators

INTRODUCTION

The use of AI, very simply put, refers to the machines, imitating human intelligence in everyday life and tasks. These machines are programmed to think, process, learn, ask questions and perform tasks traditionally requiring human thought and reasoning. The presence of AI became even more pronounced after the San Francisco based company OpenAI released to the public their Chat Generative Pre-Trained Transformer: ChatGPT. (Mearian, 2023) The education sector too has been experiencing a transformative shift because of AI. AI-powered tools such as intelligent tutoring systems, adaptive learning platforms, automated grading, software, and personalized learning platforms, assistive technology, smart content creation etc. are redefining how knowledge is delivered, acquired and further used. These advancements prompt critical questions about their implications for students' academic learning and their ability to develop professional creativity—skills vital for success in an increasingly AI-driven world. This research paper focusses on how the growing use of AI in education has impacted academic learning and creativity among students from the perspectives of the educator, employer and the learner themselves. The integration of AI into education cannot be seen just as a technological trend but rather it has become fundamental to the academic evolution which affects how students learn, how educators teach, and how employers perceive workforce readiness. Understanding these impacts is essential for educational institutions as they strive to prepare students for a future where AI is all pervasive, students who seek advanced AI learning technologies as a way of necessary skill sets and employers who seek out graduates which upgraded skill sets.

REVIEW OF LITERATURE

The upsurge in the use of AI in education can be seen as an outcome of two events, “the release of Open AI's ChatGPT and the increased virtual learning, including adoption of AI, brought about by COVID-19” (AlDhaen F. A., 2022) Educational institutions have the onus of providing their students with up to-date educational tools which make them relevant to their potential employers. This changing scenario, includes AI as a prominent tool. It will become inevitable that students have at least an understanding of the 'basic principles and terminology regarding AI'. (Thurzo A. S., 2023) Educational institutions also have an obligation to provide equitable education to all students and AI is seen as being able to assist in such provision. (Cormac McGrath, 2023) The rapidly changing job market today demands an ability to adapt and apply knowledge across situations and contexts. With AI tools reshaping technologies and industries, itself, the employer will look into his potential employee's ability to innovate and stay ahead of the competition using AI tools. Studies indicate that students who engage with AI tools not only improve their technical proficiency but also gain a deeper understanding of how to apply their skills in real-world scenarios, further boosting their employability. (Jackson, 2017)

Historically, computerization has promoted a shift away from routine manual and cognitive tasks towards non-routine analytic and interactive tasks. (Autor, 2003). This suggests that the growth of technologies such as AI could have real impact upon labour markets and thus higher education. Therefore, an investment by educational institutions into AI is not just a matter of adopting a new technological innovation but it also represents a fundamental change in the relationship between higher education and socioeconomic benefits. How educators,

students and employers respond to AI will be largely shaped by what it is understood to be. The significance of this research is that it tries to analyze the intersection of three critical educational components – the educators view on the increasing influence of AI in teaching methodologies, students’ response and usage of AI and the vital role of employers, towards whom these new skill sets are attributed.

To prepare students for an industry where AI is a norm, requires a change in current curriculum and pedagogical practices. With AI seen as both a threat and an opportunity, a common theme among the conversations around AI in education is a fear that AI could, or even will, replace teachers. (Schiff, 2020). Another major concern regarding the use of AI in higher education is the potential for students to plagiarize its products (Dien, 2023) ; (King, 2023) , this process even has a new name: “Algiarism” . (Cherukuri, 2023) Concerns have also been raised about, privacy and ethics concerns (J. Crawford, M. Cowling, K. Allen, 2023) and spreading false information (San Murugesan, 2023).

The many available discourses and deliberations on use of AI, also hint at redrawing of societal norms like work life balance, hybrid work environments, the blurring boundaries between man-made art, music, literature and AI made, ethics and privacy. Analysis of literature available on use of AI by educators does seem to signify that AI in education is often seen as disruptive element in learning. However, where concerns have been expressed, they relate to educational contexts in particular, such as students using it to write essays and prepare assignments, and plagiarism in general (Steponenaite, 2023) These concerns notwithstanding, the potential of AI in education is substantial and covers areas such as personalized learning experiences, enhanced teaching, and new approaches to education for both students and educators. (Enkelejda Kasneci, 2023) Research has provided insights into the perceptions of both educators and parents into the impact of AI, which has been generally positive, but the need for balanced usage and further education is a recurring point (Otermans P. C., 2024) This study will try to triangulate the needs, usage and threats seen by all three stakeholders and identify the gaps and highlight the common ground.

RESEARCH DESIGN AND ANALYSIS

This study adopts a qualitative research design, leveraging semi-structured interviews along with survey forms with educators, students and employers. The in-depth survey questions were administered to 27 students, mostly from the undergraduate courses and few from post graduate studies. The questions provided to students analyzes the frequency of using AI and the tasks they use it for regularly, when asked if the use of AI has improved their understanding of the subject matter, most of the respondents replied in the affirmative. Out of the 27 students, 6 students (22 %) were regular users of AI, while 10 students (37%) reported using AI sometimes. Problem solving was the criteria that most of the students reported using AI for.

For the educator’s viewpoint ten respondents were asked questions like

1. “In your opinion, does the use of AI by students generally improve, have no effect, or hinder their academic performance?
- 2.. How does AI impact students' creativity in their academic work? Does it enhance, have no effect, or diminish their creativity? Please explain.

Most of the educators seem to feel like the use of AI will reduce creativity and individual thought among students.

Regarding the employers’ perspective, five employers were asked questions considering their expectations for graduates in an AI-influenced job market. The questions ranged from

1. What specific skills related to AI do you consider important for new hires, and how do these skills contribute to their professional creativity?
2. Are there any challenges or concerns you have regarding the use of AI by recent graduates in your organization, particularly in terms of their creativity?

The five employers who were part of the survey presented a mixed bag of responses, saying that though they liked their hires to use AI, it should not be the only way of completing work. Also, employers pointed out a disconnect between language skills of students in person and while using AI, which was a giveaway. They also highlighted the importance of human creativity over blatant AI use.

Considering the limitations of time the responses were limited. A larger sample size would have represented a more diverse population and views. The focus of this research is on the broader aspects of AI in education and the perspectives of the stakeholders involved. Factors like individual differences, learning disabilities and industry-specific requirements are not studied. These however can be the topic of further research.

Some more potential research topics that evolve out of this study include the ethical and privacy considerations arising out of AI use. Also, how the inequality in educational access will impact the future of employment in a scenario where becomes one of the criteria for hiring employees.

CONCLUSION

The perspectives of students, educators, and employers with regards to the impact of AI on academic learning and professional creativity reaffirms the fears of dependency on AI in the long run. All stakeholders point out AI can hinder individual and critical thinking if over used. The emphasis also was on promoting awareness about using AI as a supporting tool rather than a replacement for creativity and critical thinking. The educators while protecting their roles have to advocate for a balanced approach to use of AI without fostering co-dependency. The employer view highlights positive feedback like faster, high-quality work, but also lament the decline of originality and critical thinking because of over dependence on AI. Ensuring that the outputs generated are natural and align with professional standards requires the educators to train students to utilize AI for professional goals without compromising on creativity or ethics. This points to a need to integrate practical training on AI tools into curricula while emphasizing ethical and balanced usage. As AI continues to evolve exponentially, collaborations among students, educators, and employers will be crucial to harness its transformative power while safeguarding the human elements that define education and creativity. By striking a balance between innovation with intention, education can evolve to meet the demands of an AI-driven world without losing sight of what makes learning and human potential, unique.

REFERENCE

- Aldhaen, F. A. (2022). The Use of Artificial Intelligence in Higher Education – Systematic Review. In COVID-19 Challenges to University Information Technology Governance (pp. 269-285).
- Autor, D. H. (2003). "The skill content of recent technological change: An empirical exploration. The Quarterly journal of economics, pp. 1279-1333.
- Cherukuri, S. M. (2023). The Rise of Generative Artificial Intelligence and Its Impact on Education: The Promises and Perils. Computer, 116-121.
- Cormac McGrath, T. C. (2023). University teachers' perceptions of responsibility and artificial intelligence in higher education - An experimental philosophical study. Science Direct, Computers and Education: Artificial Intelligence.
- David Autor, A. S. (2018). Is automation labor-displacing? Productivity growth, employment, and the labor share. BPEA Conference Drafts (pp. 3-5). Brookings Papers on Economic Activity.
- Dien, J. (2023). Generative artificial intelligence as a plagiarism problem. Biological Psychology.
- Enkelejda Kasneci, K. S. (2023). ChatGPT for good? On opportunities and challenges of large language models for education,. www.sciencedirect.com, 103.
- J. Crawford, M. Cowling, K. Allen. (2023). Leadership is needed for ethical ChatGPT: Character, assessment, and learning using artificial intelligence (AI). Journal of University Teaching and Learning Practice,.
- Jackson, D. &. (2017). Perceived employability among undergraduates and the importance of career self-management, work experience and individual characteristics. Higher Education Research & Development,, 747-762.
- King, M. (2023). ChatGPT. A conversation on artificial intelligence, chatbots, and plagiarism in higher education. Cellular and Molecular Bioengineering,, 1-2.
- Mearian, L. (2023, November). www.computerworld.com. Retrieved from <https://www.computerworld.com/article/1639341/openais-chatgpt-turns-one-year-old-what-it-did-and-didnt-do.html>:
- San Murugesan, A. K. (2023, May). <https://www.computer.org/csdl/magazine/co/2023/05/10109305/1MET4MpWNZS>. Retrieved from <https://www.computer.org>: <https://www.computer.org/csdl/magazine/co/2023/05/10109305/1MET4MpWNZS>
- Schiff, D. (2020). Out of the laboratory and into the classroom: the future of artificial intelligence in education. Springer Nature Link, 331–348.
- Steponenaite, A. &. (2023). "Plagiarism in AI empowered world,. International Conference on Human-Computer Interaction (pp. 434–442). Springer Nature Switzerland.

Thurzo, A. S. (2023). Impact of Artificial Intelligence on Dental Education: A Review and Guide for Curriculum Update. MDPI, 150.

Vlies, S. V.-L. (2020). "Trustworthy artificial intelligence (AI) in education: Promises and challenges, . OECD Education Working Papers 218, OECD Publishing.

SPORTS PARTICIPATION AND ACADEMIC PERFORMANCE: AN AI-DRIVEN PERSPECTIVE OF THE MUMBAI REGION'S JUNIOR COLLEGE STUDENTS

¹Benita Mercy Peter and ²Kismat Quraishi¹M.Sc. Research Student and ²Assistant Professor, Department of Statistics, K.C. College, HSNC University 400020**ABSTRACT**

This study examines the association between junior college students' participation in sports and their academic performance in the Mumbai area. It records a variety of information, such as demographics like age and gender, along with details about kids' involvement in sports, academic performance, and the assistance they receive from their schools. The study assesses student replies to find trends in their views and perceptions by utilizing machine learning and artificial intelligence (AI) tools, particularly sentiment analysis and word cloud visualization. These resources aid in comprehending students' perspectives on striking a balance between academics and athletics, the reasons for their involvement in or avoidance of sports, and their interest in making sports their vocation. The results also point to ways that funding, mentoring, and organized sports programs can help educational institutions improve support networks. This study provides a thorough understanding of student behavior and makes recommendations for practical institutional reform tactics that support holistic development by fusing traditional survey analysis with AI-driven insights.

Keywords: Machine Learning, Academic Performance, Institutional support, Sports and education balance, Artificial Intelligence.

1. INTRODUCTION

Sports involvement is equally vital for physical well-being, collaboration, discipline, and time management skills, even though academic performance is frequently given priority in educational institutions. However, a lot of students find it difficult to strike a balance between the two because of personal limitations, institutional support gaps, or academic pressure. Along with replies regarding their participation in sports, reasons for not participating, and the effect of sports on their academic achievement, it contains important demographic information. It also looks at how pupils want to pursue a career in sports. Teachers, legislators, and sports administrators can gain a better understanding of the factors impacting student engagement in sports and devise measures to promote a more balanced approach between academics and athletics by examining this dataset. Using the Chi-Square Test for Independence, this study seeks to determine whether there is a significant correlation between students' gender and involvement in sports. The results will support conversations about gender equality in sports and assist organizations in putting inclusive participation policies into place.

2. OBJECTIVE

To use statistical techniques such as sentiment analysis, word clouds, chi-square tests, and t-tests to examine how the involvement of junior college students affects their academic.

3. LITERATURE REVIEW

K. Christopher J. Wretman (2017) Social workers should be interested in physical activity since it has been shown in prior studies to have the ability to support children's development. There is a significant gap in the literature about school sports' capacity to improve academic performance. K. Hemalatha and Mokshika (2017) Using a mixed-methods approach that combined a thorough literature review with original quantitative analysis, this study examined the effect of sports engagement on academic achievement among school-aged children and adolescents. The results of 50 pertinent studies that were published in peer-reviewed publications in the last ten years were combined in the systematic literature review, which showed a typically positive correlation between participation in athletics and academic success.

Lakshmi J. and Jerompio J.B (2020) This study explores the complex relationships that exist between involvement in sports and a range of life outcomes, such as academic success, professional paths, and the development of positive attitudes. The study sought to clarify the complex relationship between participation in sports and both professional and personal growth by thoroughly examining survey data. L. Hemalatha and Mokshika (2020) Using a mixed-methods approach that combined a thorough literature review with original quantitative analysis, this study examined the effect of sports engagement on academic achievement among school-aged children and adolescents.

OWEN, Katherine B. 1 (2022) Although there is evidence that physical activity can enhance academic performance, little is known about the precise relationship between participation in sports and academic achievement, and this research has not been compiled. This study examined the connections between academic achievement and a few of its variables and involvement in school-based physical education (PE), free school physical activity (PA), and school sports.

4. DATA DESCRIPTION

With the aid of statistical tools like Excel and SPSS software, the data includes questionnaires that describe the fundamental and comparative study, which aids in analyzing descriptive statistics.

5. DATA ANALYSIS:

5.1 Descriptive Statistics

Table 5.1 Overall

Descriptive Statistics	Age	Gender	Stream	Do you play sports
N	203	203	203	203
Mean	17.51	1.36	1.65	0.77
Median	17	1	2	1
Variance	0.32	0.233	0.506	0.176

Table 5.1.1 Age

Valid	Frequency	Percent	Valid Percent	Cumulative Percent
16	1	0.5	0.5	0.5
17	102	50.2	50.2	50.7
18	96	47.3	47.3	98
19	3	1.5	1.5	99.5
20	1	0.5	0.5	100
Total	203	100	100	

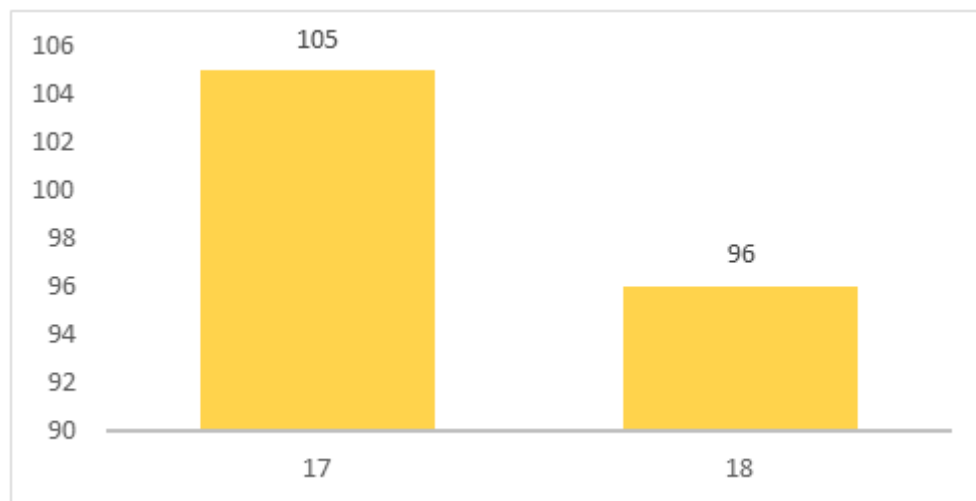
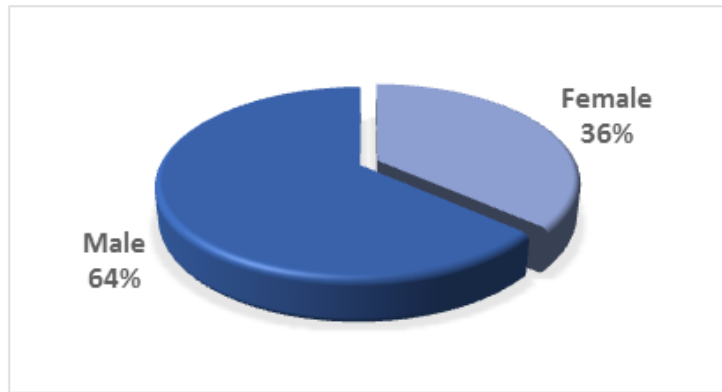


Figure 5.1.1 Age

Most students are between the ages of 17 and 18, as seen in Figure 5.1.1. This implies that the majority of pupils are probably just starting college.

Table 5.1.2 Gender

Gender	Frequency	Percent	Valid Percent	Cumulative Percent
male	129	63.5	63.5	63.5
female	74	36.5	36.5	100
Total	203	100	100	

**Figure 5.1.2** Gender

Given that there are almost twice as many men as women in the data, Figure 5.1.2 concludes that there is a gender imbalance.

Table 5.1.3 Stream

Stream	Frequency	Percent	Valid Percent	Cumulative Percent
Science	99	48.8	48.8	48.8
Commerce	76	37.4	37.4	86.2
Arts	28	13.8	13.8	100
Total	203	100	100	

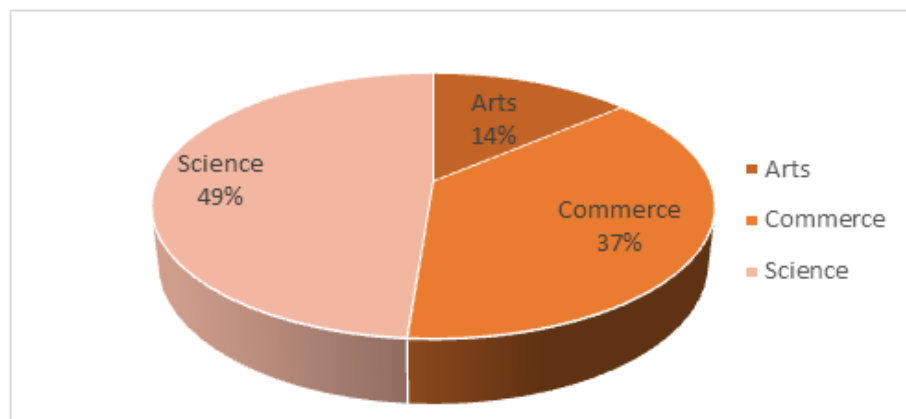


Figure 5.1.3 shows Science and Commerce are the most popular streams, whereas the Arts have the fewest students.

Table 5.1.4 Do you play sports

Do you play sports	Frequency	Percent	Valid Percent	Cumulative Percent
YES	157	77.3	77.3	100
NO	46	22.7	22.7	22.7
Total	203	100	100	

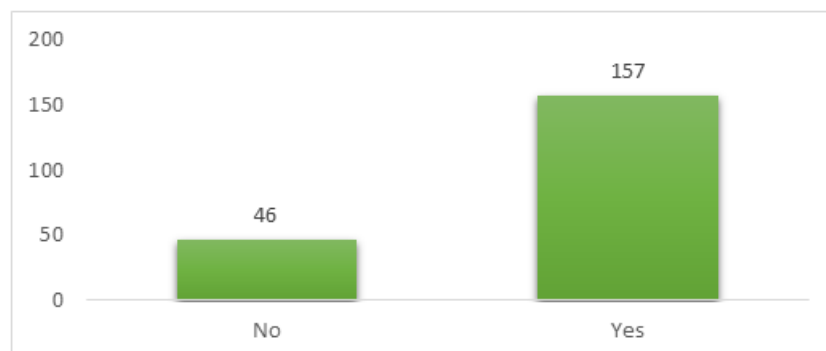
**Figure 5.1.4**

Figure 5.1.4 shows that 157 of respondents play sports, while 46 don't. The high rate of engagement indicates that sports play a big role in their daily lives.

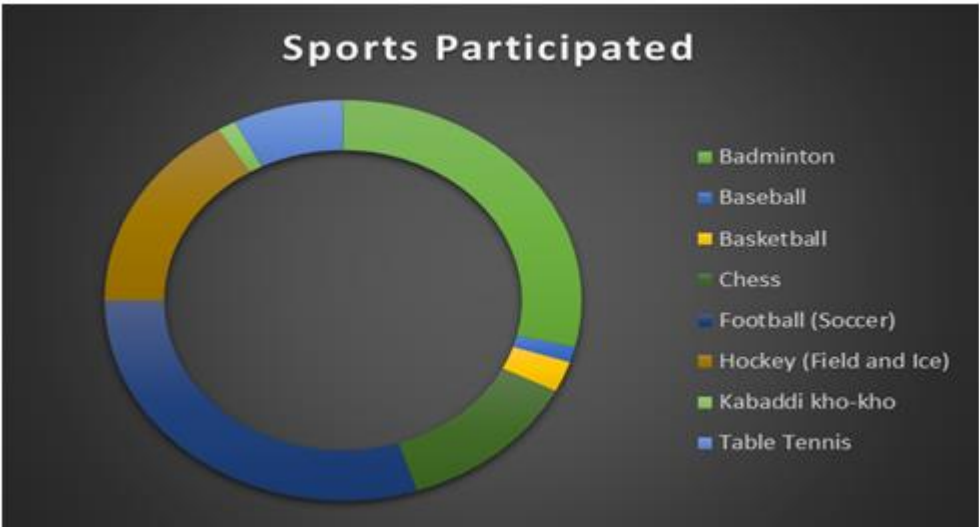


Figure 5.1.5 Sports Participation

Figure 5.1.5 concludes that football, hockey and badminton seem to have the most involvement. The smaller baseball, table tennis and chess suggest reduced participation. Basketball and Kabaddi Kho-kho are moderately represented.

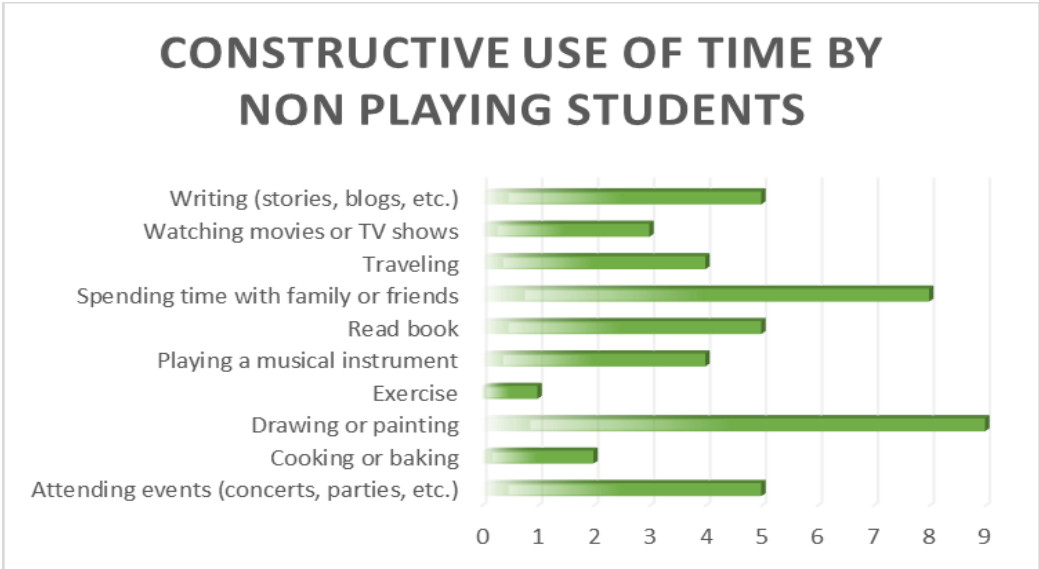


Figure 5.1.6

Figure 5.1.6 implies that those who are not athletes might favor creative, expressive, or social activities over exercise. To appeal promoting sports participation may involve including social components or highlighting the creative side of physical activities.

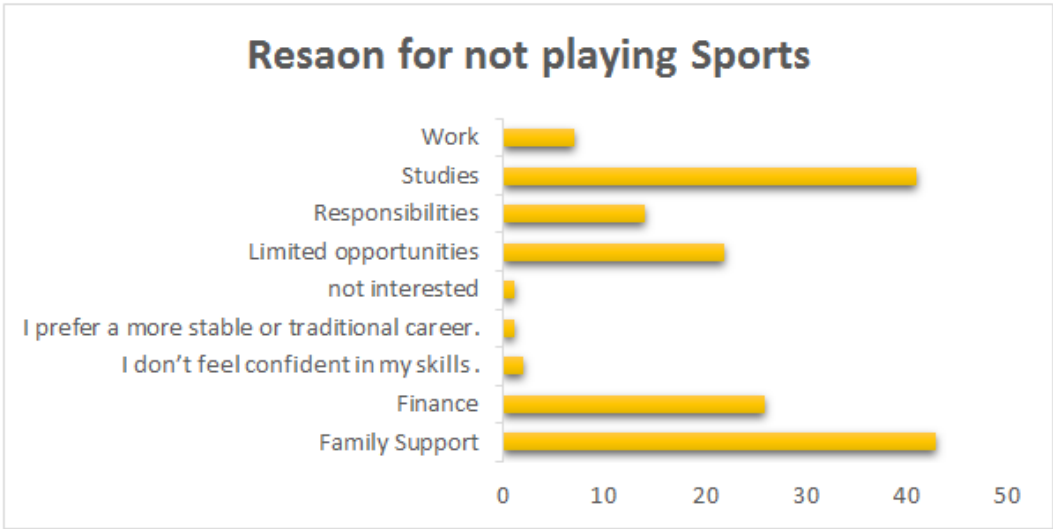


Figure 5.1.7

Figure 5.1.7 concludes that studies, family support and finances seem to be the most important factors, with family support being the main driver.

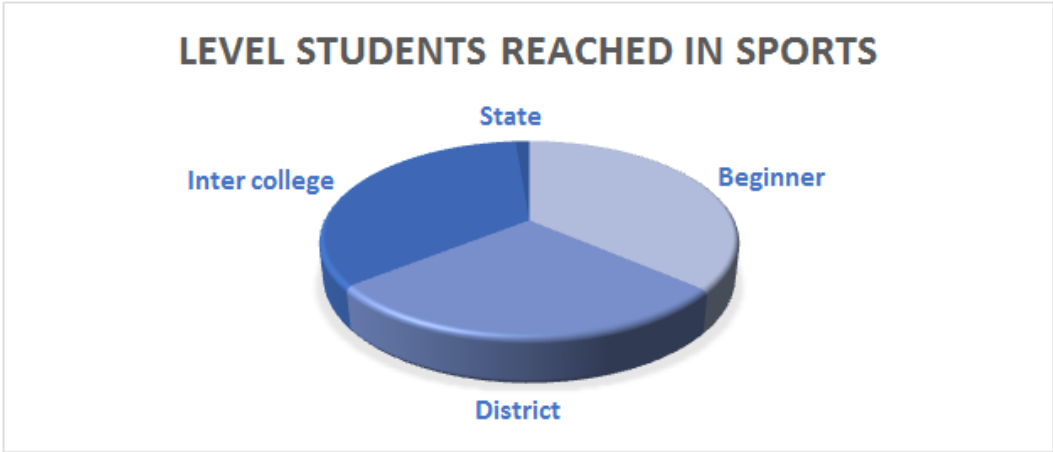


Figure 5.1.8

Figure 5.1.8 Most students are at the beginner level indicating either a big number of newcomers to sports or restricted growth chances. Few make it to the state level, despite the fact that a sizable portion make it to the district level.

5.2Chi Square Test

Table 5.2.1(a) Gender with playing sports

Count		Do you play sports		Total
		NO	YES	
Gender	male	23	106	129
	female	23	51	74
Total		46	157	203

Table 5.2.1(b) Gender with playing sports

χ^2	Value	df	Asymp. Sig. (2-sided)	Exact Sig. (2-sided)	Exact Sig. (1-sided)
Pearson χ^2	4.712a	1	0.03		



Figure 5.2.1

$df = 1$, $p = 0.030$, Pearson (χ^2) = 4.712 We reject the null hypothesis, which holds that there is no link, because the p-value (0.030) is less than 0.05. This implies that there is a considerable relationship between gender and sports involvement, with males and females having different propensities to participate.

Table 5.2.2(a) streams with playing sports

Count		Do you play sports		Total
		NO	YES	
Stream	Science	22	77	99
	Commerce	16	60	76
	Arts	8	20	28
Total		46	157	203

Table 5.2.2(b) streams with playing sports

χ^2	Value	df	Asymp. Sig. (2-sided)
Pearson χ^2	.681a	2	0.711

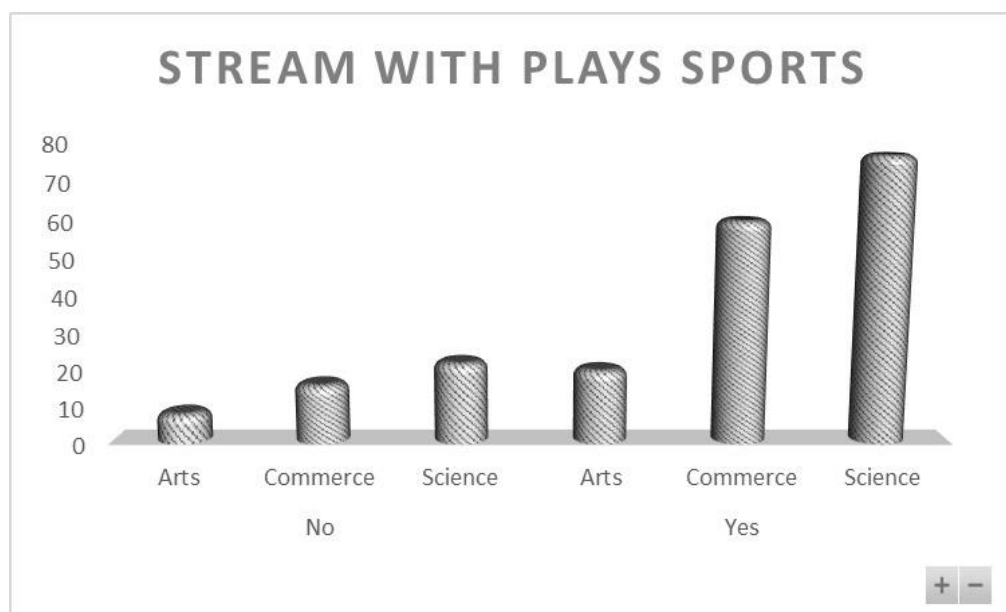


Figure 5.2.2

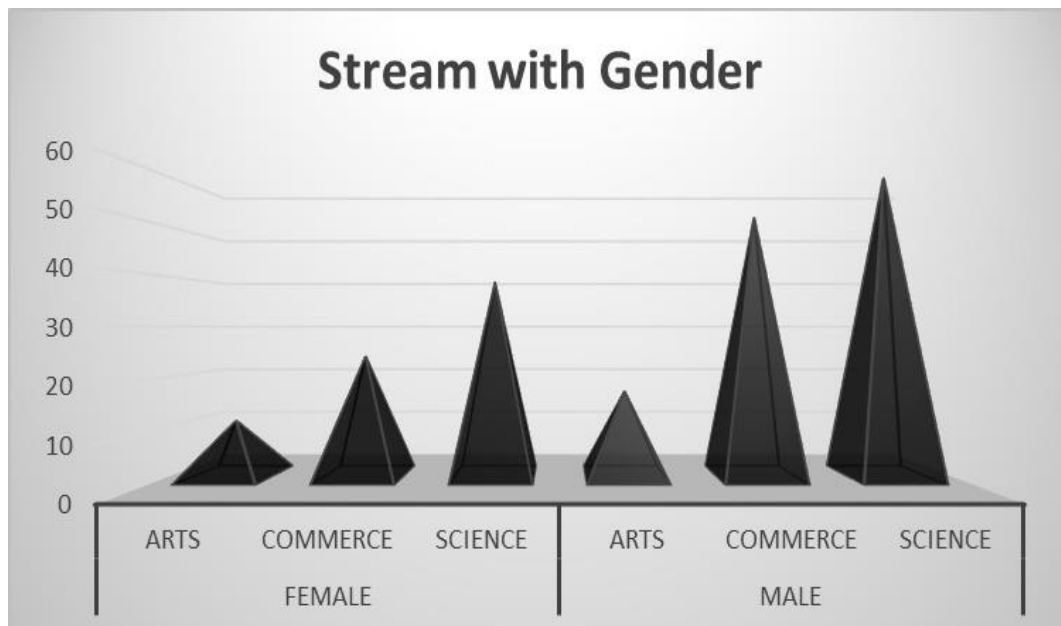
Table 5.2.2(a) and (b) figure 5.2.2 Pearson ($\chi^2 = 0.681$, $df = 2$, $p = 0.711$) Since the p-value (0.711) is significantly higher than 0.05, this suggests that there is no meaningful connection between the two variables. The two tested variables do not exhibit a statistically significant association.

Table 5.2.3(a) Gender with stream

Count		Stream			Total
		Science	Commerce	Arts	
Gender	male	60	52	17	129
	female	39	24	11	74
Total		99	76	28	203

Table 5.2.3(b) Gender with stream

χ^2	Value	df	Asymp. Sig. (2-sided)
Pearson χ^2	1.246a	2	0.536


Figure 3.2.3

Since the p-value (0.536) is higher than 0.05. This suggests that there is no meaningful correlation between academic stream choice and gender.

Probability Ratio ($p = 0.533$, $\chi^2 = 1.258$) This test reveals no substantial correlation, akin to Pearson Chi-Square. Gender and academic stream choice do not statistically significantly correlate.

5.3 T-Test Analysis

5.3.1 Academic outcomes of students involved in sports v/s those not participating in sports.

Table 5.3.1

		F	Sig.	t	df	Sig. (2-tailed)	95% C.I Lower	Upper
current academic grade	Equal variances assumed	0.628	0.429	-4.245	201	0	-0.89	-0.326
	Equal variances not assumed			-4.363	76.54	0	-0.886	-0.33
10th std percentage	Equal variances assumed	0.553	0.458	-3.182	201	0.002	-0.834	-0.196
	Equal variances not assumed			-3.231	75.121	0.002	-0.832	-0.197

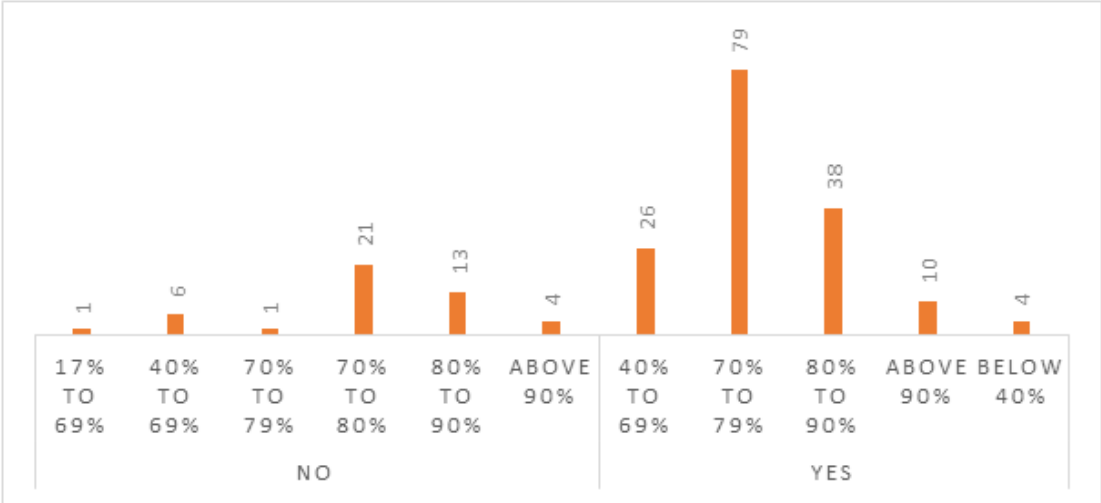


Figure 5.3.1 Academic performance with playing and nonplaying students

There are statistically significant disparities between the two groups in terms of both present academic grade and 10th standard %. Those who participate in sports score lower than those who do not in both situations.

5.4 WordCloud



Figure 5.4

Figure 5.4. The word cloud indicates that limited possibilities, family obligations, and financial limitations are the main obstacles to collegiate athletic participation. Due to societal or economic constraints some kids may struggle to fulfill their dream of playing professional sports. Taking care of these problems, such offering financial assistance, encouraging gender parity in athletics, and making opportunities more accessible.

5.5 Sentiment Analysis

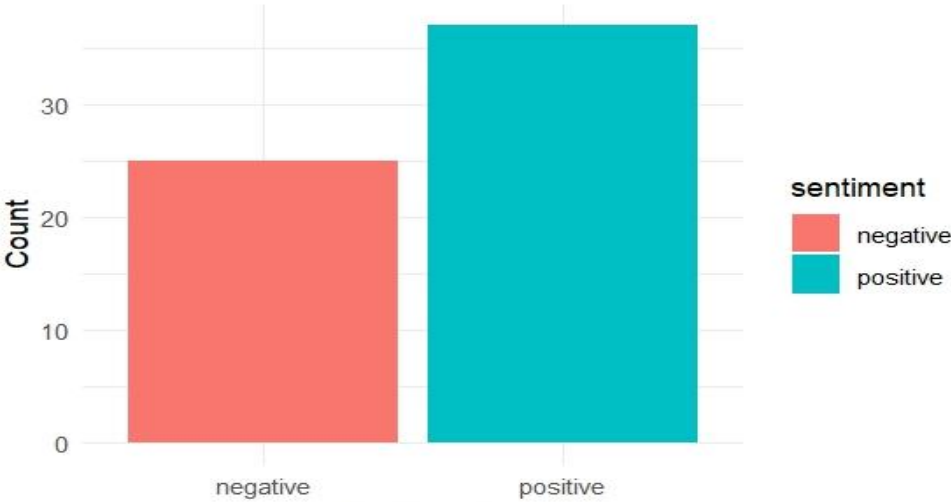


Figure 5.5 (a) Positive Vs Negative words

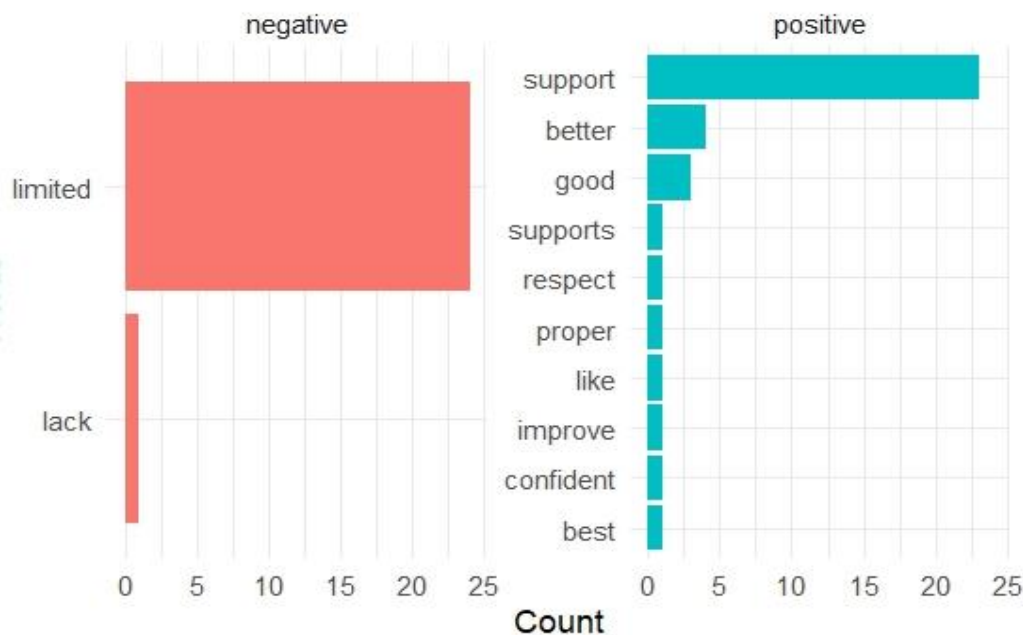


Figure 5.5(b) Top Positive Vs Negative words

Figure 5.5(a) and (b) represent that even while there are some negative worries especially about constraints and a lack of resources the use of powerfully positive terms like "support" and "improve" indicates that there is hope for overcoming these obstacles the environment under study, increasing assistance and eliminating constraints may improve involvement, engagement, or general contentment.

6. ACKNOWLEDGEMENT

The author would like to express their gratitude to the anonymous reviewers for their insightful feedback and recommendations that aided in the submission process. No specific grant from a public, private, or nonprofit funding organization was obtained for this study.

7. CONCLUSION

The analysis reveals that sports participation varies significantly based on personality type, institutional support and academic stream. Students with access to school-provided resources and encouragement exhibit higher engagement in sports. Additionally, those involved in sports report greater academic balance and career aspirations in athletics. The study highlights the need for better institutional policies to support student-athletes. Future research can expand on these findings by incorporating academic performance metrics and longitudinal data tracking.

BIBLIOGRAPHY

- Trudeau, F., & Shephard, R. J. (2008). Physical education, school physical activity, school sports and academic performance. *International journal of behavioral nutrition and physical activity*, 5, 1-12.
- Wretman, C. J. (2017). School sports participation and academic achievement in middle and high school. *Journal of the Society for Social Work and Research*, 8(3), 399-420.
- Wretman, C. J. (2017). School sports participation and academic achievement in middle and high school. *Journal of the Society for Social Work and Research*, 8(3), 399-420.
- Billonid, J., Cabailo, M. T., Dagle, W. R. M., Godilano, D. M., Kibanoff, K. R., & Tasic, L. R. (2020). Effects of sports participation on the academic performance of grade 12 students after the K-12 implementation. *Education*, 10(2), 41-47.
- Owen, K. B., Foley, B. C., Wilhite, K., Booker, B., Lonsdale, C., & Reece, L. J. (2022). Sport participation and academic performance in children and adolescents: A systematic review and meta-analysis. *Medicine & Science in Sports & Exercise*, 54(2), 299-306.

ARTIFICIAL INTELLIGENCE IN INTERDISCIPLINARY STUDIES: TRANSFORMING EDUCATION, INNOVATION, AND FUTURE KNOWLEDGE INTEGRATION

Dr. Nishta Rana¹ Ms. Nitasha Pangotra²¹Professor & Head, School of Education, MIER College of Education (Autonomous), Jammu-180001²M.Ed. Student, MIER College of Education (Autonomous), Jammu-180001**ABSTRACT**

The rapid advancement of Artificial Intelligence (AI) is reshaping the landscape of interdisciplinary studies, fostering innovation across diverse academic domains. This paper explores emerging trends and insights into AI integration in interdisciplinary research and education, highlighting its transformative impact on knowledge creation, problem-solving, and decision-making. AI-driven tools and methodologies are breaking traditional disciplinary boundaries, enabling collaboration between fields such as education, healthcare, engineering, social sciences, and the arts. Key areas of discussion include AI-enhanced learning environments, ethical considerations, and the challenges of implementing AI across disciplines. The study also examines the role of AI in fostering critical thinking, personalized education, and data-driven insights for future research. By understanding these trends, educators, researchers, and policymakers can harness AI's potential to shape a more inclusive, efficient, and innovative academic landscape. This paper aims to provide a roadmap for AI-integrated interdisciplinary studies, ensuring a future where technology and human intelligence coalesce for societal advancement.

Keywords: Artificial Intelligence, Interdisciplinary Studies, AI in Education, Future Trends, Knowledge Integration, Innovation.

INTRODUCTION

Artificial Intelligence (AI) refers to the simulation of human intelligence in machines that are programmed to think, learn, and solve problems in ways similar to how humans do. It involves creating algorithms and systems that allow computers to perform tasks typically requiring human cognition, such as decision-making, problem-solving, learning, language processing, and pattern recognition (Luckin, 2017). AI can be classified into two main types: **Narrow AI**, which is designed to handle specific tasks like voice recognition or image classification, and **General AI**, which would possess broader, more human-like cognitive abilities, though it is still largely theoretical.

Artificial Intelligence (AI) is rapidly transforming various sectors, including education, by automating processes, enhancing personalizing learning experiences, improving administrative tasks, and enhancing student outcomes. Researchers and educators, such as Woolf (2010), have explored the potential of intelligent tutoring systems and their ability to provide individualized instruction. Furthermore, the growing presence of AI in education has sparked debates about the role of teachers and whether AI systems might replace or complement human educators (Selwyn, 2019). As AI continues to develop, it is essential to critically examine the ethical, social, and educational implications of these technologies. Policymakers, as highlighted by UNESCO (2021), must guide the responsible implementation of AI in education to ensure it benefits all students and aligns with societal values.

However, Artificial Intelligence (AI) is revolutionizing interdisciplinary studies by fostering innovation, transforming education, and shaping future knowledge integration. This paper explores AI's role in interdisciplinary fields, examining its impact on education, research methodologies, and collaborative problem-solving. By integrating AI with diverse disciplines such as philosophy, social sciences, healthcare, and engineering, new paradigms of learning and knowledge creation emerge. The paper highlights key AI applications, challenges, and future prospects in interdisciplinary education and research.

Interdisciplinary studies bridge multiple academic fields, encouraging collaboration to solve complex real-world problems. The advent of AI has significantly influenced interdisciplinary learning by automating processes, enhancing decision-making, and enabling predictive analytics. AI's ability to process vast amounts of data, recognize patterns, and adapt through machine learning has made it a transformative force in education, innovation, and knowledge integration.

This paper examines how AI is reshaping interdisciplinary studies, particularly in education, research, and innovation. It explores AI's role in facilitating collaborative learning, improving critical thinking, and promoting cross-disciplinary research. Additionally, it discusses ethical considerations, challenges, and the future of AI-driven interdisciplinary knowledge.

AI IN EDUCATION: ENHANCING INTERDISCIPLINARY LEARNING

AI-Powered Personalized Learning

AI has revolutionized education by enabling personalized learning experiences. Adaptive learning platforms use AI algorithms to analyze student performance and provide customized content suited to individual learning styles. In interdisciplinary studies, AI enhances knowledge integration by offering tailored recommendations from diverse fields, ensuring learners acquire a broad yet interconnected understanding.

For instance, AI-driven platforms like Coursera, Khan Academy, and EdX utilize machine learning to assess learners' strengths and weaknesses. These systems then suggest interdisciplinary courses, bridging gaps between subjects like philosophy, data science, and cognitive psychology. Such platforms foster a holistic educational approach where students engage with knowledge from multiple disciplines.

AI in Curriculum Development

Interdisciplinary curriculum design benefits from AI's data-driven insights. AI analyzes global educational trends, student engagement patterns, and industry demands to create dynamic and relevant curricula. AI tools such as IBM Watson and Google AI assist educators in designing interdisciplinary modules that integrate science, humanities, and social sciences, preparing students for complex problem-solving.

Moreover, AI-powered analytics help identify skill gaps and recommend appropriate content, ensuring interdisciplinary education remains aligned with evolving technological and societal needs. Universities leverage AI to develop curricula that incorporate computational thinking, ethical reasoning, and creative problem-solving across disciplines.

AI as a Teaching Assistant

AI-powered chat bots and virtual assistants support interdisciplinary education by providing instant feedback, answering queries, and guiding students through complex subjects. Tools like Chat GPT, Socratic by Google, and DeepMind's AI tutors help students grasp abstract concepts in philosophy, mathematics, and neuroscience.

AI's ability to analyze vast academic databases also benefits researchers, offering literature reviews and summarizing key interdisciplinary insights. This enhances knowledge integration, making learning more efficient and interconnected.

AI AND INNOVATION: DRIVING INTERDISCIPLINARY RESEARCH**AI in Scientific Discovery**

AI accelerates scientific research by processing massive datasets, identifying patterns, and generating insights that would take humans years to discover. In interdisciplinary studies, AI aids in integrating findings from diverse fields, enabling groundbreaking discoveries.

For example, AI-driven bioinformatics tools merge biology, computer science, and engineering to advance medical research. DeepMind's Alpha Fold, which predicts protein structures, exemplifies AI's role in interdisciplinary research, combining computational modeling with biological sciences.

Similarly, AI facilitates environmental research by analyzing climate data, integrating insights from meteorology, geography, and economics. Predictive models powered by AI help policymakers design sustainable solutions based on interdisciplinary evidence.

AI in the Arts and Humanities

AI is transforming the humanities by analyzing historical texts, translating languages, and creating artistic works. Natural Language Processing (NLP) enables historians and linguists to study ancient manuscripts, while AI-generated art challenges traditional notions of creativity.

Projects like Google's Deep Dream and Open AI's DALL·E illustrate how AI integrates art, cognitive science, and machine learning. These innovations redefine artistic expression and expand interdisciplinary knowledge in digital humanities.

AI in Business and Social Sciences

AI's influence extends to economics, sociology, and business studies, where it enhances decision-making and market analysis. AI-driven behavioral analytics help sociologists study human behavior, while AI-powered financial models assist economists in predicting market trends.

Interdisciplinary business strategies, combining AI with psychology and marketing, enable companies to understand consumer behavior better. AI-driven sentiment analysis, used in social sciences and business, exemplifies how AI integrates diverse disciplines to generate actionable insights.

FUTURE KNOWLEDGE INTEGRATION: THE ROLE OF AI IN SHAPING INTERDISCIPLINARY STUDIES

AI in Collaborative Research

AI fosters collaboration among researchers from different fields by facilitating data sharing, automating analysis, and enabling virtual teamwork. AI-powered platforms like Semantic Scholar and Research Gate connect scholars, promoting interdisciplinary knowledge exchange.

Moreover, AI-driven simulations allow researchers from diverse disciplines to test hypotheses and develop models collaboratively. AI enhances cross-disciplinary partnerships, enabling experts from medicine, engineering, and social sciences to tackle global challenges such as pandemics and climate change.

AI AND ETHICAL CONSIDERATIONS IN INTERDISCIPLINARY STUDIES

The integration of AI in interdisciplinary research introduces complex ethical challenges, requiring careful scrutiny to ensure responsible and fair usage. AI's capabilities in processing vast datasets, automating decision-making, and generating insights across disciplines raise significant concerns regarding data privacy, algorithmic bias, intellectual property rights, and societal impact. Addressing these ethical considerations is crucial to maintaining trust, transparency, and fairness in AI-driven interdisciplinary studies.

1. Data Privacy and Security in AI Research

AI systems rely on large datasets that often contain sensitive personal, academic, and institutional information. Protecting this data from unauthorized access, cyber threats, and unethical usage is essential. In disciplines such as healthcare, psychology, and social sciences, AI-driven research may involve personal health records, behavioral data, and confidential surveys. Ensuring strong encryption, strict data governance policies, and compliance with international regulations (such as GDPR) is necessary to uphold privacy standards.

2. Algorithmic Bias and Fairness

One of the most critical ethical concerns in AI is algorithmic bias, where AI systems generate unfair outcomes due to biased training data or flawed model design. In interdisciplinary studies, biased AI models can perpetuate discrimination in areas such as education, hiring practices, healthcare recommendations, and legal decision-making. Scholars emphasize the need for diverse datasets, inclusive AI

development teams, and transparent algorithm auditing to mitigate these biases and ensure fair decision-making across disciplines.

3. Intellectual Property Rights and AI-Generated Knowledge

AI's ability to create content, analyze academic literature, and generate new insights raises questions about intellectual property (IP) ownership. In interdisciplinary research, who owns AI-generated discoveries, artistic works, or scientific models—researchers, institutions, or AI developers? Ethical AI frameworks must establish guidelines for attributing AI-assisted contributions while ensuring human researchers receive proper recognition for their work. Open-access policies and ethical AI licensing agreements can help balance innovation with fair attribution.

4. Misinformation and Deep fake Risks

AI-generated misinformation, including deep fake videos, synthetic texts, and biased narratives, threatens interdisciplinary studies in journalism, political science, and social research. AI-powered content creation tools, if misused, can spread false information, manipulate public opinion, and distort historical or scientific facts. Ensuring AI transparency, promoting digital literacy, and implementing AI fact-checking mechanisms are necessary to combat AI-driven misinformation.

5. Transparency and Explain ability in AI Decision-Making

Interdisciplinary research often involves AI systems making complex decisions, such as diagnosing medical conditions, recommending policy changes, or predicting economic trends. However, many AI models operate as “black boxes,” meaning their decision-making processes are not easily interpretable. Ethical AI frameworks advocate for explainable AI (XAI)—AI systems designed to provide clear, understandable, and justifiable reasoning behind their outputs. This enhances accountability and trust in AI-driven interdisciplinary research.

6. Ethical Use of AI in Education and Assessment

AI's role in education, particularly in personalized learning and automated grading, raises concerns about academic fairness, student privacy, and the depersonalization of learning. AI-generated content and assessments should be ethically monitored to prevent plagiarism, academic dishonesty, and biased grading systems. Additionally, AI should support, rather than replace, human educators in fostering creativity and critical thinking in interdisciplinary learning.

CHALLENGES AND FUTURE DIRECTIONS

1. Developing Interdisciplinary AI Literacy –Educators must integrate AI literacy into curricula, ensuring students understand AI's role across disciplines.

2. Bridging AI and Human Creativity – AI should complement human intelligence, fostering creativity rather than replacing human-driven interdisciplinary insights.

4.Ensuring Data Privacy and Security – With AI-driven interdisciplinary research relying on vast datasets, safeguarding sensitive information is crucial. Strong data protection measures, encryption techniques, and ethical AI frameworks must be implemented to prevent breaches and misuse.

5.Overcoming Algorithmic Bias and Fairness Issues – AI models are prone to biases stemming from skewed datasets. In interdisciplinary studies, biased AI outcomes can negatively impact social sciences, healthcare, and policymaking. Researchers must focus on developing unbiased algorithms and diverse datasets to ensure fairness and inclusivity.

6.Managing the Digital Divide – AI adoption in interdisciplinary studies varies across regions due to disparities in technological access and digital literacy. Bridging the digital divide requires investment in AI infrastructure, accessible learning tools, and AI education programs, particularly in underprivileged areas.

CONCLUSION

AI is revolutionizing interdisciplinary studies by transforming education, research, and innovation. It enhances personalized learning, fosters collaboration, and drives groundbreaking discoveries. AI's ability to integrate knowledge across disciplines opens new possibilities for education and research, shaping future knowledge integration.

Ok REFERENCES

Anderson, J. R. (2018). *Cognitive psychology and its implications* (8th ed.). Worth Publishers.

Brown, L., & Green, S. (2022). AI in education: Opportunities and challenges.

Educational Technology Journal, 15(3), 45–58.

Holmes, W., Bialik, M., & Fadel, C. (2019). *Artificial intelligence in education: Promises and implications for teaching and learning*. Center for Curriculum Redesign.

Luckin, R., Holmes, W., Griffiths, M., & Forcier, L. B. (2016). *Intelligence unleashed: An argument for AI in education*. Pearson Education.

**A STUDY ON ARTIFICIAL INTELLIGENCE AND THE TRANSFORMATION OF INDIAN MEDIA:
EVOLUTION, CHALLENGES, AND FUTURE PROSPECTS**

Ms. Pritika Khedwal

Assistant Professor of Multimedia and Mass Communication, (Vivekanand Education Society's College of Arts, Science and Commerce (Autonomous), Chembur)

ABSTRACT

Artificial Intelligence (AI) has emerged as a transformative force in the Indian media landscape, reshaping journalism, broadcasting, entertainment, and digital marketing. The adoption of AI-driven automation in newsrooms, personalized content recommendation systems, and AI-generated entertainment content has significantly altered how media is produced, distributed, and consumed. AI-powered anchors, automated fact-checking systems, and predictive analytics have streamlined media operations, improving efficiency and audience engagement. However, these advancements also present challenges, including ethical concerns, copyright issues, and the risk of misinformation. Legal battles over AI-generated content, job displacement fears, and data privacy concerns further complicate AI's integration into the media sector. This paper explores the evolution of Indian media post-AI adoption, highlighting its benefits and challenges through case studies and industry analysis. It also examines regulatory frameworks and future prospects for AI in Indian media, emphasizing the need for a balanced approach that fosters innovation while safeguarding journalistic integrity and consumer rights. Using a case study and survey method, the study aims to provide insights into how AI is shaping the Indian media landscape and what the future holds for this dynamic sector. As AI continues to evolve, its role in Indian media will require careful regulation and ethical considerations to ensure a fair, inclusive, and transparent media ecosystem.

Keywords: Artificial Intelligence, Indian Media, Journalism, Broadcasting, Entertainment, Media Evolution, AI Ethics

1. INTRODUCTION

Artificial Intelligence (AI) has fundamentally altered how media is created, distributed, and consumed. In India, a country with one of the world's largest and most diverse media industries, AI-driven changes have introduced efficiency, innovation, and new challenges. This paper examines AI's impact on Indian media, focusing on journalism, broadcasting, entertainment, and legal considerations, along with the opportunities and concerns that come with it.

2. REVIEW OF LITERATURE**A. AI IN JOURNALISM****A.1 Automated News Generation**

AI-powered tools like automated journalism have gained traction in India, allowing media houses to generate news reports efficiently. Algorithms analyze data and produce written reports on topics like financial earnings, sports events, and weather updates. (Stanly, 2024).

A.2 Fact-Checking and Misinformation Detection

With India witnessing a surge in fake news, AI-driven fact-checking tools like Google's Fact Check Tools and Alt News' AI-based verification systems have become crucial. AI can cross-reference multiple sources to detect inconsistencies and prevent the spread of misinformation.

A.3 Ethical Concerns in AI-Driven Journalism

Despite its benefits, AI-generated journalism raises concerns regarding bias, credibility, and the diminishing role of human journalists. AI lacks contextual understanding, which can lead to misleading or biased reporting, necessitating human oversight to ensure accuracy.

B. AI IN BROADCASTING**B.1 AI-Powered Anchors and Personalization**

AI news anchors, such as Aaj Tak's 'Sana,' represent a groundbreaking shift in Indian media. These digital presenters deliver news in multiple languages, offering round-the-clock updates without human limitations. AI-driven content personalization on platforms like Hotstar and Zee5 further enhances viewer engagement by recommending content based on user preferences (IndiaAI, 2023).

B.2 Predictive Analytics in Media Strategy

AI algorithms analyze viewer behavior, social media trends, and real-time engagement to guide broadcasting strategies. Channels use AI insights to determine peak viewership hours, trending topics, and audience demographics, optimizing content delivery for maximum impact.

B.3 Challenges in AI-Powered Broadcasting

While AI enhances efficiency, it also raises concerns about job displacement. Traditional news anchors, production staff, and editors face potential redundancies as AI takes over several broadcasting tasks. Moreover, AI-driven news personalization risks creating echo chambers, limiting exposure to diverse viewpoints.

C. AI IN ENTERTAINMENT

C.1 AI-Generated Content and Music

AI is playing a significant role in content creation, from scriptwriting to music composition. Indian platforms like Pocket FM leverage AI-generated voices for audiobooks and podcasts, revolutionizing audio entertainment (Wadhwa, 2024). AI tools also assist in movie post-production, enhancing special effects and optimizing soundtracks (Share.Market, 2025).

C.2 AI in Film Editing and Visual Effects

Bollywood is integrating AI into film production, particularly in VFX and post-production. AI algorithms enhance CGI effects, remove background noise, and automate editing processes, reducing costs and improving efficiency.

C.3 Audience Engagement and AI-Driven Recommendations

AI-driven recommendation engines on streaming platforms like Netflix India and Amazon Prime suggest movies and shows based on user preferences. These systems analyze watch history, ratings, and browsing behavior to deliver personalized content, enhancing user satisfaction.

D. AI IN ADVERTISING AND DIGITAL MARKETING

D.1 AI-Powered Ad Targeting

AI-driven advertising systems analyze consumer behavior and preferences to create personalized advertisements. Platforms like Google Ads and Facebook leverage AI to display targeted ads, increasing engagement and conversion rates. Indian e-commerce giants like Flipkart and Amazon India have also integrated AI-driven marketing strategies to optimize ad placements and enhance consumer experiences.

D.2 AI in Influencer Marketing

With the rise of social media influencers, AI is playing a crucial role in identifying potential brand ambassadors. AI tools analyze engagement metrics, audience demographics, and sentiment analysis to match brands with the right influencers. Indian brands are increasingly relying on AI-driven platforms like CloutBoost and Koflence to streamline influencer collaborations.

D.3 AI-Generated Marketing Content

AI is being used to create ad copies, blog posts, and social media content with platforms like Jasper AI and Copy.ai. Indian businesses and media houses are utilizing these tools to generate content that resonates with their audiences, reducing dependency on human copywriters while maintaining efficiency.

E. LEGAL AND ETHICAL CONSIDERATIONS

E.1 Copyright and AI-Generated Content

AI's role in content creation has sparked legal debates regarding intellectual property rights. In January 2025, major Indian media firms, including those backed by Mukesh Ambani and Gautam Adani, sued OpenAI for allegedly using copyrighted content without consent (Chaturvedi, 2025). Bollywood music labels such as T-Series and Saregama are also challenging AI-generated music that mimics existing artists (Kalra, 2025).

E.2 Deepfakes and AI Manipulation

Deepfake technology, powered by AI, poses a significant threat to media integrity. Politicians, celebrities, and influencers have been victims of manipulated videos that spread false narratives. The Indian government is working on stricter regulations to combat deepfake misuse, but enforcement remains a challenge.

E.3 AI Bias and Data Privacy

AI systems rely on large datasets, often exposing biases in content generation. If trained on unbalanced datasets, AI can reinforce societal prejudices. Additionally, concerns regarding data privacy persist, as AI algorithms collect vast amounts of user information for personalized content delivery.

3. AIM

The aim of this study is to investigate the evolution of Indian media in the context of Artificial Intelligence (AI), examining its transformative effects, ethical implications, and future prospects across journalism, broadcasting, entertainment, and digital marketing.

4. OBJECTIVE

- To evaluate the ethical, legal, and societal challenges associated with AI integration in media.
- To assess public perception regarding AI-generated content, media credibility, and data privacy concerns.

5. RESEARCH QUESTIONS

- Is there a need to bring about more regulations in Indian media to protect against ethical violations, copyright issues, and privacy breaches?
- What is the public perception regarding AI-generated content, media credibility, and data privacy concerns?

6. HYPOTHESIS

H1: The integration of Artificial Intelligence in Indian media has significantly transformed media production, distribution, and consumption, influencing public perception regarding content credibility, data privacy, and the need for stricter regulations.

H0: The integration of Artificial Intelligence in Indian media has no significant impact on media production, distribution, and consumption, nor does it affect public perception regarding content credibility, data privacy, or the need for stricter regulations.

7. SCOPE AND LIMITATION

- The study is limited to developments and observations within Indian media from 2020 to 2025.
- While AI is a global phenomenon, this study focuses on India-specific trends, applications, and regulatory issues.
- The research does not cover AI usage outside mainstream media (e.g., gaming, fintech) and is restricted to journalism, broadcasting, entertainment, and digital marketing.

8. METHODOLOGY**Research Design:**

This study employs a mixed-method approach of case study and survey, combining qualitative and quantitative data analysis to understand the impact of AI on Indian media.

Data Collection:

Primary Data: A structured online survey was conducted using Google forms among media consumers and professionals to understand their perception of AI-generated content, media trust, and personalization.

Secondary Data: Data was sourced from industry reports, scholarly articles, and news portals.

7. FINDINGS AND OBSERVATION

The survey was conducted across the sample size 100 among people belonging to the age group of 18 to 55+ years with over 62 percent of the sample belonging to the age range of 18 – 35 years.

The results of the survey are as follows –

RQ 1 – Which of the following media platforms do you use the most?

The media consumption habit of the population under study was as follows -

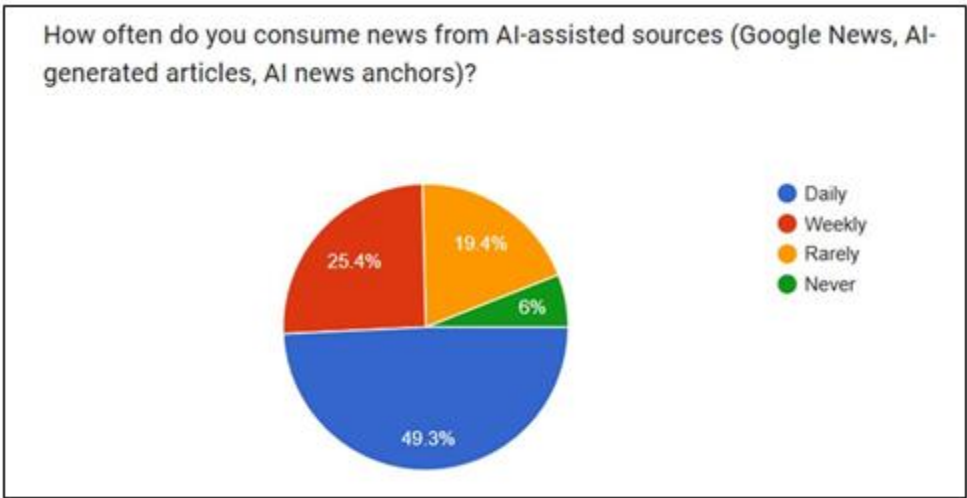
Which of the following media platforms do you use the most?



- It can be observed in the above figure that over 92.5 percent of the population under study is inclined towards using media platforms that are driven by AI.
- The consumption of traditional TV channels is as less as 7.5 percent.

RQ 2 – How often do you consume news from AI-assisted sources (Google News, AI-generated articles, AI news anchors)?

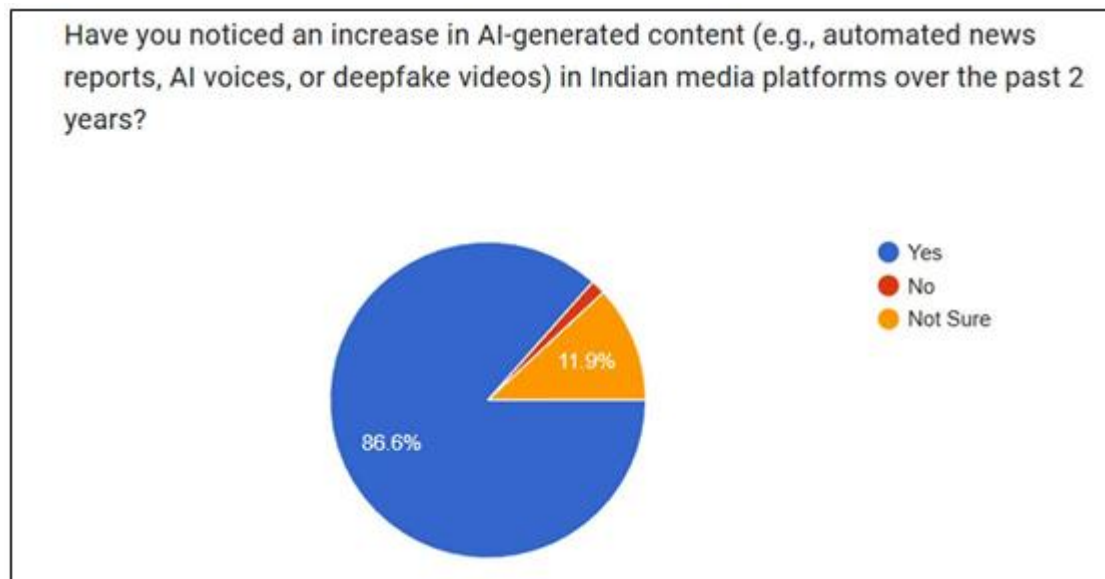
The consumption of news from AI-assisted sources was as follows -



- It can be noted from the above diagram that over 49.3 percent of consumers depend on news from AI-assisted sources on a daily basis.
- Only a minor population of six percent never consume news from AI-assisted sources.

RQ 3 – Have you noticed an increase in AI-generated content (e.g., automated news reports, AI voices, or deepfake videos) in Indian media platforms over the past 2 years?

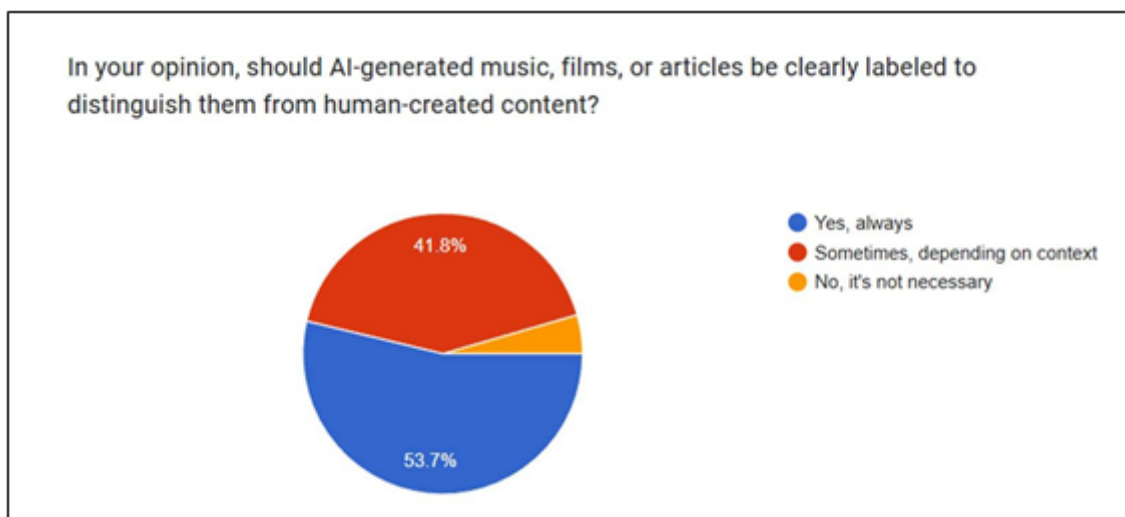
The population that has noticed an increase in in AI-generated in Indian media platforms are as follows –



- It can be noted that over 86.6 percent of the population under study have noticed a significant rise in AI-generated content in the Indian media.

RQ 4 – In your opinion, should AI-generated music, films, or articles be clearly labelled to distinguish them from human-created content?

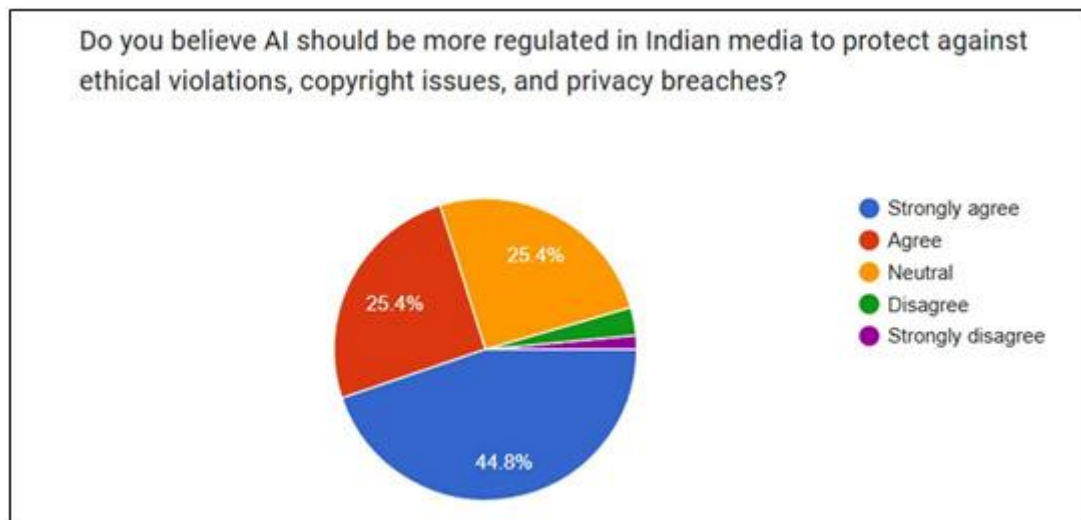
The opinion of the population under study with regards to labelling of AI-generated music, films, or articles to clearly distinguish them from human-created content is as follows -



- It can be noted that over 53.7 percent of the population under study is of the opinion that the content must always be clearly labelled based on their mode of generation.
- It can also be noted that over 41.8 percent of the population under study is of the opinion that depending on the type of content there should be efforts taken to label the content generation mode.

RQ 5 – Do you believe AI should be more regulated in Indian media to protect against ethical violations, copyright issues, and privacy breaches?

The opinion of the population under study with regards to should AI be more regulated in Indian media to protect against ethical violations, copyright issues, and privacy breaches is as follows -



- Over 44.8 percent of the population under study strongly agree and 25.4 percent of the population under study agree that there is a need for AI to be more regulated in Indian media to protect against ethical violations, copyright issues, and privacy breaches.
- Only a minor 4.5 percent of the population are of the opinion that there isn't a need for further regulation.

7. DISCUSSION AND CONCLUSION

The outcome of the survey and case study indicates the acceptance of H1, affirming that the integration of Artificial Intelligence in Indian media has significantly transformed media production, distribution, and consumption. This transformation has, in turn, influenced public perception regarding content credibility, data privacy, and the need for stricter regulations. The findings demonstrate a clear shift towards AI-assisted media platforms, with a significant percentage of respondents consuming news and entertainment through AI-generated or AI-curated formats.

The public perception captured in the survey reflects both optimism and caution. While AI is seen as a powerful tool for enhancing efficiency and personalization, concerns around misinformation, ethical transparency, and the loss of human editorial judgment remain strong. More than 70% of respondents supported regulatory intervention, indicating a collective desire for policy frameworks that ensure AI is used responsibly in media contexts.

Moreover, the findings reveal a demand for clear labelling of AI-generated content, which points to the importance of transparency in maintaining media trust. This is especially pertinent in an era where deepfakes, AI voices, and automated reporting can blur the lines between authentic and synthetic content. The overwhelming majority of participants also acknowledged a noticeable increase in AI-generated content over the past two years, suggesting a rapid and perhaps under-regulated expansion of AI in media practices.

The integration of AI in Indian media marks a transformative era characterized by enhanced efficiency, personalized content, and new creative possibilities. At the same time, it introduces complex legal, ethical, and professional challenges. Issues such as copyright infringement (as seen in the lawsuits involving OpenAI and Indian media houses), algorithmic bias, and job displacement require urgent attention. The duality of AI—as both an enabler and disruptor—necessitates the establishment of robust ethical guidelines, media literacy programs, and inclusive AI policies.

In essence, the future of Indian media in the AI era hinges on a balanced approach—one that promotes innovation and adaptability while preserving journalistic integrity, safeguarding user rights, and ensuring accountability. As AI continues to evolve, its impact will deepen. Media stakeholders must thus collaborate across disciplines—technology, law, journalism, and academia—to co-create a transparent, fair, and inclusive AI-driven media ecosystem that can serve the diverse needs of India's vast population.

BIBLIOGRAPHY

Chaturvedi, A. K. (2025, January 27). *OpenAI to face Indian news firms of Ambani, Adani in copyright battle, documents show*. Retrieved from Reuters: <https://www.reuters.com/technology/openai-face-indian-digital-news-firms-ambani-adani-copyright-battle-2025-01-27/>

IndiaAI. (2023, March 23). *The India Today Group has recently revealed the nation's first AI news anchor*. Retrieved from India AI: <https://indiaai.gov.in/news/the-india-today-group-has-recently-revealed-the-nation-s-first-ai-news-anchor>

Kalra, A. (2025, February 14). *Bollywood music labels seek to challenge OpenAI in India copyright lawsuit*. Retrieved from Reuters: [https://www.reuters.com/technology/artificial-](https://www.reuters.com/technology/artificial-intelligence/bollywood-music-labels-seek-challenge-openai-india-copyright-lawsuit-2025-02-14/)

[intelligence/bollywood-music-labels-seek-challenge-openai-india-copyright-lawsuit-2025-02-14/](https://www.reuters.com/technology/artificial-intelligence/bollywood-music-labels-seek-challenge-openai-india-copyright-lawsuit-2025-02-14/)

Share.Market. (2025, January 21). *AI-Generated Music and Voiceover Will Reshape India's Media Landscape*. Retrieved from Buzz by Share.Market: <https://share.market/buzz/insights/ai-revolution-impact-on-music-industry/>

Stanly, M. (2024, Jan 18). *How AI could impact the news media industry in 2024?* Retrieved from India AI: <https://indiaai.gov.in/article/how-ai-could-impact-the-news-media-industry-in-2024>

Wadhwa, K. (2024, December 12). *Out of Pocket*. Retrieved from The Verge: <https://www.theverge.com/24317729/pocket-fm-audio-stories-creators-insta-millionaire>

A STUDY ON THE REPRESENTATION OF WOMEN IN INDIAN CINEMAS: THE ROLE OF ARTIFICIAL INTELLIGENCE IN REINFORCING AND CHALLENGING GENDER STEREOTYPES

Mrignayani Thanawala

Assistant Professor, BAMMC, (Vivekanand Education Society's College of Arts, Science and Commerce (Autonomous), Chembur)

ABSTRACT

Since its inception in the early 1900s, the Indian film industry has been a major source of entertainment, but it often portrays males in roles that reflect societal notions of masculinity, while women are typically reduced to misogynistic stereotypes. This results in issues of gender stereotyping, skewed media representations, and the incorrect understanding of a balanced society. Female characters are often secondary, cast as love interests or nurturers, reinforcing the idea of weakness. A 2017 report by the Geena Davis Institute shows that only 10% of Bollywood directors are women, and female actors receive just 31.5% of screen time compared to 68.5% for men. This gender imbalance in filmmaking contributes to male-dominated perspectives in character portrayal.

A prime example is *Kabir Singh* (2019), where the protagonist's toxic masculinity and entitlement are glorified, despite its negative portrayal of relationships. Such films highlight the normalization of misogyny in Bollywood, especially in romantic stories that often cater to male desire. Item songs featuring objectified women further perpetuate harmful stereotypes.

However, change is happening. Films by women, such as *Piku*, *Raazi*, *English Vinglish*, and *Pink*, have gained success and presented stronger female roles. Actresses like Priyanka Chopra and Anushka Sharma are also supporting projects with empowered female leads. Through this research, I aim to explore the ideologies behind the portrayal of women in cinema and understand how these representations impact the audience.

Keywords: Manhood, Misogynist stereotypes, Feminism, Women empowerment, Faux Feminism

INTRODUCTION

Indian cinema, particularly Bollywood, has been a powerful medium of cultural expression, influencing societal perceptions and shaping public opinion for decades. Over time, the representation of women in Indian films has undergone significant transformation. However, the portrayal of female characters in mainstream Indian cinema has often been limited to traditional, stereotypical roles, such as the submissive wife, the nurturing mother, or the seductive figure. These gender stereotypes reflect a broader societal bias and perpetuate unequal gender norms.

In recent years, advancements in technology—particularly Artificial Intelligence (AI)—have begun to influence the filmmaking process. AI is now being employed in various stages of film production, including scriptwriting, casting, and editing. Given AI's ability to process large datasets and recognize patterns, it holds the potential to both reinforce and challenge existing gender stereotypes in film. This paper explores how AI has impacted the representation of women in Indian cinema, evaluating both its capacity to reinforce traditional gender roles and its potential to subvert these roles in favour of more progressive, complex portrayals.

LITERATURE REVIEW

The representation of women in Indian cinema has been a topic of discussion for many years. Early analyses focused on how women were depicted as passive figures in relation to male protagonists, often constrained to roles such as the ideal mother or the tragic heroine. **Chakravarty (1993)** highlighted those Indian films often portrayed women as embodiments of moral values, with their worth and identity tied to their relationships with men. This trend continued for decades, with few exceptions.

In contrast, feminist scholars like **Gajjala (2020)** and **Dastgir (2022)** have pointed out the evolution of female characters, particularly in the 21st century, where more nuanced and independent female figures have emerged. However, these new representations are still often limited by cultural expectations and the male-dominated nature of the industry.

AI in filmmaking is a relatively new phenomenon. **Kapoor (2021)** discussed how AI could influence gender representation in films by processing vast amounts of data on audience preferences and character designs. AI's role in scriptwriting and visual storytelling could either perpetuate existing stereotypes or challenge them, depending on the data sets used to train AI systems. **Jain (2023)** expanded this by analyzing how AI has the capacity to diversify character development, potentially creating more complex female roles that defy traditional

gender norms. However, AI's inherent biases—stemming from the data it is trained on—are a major concern. If the training data is biased toward traditional gender roles, AI may reinforce these stereotypes, rather than challenge them.

OBJECTIVES

The objectives of this research are as follows:

1. To analyze the historical and contemporary representation of women in Indian cinema and identify the key gender stereotypes prevalent in films.
2. To investigate the role of Artificial Intelligence in the filmmaking process, specifically in scriptwriting, casting, and character development.
3. To explore the impact of AI on the reinforcement or challenge of gender stereotypes in the representation of women in Indian films.
4. To offer recommendations on how AI can be utilized to create more equitable, diverse, and complex representations of women in cinema.

HYPOTHESIS

H1: The use of Artificial Intelligence in Indian cinema significantly impacts the reinforcement or challenge of traditional gender stereotypes, with diverse and inclusive data leading to the creation of complex and progressive female characters that subvert traditional stereotypes.

H0: The use of Artificial Intelligence in Indian cinema does not significantly impact the reinforcement or challenge of traditional gender stereotypes, regardless of the nature of the data used to train AI systems and the creative direction chosen by filmmakers.

METHODOLOGY

This research adopts a qualitative methodology that includes the following approaches:

1. **Film Analysis:** A content analysis of select Indian films from different decades will be conducted to track the evolution of female character portrayals. Films from the 1950s to the present will be analyzed, focusing on recurring stereotypes, character complexity, and narrative roles.
2. **Case Study Analysis:** A detailed case study approach will be employed to examine films where AI technologies (such as scriptwriting or character design) have been used in the filmmaking process. Case studies will focus on films where AI has contributed to either reinforcing or challenging gender norms.
3. **AI-Generated Data Analysis:** Using AI tools, selected scripts and scenes from films will be analyzed to detect language patterns, character behaviors, and story arcs that either reinforce or challenge gender stereotypes.

INTERPRETATIONS

The use of Artificial Intelligence in filmmaking holds significant potential for both reinforcing and challenging gender stereotypes in Indian cinema. However, its impact is largely dependent on the data AI is trained on and the intentions behind its application.

1. **Reinforcing Gender Stereotypes:** AI systems often reflect the biases embedded in historical data. If AI is trained on a dataset of predominantly traditional films where women are shown in stereotypical roles, it is likely to produce similar results. This can further entrench gendered patterns in film production and storytelling. For example, AI-driven scripts might generate female characters that adhere to the tropes of being overly emotional, dependent on male characters, or relegated to secondary roles.
2. **Challenging Gender Stereotypes:** On the other hand, AI has the potential to disrupt these traditional representations. By training AI on more diverse and inclusive datasets, filmmakers can use AI to generate new narratives that feature empowered, independent, and multifaceted female characters. AI can be used to analyze large volumes of data to identify underrepresented or misrepresented stories, offering fresh perspectives on women's experiences.

ANALYSIS

Case Study 1: "Chhapaak" (2020)

Directed by Meghna Gulzar, *Chhapaak* tells the story of an acid attack survivor, Malti, portrayed by Deepika Padukone. The film subverts traditional gender roles by focusing on a woman's resilience and journey toward

justice. Although AI was not directly involved in the production of this film, it serves as a noteworthy example of how films can challenge societal gender stereotypes.

In the context of AI, this film's success demonstrates how data-driven insights (such as public awareness of issues like acid attacks) can influence the direction of film production. The creation of complex female characters like Malti might be bolstered by AI if filmmakers choose to incorporate data that reflects real, diverse experiences of women, leading to more empowering portrayals in future films.

Case Study 2: AI in "Kahaani 2" (2016)

The thriller *Kahaani 2* (2016) used AI-driven tools in its post-production phase. AI was used to edit scenes and enhance the portrayal of Vidya Bagchi, played by Vidya Balan. The AI tools helped emphasize Vidya's strength, determination, and intelligence, avoiding the typical portrayal of women as victims in distress. The AI-assisted post-production work made the character's arc more empowering by emphasizing her agency and independence.

This case illustrates how AI can be used not only to challenge stereotypes but also to enrich the portrayal of complex, multidimensional female characters. AI tools can provide filmmakers with ways to enhance the impact of female protagonists and explore stories that give more prominence to women's perspectives.

Case Study 3: AI and Gendered Data in Scriptwriting

One of the areas where AI has shown promise is in scriptwriting. AI systems that analyze large datasets of films, such as the popular AI scriptwriting tool *Final Draft*, have been used in Hollywood to develop storylines. However, in the Indian context, the use of AI in scriptwriting could present challenges if the data used for training includes only traditional or patriarchal representations of women. If AI is trained on Bollywood films that feature women primarily as objects of desire or support characters to male leads, it will likely reproduce these patterns.

For AI to challenge gender stereotypes, it needs to be trained on a more diverse range of films—incorporating narratives where women play leading, autonomous roles, and where gender norms are critically examined or deconstructed.

CONCLUSION

The representation of women in Indian cinema has historically been shaped by societal stereotypes, but recent advancements in AI technology have opened new avenues for both reinforcing and challenging these gendered portrayals. The impact of AI on gender representation is complex, as it can either perpetuate traditional stereotypes or break new ground by enabling the creation of more diverse and empowering female characters.

DISCUSSION

While AI holds promise for reshaping gender representation, its effectiveness depends on how it is used. AI systems are not neutral—they reflect the biases present in the data they are trained on. Therefore, filmmakers must ensure that AI is trained with inclusive, gender-balanced datasets to avoid reinforcing stereotypes. Additionally, filmmakers must take a proactive role in ensuring that AI tools are used to create diverse and nuanced female characters, rather than relying on AI to reproduce conventional gender norms.

new insights into the broader impact of AI across different genres and cultural contexts.

RECOMMENDATIONS

- **Data Diversity:** Filmmakers should work with AI professionals to create diverse datasets that include a variety of female experiences, breaking free from traditional gender roles.
- **Ethical Use of AI:** AI tools should be used ethically, ensuring that they do not perpetuate harmful gender stereotypes.
- **Collaborative Approach:** Filmmakers, scriptwriters, and AI experts should collaborate to create innovative and empowering narratives that portray women in complex, independent roles.

SCOPE FOR FUTURE RESEARCH:

Future research could explore how AI can address intersectionality in Indian cinema—looking at how caste, class, and gender interact to shape female characters. Additionally, AI's role in regional and independent films could provide

LIMITATIONS OF THE RESEARCH

This study on the role of Artificial Intelligence (AI) in gender representation in Indian cinema has several limitations:

- **Data Limitations:** The research depends on available films and AI tools, which may not cover the full spectrum of Indian cinema or the latest AI advancements. Certain underrepresented genres, regional films, and independent cinema were not sufficiently analyzed.
- **Scope of Case Studies:** The case studies of Chhapaak, Kahaani 2, and AI tools are limited in scope, focusing on a small selection of films that may not represent broader trends in Indian cinema or AI applications across different genres.
- **Biases in AI Systems:** AI systems often reflect biases in their training data, which could perpetuate existing stereotypes rather than challenge them. This limits the study's ability to fully assess AI's potential in overcoming gender biases.
- **Technological Challenges:** As AI in filmmaking is still developing, filmmakers may not always have access to the necessary technology, particularly in smaller or independent productions, which may limit AI's impact on gender representation.
- **Cultural and Societal Limitations:** Indian cinema is shaped by deep-rooted cultural and societal norms, which may slow the incorporation of diverse female representations, even with technological advancements like AI.
- **Ethical Considerations:** The study does not fully address the ethical implications of using AI, particularly the risk of unintentionally reinforcing harmful stereotypes due to poor data handling or lack of regulation.

REFERENCES

- Chakravarty, G. (1993). *Feminism and Film: Indian Cinema*. Oxford University Press.
- Gajjala, R. (2020). *Gender, Media, and Technology: A Feminist Analysis of Indian Cinemas*. Cambridge University Press.
- Kapoor, R. (2021). *AI in Cinema: Ethical Implications of Gender Representation*. *AI in Media*, 10(4), 150-163.
- Dastgir, R. (2022). *Reinforcing Gender Stereotypes in Indian Cinema: The Role of Technology*. *South Asian Film Journal*, 18(3), 98-115.
- Jain, A. (2023). *Artificial Intelligence in Indian Cinema: Reinforcing or Breaking Stereotypes?* *Film Studies Quarterly*, 21(1), 45-59.

MANUSCRIPT SUBMISSION

GUIDELINES FOR CONTRIBUTORS

1. Manuscripts should be submitted preferably through email and the research article / paper should preferably not exceed 8 – 10 pages in all.
2. Book review must contain the name of the author and the book reviewed, the place of publication and publisher, date of publication, number of pages and price.
3. Manuscripts should be typed in 12 font-size, Times New Roman, single spaced with 1" margin on a standard A4 size paper. Manuscripts should be organized in the following order: title, name(s) of author(s) and his/her (their) complete affiliation(s) including zip code(s), Abstract (not exceeding 350 words), Introduction, Main body of paper, Conclusion and References.
4. The title of the paper should be in capital letters, bold, size 16" and centered at the top of the first page. The author(s) and affiliations(s) should be centered, bold, size 14" and single-spaced, beginning from the second line below the title.

First Author Name1, Second Author Name2, Third Author Name3

1Author Designation, Department, Organization, City, email id

2Author Designation, Department, Organization, City, email id

3Author Designation, Department, Organization, City, email id

5. The abstract should summarize the context, content and conclusions of the paper in less than 350 words in 12 points italic Times New Roman. The abstract should have about five key words in alphabetical order separated by comma of 12 points italic Times New Roman.
6. Figures and tables should be centered, separately numbered, self explained. Please note that table titles must be above the table and sources of data should be mentioned below the table. The authors should ensure that tables and figures are referred to from the main text.

EXAMPLES OF REFERENCES

All references must be arranged first alphabetically and then it may be further sorted chronologically also.

• **Single author journal article:**

Fox, S. (1984). Empowerment as a catalyst for change: an example for the food industry. *Supply Chain Management*, 2(3), 29–33.

Bateson, C. D.,(2006), 'Doing Business after the Fall: The Virtue of Moral Hypocrisy', *Journal of Business Ethics*, 66: 321 – 335

• **Multiple author journal article:**

Khan, M. R., Islam, A. F. M. M., & Das, D. (1886). A Factor Analytic Study on the Validity of a Union Commitment Scale. *Journal of Applied Psychology*, 12(1), 129-136.

Liu, W.B, Wongcha A, & Peng, K.C. (2012), "Adopting Super-Efficiency And Tobit Model On Analyzing the Efficiency of Teacher's Colleges In Thailand", *International Journal on New Trends In Education and Their Implications*, Vol.3.3, 108 – 114.

- **Text Book:**

Simchi-Levi, D., Kaminsky, P., & Simchi-Levi, E. (2007). *Designing and Managing the Supply Chain: Concepts, Strategies and Case Studies* (3rd ed.). New York: McGraw-Hill.

S. Neelamegham," Marketing in India, Cases and Reading, Vikas Publishing House Pvt. Ltd, III Edition, 2000.

- **Edited book having one editor:**

Raine, A. (Ed.). (2006). *Crime and schizophrenia: Causes and cures*. New York: Nova Science.

- **Edited book having more than one editor:**

Greenspan, E. L., & Rosenberg, M. (Eds.). (2009). *Martin's annual criminal code: Student edition 2010*. Aurora, ON: Canada Law Book.

- **Chapter in edited book having one editor:**

Bessley, M., & Wilson, P. (1984). Public policy and small firms in Britain. In Levicki, C. (Ed.), *Small Business Theory and Policy* (pp. 111–126). London: Croom Helm.

- **Chapter in edited book having more than one editor:**

Young, M. E., & Wasserman, E. A. (2005). Theories of learning. In K. Lamberts, & R. L. Goldstone (Eds.), *Handbook of cognition* (pp. 161-182). Thousand Oaks, CA: Sage.

- **Electronic sources should include the URL of the website at which they may be found, as shown:**

Sillick, T. J., & Schutte, N. S. (2006). Emotional intelligence and self-esteem mediate between perceived early parental love and adult happiness. *E-Journal of Applied Psychology*, 2(2), 38-48. Retrieved from <http://ojs.lib.swin.edu.au/index.php/ejap>

- **Unpublished dissertation/ paper:**

Uddin, K. (2000). A Study of Corporate Governance in a Developing Country: A Case of Bangladesh (Unpublished Dissertation). Lingnan University, Hong Kong.

- **Article in newspaper:**

Yunus, M. (2005, March 23). Micro Credit and Poverty Alleviation in Bangladesh. *The Bangladesh Observer*, p. 9.

- **Article in magazine:**

Holloway, M. (2005, August 6). When extinct isn't. *Scientific American*, 293, 22-23.

- **Website of any institution:**

Central Bank of India (2005). *Income Recognition Norms Definition of NPA*. Retrieved August 10, 2005, from <http://www.centralbankofindia.co.in/home/index1.htm>, viewed on

7. The submission implies that the work has not been published earlier elsewhere and is not under consideration to be published anywhere else if selected for publication in the journal of Indian Academicians and Researchers Association.

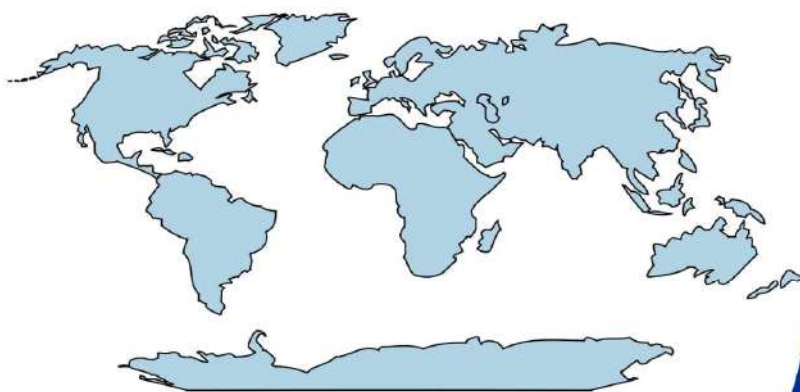
8. Decision of the Editorial Board regarding selection/rejection of the articles will be final.

www.iaraedu.com

Journal

ISSN 2322 - 0899

**INTERNATIONAL JOURNAL OF RESEARCH
IN MANAGEMENT & SOCIAL SCIENCE**



Volume 8, Issue 2
April - June 2020

www.iaraedu.com

Journal

ISSN 2394 - 9554

**International Journal of Research in
Science and Technology**

Volume 6, Issue 2: April - June 2019



Indian Academicians and Researchers Association
www.iaraedu.com

**Become a member of IARA to avail
attractive benefits upto Rs. 30000/-**

<http://iaraedu.com/about-membership.php>



INDIAN ACADEMICIANS AND RESEARCHERS ASSOCIATION

Membership No: M / M – 1365

Certificate of Membership

This is to certify that

XXXXXXXXXX

is admitted as a

Fellow Member

of

Indian Academicians and Researchers Association

in recognition of commitment to Educational Research

and the objectives of the Association



Date: 27.01.2020


Director


President



INDIAN ACADEMICIANS AND RESEARCHERS ASSOCIATION

Membership No: M / M – 1365

Certificate of Membership

This is to certify that

XXXXXXXXXX

is admitted as a

Life Member

of

Indian Academicians and Researchers Association

in recognition of commitment to Educational Research
and the objectives of the Association



Date: 27.01.2020

Director

President



INDIAN ACADEMICIANS AND RESEARCHERS ASSOCIATION

Membership No: M / M – 1365

Certificate of Membership

This is to certify that

XXXXXXXXXX

is admitted as a

Member

of

Indian Academicians and Researchers Association

in recognition of commitment to Educational Research

and the objectives of the Association



Date: 27.01.2020

Director

President

IARA Organized its 1st International Dissertation & Doctoral Thesis Award in September'2019

1st International Dissertation & Doctoral Thesis Award (2019)



Organized By



Indian Academicians and Researchers Association (IARA)

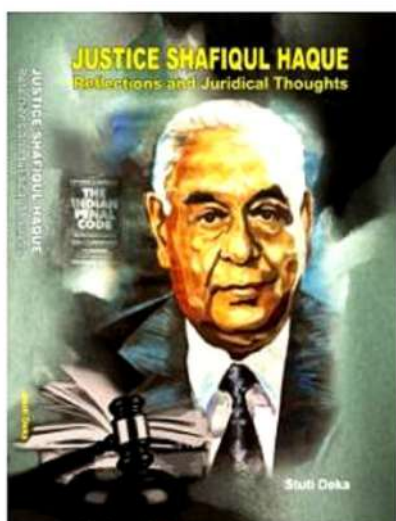


EMPYREAL PUBLISHING HOUSE

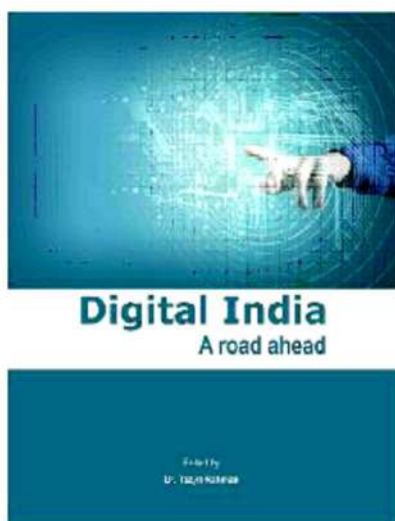
www.editedbook.in

**Publish Your Book, Your Thesis into Book or
Become an Editor of an Edited Book with ISBN**

BOOKS PUBLISHED



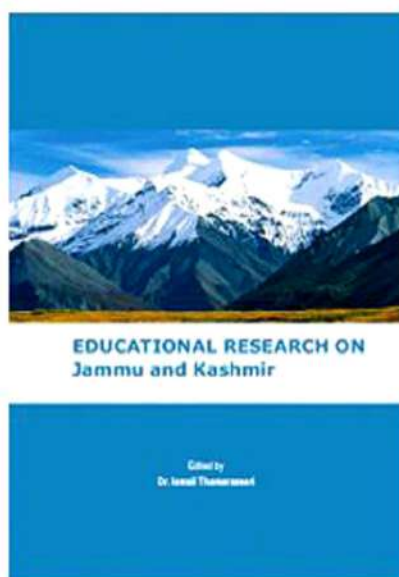
Dr. Stuti Deka
ISBN : 978-81-930928-1-1



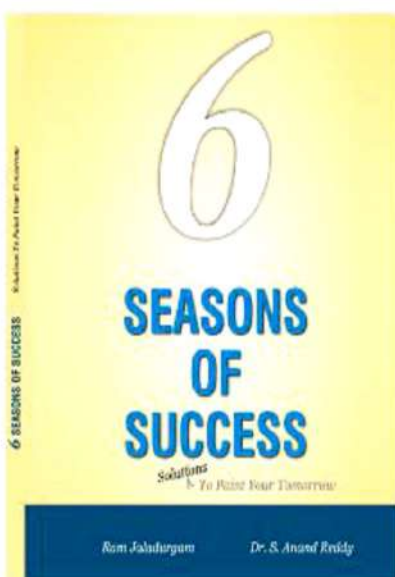
Dr. Tazyn Rahman
ISBN : 978-81-930928-0-4



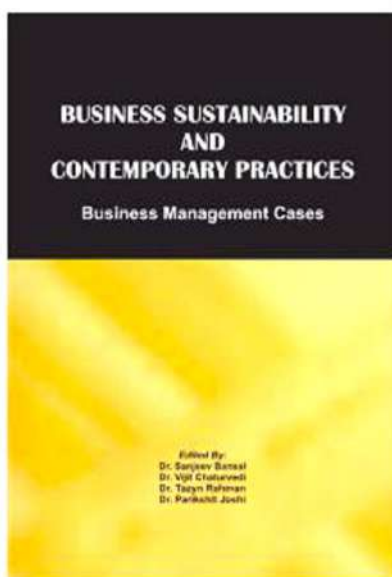
Mr. Dinbandhu Singh
ISBN : 978-81-930928-3-5



Dr. Ismail Thamarasseri
ISBN : 978-81-930928-2-8



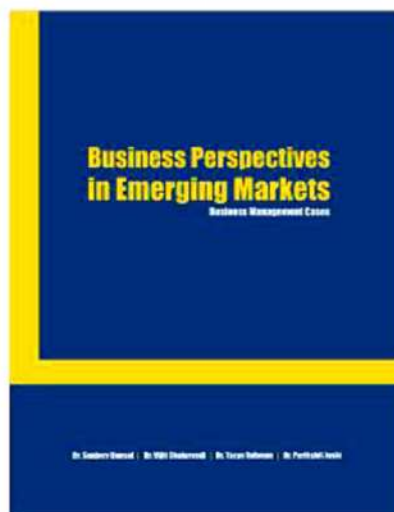
Ram Jaladurgam
Dr. S. Anand Reddy
ISBN : 978-81-930928-5-9



Dr. Sanjeev Bansal, Dr. Vijit Chaturvedi
Dr. Tazyn Rahman, Dr. Parikshit Joshi
ISBN : 978-81-930928-6-6



Ashish Kumar Sinha, Dr. Soubhik Chakraborty
Dr. Amritanjali
ISBN : 978-81-930928-8-0



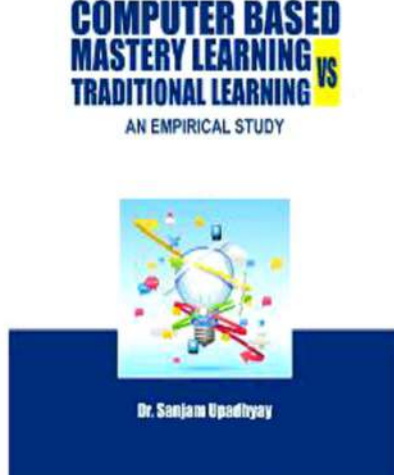
Dr. Sanjeev Bansal, Dr. Vijit Chaturvedi
Dr. Tazyn Rahman, Dr. Parikshit Joshi
ISBN : 978-81-936264-0-5



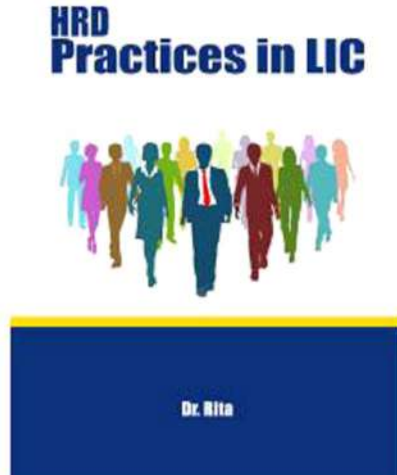
Dr. Jyotsna Golhar
Dr. Sujit Metre
ISBN : 978-81-936264-6-7



Dr. Aarushi Kataria
ISBN : 978-81-936264-3-6



Dr. Sanjam Upadhyay
ISBN : 978-81-936264-5-0



Dr. Rita
ISBN : 978-81-930928-7-3



Dr. Manas Ranjan Panda, Dr. Prabodha Kr. Hota
ISBN : 978-81-930928-4-2



Poomima University
ISBN : 978-8193-6264-74



Institute of Public Enterprise
ISBN : 978-8193-6264-4-3

Vitamin D Supplementation in SGA Babies



Dr. Jyothi Naik
Prof. Dr. Syed Manazir Ali
Dr. Uzma Firdaus
Prof. Dr. Jamal Ahmed

Dr. Jyothi Naik, Prof. Dr. Syed Manazir Ali
Dr. Uzma Firdaus, Prof. Dr. Jamal Ahmed
ISBN : 978-81-939070-9-8



Gold Nanoparticles: Plasmonic Aspects And Applications

Dr. Abhishosh Kedia
Dr. Pandian Senthil Kumar

Dr. Abhishosh Kedia
Dr. Pandian Senthil Kumar
ISBN : 978-81-939070-0-9

Social Media Marketing and Consumer Behavior



Dr. Vinod S. Chandwani

Dr. Vinod
S. Chandwani
ISBN : 978-81-939070-2-3

Select Research Papers of

Prof. Dr. Dhananjay Awasarwar



Prof. Dr. Dhananjay Awasarwar

Prof. Dr. Dhananjay
Awasarwar
ISBN : 978-81-939070-1-6

Recent ReseaRch Trends in ManageMent



Dr. C. Samudhra Rajakumar
Dr. M. Ramesh
Dr. C. Kathiravan
Dr. Rincy V. Mathew

Dr. C. Samudhra Rajakumar, Dr. M. Ramesh
Dr. C. Kathiravan, Dr. Rincy V. Mathew
ISBN : 978-81-939070-4-7

Recent ReseaRch Trends in Social Science



Dr. C. Samudhra Rajakumar
Dr. M. Ramesh
Dr. C. Kathiravan
Dr. Rincy V. Mathew

Dr. C. Samudhra Rajakumar, Dr. M. Ramesh
Dr. C. Kathiravan, Dr. Rincy V. Mathew
ISBN : 978-81-939070-6-1

Recent Research Trend in Business Administration



Dr. C. Samudhra Rajakumar
Dr. M. Ramesh
Dr. C. Kathiravan
Dr. Rincy V. Mathew

Dr. C. Samudhra Rajakumar, Dr. M. Ramesh
Dr. C. Kathiravan, Dr. Rincy V. Mathew
ISBN : 978-81-939070-7-8

Recent Innovations in Biosustainability and Environmental Research II



Dr. V. I. Paul
Dr. M. Muthulingam
Dr. A. Elangovan
Dr. J. Nelson Samuel Jebastin

Dr. V. I. Paul, Dr. M. Muthulingam
Dr. A. Elangovan, Dr. J. Nelson Samuel Jebastin
ISBN : 978-81-939070-9-2

Teacher Education: Challenges Ahead



Sajid Jamal
Mohd Shakir

Sajid Jamal
Mohd Shakir
ISBN : 978-81-939070-8-5

Project Management



Dr. R. Emmaniel
ISBN : 978-81-939070-3-0

The *théâtre engagé* American Drama from the '29 Crash to World War II

Dr. Sarala Barnabas

Dr. Sarala Barnabas
ISBN : 978-81-941253-3-4



AUTHORS
Dr. M. Banumathi
Dr. C. Samudhra Rajakumar

Dr. M. Banumathi
Dr. C. Samudhra Rajakumar
ISBN : 978-81-939070-5-4

VIJANAN COMMERCE AND MANAGEMENT



Dr. Rahim Kulkar

Dr. (Mrs.) Rohini Kelkar
ISBN : 978-81-941253-0-3

Recent Research Trends in Management and Social Science



Dr. Tazyn Rahman

Dr. Tazyn Rahman
ISBN : 978-81-941253-2-7

VIJANAN INFORMATION TECHNOLOGY



N. Lakshmi Kavitha
Mithila Satam

Dr. N. Lakshmi Kavitha
Mithila Satam
ISBN : 978-81-941253-1-0

Emerging Research Trends in Management and Social Science



Dr. Hresh Lohar
Prof. Arti Sharma

Dr. Hresh Lohar
Prof. Arti Sharma
ISBN : 978-81-941253-4-1

Life of Slum Occupants & Saving Pattern



Dr. Hresh S. Lohar
Dr. Ashok S. Lohar

Dr. Hresh S. Lohar
Dr. Ashok S. Lohar
ISBN : 978-81-941253-5-8

Computerised Information System: Concepts & Applications



Babita Kanojia
Dr. Arvind S. Lohar

Dr. Babita Kanojia
Dr. Arvind S. Lohar
ISBN : 978-81-941253-7-2

SKILLS FOR SUCCESS



SK Nathan
SW Rajamonaharane

Dr. Sw Rajamonaharane
SK Nathan
ISBN : 978-81-942475-0-0

Witness Protection Regime An Indian Perspective



Aditi Sharma

Aditi Sharma
ISBN : 978-81-941253-8-9

Self-Finance Courses: Popularity & Financial Viability



Dr. Ashok S. Luhar
Dr. Hitesh S. Luhar

Dr. Ashok S. Luhar
Dr. Hitesh S. Luhar
ISBN : 978-81-941253-6-5

SMALL SCALE INDUSTRIES MANAGEMENT Issues, Challenges and Opportunities



Dr. B. Augustine Arockiaraj

Dr. B. Augustine Arockiaraj
ISBN : 978-81-941253-9-6



SPOILAGE OF VALUABLE SPICES BY MICROBES

Dr. Kuljinder Kaur

Dr. Kuljinder Kaur
ISBN : 978-81-942475-4-8

Financial Capability of Students: An Increasing Challenge in Indian Economy

Dr. Priyanka Malik



Dr. Priyanka Malik
ISBN : 978-81-942475-1-7

THE RELATIONSHIP BETWEEN ORGANIZATION CULTURE AND EMPLOYEE PERFORMANCE: HOSPITALITY SECTOR



Dr. Rekha P. Khosla

Dr. Rekha P. Khosla
ISBN : 978-81-942475-2-4

A GUIDE TO

TWIN LOBE BLOWER AND ROOT BLOWER TECHNIQUE



Dilip Pandurang Deshmukh

Dilip Pandurang Deshmukh
ISBN : 978-81-942475-3-1



SILVER JUBILEE COMMEMORATIVE LECTURE SERIES 2019-SNGC

Dr. D. Kalpana
Dr. M. Thangavel

Dr. D. Kalpana, Dr. M. Thangavel
ISBN : 978-81-942475-5-5



Indian Commodity Futures and Spot Markets

Dr. Aloysius Edward J.

Dr. Aloysius Edward J.
ISBN : 978-81-942475-7-9



Correlates of Burnout Syndrome Among Servicemen

Dr. Binomary Ohigueri Ekechukwu

Dr. R. O. Ekechukwu
ISBN : 978-81-942475-8-6

Advances in Mathematical Sciences

(A Collection of Survey Research Articles)

Edited By
Dr. Zakir Ahmed



Dr. Zakir Ahmed
ISBN : 978-81-942475-9-3

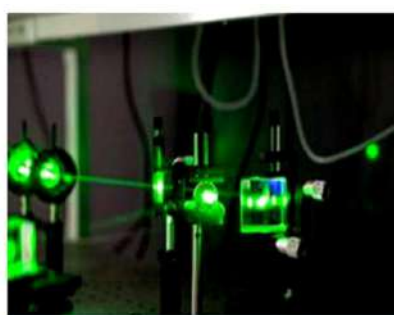


Fair Value Measurement

Challenges and Perceptions

Dr. (CA) Ajit S. Joshi
Dr. Arvind S. Luhar

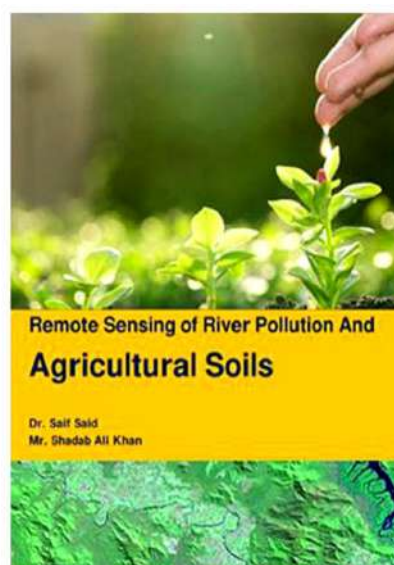
Dr. (CA) Ajit S. Joshi
Dr. Arvind S. Luhar
ISBN : 978-81-942475-6-2



NONLINEAR OPTICAL CRYSTALS FOR LASER Growth and Analysis Techniques

Madhav N Rode
Dilipkumar V Mehraam

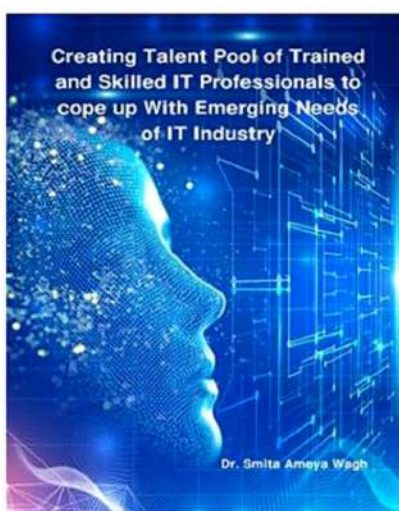
Madhav N Rode
Dilip Kumar V Mehraam
ISBN : 978-81-943209-6-8



Remote Sensing of River Pollution And Agricultural Soils

Dr. Saif Said
Mr. Shadab Ali Khan

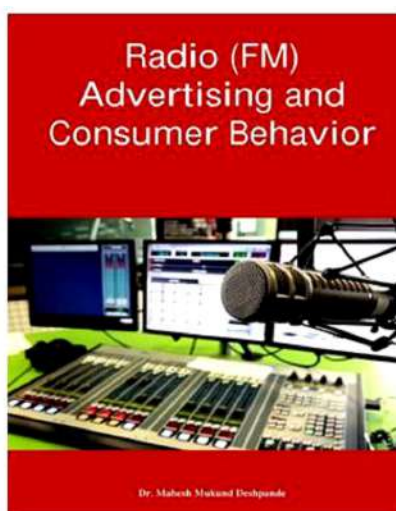
Dr. Saif Said
Shadab Ali Khan
ISBN : 978-81-943209-1-3



Creating Talent Pool of Trained and Skilled IT Professionals to cope up With Emerging Needs of IT Industry

Dr. Smita Ameya Wagh

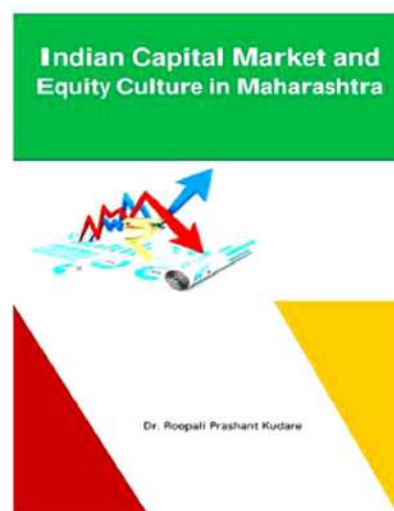
Dr. Smita Ameya Wagh
ISBN : 978-81-943209-9-9



Radio (FM) Advertising and Consumer Behavior

Dr. Mahesh Mukund Deshpande

Dr. Mahesh Mukund Deshpande
ISBN : 978-81-943209-7-5



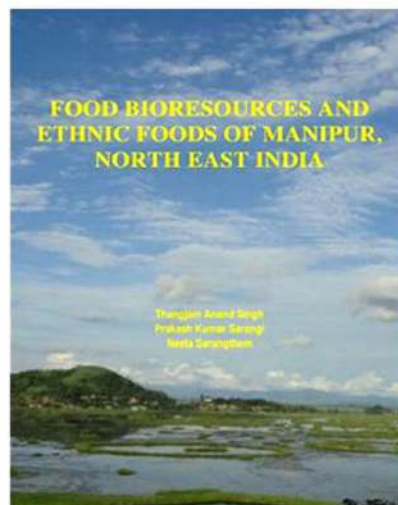
Indian Capital Market and Equity Culture in Maharashtra

Dr. Roopali Prashant Kudare

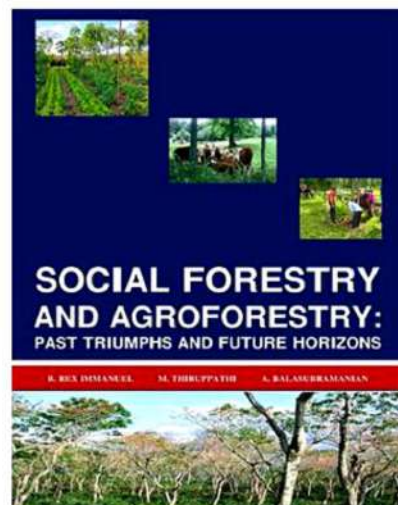
Dr. Roopali Prashant Kudare
ISBN : 978-81-943209-3-7



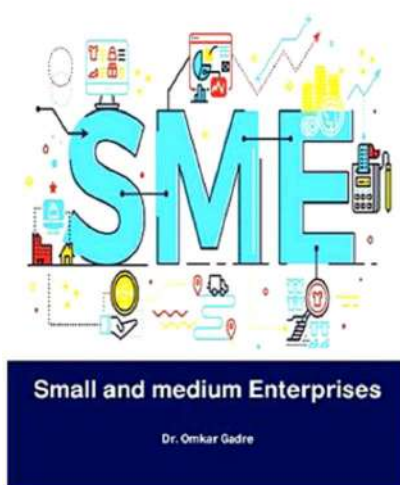
M. Thiruppathi
R. Rex Immanuel
K. Arivukkaran
ISBN : 978-81-930928-9-7



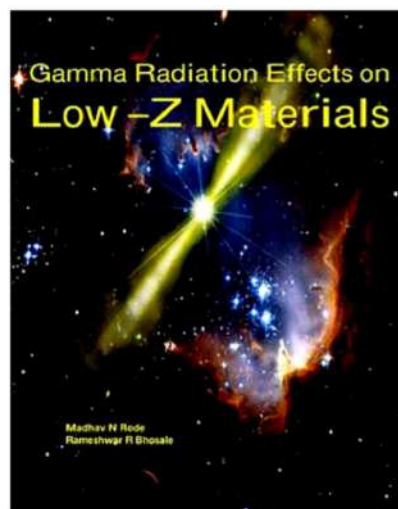
Dr. Th. Anand Singh
Dr. Prakash K. Sarangi
Dr. Neeta Sarangthem
ISBN : 978-81-944069-0-7



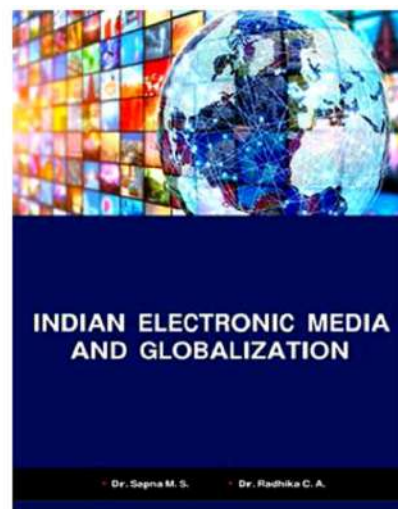
R. Rex Immanuel
M. Thiruppathi
A. Balasubramanian
ISBN : 978-81-943209-4-4



Dr. Omkar V. Gadre
ISBN : 978-81-943209-8-2



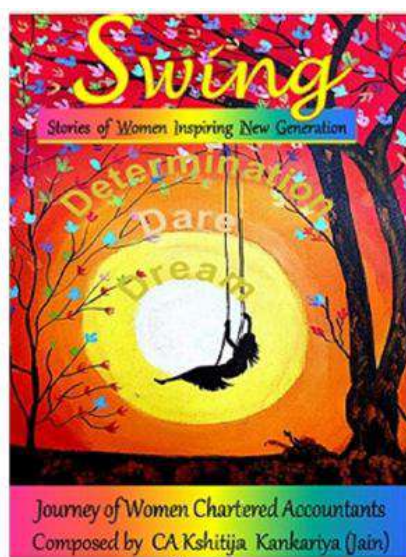
Madhav N Rode
Rameshwar R. Bhosale
ISBN : 978-81-943209-5-1



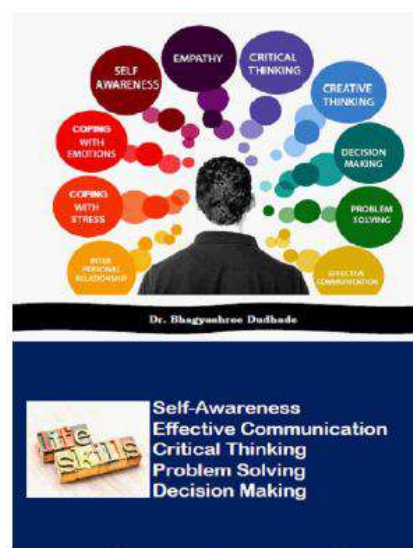
Dr. Sapna M S
Dr. Radhika C A
ISBN : 978-81-943209-0-6



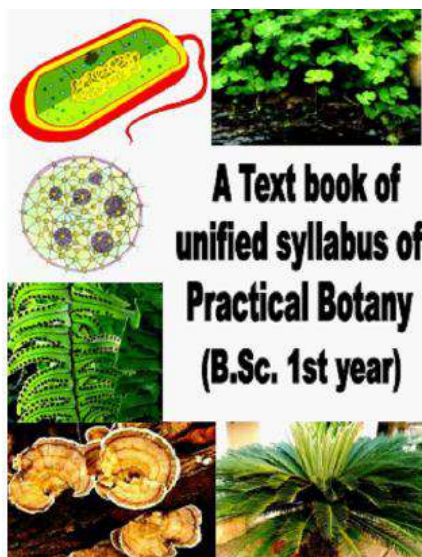
Hindusthan College
ISBN : 978-81-944813-8-6



Swing
ISSN: 978-81-944813-9-3



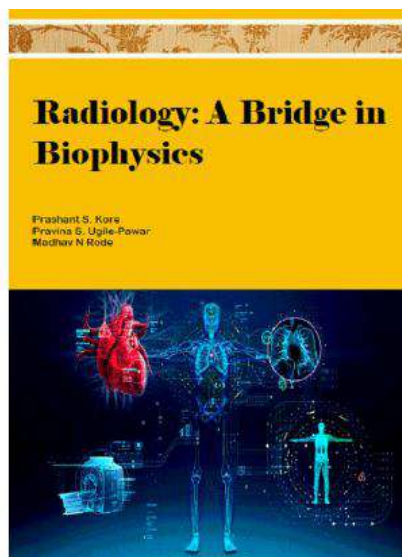
Dr. Bhagyashree Dudhade
ISBN : 978-81-944069-5-2



S. Saad, S. Bushra, A.A. Khan

S. Saad, S. Bushra, A. A. Khan

ISBN: 978-81-944069-9-0



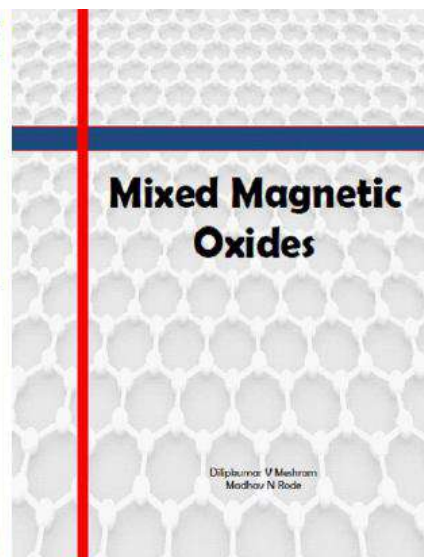
Prashant S. Kore
Pravina S. Ugile-Pawar
Madhav N Rode

Prashant S. Kore

Pravina S. Ugile-Pawar

Madhav N Rode

ISSN: 978-81-944069-7-6

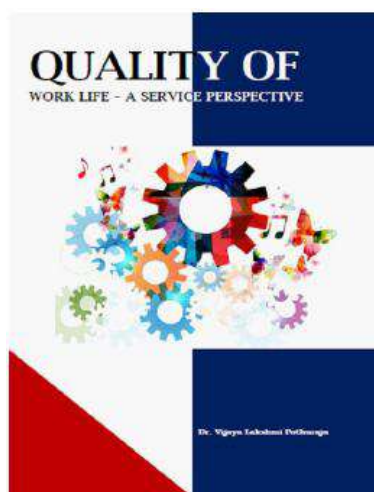


Mixed Magnetic Oxides

Dilipkumar V Meshram
Madhav N Rode

Dilipkumar V Meshram and
Madhav N Rode

ISSN: 978-81-944069-6-9



Dr. Vijaya Lakshmi Pothuraju

Dr. Vijaya Lakshmi Pothuraju

ISBN : 978-81-943209-2-0



National Level Seminar

on
'E-Business: A Paradigm Shift in the 21st Century'
January 30th & 31st 2020

Organized by
Department of Commerce & Management



Sponsored by

Savitribai Phule Pune University, Pune
(under Quality Improvement Programme)

Kamala Education Society's
Pratibha College of Commerce and Computer Studies,
Accredited by NAAC with "B" Grade (CGPA 2.68)

PROCEEDINGS

Pratibha College

ISBN : 978-81-944813-2-4



STATE LEVEL SEMINAR

'Emerging Environmental Challenges
&
Its Sustainable Approaches'

7th & 8th, February 2020

Sponsored by

Savitribai Phule Pune University, Pune
(under Quality Improvement Program)

PROCEEDINGS

Organized by

Department of Environmental Science

Kamala Education Society's

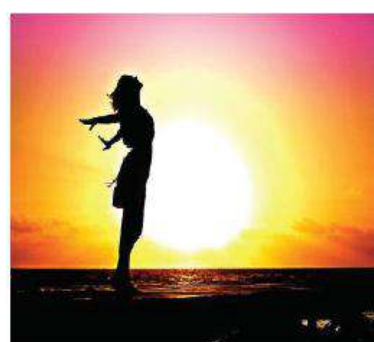
Pratibha College of Commerce and Computer Studies,
(Accredited with NAAC "B" Grade)

Tel. (Off.) : 8800100942/45, 020-65111411

www.pccos.org.in

Pratibha College

ISBN : 978-81-944813-3-1

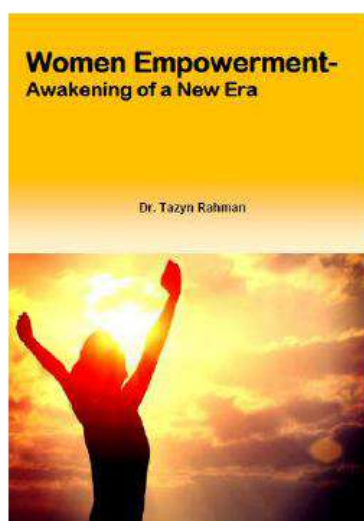


Women Empowerment

Dr. Tazyn Rahman

Dr. Tazyn Rahman

ISBN : 978-81-936264-1-2

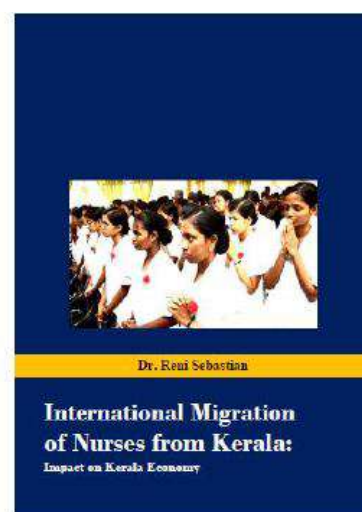


Women Empowerment- Awakening of a New Era

Dr. Tazyn Rahman

Dr. Tazyn Rahman

ISBN : 978-81-944813-5-5

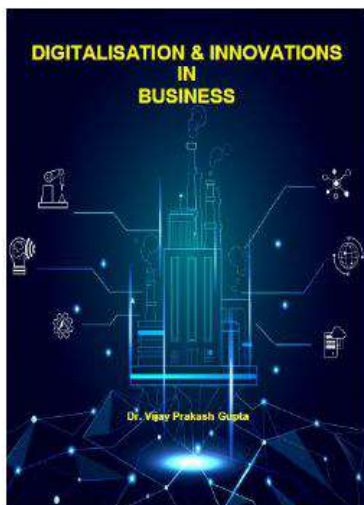


Dr. Reni Sebastian

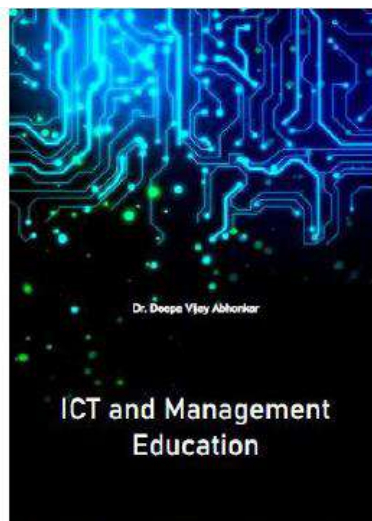
International Migration of Nurses from Kerala: Impact on Kerala Economy

Dr. Reni Sebastian

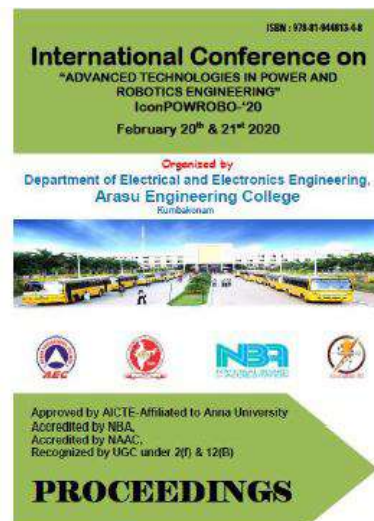
ISBN : 978-81-944069-2-1



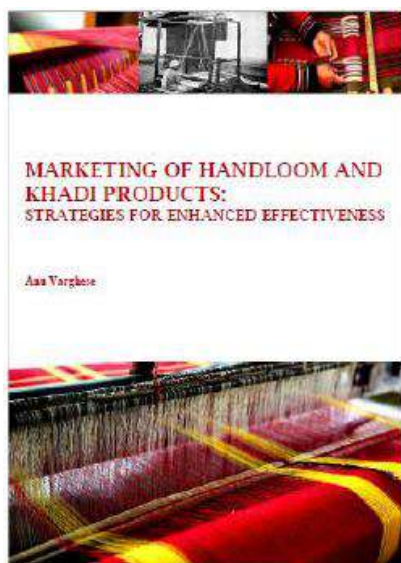
Dr. Vijay Prakash Gupta
ISBN : 978-81-944813-1-7



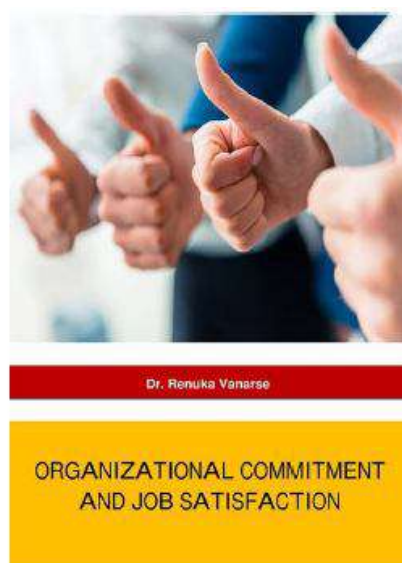
Dr. Deepa Vijay Abhonkar
ISBN : 978-81-944813-6-2



Arasu Engineering College
ISSN: 978-81-944813-4-8



Dr. Ann Varghese
ISBN : 978-81-944069-4-5



Dr. Renuka Vanarse
ISBN : 978-81-944069-1-4



INDIAN ACADEMICIANS & RESEARCHERS ASSOCIATION

Major Objectives

- To encourage scholarly work in research
- To provide a forum for discussion of problems related to educational research
- To conduct workshops, seminars, conferences etc. on educational research
- To provide financial assistance to the research scholars
- To encourage Researcher to become involved in systematic research activities
- To foster the exchange of ideas and knowledge across the globe

Services Offered

- Free Membership with certificate
- Publication of Conference Proceeding
- Organize Joint Conference / FDP
- Outsource Survey for Research Project
- Outsource Journal Publication for Institute
- Information on job vacancies

Indian Academicians and Researchers Association

Shanti Path ,Opp. Darwin Campus II, Zoo Road Tiniali, Guwahati, Assam

Mobile : +919999817591, email : info@iaraedu.com www.iaraedu.com



EMPYREAL PUBLISHING HOUSE

- Assistant in Synopsis & Thesis writing
- Assistant in Research paper writing
- Publish Thesis into Book with ISBN
- Publish Edited Book with ISBN
- Outsource Journal Publication with ISSN for Institute and private universities.
- Publish Conference Proceeding with ISBN
- Booking of ISBN
- Outsource Survey for Research Project

Publish Your Thesis into Book with ISBN “Become An Author”

EMPYREAL PUBLISHING HOUSE

Zoo Road Tiniali, Guwahati, Assam

Mobile : +919999817591, email : info@editedbook.in, www.editedbook.in

